



BUSINESS SERVICES AGREEMENT

(Whole of Business – 36 months)

AGREEMENT TERMS

YOUR DETAILS

Name Local Buy Pty Ltd (you or your)
ABN
Address for Notices Level 1, 25 Evelyn Street, Newstead QLD 4006
Billing Address As above
Contact Person
Email Address
Phone Number

OUR DETAILS

Name Telstra Corporation Limited (ABN 33 051 775 556) (we, us or our)
Address for Notices ContractNotices@team.telstra.com
Contact Person General Manager, Contract & Commercial Operations

START DATE The date this Agreement is signed by the last party.

AGREED BY YOU

Signed for you by your authorised representative:

Signature _____ Date _____
Print Name _____ Position _____

AGREED BY US

Signed for us by our authorised representative:

Signature _____ Date _____
Print Name _____ Position _____

1 THIS AGREEMENT

- 1.1 This Agreement consists of:
- (a) the Service Schedules;
 - (b) these Agreement Terms;
 - (c) the pricing special terms (if any) in Annexure 1;
 - (d) each Service Order Form;
 - (e) any Attachment; and
 - (f) Our Customer Terms as they apply to the Services (except for the General Terms section of Our Customer Terms). These are available at <http://www.telstra.com.au/customer-terms/> or you can obtain a copy from us.
- 1.2 If there is an inconsistency between the parts of this Agreement, unless specified otherwise the document listed earlier in clause 1.1 prevails to the extent of the inconsistency.

2 SERVICES

- 2.1 We agree to supply the Services to you, and you agree to acquire them from us, at the prices and on the terms of this Agreement.
- 2.2 We may provide the Services from locations outside of Australia however this will not reduce our obligations under this Agreement.
- 2.3 The Services must be ordered, supplied and billed against the nominated accounts agreed by the parties.
- 2.4 To order a Service, you must provide us with a completed service activation form (supplied to you by us) to activate a Service.
- 2.5 For the purpose of clarity, the parties agree that you are not obliged to take any or all of the Services under this Agreement, but where you do require telecommunication services, at least 80% of your telecommunication spend will be with us. Your telecommunications spend of 80% excludes:
- (a) any dark fibre or any of your privately owned telecommunications infrastructure;
 - (b) where we do not supply any NBN like for like services and those NBN like for like services are available to you from another third party; or
 - (c) any NBN like for like services supplied to you by a third party due to our NBN services not being Competitively Priced for a like for like service.

3 RELATED COMPANIES

- 3.1 You enter this Agreement on your behalf and as agent for each Related Company that use or access the Services.
- 3.2 You warrant to us that you have, and will continue to have, the authority of each Related Company to:
- (a) enter into, and bind each Related Company to, the terms of this Agreement;
 - (b) agree to variations to this Agreement, including any variations to the Services available to each Related Company and the charges payable for those Services by the Related Company; and
 - (c) accept notices under this Agreement on their behalf.
- 3.3 If a Related Company ceases to be your Related Body Corporate you must notify us within 30 days and

we may, on 30 days notice, terminate the agreement between us and the Related Company which was formed under this Agreement.

4 TERM

- 4.1 This Agreement begins on the Start Date and continues until it is terminated or the Service Schedule Terms for all Services have expired or been terminated.
- 4.2 A Service Schedule Term automatically extends on a month to month basis on its existing terms (including price), unless either party gives the other at least 30 days written notice that it wishes to terminate the Service Schedule Term.
- 4.3 A Service Schedule will terminate when all the Services under that Service Schedule are cancelled or terminated.

5 OUR COMMITMENT TO YOU

- 5.1 We will:
- (a) use reasonable care and skill in providing the Services, however do not promise they will be continuous or fault free;
 - (b) ensure that any goods supplied in connection with the Services are reasonably fit for the purpose for which they are supplied;
 - (c) endeavour to meet all relevant delivery milestones set out in a Service Schedule or Statement of Work, however unless we or our Personnel are the cause of the delay, we will not be responsible for delays in delivering Services (and any deadline for delivery will automatically be extended by a period equal to the period of delay for which we are not responsible);
 - (d) ensure that all work we perform in connection with the Services is carried out by competent and suitably qualified personnel; and
 - (e) ensure that all our Personnel who attend your sites comply with your occupational health and safety and physical security requirements notified to us which are applicable to the site.

6 SERVICE LEVELS

- 6.1 The service levels (including any service level credits) applicable to a Service are set out **in the Agreement**.
- 6.2 If we fail to meet a service level you may be entitled to a service level credit, and if so, you must follow the claim process set out in relation to the relevant Service. If no process is set out and you are entitled to claim a service level credit, you must notify us of your claim within 60 days after the end of the month in which the Service failure occurred, giving details of:
- (a) the relevant dates and times of the Service failure, the time it was reported to our service desk and any test or performance data to support your claim; and
 - (b) the type of Service issue.
- 6.3 Where the failure of the Service is due to an Exclusion Event we will not be liable for any failure to meet a service level (including the payment of any service level credits).

7 YOUR COMMITMENT TO US

- 7.1 You:
- (a) must provide us with all reasonable assistance and access to your Premises, information, network, infrastructure, equipment and systems as required by us to provide the Services;
 - (b) must ensure that all equipment connected to the Services by you, or on your behalf, is technically compatible with the relevant Service(s) and that your use of the Services and the

equipment complies with and is used in accordance with all reasonable procedures notified by us (including the Acceptable Use Policy, if applicable) and any relevant legislation;

- (c) must not alter, tamper, reverse engineer, repair or attempt to repair the Services or cause, or allow, a third party to do any of these acts;
- (d) are solely responsible for selecting, supplying and maintaining your own facilities and equipment;
- (e) are solely responsible for the content of any data or information which you send or receive using the Services and must take reasonable steps to ensure the security of such data or information;
- (f) are solely responsible for any use of the Services, or any Facility connected to the Services on your Premises, by you or any third party whether authorised or not;
- (g) must not resell, resupply or share a Service to or with any third party without our consent;
- (h) acknowledge and agree that, where we supply an NBN Service to you, you do not have any contractual relationship with NBN and you agree not to make a claim against NBN arising from or in connection with any NBN Service.

8 TRANSITION IN AND DISENGAGEMENT

- 8.1 You may request us to provide transition or disengagement services, in which case we will:
 - (a) prepare a Service Order Form or project plan which will specify relevant milestones, resources required, (including any resources you need to provide) and associated charges; and
 - (b) if you agree, we will provide the relevant services and you will pay the agreed charges.
- 8.2 When performing transition or disengagement activities we will use reasonable endeavours to minimise disruption to your ongoing operations and, for disengagement, reasonably co-operate with your incoming service provider (although nothing requires us to provide any incoming service provider with any of our Confidential Information).

9 PAYMENT AND INVOICES

- 9.1 You must pay us the charges set out in this Agreement for the Services in the Specified Currency. All charges are payable within 30 days of the date of invoice.
- 9.2 If you dispute an invoice you need not pay the disputed amount until the dispute is resolved, however you must pay all undisputed amounts by the due date.
- 9.3 If you do not pay any amount due under this Agreement on time (other than disputed amounts), we may:
 - (a) if we have provided notice of the non-payment and you have not paid within 30 days of that notice, decrease or withdraw any off-tariff or discounted pricing for those Services until all unpaid amounts are paid by giving you 14 days notice; and
 - (b) charge you interest (calculated on a daily basis) on any unpaid amounts at an annual rate equivalent to the NAB Business Indicator Base rate plus 2.5%.

10 TAXES

- 10.1 Subject to this clause, you must pay all Taxes in connection with the Services. Unless expressly stated otherwise, the charges for the Services are exclusive of any Taxes.
- 10.2 Where GST is imposed on a taxable supply made in connection with this Agreement and the recipient of that supply receives a tax invoice for that supply, the recipient must pay the GST to the supplier (without deduction or set-off) by the tax invoice due date.

- 10.3 If one party is required to indemnify or reimburse another party (**Payee**) for any cost, loss or expense, the indemnity or reimbursement payable does not include any amount for which the Payee (or an entity grouped with the payee for GST purposes) is entitled to an input tax credit, but will be increased in accordance with clause 10.2 if the amount payable is consideration for a taxable supply.
- 10.4 If you are required to make a deduction or withholding for or on account of Taxes from a payment by law, you must pay us an additional amount so that, after making any such deduction or withholding, we are entitled to receive an amount equal to the payment which would have been due if no deduction or withholding had been required.

11 SUSPENSION OR CANCELLATION OF SERVICES

- 11.1 You may cancel a Service at any time on 30 days' notice, however we may charge you any applicable Early Termination Charges.
- 11.2 We may limit, suspend or cancel the provision of a Service at any time:
- (a) in the event of an emergency or in order to provide resources to emergency and other essential services;
 - (b) if the supply or use of a Service is, or is likely to become, unlawful; or
 - (c) if, in our reasonable opinion, the provision of a Service is likely to cause death, personal injury or damage to property.

We will try to give you at least 3 days' notice if we need to limit, suspend or cancel the provision of the Service for one of these reasons but, sometimes, due to the nature of the change, we may not be able to give you prior notice. In that case, we will give you as much warning as we reasonably can.

- 11.3 We may limit, suspend or cancel the provision of a Service at any time:
- (a) by 14 days' notice if you do not pay any amounts due for that Service on time and you have not paid us within 30 days of us notifying you of the non-payment;
 - (b) by as much notice as we reasonably can if the Australian Competition and Consumer Commission (**ACCC**) issues or we reasonably anticipate that the ACCC may issue a competition notice in relation to a Service;
 - (c) by 14 days' notice if your use of a Service breaches our Acceptable Use Policy or adversely interferes with the efficiency of our network and you fail to rectify the situation within 30 days of us notifying you of it;
 - (d) by 30 days' notice if you are or become a carrier or carriage service provider (as defined in the Act); or
 - (e) by 14 days' notice if an administrator, receiver, liquidator or provisional liquidator is appointed to you, or you resolve to enter into any settlement, moratorium or similar arrangement for the benefit of your creditors, or you are unable to pay your debts when they are due.
- 11.4 Where provision of a Service has been suspended or cancelled under clauses 11.3(a), (d) or (e), we may require you to pay a re-connection charge when the Service is re-connected.
- 11.5 If we decide, or are required, to modify or exit a Service from the market or part thereof, we will inform you of the impact to your business and may, by giving you prior reasonable notice:
- (a) migrate you to the modified service or an alternative service (and you agree to provide reasonable assistance to enable us to do so); or
 - (b) cancel the Service.
- 11.6 If the service to which we propose you migrate is materially detrimental to you, you may cancel the replacement service without the payment of any Early Termination Charges.

- 11.7 From time to time, we may need to schedule maintenance of the Services (**Planned Maintenance**). Where possible, we will schedule Planned Maintenance between 1am - 6am local time at the affected Service locations and give you at least 10 days' notice.
- 11.8 Where we need to conduct emergency maintenance repairs and modification to our Services, we will aim to give you at least 24 hours' notice (**Emergency Maintenance**).

12 TERMINATION

- 12.1 If a party commits a material breach and does not remedy that breach within 30 days of receiving a notice to do so, then the other party may terminate the affected Service Schedule.
- 12.2 If this Agreement or a Service Schedule expires or is terminated for any reason:
- (a) you must pay us:
 - (i) all outstanding invoices by the due date; and
 - (ii) within 30 days of request for payment, all other amounts outstanding as at the date of, or arising as a result of, expiry, termination or cancellation (including any Early Termination Charges);
 - (b) those Services that are provided by us under Our Customer Terms and continue to be acquired by you, will be supplied on the terms (including price) of Our Customer Terms;
 - (c) if you fail on reasonable request to return any Facilities to us, we may by providing you with reasonable prior notice enter the Premises and remove any Facility belonging to us which is connected with that Service. If we are unable to gain access to the Premises we may recover the value of the Facility from you as a debt due to us; and
 - (d) all rights a party has accrued before expiry, termination or cancellation continue.
- 12.3 If this Agreement expires or terminates for any reason, clauses 7 (Your commitment to us), 12.2 (Termination), 13 (Confidentiality and Privacy), 14 (Limitation of liability) and 15 (Third Party IP claims) continue in full force and effect.

13 CONFIDENTIALITY AND PRIVACY

- 13.1 Each party must treat as confidential information the provisions of this Agreement and all information provided by the other party under this Agreement, including our technical, operational, billing, pricing and commercial information in relation to the supply of Services.
- 13.2 A party must not disclose the other party's confidential information to any person except:
- (a) to its employees, professional advisors and our Personnel on a 'need to know' basis provided those persons first agree to observe the confidentiality of the information;
 - (b) with the other party's prior written consent;
 - (c) if required by law, any regulatory authority or stock exchange; or
 - (d) if it is in the public domain.
- 13.3 You agree and will ensure that your Personnel, your Related Companies and their Personnel, and any individuals, who receive services or whose information is disclosed to us, in connection with this agreement, are aware that we may use and disclose information about you and each of them in accordance with our Privacy Statement (as amended by us from time to time), which is available <http://www.telstra.com.au/privacy/privacy-statement/index.htm> or by calling us on 1800 039 059.
- 13.4 Notwithstanding this clause 13, we may disclose your confidential information to your Related Companies.

14 LIMITATION OF LIABILITY

- 14.1 If we fail to meet any of our service level obligations as a result of any interruption or delay to your Service, we accept liability to you, but limit our liability to any applicable service level rebates or credits. Where you are not entitled to a service level rebate or credit, we limit our liability to an amount equal to the charges billed for the affected Services for the period of the interruption or delay.
- 14.2 We accept liability arising from our negligence, breach of contract or NBN Activities:
- (a) for any personal injury or death to you or your Personnel resulting from the supply of the Services;
 - (b) for any damage to your real or tangible property resulting from the supply of the Services, but we limit our liability to our choice of repairing or replacing the property or paying the cost of repairing or replacing it; or
 - (c) unless clause 14.1 applies, for any other cost or expense you reasonably incur that is a direct result of and flows naturally from, our breach of contract, negligence or NBN Activities (but excluding loss of profits, revenue, business opportunities, likely savings and data), and our liability under this clause is limited for all claims in aggregate to the total amount payable to us under this Agreement during the first year of this Agreement.
- 14.3 Other than the matters for which we are liable under clauses 14.1 and 14.2, we exclude all other liability to you and all third parties. For any liability which cannot lawfully be excluded, but can be limited, our liability is limited to our choice of re-supplying or paying the cost of re-supplying affected services and repairing, replacing or paying the cost of repairing or replacing affected goods.
- 14.4 Notwithstanding anything else in this Agreement our liability will be reduced to the extent the loss or damage is caused or contributed to by you or your Personnel.

15 INTELLECTUAL PROPERTY

- 15.1 Unless specified otherwise:
- (a) nothing in this Agreement modifies the ownership of rights in Background Material or Third Party Software; and
 - (b) we own all Intellectual Property Rights in Contract Material and grant to you a non-exclusive, royalty free licence to use the Contract Material for the purpose of receiving the Services.
- 15.2 We indemnify you against any direct loss, damage, liability, costs or expenses incurred by you as a result of a claim by a third party against you that the Services or any material provided by us under this Agreement infringes the Intellectual Property Rights of the third party, subject to you allowing us to direct any defence and settlement of the claim. This indemnity does not apply to the extent the claim arises out of any modification of any Services or materials provided by us, relates to services or materials provided by a third party in conjunction with the Services, or is caused or contributed to by you.
- 15.3 Where any person makes a claim for Intellectual Property Right infringement in connection with the provision of Services by us, we may modify, limit, suspend or cancel the provision of Services, if required, in response to the claim by giving you as much prior notice as we reasonably can.

16 DISPUTE RESOLUTION

- 16.1 The parties agree to use best endeavours to resolve in good faith any dispute concerning this Agreement. Each party must follow the procedures in this clause 16 before starting arbitration or court proceedings (except for urgent injunctive or declaratory relief). You must conduct all disputes on behalf of your Related Companies.
- 16.2 If a dispute arises between the parties that cannot be resolved promptly between their nominated contact persons, either party may notify the other party of a formal dispute. Each party must nominate a

senior executive to meet within 7 days of the notice (or another agreed period) to try and resolve the dispute.

- 16.3 If the dispute remains unresolved, the parties must try to resolve it by mediation administered by the Australian Disputes Centre according to its Mediation Guidelines.

17 LOCAL BUY PTY LTD

- 17.1 You acknowledge that the charges for the Services set out in this Agreement have been negotiated with us by Local Buy on your behalf (and as lead agency for the participating National Procurement Network members – Municipal Association of Victoria (MAV), Local Government Association of Tasmania (LGAT) and Local Government Association of the Northern Territory (LGANT)).
- 17.2 Local Buy has appointed Telstra to a Pre Qualified Supplier (**PQA**) LGA Arrangement for the provision of the Services as provided for in this Agreement. The PQA Contract Number is Telecommunication Services - NPN1.18
- 17.3 You acknowledge that you have entered into this Agreement with us in order to take advantage of the benefits made available to you as a result of our negotiations with Local Buy.
- 17.4 In consideration of your receipt of the benefits of the charges negotiated by Local Buy, you acknowledge that Local Buy will be paid a fee or fees by us.
- 17.5 You warrant to us that you are seeking to use the Local Buy LGA Arrangement to acquire Services from us.
- 17.6 Without limiting the provisions of clause 13, you acknowledge and agree that we may disclose to Local Buy information in relation to your usage of the Services.

18 GENERAL

ENTIRE AGREEMENT

- 18.1 This Agreement constitutes the entire agreement between the parties in relation to the Services, and supersedes any previous agreement or representation relating to the Services.

GOVERNING LAW

- 18.2 This Agreement is governed by the laws of the Australian State or Territory in which your principal place of business is located. Each party submits to the non exclusive jurisdiction of the courts of that place and the courts of appeal from them.

INTERPRETATION

- 18.3 In this Agreement:
- (a) a reference to this Agreement includes all its parts described in clause 1.1, and includes any amendment to or replacement of them;
 - (b) a reference to 'a party' is a reference to it and, where relevant, each of its Related Companies;
 - (c) a reference to a statute, code or other law includes regulations and other instruments under it and consolidations, amendments, re-enactments or replacements of any of them;
 - (d) terms used that are defined in the A New Tax System (Goods and Services Tax) Act 1999 (Cth) have the meaning given in that legislation, unless the context makes it clear that a different meaning is intended;
 - (e) a reference to a party includes a reference to the party's executors, administrators, successors and assigns;

- (f) the singular includes the plural, and vice versa; and
- (g) “includes”, “including”, “for example”, “such as” and similar terms are not words of limitation.

NOTICES

- 18.4 All notices and consents must be sent by email to the email addresses on the front page of this Agreement. You agree we may provide notice to you (on behalf of each Related Company) and do not need to separately or individually notify each Related Company.

VARIATIONS

- 18.5 This Agreement may only be varied:

- (a) by written agreement between the parties; except
- (b) for terms set out in Our Customer Terms, by us (and where such changes cause detriment to you, we will first publish an advertisement or tell you directly).

If you require information about detrimental changes to Our Customer Terms before they take effect, it will be available at <http://www.telstra.com.au/customerterms/>.

- 18.6 If a change to Our Customer Terms is materially detrimental to you, you may cancel the affected Service without the payment of Early Termination Charges.

ELECTRONIC SIGNATURES

- 18.7 If an electronic signature is used, it shall have the same effect as a handwritten signature.

SEVERABILITY

- 18.8 If any clause or part of any clause is held by a court to be invalid or unenforceable, that clause or part of a clause is to be regarded as having been deleted from this Agreement and this Agreement otherwise remains in full force and effect.

WAIVER OF RIGHTS

- 18.9 A right created by this Agreement may only be waived in writing by the party giving the waiver, and the failure to exercise or any delay in exercising a right or remedy provided by this Agreement or by law does not waive the right or remedy.
- 18.10 A waiver of a breach of this Agreement does not waive any other breach.

WARRANTIES

- 18.11 Each party warrants to the other that entering into and performing its obligations under this Agreement does not breach any of its contractual obligations to any other person.
- 18.12 You warrant that you have not relied on any representations or warranties by us other than those in this Agreement.

ASSIGNMENT AND AGENCY

- 18.13 A party must not assign its rights or novate its obligations under this Agreement without the other party's prior written consent, which must not be unreasonably withheld.
- 18.14 You may appoint a third party to act on your behalf in relation to this Agreement with our prior written consent, which will not be unreasonably withheld. We may withdraw our consent on reasonable grounds relating to the conduct of the third party.

FORCE MAJEURE

- 18.15 If a party is unable to perform or is delayed in performing an obligation under this Agreement (other than an obligation to pay money) because of an event beyond that party's reasonable control (Force Majeure Event), that obligation is suspended but only so far and for so long as it is affected by the Force Majeure Event.
- 18.16 If a Force Majeure Event occurs, the non-performing party must:
- (a) promptly give the other party notice of the event and an estimate of the non-performance and delay;
 - (b) take all reasonable steps to overcome the effects of the event (but this does not require the settlement of industrial disputes or other claims on unreasonable terms); and
 - (c) resume compliance as soon as practicable after the event no longer affects either party.

19 DEFINITIONS

- 19.1 In this Agreement, unless otherwise stated:

Acceptable Use Policy means our Acceptable Usage Policy (AUP) for global services as amended by us from time to time.

Act means the Telecommunications Act 1997 (Cth).

Background Material means, in relation to each party, any material (including but not limited to documentation, software, configurations and coding) which that party can establish was developed by it prior to or independently of the Agreement but excludes Contract Material and Third Party Software.

Business Day means any day other than a Saturday, Sunday or recognised public holiday in the jurisdiction in clause 18.2.

Competitively Priced means any NBN service that is at least 30% cheaper than the equivalent Telstra priced NBN service.

Contract Material means any material (including but not limited to documentation, software, configurations and coding) created by us or on our behalf in the delivery of the Services, but excludes Background Material.

Early Termination Charge means the early termination charge(s) for a Service (if any) set out or referred to in the Agreement.

Exclusion Event means:

- (a) any faults or failure not caused by us, or which is caused or contributed to by an act or omission of you, your Personnel and any third party your Site (including access to your Site and availability of cabling facilities at your Site), equipment or software provided by you;
- (b) Planned Maintenance or Emergency Maintenance; or
- (c) a Force Majeure Event.

Facility means facility as defined in the Act and includes any line, equipment, tower, mast, antenna, tunnel, hole, pit or pole used in connection with a Service.

Intellectual Property Rights means all current and future registered rights in respect of copyright, designs, circuit layouts, trademarks, trade secrets, domain names, database rights, know-how and confidential information and any other intellectual property rights as defined by Article 2 of the World Intellectual Property Organisation Convention of July 1967, excluding patents.

NBN means NBN Co Limited (ABN 86 136 533 741), as that company exists from time to time.

NBN Activities means NBN Equipment and NBN's negligent or wilful acts or omissions.

NBN Equipment means any equipment that is owned, operated or controlled by NBN.

NBN Service means a Service that is supplied by or using NBN or NBN Equipment.

Our Customer Terms means the Standard Form of Agreement formulated by Telstra for the purposes of Part 23 of the Act, as amended by us from time to time in accordance with the Act.

Personnel means a person's officers, employees, agents, contractors and sub-contractors and in our case includes our Related Bodies Corporate.

Premises or **Sites** means any land, building, structure, vehicle or vessel which is owned, leased or occupied by you containing a Facility or a Service, or to which a Service is supplied.

Related Bodies Corporate has the meaning given under the Corporations Act 2001 (Cth).

Related Company means each of your Related Bodies Corporate.

Service means the service set out or referred to in a Service Schedule or an agreed statement of work, and includes any individual service or component which constitutes the service.

Service Schedules means the Schedules attached or added to these Agreement Terms for a Service.

Service Start Date for a Service means the date set out in the relevant Service Schedule, or if no date is specified:

- (a) the date you accept or are deemed to accept the Service. You are deemed to accept a Service on the expiry of any test period; or
- (b) if no acceptance test period is specified, the first day that the Service is installed and ready-for-use, as determined by us.

Service Schedule Term or **Initial Period** for a Service means the period we will provide that Service (including any minimum period for which you must acquire an individual Service) set out in the Agreement.

Specified Currency means Australian dollars or any other currency agreed in a Service Order Form.

Tax Deduction means a deduction or withholding for or on account of Taxes from a payment.

Service Order Form means an agreed:

- (a) application or order form for a new Service or to vary, reconfigure, renew, reconfigure or cancel an existing Service; or
- (b) **statement of work between the parties for services under a Service Schedule or otherwise.**

Taxes means a tax, levy, duty, charge, deduction or withholding, however described, imposed by law or a government agency, together with any related interest, penalty or fine, including in respect of GST, but excluding income tax.

Third Party Software means software (including open source software) owned by a third party supplied by or otherwise made available by us to you under this Agreement.

ANNEXURE 1: PRICING SPECIAL TERMS

20 TECHNOLOGY INCENTIVE FUND – ACCRUAL PAYMENTS

- 20.1 Following the Start Date we will create a Technology Incentive Fund (TIF) account for you and credit this account with an amount calculated as a percentage of each net dollar you spend with us (GST exclusive) on applicable voice, data and mobile services approved by us, as set out in the table below:

Services	Technology Incentive Fund %
Voice Services	1%
Data Services	1%
Mobile Services*	0%

* Please refer to Att 2 to Schedule 6 to CMP – Government Plan Service Terms – Mobile Only Technology Incentive Fund, for Mobile Services.

- 20.2 Your TIF account will begin to accrue in the billing period after your credits have been calculated, normally the following month. It will cease accruing funds on expiry or termination of this Agreement or the final Service Schedule for the applicable services set out in the table above.
- 20.3 You may only use the TIF to purchase eligible Telstra products and services or for other purposes approved by us and notified to you from time to time. For the avoidance of doubt, your TIF account is not transferable or redeemable as cash and cannot be used to pay any existing service or equipment charges. We will reduce the credit in your TIF account by the full GST inclusive retail list price of the Telstra product or service redeemed by you.
- 20.4 We may suspend or close your TIF account at any time by notice to you:
- (a) if you do not pay any amounts due to us on time;
 - (b) if you do not achieve the Spend Conditions set out in this Agreement (if any); or
 - (c) if an administrator, receiver, liquidator or provisional liquidator is appointed to you, or you resolve to enter into any settlement, moratorium or similar arrangement for the benefit of your creditors, or you are unable to pay your debts when they are due.
- 20.5 If this Agreement is terminated for any reason other than for our breach, you must reimburse us for any TIF amount used by you which exceeds your TIF Entitlement in accordance with the following calculation:
- TIF Entitlement = Total TIF divided by the total number of days in the Term, multiplied by the number of days remaining in the Term
- If the TIF Entitlement figure is less than the TIF you have used, you must pay us the difference within 30 days of our request.
- 20.6 Upon expiry of this Agreement you have 60 days to use any balance remaining in your TIF account, following which any balance remaining will be extinguished.
- 20.7 If we close your TIF account for any reason, any balance remaining will be extinguished.

SCHEDULE 1 – FIXED VOICE SERVICES

SERVICE START DATE: The date the Agreement is signed by the last party.

SERVICE SCHEDULE TERM: 36 months.

SERVICE TERMS

1. SERVICE DESCRIPTION

1.2 The Fixed Voice Services are described in the Attachment to this Service Schedule.

2 PRICING

2.1 All prices for the Fixed Voice Services and any other fees are the applicable Our Customer Terms prices, unless otherwise set out in this Service Schedule.

2.2 The prices and discounts set out in this Service Schedule will be effective from implementation into our billing systems.

2.3 All prices set out in this Service Schedule are GST exclusive, unless otherwise stated.

3 TERM AND TERMINATION

3.1 This Service Schedule begins on the Service Start Date and continues for the Service Schedule Term unless terminated or renewed.

EARLY TERMINATION CHARGE

3.2 If during the Service Schedule Term a Service is cancelled or terminated for any reason other than for our material breach, we may charge you any waived Service charges and an amount calculated as follows:

$$A \times B \times 25\%$$

"A" = the average Service charges paid or payable each month by you for the Service up to the date of cancellation.

"B" = the number of months (or part of a month) remaining in the Service Schedule Term.

You acknowledge that this amount is a genuine pre-estimate of the loss we are likely to suffer.

4 DEFINITIONS

4.1 In this Service Schedule, unless otherwise stated:

Base Price means the GST exclusive price set out in Our Customer Terms for the Service before applying any Flexi-Plan or other discount plan described in Our Customer Terms, and excludes any weekend rates, pricing packages, spot specials, capped calls or other promotional offers.

First Year means the 12 month period up to but not including the first anniversary of the Service Start Date.

Quarter means a full 3 calendar month period commencing on 1 July, 1 October, 1 January and 1 April in any year.

Second Year means the 12 month period immediately following the First Year.

Spend means the GST exclusive amount of money that we bill you.

