

1.1 Objectives:

Ipswich City Council recognises providing access to free internet via Wi-Fi ('Free Wi-Fi') to the public at certain sites attracts and engages the public of Ipswich City and South East Queensland, and contributes to the increased profile and reputation of the City of Ipswich.

This policy will assist in managing the provision of Free Wi-Fi at approved Council sites and the controls for anonymised data collection and utilisation.

1.2 Regulatory Authority:

This policy should be read in conjunction with the legislation, policies and strategies, and other documents outlined below:

Legislation

- *Privacy Act 1988 (Commonwealth)*
- *Right to Information Act 2009 (Queensland)*
- *Local Government Act 2009 (Queensland)*
- *Information Privacy Act 2009 (Queensland)*

Policies and Strategies

- ICC ICT Policy
- ICC Privacy Policy
- ICC ICT Strategy
- ICC Smart City Blueprint

Other documents

- ICC Free Wi-Fi MyIpswich.com Terms and Conditions
- ICC Privacy Statement
- ICC Personal Information Digest
- ICC Media Enquiries and Requests

1.3 Policy Statement:

In managing Council's Free Wi-Fi, Council will:

1. Endeavour to provide free broadband wireless internet (Wi-Fi) 24 hours, 7 days a week at certain sites to users with Wi-Fi enabled devices who have accepted the Free Wi-Fi MyIpswich.com Terms and Conditions.
2. Collect and use certain Anonymised Data generated from Signed In Users utilising Detected Devices on the network.
3. Manage Data in such a way that users of the network have their privacy protected. The data management will align to Council's Privacy Statement and Personal Information Digest.
4. Store the data collected in a secure system with appropriate controls regarding access and use.

5. Manage key activities relating to the provision of Free Wi-Fi, including but not limited to, speed and reliability of service, download limits, connection times, and content filtering and monitoring as specified in the currently published Free Wi-Fi Mylpswich.com Terms and Conditions.

1.4 Scope:

The core matters addressed by this policy include the provision and management of approved Council free public Wi-Fi networks, and the collection and utilisation of anonymised data collected through the Free Wi-Fi.

1.5 Roles and responsibilities:

To be determined

1.6 Definitions:

Anonymised (data) refers to data that cannot be used to identify an individual whether from that data itself, or from that data or other information to which Council has or is likely to have access.

Data is information available in a form suitable for storage in, or processing by computer software. Data typically comprises numbers and text but can also comprise items such as images, sounds and symbols. A dataset is a collection of related data records.

Detected Devices are Wi-Fi enabled devices that emit a beacon from which Anonymised Data can be collected while in the network area.

Signed In User is a user who has accepted the Free Wi-Fi Mylpswich.com Terms and Conditions.

Wireless Internet is internet available to Wi-Fi Enabled Devices through Wi-Fi wireless technology.

Wi-Fi Enabled Device describes any device that has built-in support for Wi-Fi.

1.7 Policy Author: City Digital Officer

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