Att 1 to Schedule 1 - Pricing

SERVICES	PRICING/DISCOUNTS		
Basic Telephone Service provides you connection to our public switched telephone network, the ability to make and receive certain types of calls and a telephone number.	Installation and Activation charges		
		For the First Year, Base Price less %	
	Basic Telephone Service	0	
	Access charges		
		Monthly charge (\$)	
	Basic Telephone Service - BusinessLine Complete	31.77	
	Conditions:		
	<ul style="list-style-type: none">No other type of once-off charges are waived.No other discounts, special pricing plans or other promotional offers apply.		
	ISDN gives you integrated digital access to voice and data networks. It is made up of a digital transmission circuit between the NT1 at your premises and the local ISDN exchange. Add wording so that there are no new sales as there is a cease sale for ISDN Existing services can still apply until migration of services is complete...	Connection/Installation and Activation charges	
			For the First Year, Base Price less %
ISDN 2		0	
ISDN 2 Enhanced			
Access charge			
		Monthly charge (\$)	
ISDN 2		57.73	
ISDN 2 Enhanced		62.27	
Conditions:			
<ul style="list-style-type: none">No other type of once-off charges are waived.No other discounts, special pricing plans or other promotional offers apply.ISDN is not available as a new service. Any new modifications or additions to existing ISDN services are not available. Existing ISDN services only are eligible for the ISDN pricing contained in this Agreement.			
ISDN gives you integrated digital access to voice and data networks. It is made up of a digital transmission circuit between the NT1 at your	Connection and Activation charges		
		For the First Year, Base Price less %	
	ISDN 10/20/30	0	

premises and the local ISDN exchange.	ISDN 10/20/30 Dual Node and Diverse Access			
	Access charge			
		Monthly charge (\$)		
	ISDN 10	277.27		
	ISDN 20	554.54		
	ISDN 30	804.55		
	Every subsequent 10 channels	250		
	Conditions:			
	<ul style="list-style-type: none">No other type of once-off charges are waived.No other discounts, special pricing plans or other promotional offers apply.ISDN is not available as a new service. Any new modifications or additions to existing ISDN services are not available. Existing ISDN services only are eligible for the ISDN pricing contained in this Agreement.			
Local Voice calls include the following call types for fixed Business Phone Services: <ul style="list-style-type: none">Untimed Local-Rate calls from PSTS, including local FaxStream Basic calls.ISDN NDD1 local voice calls made from an ISDN 2, 10, 20 or 30 service.CVPN local voice calls from CVPN Spectrum, CVPN (PSTS) or CVPN (PSIS).CustomNet local voice calls. All other call types are excluded.	Local Voice call rates			
		¢ per call		
	Untimed Local-Rate calls PSTS	5		
	Untimed Local-Rate calls T-Biz Voice	5		
	Untimed Local-Rate calls T-Biz Voice Standard	5		
	ISDN NDD1 (ISDN 2 services)	5		
	ISDN NDD1 (ISDN 10,20 or 30 services)	5		
	CVPN	5		
	CustomNet	5		
	Conditions:			
<ul style="list-style-type: none">No other discounts, special pricing plans or other promotional offers apply.A Telecard verification fee applies.				
Fixed to Mobile calls includes all fixed to mobile calls terminating in Australia (including Telecard calls to mobiles) but excluding, calls from fixed phones to Optus MobileSat™, Operator Assisted calls to Mobiles and Payphone originated and pulse emulated fixed to mobile calls.	Fixed to Mobile call Rates			
		¢ per minute	Minimum call fee (¢)	Call connection fee (¢)
	Fixed call to Telstra mobiles	15	0	0
	Fixed calls to non-Telstra mobiles	15	0	0

	<table><tr><th colspan="3">Three way Rates</th></tr><tr><td></td><td>¢ per minute</td><td>Call connection fee (¢)</td></tr><tr><td>Fixed calls to intra-account mobiles</td><td>0</td><td>N/A</td></tr><tr><td>Fixed calls to Telstra mobiles</td><td>15</td><td>N/A</td></tr><tr><td>Fixed calls to non-Telstra mobiles</td><td>15</td><td>N/A</td></tr></table> <p>Conditions:</p> <ul style="list-style-type: none">No other discounts, special pricing plans or other promotional offers apply.A Telecard verification fee applies.	Three way Rates				¢ per minute	Call connection fee (¢)	Fixed calls to intra-account mobiles	0	N/A	Fixed calls to Telstra mobiles	15	N/A	Fixed calls to non-Telstra mobiles	15	N/A
Three way Rates																
	¢ per minute	Call connection fee (¢)														
Fixed calls to intra-account mobiles	0	N/A														
Fixed calls to Telstra mobiles	15	N/A														
Fixed calls to non-Telstra mobiles	15	N/A														
<ul style="list-style-type: none">International calls from your Basic Telephone Service to an international fixed service that includes the following call types:International Direct 0011 & 0015 Fax callsFaxStream 0015 internationalIterraISDN International voice 0011 & 0015 Fax callsOnRamp International 0011 voice callsCustomNet Spectrum Off-Net international callsInternational Direct Telecard calls (A Telecard verification fee applies)CVPN International Off-Net calls (International Class 3)All other call types are excluded.	<p>The International Calls Table attached as Att 2 to Schedule 1 sets out the prices per minute (charged per second).</p> <p>Conditions:</p> <ul style="list-style-type: none">No other discounts, special pricing plans or other promotional offers apply.Call connection charge may apply (see International Calls Table attached as Att 2 to Schedule 1)															
<ul style="list-style-type: none">National Long Distance Voice calls include the following call types for fixed Business Phone Services:STD (TCRC per second flat rate, but excluding Payphones and any pulse emulated calls).	<table><tr><th colspan="2">National Long Distance Voice calls</th></tr><tr><td></td><td>¢</td></tr><tr><td>Intercapital and Non-Intercapital calls (per minute)</td><td>5</td></tr><tr><td>Minimum call fee</td><td>0</td></tr><tr><td>Connection fee</td><td>0</td></tr></table> <p>Conditions:</p>	National Long Distance Voice calls			¢	Intercapital and Non-Intercapital calls (per minute)	5	Minimum call fee	0	Connection fee	0					
National Long Distance Voice calls																
	¢															
Intercapital and Non-Intercapital calls (per minute)	5															
Minimum call fee	0															
Connection fee	0															

<ul style="list-style-type: none"> • ISDN NDD 2 – NDD5 voice calls. • Faxstream Basic. • Spectrum NDD 2 – NDD5 voice calls. • National On-Net Calls (National Class 1). • National Off-Net Calls (National Class 2). • Telecard – National Direct Dialed calls (A Telecard verification fee applies). <p>All other call types are excluded.</p>	<ul style="list-style-type: none"> • No other discounts, special pricing plans or other promotional offers apply. 																				
<p>Cisco Webex</p> <p>Cloud based audio, web and video conferencing.</p>	<table border="1"> <thead> <tr> <th>Cisco Webex</th><th>Monthly Charges (\$ ex GST)</th></tr> </thead> <tbody> <tr> <td> Webex Active User Cloud based audio, web and video conferencing for up to 1,000 attendees per call including specialised modules for training, events and remote support. </td><td>\$3.94</td></tr> <tr> <td> Webex Toll Audio/Active User Enabling PSTN access for users to dial into WebEx sessions via PSTN globally. </td><td>\$5.15</td></tr> </tbody> </table>	Cisco Webex	Monthly Charges (\$ ex GST)	Webex Active User Cloud based audio, web and video conferencing for up to 1,000 attendees per call including specialised modules for training, events and remote support.	\$3.94	Webex Toll Audio/Active User Enabling PSTN access for users to dial into WebEx sessions via PSTN globally.	\$5.15														
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Webex Toll Audio/Active User Enabling PSTN access for users to dial into WebEx sessions via PSTN globally.	\$5.15																				
<p>Telstra SIP Connect allows you to connect a voice system that is accredited by us to the public telephone network via the Telstra IP Telephony platform.</p>	<table border="1"> <thead> <tr> <th colspan="2">Telstra SIP Connect</th></tr> </thead> <tbody> <tr> <td></td><td>Price List attached as Att 3 to Schedule 1 less %</td></tr> <tr> <td colspan="2">Installation Fees</td></tr> <tr> <td>SIP Connect - no ISDN IAD</td><td>0</td></tr> <tr> <td>SIP Connect - ISDN IAD</td><td>0</td></tr> <tr> <td colspan="2">Line & Number Monthly Fees</td></tr> <tr> <td>Business Line - Voice Channel Rental</td><td rowspan="3">50</td></tr> <tr> <td>Business Trunk – Voice Channel Rental</td></tr> <tr> <td>Number Rental</td></tr> <tr> <td colspan="2">Optional Feature Monthly Fees</td></tr> <tr> <td>Optional Feature rental</td><td>0</td></tr> </tbody> </table>	Telstra SIP Connect			Price List attached as Att 3 to Schedule 1 less %	Installation Fees		SIP Connect - no ISDN IAD	0	SIP Connect - ISDN IAD	0	Line & Number Monthly Fees		Business Line - Voice Channel Rental	50	Business Trunk – Voice Channel Rental	Number Rental	Optional Feature Monthly Fees		Optional Feature rental	0
Telstra SIP Connect																					
	Price List attached as Att 3 to Schedule 1 less %																				
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Number Rental																					
Optional Feature Monthly Fees																					
Optional Feature rental	0																				

	Conditions: <ul style="list-style-type: none">No other discounts, special pricing plans or other promotional offers apply.SIP Complete is compatible as per OCT.																																																		
Telstra Inbound Network Services <p>Priority One3, Priority 1300, Freecall 1800 and Freecall One8 Services.</p> <p>Local Inbound Voice calls – calls to Telstra Inbound Network Services which originate and terminate in the same local call area and which are not Mobile Originating Inbound Voice Calls.</p> <p>Long Distance Inbound Voice calls – calls to Telstra Inbound Network Services which are not Local Inbound Voice Calls and not Mobile Originating Inbound Voice Calls.</p> <p>Mobile Originating Inbound Voice calls – calls to Telstra Inbound Network Services from a cellular mobile service to an answering point which is a fixed service.</p>	<table><tr><th colspan="5">Telstra Inbound Network Services - call rates</th></tr><tr><th></th><th>¢ per min</th><th>Mini--mum call fee (¢)</th><th>Call connection fee (¢)</th><th>Free Initial call time (min)</th></tr><tr><td colspan="5">Priority One3/1300</td></tr><tr><td>Local Inbound Voice calls</td><td>5</td><td>0</td><td>0</td><td>15</td></tr><tr><td>Long Distance Inbound Voice calls</td><td>5</td><td>N/A</td><td>N/A</td><td>N/A</td></tr><tr><td>Mobile Originating Inbound Voice calls</td><td>5</td><td>0</td><td>N/A</td><td>N/A</td></tr><tr><td colspan="5">Freecall One8/1800</td></tr><tr><td>Local Inbound Voice calls</td><td>5</td><td>0</td><td>0</td><td>0</td></tr><tr><td>Long Distance Inbound Voice calls</td><td>5</td><td>0</td><td>N/A</td><td>N/A</td></tr><tr><td>Mobile Originating Inbound Voice calls</td><td>5</td><td>0</td><td>N/A</td><td>N/A</td></tr></table> Conditions: <ul style="list-style-type: none">The discounts above only apply to the incoming call rates payable by you for the Telstra Inbound Network Services except for:<ul style="list-style-type: none">Calls made by a caller to the Telstra Inbound Network Services;Calls to an answering point which is a cellular mobile service; orCalls to an answering point which is overseas.No other discounts, special pricing plans or other promotional offers apply (i.e. the Ten Cent or less Rebate and Call Completion Incentive Rebates).	Telstra Inbound Network Services - call rates						¢ per min	Mini--mum call fee (¢)	Call connection fee (¢)	Free Initial call time (min)	Priority One3/1300					Local Inbound Voice calls	5	0	0	15	Long Distance Inbound Voice calls	5	N/A	N/A	N/A	Mobile Originating Inbound Voice calls	5	0	N/A	N/A	Freecall One8/1800					Local Inbound Voice calls	5	0	0	0	Long Distance Inbound Voice calls	5	0	N/A	N/A	Mobile Originating Inbound Voice calls	5	0	N/A	N/A
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Mobile Originating Inbound Voice calls	5	0	N/A	N/A																																															

Att 2 to Schedule 1 - International Calls – Price List

International Calls Table for fixed to fixed calls (GST exclusive per minute rate)

Connection fee: 0 cent per call

Country	Special Rate (\$)	Country	Special Rate (\$)	Country	Special Rate (\$)
Alaska	0.1600	Burkina Faso	2.0140	Equatorial Guinea	2.2610
Albania	2.0140	Burundi	2.0140	Eritrea	2.2610
Algeria	2.2610	Cambodia	1.5295	Estonia	1.0450
Andorra	0.7220	Cameroon	2.2610	Ethiopia	2.2610
Angola	1.9380	Canada	0.1000	Faeroe Islands	1.2065
Anguilla	2.2610	Cape Verde	2.0140	Falkland Is	1.5675
Antarctica	0.6460	Cayman Islands	1.3300	Fiji	0.8000
Antigua	1.3300	Central African Rep	2.0900	Finland	0.5985
Argentina	1.0450	Chad	2.2610	France	0.3000
Armenia	1.5295	Chile	0.8455	French Guiana	1.5295
Aruba Is.	1.3300	China	0.2000	French Polynesia	0.9690
Ascension	2.0140	Colombia	1.5675	Gabon	2.0140
Austria	0.5985	Comoro Is.	1.5675	Gambia	2.0140
Azerbaijan	1.5295	Congo (Zaire)	2.2610	Georgia	1.5295
Bahamas	0.8455	Congo Republic	2.0900	Germany	0.2000
Bahrain	1.5295	Cook Islands	1.2065	Ghana	2.0140
Bangladesh	1.4535	Costa Rica	2.0140	Gibraltar	1.9380
Barbados	1.5675	Croatia	1.0070	Greece	0.2800
Belarus	1.5295	Cuba	1.0450	Greenland	1.2065
Belgium	0.8075	Cyprus	1.0450	Grenada	1.5675
Belize	1.5675	Cyprus (Northern)	0.8455	Guadeloupe	1.3300
Benin	2.0140	Czechoslovakia Rep	0.8455	Guam	0.7220
Bermuda	1.5675	Denmark	0.5605	Guantanamo	1.5675
Bhutan	1.5675	Diego-Garcia	2.0140	Guatemala	1.5675
Bolivia	1.5675	Djibouti	2.2610	Guinea Bissau	2.2610
Bosnia and Herzegovina	1.0450	Dominica	1.0450	Guinea Republic	2.0140
Botswana	1.5675	Dominican Rep	0.8455	Guyana	1.4535
Brazil	1.0450	Ecuador	1.5675	Haiti	1.9380
Brunei	1.0450	Egypt	1.2445	Hawaii	0.0600
Bulgaria	1.9380	El Salvador	2.0140	Honduras	2.2610
Country	Special Rate (\$)	Country	Special Rate (\$)	Country	Special Rate (\$)
Hong Kong	0.0600	Macau	1.3300	Nicaragua	1.5675

SCHEDULE

COMMERCIAL IN CONFIDENCE

Country	Special Rate (\$)	Country	Special Rate (\$)	Country	Special Rate (\$)
Hungary	0.8455	Macedonia	1.0450	Niger	2.0900
Iceland	1.0450	Madagascar	2.0900	Nigeria	1.3300
India	0.9000	Malawi	1.5675	Niue Island	0.8075
Indonesia	0.5000	Malaysia	0.2000	Norfolk Island	0.6460
Iran	1.5295	Maldives Islands	2.0140	Norway	0.5985
Iraq#	1.5675	Mali	2.0140	Oman	1.2920
Ireland	0.2500	Malta	0.8835	Pakistan	1.5295
Israel & Palestinian Ter.	0.7505	Mariana Islands	1.5675	Palau	1.9380
Italy	0.3000	Marshall Islands	1.5675	Panama	1.3300
Ivory Coast	2.0140	Martinique	1.3300	Papua New Guinea	0.2800
Jamaica	1.3300	Mauritania	2.0140	Paraguay	1.5675
Japan	0.1000	Mauritius	1.3300	Peru	1.3300
Jordan	1.3300	Mayotte	1.3680	Philippines	0.3000
Kazakhstan	1.5295	Mexico	1.0450	Poland	0.8455
Kenya	1.4535	Micronesia	1.5675	Portugal	1.0450
Kiribati	0.8835	Moldova	1.5295	Puerto Rico	0.7220
Korea PDR (North)	2.0140	Monaco	0.7220	Qatar	2.0140
Korea Sth R.	0.2000	Mongolia	2.2610	Reunion	1.5675
Kuwait	1.4535	Montserrat	2.0140	Romania	1.3300
Kyrgyzstan	1.5295	Morocco	2.2610	Russia	1.0450
Laos	1.5295	Mozambique	2.2610	Rwanda	1.5675
Latvia	1.3300	Myanmar (Burma)	1.5675	Samoa (US)	0.8835
Lebanon	1.1875	Namibia	1.5675	Samoa (West)	0.8835
Lesotho	1.3300	Nauru	0.8835	San Marino	0.6460
Liberia	2.2610	Nepal	1.4535	Sao Tome & Principe	2.0140
Libya	1.5675	Netherlands	0.1800	Saudi Arabia	1.5675
Liechtenstein	0.5985	Netherlands Antilles	1.0450	Senegal	2.2610
Lithuania	1.5295	New Caledonia	0.9690	Seychelles	2.0140
Luxembourg	0.8455	New Zealand	0.0600	Sierra Leone	2.0140
Country	Special Rate (\$)	Country	Special Rate (\$)	Country	Special Rate (\$)
Singapore	0.0600	Switzerland	0.1800	Ukraine	1.0450
Slovak Republic	0.7220	Syria	2.0140	United Arab Emirates	1.2065
Slovenia	1.0450	Taiwan	0.2400	United Kingdom	0.0600
Solomon Islands	0.8835	Tajikistan	1.3300	Uruguay	1.3300

Country	Special Rate (\$)	Country	Special Rate (\$)	Country	Special Rate (\$)
Somalia	2.2610	Tanzania	1.5675	USA	0.0600
South Africa	0.3000	Thailand	0.2400	Uzbekistan	1.3300
Spain	0.6745	Timor-Leste	0.5000	Vanuatu	0.8835
Sri Lanka	0.8200	Togo	2.0900	Vatican City	0.6460
St Helena	1.5675	Tokelau	0.8835	Venezuela	1.0450
St Kitts & Nevis	1.5675	Tonga	0.8835	Vietnam	1.1400
St Lucia	1.5675	Trinidad & Tobago	1.0450	Virgin Is (British)	2.0140
St Pierre & Miquelon	1.3300	Tunisia	2.2610	Virgin Islands (USA)	0.7220
St Vincent & Bequia	1.5675	Turkey	0.8455	Wallis & Futuna Is	1.5675
Sudan	1.5675	Turkmenistan	1.3300	Yemen AR	1.5675
Surinam	1.3300	Turks & Caicos Is	2.0140	Yugoslavia Fed. Rep	1.0070
Swaziland	2.0140	Tuvalu	1.0450	Zambia	1.5675
Sweden	0.2200	Uganda	1.5675	Zimbabwe	1.3300

Telstra reserves the right to withdraw Direct Dial services to Iraq without notice due to customer privacy concerns. If direct dial service is not available, callers to Iraq should use an Operator Assisted Call by dialling 1234 (or 12550 from a Payphone).

Att 3 to Schedule 1 - SIP Connect – Price List

(All prices in this Price List are GST exclusive and current as at 19 May 2009)

CONNECTION FEES

You must pay the Telstra SIP Connect connection fee payable for each Telstra SIP Connect service. The Telstra SIP Connect connection fee will vary depending on whether you require an Integrated Access Device (IAD) and if so, the type of that IAD you choose. We will inform you at the time of your application if you require an IAD.

SIP CONNECT INSTALLATION TYPE	CONNECTION FEE (EXCL. GST)
No IAD	\$1,000.00 per service
4 Port Basic Rate ISDN Integrated Access Device	\$412.50 per service
2 Port Primary Rate ISDN Integrated Access Device	\$2,970.00 per service

MONTHLY FEES

The following ongoing monthly fees apply to your Telstra SIP Connect service.

FEE DESCRIPTION	FEE	FEE NOTES
Business Line - 1 Channel Rental	\$20 per channel	Minimum channel purchases apply
Business Trunk – 5 Channel Rental	\$100 per 5 channels	
Additional 100 Number Block	\$30 per number block	Applicable for Business Trunk regular feature package services only. \$30.00 for each additional block of 100 contiguous telephone numbers (the first block of 100 numbers per site is included in the connection fee).
Additional 1 Number Block	\$4 per number block	Applicable for Business Lines regular feature package services only
Mobility optional feature package	\$10 per service	
Business Continuity optional feature package	\$15 per service	

OPTIONAL FEATURE PACK ESTABLISHMENT FEES

The following fees are applicable on a once off basis for optional feature packages

FEE DESCRIPTION	FEE
Mobility	\$50 per service
Business Continuity	\$50 per service

ADDS MOVES & CHANGES FEES

The following fees apply to your Telstra SIP Connect service

FEE DESCRIPTION	FEE
Adds, Moves and Charges	\$50 per request

SIPCv5122010

SCHEDULE 2 – TELSTRA IP TELEPHONY SERVICE

SERVICE START DATE:	The date on which Telstra begins to provide the Service to you. We will notify you of this date in advance.
SERVICE SCHEDULE TERM:	36 months.
MINIMUM TERM:	36 months (The minimum term for rental equipment and TIPT Complete Calling plans is 36 months. The minimum term is 12 months for purchased equipment).

SERVICE TERMS

1 SERVICE DESCRIPTION

- 1.1 Telstra IP Telephony is a scalable, open standards based solution that allows you to make and receive voice telephone calls.
- 1.2 The terms on which the Telstra IP Telephony service is provided are set out in the Telstra IP Telephony section of Our Customer Terms, unless otherwise set out in this Service Schedule.

2 PRICING

- 2.1 The prices for the Service and any other fees are the applicable Our Customer Terms prices, unless otherwise set out in this Service Schedule.
- 2.2 The prices and any applicable discounts set out in this Service Schedule will be effective from the date of implementation into our billing systems.
- 2.3 All prices set out in this Service Schedule are GST exclusive, unless otherwise indicated.

3 TERM AND TERMINATION

- 3.1 This Service Schedule commences on the Service Start Date and continues for the Service Schedule Term, unless it is terminated or renewed.
- 3.2 There is a separate Minimum Term for any additional Telstra IP Telephony services or rental equipment you apply for during the Service Schedule Term.

EARLY TERMINATION CHARGE

If:

- (a) you cancel one or more Feature Packages and/or equipment rentals and/or a TIPT Complete Calling Plan before the end of the applicable Minimum Term; or
- (b) this Service Schedule or Agreement is terminated before the end of the Service Schedule Term, for any reason (other than for our material breach), we may charge you an amount equal to:
 - (i) 30% of the monthly service charges for your cancelled Feature Packages or terminated Service (as applicable) in respect of the month in which you cancel them, multiplied by the number of months (or part thereof) in the remainder of the Minimum Term;
 - (ii) the remainder of the price (if any) for any purchased equipment in respect of which the Service is terminated. You may keep the equipment you have paid for; and

- (iii) 100% of the monthly rental charges for any cancelled rental equipment, multiplied by the number of months remaining in the Minimum Term.
- (c) You acknowledge that the above early termination charges are a genuine pre-estimate of the loss we are likely to suffer.

Att 1 to Schedule 2 - Telstra IP Telephony Service – Price List

(All prices in this Price List are GST exclusive and current as at 22 April 2016.)

1. FEATURE PACKAGES – FEES AND CHARGES

Establishment fee	A 50% discount applies to the \$50 Feature Packages Establishment Fees. (applies to each feature package selected, in addition to the monthly fees for the feature packages).	
Categories of Feature Packages	Feature Packages	Monthly fee (per feature package selected) (excl. GST)
Regular User Feature Packages	Basic Pack	\$5.00
	Standard Pack	\$8.00
	Executive Pack	\$12.00
	Hoteling / Hot Desking Pack	\$7.00 (\$2 where added to Standard Pack)
Optional User Feature Packages	Remote Office	\$5.00
	Voice Portal	\$4.00
	N-Way Calling	\$5.00
	Web Attendant Console	\$50.00
	miReception Console	\$150.00
	TIPT-OCS Integration	\$5.00
	Call Centre Agent client	\$25.00
	Call Centre Supervisor client	\$50.00
	Call Centre Premium Agent client	\$50.00
	Call Centre Premium Supervisor client	\$75.00
	Call Centre Wallboard	\$35.00
	Virtual Meeting Room – Personal 8	\$22.00
	Virtual Meeting Room – Group 20	\$40.00
	Virtual Meeting Room – Conference 50	\$80.00
Optional Group Feature Package	Group Conferencing (audio only)	\$5.00

2. EQUIPMENT

EQUIPMENT - FEES AND CHARGES

Equipment	Rental price (per item per month) (excl. GST)	Purchase price (per item) (excl. GST)
Handsets		
Polycom VVX1500	POA	POA
Polycom VVX600 (16 line)	POA	POA
Polycom VVX500 (12 line)	POA	POA
Polycom SoundPoint IP450	POA	POA
Polycom VVX410 (12 line Gigabit Ethernet)	POA	POA
Polycom VVX300 (6 line)	POA	POA
Polycom VVX201 (2 line)	POA	POA
Polycom VVX101 (1 line)	POA	POA
Conference Phones		
Polycom RealPresence Trio 8800	POA	POA
Polycom SoundStation IP7000	POA	POA
Polycom SoundStation IP6000	POA	POA
Polycom SoundStation IP5000	POA	POA
Integrated Access Devices		
OneAccess 2 Port IAD	POA	POA
OneAccess 8 Port IAD	POA	POA
OneAccess 24 Port IAD	POA	POA
Accessories		
Polycom RealPresence Trio Visual +	POA	POA
Polycom RealPresence Trio 8800 external Microphone	POA	POA
Polycom VVX Expansion Module (Coloured)	POA	POA
Polycom VVX Expansion Module (Paper)	POA	POA
Equipment		
Polycom SoundStation IP7000 External Microphones	POA	POA
Polycom SoundStation IP7000 Daisy Chain Unit	POA	POA
Polycom SoundStation IP7000 Console Interconnect Cable	POA	POA
Headset interface adapters, 5 pack of 2.5mm to RJ-9	POA	POA
Polycom SoundStation IP6000 External Microphones	POA	POA

Equipment	Rental price (per item per month) (excl. GST)	Purchase price (per item) (excl. GST)
Polycom Wallmount Kit for IP450	POA	POA
Polycom Wallmount Kit for IP550/IP560/IP650/IP670	POA	POA
Polycom Wallmount Bracket for VVX300/410/500/600	POA	POA
Polycom VVX USB Camera	POA	POA
Power Packs		
Polycom SoundStation IP7000 Power Pack (1 pack)	POA	POA
Polycom SoundStation IP6000 Power Pack (1 Pack)	POA	POA
Polycom SoundStation IP5000 Power Pack (1 Pack)	POA	POA

Equipment	Rental price (per item per month) (excl. GST)	Purchase price (per item) (excl. GST)
Polycom IP560/670 & VVX1500/500/600-5P power pack (5 pack)	POA	POA
Polycom SoundPoint IP235/IP331/IP450/IP550/IP650/VVX300/VVX410 power pack (5 pack)	POA	POA
Polycom RealPresence Trio 8800 and Visual + power pack	POA	POA
Video bundles		
Small Desktop (Convene Group 310 Acoustic cam & screen)	POA	POA
Medium Cart 1 (Group 310 Acoustic cam & screen)	POA	POA
Medium Cart 2 (Group 310 EagleEye IV 4x cam & screen)	POA	POA
Medium Wall 1 (Group 310 Acoustic cam & screen)	POA	POA
Medium Wall 2 (Group 310 EagleEye IV 4x cam & screen)	POA	POA
Large Cart (Group 500 EagleEye IV 4x cam & Dual screens)	POA	POA
Large Wall (Group 500 EagleEye IV 4x cam & Dual screens)	POA	POA
Video accessories		
Add-on Polycom Group Series microphone array	POA	POA
Polycom Realpresence Touch Group series Panel	POA	POA
Polycom Group series Producer	POA	POA

3. TELSTRA MANAGED VOICE SERVICES

If you apply for Managed Voice Services with your Telstra IP Telephony service, please note the quantity of Managed Voice Services will be the same as the total quantity of Regular User Feature Packs applied for.

MVS Option	Establishment fee per service (excl. GST)	Monthly fee per handset (excl. GST)	Adds, moves and changes fee (excl. GST)
MVS Essentials Hosted	N/A	\$5.20	Included (but not adds, moves and changes involving project coordination, which will incur additional costs)

4. HEADSETS

You must have a Telstra IP Telephony Service to be eligible to purchase headsets from us. The headsets can only be used with certain compatible equipment. Your account executive can provide you with details of compatible equipment on request. Telstra recommends that a compatible noise limiting amplifier for acoustic protection is used in conjunction with your headset.

Headset Model	Purchase price (per item) (excl. GST)
JABRA GN1200 Smart Cord, 1m Straight	POA
JABRA EHS for Polycom EHS	POA
JABRA MOTION OFFICE UC	POA
JABRA EVOLVE 20 UC Stereo	POA
JABRA EVOLVE 20 UC Mono	POA
JABRA EVOLVE 30 UC Stereo	POA
JABRA EVOLVE 30 UC Mono	POA
JABRA EVOLVE 40 UC Mono	POA
JABRA EVOLVE 40 UC Stereo	POA
JABRA GN2400 USB BIZ 2400 USB Mono Noise Cancelling BT	POA
JABRA GN2400 USB BIZ 2400 USB Duo Noise Cancelling BT	POA
JABRA MOTION UC	POA
JABRA PRO925 BT	POA
JABRA PRO935 BT, UC Version	POA
JABRA Link 360 Micro Bluetooth Dongle	POA
JABRA Link 265 Supervisor Cord	POA
JABRA GN1200 Smart Cord, 2m Curly	POA
JABRA PRO 9470 spare Mono headset only, 1.8 GHz	POA
JABRA BIZ 2300 Mono, NC and GN 1200 Smart Cord	POA
JABRA BIZ 2300 Duo, NC and GN 1200 Smart Cord	POA
JABRA PRO 9450 DECT Wireless, Desk & Softphone with Polycom EHS Cord	POA
JABRA PRO920 Wireless Telephony/Desk	POA
JABRA PRO930 Wireless USB/Softphone	POA
PLANTRONICS BLACKWIRE 315, MONO HEADSET USB AND 3.5MM	POA
PLANTRONICS BLACKWIRE 325, STEREO HEADSET USB AND 3.5MM	POA
PLANTRONICS SAVI W740, Deskphone, PC, Mobile DECT	POA
PLANTRONICS CS510, Over-the-Head Monaural, DECT	POA
PLANTRONICS CS520, Over-the-Head Binaural, DECT	POA
PLANTRONICS VOYAGER EDGE UC B255 BLUETOOTH HEADSET SYSTEM	POA
PLANTRONICS VOYAGER FOCUS B825 STEREO BLUETOOTH WITH ACTIVE NOISE CANCELING	POA
PLANTRONICS SAVI W440, CONV, USB DONGLE, DECT AUSNZ, UC	POA
PLANTRONICS SAVI W445, CONV, UNLTD TALK TIME, USB DONGLE, DECT AUSNZ, UC	POA
PLANTRONICS APP-51 EHS (SAVI, CS500, B335) - POLYCOM	POA
PLANTRONICS SAVI W720 3-IN-1 (PC/PHONE/MOB), OTH BIN, DECT AUSNZ, UC	POA

PLANTRONICS D100A USB DECT DONGLE FOR W440 / W430 / W420 / W410, UC	POA
PLANTRONICS BATTERY - W740, W440	POA
PLANTRONICS BT300 BLUETOOTH UC USB ADAPTOR FOR VOYAGER LEGEND UC & PRO UC	POA
PLANTRONICS SAVI W745 3-IN-1 (PC/PHONE/MOB), UNLTD TALK TIME, CONV, DECT AUSNZ, UC	POA
PLANTRONICS VOYAGER LEGEND UC,B235, APAC	POA
PLANTRONICS HW510 and U10-P cable	POA
PLANTRONICS HW520 and U10-P cable	POA
PLANTRONICS HW540 and U10-P cable	POA
POLARIS Soundshield 4G W BINAURAL H/S - 820N	POA
POLARIS Soundshield 4G W MONAURAL H/S - 810N	POA
POLARIS Soundshield 4G for JABRA	POA
POLARIS Soundshield 4G for SOUNDPRO	POA
POLARIS Corded H/S BIN BUNDLE - SW20N/5020	POA
POLARIS Corded H/S MON BUNDLE - SW10N/5020	POA
POLARIS HD Wireless Convertible DESKPHONE & PC - 750	POA
POLARIS Soundshield 4G	POA
POLARIS Corded Y-TRAINING CABLE for PLANTRONICS	POA
POLARIS SU10 USB H/S MON with Inline Controls	POA
POLARIS SB50 Bluetooth UC H/S	POA
POLARIS SU20 USB H/S BIN with Inline Controls	POA
POLARIS SOUNDPRO TOUCH	POA
POLARIS LOGITECH C930E Webcam (UC)	POA
POLARIS LOGITECH USB Headset Mono H650E	POA
POLARIS LOGITECH USB Headset Stereo H650E	POA
POLARIS LOGITECH USB Headset Stereo H570E	POA
SENNHEISER DW 10 DW Office - DECT Wireless Office with base station, for desk phone and PC, convertible (headband or earhook)	POA
SENNHEISER CEHS-PO 01 Polycorn adapter cable for EHS	POA
SENNHEISER ATC 1 Training cable:2 x easydisconnect to easydisconnect	POA
SENNHEISER PRESENCE UC Premium Bluetooth, BTD 800 dongle (for joint pairing to mobile plus PC or USB deskphone)	POA
SENNHEISER ATC 02 Training cable:2 x ED to ED open mic / open speaker, mute button for trainer.	POA
SENNHEISER MB PRO 1 UC Mobile Business Professional Bluetooth 4.0, monaural, ultra NC microphone, talk time up to 15 hours, HD sound, USB dongle for PC / phone	POA
SENNHEISER D 10 PHONE ONLY DECT wireless and base, to 12 hours' talk time, NC mic, convertible.	POA

SENNHEISER D 10 USB ONLY DECT wireless and base for soft phone and PC use only, to 12 hours talk time, NC mic, convertible.	POA
SENNHEISER DW 10 USB ONLY - DW Office - DECT Wireless Office with base station, for USB PC, no phone port, convertible (headband or earhook)	POA
SENNHEISER MB PRO 2 UC Mobile Business Professional Bluetooth 4.0, binaural, ultra NC microphone, to 15 hours, HD sound, USB dongle for PC / phone	POA
SENNHEISER SP 20 With USB plus mobile phone connector, to 20 hours talk time, merge audio of PC and mobile lines,	POA
SENNHEISER SC 230 USB CTRL Wide Band Monaural with NC mic - built-in USB interface, with call control, mute and call lights	POA
SENNHEISER SC 260 USB CTRL Wide Band Binaural with NC mic - built-in USB interface, with call control, mute and call lights	POA
SENNHEISER SC 30 USB CTRL Monaural Wideband Office, integrated call control, USB connect, Activegard protection, large ear pad, noise cancel mic, bendable boom.	POA
SENNHEISER SC 60 USB CTRL Binaural Wideband Office, integrated call control, USB connect, Activegard protection, large ear pad, noise cancel mic, bendable boom	POA
SENNHEISER SC 630 USB CTRL Premium Monaural, ultra NC mic, Wideband, integrated USB and Call Control.	POA
SENNHEISER SC 660 USB CTRL Premium Binaural, ultra NC mic, Wideband, integrated USB and Call Control.	POA
SENNHEISER USB-ED01 Easy Disconnect to USB bottom cable for cordeds (sound card included in USB plug)	POA
SENNHEISER UUSB 8 Easy disconnect to USB bottom cable for cordeds, with inline-call - control to soft phones 2,2 m	POA
SENNHEISER DW 30 - DW Pro 2 - DECT Binaural Wireless Office with base station, for desk phone and PC, adjustable mic arm + Ultra NC Mic	POA

5. TIPT COMPLETE CALLING PLANS

The TIPT Complete Calling Plans are discounts that allow a capped charge per month for calling from your devices on your TIPT Service. The monthly charge for the TIPT Complete Basic Calling Plan includes all local and national calls from your TIPT service. The monthly charge for the TIPT Complete Premium Calling Plan includes all local, national, and mobile calls in Australia from your TIPT service. Charges for call types not listed above will be charged at the rates applicable to your eligible fixed voice plan.

6. DEPLOYMENT SERVICES - FEES AND CHARGES

Deployment service	Description	Fee (excl. GST)
TIPT Configuration & Installation (Not available for Headsets)	Handset Equipment configuration & installation	A 50% discount applies to the \$70.00 configuration and installation fee (per end connected)
	Video Equipment configuration & installation – Desktop	\$695.00 (per end connected)

SCHEDULE
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	Video Equipment configuration & installation - Cart	\$1157.00 (per end connected)
	Video Equipment configuration & installation - Wall Mount	\$1157.00 (per end connected)
	Customer Integration Workshop	\$1,329.00
TIPT Training (Not available for Headsets)	Training – Full Day	\$1,250.00 (per day)
	Training – Half Day	\$750.00 (per half day)
	Remote Training – 2hr remote via video (requires TIPT Video device)	\$469.00 (per 2 hrs - up to four video sites at once)
TIPT Regional Uplift	If the TIPT Training or TIPT Configuration & Installation is required to be delivered outside the metropolitan areas of Brisbane, Sydney, Canberra, Melbourne, Adelaide, Darwin, Hobart or Perth.	\$900.00 (per visit per site)

7. OPTIONAL SERVICES & EQUIPMENT
REAL TIME BILLING – FEES AND CHARGES

Establishment fee (excl. GST)	Monthly fee (excl. GST)	Adds, moves and changes fee (excl. GST)
\$2,130.00	\$4.00 (per service)	\$475.00

TIPT DECT EQUIPMENT - FEES AND CHARGES

Equipment	Rental price (per item per month)	Purchase price (per item)
Handsets		
Spectralink Butterfly DECT Handset only, BLACK - General Purpose Handset (K-HNDS-BUTFLYBLK)	\$8.63	\$252.83
Spectralink Butterfly DECT Handset only, WHITE - General Purpose Handset (K-HNDS-BUTFLYWHT)	\$8.63	\$252.83
7520 handset (handset only) - General Purpose Handset (K-HNDS-7520)	\$16.47	\$482.65
7540 handset (handset only) - General Purpose Handset (Bluetooth standard) (K-HNDS-7540)	\$16.47	\$482.65
7620 Handset (handset only) - Ruggedised Handset (K-HNDS-7620)	\$20.12	\$589.51
7720 Handset (handset only) - Designed for Healthcare (K-HNDS-7720)	\$21.53	\$630.89
Spectralink 8440 BLACK with Lync support. Order battery and charger separately. (S-2200-37175-101)	\$28.47	\$834.28
Spectralink 8441 BLACK with Lync support. Order battery and charger separately. (S-2200-37290-101)	\$33.41	\$979.11

Equipment	Rental price (per item per month)	Purchase price (per item)
Handsets		
Spectralink 8452 BLACK with Lync support. Order battery and charger separately. (S-2200-37199-101)	\$54.37	\$1,593.21
Spectralink 8453 BLACK with Lync support. Order battery and charger separately. (S-2200-37294-101)	\$59.31	\$1,738.05
Spectralink PIVOT 8741, Black. Order battery and charger separately. (S-HNDS-PBK87417)	\$37.60	\$1,101.92
Spectralink PIVOT 8753, Black. Order battery and charger separately. (S-HNDS-PBK87537)	\$60.92	\$1,785.21
Basestations		
KIRK Wireless Server 400 supports up to 12 users and 6 speech channels (K-MAIN-KWS400)	\$19.50	\$571.53
KWS400 30 Users / 12 speech channel license (K-LICE-14075500)	\$17.52	\$513.29
Microsoft Lync License for KWS400 (K-LICE-14075510)	\$38.01	\$1,113.92
Multi Cell License (K-LICE-14075520)	\$17.52	\$513.29
G.729 codec license (K-LICE-14075480)	\$9.93	\$291.11
License Bundle: 30 Users / 12 Speech channels & Microsoft Lync License (K-LICE-14075540)	\$44.39	\$1,300.85
License Bundle: 30 Users / 12 Speech channels, Microsoft Lync License & Multi Cell License (K-LICE-14075550)	\$51.19	\$1,500.03
License Bundle: 30 Users / 12 Speech Channels & Multi Cell License (K-LICE-14075560)	\$24.31	\$712.49
Software Security Package (TLS, SRTP) (K-LICE-14075280)	\$23.11	\$677.24
Automatic Alarm Call License (K-LICE-14075450)	\$28.97	\$848.85
Cisco Unified CM Enhanced features, IP-Dect Server 400 (K-LICE-14075490)	\$38.01	\$1,113.89
KIRK Wireless Server 6500, includes 1-30 User Pin Code (K-MAIN-KWS6500)	\$67.71	\$1,984.21
KIRK Wireless Server IP Dect Base Station (K-MAIN-IPDECTBS)	\$40.52	\$1,187.47
KIRK Wireless Server 6500 Media Resource (K-MAIN-KWS6500MR)	\$74.56	\$2,184.96
31 to 150 User Pincode (K-LICE-14075210)	\$47.01	\$1,377.48
151 to 500 User Pincode (K-LICE-14075220)	\$105.72	\$3,098.15
501 to 1,500 User Pincode (K-LICE-14075230)	\$189.90	\$5,565.03
1,501 to 4,096 User Pincode (K-LICE-14075240)	\$294.74	\$8,637.11
Software License for Master KWS6000 Redundancy (from software version PCS06A_ or newer) - NEW (K-LICE-KWS6KMR)	\$38.01	\$1,113.92
IP DECT Server 6500 Backup Software License Redundancy (K-LICE-KWS6KSLAVE)	\$38.01	\$1,113.92

Equipment	Rental price (per item per month)	Purchase price (per item)
Handsets		
Cisco Unified CM Enhanced features, IP-Dect Server 6500 (K-LICE-14075495)	\$62.48	\$1,830.96
Repeaters		
2 channel multi cell repeater with ext. ant. connector - wall mount (K-BULD-RRS)	\$21.44	\$628.23
4 channel multi cell repeater w/o ext. antenna connector - wall mount (K-BULD-RRS4)	\$14.80	\$433.60
4 channel multi cell repeater With ext. antenna connector - wall mount (K-BULD-RRS4EXT)	\$23.84	\$698.68
Accessories for Handset and Basestations		
Single Charger for 4020 / 4040 incl PSU (K-BULD-74XXSC)	\$64.28	N/A
Charger for 50XX inc PSU (K-BULD-75XXSC)	\$70.52	N/A
Single Charger 60XX Series Handset inc PSU (K-BULD-76XXSC)	\$70.52	N/A
Single Charger 70XX Series Handset (K-BULD-70XXSC)	\$70.52	N/A
Single Charger Bundle. Includes 1x standard battery (1520-37214-001), and 1x USB charger (2200-37275-001). (S-2200-37300-101)	\$189.45	N/A
Dual Charger Bundle. Includes 2x std batteries (1520-37214-0010), 1x 8400 Series Dual Chgr (1310-37222-701), and 1x power supply (2200-37240-001). (S-2200-37300-102)	\$381.24	N/A
Quad Charger Bundle. Includes 8x std batteries (1520-37214-0010), 1x 8400 Series Quad Chgr (1310-37224-701), and 1x power supply (2200-37241-001). (S-2200-37300-104)	\$51.88	\$1,520.43
SpectraLink 8400 Series USB Charger (S-2200-37275-001)	N/A	\$46.95
SpectraLink 8400 Series Dual Charger. Order power supply separately. (S-1310-37222-701)	N/A	\$155.23
SpectraLink 8400 Series Quad Charger. Order power supply separately. (S-1310-37224-701)	N/A	\$484.91
SpectraLink 8410 Speakphone Dock. Order power supply separately (S-2200-30720-001)	N/A	\$391.56
Universal Power Supply for 8400 series Single & Dual Chargers (S-2200-37240-001)	N/A	\$23.45
Unviersal Power Supply for 8400 series Quad Charger (S-2200-37241-001)	N/A	\$46.95
Spectralink 84-Series 12-bay multi-charger; with universal power-supply. (S-2200-37287-001)	\$56.05	\$1,642.39
SpectraLink 8400 Series Battery, Standard (S-1520-37214-001)	N/A	\$123.58
SpectraLink 8400 Series Battery, Extended (S-1520-37215-001)	N/A	\$154.87

Equipment	Rental price (per item per month)	Purchase price (per item)
Handsets		
Spectralink 84-Series Installation & Configuration (SLIC) tool for Spectralink 84-Series handset provisioning. Includes power supply. (S-2200-37296-001)	\$42.65	\$1,249.81
Clear Silicone Case with Belt Clip and Clip Assembly for SpectraLink 8440 (S-2310-37180-001)	N/A	\$46.94
Clear Silicone Case with Belt Clip and Clip Assembly for SpectraLink 8450 (S-2310-37185-001)	N/A	\$46.94
Clear Silicone Case with Belt Clip and Clip Assembly, Spectralink 8452/53 (S-2310-37190-001)	N/A	\$46.94
SpectraLink 8400 Series USB Provisioning Cable (S-2310-37244-001)	N/A	\$31.28
SpectraLink 8400 Series Belt Clip (S-2215-36829001)	N/A	\$15.65
Clip and clip assembly for SpectraLink silicone case (S-WT0470)	N/A	\$15.65
Belt Clip for 40XX (K-ACCX-74XXC)	N/A	\$34.92
Safety Line 40XX Series Handset (K-ACCX-74XXSL)	N/A	\$56.76
Battery for 50XX Series Handset (K-ACCX-75XXB)	N/A	\$93.90
Belt Clip for 50XX Series Handset (K-ACCX-75XXC)	N/A	\$34.92
Belt Clip for 60XX & 70XX Series Handset (K-ACCX-6070XXC)	N/A	\$39.32
Silicon Case - Spectralink 60XX (K-ACCX-76XX7010SILCASE)	N/A	\$73.70
Silicon Case - Spectralink 7720 & 7740 Series Handset (K-ACCX-7XXSILCASE)	N/A	\$73.70
Battery - 4020/4040/3040/21XX Series Handsets (K-ACCX-HNDSB)	N/A	\$52.18
PoE Injector (K-ACCX-PW183)	N/A	\$131.68
Plug Pack - Single Chargers; Repeaters (K-ACCX-PSU)	N/A	\$24.98
Spectralink 87 Series PIVOT Battery, Black (S-ACCX-BBK87100)	N/A	\$131.30
Spectralink PIVOT Quad charger, Black (S-ACCX-CBK87200)	N/A	\$540.15
Spectralink PIVOT quad charger power supply (S-ACCX-EQD87200)	N/A	\$49.87
Spectralink PIVOT USB universal power supply (S-ACCX-EUN87200)	N/A	\$49.87
Spectralink PIVOT Silicone bumper, black (S-ACCX-ACA87311)	N/A	\$24.92
Spectralink PIVOT clip assembly, black (S-ACCX-ACL87306)	N/A	\$24.92

TIPT DECT EQUIPMENT MAINTENANCE – FEES AND CHARGES*

Maintenance Service	Fee
Handsets	
Maintenance for Spectralink Butterfly DECT Handset only, BLACK - General Purpose Handset (K-MANT-3YRBUTFLYBLK)	\$278.11
Maintenance for Spectralink Butterfly DECT Handset only, WHITE - General Purpose Handset (K-MANT-3YRBUTFLYWHT)	\$278.11
Maintenance for 7520 handset (handset only) - General Purpose Handset (K-MANT-3YR7520)	\$530.81
Maintenance for 7540 handset (handset only) - General Purpose Handset (Bluetooth standard) (K-MANT-3YR7540)	\$530.81
Maintenance for 7620 Handset (handset only) - Ruggedised Handset (K-MANT-3YR7620)	\$648.45
Maintenance for 7720 Handset (handset only) - Designed for Healthcare (K-MANT-3YR7720)	\$693.99
Maintenance for Spectralink 8440 BLACK with Lync support. Order battery and charger separately. (S-MANT-3YR-2200-37175-101)	\$917.71
Maintenance for Spectralink 8441 BLACK with Lync support. Order battery and charger separately. (S-MANT-3YR-2200-37290-101)	\$1,077.01
Maintenance for Spectralink 8452 BLACK with Lync support. Order battery and charger separately. (S-MANT-3YR-2200-37199-101)	\$1,752.53
Maintenance for Spectralink 8453 BLACK with Lync support. Order battery and charger separately. (S-MANT-3YR-2200-37294-101)	\$1,911.85
Maintenance for Spectralink PIVOT 8741, Black. Order battery and charger separately. (S-MANT-3YR-HNDS-PBK87417)	\$1,212.11
Maintenance for Spectralink PIVOT 8753, Black. Order battery and charger separately. (S-MANT-3YR-HNDS-PBK87537)	\$1,963.73
Basestations and Repeaters	
KIRK Wireless Server 400 MAINTENANCE (K-MNT3YRKWS400)	\$342.92
KIRK Wireless Server 6500 - 3 YR MAINTENANCE (K-MNT3YRKWS6500)	\$988.21
KIRK Wireless Server IP Dect Base Station - 3 YR MAINTENANCE (K-MNT3YRIPDECTBASE)	\$591.40
KIRK Wireless Server 6500 Media Resource - 3 YR MAINTENANCE (K-MNT3YRKWS6500MR)	\$1,159.92

* TIPT DECT equipment maintenance is required to be purchased in addition to the equipment.

** If you have selected to purchase TIPT DECT equipment in the table above, you will receive maintenance from us for that TIPT DECT equipment at no additional charge for up to 12 months after the date you purchase the TIPT DECT equipment from us, provided you continue your TIPT service during that time. Maintenance services are only available while you have a TIPT service.

TIPT DECT DEPLOYMENT SERVICES - FEES AND CHARGES

Deployment Service	Fee
Standard Installation	
On Site Survey (Maximum of 4 hours) (SSO4H)	\$933.33
On Site Survey - Additional hours over and above 4 Hours (SSO ADDHR)	\$233.33
On Site Inspection (Maximum 45 minutes on site visit, & distance from GPO or local representative 40 Kilometers). (SIO 45MIN)	\$266.67
Daily Rate (Including 1 hour travel) (OSINS 1DAY)	\$1,733.33
1/2 Day Rate (including 1 hour travel) (OSINS HALFDAY)	\$933.33
Travel (per hour) (TRAVPH)	\$133.33
Additional Hours - Hourly Labour Rate (LABOUR PH)	\$233.33
Complex Installation	
Cherry Picker (per day) (COMPINST CP)	\$926.67
Out of Hours 1/2 Day (4hours) incl 1 Hour travel (COMPINST HALFDAY)	\$1,400.00
Out Hours Daily Rate (8 Hours) incl 1 Hour Travel (COMPINST 1DAY OOH)	\$2,600.00
Travel (per hour) (COMPINST TRAVPH)	\$200.00

TIPT Complete Calling Plans

If you take up a TIPT Complete Calling Plan, it must be applied across all the active numbers on your TIPT enterprise. Each active number must have the same plan, at the same monthly rate, applied to them. An active number is a TIPT phone number with a basic, standard or executive pack allocated to it. For the avoidance of doubt, devices associated with the TIPT active number, and thus subject to the TIPT Complete Calling Plan monthly charge, may include handsets, conference phones, and IADs.

Option	Number of eligible services	Monthly fee (excl. GST)	Charges
TIPT Complete Basic Calling Plans			
TIPT Complete Basic 20-99	20-99	\$10	Monthly fee includes Local and National Long Distance (STD) calls. You need to have an eligible Telstra fixed voice plan to take up a TIPT Complete Basic Calling Plan. Charges for call types not listed above will be charged at the rates applicable to your eligible fixed voice plan. If you cancel a TIPT Complete Basic Calling plan before the end of your minimum term, your fixed voice service will continue on the terms and conditions of your original eligible fixed voice plan. You can't change between different TIPT calling plans during your Minimum Term.
TIPT Complete Basic 100-199	100-199	\$10	
TIPT Complete Basic 200+	200+	\$5	
TIPT Complete Premium Calling Plans			

TIPT Complete Premium 20-49	20-49	\$20	<p>Monthly fee includes Local, National Long Distance (STD) calls and calls to Mobiles in Australia.</p> <p>You need to have an eligible Telstra fixed voice plan to take up a TIPT Complete Premium Calling Plan. Charges for call types not listed above will be charged at the rates applicable to your eligible fixed voice plan.</p> <p>If you cancel a TIPT Complete Premium Calling plan before the end of your minimum term, your fixed voice service will continue on the terms and conditions of your original eligible fixed voice plan.</p> <p>You can't change between different TIPT calling plans during your Minimum Term.</p>
TIPT Complete Premium 50-99	50-99	\$15	
TIPT Complete Premium 100-199	100-199	\$15	
TIPT Complete Premium 200+	200+	\$10	

SCHEDULE 3 – NOT USED

SCHEDULE 4 - DATA SERVICES

SERVICE START DATE: The date the last party signs the Agreement.
SERVICE SCHEDULE TERM: 36 months.

SERVICE TERMS

1 SERVICE DESCRIPTION

1.1 The Data Services are described in the Attachment to this Service Schedule.

2 PRICING

- 2.1 All prices for the Data Services and any other fees are the applicable Our Customer Terms prices, unless otherwise set out in this Service Schedule.
- 2.2 The prices and discounts set out in this Service Schedule will be effective from implementation into our billing systems.
- 2.3 All prices set out in this Service Schedule are GST exclusive, unless otherwise stated.

3 TERM AND TERMINATION

3.1 This Service Schedule begins on the Service Start Date and continues for the Service Schedule Term unless terminated or renewed.

EARLY TERMINATION CHARGE

3.2 If during the Service Schedule Term a Service is cancelled or terminated for any reason other than for our material breach, we may charge you any waived Service charges and an amount calculated as follows:

$$A \times B \times 25\%$$

"A" = the average Service charges paid or payable each month by you for the Service up to the date of cancellation.

"B" = the number of months (or part of a month) remaining in the Service Schedule Term.

You acknowledge that this amount is a genuine pre-estimate of the loss we are likely to suffer.

4 DEFINITIONS

4.1 In this Service Schedule, unless otherwise stated:

Base Price means the GST exclusive price set out in Our Customer Terms for the Service before applying any Flexi-Plan or other discount plan described in Our Customer Terms, and excludes any weekend rates, pricing packages, spot specials, capped calls or other promotional offers.

First Year means the 12 month period up to but not including the first anniversary of the Service Start Date.

Quarter means a full 3 calendar month period commencing on 1 July, 1 October, 1 January and 1 April in any year.

Second Year means the 12 month period immediately following the First Year.

Spend means the GST exclusive amount of money that we bill you.

Att 1 to Schedule 4 – Pricing

SERVICES	PRICING/DISCOUNTS						
<p>Application Assured Networking™ is an optional add-on that aims to:</p> <ul style="list-style-type: none"> report on the performance of certain applications on your compatible Telstra IP networking service; and <p>let you schedule bandwidth increases or block selected applications.</p>	<table border="1"> <tr> <td data-bbox="584 360 1209 528">Monthly charges</td><td data-bbox="1209 360 1463 528">Price List attached as Error! Reference source not found. less %</td></tr> <tr> <td data-bbox="584 528 1209 685">AAN Reporting or AAN Reporting with Policy Control - monthly charges</td><td data-bbox="1209 528 1463 685">As per price list</td></tr> <tr> <td data-bbox="584 685 1209 763">AAN Policy Control – Turbo bandwidth usage charges</td><td data-bbox="1209 685 1463 763">POA</td></tr> </table> <p>Conditions:</p> <ul style="list-style-type: none"> No other discounts, special pricing plans or other promotional offers apply. 	Monthly charges	Price List attached as Error! Reference source not found. less %	AAN Reporting or AAN Reporting with Policy Control - monthly charges	As per price list	AAN Policy Control – Turbo bandwidth usage charges	POA
Monthly charges	Price List attached as Error! Reference source not found. less %						
AAN Reporting or AAN Reporting with Policy Control - monthly charges	As per price list						
AAN Policy Control – Turbo bandwidth usage charges	POA						
<p>IP Value Added Services (IP VAS) Packages are bundled products and services that we can provide as part of your IP Solution to enhance the functionality of your IP Networking Service. There are three categories of value added packages:</p> <ul style="list-style-type: none"> internet gateway packages; extranet gateway package; and hosting gateway packages. <p>Internet Gateway Packages</p> <p>You can choose from the following three types of internet gateway packages:</p> <ul style="list-style-type: none"> standard internet gateway package; enhanced internet gateway package; and premium internet gateway package. <p>The following Remote Connection options are available with the Internet Gateway Packages:</p> <ul style="list-style-type: none"> Client to Site (IPSec VPN); and 	<p>IP VAS</p> <p>Internet Gateway Package – Standard</p> <p>Connection Charge</p> <p>For the First Year, Base Price less 100%</p> <p>IP VAS</p> <p>Internet Gateway Package – Enhanced</p> <p>Connection Charge</p> <p>For the First Year, Base Price less 100%</p> <p>IP VAS</p> <p>Internet Gateway Package – Premium</p> <p>Connection Charge</p> <p>For the First Year, Base Price less 100%</p> <p>IP VAS</p> <p>Internet Gateway Package – Standard</p> <p>Monthly Charge</p> <p>Base Price less 20%</p> <p>IP VAS</p> <p>Internet Gateway Package – Enhanced</p> <p>Monthly Charge</p> <p>Base Price less 20%</p> <p>IP VAS</p>						

<ul style="list-style-type: none"> • Site to Site (IPSec VPN) <p>Extranet Gateway Package provides a connection between your IP Networking Service and an IP Networking Service that we provide to another customer of ours.</p> <p>Hosting Gateway Package comprises of several features that allow you to improve the functionality of the connection between your IP Networking Service and a hosting service we provide you. You can choose either:</p> <ul style="list-style-type: none"> • A standard hosting gateway package; or • A premium hosting gateway package. <p>Managed Radius provides an IP Networking Service with access to an authentication server that can be used to authenticate an end user's access to that IP Networking Service.</p>	<p>Internet Gateway Package – Premium</p> <p>Monthly Charge Base Price less 20%</p> <p>IP VAS INTERNET GATEWAY PACKAGE</p> <p>Internet Gateway Package – Client to Site (IPSec VPN)</p> <p>Monthly Charge Base Price less 20%</p> <p>IP VAS</p> <p>Internet Gateway Package – Site to Site (IPSec VPN)</p> <p>Monthly Charge Base Price less 20%</p> <p>IP VAS</p> <p>Extranet Gateway Package</p> <p>Connection charge For the First Year, Base Price less 100%</p> <p>IP VAS</p> <p>Extranet Gateway Package</p> <p>Monthly charges Base Price less 20%</p> <p>IP VAS</p> <p>Hosting Gateway Package - Standard</p> <p>Connection charge For the First Year, Base Price less 100%</p> <p>IP VAS</p> <p>Hosting Gateway Package – Premium</p> <p>Connection charge For the First Year, Base Price less 100%</p> <p>IP VAS</p> <p>Hosting Gateway Package - Standard</p> <p>Monthly charge Base Price less 20%</p> <p>IP VAS</p> <p>Hosting Gateway Package – Premium</p> <p>Monthly charge Base Price less 20%</p> <p>IP VAS</p> <p>Managed Radius Base Price for IP WAN Monthly Managed Radius Charges Services less 20%.</p> <p>Conditions</p>
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	<ul style="list-style-type: none"> The discounts above reflect the total discount for the relevant year (i.e. not cumulative). No other discounts, special pricing plans or other promotional offers apply. 																				
<p>SLA Premium service levels</p> <p>For some products or services, for an additional charge, you can apply for SLA Premium service levels.</p> <p>If we fail to restore your product or service by that time, you may be eligible for a rebate. Your ability to claim a rebate will depend on whether you meet the rebate eligibility criteria (refer to Our Customer Terms).</p> <p>Our SLA Premium service levels and the eligible products and services for these service levels are listed in Our Customer Terms.</p>	<p>Monthly charges</p> <p>Price list attached as 0 less 20%</p>																				
<p>Telstra OpticWave™ is a high bandwidth, point to point service (including associated equipment), providing data connectivity between sites in available locations in Australia.</p>	<table> <tr> <th>Installation and Relocation</th><th>For the First Year, Base Price less %</th></tr> <tr> <td>Installation/Relocation Charge (once-off)</td><td>100 %</td></tr> </table> <table> <tr> <th>Monthly Rental Charges</th><th>Price List attached as Att 4 to Schedule 4 less %</th></tr> <tr> <td>Route 0 CBD, Zone 1 and Zone 2</td><td>20</td></tr> <tr> <td>Route 0 Zone 3</td><td>20</td></tr> <tr> <td>Routes 1-6 CBD, Zone 1 and Zone 2</td><td>20</td></tr> <tr> <td>Route 1-16 Zone 3</td><td>20</td></tr> <tr> <td>Routes 7-15 CBD, Zone 1 and Zone 2</td><td>20</td></tr> <tr> <td>Route 7-15 Zone 3</td><td>20</td></tr> <tr> <td>Proactive Management</td><td>0</td></tr> </table> <p>Conditions</p> <p>No other discounts, special pricing plans or other promotional offers apply</p>	Installation and Relocation	For the First Year, Base Price less %	Installation/Relocation Charge (once-off)	100 %	Monthly Rental Charges	Price List attached as Att 4 to Schedule 4 less %	Route 0 CBD, Zone 1 and Zone 2	20	Route 0 Zone 3	20	Routes 1-6 CBD, Zone 1 and Zone 2	20	Route 1-16 Zone 3	20	Routes 7-15 CBD, Zone 1 and Zone 2	20	Route 7-15 Zone 3	20	Proactive Management	0
Installation and Relocation	For the First Year, Base Price less %																				
Installation/Relocation Charge (once-off)	100 %																				
Monthly Rental Charges	Price List attached as Att 4 to Schedule 4 less %																				
Route 0 CBD, Zone 1 and Zone 2	20																				
Route 0 Zone 3	20																				
Routes 1-6 CBD, Zone 1 and Zone 2	20																				
Route 1-16 Zone 3	20																				
Routes 7-15 CBD, Zone 1 and Zone 2	20																				
Route 7-15 Zone 3	20																				
Proactive Management	0																				

<p>Data Centre Rate Card includes the following:</p> <p>Ethernet MAN is an Ethernet over fibre data networking service.</p> <p>Or</p> <p>Business IP Ethernet is an Internet Protocol based data network solution comprising IP connectivity and an appropriate standard connection for each site.</p> <p>Or</p> <p>Telstra OpticWave™ is a high bandwidth, point to point service (including associated equipment), providing data connectivity between sites in available locations in Australia.</p>	<table border="1"> <tr> <th>Connection charges</th><th>For the First Year, Base Price less %</th></tr> <tr> <td>Ethernet MAN Standard</td><td>100%</td></tr> <tr> <td>Business IP Ethernet</td><td>100%</td></tr> <tr> <td>Telstra OpticWave™</td><td>100%</td></tr> </table> <p>Conditions:</p> <ul style="list-style-type: none"> The connection charges above do not include any charges relating to any cabling and any other equipment that is required to connect from the Ethernet MAN switch to your equipment, any network extension charges or service extension charges (if applicable). Connection charges discount applies to standard connections only. Non-standard connections include where the customer requests a dedicated NTU or requests relocation of the NTU. No other discounts, special pricing plans or other promotional offers apply. <table border="1"> <tr> <th>Access Bandwidth Charges (Monthly)</th><th>Price List attached as Att 5 to Schedule 4 less</th></tr> <tr> <td>Ethernet MAN Standard</td><td>0%</td></tr> </table> <table border="1"> <tr> <th>Access Bandwidth Charges (Monthly)</th><th>Price List attached as Att 5 to Schedule 4 less</th></tr> <tr> <td>Telstra OpticWave™</td><td>0%</td></tr> </table> <table border="1"> <tr> <th>Access Bandwidth Charges (Monthly)</th><th>Price List attached as Att 5 to Schedule 4 less</th></tr> <tr> <td>Business IP Ethernet</td><td>0</td></tr> </table>	Connection charges	For the First Year, Base Price less %	Ethernet MAN Standard	100%	Business IP Ethernet	100%	Telstra OpticWave™	100%	Access Bandwidth Charges (Monthly)	Price List attached as Att 5 to Schedule 4 less	Ethernet MAN Standard	0%	Access Bandwidth Charges (Monthly)	Price List attached as Att 5 to Schedule 4 less	Telstra OpticWave™	0%	Access Bandwidth Charges (Monthly)	Price List attached as Att 5 to Schedule 4 less	Business IP Ethernet	0
Connection charges	For the First Year, Base Price less %																				
Ethernet MAN Standard	100%																				
Business IP Ethernet	100%																				
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Access Bandwidth Charges (Monthly)	Price List attached as Att 5 to Schedule 4 less																				
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Telstra OpticWave™	0%																				
Access Bandwidth Charges (Monthly)	Price List attached as Att 5 to Schedule 4 less																				
Business IP Ethernet	0																				
<p>Connect IP is an Internet Protocol based data network solution that provides IP connectivity to Telstra's Internet Direct Service (but not Internet access or usage) and one or more of the following IP WAN standard connections for each site:</p> <ul style="list-style-type: none"> Telstra Connect IP DSL Service, an asymmetrical digital subscriber line 	<table border="1"> <tr> <th>Installation Charges</th><th>Price List attached as Att 6 to Schedule 4 less</th></tr> <tr> <td>Connect IP - ADSL Service (including High Speed ADSL)</td><td>100</td></tr> <tr> <td>Connect IP - Ethernet Lite Service</td><td>100</td></tr> <tr> <td>Connect IP - Frame Relay Service</td><td>100</td></tr> <tr> <td>Connect IP - Ethernet Service</td><td>100</td></tr> <tr> <td>Connect IP - Mobile site service (primary access)</td><td>100</td></tr> </table>	Installation Charges	Price List attached as Att 6 to Schedule 4 less	Connect IP - ADSL Service (including High Speed ADSL)	100	Connect IP - Ethernet Lite Service	100	Connect IP - Frame Relay Service	100	Connect IP - Ethernet Service	100	Connect IP - Mobile site service (primary access)	100								
Installation Charges	Price List attached as Att 6 to Schedule 4 less																				
Connect IP - ADSL Service (including High Speed ADSL)	100																				
Connect IP - Ethernet Lite Service	100																				
Connect IP - Frame Relay Service	100																				
Connect IP - Ethernet Service	100																				
Connect IP - Mobile site service (primary access)	100																				

<p>(ADSL) service and supplied equipment for each site ("ADSL site service");</p> <ul style="list-style-type: none"> Telstra Connect IP Ethernet Lite Service, an Ethernet Lite (Business DSL) service and supplied equipment for each site ("Ethernet Lite site service"); Telstra Connect IP Ethernet Service, an Ethernet Single Uplink service and supplied equipment for each site ("Ethernet site service"); Telstra Connect IP Frame Relay Service, a Frame Relay service and supplied equipment for each site ("Frame Relay site service"); Telstra Connect IP Next G primary service and supplied equipment for each site ("Next G™ site service"); Telstra Connect IP Broadband (NBN) Service, an asymmetrical NBN service and supplied equipment for each site ("Broadband (NBN) site service"). <p>A Next G™ service may also be used as a service backup if the primary access fails ("Next G™ Back Up service"). Note that the Next G™ Back Up service is not available as a service backup if the Next G™ site service is the primary access service.</p>	Connect IP - Mobile Back Up service	100
	Connect IP – Broadband (NBN) (for 12M/1M, 25M/5M, 25M/10M, 50M/20M, 100M/40 speeds)	100
	Connect IP - Ethernet Service	100
	Monthly Site Service Fees	Price List attached as 0 less %
	Connect IP – Mobile site service (primary access)	40
	Connect IP – Mobile Back Up service	0
	Connect IP - Monthly Network Service Fee	0
	Connect IP - Ethernet	As per Price List
	Connect IP – Frame Relay Access speeds below 512k	35
	Connect IP – Frame Relay Access Speeds 512k and above	35
	Connect IP – DSL Standard & Managed Services Access Speeds 256k/64k, 512K/128K, 512K/512K and 1.5M/256K	40
	Connect IP – DSL Standard & Managed Services High Speed ADSL	40
	Connect IP – DSL Managed with End to End DCoS (for 256K/64K Access speeds)	40
	Connect IP – DSL Managed with End to End DCoS (for 512K/128K, 512K/512K and 1.5M/256K Access speeds)	40
	Connect IP – Ethernet Lite (Metro)	50
	Connect IP – Ethernet Lite (Urban)	50
	Connect IP – Ethernet Lite (Regional)	50
	Connect IP – Broadband (NBN) (for 12M/1M access speed)	50
	Connect IP – Broadband (NBN) (for 25M/5M access speed)	50
	Connect IP – Broadband (NBN) (for 25M/10M access speed)	50
	Connect IP – Broadband (NBN) (for 50M/20M access speed)	50
	Connect IP – Broadband (NBN) (for 100M/40M access speed)	50

	Conditions: <ul style="list-style-type: none"> Installation discount applies to standard installations only. Non-standard installations include where the customer requests a dedicated NTU or requests relocation of the NTU. No other discounts, special pricing plans or other promotional offers apply. 																		
<p>Connect IP Ethernet over NBN is an Internet Protocol based data network solution that is comprised of IP Connectivity and one or more of the following IP WAN standard connections for each site:</p> <ul style="list-style-type: none"> Telstra Business IP Ethernet over NBN service is a NBN service and supplied equipment for each site ("Ethernet over NBN site service") 	<table border="1" data-bbox="587 450 1465 645"> <tr> <th data-bbox="587 450 1214 591">Connection Fee</th><th data-bbox="1222 450 1465 591">For the First Year, Price List attached as Att 6 to Schedule 4 less</th></tr> <tr> <td data-bbox="587 591 1214 645">Connect IP Ethernet over NBN</td><td data-bbox="1222 591 1465 645">100%</td></tr> </table> <p>Conditions:</p> <ul style="list-style-type: none"> The connection charges above do not include any charges relating to any cabling and any other equipment that is required to connect from the Network Boundary Point to your equipment. If you request us to relocate this Connect IP connection charges set out in the Price List attached will apply. Installation discount applies to standard installations only. No other discounts, special pricing plans or other promotional offers apply. <table border="1" data-bbox="587 1093 1465 2042"> <tr> <th data-bbox="587 1093 1214 1234">Monthly Site Service Fee</th><th data-bbox="1222 1093 1465 1234">Price List attached as Att 6 to Schedule 4 less</th></tr> <tr> <td data-bbox="587 1234 1214 1391">Connect IP Ethernet over NBN Bandwidth 512k/512k All Zones</td><td data-bbox="1222 1234 1465 1391">As per price list</td></tr> <tr> <td data-bbox="587 1391 1214 1525">Connect IP Ethernet over NBN Bandwidth 1M/1M All Zones</td><td data-bbox="1222 1391 1465 1525">As per price list</td></tr> <tr> <td data-bbox="587 1525 1214 1659">Connect IP Ethernet over NBN Bandwidth 2M/2M All Zones</td><td data-bbox="1222 1525 1465 1659">As per price list</td></tr> <tr> <td data-bbox="587 1659 1214 1794">Connect IP Ethernet over NBN Bandwidth 5M/5M All Zones</td><td data-bbox="1222 1659 1465 1794">As per price list</td></tr> <tr> <td data-bbox="587 1794 1214 1928">Connect IP Ethernet over NBN Bandwidth 10M/10M All Zones</td><td data-bbox="1222 1794 1465 1928">As per price list</td></tr> <tr> <td data-bbox="587 1928 1214 2042">Connect IP Ethernet over NBN Bandwidth 20M/20M</td><td data-bbox="1222 1928 1465 2042">As per price list</td></tr> </table>	Connection Fee	For the First Year, Price List attached as Att 6 to Schedule 4 less	Connect IP Ethernet over NBN	100%	Monthly Site Service Fee	Price List attached as Att 6 to Schedule 4 less	Connect IP Ethernet over NBN Bandwidth 512k/512k All Zones	As per price list	Connect IP Ethernet over NBN Bandwidth 1M/1M All Zones	As per price list	Connect IP Ethernet over NBN Bandwidth 2M/2M All Zones	As per price list	Connect IP Ethernet over NBN Bandwidth 5M/5M All Zones	As per price list	Connect IP Ethernet over NBN Bandwidth 10M/10M All Zones	As per price list	Connect IP Ethernet over NBN Bandwidth 20M/20M	As per price list
Connection Fee	For the First Year, Price List attached as Att 6 to Schedule 4 less																		
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Monthly Site Service Fee	Price List attached as Att 6 to Schedule 4 less																		
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Connect IP Ethernet over NBN Bandwidth 5M/5M All Zones	As per price list																		
Connect IP Ethernet over NBN Bandwidth 10M/10M All Zones	As per price list																		
Connect IP Ethernet over NBN Bandwidth 20M/20M	As per price list																		

	All Zones																							
	Connect IP Ethernet over NBN Bandwidth 30M/30M All Zones	As per price list																						
	Connect IP Ethernet over NBN Bandwidth 40M/40M All Zones	As per price list																						
<p>Business IP is an Internet Protocol based data network solution comprising IP connectivity and one or more of the following standard connections for each site:</p> <ul style="list-style-type: none">• Telstra Business IP ADSL Service, an asymmetrical digital subscriber line (ADSL) service (“ADSL site service”);• Telstra Business IP Ethernet Lite Service, an Ethernet Lite (Business DSL) service (“Ethernet Lite site service”);• Telstra Business IP Frame Relay Service, a Frame Relay service (“Frame Relay site service”); or• Telstra Business IP Ethernet Service, an IP MAN service (“IP MAN site service”).• Telstra Business IP Broadband (NBN) service, a NBN service (“Broadband (NBN) site service”)	<table><tr><th>Standard Installation Charges</th><th>For the First Year, Price List attached as 0 less %</th></tr><tr><td>Business IP - ADSL Service (including High Speed ADSL)</td><td>100</td></tr><tr><td>Business IP – Ethernet Lite Service</td><td>100</td></tr><tr><td>Business IP – Broadband (NBN) (for 12M/1M, 25M/5M, 25M/10M, 50M/20M, 100M/40 speeds)</td><td>100</td></tr><tr><td>Business IP Ethernet Single Uplink Access Speeds up to 1Gbps</td><td>100</td></tr><tr><td>Business IP Ethernet Single Uplink Access Speeds 2Gbps to 10Gbps</td><td>100</td></tr><tr><td>Business IP Ethernet Dual Access</td><td>100</td></tr><tr><td>Business IP Ethernet Fully Redundant Access Speeds up to 1Gbps</td><td>100</td></tr><tr><td>Business IP Ethernet Fully Redundant Access Speeds 2Gbps to 10Gbps</td><td>100</td></tr><tr><td>Business IP Ethernet Dual Site Diverse Access Access Speeds up to 1Gbps</td><td>100</td></tr><tr><td>Business IP Ethernet Dual Site Diverse Access Access Speeds 2Gbps to 10Gbps</td><td>100</td></tr></table>		Standard Installation Charges	For the First Year, Price List attached as 0 less %	Business IP - ADSL Service (including High Speed ADSL)	100	Business IP – Ethernet Lite Service	100	Business IP – Broadband (NBN) (for 12M/1M, 25M/5M, 25M/10M, 50M/20M, 100M/40 speeds)	100	Business IP Ethernet Single Uplink Access Speeds up to 1Gbps	100	Business IP Ethernet Single Uplink Access Speeds 2Gbps to 10Gbps	100	Business IP Ethernet Dual Access	100	Business IP Ethernet Fully Redundant Access Speeds up to 1Gbps	100	Business IP Ethernet Fully Redundant Access Speeds 2Gbps to 10Gbps	100	Business IP Ethernet Dual Site Diverse Access Access Speeds up to 1Gbps	100	Business IP Ethernet Dual Site Diverse Access Access Speeds 2Gbps to 10Gbps	100
	Standard Installation Charges	For the First Year, Price List attached as 0 less %																						
	Business IP - ADSL Service (including High Speed ADSL)	100																						
	Business IP – Ethernet Lite Service	100																						
	Business IP – Broadband (NBN) (for 12M/1M, 25M/5M, 25M/10M, 50M/20M, 100M/40 speeds)	100																						
	Business IP Ethernet Single Uplink Access Speeds up to 1Gbps	100																						
	Business IP Ethernet Single Uplink Access Speeds 2Gbps to 10Gbps	100																						
	Business IP Ethernet Dual Access	100																						
	Business IP Ethernet Fully Redundant Access Speeds up to 1Gbps	100																						
	Business IP Ethernet Fully Redundant Access Speeds 2Gbps to 10Gbps	100																						
	Business IP Ethernet Dual Site Diverse Access Access Speeds up to 1Gbps	100																						
	Business IP Ethernet Dual Site Diverse Access Access Speeds 2Gbps to 10Gbps	100																						

Monthly Site Service Fees		Price List attached as 0 less %
Business IP – Broadband (NBN) (for 12M/1M access speed)		As per Price List
Business IP – Broadband (NBN) (for 25M/5M access speed)		As per Price List
Business IP – Broadband (NBN) (for 25M/10M access speed)		As per Price List
Business IP – Broadband (NBN) (for 50M/20M access speed)		As per Price List
Business IP – Broadband (NBN) (for 100M/40M access speed)		As per Price List
Business IP – ADSL Access Speeds 256K/64K		40
Business IP – ADSL Access Speeds 512K/128K, 512K/512K and 1.5M/256K		40
Business IP - Ethernet Lite (CBD)		50
Business IP - Ethernet Lite (Metro)		50
Business IP - Ethernet Lite (Urban)		50
Business IP - Ethernet Lite (Regional)		50
Business IP - Ethernet Single Uplink		As per Price List
Business IP - Ethernet Dual Access		As per Price List
Business IP Ethernet Fully Redundant		As per Price List
Business IP Ethernet Dual Site Diverse Access		As per Price List
IP Fast Reroute		
Installation fee		Refer to Price List attached
Annual Rental charge		Refer to Price List attached
Conditions:		

	<ul style="list-style-type: none"> The connection charges above do not include any charges relating to any cabling and any other equipment that is required to connect from the Network Boundary Point to your equipment. If you request us to relocate this Business IP connection charges set out in the Price List attached will apply. Installation discount applies to standard installations only. Non-standard installations include where the customer requests a dedicated NTU or requests relocation of the NTU 	
<p>Business IP Ethernet over NBN is an Internet Protocol based data network solution that is comprised of IP Connectivity and one or more of the following IP WAN standard connections for each site:</p> <ul style="list-style-type: none"> Telstra Business IP Ethernet over NBN service is a NBN service and supplied equipment for each site ("Ethernet over NBN site service") 	Connection Fee	For the First Year, Base Price less %
	Business IP Ethernet over NBN	100%
	<p>Conditions:</p> <ul style="list-style-type: none"> The connection charges above do not include any charges relating to any cabling and any other equipment that is required to connect from the Network Boundary Point to your equipment. If you request us to relocate this Business IP connection charges set out in the Price List attached will apply. Installation discount applies to standard installations only. No other discounts, special pricing plans or other promotional offers apply. 	
	Monthly Site Service Fee	Price List attached as 0 less %
	Business IP Ethernet over NBN Bandwidth 512k/512k All Zones	As per price list
	Business IP Ethernet over NBN Bandwidth 1M/1M All Zones	As per price list
	Business IP Ethernet over NBN Bandwidth 2M/2M All Zones	As per price list
	Business IP Ethernet over NBN Bandwidth 5M/5M All Zones	As per price list
	Business IP Ethernet over NBN Bandwidth 10M/10M All Zones	As per price list
	Business IP Ethernet over NBN Bandwidth 20M/20M All Zones	As per price list
	Business IP Ethernet over NBN	As per price list

	Bandwidth 30M/30M All Zones	
	Business IP Ethernet over NBN Bandwidth 40M/40M All Zones	As per price list
IP Wireless allows end users to access sites using wireless technology	Connection Charges	For the First Year, Base Price less %
	IP Wireless Connection charge	100
	Monthly Charges	Base Price less %
	IP Wireless Monthly Port charge	35
	Conditions: <ul style="list-style-type: none"> These charges are in addition to GPRS, 3G and Next G™ charges. No other discounts, special pricing plans or other promotional offers apply. 	
Ethernet CAMPUS The Ethernet Campus Service is a Local Area Networking (LAN) product offering 2Mbps to 1Gbps. It enables customers in a regional town to build their own Ethernet based virtual Local Access Network around a Telstra exchange with a GWIP point of Presence (PoP). The use of Ethernet as the layer-2 (Data link) protocol between sites allows flexibility for the customer to use both routable and non-routable protocols that is compatible with Ethernet. Protocols that can use the Telstra Ethernet Campus service includes IP, IPX, AppleTalk and DEC LAT. The service is used as either point-to-point or multi-point network topology. Ethernet Campus service delivery to a customer site is subject to optical fibre and Point of Presence availability. All customer sites must also be connected to the same Telstra exchange Govt WIP Point-of-Presence	Change of Bandwidth charges Changes made by the Contractor Changes made directly by you using FNC process	Base Price less 0% 0%
	Connection Fee Conditions <ul style="list-style-type: none"> The connection charges above do not include any charges for cabling or other equipment that is required to connect your equipment to the IP MAN Network Boundary Point. You must pay us for this separately. All pricing is subject to feasibility results. The terms and conditions for Ethernet CAMPUS services are set out in Attachment 4A to this Service Schedule 3. 	Price \$0
	Annual Link Charges Bandwidth	Rental charge \$ per annum (per end)
	2M	\$17,770.32
	4M	\$19,173.24
	10M	\$23,382.00
	20M	\$26,421.66
	50M	\$27,590.76
	100M	\$28,993.68
	200M	\$30,630.42
	400M	\$32,968.62
	600M	\$34,371.54
	800M	\$35,774.46
	1G	\$36,943.56

<p>Early Termination Charges If a Service is terminated before the end of the Contract Period, the Customer will pay Telstra an early termination fee calculated in accordance with the following formula: $A \times Y \times 50\%$ A = The average monthly charges payable by the Customer for the Service during the period which is the lesser of: (i) the expired portion of the Contract Period; and (ii) 12 months. If cancellation occurs during the first month of the Contract Period, "A" is the monthly charges that would be payable by the Customer for the Service during the first month and for the purposes of determining the monthly charge for the Access Bandwidth, the bandwidth rate first applied will be used. "Y" = The number of months from the date of cancellation to the end of the Contract Period. The Customer acknowledges that this is a genuine pre-estimate of the loss Telstra is likely to suffer.</p>	<p>Conditions</p> <ul style="list-style-type: none"> No other discounts, special pricing plans or other promotional offers apply. 										
<p>National Ethernet is an Ethernet over fibre data networking service offering point-to-point or point-to-multipoint connectivity solutions across Australia.</p>	<table border="1" data-bbox="608 1211 1445 1709"> <thead> <tr> <th colspan="2">Installation and External Relocation Charges, and change interface type or bandwidth (on-site work required)</th></tr> </thead> <tbody> <tr> <td></td><td>Price List attached as Att 8 to Schedule 4 less</td></tr> <tr> <td>National Ethernet Point to Point Service Single and Fully Redundant Access</td><td>100%</td></tr> <tr> <td>National Ethernet Point to Multipoint Headend Service Single and Fully Redundant Access</td><td>100%</td></tr> <tr> <td>National Ethernet Point to Multipoint Tail Service Single and Fully Redundant Access</td><td>100%</td></tr> </tbody> </table> <p>Conditions:</p> <ul style="list-style-type: none"> The connection charges above do not include any charges relating to any cabling and any other equipment that is required to connect from the National Ethernet Network Boundary Point to your equipment, any network extension charges or service extension charges (if applicable). 	Installation and External Relocation Charges, and change interface type or bandwidth (on-site work required)			Price List attached as Att 8 to Schedule 4 less	National Ethernet Point to Point Service Single and Fully Redundant Access	100%	National Ethernet Point to Multipoint Headend Service Single and Fully Redundant Access	100%	National Ethernet Point to Multipoint Tail Service Single and Fully Redundant Access	100%
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	<ul style="list-style-type: none"> Connection charges discount applies to standard connections only. Non-standard connections include where the customer requests a dedicated NTU or requests relocation of the NTU. <table border="1" data-bbox="606 324 1444 996"> <thead> <tr> <th colspan="2">Monthly Charges</th></tr> </thead> <tbody> <tr> <td></td><td>Price List attached as Att 8 to Schedule 4 less</td></tr> <tr> <td>National Ethernet Point to Point Service Single and Fully Redundant Access for 10Mbps and 20Mbps bandwidths</td><td>5%</td></tr> <tr> <td>National Ethernet Point to Point Service Single and Fully Redundant Access for bandwidths 50Mbps and above</td><td>5%</td></tr> <tr> <td>National Ethernet Point to Multipoint Service Single and Fully Redundant Access Tail for 10Mbps and 20Mbps bandwidths</td><td>5%</td></tr> <tr> <td>National Ethernet Point to Multipoint Service Single and Fully Redundant Access Tail for bandwidths 50Mbps and above</td><td>5%</td></tr> </tbody> </table> <p>Conditions</p> <ul style="list-style-type: none"> No other discounts, special pricing plans or other promotional offers apply. 	Monthly Charges			Price List attached as Att 8 to Schedule 4 less	National Ethernet Point to Point Service Single and Fully Redundant Access for 10Mbps and 20Mbps bandwidths	5%	National Ethernet Point to Point Service Single and Fully Redundant Access for bandwidths 50Mbps and above	5%	National Ethernet Point to Multipoint Service Single and Fully Redundant Access Tail for 10Mbps and 20Mbps bandwidths	5%	National Ethernet Point to Multipoint Service Single and Fully Redundant Access Tail for bandwidths 50Mbps and above	5%								
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<p>Telstra Business Broadband gives you high performance dedicated connection to the internet over ADSL or NBN that lets you connect to the internet via our points of presence around Australia.</p>	<table border="1" data-bbox="582 1254 1460 1926"> <thead> <tr> <th colspan="2">Telstra Business Broadband</th></tr> </thead> <tbody> <tr> <td colspan="2">Activation charge</td></tr> <tr> <td></td><td>For the First Year, Base Price less %</td></tr> <tr> <td>Telstra Business Broadband</td><td>100</td></tr> <tr> <td colspan="2">Professional Installation charges (Standard or Premium)</td></tr> <tr> <td></td><td>For the First Year, Base Price less %</td></tr> <tr> <td>Telstra Business Broadband</td><td>100</td></tr> <tr> <td colspan="2">Telstra Business Broadband - Monthly charges</td></tr> <tr> <td></td><td>Price List attached as Att 9 to Schedule 4 less %</td></tr> <tr> <td>Telstra Business Broadband</td><td>0</td></tr> </tbody> </table>	Telstra Business Broadband		Activation charge			For the First Year, Base Price less %	Telstra Business Broadband	100	Professional Installation charges (Standard or Premium)			For the First Year, Base Price less %	Telstra Business Broadband	100	Telstra Business Broadband - Monthly charges			Price List attached as Att 9 to Schedule 4 less %	Telstra Business Broadband	0
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	Telstra Internet Direct Premium Package Ethernet Fully Redundant Connection Charges		100%
	Monthly Charges		
	Telstra Internet Direct Premium Package Ethernet Single Uplink – Monthly Charge Metro		Price List attached as Att 12 to Schedule 4
	Telstra Internet Direct Premium Package Ethernet Single Uplink – Monthly Charge Urban		Price List attached as Att 12 to Schedule 4
	Telstra Internet Direct Premium Package Ethernet Single Uplink – Monthly Charge Regional		Price List attached as Att 12 to Schedule 4
	Telstra Internet Direct Premium Package Ethernet Dual Uplink – Monthly Charge Metro		Price List attached as Att 13 to Schedule 4
	Telstra Internet Direct Premium Package Ethernet Lite – Monthly Charge Metro		Price List attached as Att 14 to Schedule 4
	Telstra Internet Direct Premium Package Ethernet Lite – Monthly Charge Urban		Price List attached as Att 14 to Schedule 4
	Telstra Internet Direct Premium Package Ethernet Lite – Monthly Charge Regional		Price List attached as Att 14 to Schedule 4
	Telstra Internet Direct Premium Package Ethernet Fully Redundant – Monthly Charge Metro		Price List attached as Att 15 to Schedule 4
	Conditions		
	<ul style="list-style-type: none"> No other discounts, special pricing plans or other promotional offers apply. Uncommitted Term - POA 		

Att 2 to Schedule 4 – AAN - Price List

All prices in this AAN Price List are GST exclusive and current as at 1 June 2016.

AAN REPORTING AND POLICY CONTROL

DESCRIPTION	AAN REPORTING – MONTHLY CHARGE	AAN REPORTING WITH POLICY CONTROL – MONTHLY CHARGE
AAN ≤/2Mbps rental fee	\$50	\$50
AAN 3Mbps rental fee	\$55	NA
AAN 4Mbps rental fee	\$60	\$60
AAN 5Mbps rental fee	\$65	NA
AAN 6Mbps rental fee	\$70	\$70
AAN 8Mbps rental fee	\$75	\$75
AAN 10Mbps rental fee	\$80	\$80
AAN 12Mbps rental fee	\$85	\$85
AAN 14Mbps rental fee	\$90	\$90
AAN 16Mbps rental fee	\$95	\$95
AAN 20Mbps rental fee	\$110	\$110
AAN 30Mbps rental fee	\$120	\$120
AAN 40Mbps rental fee	\$130	\$130
AAN 50Mbps rental fee	\$140	\$140
AAN 60Mbps rental fee	\$150	\$150
AAN 70Mbps rental fee	\$160	\$160
AAN 80Mbps rental fee	\$170	\$170
AAN 90Mbps rental fee	\$180	\$180
AAN 100Mbps rental fee	\$200	\$200
AAN 150Mbps rental fee	\$250	\$250
AAN 200Mbps rental fee	\$300	\$300
AAN 300Mbps rental fee	\$350	\$350
AAN 400Mbps rental fee	\$400	\$400
AAN 500Mbps rental fee	\$500	\$500
AAN 600Mbps rental fee	\$600	\$600
AAN 800Mbps rental fee	\$750	\$750
AAN 1Gbps rental fee	\$1,000	\$1,000
AAN >1Gbps rental fee	POA	POA

AAN POLICY CONTROL – TURBO BANDWIDTH USAGE CHARGES

As set out in Att 1 to Schedule 4.

All other charges in connection with your AAN service that aren't set out in this Price List are priced on application.

Att 3 to Schedule 4 - SLA Premium - Price List

SLA Premium charges (excluding Connect IP)	Monthly Charge	
	GST excl.	GST incl.
Express 2 plus	\$100.00	\$110.00
Express 2	\$58.73	\$64.60
SLA Premium charges (excluding Connect IP)	Monthly Charge	
	GST excl.	GST incl.
Express 4 plus	\$75.00	\$82.50
Express 4	\$40.00	\$44.00
Express 6 plus	\$65.00	\$71.50
Express 6	\$32.50	\$35.75
Express 8 plus	\$55.00	\$60.50
Express 8	\$25.00	\$27.50
Business plus	\$40.00	\$44.00
Extended Business Hours	\$13.64	\$15.00

SLA Premium charges for Connect IP	Monthly Charge for Connect IP (DSL)		Monthly Charge for Connect IP (Ethernet Lite)		Monthly Charge for Connect IP (FR) & (Ethernet)	
	GST excl.	GST incl.	GST excl.	GST incl.	GST excl.	GST incl.
Express 4 plus	-	-	\$95.00	\$104.50	\$95.00	\$104.50
Express 4	-	-	\$60.00	\$66.00	\$60.00	\$66.00
Express 6 plus	-	-	\$85.00	\$93.50	\$85.00	\$93.50
Express 6	-	-	\$52.50	\$57.75	\$52.50	\$57.75
Express 8 plus	\$75.00	\$82.50	\$75.00	\$82.50	\$75.00	\$82.50
Express 8	\$45.00	\$49.50	\$45.00	\$49.50	\$45.00	\$49.50
Business plus	\$60.00	\$66.00	\$60.00	\$66.00	-	-

Att 4 to Schedule 4 - Telstra OpticWave price list

(All prices in this price list are GST exclusive and current as at 1 November 2016).

INSTALLATION CHARGES (ONCE OFF)		
Route	First channel	Multi-channel
0 to 6	\$30,000	\$15,000
7 to 15	\$40,000	\$20,000

RELOCATION CHARGES (ONCE OFF)			
Route	Relocation type	First channel	Multi-channel
0 to 6	External relocation (per channel)	\$30,000	\$15,000
7 to 15	External relocation (per channel)	\$40,000	\$20,000
0 to 15	Internal relocation	\$10,000	\$10,000

CHANGE CHARGES (ONCE OFF)		
Route	First channel	Multi-channel
0 to 15	\$1,000	\$1,000

PROACTIVE MANAGEMENT CHARGES				
Bandwidth	Route and zone	Installation charge	Rental charges per unprotected service (per month)	Rental charges per protected service (per month)
Any	Any	\$0	\$300	\$300

FIRST CHANNEL RENTAL CHARGES (PER MONTH)							
Route	Zone	Unprotected			Protected		
		Speed					
		1G	2.5G	10G	1G	2.5G	10G
0	CBD	\$3,080	\$3,850	\$6,160	\$3,850	\$4,815	\$7,700
	Z1	\$3,825	\$4,775	\$7,640	\$4,785	\$5,970	\$9,550
	Z2	\$4,775	\$5,970	\$9,550	\$5,970	\$7,465	\$11,940
	Z3	\$7,365	\$9,205	\$14,725	\$9,210	\$11,510	\$18,410
1	CBD	\$6,550	\$11,660	\$24,640	\$8,190	\$14,575	\$30,800
	Z1	\$6,550	\$11,660	\$24,640	\$8,190	\$14,575	\$30,800
	Z2	\$7,420	\$13,325	\$28,045	\$9,275	\$16,660	\$35,060
	Z3	\$16,915	\$31,360	\$66,015	\$21,145	\$39,200	\$82,520
	CBD	\$11,030	\$20,175	\$42,475	\$13,790	\$25,220	\$53,095
	Z1	\$11,030	\$20,175	\$42,475	\$13,790	\$25,220	\$53,095

SCHEDULE

COMMERCIAL IN CONFIDENCE

2	Z2	\$12,575	\$23,115	\$48,650	\$15,720	\$28,895	\$60,815
	Z3	\$19,755	\$36,765	\$77,400	\$24,695	\$45,960	\$96,750
3	CBD	\$14,270	\$26,330	\$55,435	\$17,840	\$32,915	\$69,295
	Z1	\$14,270	\$26,330	\$55,435	\$17,840	\$32,915	\$69,295
	Z2	\$16,285	\$30,165	\$63,495	\$20,360	\$37,710	\$79,370
	Z3	\$34,505	\$50,785	\$106,920	\$43,135	\$63,485	\$133,650
4	CBD	\$15,425	\$28,525	\$60,050	\$19,285	\$35,660	\$75,065
	Z1	\$15,425	\$28,525	\$60,050	\$19,285	\$35,660	\$75,065
	Z2	\$17,610	\$32,680	\$68,785	\$22,015	\$40,850	\$85,985
	Z3	\$37,350	\$55,020	\$115,830	\$46,690	\$68,775	\$144,790
5	CBD	\$18,195	\$35,110	\$73,910	\$22,745	\$43,890	\$92,390
	Z1	\$18,195	\$35,110	\$73,910	\$22,745	\$43,890	\$92,390
	Z2	\$20,185	\$40,220	\$84,655	\$25,235	\$50,275	\$105,820
	Z3	\$45,875	\$67,715	\$142,555	\$57,345	\$84,645	\$178,195
6	CBD	\$21,750	\$42,130	\$88,690	\$27,190	\$52,665	\$110,865
	Z1	\$21,750	\$42,130	\$88,690	\$27,190	\$52,665	\$110,865
	Z2	\$24,140	\$48,265	\$101,590	\$30,175	\$60,335	\$126,990
	Z3	\$54,965	\$81,255	\$171,070	\$68,710	\$101,570	\$213,840
7	Z1	\$5,945	POA	POA	\$7,435	\$9,115	\$14,885
	Z2	\$6,545	POA	POA	\$8,185	POA	POA
	Z3	\$7,155	POA	POA	\$8,945	POA	POA
8	Z1	\$6,995	POA	POA	\$8,745	POA	POA
	Z2	\$7,695	POA	POA	\$9,620	POA	POA
	Z3	\$8,545	POA	POA	\$10,685	POA	POA
9	Z1	\$8,415	POA	POA	\$10,520	POA	POA
	Z2	\$9,600	POA	POA	\$12,000	POA	POA
	Z3	\$9,850	POA	POA	\$12,315	POA	POA
10	Z1	\$9,500	POA	POA	\$11,875	POA	POA
	Z2	\$11,510	POA	POA	\$14,390	POA	POA
	Z3	\$12,920	POA	POA	\$16,150	POA	POA
11	Z1	\$11,595	POA	POA	\$14,495	POA	POA
	Z2	\$14,550	POA	POA	\$18,190	POA	POA
	Z3	\$15,960	POA	POA	\$19,950	POA	POA
12	Z1	\$14,405	POA	POA	\$18,010	POA	POA
	Z2	\$17,695	POA	POA	\$22,120	POA	POA
	Z3	\$18,070	POA	POA	\$22,590	POA	POA
13	Z1	\$18,955	POA	POA	\$23,695	POA	POA
	Z2	\$25,075	POA	POA	\$31,345	POA	POA
	Z3	\$25,605	POA	POA	\$32,010	POA	POA

SCHEDULE
COMMERCIAL IN CONFIDENCE

14	Z1	\$21,665	POA	POA	\$27,085	POA	POA
	Z2	\$30,145	POA	POA	\$37,685	POA	POA
	Z3	\$31,705	POA	POA	\$39,635	POA	POA
15	Z1	\$27,430	POA	POA	\$34,290	POA	POA
	Z2	\$38,175	POA	POA	\$47,720	POA	POA
	Z3	\$40,155	POA	POA	\$50,195	POA	POA

Note: 100G speed may be available on request and is POA.

MULTI-CHANNEL RENTAL CHARGES (PER MONTH)							
Route	Zone	Unprotected			Protected		
		Speed					
		1G	2.5G	10G	1G	2.5G	10G
0	CBD	\$2,160	\$2,695	\$4,315	\$2,695	\$3,375	\$5,390
	Z1	\$2,680	\$3,345	\$5,350	\$3,350	\$4,180	\$6,685
	Z2	\$3,345	\$4,180	\$6,685	\$4,180	\$5,230	\$8,360
	Z3	\$5,160	\$6,445	\$10,310	\$6,450	\$8,060	\$12,890
1	CBD	\$4,585	\$8,165	\$17,250	\$5,735	\$10,205	\$21,560
	Z1	\$4,585	\$8,165	\$17,250	\$5,735	\$10,205	\$21,560
	Z2	\$5,195	\$9,330	\$19,635	\$6,495	\$11,665	\$24,545
	Z3	\$11,845	\$21,955	\$46,215	\$14,805	\$27,440	\$57,765
2	CBD	\$7,725	\$14,125	\$29,735	\$9,655	\$17,655	\$37,170
	Z1	\$7,725	\$14,125	\$29,735	\$9,655	\$17,655	\$37,170
	Z2	\$8,805	\$16,185	\$34,055	\$11,005	\$20,230	\$42,575
	Z3	\$13,830	\$25,740	\$54,180	\$17,290	\$32,175	\$67,725
3	CBD	\$9,990	\$18,435	\$38,805	\$12,490	\$23,045	\$48,510
	Z1	\$9,990	\$18,435	\$38,805	\$12,490	\$23,045	\$48,510
	Z2	\$11,400	\$21,120	\$44,450	\$14,255	\$26,400	\$55,560
	Z3	\$24,155	\$35,550	\$74,845	\$30,195	\$44,440	\$93,555
4	CBD	\$10,800	\$19,970	\$42,035	\$13,500	\$24,965	\$52,550
	Z1	\$10,800	\$19,970	\$42,035	\$13,500	\$24,965	\$52,550
	Z2	\$12,330	\$22,880	\$48,150	\$15,415	\$28,595	\$60,190
	Z3	\$26,145	\$38,515	\$81,085	\$32,685	\$48,145	\$101,355
5	CBD	\$12,740	\$24,580	\$51,740	\$15,925	\$30,725	\$64,675
	Z1	\$12,740	\$24,580	\$51,740	\$15,925	\$30,725	\$64,675
	Z2	\$14,130	\$28,155	\$59,260	\$17,665	\$35,195	\$74,075
	Z3	\$32,115	\$47,405	\$99,790	\$40,145	\$59,255	\$124,740
	CBD	\$15,225	\$29,495	\$62,085	\$19,035	\$36,870	\$77,610
	Z1	\$15,225	\$29,495	\$62,085	\$19,035	\$36,870	\$77,610

SCHEDULE
COMMERCIAL IN CONFIDENCE

6	Z2	\$16,900	\$33,790	\$71,115	\$21,125	\$42,235	\$88,895
	Z3	\$38,480	\$56,880	\$119,750	\$48,100	\$71,100	\$149,690
7	Z1	\$4,165	POA	POA	\$5,205	POA	POA
	Z2	\$4,585	POA	POA	\$5,730	POA	POA
	Z3	\$5,010	POA	POA	\$6,265	POA	POA
8	Z1	\$4,900	POA	POA	\$6,125	POA	POA
	Z2	\$5,390	POA	POA	\$6,735	POA	POA
	Z3	\$5,985	POA	POA	\$7,480	POA	POA
9	Z1	\$5,895	POA	POA	\$7,365	POA	POA
	Z2	\$6,720	POA	POA	\$8,400	POA	POA
	Z3	\$6,895	POA	POA	\$8,625	POA	POA
10	Z1	\$6,650	POA	POA	\$8,315	POA	POA
	Z2	\$8,060	POA	POA	\$10,075	POA	POA
	Z3	\$9,045	POA	POA	\$11,305	POA	POA
11	Z1	\$8,120	POA	POA	\$10,150	POA	POA
	Z2	\$10,185	POA	POA	\$12,735	POA	POA
	Z3	\$11,175	POA	POA	\$13,965	POA	POA
12	Z1	\$10,085	POA	POA	\$12,610	POA	POA
	Z2	\$12,390	POA	POA	\$15,485	POA	POA
	Z3	\$12,650	POA	POA	\$15,815	POA	POA
13	Z1	\$13,270	POA	POA	\$16,590	POA	POA
	Z2	\$17,555	POA	POA	\$21,945	POA	POA
	Z3	\$17,925	POA	POA	\$22,410	POA	POA
14	Z1	\$15,170	POA	POA	\$18,960	POA	POA
	Z2	\$21,105	POA	POA	\$26,380	POA	POA
	Z3	\$22,195	POA	POA	\$27,745	POA	POA
15	Z1	\$19,205	POA	POA	\$24,005	POA	POA
	Z2	\$26,725	POA	POA	\$33,405	POA	POA
	Z3	\$28,110	POA	POA	\$35,140	POA	POA

Note: 100G speed may be available on request and is POA.

All other charges in connection with your Telstra OpticWave service that aren't set out in this price list are priced on application.

Att 5 to Schedule 4 - Data Centre Rate Card Offer - Price List

All prices in this price list are GST exclusive and current as at 1 November 2016

Ethernet MAN

CAMPAIGN OFFER TERMS AND CONDITIONS

To receive the prices and discounts set out in this Service Schedule:

- (a) your Service Schedule Term must be at least 12 months;
- (b) during the Service Schedule Term, you must not reduce or downgrade your chosen access bandwidth for the relevant Service; and
- (c) one end of your Service must terminate into a data centre that we approve from time to time.

CONNECTION CHARGE (ONCE OFF)		
Access bandwidth	Single uplink	Fully redundant
100Mbps	\$15,000	\$30,000
200Mbps	N/A	\$30,000
500Mbps	\$15,000	\$30,000
1Gbps	\$15,000	\$30,000

BANDWIDTH CHARGES (RECURRING MONTHLY)		
Access bandwidth	Single uplink	Fully redundant
100Mbps	\$1,200	\$2,100
200Mbps	N/A	\$2,245
500Mbps	\$1,650	\$2,391
1Gbps	\$1,782	\$3,186

All other charges in connection with your Service that aren't set out in this price list are priced on application.

Telstra OpticWave

(All prices in this price list are gst exclusive and current as at 1 November 2016).

The pricing in this Data Centre Offer Price List apply for services where at least one end terminates at a Telstra approved public data centre.

Bandwidth	Route and zone	Installation charge	Rental charge – unprotected (per month)	Rental charge – protected (per month)
1Gbps	Same State	\$30,000	\$2,410	\$3,615
	Adjacent State	\$30,000	\$4,820	\$7,230
	National	\$40,000	\$9,910	\$14,865
10Gbps	Same State	\$30,000	\$4,820	\$7,230
	Adjacent State	\$30,000	\$14,460	\$21,690
	National	\$40,000	\$43,380	\$65,070

Data Centre location end-point	Same state for the other end-point	Adjacent State for the other end point	National
ACT	ACT	NSW , QLD & VIC	NT, SA,WA,TAS
NSW	NSW	QLD , ACT & VIC	NT,TAS, WA, SA
VIC	VIC	NSW , ACT , TAS & SA	NT, WA, QLD
SA	SA	VIC & WA	NT, NSW, TAS, ACT, QLD
TAS	TAS	VIC	NT, NSW, QLD, WA, SA, ACT
QLD	QLD	NSW & ACT	NT, Vic, TAS, SA, WA
WA	WA	SA	NT, VIC, TAS, ACT, NSW, QLD

All other charges in connection with your Telstra OpticWave service that aren't set out in this price list are priced on application.

Business IP Ethernet

All prices in this price list are GST exclusive and current as at 1 April 2017

CAMPAIGN OFFER TERMS AND CONDITIONS

To receive the prices and discounts set out in this Service Schedule:

- (a) your Service Schedule Term must be at least 12 months;
- (b) during the Service Schedule Term, you must not reduce or downgrade your chosen access bandwidth for the relevant Service; and
- (c) one end of your Service must terminate into a data centre that we approve from time to time.

CONNECTION CHARGE (ONCE OFF)		
Access bandwidth	Single uplink	Fully redundant
100Mbps	\$10,000	\$20,000
200Mbps	\$10,000	\$20,000
500Mbps	\$10,000	\$20,000
1Gbps	\$10,000	\$20,000

ACCESS BANDWIDTH CHARGES (RECURRING MONTHLY)		
Access bandwidth	Single uplink	Fully redundant
100Mbps	\$1,700	\$2,550
200Mbps	\$2,200	\$3,300
500Mbps	\$4,300	\$6,450
1Gbps	\$6,800	\$10,200

All other charges in connection with your Service that aren't set out in this price list are priced on application.

Att 6 to Schedule 4 - Connect IP - Price List

(All prices in this Price List are GST exclusive unless otherwise specified and current as at 1 April 2017)

MONTHLY NETWORK SERVICE FEE

If you have an existing or subscribe to a Telstra IP WAN network and IP connectivity to Internet Direct or an Internet Gateway, we will waive the Monthly Network Service Fee. However, if at any time during the contract term, your existing IP Connectivity to Internet Direct is cancelled or terminated for any reason, a Monthly Network Service Fee of \$416.66 per month will apply for the remainder of the contract term.

If you do not have an existing or subscribe to a Telstra IP WAN network and IP connectivity to Internet Direct or an Internet Gateway, a Monthly Network Service Fee of \$416.66 per month will apply. Please note that regardless of the number of Site Services you purchase under this agreement, you are only required pay the Monthly Network Service Fee once per IP WAN network.

TELSTRA CONNECT IP - FRAME RELAY

Installation (with or without CIP Next G™ Back Up service) per site	
Note: Installation doesn't include the cost of external antenna or building modifications needed for installation, which are POA.	
ISDN Backup Connection	\$480 per annum plus the fees and charges relating to Telstra ISDN 2 (On Ramp) Services set out in Our Customer Terms (including, but not limited to, connection charges, access charges and call charges)

Site Access Speed	Installation with or without CIP Next G™ Back Up service per site	Monthly Site Service Fees (per site)					
		Metropolitan			Regional		
		Standard	Managed	Managed End to End DCoS	Standard	Managed	Managed End to End DCoS
64K	\$1,500	\$650.00	\$756.00	\$818.00	\$915.00	\$1,021.00	\$1,088.00
128K	\$1,500	\$710.00	\$816.00	\$885.00	\$1,325.00	\$1,431.00	\$1,533.00
256K	\$1,500	\$1,050.00	\$1,156.00	\$1,263.00	\$1,960.00	\$1,956.00	\$2,103.00
512K	\$1,500	\$1,500.00	\$1,606.00	\$1,764.00	\$2,800.00	\$2,906.00	\$3,135.00
1M	\$1,500	\$1,950.00	\$2,056.00	\$2,264.00	\$4,240.00	\$4,346.00	\$4,697.00
2M	\$1,500	\$3,300.00	\$3,406.00	\$3,766.00	\$5,000.00	\$5,106.00	\$5,523.00

Relocation	
Internal relocation of the site of your service (relocation within a building)	Fee for service as quoted at time of request
External relocation of the site of your service	\$1500.00 for standard installation & connection
Fee for service as quoted at time of installation for non standard installation & connection	
Fee for Service	
Any additional work done on your Premises to install frame relay access	Fee for service as quoted at time of installation

Non-standard installation & connect	Fee for service as quoted at time of installation.
Any changes to the application to Level of Service mapping after the Telstra Connect IP Frame Relay Service has been established (Managed End to End DCoS Level of Service only)	Fee for service as quoted at time of request.
Fee for Service Additional Management Services	
Network Design Consultancy	\$200 per hour or part thereof (minimum charge of \$200 applies)
Supply of Network Data or Audit	\$20 per 15 minutes or part thereof

TELSTRA CONNECT IP - ETHERNET

Installation (with or without CIP Mobile Back Up service) per site					
Note: This doesn't include the cost of external antenna or building modifications needed for installation, or any commercial works to get the fibre from what we deem to be the MDF to the customer's floor / computer room, which are POA.					
Installation (with or without Mobile Back Up service) per site					
Northern Territory	Zone 1 (note 1 below)	Zone 2	Zone 3, Zone 4	Zone 5	
	\$10,000.00	\$12,000.00	\$15,000.00	\$20,000.00	
Queensland custom zones	Metro	Urban	Regional	Remote 1	Remote 2
	\$10,000.00	\$15,000.00	\$15,000.00	\$20,000.00	\$20,000.00
Victoria custom zones	Metro	Regional	Rural		
	\$10,000.00	\$15,000.00	\$15,000.00		
Tasmania	Zone 1	Zone 2	Zone 3, Zone 4		
	\$10,000.00	\$12,000.00	\$15,000.00		

Note 1: Katherine, Tennant Creek and Alice Springs are Zone 1.

Monthly Site Service Fees (per site) – Connect IP Ethernet					
Northern Territory	Zone 1 / Zone 2 (note 1 below)	Zone 3	Zone 4	Zone 5	Not applicable
Queensland custom zones	Metro	Urban	Regional	Remote 1	Remote 2
Victoria custom zones	Metro	Regional	Rural	Not applicable	Not applicable
Tasmania	Zone 1 / Zone 2	Zone 3	Zone 4	Not applicable	Not applicable
Site Access Speed					
	Managed End to End DCoS	Managed End to End DCoS	Managed End to End DCoS	Managed End to End DCoS	Managed End to End DCoS
2Mbps	\$973.50	\$1,441.00	\$1,948.10	\$3,732.85	\$4,307.60
4Mbps	\$973.50	\$1,441.00	\$1,948.10	\$3,732.85	\$4,307.60
10Mbps	\$973.50	\$1,441.00	\$2,764.85	\$6,092.35	\$7,483.85
20Mbps	\$1,248.50	\$1,688.50	\$3,430.35	\$7,665.35	\$10,629.85
30Mbps	\$1,468.50	\$1,908.50	\$3,853.85	\$8,693.85	\$12,081.85
40Mbps	\$1,688.50	\$2,018.50	\$4,156.35	\$9,480.35	\$13,170.85
50Mbps	\$1,908.50	\$2,183.50	\$4,519.35	\$10,206.35	\$14,138.85
100Mbps	POA	POA	POA	POA	POA
200Mbps	POA	POA	POA	POA	POA
400Mbps	POA	POA	POA	POA	POA
600Mbps	POA	POA	POA	POA	POA
800Mbps	POA	POA	POA	POA	POA
1000Mbps	POA	POA	POA	POA	POA

Note 1: Katherine, Tennant Creek and Alice Springs are Zone 1.

Relocation	
Internal relocation of the site of your service (relocation within a building)	Fee for service as quoted at time of request
External relocation of the site of your service	Full standard installation & connection charges apply. Fee for service as quoted at time of installation for non standard installation & connection
Fee for Service	
Any additional work done on your Premises to install Ethernet access	Fee for service as quoted at time of installation
Non-standard installation & connect	Fee for service as quoted at time of installation.
Bandwidth upgrade	\$ 280 per change

Fee for Service - Additional Management Services	
Network Design Consultancy	\$200 per hour or part thereof (minimum charge of \$200 applies)
Supply of Network Data or Audit	\$20 per 15 minutes or part thereof

TELSTRA CONNECT IP – CIP MOBILE PRIMARY SITE SERVICE

Installation fee (doesn't include site survey costs, the cost of external antenna, ceiling or building modifications needed for installation, which are POA).			
CIP Mobile Primary site service (primary access)		\$250 per service*	
Monthly service fee	Standard	Managed	Managed with end-to-end DCoS
CIP Mobile Primary site service (primary access), including data plan	\$515	\$565	N/A

TELSTRA CONNECT IP – CIP MOBILE BACK UP SERVICE

Upgrade of existing Site during the contract term to include CIP Mobile Back Up service		
Without change of router (e.g. Add Mobile card to existing compatible C1841 / C1941 / C2921)		\$250
With a change of router	Connect IP DSL	\$500
	All other Connect IP primary access services	\$1500
Monthly fees (per site)		
Monthly Back Up fee		\$60
Data Plans		
Access type	Service Assurance Level (Note: This is not included as part of your Connect IP charges and you must purchase this separately)	

CIP DSL, CIP Ethernet Lite Upgradeable options	CIP Ethernet Upgradeable options	CIP Frame Upgradeable options
Business (default)	Business Plus (default)	Business Plus (default)
Business Plus	Express 8	Express 8
Express 8	Express 8 Plus	Express 8 Plus
Express 8 Plus	Express 6	Express 6
	Express 6 Plus	Express 6 Plus
	Express 4	Express 4
	Express 4 Plus	Express 4 Plus

Service Assurance level (Note: Only available for eligible CIP Primary Access types, as specified in the above table, and subject to our confirmation)	Mobile Back Up – Monthly Plan Charge (Note: This is not included as part of your Connect IP charges and you must purchase this separately)	
	GST inclusive	GST exclusive
Express 4 Plus	\$39.00	\$35.45
Express 6 Plus	\$44.00	\$40.00
Express 8 Plus	\$50.00	\$45.45
Business Plus	\$64.00	\$58.18
Express 4	\$64.00	\$58.18
Express 6	\$69.00	\$62.73

SCHEDULE

COMMERCIAL IN CONFIDENCE

Express 8	\$79.00	\$71.82
Business	\$84.00	\$76.36
End of Next Business Day	\$99.00	\$90.00

Connect IP Ethernet over NBN

Site Access Speed	Installation (with or without CIP Mobile Back Up service) per site	Monthly Site Service Fees (Standard / Managed / Managed End to End)
		Zone 1 / 2 / 3 / 4 / 5 / 6
128k/128k	\$1,500	POA
512k/512k	\$1,500	\$508.20
1M/1M	\$1,500	\$568.70
2M/2M	\$1,500	\$668.25
5M/5M	\$1,500	\$826.65
10M/10M	\$1,500	\$876.15
20M/20M	\$1,500	\$1,123.65
30M/30M	\$1,500	\$1,321.65
40M/40M	\$1,500	\$1,519.65
Note: Installation does not include the cost of external antenna or building modifications needed for installation, which are POA.		

Relocation	
Internal relocation of the site of your service (relocation within a building)	Fee for service as quoted at time of request
External relocation of the site of your service	\$1500.00 for standard installation & connection. Fee for service as quoted at time of installation for non-standard installation & connection.

Connect IP Ethernet over NBN offers a constrained set of symmetric access speeds:

Standard offer bandwidth: 5M/5M, 10M/10M, 20M/20M, 30M/30M, 40M/40M and 100M/100M.

Migration offer bandwidths from E-Lite are: 128k/128k, 512k/512k, 1M/1M and 2M/2M.

Migration bandwidths are only applicable for customers within existing contract moving an existing E-Lite copper service to Ethernet over NBN fibre service. Customers with existing contract adding a new site would have to opt for bandwidths as part of the standard offer.

TELSTRA CONNECT IP - DSL

Installation (without CIP Next G Back Up service) per site			
Note: This doesn't include the cost of external antenna or building modifications needed for installation, which are POA.			
Site Access Speed			
256/64K	\$150.00		
512K/128K	\$150.00		
512K/512K	\$150.00		
1.5M/256K	\$150.00		
High Speed ADSL	\$150.00		
Installation (with CIP Next G™ Back Up service) per site			
Note: This doesn't include the cost of external antenna or building modifications needed for installation, which are POA.			
All access speeds	\$250		
Monthly Site Service Fees (per site)			
Site Access Speed	Standard	Managed	Managed End to End DCoS
256/64K	\$325.00	\$375.00	\$412.50
512K/128K	\$385.00	\$435.00	\$478.50
512K/512K	\$485.00	\$535.00	\$588.50
1.5M/256K	\$485.00	\$535.00	\$588.50
High Speed ADSL	\$515.00	\$565.00	N/A
Relocation			
Internal relocation of the site of your service (relocation within a building)		Fee for service as quoted at time of request	
External relocation of the site of your service		\$150.00 for standard installation & connection Fee for service as quoted at time of installation for non-standard installation & connection	
Fee for Service			
Any additional work done on your Premises to install any part of the service		Fee for service as quoted at time of installation	
Non-standard installation & connection applies to difficult locations, terrain, dwelling unit obstacles or commercial premises		Fee for service as quoted at time of installation	
Fee for Service		Additional Management Services	
Network Design Consultancy		\$200 per hour or part thereof (minimum charge of \$200 applies)	
Supply of Network Data or Audit		\$20 per 15 minutes or part thereof	

TELSTRA CONNECT IP - ETHERNET LITE

Installation (with or without CIP Next G™ Back Up service) per site				
Note: This doesn't include the cost of external antenna or building modifications needed for installation, which are POA.				
Site Access Speed				
128K	\$1,500			
256K	\$1,500			
512K	\$1,500			
1M	\$1,500			
1.5M	\$1,500			
2M	\$1,500			
3M	\$1,500			
4M	\$1,500			
5M	\$1,500			
6M	\$1,500			
8M	\$1,500			
10M	\$1,500			
Monthly Site Service Fees (per site)				
Connect IP Ethernet Lite Standard				
Bandwidth	CBD	Metro	Urban	Regional
128K	\$418.00	\$418.00	\$546.00	\$546.00
256K	\$592.00	\$592.00	\$751.00	\$751.00
512K	\$871.00	\$871.00	\$1,070.00	\$1,070.00
1M	\$1,296.00	\$1,296.00	\$1,544.00	\$1,544.00
1.5M	\$1,701.00	\$1,701.00	\$1,999.00	\$1,999.00
2M	\$2,107.00	\$2,107.00	\$2,448.00	\$2,448.00
3M	\$2,890.00	\$2,890.00	\$3,345.00	\$3,345.00
4M	\$3,395.00	\$3,395.00	\$3,920.00	\$3,920.00
5M	\$3,712.00	\$3,712.00	\$4,928.00	\$4,928.00
6M	\$3,924.00	\$3,924.00	\$5,600.00	\$5,600.00
8M	\$4,453.00	\$4,453.00	\$6,352.00	\$6,352.00
10M	\$5,132.00	\$5,132.00	\$7,047.20	\$7,047.20

Connect IP Ethernet Lite Managed				
Bandwidth	CBD	Metro	Urban	Regional
128K	\$518.00	\$518.00	\$646.00	\$646.00
256K	\$692.00	\$692.00	\$851.00	\$851.00
512K	\$971.00	\$971.00	\$1,170.00	\$1,170.00
1M	\$1,396.00	\$1,396.00	\$1,644.00	\$1,644.00

SCHEDULE
COMMERCIAL IN CONFIDENCE

1.5M	\$1,801.00	\$1,801.00	\$2,099.00	\$2,099.00
2M	\$2,207.00	\$2,207.00	\$2,548.00	\$2,548.00
3M	\$2,990.00	\$2,990.00	\$3,445.00	\$3,445.00
4M	\$3,495.00	\$3,495.00	\$4,020.00	\$4,020.00
5M	\$3,812.00	\$3,812.00	\$5,028.00	\$5,028.00
6M	\$4,024.00	\$4,024.00	\$5,700.00	\$5,700.00
8M	\$4,553.00	\$4,553.00	\$6,452.00	\$6,452.00
10M	\$5,232.00	\$5,232.00	\$7,147.20	\$7,147.20

Connect IP Ethernet Lite Managed End to End DCoS

Bandwidth	CBD	Metro	Urban	Regional
128K	\$579.00	\$579.00	\$701.00	\$701.00
256K	\$775.00	\$775.00	\$925.00	\$925.00
512K	\$1,090.00	\$1,090.00	\$1,272.00	\$1,272.00
1M	\$1,570.00	\$1,570.00	\$1,789.00	\$1,789.00
1.5M	\$2,028.00	\$2,028.00	\$2,285.00	\$2,285.00
2M	\$2,487.00	\$2,487.00	\$2,774.00	\$2,774.00
3M	\$3,345.00	\$3,345.00	\$3,730.00	\$3,730.00
4M	\$3,895.00	\$3,895.00	\$4,340.00	\$4,340.00
5M	\$4,353.00	\$4,353.00	\$5,244.00	\$5,244.00
6M	\$4,658.00	\$4,658.00	\$5,846.00	\$5,846.00
8M	\$5,421.00	\$5,421.00	\$6,686.00	\$6,686.00
10M	\$6,206.00	\$6,206.00	\$7,939.00	\$7,939.00

ISDN Backup Connection

\$480 per annum plus the fees and charges relating to Telstra ISDN 2 (On Ramp) Services set out in Our Customer Terms (including, but not limited to, connection charges, access charges and call charges)

Multicast

Access Bandwidth	Monthly Charge
256K	\$107.00
512K	\$189.00
1024K	\$285.60
2048K – 10M	\$517.40

Relocation

Internal relocation of the site of your service (relocation within a building)	Fee for service as quoted at time of request
External relocation of the site of your service	<p>\$1500.00 for standard installation & connection</p> <p>Fee for service as quoted at time of installation for non-standard installation & connection</p>

Fee for Service

SCHEDULE

COMMERCIAL IN CONFIDENCE

Any additional work done on your Premises to install Ethernet Lite access	Fee for service as quoted at time of installation
Non-standard installation & connect	Fee for service as quoted at time of installation.
Any changes to the application to Level of Service mapping after the Telstra Connect IP Ethernet Lite Service has been established (Managed End to End DCoS Level of Service only)	Fee for service as quoted at time of request.
Fee for Service Additional Management Services	
Network Design Consultancy	\$200 per hour or part thereof (minimum charge of \$200 applies)
Supply of Network Data or Audit	\$20 per 15 minutes or part thereof

TELSTRA CONNECT IP – BROADBAND (NBN)

Installation (without CIP Next G Back Up service) per site			
Note: This doesn't include the cost of external antenna or building modifications needed for installation, which are POA.			
Site Access Speed			
12M/1M	\$150.00		
25M/5M	\$150.00		
25M/10M	\$150.00		
50M/20M	\$150.00		
100M/40M	\$150.00		
Installation (with CIP Next G™ Back Up service) per site			
Note: This doesn't include the cost of external antenna or building modifications needed for installation, which are POA.			
All access speeds	\$250		
Monthly Site Service Fees (per site)			
Site Access Speed	Standard	Managed	Managed End to End DCoS
12M/1M	\$515.00	\$565.00	\$625.00
25M/5M	\$688.00	\$738.00	\$829.00
25M/10M	\$740.00	\$790.00	\$890.00
50M/20M	\$1,035.00	\$1,085.00	\$1,236.00
100M/40M	\$1,452.00	\$1,502.00	\$1,726.00
Relocation			
Internal relocation of the site of your service (relocation within a building)		Fee for service as quoted at time of request	
External relocation of the site of your service		\$150.00 for standard installation & connection Fee for service as quoted at time of installation for non-standard installation & connection	

Fee for Service	
Any additional work done on your Premises to install any part of the service	Fee for service as quoted at time of installation
Non-standard installation & connection applies to difficult locations, terrain, dwelling unit obstacles or commercial premises	Fee for service as quoted at time of installation
Fee for Service	Additional Management Services
Network Design Consultancy	\$200 per hour or part thereof (minimum charge of \$200 applies)
Supply of Network Data or Audit	\$20 per 15 minutes or part thereof
Simple software reconfiguration changes only	\$100.00 for all simple changes you make at the same time.
Complex software reconfiguration changes only	\$280.00 for all complex changes you make at the same time.
A combination of simple software reconfiguration changes and complex software reconfiguration changes	\$280.00 for all simple and complex changes you make at the same time.

Att 7 to Schedule 4 - Business IP - Price List

Telstra Business IP – Broadband (NBN)

Monthly Site Service Fees			
Site Access Speed	Standard Installation	Standard	Dynamic
12M/1M	\$150.00	\$201.30	\$201.30
25M/5M	\$150.00	\$301.40	\$301.40
25M/10M	\$150.00	\$332.20	\$332.20
50M/20M	\$150.00	\$391.16	\$391.16
100M/40M	\$150.00	\$579.81	\$579.81
Fee for Service			
Any additional work done on your Premises to install any part of the service		Fee for service as quoted at time of installation	
Non standard installation & connection applies to difficult locations, terrain, dwelling unit obstacles or commercial premises		Fee for service as quoted at time of installation	
Fee for Service - Additional Management Services			
Network Design Consultancy		\$200 per hour or part thereof (minimum charge of \$200 applies)	
Supply of Network Data or Audit		\$20 per 15 minutes or part thereof	

GOVERNMENT IP (CUSTOMISED TELSTRA BUSINESS IP – ETHERNET)

Standard Installation						
Northern Territory	Zone 1 (see note 1)	Zone 2	Zone 3	Zone 4	Zone 5	
Single Uplink ≤1GB	\$10,000	\$12,000	\$15,000	\$15,000	\$20,000	
Dual Access ≤1GB	\$15,000	\$20,000	POA	POA	POA	
Dual Site Diverse Access (Per Solution)	\$20,000	\$20,000	N/A	N/A	N/A	
Fully Redundant ≤1GB	\$20,000	\$25,000	POA	POA	POA	
Single Uplink >1GB	\$40,000	\$40,000	N/A	N/A	N/A	
Fully Redundant >1GB	\$55,000	\$55,000	N/A	N/A	N/A	
Queensland custom zones	Metro	Urban	Regional	Remote 1	Remote 2	
Single Uplink ≤1GB	\$10,000	\$15,000	\$15,000	\$20,000	\$20,000	
Dual Access ≤1GB	\$15,000	POA	POA	POA	POA	
Dual Site Diverse Access (Per Solution)	\$20,000	N/A	N/A	N/A	N/A	
Fully Redundant ≤1GB	\$20,000	POA	POA	POA	POA	

SCHEDULE
COMMERCIAL IN CONFIDENCE

Single Uplink >1GB	\$40,000	N/A	N/A	N/A	N/A	
Fully Redundant >1GB	\$55,000	N/A	N/A	N/A	N/A	
Victoria custom zones	Metro	Regional	Rural			
Single Uplink ≤1GB	\$10,000	\$15,000	\$15,000			
Dual Access ≤1GB	\$15,000	POA	POA			
Dual Site Diverse Access (Per Solution)	\$20,000	N/A	N/A			
Fully Redundant ≤1GB	\$20,000	POA	POA			
Single Uplink >1GB	\$40,000	N/A	N/A			
Fully Redundant >1GB	\$55,000	N/A	N/A			
Tasmania	Zone 1	Zone 2	Zone 3	Zone 4		
Single Uplink ≤1GB	\$10,000	\$12,000	\$15,000	\$15,000		
Dual Access ≤1GB	\$15,000	\$20,000	POA	POA		
Dual Site Diverse Access (Per Solution)	\$20,000	\$20,000	N/A	N/A		
Fully Redundant ≤1GB	\$20,000	\$25,000	POA	POA		
Single Uplink >1GB	\$40,000	\$40,000	N/A	N/A		
Fully Redundant >1GB	\$55,000	\$55,000	N/A	N/A		

Note 1: Katherine, Tennant Creek and Alice Springs are Zone 1.

Bandwidth Change
\$250

GOVERNMENT IP (CUSTOMISED BUSINESS IP ETHERNET SINGLE UPLINK): MONTHLY SITE SERVICE FEES

Monthly Site Service Fees					
Northern Territory	Zone 1 / Zone 2 (note 1 below)	Zone 3	Zone 4	Zone 5	Not applicable
Queensland custom zones	Metro	Urban	Regional	Remote 1	Remote 2
Victoria custom zones	Metro	Regional	Rural	Not applicable	Not applicable
Tasmania	Zone 1 / Zone 2	Zone 3	Zone 4	Not applicable	Not applicable
Site Access Speed	Data Transfer / DCoS	Data Transfer / DCoS	Data Transfer / DCoS	Data Transfer / DCoS	Data Transfer / DCoS
2Mbps	\$813.78	\$1,016.40	\$1,622.50	\$2,788.34	\$2,788.34
4Mbps	\$813.78	\$1,016.40	\$1,622.50	\$2,788.34	\$2,788.34

SCHEDULE
COMMERCIAL IN CONFIDENCE

10Mbps	\$813.78	\$1,731.40	\$2,810.94	\$2,928.06	\$2,928.06
20Mbps	\$990.00	\$2,110.90	\$3,428.32	\$3,571.16	\$3,571.16
50Mbps	\$1,498.20	\$3,179.83	\$4,548.73	\$4,641.56	\$4,641.56
100Mbps	\$2,076.47	\$4,502.30	\$6,307.20	\$6,570.00	\$6,570.00
200Mbps	\$3,084.68	\$6,944.30	\$8,398.70	\$8,570.10	\$8,570.10
400Mbps	\$4,038.84	\$8,032.20	\$11,268.04	POA	POA
600Mbps	\$4,285.41	\$10,023.20	POA	POA	POA
800Mbps	\$4,360.40	\$11,062.70	POA	POA	POA
1Gbps	\$4,436.30	\$12,101.65	POA	POA	POA
2Gbps	\$9,018.24	POA	POA	POA	POA
3Gbps	\$13,169.20	POA	POA	POA	POA
4Gbps	\$15,853.20	POA	POA	POA	POA
5Gbps	\$18,405.20	POA	POA	POA	POA
6Gbps	\$21,265.20	POA	POA	POA	POA
7Gbps	\$24,381.72	POA	POA	POA	POA
8Gbps	\$27,498.24	POA	POA	POA	POA
9Gbps	\$30,583.52	POA	POA	POA	POA
10Gbps	\$33,516.56	POA	POA	POA	POA

Note 1: Katherine, Tennant Creek and Alice Springs are Zone 1.

MONTHLY SITE SERVICE RENTAL

Monthly Site Service Fees			
Site Access Speed	Dual Access	Fully Redundant	Dual Site Diverse Access
	Data Transfer / DCoS	Data Transfer / DCoS	Data Transfer / DCoS
Northern Territory	Zone 1/Zone 2 (see note 1)	Zone 1/Zone 2 (see note 1)	Zone 1/Zone 2 (see note 1)
Queensland custom zones	Metro	Metro	Metro
Victoria custom zones	Metro	Metro	Metro
Tasmania	Zone 1/Zone 2	Zone 1/Zone 2	Zone 1/Zone 2
2Mbps	\$1,130.25	\$1,214.60	\$1,619.46
4Mbps	\$1,130.25	\$1,214.60	\$1,619.46
10Mbps	\$1,130.25	\$1,214.60	\$1,619.46
20Mbps	\$1,375.00	\$1,477.61	\$1,970.14
50Mbps	\$2,080.84	\$2,236.12	\$2,981.50
100Mbps	\$2,883.99	\$3,099.21	\$4,132.27
200Mbps	\$4,284.27	\$4,604.00	\$6,138.66
400Mbps	\$5,609.49	\$5,769.76	\$7,693.02
600Mbps	\$5,951.97	\$6,122.03	\$8,162.70
800Mbps	\$6,056.12	\$6,508.06	\$8,677.42
1Gbps	\$6,161.53	\$6,621.34	\$8,828.46
2Gbps	POA	\$13,460.06	\$17,946.75
3Gbps	POA	\$19,655.53	\$26,207.37
4Gbps	POA	\$23,661.50	\$31,548.66
5Gbps	POA	\$27,470.44	\$36,627.26
6Gbps	POA	\$31,739.10	\$42,318.80
7Gbps	POA	\$36,390.63	\$48,520.84
8Gbps	POA	\$41,042.14	\$54,722.86

9Gbps	POA	\$45,647.04	\$60,862.73
10Gbps	POA	\$50,024.71	\$66,699.61

Note 1: Katherine, Tennant Creek and Alice Springs are Zone 1.

TELSTRA BUSINESS IP – IP FAST REROUTE

Installation
\$100 per redundancy pair
Annual Rental Charge
\$1,260 per redundancy pair

All other charges in connection with your Business IP service that aren't set out in this Price List are priced on application.

TELSTRA BUSINESS IP – ETHERNET OVER NBN

Installation per site
Note: This doesn't include the cost of external antenna or building modifications needed for installation, which are POA.

Site Access Speed	Standard Installation	Monthly Site Service Fees (Data Transfer / DCoS)
		Zone 1 / 2 / 3 / 4 / 5 / 6
Migration offer bandwidths		
128k/128k	\$600	POA
512k/512k	\$600	\$481.80
1M/1M	\$600	\$544.50
2M/2M	\$600	\$594.00
Standard offer bandwidths		
5M/5M	\$600	\$693.00
10M/10M	\$600	\$742.50
20M/20M	\$600	\$990.00
30M/30M	\$600	\$1,188.00
40M/40M	\$600	\$1,386.00

Business IP Ethernet over NBN offers a constrained set of symmetric access speeds:

Standard offer bandwidths: 5M/5M, 10M/10M, 20M/20M, 30M/30M, 40M/40M.

Migration offer bandwidths from E-Lite are: 128k/128k, 512k/512k, 1M/1M and 2M/2M.

Migration offer bandwidths are only applicable for customers within existing contract moving an existing Elite copper service to Ethernet over NBN fibre service.

Customers with existing contract adding a new site would have to opt for bandwidths as part of the standard offer.

Relocation	
Internal relocation of the site of your service (relocation within a building)	Fee for service as quoted at time of request
External relocation of the site of your service	\$1500.00 for standard installation & connection Fee for service as quoted at time of installation for non standard installation & connection

TELSTRA BUSINESS IP - ADSL

Standard Installation		
Site Access Speed		
256/64K	\$150.00	
512K/128K	\$150.00	
1.5M/256K	\$150.00	
512K/512K	\$150.00	
High Speed ADSL	\$150.00	
Monthly Site Service Fees		
Site Access Speed	Standard	Dynamic
256/64K	\$160.00	\$185.50
512K/128K	\$216.00	\$253.80
1.5M/256K	\$315.40	\$372.52
512K/512K	\$315.40	\$372.52
High Speed ADSL	\$345.00	Not Available
Fee for Service		
Any additional work done on your Premises to install any part of the service	Fee for service as quoted at time of installation	
Non-standard installation & connection applies to difficult locations, terrain, dwelling unit obstacles or commercial premises	Fee for service as quoted at time of installation	
Fee for Service Additional Management Services		
Simple Software Reconfiguration Changes	\$20 per 15 minutes or part thereof	
Complex Software Reconfiguration Changes	\$45 per 15 minutes or part thereof	
Network Design Consultancy	\$200 per hour or part thereof (minimum charge of \$200 applies)	
Supply of Network Data or Audit	\$20 per 15 minutes or part thereof	

TELSTRA BUSINESS IP - ETHERNET LITE (BUSINESS DSL)

Standard Installation		
Site Access Speed		
128K	\$600	
256K	\$600	
512K	\$600	
1M	\$600	
1.5M	\$600	
2M	\$600	
3M	\$600	
4M	\$600	
5M	\$600	
6M	\$600	
8M	\$600	
10M	\$600	
Monthly Site Service Fees		
CBD		
Site Access Speed	Standard	Dynamic
128K	\$378.00	\$539.00
256K	\$552.00	\$735.00
512K	\$831.00	\$1,050.00
1M	\$1,256.00	\$1,530.00
1.5M	\$1,661.00	\$1,988.00
2M	\$2,067.00	\$2,447.00
3M	\$2,850.00	\$3,305.00
4M	\$3,355.00	\$3,855.00
5M	\$3,672.00	\$4,313.00
6M	\$3,884.00	\$4,618.00
8M	\$4,413.00	\$5,381.00
10M	\$5,092.00	\$6,166.00
Metropolitan		
Site Access Speed	Standard	Dynamic
128K	\$378.00	\$539.00
256K	\$552.00	\$735.00
512K	\$831.00	\$1,050.00
1M	\$1,256.00	\$1,530.00
1.5M	\$1,661.00	\$1,988.00
2M	\$2,067.00	\$2,447.00
3M	\$2,850.00	\$3,305.00

Standard Installation		
Site Access Speed		
4M	\$3,355.00	\$3,855.00
5M	\$3,672.00	\$4,313.00
6M	\$3,884.00	\$4,618.00
8M	\$4,413.00	\$5,381.00
10M	\$5,092.00	\$6,166.00
Urban		
Site Access Speed	Standard	Dynamic
128K	\$506.00	\$661.00
256K	\$711.00	\$885.00
512K	\$1,030.00	\$1,232.00
1M	\$1,504.00	\$1,749.00
1.5M	\$1,959.00	\$2,245.00
2M	\$2,408.00	\$2,734.00
3M	\$3,305.00	\$3,690.00
4M	\$3,880.00	\$4,300.00
5M	\$4,888.00	\$5,204.00
6M	\$5,560.00	\$5,806.00
8M	\$6,312.00	\$6,646.00
10M	\$7,007.20	\$7,899.00
Regional		
Site Access Speed	Standard	Dynamic
128K	\$506.00	\$661.00
256K	\$711.00	\$885.00
512K	\$1,030.00	\$1,232.00
1M	\$1,504.00	\$1,749.00
1.5M	\$1,959.00	\$2,245.00
2M	\$2,408.00	\$2,734.00
3M	\$3,305.00	\$3,690.00
4M	\$3,880.00	\$4,300.00
5M	\$4,888.80	\$5,204.00
6M	\$5,560.00	\$5,806.00
8M	\$6,312.00	\$6,646.00
10M	\$7,007.20	\$7,899.00
Multicast		
Access Bandwidth	Monthly Charge	
256K	\$107.00	
512K	\$189.00	

Standard Installation	
Site Access Speed	
1M	\$285.60
2M – 10M	\$517.40
Fee for Service	
Any additional work done on your Premises to install Ethernet Lite access	Fee for service as quoted at time of installation
Non-standard installation & connect	Fee for service as quoted at time of installation.
Fee for Service Additional Management Services	
Simple Software Reconfiguration Changes	\$20 per 15 minutes or part thereof
Complex Software Reconfiguration Changes	\$45 per 15 minutes or part thereof
Network Design Consultancy	\$200 per hour or part thereof (minimum charge of \$200 applies)
Supply of Network Data or Audit	\$20 per 15 minutes or part thereof

Att 7A to Schedule 4 – COUNCILBIZ Business IP Ethernet Lite - Price List

Northern Territory Government only

(All prices in this Price List are GST exclusive and current as at 1 November, 2012.)

TELSTRA BUSINESS IP - ETHERNET LITE (BUSINESS DSL)

Standard Installation		
Site Access Speed		
256K		\$600
512K		\$600
1M		\$600
2M		\$600
4M		\$600
6M		\$600
8M		\$600
10M		\$600
Annual Site Service Fees		
Zone 1 and Zone 2		
Site Access Speed	Standard	Dynamic
256K	N/A	\$4,199.25
512K	N/A	\$4,611.75
1M	N/A	\$5,552.25
2M	N/A	\$7,111.50
4M	N/A	\$8,035.50
6M	N/A	\$8,959.50
8M	N/A	\$9,462.75
10M	N/A	\$9,809.25
Zone 3		
Site Access Speed	Standard	Dynamic
256K	N/A	\$5,249.06
512K	N/A	\$5,764.69
1M	N/A	\$6,940.31
2M	N/A	\$8,889.38
4M	N/A	\$10,044.38
6M	N/A	\$11,199.38
8M	N/A	\$11,828.44
10M	N/A	\$12,261.56

Zone 4		
Site Access Speed	Standard	Dynamic
256K	N/A	\$6,561.33
512K	N/A	\$7,205.86
1M	N/A	\$8,675.39
2M	N/A	\$11,111.72
4M	N/A	\$12,555.47
6M	N/A	\$13,999.22
8M	N/A	\$14,785.55
10M	N/A	\$15,326.95
Zone 5		
Site Access Speed	Standard	Dynamic
256K	N/A	\$8,201.66
512K	N/A	\$9,007.32
1M	N/A	\$10,844.24
2M	N/A	\$13,889.65
4M	N/A	\$15,694.34
6M	N/A	\$17,499.02
8M	N/A	\$18,481.93
10M	N/A	\$19,158.69

Att 8 to Schedule 4 - National Ethernet - Price List

(All prices in this price list are GST exclusive and current as at 28 June 2018.)

1 POINT TO POINT

1.1 Point to Point Once-off Charges

Charge type	BandwidthA	Sub-zones	Charge (per service)
Point to point single access			
Installation / External relocation	100Mbps or below	DC-DC DC-Metro Metro-Metro	\$10,000
	Above 100Mbps and up to 2Gbps	DC-DC DC-Metro Metro-Metro	\$16,000
	100Mbps or below	DC-Non metro Metro to Non-Metro Non-Metro to Non-metro	\$15,000
	Above 100Mbps and up to 2Gbps	DC-Non metro Metro to Non-Metro Non-Metro to Non-metro	\$24,000
Change interface type or bandwidth (onsite work required)	All	All	\$2,000 (per change)
Change bandwidth or Class of Service (only offsite work required)	All	All	\$150 (per change)
Point to point fully redundant			
Installation / External relocation	100Mbps or below	DC-DC DC-Metro Metro-Metro	\$20,000
	Above 100Mbps and up to 2Gbps	DC-DC DC-Metro Metro-Metro	\$32,000
Upgrade from a single access to a fully redundant access	All	All	Installation fee for single access (see above)
Change interface type or bandwidth (onsite work required)	All	DC Metro	\$4,000 (per change)

Charge type	BandwidthA	Sub-zones	Charge (per service)
Change bandwidth or Class of Service (only offsite work required)	All	All	\$150 (per change)

1.2 Point to point monthly charges (per service)

All point to point access is over Telstra fibre.

(a) Point to point Single Access Premium Class of Service

Single Access point to point Premium COS monthly charges						
Bandwidth	Same State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	N/A	N/A	\$695.00	N/A	\$975.00	\$1,115.00
20Mbps	N/A	N/A	\$855.00	N/A	\$1,200.00	\$1,370.00
50Mbps	N/A	N/A	\$1,175.00	N/A	\$1,645.00	\$1,880.00
100Mbps	\$1,145.00	\$1,200.00	\$1,345.00	\$1,615.00	\$1,885.00	\$2,155.00
200Mbps	\$1,380.00	\$1,460.00	\$1,620.00	\$1,945.00	\$2,270.00	\$2,595.00
500Mbps	\$1,575.00	\$1,650.00	\$2,095.00	\$2,515.00	\$2,935.00	\$3,355.00
1000Mbps	\$1,675.00	\$1,785.00	\$2,655.00	\$3,190.00	\$3,720.00	\$4,250.00
2000Mbps	\$2,180.00	\$2,325.00	\$3,455.00	\$4,150.00	\$4,840.00	\$5,525.00

Single Access point to point Premium COS monthly charges						
Bandwidth	Adjacent State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	N/A	N/A	\$850.00	N/A	\$1,190.00	\$1,360.00
20Mbps	N/A	N/A	\$925.00	N/A	\$1,295.00	\$1,480.00
50Mbps	N/A	N/A	\$1,570.00	N/A	\$2,200.00	\$2,515.00
100Mbps	\$1,605.00	\$1,700.00	\$1,885.00	\$2,360.00	\$2,640.00	\$3,020.00
200Mbps	\$2,025.00	\$2,145.00	\$2,380.00	\$2,975.00	\$3,335.00	\$3,810.00
500Mbps	\$2,640.00	\$2,795.00	\$3,105.00	\$3,885.00	\$4,350.00	\$4,970.00
1000Mbps	\$3,155.00	\$3,340.00	\$3,710.00	\$4,640.00	\$5,195.00	\$5,940.00
2000Mbps	\$4,105.00	\$4,345.00	\$4,825.00	\$6,035.00	\$6,755.00	\$7,725.00

Single Access point to point Premium COS monthly charges						
Bandwidth	National Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro

SCHEDULE
COMMERCIAL IN CONFIDENCE

10Mbps	N/A	N/A	\$1,875.00	N/A	\$2,625.00	\$3,000.00
20Mbps	N/A	N/A	\$2,110.00	N/A	\$2,955.00	\$3,380.00
50Mbps	N/A	N/A	\$3,250.00	N/A	\$4,550.00	\$5,200.00
100Mbps	\$3,165.00	\$3,560.00	\$3,955.00	\$4,750.00	\$5,540.00	\$6,330.00
200Mbps	\$4,200.00	\$4,725.00	\$5,245.00	\$6,295.00	\$7,345.00	\$8,395.00
500Mbps	\$5,995.00	\$6,745.00	\$7,490.00	\$8,990.00	\$10,490.00	\$11,985.00
1000Mbps	\$7,490.00	\$8,425.00	\$9,360.00	\$11,235.00	\$13,105.00	\$14,980.00
2000Mbps	\$9,740.00	\$10,955.00	\$12,170.00	\$14,610.00	\$17,040.00	\$19,475.00

(b) Point to point Single Access Priority Class of Service

Single Access point to point Priority COS monthly charges						
Bandwidth	Same State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	N/A	N/A	\$729.75	N/A	\$1,023.75	\$1,170.75
20Mbps	N/A	N/A	\$897.75	N/A	\$1,260.00	\$1,438.50
50Mbps	N/A	N/A	\$1,233.75	N/A	\$1,727.25	\$1,974.00
100Mbps	\$1,202.25	\$1,260.00	\$1,412.25	\$1,695.75	\$1,979.25	\$2,262.75
200Mbps	\$1,449.00	\$1,533.00	\$1,701.00	\$2,042.25	\$2,383.50	\$2,724.75
500Mbps	\$1,653.75	\$1,732.50	\$2,199.75	\$2,640.75	\$3,081.75	\$3,522.75
1000Mbps	\$1,758.75	\$1,874.25	\$2,787.75	\$3,349.50	\$3,906.00	\$4,462.50
2000Mbps	\$2,289.00	\$2,441.25	\$3,627.75	\$4,357.50	\$5,082.00	\$5,801.25

Single Access point to point Priority COS monthly charges						
Bandwidth	Adjacent State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	N/A	N/A	\$892.50	N/A	\$1,249.50	\$1,428.00
20Mbps	N/A	N/A	\$971.25	N/A	\$1,359.75	\$1,554.00
50Mbps	N/A	N/A	\$1,648.50	N/A	\$2,310.00	\$2,640.75
100Mbps	\$1,685.25	\$1,785.00	\$1,979.25	\$2,478.00	\$2,772.00	\$3,171.00
200Mbps	\$2,126.25	\$2,252.25	\$2,499.00	\$3,123.75	\$3,501.75	\$4,000.50
500Mbps	\$2,772.00	\$2,934.75	\$3,260.25	\$4,079.25	\$4,567.50	\$5,218.50
1000Mbps	\$3,312.75	\$3,507.00	\$3,895.50	\$4,872.00	\$5,454.75	\$6,237.00
2000Mbps	\$4,310.25	\$4,562.25	\$5,066.25	\$6,336.75	\$7,092.75	\$8,111.25

Single Access point to point Priority COS monthly charges						
Bandwidth	National Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	N/A	N/A	\$1,968.75	N/A	\$2,756.25	\$3,150.00
20Mbps	N/A	N/A	\$2,215.50	N/A	\$3,102.75	\$3,549.00
50Mbps	N/A	N/A	\$3,412.50	N/A	\$4,777.50	\$5,460.00
100Mbps	\$3,323.25	\$3,738.00	\$4,152.75	\$4,987.50	\$5,817.00	\$6,646.50
200Mbps	\$4,410.00	\$4,961.25	\$5,507.25	\$6,609.75	\$7,712.25	\$8,814.75
500Mbps	\$6,294.75	\$7,082.25	\$7,864.50	\$9,439.50	\$11,014.50	\$12,584.25
1000Mbps	\$7,864.50	\$8,846.25	\$9,828.00	\$11,796.75	\$13,760.25	\$15,729.00
2000Mbps	\$10,227.00	\$11,502.75	\$12,778.50	\$15,340.50	\$17,892.00	\$20,448.75

(c) Point to point Single Access Expedite Class of Service

Single Access point to point Expedite COS monthly charges						
Bandwidth	Same State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	N/A	N/A	\$799.25	N/A	\$1,121.25	\$1,282.25
20Mbps	N/A	N/A	\$983.25	N/A	\$1,380.00	\$1,575.50
50Mbps	N/A	N/A	\$1,351.25	N/A	\$1,891.75	\$2,162.00
100Mbps	\$1,316.75	\$1,380.00	\$1,546.75	\$1,857.25	\$2,167.75	\$2,478.25
200Mbps	\$1,587.00	\$1,679.00	\$1,863.00	\$2,236.75	\$2,610.50	\$2,984.25
500Mbps	\$1,811.25	\$1,897.50	\$2,409.25	\$2,892.25	\$3,375.25	\$3,858.25
1000Mbps	\$1,926.25	\$2,052.75	\$3,053.25	\$3,668.50	\$4,278.00	\$4,887.50
2000Mbps	\$2,507.00	\$2,673.75	\$3,973.25	\$4,772.50	\$5,566.00	\$6,353.75

Single Access point to point Expedite COS monthly charges						
Bandwidth	Adjacent State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	N/A	N/A	\$977.50	N/A	\$1,368.50	\$1,564.00
20Mbps	N/A	N/A	\$1,063.75	N/A	\$1,489.25	\$1,702.00
50Mbps	N/A	N/A	\$1,805.50	N/A	\$2,530.00	\$2,892.25
100Mbps	\$1,845.75	\$1,955.00	\$2,167.75	\$2,714.00	\$3,036.00	\$3,473.00
200Mbps	\$2,328.75	\$2,466.75	\$2,737.00	\$3,421.25	\$3,835.25	\$4,381.50
500Mbps	\$3,036.00	\$3,214.25	\$3,570.75	\$4,467.75	\$5,002.50	\$5,715.50

1000Mbps	\$3,628.25	\$3,841.00	\$4,266.50	\$5,336.00	\$5,974.25	\$6,831.00
2000Mbps	\$4,720.75	\$4,996.75	\$5,548.75	\$6,940.25	\$7,768.25	\$8,883.75

Single Access point to point Expedite COS monthly charges

Bandwidth	National Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	N/A	N/A	\$2,156.25	N/A	\$3,018.75	\$3,450.00
20Mbps	N/A	N/A	\$2,426.50	N/A	\$3,398.25	\$3,887.00
50Mbps	N/A	N/A	\$3,737.50	N/A	\$5,232.50	\$5,980.00
100Mbps	\$3,639.75	\$4,094.00	\$4,548.25	\$5,462.50	\$6,371.00	\$7,279.50
200Mbps	\$4,830.00	\$5,433.75	\$6,031.75	\$7,239.25	\$8,446.75	\$9,654.25
500Mbps	\$6,894.25	\$7,756.75	\$8,613.50	\$10,338.50	\$12,063.50	\$13,782.75
1000Mbps	\$8,613.50	\$9,688.75	\$10,764.00	\$12,920.25	\$15,070.75	\$17,227.00
2000Mbps	\$11,201.00	\$12,598.25	\$13,995.50	\$16,801.50	\$19,596.00	\$22,396.25

(d) Point to point Fully Redundant Premium Class of Service

Fully Redundant Access point to point Premium COS monthly charges

Bandwidth	Same State Zone			Adjacent State Zone		
	DC to DC	DC to Metro	Metro to Metro	DC to DC	DC to Metro	Metro to Metro
10Mbps	N/A	N/A	\$1,045.00	N/A	N/A	\$1,275.00
20Mbps	N/A	N/A	\$1,285.00	N/A	N/A	\$1,390.00
50Mbps	N/A	N/A	\$1,765.00	N/A	N/A	\$2,355.00
100Mbps	\$1,720.00	\$1,800.00	\$2,020.00	\$2,410.00	\$2,550.00	\$2,830.00
200Mbps	\$2,070.00	\$2,190.00	\$2,430.00	\$3,040.00	\$3,220.00	\$3,570.00
500Mbps	\$2,365.00	\$2,475.00	\$3,145.00	\$3,960.00	\$4,195.00	\$4,660.00
1000Mbps	\$2,515.00	\$2,680.00	\$3,985.00	\$4,735.00	\$5,010.00	\$5,565.00
2000Mbps	\$3,270.00	\$3,490.00	\$5,185.00	\$6,160.00	\$6,520.00	\$7,240.00

Fully Redundant Access point to point Premium COS monthly charges

Bandwidth	National Zone		
	DC to DC	DC to Metro	Metro to Metro
10Mbps	N/A	N/A	\$2,815.00
20Mbps	N/A	N/A	\$3,165.00
50Mbps	N/A	N/A	\$4,875.00
100Mbps	\$4,750.00	\$5,340.00	\$5,935.00
200Mbps	\$6,300.00	\$7,090.00	\$7,870.00

SCHEDULE
COMMERCIAL IN CONFIDENCE

500Mbps	\$8,995.00	\$10,120.00	\$11,235.00
1000Mbps	\$11,235.00	\$12,640.00	\$14,040.00
2000Mbps	\$14,610.00	\$16,435.00	\$18,255.00

(e) Point to point Fully Redundant Priority Class of Service

Fully Redundant Access point to point Priority COS monthly charges						
Bandwidth	Same State Zone			Adjacent State Zone		
	DC to DC	DC to Metro	Metro to Metro	DC to DC	DC to Metro	Metro to Metro
10Mbps	N/A	N/A	\$1,097.25	N/A	N/A	\$1,338.75
20Mbps	N/A	N/A	\$1,349.25	N/A	N/A	\$1,459.50
50Mbps	N/A	N/A	\$1,853.25	N/A	N/A	\$2,472.75
100Mbps	\$1,806.00	\$1,890.00	\$2,121.00	\$2,530.50	\$2,677.50	\$2,971.50
200Mbps	\$2,173.50	\$2,299.50	\$2,551.50	\$3,192.00	\$3,381.00	\$3,748.50
500Mbps	\$2,483.25	\$2,598.75	\$3,302.25	\$4,158.00	\$4,404.75	\$4,893.00
1000Mbps	\$2,640.75	\$2,814.00	\$4,184.25	\$4,971.75	\$5,260.50	\$5,843.25
2000Mbps	\$3,433.50	\$3,664.50	\$5,444.25	\$6,468.00	\$6,846.00	\$7,602.00

Fully Redundant Access point to point Priority COS monthly charges			
Bandwidth	National Zone		
	DC to DC	DC to Metro	Metro to Metro
10Mbps	N/A	N/A	\$2,955.75
20Mbps	N/A	N/A	\$3,323.25
50Mbps	N/A	N/A	\$5,118.75
100Mbps	\$4,987.50	\$5,607.00	\$6,231.75
200Mbps	\$6,615.00	\$7,444.50	\$8,263.50
500Mbps	\$9,444.75	\$10,626.00	\$11,796.75
1000Mbps	\$11,796.75	\$13,272.00	\$14,742.00
2000Mbps	\$15,340.50	\$17,256.75	\$19,167.75

(f) Point to point Fully Redundant Expedite Class of Service

Fully Redundant Access point to point Expedite COS monthly charges						
Bandwidth	Same State Zone			Adjacent State Zone		
	DC to DC	DC to Metro	Metro to Metro	DC to DC	DC to Metro	Metro to Metro
10Mbps	N/A	N/A	\$1,201.75	N/A	N/A	\$1,466.25
20Mbps	N/A	N/A	\$1,477.75	N/A	N/A	\$1,598.50
50Mbps	N/A	N/A	\$2,029.75	N/A	N/A	\$2,708.25

100Mbps	\$1,978.00	\$2,070.00	\$2,323.00	\$2,771.50	\$2,932.50	\$3,254.50
200Mbps	\$2,380.50	\$2,518.50	\$2,794.50	\$3,496.00	\$3,703.00	\$4,105.50
500Mbps	\$2,719.75	\$2,846.25	\$3,616.75	\$4,554.00	\$4,824.25	\$5,359.00
1000Mbps	\$2,892.25	\$3,082.00	\$4,582.75	\$5,445.25	\$5,761.50	\$6,399.75
2000Mbps	\$3,760.50	\$4,013.50	\$5,962.75	\$7,084.00	\$7,498.00	\$8,326.00

Fully Redundant Access point to point Expedite COS monthly charges

Bandwidth	National Zone		
	DC to DC	DC to Metro	Metro to Metro
10Mbps	N/A	N/A	\$3,237.25
20Mbps	N/A	N/A	\$3,639.75
50Mbps	N/A	N/A	\$5,606.25
100Mbps	\$5,462.50	\$6,141.00	\$6,825.25
200Mbps	\$7,245.00	\$8,153.50	\$9,050.50
500Mbps	\$10,344.25	\$11,638.00	\$12,920.25
1000Mbps	\$12,920.25	\$14,536.00	\$16,146.00
2000Mbps	\$16,801.50	\$18,900.25	\$20,993.25

2 POINT TO MULTI-POINT

2.1 Point to multipoint once-off charges

Charge type	Bandwidth	Sub-zones	Charge (per tail / headend)
Point to multipoint single access			
Installation / External relocation	100Mbps or below	DC-DC DC-Metro Metro-Metro	\$5,000
	Above 100Mbps and up to 2Gbps	DC-DC DC-Metro Metro-Metro	\$8,000
	100Mbps or below	DC-Non metro Metro to Non-Metro Non-Metro to Non-metro	\$7,500
	Above 100Mbps and up to 2Gbps	DC-Non metro Metro to Non-Metro Non-Metro to Non-metro	\$12,000

Change interface type or bandwidth (onsite work required)	All	DC Metro	\$1,000 (per change)
	All	Non-metro	\$1,500 (per change)
Change bandwidth or Class of Service (only offsite work required)	All	All	\$150 (per change)
Point to multipoint fully redundant			
Installation / External relocation	100Mbps or below	DC-DC DC-Metro Metro-Metro	\$10,000
	Above 100Mbps and up to 2Gbps	DC-DC DC-Metro Metro-Metro	\$16,000
Upgrade from a single access to a fully redundant access	All	All	Installation fee for single access (see above)
Change interface type or bandwidth (onsite work required)	All	DC Metro	\$2,000 (per change)
Change bandwidth or Class of Service (only offsite work required)	All	All	\$150 (per change)

2.2 Point to multipoint single access monthly charges

(a) Head-end – Telstra Fibre Only

Point to Multipoint Headend Single Access monthly charge – Telstra fibre only			
Headend Bandwidth	Single Headend	Dual Headend Main	Dual Headend Secondary
1000Mbps	\$300	\$300	\$300
10000Mbps	\$300	\$300	\$300

(b) Tail-end – Telstra fibre Premium Class of Service

Point to Multipoint Tail Telstra fibre Single Access Premium COS monthly charges						
Bandwidth	Same State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	\$540.00	\$575.00	\$640.00	\$780.00	\$920.00	\$1,060.00
20Mbps	\$675.00	\$715.00	\$800.00	\$975.00	\$1,145.00	\$1,315.00
50Mbps	\$945.00	\$1,005.00	\$1,120.00	\$1,355.00	\$1,590.00	\$1,825.00

SCHEDULE
COMMERCIAL IN CONFIDENCE

100Mbps	\$1,030.00	\$1,085.00	\$1,230.00	\$1,500.00	\$1,770.00	\$2,040.00
200Mbps	\$1,265.00	\$1,345.00	\$1,505.00	\$1,830.00	\$2,155.00	\$2,480.00
500Mbps	\$1,460.00	\$1,535.00	\$1,980.00	\$2,400.00	\$2,820.00	\$3,240.00
1000Mbps	\$1,560.00	\$1,670.00	\$2,540.00	\$3,075.00	\$3,605.00	\$4,135.00
2000Mbps	\$2,065.00	\$2,210.00	\$3,340.00	\$4,035.00	\$4,725.00	\$5,410.00

Point to Multipoint Tail Telstra fibre Single Access Premium COS monthly charges

Bandwidth	Adjacent State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	\$670.00	\$710.00	\$795.00	\$1,010.00	\$1,135.00	\$1,305.00
20Mbps	\$735.00	\$780.00	\$870.00	\$1,105.00	\$1,240.00	\$1,425.00
50Mbps	\$1,280.00	\$1,360.00	\$1,515.00	\$1,910.00	\$2,145.00	\$2,460.00
100Mbps	\$1,490.00	\$1,585.00	\$1,770.00	\$2,245.00	\$2,525.00	\$2,905.00
200Mbps	\$1,910.00	\$2,030.00	\$2,265.00	\$2,860.00	\$3,220.00	\$3,695.00
500Mbps	\$2,525.00	\$2,680.00	\$2,990.00	\$3,770.00	\$4,235.00	\$4,855.00
1000Mbps	\$3,040.00	\$3,225.00	\$3,595.00	\$4,525.00	\$5,080.00	\$5,825.00
2000Mbps	\$3,990.00	\$4,230.00	\$4,710.00	\$5,920.00	\$6,640.00	\$7,610.00

Point to Multipoint Tail Telstra fibre Single Access Premium COS monthly charges

Bandwidth	National Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	\$1,445.00	\$1,635.00	\$1,820.00	\$2,195.00	\$2,570.00	\$2,945.00
20Mbps	\$1,635.00	\$1,845.00	\$2,055.00	\$2,480.00	\$2,900.00	\$3,325.00
50Mbps	\$2,545.00	\$2,870.00	\$3,195.00	\$3,845.00	\$4,495.00	\$5,145.00
100Mbps	\$3,050.00	\$3,445.00	\$3,840.00	\$4,635.00	\$5,425.00	\$6,215.00
200Mbps	\$4,085.00	\$4,610.00	\$5,130.00	\$6,180.00	\$7,230.00	\$8,280.00
500Mbps	\$5,880.00	\$6,630.00	\$7,375.00	\$8,875.00	\$10,375.00	\$11,870.00
1000Mbps	\$7,375.00	\$8,310.00	\$9,245.00	\$11,120.00	\$12,990.00	\$14,865.00
2000Mbps	\$9,625.00	\$10,840.00	\$12,055.00	\$14,495.00	\$16,925.00	\$19,360.00

(c) Tail-end – Telstra fibre Priority Class of Service

Point to Multipoint Tail Telstra fibre Single Access Priority COS monthly charges						
Bandwidth	Same State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	\$567.00	\$603.75	\$672.00	\$819.00	\$966.00	\$1,113.00
20Mbps	\$708.75	\$750.75	\$840.00	\$1,023.75	\$1,202.25	\$1,380.75
50Mbps	\$992.25	\$1,055.25	\$1,176.00	\$1,422.75	\$1,669.50	\$1,916.25
100Mbps	\$1,081.50	\$1,139.25	\$1,291.50	\$1,575.00	\$1,858.50	\$2,142.00
200Mbps	\$1,328.25	\$1,412.25	\$1,580.25	\$1,921.50	\$2,262.75	\$2,604.00
500Mbps	\$1,533.00	\$1,611.75	\$2,079.00	\$2,520.00	\$2,961.00	\$3,402.00
1000Mbps	\$1,638.00	\$1,753.50	\$2,667.00	\$3,228.75	\$3,785.25	\$4,341.75
2000Mbps	\$2,168.25	\$2,320.50	\$3,507.00	\$4,236.75	\$4,961.25	\$5,680.50

Point to Multipoint Tail Telstra fibre Single Access Priority COS monthly charges						
Bandwidth	Adjacent State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	\$703.50	\$745.50	\$834.75	\$1,060.50	\$1,191.75	\$1,370.25
20Mbps	\$771.75	\$819.00	\$913.50	\$1,160.25	\$1,302.00	\$1,496.25
50Mbps	\$1,344.00	\$1,428.00	\$1,590.75	\$2,005.50	\$2,252.25	\$2,583.00
100Mbps	\$1,564.50	\$1,664.25	\$1,858.50	\$2,357.25	\$2,651.25	\$3,050.25
200Mbps	\$2,005.50	\$2,131.50	\$2,378.25	\$3,003.00	\$3,381.00	\$3,879.75
500Mbps	\$2,651.25	\$2,814.00	\$3,139.50	\$3,958.50	\$4,446.75	\$5,097.75
1000Mbps	\$3,192.00	\$3,386.25	\$3,774.75	\$4,751.25	\$5,334.00	\$6,116.25
2000Mbps	\$4,189.50	\$4,441.50	\$4,945.50	\$6,216.00	\$6,972.00	\$7,990.50

Point to Multipoint Tail Telstra fibre Single Access Priority COS monthly charges						
Bandwidth	National Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	\$1,517.25	\$1,716.75	\$1,911.00	\$2,304.75	\$2,698.50	\$3,092.25
20Mbps	\$1,716.75	\$1,937.25	\$2,157.75	\$2,604.00	\$3,045.00	\$3,491.25
50Mbps	\$2,672.25	\$3,013.50	\$3,354.75	\$4,037.25	\$4,719.75	\$5,402.25
100Mbps	\$3,202.50	\$3,617.25	\$4,032.00	\$4,866.75	\$5,696.25	\$6,525.75
200Mbps	\$4,289.25	\$4,840.50	\$5,386.50	\$6,489.00	\$7,591.50	\$8,694.00

SCHEDULE
COMMERCIAL IN CONFIDENCE

500Mbps	\$6,174.00	\$6,961.50	\$7,743.75	\$9,318.75	\$10,893.75	\$12,463.50
1000Mbps	\$7,743.75	\$8,725.50	\$9,707.25	\$11,676.00	\$13,639.50	\$15,608.25
2000Mbps	\$10,106.25	\$11,382.00	\$12,657.75	\$15,219.75	\$17,771.25	\$20,328.00

(d) Tail-end – Telstra fibre Expedite Class of Service

Point to Multipoint Tail Telstra fibre Single Access Expedite COS monthly charges						
Bandwidth	Same State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	\$621.00	\$661.25	\$736.00	\$897.00	\$1,058.00	\$1,219.00
20Mbps	\$776.25	\$822.25	\$920.00	\$1,121.25	\$1,316.75	\$1,512.25
50Mbps	\$1,086.75	\$1,155.75	\$1,288.00	\$1,558.25	\$1,828.50	\$2,098.75
100Mbps	\$1,184.50	\$1,247.75	\$1,414.50	\$1,725.00	\$2,035.50	\$2,346.00
200Mbps	\$1,454.75	\$1,546.75	\$1,730.75	\$2,104.50	\$2,478.25	\$2,852.00
500Mbps	\$1,679.00	\$1,765.25	\$2,277.00	\$2,760.00	\$3,243.00	\$3,726.00
1000Mbps	\$1,794.00	\$1,920.50	\$2,921.00	\$3,536.25	\$4,145.75	\$4,755.25
2000Mbps	\$2,374.75	\$2,541.50	\$3,841.00	\$4,640.25	\$5,433.75	\$6,221.50

Point to Multipoint Tail Telstra fibre Single Access Expedite COS monthly charges						
Bandwidth	Adjacent State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	\$770.50	\$816.50	\$914.25	\$1,161.50	\$1,305.25	\$1,500.75
20Mbps	\$845.25	\$897.00	\$1,000.50	\$1,270.75	\$1,426.00	\$1,638.75
50Mbps	\$1,472.00	\$1,564.00	\$1,742.25	\$2,196.50	\$2,466.75	\$2,829.00
100Mbps	\$1,713.50	\$1,822.75	\$2,035.50	\$2,581.75	\$2,903.75	\$3,340.75
200Mbps	\$2,196.50	\$2,334.50	\$2,604.75	\$3,289.00	\$3,703.00	\$4,249.25
500Mbps	\$2,903.75	\$3,082.00	\$3,438.50	\$4,335.50	\$4,870.25	\$5,583.25
1000Mbps	\$3,496.00	\$3,708.75	\$4,134.25	\$5,203.75	\$5,842.00	\$6,698.75
2000Mbps	\$4,588.50	\$4,864.50	\$5,416.50	\$6,808.00	\$7,636.00	\$8,751.50

Point to Multipoint Tail Telstra fibre Single Access Expedite COS monthly charges						
Bandwidth	National Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	\$1,661.75	\$1,880.25	\$2,093.00	\$2,524.25	\$2,955.50	\$3,386.75

SCHEDULE
COMMERCIAL IN CONFIDENCE

20Mbps	\$1,880.25	\$2,121.75	\$2,363.25	\$2,852.00	\$3,335.00	\$3,823.75
50Mbps	\$2,926.75	\$3,300.50	\$3,674.25	\$4,421.75	\$5,169.25	\$5,916.75
100Mbps	\$3,507.50	\$3,961.75	\$4,416.00	\$5,330.25	\$6,238.75	\$7,147.25
200Mbps	\$4,697.75	\$5,301.50	\$5,899.50	\$7,107.00	\$8,314.50	\$9,522.00
500Mbps	\$6,762.00	\$7,624.50	\$8,481.25	\$10,206.25	\$11,931.25	\$13,650.50
1000Mbps	\$8,481.25	\$9,556.50	\$10,631.75	\$12,788.00	\$14,938.50	\$17,094.75
2000Mbps	\$11,068.75	\$12,466.00	\$13,863.25	\$16,669.25	\$19,463.75	\$22,264.00

(e) Tail-end – Ethernet over nbn™ Premium Class of Service

Point to Multipoint Tail Ethernet over nbn™ Single Access Premium COS monthly charges						
Bandwidth	Same State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	\$540.00	\$575.00	\$640.00	\$780.00	\$920.00	\$1,060.00
20Mbps	\$776.25	\$822.25	\$920.00	\$1,121.25	\$1,316.75	\$1,512.25
50Mbps	\$1,701.00	\$1,809.00	\$2,016.00	\$2,439.00	\$2,862.00	\$3,285.00

Point to Multipoint Tail Ethernet over nbn™ Single Access Premium COS monthly charges						
Bandwidth	Adjacent State Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	\$670.00	\$710.00	\$795.00	\$1,010.00	\$1,135.00	\$1,305.00
20Mbps	\$845.25	\$897.00	\$1,000.50	\$1,270.75	\$1,426.00	\$1,638.75
50Mbps	\$2,304.00	\$2,448.00	\$2,727.00	\$3,438.00	\$3,861.00	\$4,428.00

Point to Multipoint Tail Ethernet over nbn™ Single Access Premium COS monthly charges						
Bandwidth	National Zone					
	DC to DC	DC to Metro	Metro to Metro	DC to Non-Metro	Metro to Non-Metro	Non-Metro to Non-metro
10Mbps	\$1,445.00	\$1,635.00	\$1,820.00	\$2,195.00	\$2,570.00	\$2,945.00
20Mbps	\$1,880.25	\$2,121.75	\$2,363.25	\$2,852.00	\$3,335.00	\$3,823.75
50Mbps	\$4,581.00	\$5,166.00	\$5,751.00	\$6,921.00	\$8,091.00	\$9,261.00

2.3 Point to multipoint fully redundant access monthly charges – all Telstra fibre only

(a) Head-end - Telstra fibre fully redundant

Headend Bandwidth	Headend Fully Redundant Access monthly charge
1000Mbps	\$450
10000Mbps	\$450

(b) Tail-end - Telstra fibre fully redundant Premium Class of Service

Point to Multipoint Tail Fully Redundant Access Premium COS monthly charges						
Bandwidth	Same State Zone			Adjacent State Zone		
	DC to DC	DC to Metro	Metro to Metro	DC to DC	DC to Metro	Metro to Metro
10Mbps	\$810.00	\$865.00	\$960.00	\$1,005.00	\$1,065.00	\$1,195.00
20Mbps	\$1,015.00	\$1,075.00	\$1,200.00	\$1,105.00	\$1,170.00	\$1,305.00
50Mbps	\$1,420.00	\$1,510.00	\$1,680.00	\$1,920.00	\$2,040.00	\$2,275.00
100Mbps	\$1,545.00	\$1,630.00	\$1,845.00	\$2,235.00	\$2,380.00	\$2,655.00
200Mbps	\$1,900.00	\$2,020.00	\$2,260.00	\$2,865.00	\$3,045.00	\$3,400.00
500Mbps	\$2,190.00	\$2,305.00	\$2,970.00	\$3,790.00	\$4,020.00	\$4,485.00
1000Mbps	\$2,340.00	\$2,505.00	\$3,810.00	\$4,560.00	\$4,840.00	\$5,395.00
2000Mbps	\$3,100.00	\$3,315.00	\$5,010.00	\$5,985.00	\$6,345.00	\$7,065.00

Point to Multipoint Tail Fully Redundant Access Premium COS monthly charges			
Bandwidth	National Zone		
	DC to DC	DC to Metro	Metro to Metro
10Mbps	\$2,170.00	\$2,455.00	\$2,730.00
20Mbps	\$2,455.00	\$2,770.00	\$3,085.00
50Mbps	\$3,820.00	\$4,305.00	\$4,795.00
100Mbps	\$4,575.00	\$5,170.00	\$5,760.00
200Mbps	\$6,130.00	\$6,915.00	\$7,695.00
500Mbps	\$8,820.00	\$9,945.00	\$11,065.00
1000Mbps	\$11,065.00	\$12,465.00	\$13,870.00
2000Mbps	\$14,440.00	\$16,260.00	\$18,085.00

(c) Tail-end - Telstra fibre fully redundant Priority Class of Service

Point to Multipoint Tail Fully Redundant Access Priority COS monthly charges						
Bandwidth	Same State Zone			Adjacent State Zone		
	DC to DC	DC to Metro	Metro to Metro	DC to DC	DC to Metro	Metro to Metro
10Mbps	\$850.50	\$908.25	\$1,008.00	\$1,055.25	\$1,118.25	\$1,254.75
20Mbps	\$1,065.75	\$1,128.75	\$1,260.00	\$1,160.25	\$1,228.50	\$1,370.25
50Mbps	\$1,491.00	\$1,585.50	\$1,764.00	\$2,016.00	\$2,142.00	\$2,388.75
100Mbps	\$1,622.25	\$1,711.50	\$1,937.25	\$2,346.75	\$2,499.00	\$2,787.75
200Mbps	\$1,995.00	\$2,121.00	\$2,373.00	\$3,008.25	\$3,197.25	\$3,570.00
500Mbps	\$2,299.50	\$2,420.25	\$3,118.50	\$3,979.50	\$4,221.00	\$4,709.25
1000Mbps	\$2,457.00	\$2,630.25	\$4,000.50	\$4,788.00	\$5,082.00	\$5,664.75
2000Mbps	\$3,255.00	\$3,480.75	\$5,260.50	\$6,284.25	\$6,662.25	\$7,418.25

Point to Multipoint Tail Fully Redundant Access Priority COS monthly charges			
Bandwidth	National Zone		
	DC to DC	DC to Metro	Metro to Metro
10Mbps	\$2,278.50	\$2,577.75	\$2,866.50
20Mbps	\$2,577.75	\$2,908.50	\$3,239.25
50Mbps	\$4,011.00	\$4,520.25	\$5,034.75
100Mbps	\$4,803.75	\$5,428.50	\$6,048.00
200Mbps	\$6,436.50	\$7,260.75	\$8,079.75
500Mbps	\$9,261.00	\$10,442.25	\$11,618.25
1000Mbps	\$11,618.25	\$13,088.25	\$14,563.50
2000Mbps	\$15,162.00	\$17,073.00	\$18,989.25

(d) Tail-end - Telstra fibre fully redundant Expedite Class of Service

Point to Multipoint Tail Fully Redundant Access Expedite COS monthly charges						
Bandwidth	Same State Zone			Adjacent State Zone		
	DC to DC	DC to Metro	Metro to Metro	DC to DC	DC to Metro	Metro to Metro
10Mbps	\$931.50	\$994.75	\$1,104.00	\$1,155.75	\$1,224.75	\$1,374.25
20Mbps	\$1,167.25	\$1,236.25	\$1,380.00	\$1,270.75	\$1,345.50	\$1,500.75
50Mbps	\$1,633.00	\$1,736.50	\$1,932.00	\$2,208.00	\$2,346.00	\$2,616.25
100Mbps	\$1,776.75	\$1,874.50	\$2,121.75	\$2,570.25	\$2,737.00	\$3,053.25
200Mbps	\$2,185.00	\$2,323.00	\$2,599.00	\$3,294.75	\$3,501.75	\$3,910.00

SCHEDULE
COMMERCIAL IN CONFIDENCE

500Mbps	\$2,518.50	\$2,650.75	\$3,415.50	\$4,358.50	\$4,623.00	\$5,157.75
1000Mbps	\$2,691.00	\$2,880.75	\$4,381.50	\$5,244.00	\$5,566.00	\$6,204.25
2000Mbps	\$3,565.00	\$3,812.25	\$5,761.50	\$6,882.75	\$7,296.75	\$8,124.75

Point to Multipoint Tail Fully Redundant Access Expedite COS monthly charges			
Bandwidth	National Zone		
	DC to DC	DC to Metro	Metro to Metro
10Mbps	\$2,495.50	\$2,823.25	\$3,139.50
20Mbps	\$2,823.25	\$3,185.50	\$3,547.75
50Mbps	\$4,393.00	\$4,950.75	\$5,514.25
100Mbps	\$5,261.25	\$5,945.50	\$6,624.00
200Mbps	\$7,049.50	\$7,952.25	\$8,849.25
500Mbps	\$10,143.00	\$11,436.75	\$12,724.75
1000Mbps	\$12,724.75	\$14,334.75	\$15,950.50
2000Mbps	\$16,606.00	\$18,699.00	\$20,797.75

Att 9 to Schedule 4 - Telstra Business Broadband - Price List

(Current as at 1 June 2016.)

Call-out and Installation Fees*		
	GST Inclusive	GST Exclusive
Activation Fee – 24 month plans	\$59.00	\$53.64
Professional Install	\$192.00	\$174.55
Over the Phone Mentoring	\$99.00	\$90.00
On-Site Mentoring	\$264.00	\$240.00
Monthly Recurring Charges – Speed Level 2 Data Usage Allowance – 24 month Plans		
	GST Inclusive	GST Exclusive
Telstra Business Broadband 60GB	\$40.00	\$36.36
Telstra Business Broadband 200GB	\$60.00	\$54.54
Telstra Business Broadband 600GB	\$80.00	\$72.73
Telstra Business Broadband 2000GB	\$120.00	\$109.09
Telstra Business Broadband Unlimited	\$220.00	\$200.00
Additional Monthly Recurring Charges for Speed Level 3, 4 and 5 (these charges are additional to the charges under paragraphs 2 and 3)		
	GST Inclusive	GST Exclusive
25M/10M – Speed Level 3	\$5.00	\$4.55
50M/20M – Speed Level 4	\$10.00	\$9.09
100M/40M – Speed Level 5	\$15.00	\$13.64
1. Excess Data Usage Charges		
	GST Inclusive	GST Exclusive
Per GB	\$1.00	\$0.91
Monthly Excess Data Usage Cap		
	GST Inclusive	
Per month	\$300	

* Additional charges may apply for non-standard installations.

Att 10 to Schedule 4 – T - Biz Broadband Multisite - Price List

(Current as at 13 December 2013)

All charges are in Australian dollars excluding GST

Call-out and Installation Fees		
Item	Once-off Fee Per Access Service	
NBN Access Service Installation – Telstra Business Gateway device	Activation Fee	\$ 53.64 (Note 1)
	Professional Install	\$174.54
		Total: \$228.18 plus Telstra Business Gateway device
NBN Access Service Installation with a BYO device (Transitioning an existing Telstra ADSL access service to a replacement NBN access service)	Activation Fee	\$ 53.64 (Note 1)
	Professional Install	\$174.54
		Total: \$228.18
A New NBN Access Service with a BYO device	Activation Fee	\$ 53.64 (Note 1)
	Optional Professional Installation	\$174.54
		\$174.54
ADSL Access Service Installation	Activation Fee	\$ 53.64 (Note 1)
On Site Mentoring (optional for NBN only)	\$240.00 (Note 2)	
Over the phone Mentoring (optional for NBN only)	\$ 90.00 (Note 2)	
Note 1: Additional charges may apply for Non Standard installations or activation outside our standard business hours. All access services are subject to service qualification		
Note 2: Optional extra		
Monthly Recurring Charges		
NBN Fibre Access	Charges per month	
25Mbps/5Mbps (Speed Level 2, default)	\$ 63.63	
NBN Speed Options	Charges per month	
12Mbps/1Mbps (Speed Level 1)	(\$ 4.55)	
25Mbps/10Mbps (Speed Level 3)	\$ 4.55	
50Mbps/20Mbps (Speed Level 4)	\$ 9.09	
100Mbps/40Mbps (Speed Level 5)	\$ 13.64	

Note: Pro Rata charges will result if changing speeds up or down during the billing month. The pro rata calculation is based on the percentage of that billing month spent on the initial plan, added to the percentage of that billing month spent on the new plan.

ADSL Access

ADSL Access	\$ 63.63 (Note 1)
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Note 1: The access speed for ADSL services is subject to Service Qualification.

Multisite Usage Tiers

Tier Level	Volume Tier	Charge per GB
1	0 MB – 50,000 MB	\$ 2.73
2	50,001 MB – 100,000 MB	\$ 2.45
3	100,001 MB – 500,000 MB	\$ 2.21
4	500,001 MB – 1,000,000 MB	\$ 1.99
5	1,000,001 MB – 2,000,000 MB	\$1 .79
6	2,000,--1 MB – 5,000,000 MB	\$ 1 .61
7	5,000,001 MB – 10,000,000	\$ 1.45
8	10,000,001 – 50,000,000 MB	\$ 1.30
9	50,000,001 MB – 100,000,000 MB	\$ 1.17
10	100,000,001 MB +	\$ 1.06

Note: Usage is aggregated across all services on the T-Biz Broadband Multisite plan for that billing month. The charge per Gigabyte is calculated on a tiered scale.

Usage of between 1KB and 499KB is rounded down to the nearest MB. Usage of between 500KB and 999KB is rounded up to the nearest MB.

1000KB = 1MB for billing purposes.

1000MB = 1GB for billing purposes.

Multisite Back Channel

	Charges per month
Backchannel Usage Ratio Excess	\$ 0.040MB (Note 1)

Note 1: If the total traffic you send in a month under your Multisite plan exceeds the total traffic you receive in that month under your Multisite plan by more than four times (i.e. a greater than 4:1 ratio), we may charge you a backchannel charge for each additional MB of traffic you send in that month in excess of the 4:1 ratio.

Other Ongoing Charges

Additional IP address Services on NBN Access Only

CIDR Notation	Price per month
30	\$ 9.09
29	\$18.18
28	\$27.27
27	\$36.36
26	\$45.45
25	\$54.55
24	\$63.64
Early Termination Charges	
<p>If you cancel an access service before the end of the applicable minimum contract term, we may charge you an early termination charge (except where we cancel your service when you are not in breach or where you cancel your service because we are in breach) calculated as follows:</p> <p>65% x remaining minimum contract term x monthly charge for the cancelled service.</p>	
Other Once off Charge	
Item	Once Off Charge
Putting a customer order on hold (max 3 months)	\$500.00
Incorrect callout charge (Telstra technician)	\$500.00
Service Modification Fee	\$POA
Change of Lessee	\$POA
Relocation Fee	\$POA
Please refer to the 'Fee-for-service (other work we do for you)' and 'Services on the National Broadband Network' sections of Our Customer Terms for other fees.	
Hardware Options	
Item	Per device
Telstra Business Gateway (Netgear DEVG 2020)	\$218.18
Ethernet Switch – 10 port (Cisco SG-3000 10P)	\$109.09

Att 11 to Schedule 4 – Telstra Internet Direct - Price List

(All prices in this Price List are GST exclusive and current as at 1st March 2018)

STANDALONE SERVICE TIERED - NATIONAL

MONTHLY CHARGES (ALL ACCESS SERVICE TYPES)		
Allowance (GB)	Monthly Charge	Excess Usage Charge per MB
1500	\$1,212	1¢
2500	\$1,290	1¢
5000	\$1,363	1¢
8000	\$2,050	1¢
9000	\$2,254	1¢
10000	\$2,455	1¢
15000	\$3,682	1¢
20000	\$4,810	1¢
25000	\$6,012	1¢
50000	\$11,047	1¢
100000	\$19,886	1¢
150000	\$28,610	1¢
200000	\$36,526	1¢
250000	\$45,655	1¢

STANDALONE SERVICE UNLIMITED – NATIONAL

MONTHLY CHARGES (ALL ACCESS TYPES)	
Access Speed	Monthly charge
20 Mbps	\$896
50 Mbps	\$1,012
100 Mbps	\$1,312
200 Mbps	\$2,100
400 Mbps	\$3,580
600 Mbps	\$4,776
800 Mbps	\$5,728
1000 Mbps	\$6,924
2000 Mbps	\$13,570
4000 Mbps	\$26,600
6000 Mbps	\$39,105
8000 Mbps	\$51,100
10000 Mbps	\$62,600

TELSTRA INTERNET DIRECT STANDALONE AND MULTI-SITE	
Connection charges	Relocation charges
\$500	\$250

Att 12 to Schedule 4 – Telstra Internet Direct - Price List

(All prices in this Price List are GST exclusive and current as at 24 July 2015)

PREMIUM PACKAGE SERVICE- ETHERNET SINGLE UPLINK

Ethernet Single Uplink – Zone 1 / Zone 2				
Link Bandwidth	Gigabyte Allowance (GB)	Monthly charge	Excess Usage Charge per MB	Excess Usage Cap
(Mbps)				
50 Mbps	Unlimited	\$892.50	N/A	N/A
100 Mbps	Unlimited	\$1,155.00	N/A	N/A
200 Mbps	Unlimited	\$1,848.00	N/A	N/A
400 Mbps	Unlimited	\$3,150.00	N/A	N/A
600 Mbps	Unlimited	\$4,200.00	N/A	N/A
800 Mbps	Unlimited	\$5,040.00	N/A	N/A
1000 Mbps	Unlimited	\$6,090.00	N/A	N/A
2000 Mbps	Unlimited	\$9,667.35	N/A	N/A
4000 Mbps	Unlimited	\$17,059.35	N/A	N/A

Ethernet Single Uplink – Zone 3				
Link Bandwidth	Gigabyte Allowance (GB)	Monthly charge	Excess Usage Charge per MB	Excess Usage Cap
(Mbps)				
50 Mbps	Unlimited	\$892.50	N/A	N/A
100 Mbps	Unlimited	\$1,155.00	N/A	N/A
200 Mbps	Unlimited	\$1,848.00	N/A	N/A
400 Mbps	Unlimited	\$3,150.00	N/A	N/A
600 Mbps	Unlimited	\$4,200.00	N/A	N/A
800 Mbps	Unlimited	\$5,040.00	N/A	N/A
1000 Mbps	Unlimited	\$6,090.00	N/A	N/A

Ethernet Single Uplink – Zone 4				
Link Bandwidth (Mbps)	Gigabyte Allowance (GB)	Monthly charge	Excess Usage Charge per MB	Excess Usage Cap
50 Mbps	Unlimited	\$1,339.80	N/A	N/A
100 Mbps	Unlimited	\$1,733.55	N/A	N/A
200 Mbps	Unlimited	\$4,330.20	N/A	N/A
400 Mbps	Unlimited	\$7,383.60	N/A	N/A
600 Mbps	Unlimited	\$10,369.80	N/A	N/A
800 Mbps	Unlimited	\$13,158.60	N/A	N/A
1000 Mbps	Unlimited	\$15,915.90	N/A	N/A

Telstra Internet Direct Premium Package Ethernet Single Uplink		
	Connection charges	Relocation charges
Zone 1 / Zone 2	\$12,000	\$6,000
Zone 3	\$15,000	\$7,500
Zone 4	\$20,000	\$10,000

Att 13 to Schedule 4 – Telstra Internet Direct - Price List

(All prices in this Price List are GST exclusive and current as at 24 July 2015)

PREMIUM PACKAGE SERVICE- DUAL UPLINK

Ethernet Dual Uplink – Zone 1 / Zone 2				
Link Bandwidth	Gigabyte Allowance (GB)	Monthly charge	Excess Usage Charge per MB	Excess Usage Cap
(Mbps)				
50 Mbps	Unlimited	\$2,320.92	N/A	N/A
100 Mbps	Unlimited	\$3,129.84	N/A	N/A
200 Mbps	Unlimited	\$5,022.36	N/A	N/A
400 Mbps	Unlimited	\$8,565.48	N/A	N/A
600 Mbps	Unlimited	\$12,027.96	N/A	N/A
800 Mbps	Unlimited	\$15,266.16	N/A	N/A
1000 Mbps	Unlimited	\$18,461.52	N/A	N/A

TELSTRA INTERNET DIRECT PREMIUM PACKAGE – ETHERNET DUAL UPLINK		
	Connection charges	Relocation charges
Zone 1 / Zone 2	\$20,000	\$10,000

Att 14 to Schedule 4 – Telstra Internet Direct - Price List

(All prices in this Price List are GST exclusive and current as at 24 July 2015)

PREMIUM PACKAGE SERVICE- ETHERNET LITE

Ethernet Lite – Metro coverage				
Link Bandwidth	Gigabyte Allowance (GB)	Monthly charge	Excess Usage Charge per MB	Excess Usage Cap
(Mbps)				
1 Mbps	Unlimited	\$667.80	N/A	N/A
2 Mbps	Unlimited	\$938.70	N/A	N/A
4 Mbps	Unlimited	\$1,203.30	N/A	N/A
10 Mbps	Unlimited	\$1,625.40	N/A	N/A

Ethernet Lite – Urban coverage				
Link Bandwidth	Gigabyte Allowance (GB)	Monthly charge	Excess Usage Charge per MB	Excess Usage Cap
(Mbps)				
1 Mbps	Unlimited	\$781.20	N/A	N/A
2 Mbps	Unlimited	\$1,222.20	N/A	N/A
4 Mbps	Unlimited	\$1,568.70	N/A	N/A
10 Mbps	Unlimited	\$2,116.80	N/A	N/A

Ethernet Lite – Regional Coverage				
Link Bandwidth	Gigabyte Allowance (GB)	Monthly charge	Excess Usage Charge per MB	Excess Usage Cap
(Mbps)				
1 Mbps	Unlimited	\$900.90	N/A	N/A
2 Mbps	Unlimited	\$1,411.20	N/A	N/A
4 Mbps	Unlimited	\$1,808.10	N/A	N/A
10 Mbps	Unlimited	\$2,438.10	N/A	N/A

TELSTRA INTERNET DIRECT PREMIUM PACKAGE ETHERNET LITE	
Connection charges	Relocation charges
\$600	\$300

Att 15 to Schedule 4 – Telstra Internet Direct - Price List

(All prices in this Price List are GST exclusive and current as at 24 July 2015)

PREMIUM PACKAGE SERVICE- ETHERNET FULLY REDUNDANT

Ethernet Fully Redundant – Metro coverage				
Link Bandwidth (Mbps)	Gigabyte Allowance (GB)	Monthly charge	Excess Usage Charge per MB	Excess Usage Cap
50 Mbps	Unlimited	\$2,059.05	N/A	N/A
100 Mbps	Unlimited	\$2,669.10	N/A	N/A
200 Mbps	Unlimited	\$4,272.45	N/A	N/A
400 Mbps	Unlimited	\$7,282.80	N/A	N/A
600 Mbps	Unlimited	\$9,716.70	N/A	N/A
800 Mbps	Unlimited	\$11,652.90	N/A	N/A
1000 Mbps	Unlimited	\$14,085.75	N/A	N/A

TELSTRA INTERNET DIRECT PREMIUM PACKAGE – ETHERNET FULLY REDUNDANT		
	Connection charges	Relocation charges
Metro	\$25,000	\$12,500

SCHEDULE 5 – MANAGED DATA NETWORKS (MDN)

SERVICE START DATE: The date the last party signs the Agreement. There is a separate minimum term for each component of your MDN service that starts on the date we first provide equipment services for the accredited device associated with your MDN service.

SERVICE SCHEDULE TERM: 36 months.

MINIMUM TERM: See the Service Details below.

SERVICE DETAILS

PRODUCT	MINIMUM TERM	SERVICE TIER
<input checked="" type="checkbox"/> MDN Custom service	36 months Your minimum term is separate for each device. Where you rent an item of equipment from us, your minimum rental term must be the same as the minimum term of your equipment services for that item of equipment.	For MDN Custom, you may select different service tiers for each accredited device in your network.

PRODUCT	MINIMUM TERM
<input checked="" type="checkbox"/> MDN Bundle service	<input type="checkbox"/> 12 months <input type="checkbox"/> 24 months <input checked="" type="checkbox"/> 36 months

SERVICE TERMS

1 WHAT IS MDN?

- 1.1 The MDN service manages your data network and associated accredited equipment.

2 ORDERING AND CHANGING YOUR MDN SERVICE

- 2.1 After you enter into this Service Schedule, we will complete a design of your network and give you a site schedule in accordance with the Managed Data Networks section of Our Customer Terms (“**MDN OCT**”).
- 2.2 For your MDN service identified in your first site schedule, we charge you the prices in Att 1 to Schedule 5. If you order new MDN services or request a major network alteration to your current MDN service after your first site schedule is finalised, we will:
- (a) complete a further design of your network and give you a new or updated site schedule in accordance with the MDN OCT; and
 - (b) charge you for the new or altered component of your MDN service according to the prices in Att 1 to Schedule 5 (as updated under clause 4.4).

3 FURTHER TERMS FOR YOUR MANAGED DATA CENTRE SWITCHING SERVICE

- 3.1 If your MDN service includes a MDCS service, then the terms set out in Att 2 to Schedule 5 (“**Extra MDCS Terms**”) also apply to each MDCS service.

- 3.2 For clarity, the Extra MDCS Terms apply to the extent of any inconsistency with the Agreement Terms or the MDN OCT.

4 MDN PRICING

- 4.1 All prices in this Service Schedule are GST exclusive unless otherwise stated.
- 4.2 The prices in this Service Schedule are effective from implementation into our billing systems. We start billing for each MDN service from the date we first provide equipment services for each accredited device.
- 4.3 If any components of your MDN service aren't referred to in Att 1 to Schedule 5, we can price them on application.
- 4.4 We may update the prices in Att 1 to Schedule 5 from time to time. The updated prices apply to any new or altered MDN services you order, whether under clause 2.2 or otherwise, but they don't apply to your existing MDN services. We can tell you what our then current prices are at the time you order those new or altered MDN services.
- 4.5 We can't provide the MDN Bundle service for your international sites. You must have the MDN Custom service for these sites.

5 TERM AND TERMINATION

- 5.1 This Service Schedule begins on the Service Start Date and continues for the Service Schedule Term unless terminated or renewed.

MDN CUSTOM – EARLY TERMINATION CHARGES

- 5.2 If any component of your MDN Custom service or any additional service is terminated before the end of the applicable minimum term for that component or additional service for any reason (other than for our material breach), we may charge you for each such component or additional service, an amount equal to:
- (a) 65% of the monthly charges for the equipment services or additional services relating to the terminated component, multiplied by the number of months remaining in the minimum term for that component;
 - (b) the remainder of any amortised charges (such as installation, commissioning and site audit charges) that were payable during the applicable minimum term;
 - (c) the remainder of the price (if any) for any purchased equipment in respect of which the MDN service is terminated. You may keep the equipment you have paid for; and
 - (d) 100% of the monthly rental charges for any rental equipment, multiplied by the number of months remaining in the minimum term, unless you buy the rental equipment with our agreement. The terms on which you must return any rental equipment or may purchase the rental equipment are set out in the MDN OCT.

MDN BUNDLE – EARLY TERMINATION CHARGES

- 5.3 If a MDN Bundle service is terminated before the end of the applicable minimum term for any reason (other than for our material breach), we may charge you an amount equal to 80% of the monthly charges applicable for your equipment services, multiplied by the number of months remaining in the minimum term.

TERMINATION BEFORE MDN SERVICE IS INSTALLED OR COMMISSIONED

- 5.4 If a MDN service is terminated before it is installed or commissioned (other than for our material breach), we may charge you the early termination charges set out in this clause 5, and for the purposes of clauses 5.2(a), 5.2(d) and 5.3, the remaining minimum term will be deemed to be the full minimum

term for that service.

- 5.5 You acknowledge that the amounts in this clause 5 are a genuine pre-estimate of the loss we are likely to suffer.

6 DEFINITIONS

- 6.1 In this Service Schedule, unless otherwise stated:

Quarter means a full 3 calendar months based on the financial year (which begins on the first day of July in any calendar year). We'll commence monitoring your minimum spend per quarter at the completion of the first 3 calendar month period based on the financial year following the Service Start Date and each 3 calendar month period thereafter.

Managed Data Centre Switching or **MDCS** has the meaning given in the MDN OCT.

MDN OCT has the meaning given in clause 2.1.

Spend means the GST exclusive amount of money that we bill you.

Att 1 to Schedule 5 - MDN Price List

(All prices in this Price List are GST exclusive and current as at 26 February 2017)

CALL-OUT AND INSTALLATION CHARGES

ONCE-OFF INSTALLATION FEE PER DEVICE	
Equipment / Feature	Installation Charge
Call-out fee – Urban location, business hours	\$240
Call-out fee – Urban location, non business hours	\$360
Call-out fee – Rural location, business hours	\$555
Call-out fee – Rural location, non business hours	\$835
Call-out fee – Remote location, business hours	\$1,000
Call-out fee – International location	\$POA
Travel & Accommodation Fee	\$POA
Device installation SMALL – Any domestic location, business hours	\$195
Device installation MEDIUM – Any domestic location, business hours	\$315
Device installation LARGE – Any domestic location, business hours	\$515
Device installation SMALL – Any domestic location, non business hours	\$295
Device installation MEDIUM – Any domestic location, non business hours	\$475
Device installation LARGE – Any domestic location, non business hours	\$775
Device installation ANY – International location business hours	\$POA
Device installation ANY – International location non business hours	\$POA
Data Centre Switch (Nexus 7K, 5K & 2K)	\$POA

COMMISSIONING CHARGES

ONCE-OFF COMMISSIONING FEE PER DEVICE	
Equipment / Feature	Commissioning charge (per device)
Basic Managed device commissioning	\$225
Small router commissioning	\$565
Medium router commissioning	\$670
Large router commissioning	\$1,685
Mobile Backup Add-on commissioning	\$230
SMALL switch commissioning	\$415 ^{Note 2}
MEDIUM switch commissioning	\$520 ^{Note 2}
LARGE switch commissioning	\$1,500
Data Centre Switch (Nexus 7k, 5k and 2k) commissioning	POA
Managed Data Centre Switch (Cisco 9K and Arista) design & build	POA
Firewall Appliance or Add-on module - commissioning	POA
Server Platform Add-on commissioning (Cisco UCS-E)	\$230

Application Delivery Controller SMALL device (or module) commissioning	\$1,200 ^{Note 1}
Application Delivery Controller MEDIUM device (or module) commissioning	\$1,700 ^{Note 1}
Application Delivery Controller LARGE device (or module) commissioning	\$2,300 ^{Note 1}

Note 1: Each virtual context on the same ADC will incur another new commissioning charge.

Note 2: Applicable for Switch Modules in Routers with 16 ports or more. (ie. CISCO EtherSwitch).

MAINTENANCE

For Riverbed maintenance, please note that if you allow your maintenance to lapse and you later want to buy Riverbed maintenance, you will have to pay maintenance fees for the lapsed period plus an additional fee. This is on top of the new maintenance fees payable for the renewed maintenance going forward.

NETWORK CARE PLUS (NCP)

MONTHLY SERVICE TIER CHARGES PER DEVICE				
Maintenance coverage hours	8x5x5 onsite	24x7x5 onsite	24x7x3 onsite	8x5xNBD Parts only
NCP device	\$POA	\$POA	\$POA	\$POA

MANAGEMENT CHARGES

MONTHLY SERVICE TIER CHARGES PER DEVICE			
Equipment / Feature	Reactive Managed	Proactive Managed	Proactive Secure
Router SMALL – EBH	\$95	\$125	N/A
Router MEDIUM – EBH	\$155	\$185	N/A
Router LARGE – EBH	\$245	\$280	N/A
Router SMALL – 24x7	\$155	\$185	\$338
Router MEDIUM – 24x7	\$215	\$245	\$448
Router LARGE – 24x7	\$310	\$340	\$617
Mobile Backup – EBH	\$25	\$30	N/A
Mobile Backup – 24x7	\$30	\$40	POA
Mobile Primary – EBH	\$15	\$20	N/A
Mobile Primary – 24x7	\$20	\$25	POA
Server Platform Add-on – EBH	\$15	\$20	N/A
Server Platform Add-on – 24x7	\$20	\$25	N/A
Switch SMALL – EBH ^{Note 2}	\$45	\$67	N/A
Switch MEDIUM – EBH ^{Note 2}	\$63	\$90	N/A
Switch LARGE – EBH	\$120	\$230	N/A
Switch SMALL – 24x7 ^{Note 2}	\$63	\$93	\$175
Switch MEDIUM – 24x7 ^{Note 2}	\$76	\$105	\$205
Switch LARGE – 24x7	\$145	\$275	\$536
Switch DATA CENTRE (Nexus) – 24x7	\$POA	\$POA	N/A
Application Delivery Controller SMALL/MOD – 24 x 7	\$N/A	\$260 ^{Note 1}	N/A

Application Delivery Controller MEDIUM – 24 x 7	\$N/A	\$330 ^{Note 1}	N/A
Application Delivery Controller LARGE – 24 x 7	\$N/A	\$420 ^{Note 1}	N/A

MONTHLY SERVICE TIER CHARGES PER DEVICE			
Equipment / Feature	Reactive Managed	Proactive Managed	Proactive Secure
IP Telephony – EBH	\$110 ^{Note 3}	\$175 ^{Note 3}	N/A
IP Telephony – 24x7	\$145 ^{Note 3}	\$235 ^{Note 3}	N/A
Firewall Appliance or Add-on module	POA	POA	N/A

BASIC MANAGED	
Equipment / Feature	Monthly Charge
Basic Managed Device – EBH	\$35
Basic Managed Device – 24X7	\$55

Note 1: Each virtual context on the same ADC will incur 0.5 X management charge.

Note 2: Applicable for Switch Modules in Routers with 16 ports or more. (ie. Cisco EtherSwitch).

Note 3: IP Telephony monthly service tier charges apply to CCME and CUE features only. SRST and CUBE features may be configured at no additional service tier charge.

Key: EBH means Extended Business Hours
DC means Data Centre

COMPUTE FOR MDN CLOUD SERVICES

These charges apply for managed services delivered on Telstra Cloud infrastructure e.g. WAN Optimisation Cloud.

The different sizes refer to the amount of compute and storage required by the software needed to operate the service.

MONTHLY SERVICE CHARGES PER VIRTUAL APPLIANCE ON TELSTRA CLOUD INFRASTRUCTURE	
Virtual Appliance size	Monthly Charge
MDN Virtual Compute Telstra Cloud XS	\$ 90
MDN Virtual Compute Telstra Cloud S	\$100
MDN Virtual Compute Telstra Cloud M	\$115
MDN Virtual Compute Telstra Cloud L	\$145
MDN Virtual Compute Telstra Cloud XL	\$175
MDN Virtual Compute Telstra Cloud XXL	\$200

MANAGED WI-FI CLOUD

ONCE-OFF INSTALLATION FEE – PER DEVICE	
Equipment / Feature	Installation charge
Call-out fee – Urban location, business hours	\$240
Call-out fee – Urban location, non business hours	\$360
Call-out fee – Rural location, business hours	\$555

Call-out fee – Rural location, non business hours	\$835
Call-out fee – Remote location, business hours	\$1,000
Travel & Accommodation Fee	\$POA
Managed Wi-Fi Cloud Meraki device installation SMALL – Any domestic location, business hours	\$195
Managed Wi-Fi Cloud Meraki device installation MEDIUM – Any domestic location, business hours	\$570
Managed Wi-Fi Cloud Meraki device installation LARGE – Any domestic location, business hours	\$895
Managed Wi-Fi Cloud Meraki device installation SMALL – Any domestic location, non business hours	\$295
Managed Wi-Fi Cloud Meraki device installation MEDIUM – Any domestic location, non business hours	\$855
Managed Wi-Fi Cloud Meraki device installation LARGE – Any domestic location, non business hours	\$1345
Managed Wi-Fi Cloud Dashboard Setup Fee – per site	\$400

Note: Dashboard Setup Fee applies to both Managed Wi-Fi Cloud network and Managed Meraki switch or security appliance deployment scenarios and is per site.

MANAGED WI-FI CLOUD MONTHLY DEVICE SIZING FOR INSTALLATION PRICING		
Device names in ordering tools	Hardware part	Size for installation
Access Points		
MR12	MR12-HW	BYOD only
MR18	MR18-HW	Small
MR32	MR32-HW	Small
MR34	MR34-HW	Small
MR42	MR42-HW	Small
MR66	MR66-HW	Small
MR72	MR72-HW	Small
Switch		
MS220 8 Port	MS220-8P-HW	Small
MS220 24 Port	MS220-24P-HW	Small
MS220 48LP Port	MS220-48LP-HW	Small
MS220 48FP Port	MS220-48FP-HW	Small
MS320 24 Port	MS320-24P-HW	Medium
MS320 48LP Port	MS320-48FP-HW	Medium
MS350-24 Port	MS350-24P-HW	Medium
MS350-48LP Port	MS350-48LP-HW	Medium
MS350-48FP Port	MS350-48FP-HW	Medium
MS410-16 Port	MS410-16-HW	Large
MS410-32 Port	MS410-32-HW	Large
MS420 24 Port	MS420-24-HW	Large
MS420 48 Port	MS420-48-HW	Large

Security Appliances		
MX60 & MX60W	MX60-HW & MX60W-HW	BYOD only
MX64 & MX64W	MX64-HW & MX64W-HW	Small
MX65 & MX65W	MX65-HW & MX65W-HW	Small
MX80	MX80-HW	Small
MX84	MX84-HW	Small
MX100	MX100-HW	Small
MX400	MX400-HW	Medium
MX600	MX600-HW	Large
Teleworker Gateway		
Z1	Z1-HW-AU	Small

MONTHLY SERVICE TIER CHARGES PER DEVICE			
Equipment / Feature	1 year	3 years	5 years
Access Point			
Managed Wi-Fi Cloud - Access Point Proactive Management + License	\$23	\$21	\$18
Teleworker Gateway			
Managed Wi-Fi Cloud – Gateway Device – Reactive Management + License (Z1)	\$45	\$40	\$35
Switch			
Managed Wi-Fi Cloud – Switch (MS220-8P) Proactive Management + License	\$53	\$47	\$41
Managed Wi-Fi Cloud - Switch (MS220-24P) Proactive Management + License	\$65	\$57	\$51
Managed Wi-Fi Cloud - Switch (MS220-48LP or MS220-48FP) Proactive Management + License	\$84	\$74	\$69
Managed Wi-Fi Cloud - Switch (MS320-24P) Proactive Management + License	\$92	\$82	\$76
Managed Wi-Fi Cloud - Switch (MS320-48LP or MS320-48FP) Proactive Management + License	\$111	\$92	\$86
Managed Wi-Fi Cloud - Switch (MS350-24P) Proactive Management + License	\$106	\$89	\$83
Managed Wi-Fi Cloud - Switch (MS350-48LP or MS350-48FP) Proactive Management + License	\$148	\$116	\$109
Managed Wi-Fi Cloud - Switch (MS410-16P) Proactive Management + License	\$207	\$185	\$171
Managed Wi-Fi Cloud - Switch (MS410-32P) Proactive Management + License	\$239	\$211	\$195
Managed Wi-Fi Cloud - Switch (MS420-24) Proactive Management + License	\$395	\$335	\$315
Managed Wi-Fi Cloud - Switch (MS420-48) Proactive Management + License	\$610	\$515	\$490
Security Appliance			

Managed Wi-Fi Cloud - Security Appliance (MX60 Enterprise) Proactive Management + License – BYOD only	\$74	\$66	\$61
Managed Wi-Fi Cloud - Security Appliance (MX60 Advanced) Proactive Management + License – BYOD only	\$101	\$89	\$84
Managed Wi-Fi Cloud - Security Appliance (MX60W Enterprise) Proactive Management + License – BYOD only	\$76	\$67	\$63
Managed Wi-Fi Cloud - Security Appliance (MX60W Advanced) Proactive Management + License – BYOD only	\$114	\$102	\$97
Managed Wi-Fi Cloud - Security Appliance (MX64 Enterprise) Proactive Management + License	\$78	\$69	\$64
Managed Wi-Fi Cloud - Security Appliance (MX64 Advanced) Proactive Management + License	\$109	\$95	\$90
Managed Wi-Fi Cloud - Security Appliance (MX64W Enterprise) Proactive Management + License	\$80	\$70	\$65
Managed Wi-Fi Cloud - Security Appliance (MX64W Advanced) Proactive Management + License	\$121	\$108	\$101
Managed Wi-Fi Cloud - Security Appliance (MX65 Enterprise) Proactive Management + License	\$84	\$73	\$68
Managed Wi-Fi Cloud - Security Appliance (MX65 Advanced) Proactive Management + License	\$129	\$114	\$107
Managed Wi-Fi Cloud - Security Appliance (MX65W Enterprise) Proactive Management + License	\$99	\$83	\$77
Managed Wi-Fi Cloud - Security Appliance (MX65W Advanced) Proactive Management + License	\$152	\$138	\$122
Managed Wi-Fi Cloud - Security Appliance (MX80 Enterprise) Proactive Management + License	\$167	\$149	\$140
Managed Wi-Fi Cloud - Security Appliance (MX80 Advanced) Proactive Management + License	\$255	\$222	\$216
Managed Wi-Fi Cloud - Security Appliance (MX84W Enterprise) Proactive Management + License	\$177	\$141	\$135
Managed Wi-Fi Cloud - Security Appliance (MX84W Advanced) Proactive Management + License	\$261	\$227	\$213
Managed Wi-Fi Cloud - Security Appliance (MX100 Enterprise) Proactive Management + License	\$310	\$264	\$255
Managed Wi-Fi Cloud - Security Appliance (MX100 Advanced) Proactive Management + License	\$538	\$459	\$443
Managed Wi-Fi Cloud - Security Appliance (MX400 Enterprise) Proactive Management + License	\$850	\$734	\$715
Managed Wi-Fi Cloud - Security Appliance (MX400 Advanced) Proactive Management + License	\$1645	\$1395	\$1346
Managed Wi-Fi Cloud - Security Appliance (MX600 Enterprise) Proactive Management + License	\$1645	\$1395	\$1346
Managed Wi-Fi Cloud - Security Appliance (MX600 Advanced) Proactive Management + License	\$3255	\$2776	\$2688

MANAGED WI-FI DEDICATED

Once off – Callout

As per above under "CALL-OUT AND INSTALLATION CHARGES".

ONCE-OFF INSTALLATION FEE – PER DEVICE	
Equipment / Feature	Installation charge
Wireless LAN Access Point - business hours	\$515 ^{Note 1}
Wireless LAN Access Point – non-business hours	\$775 ^{Note 1}
Device installation MEDIUM – Telstra approved domestic location, business hours	\$315 ^{Note 2}
Device installation MEDIUM – Telstra approved domestic location, non-business hours	\$475 ^{Note 2}

Note 1: If an installation or call out requires coverage for more than 8 Wireless LAN Access Points per floor, an additional call out fee may apply.

Note 2: Secure WLAN CPE servers (ACS/MSE/ISE/PI) are classified as "Medium" devices for Installation purposes.

Once off – Integration

ONCE-OFF INTEGRATION CHARGE PER DEVICE	
Equipment / Feature	Integration charge (per device)
Authentication Appliance Customer Equipment integration fee (business hours)	\$1,540 ^{Note 1}
NAS backup service integration fee	\$540

Note 1: This charge applies to any existing customer ISE or ACS equipment where management is transferred to MDN. ISE and ACS are each charged as a separate equipment item.

Once off – Commissioning

ONCE-OFF COMMISSIONING FEE PER DEVICE	
Equipment / Feature	Commissioning charge (per device)
Wireless LAN Controller (WLC) commissioning (appliance or router module)	\$1,180 ^{Note 1}
Wireless LAN Controller (WLC) commissioning (integrated controllers)	\$400
Wireless LAN Autonomous access point	\$565
Wireless LAN Unified/Mesh access point	\$50 ^{Note 1}
Authentication Appliance Access Control Server (ACS)	\$4,420
Wireless LAN Mobility Services Engine (MSE)	\$4,420
Wireless LAN Appliance Prime Infrastructure (PI)	\$4,120
Authentication Appliance Identity Services Engine (ISE) – 1st Device	POA
Authentication Appliance Identity Services Engine (ISE) – Subsequent Devices	\$680

Note 1: A WLAN controller is required to support Unified / Mesh access points. Further details available on request.

Ongoing – Management

MONTHLY SERVICE TIER CHARGES PER DEVICE			
Equipment / Feature	Reactive Managed	Proactive Managed	Proactive Secure
WLAN controller appliance or module – EBH	\$100	\$160	N/A
WLAN controller appliance or module – 24x7	\$140	\$200	N/A
WLAN controller integrated controller – Switch add-on	\$40	\$40	N/A

Autonomous WLAN Access Point – EBH	\$25	\$40	N/A
Autonomous WLAN Access Point – 24x7	\$40	\$50	N/A
Unified/mesh WLAN Access Point – EBH	\$9	\$12	N/A
Unified/mesh WLAN Access Point – 24x7	\$12	\$15	N/A
Authentication Appliance Access Control Server (ACS) – EBH	\$150	\$200	N/A
Authentication Appliance Access Control Server (ACS) – 24x7	\$200	\$300	N/A
WLAN Appliance Mobility Services Engine (MSE) – EBH	\$150	\$200	N/A
WLAN Appliance Mobility Services Engine (MSE) – 24x7	\$200	\$300	N/A
WLAN Appliance Prime Infrastructure (PI) ^{Note 1} – EBH	\$150	\$200	N/A
WLAN Appliance Prime Infrastructure (PI) ^{Note 1} – 24x7	\$200	\$300	N/A
Authentication Appliance Identity Services Engine (ISE) – EBH	\$150	\$200	N/A
Authentication Appliance Identity Services Engine (ISE) – 24x7	\$200	\$300	N/A

Note 1: Name change from Wireless Control System to Prime Infrastructure

Key: EBH means Extended Business Hours

MANAGED WI-FI ANALYTICS

Once off

The CCeX Installation comes with three size options and is charged based on the largest site of the customer's networkP

- Small (≤ 3 access points)
- Medium (> 3 access points and ≤ 10 access points)
- Large (> 10 access points)

The CCeX Installation is only required once per customer to perform the system integration of the CCeX platform. However, should a customer request to transition from the small site features to a medium or large site features (i.e. unlimited landing pages, unlimited access to reports, and API integration) the medium/large CCeX installation charge will apply. No charges apply to transition between a medium and large site features.

Size	Small	Medium	Large
CCeX Installation	\$335	\$24,000	\$24,000
Inclusions	Basic CCeX Installation ^{Note 1}	CCeX Installation	CCeX Installation
		Project Management (6 project calls)	Project Management (6 project calls)
Exclusions	Project Management	CCeX Creative Workshop	CCeX Creative Workshop
	CCeX SVG Map Conversion	CCeX Training	CCeX Training
	CCeX Creative Workshop		

Note 1: The Basic CCeX Installation is a heavily cut down service compared to the standard CCeX Installation service. Similar, to other plug and play Wi-Fi analytics providers there is no customisation on the small installation package.

CCeX Data Collector Infrastructure	Customer provided infrastructure	Telstra provided infrastructure
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CCeX Data Collector Virtual Server	\$2,945	\$2,945
CCeX Data Collector Physical Server (1RU)	N/A	\$4,710
Inclusions	CCeX Data Collector Virtual Server	CCeX Data Collector Virtual Server
		CCeX Data Collector Physical Server

Consulting and Professional Services	Once off charges
CCeX Professional Services	POA
Typical packages	Wireless LAN Site Survey
	CCeX Site Readiness Assessment
	CCeX SVP Map Conversion
	CCeX Training
	Bespoke Professional Services
CCeX Consulting	\$2,670 per day
Typical packages	CCeX Creative Workshop (Landing Page)
	CCeX Creative Workshop (Reporting and Zone Configuration)

Consulting and Professional Services – Typical Packages	Once off charges
CCeX SVG map conversion	\$1,000
CCeX Creative Workshop (landing page)	\$2,670
CCeX Creative Workshop (reporting and zone configuration)	\$2,670
CCeX half-day training	\$1,335

Ongoing

Site type	Small	Medium	Large
Definition	≤ 3 access points	≤ 3 access points and	
Ongoing charges per access point per month			
CCeX Captive Portal	\$20.00	\$17.33	\$14.67
Inclusions	One landing page only	Unlimited amount of landing pages	Unlimited amount of landing pages
		One (1) API integrated into landing page allowed e.g. CRM, digital media	Two APIs integrated into landing page allowed e.g. CRM, Digital Media
Exclusions	No API integration into Landing Page		
CCeX Analytics Portal	\$18.75	\$13.75	\$11.25
Inclusions	Access to one pre-defined analytics report	Unlimited access to standard analytics reports	Unlimited access to standard analytics reports

CCeX Application Integration	Not available	\$20.00	\$16.25
Inclusions	N/A	Unlimited push notifications to mobile applications	Unlimited push notifications to mobile applications
		One (1) API integrated into mobile application e.g. HR systems, POS, building management systems	Two (2) APIs integrated into mobile application e.g. HR systems, POS, building management systems
Exclusions	Push notification and application integration features are not available		

Note 1: The CCeX Captive Portal and the CCeX Analytics Portal are mandatory for Managed Wi-Fi Analytics. The CCeX Application Integration is optional.

Licence	Small	Medium	Large
Definition	≤ 3 access points	≤ 3 access points and	
Ongoing charges per month			
CCeX Licence	\$0	\$1,040	\$1,040
Inclusions and exclusions	Includes access for all nominated users per site	Includes access for all nominated users per site	Includes access for all nominated users per site

Optional services	Ongoing Charges Per Month
CCeX Data Collector Maintenance (1RU)	\$125
CCeX Location Data Retention	\$65

SITE SURVEY (MANAGED WI-FI DEDICATED, CLOUD AND ANALYTICS) CHARGES

ONCE-OFF WLAN SITE OR MANAGED WI-FI CLOUD SITE SURVEY CHARGES			
Description	Urban	Rural	Remote
Managed Wi-Fi Dedicated, Cloud or Analytics site survey	\$POA	\$POA	\$POA
WWAN call-out fee (needed to perform a site survey or antenna install)	\$POA	\$POA	\$POA
WWAN site survey	\$POA		
WWAN Antenna installation	\$POA		
WWAN Antenna equipment	\$POA		

For Managed Wi-Fi Cloud, where the deployment is 1-3 access points per site, no site survey is required. For 4+ access points, site survey is mandatory prior to order.

MDN WAN OPTIMISATION

ONCE-OFF INSTALLATION FEE PER DEVICE	
Equipment / Feature	Installation Charge
WAN Optimisation device installation in Telstra data centres	\$POA ^{Note 1}
WAN Optimisation Cloud - business hours	\$1475
WAN Optimisation Cloud - non-business hours	\$2215

Note 1: Additional charges apply for the design and deployment of the optimisers into the shared racks at Telstra data centres.

ONCE-OFF COMMISSIONING FEE PER DEVICE
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Equipment / Feature	Commissioning charge (per device)
WAN Optimisation – Cisco WAAS Express	\$130 ^{Note 1}
WAN Optimisation Server (Cisco Virtual Blade or Riverbed RSP)	\$230
WAN Optimisation – Mobility device	\$950
WAN Optimisation – Riverbed Steelhead Cloud Accelerator (SaaS)	\$150 ^{Note 2}
WAN Optimisation SMALL device (or any router module) commissioning	\$900
WAN Optimisation MEDIUM device commissioning	\$950
WAN Optimisation LARGE device commissioning	\$1,870

Note 1: Cisco WAAS Express commissioning charge is in addition to the router commissioning charge.

Note 2: Specific Riverbed SaaS application acceleration licenses apply, at additional cost to the customer.

MONTHLY SERVICE TIER CHARGES PER DEVICE			
Equipment / Feature	Reactive Managed	Proactive Managed	Proactive Secure
WAN Opt – Cisco WAAS Express – 24x7	\$38 ^{Note 1}	\$45 ^{Note 1}	N/A
WAN Opt Server (Cisco Virtual Blade or Riverbed RSP) 24x7	\$20 ^{Note 1}	\$25 ^{Note 1}	N/A
WAN Opt – Mobility device or virtual platform 24x7	\$175	\$200	N/A
WAN Opt SMALL (device or module) – 24x7	\$100	\$120	N/A
WAN Opt MEDIUM – 24x7	\$175	\$200	N/A
WAN Opt LARGE – 24x7	\$365	\$400	N/A
WAN Optimisation device in Telstra data centre	\$POA ^{Note 2}	\$POA ^{Note 2}	N/A
WAN Opt Cloud SMALL – 24x7	\$190	\$210	N/A
WAN Opt Cloud MEDIUM – 24x7	\$265	\$290	N/A
WAN Opt Cloud LARGE – 24x7	\$455	\$490	N/A

Note 1: These are additional feature charges over and above the standard management price.

Note 2: Additional charges apply for power consumption. This is charged monthly in addition to the management charges of the optimisers into the shared racks at the Telstra data centres.

MDN STORAGE CENTRALISATION

The pricing below is associated with MDN Storage Centralisation (utilising Riverbed's SteelFusion product). This service has two parts, the Edge which is delivered as an extension of the WAN Optimiser (Steelhead/SteelFusion Edge) and the Core (SteelFusion Core)

Storage Centralisation Edge

These charges apply when Storage Centralisation is added to an existing WAN Optimiser or when deployed at the same time. These charges are incremental to the WAN Opt charges:

Storage Centralisation Edge Add On to WAN Optimiser	Type	Price
Call Out/Installation charges will not apply if this is added to in situ WAN Optimisers. If deployed at the same time as WAN Optimisers, this will only be charged once.		
Commissioning	Once Off	\$700
Proactive Management – 24x7	Monthly	\$100
Reactive Management – 24x7	Monthly	\$80

These charges apply when a Steelhead device is deployed only for Storage Centralisation but without WAN Optimisation:

Storage Centralisation Edge deployed with no WAN Optimisation	Type	Price
Standard call out/installation charges apply when deploying new devices		
Commissioning SMALL	Once Off	\$900
Commissioning MEDIUM	Once Off	\$950
Commissioning LARGE	Once Off	\$1870
High Availability Commissioning	Once Off	POA
Proactive Managed SMALL 24x7	Monthly	\$100
Proactive Managed MEDIUM 24x7	Monthly	\$180
Proactive Managed LARGE 24x7	Monthly	\$380
Reactive Managed SMALL 24x7	Monthly	\$80
Reactive Managed MEDIUM 24x7	Monthly	\$155
Reactive Managed LARGE 24x7	Monthly	\$345

These charges apply when the customer wants to activate WAN Optimisation to the Storage Centralisation device:

Storage Centralisation Edge with Add On WAN Opt	Type	Price
WAN Optimisation feature commissioning	Once Off	\$900
Proactive Management - 24x7	Monthly	\$120
Reactive Management – 24x7	Monthly	\$100

STORAGE CENTRALISATION CORE

These charges apply for Storage Centralisation Core at the customer's or at their third party data centre:

Storage Centralisation Core	Type	Price
Standard MDN call out/installation charges apply when deploying new devices		
Commissioning SMALL	Once Off	\$1300
Commissioning MEDIUM	Once Off	\$1800
Commissioning LARGE	Once Off	\$2300
High Availability Commissioning	Once Off	POA
Proactive Managed SMALL 24x7	Monthly	\$400
Proactive Managed MEDIUM 24x7	Monthly	\$480
Proactive Managed LARGE 24x7	Monthly	\$680
Reactive Managed SMALL 24x7	Monthly	\$365
Reactive Managed MEDIUM 24x7	Monthly	\$440
Reactive Managed LARGE 24x7	Monthly	\$630

These charges apply per customer deployment:

Professional Services (site assessment)	Type	Price
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Storage Centralisation Professional Service (site assessment)	Once Off	POA
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MANAGED DATA CENTRE SWITCHING

ONCE-OFF INSTALLATION FEE PER DEVICE	
Equipment / Feature	Fee
Metro Data Centre Switch installation (Cisco 9000 & Arista)	\$820
Regional Data Centre Switch installation (Cisco 9000 & Arista)	\$1,230

ONCE OFF DESIGN AND BUILD FEE PER DEPLOYMENT	
Equipment / Feature	Fee
Design and build	\$POA

MANAGEMENT FEES - MONTHLY SERVICE TIER FEES PER SOLUTION	
Equipment / Feature	Fee
Small – Simple	\$10,085
Small – Complex	\$13,085
Medium – Simple	\$16,660
Medium – Complex	\$19,665
Large – Simple	\$23,680
Large – Complex	\$POA*

REPORTING SERVICES CHARGES

ONLINE ALARM VIEW (OLAV)

OLAV CHARGES	
Description	Charges
Establishment fee	\$500
Monthly fee per managed device	\$6

WEB-BASED (EHEALTH) REPORTING

WEB-BASED REPORTING MONTHLY CHARGE	
Description	Charges
Router basic online reporting (Web-based reporting) – SMALL, MEDIUM or LARGE	\$30

Note: If you have WAN Optimisation equipment from Juniper, you will be given access to the relevant reporting system as part of your management fee. If you have WAN Optimisation from Cisco, you will need to purchase a WAN Optimisation Central Manager appliance. Managed Wi-Fi customers can have reports from the Prime Infrastructure (PI) reporting system emailed to them as part of your management fee.

RESPONSE PATH REPORTING

RESPONSE PATH REPORTING MONTHLY CHARGE
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Description	Charges
MDN Managed Router or Switch – SMALL, MEDIUM or LARGE	\$10

Note: Response path report charges are for each path, per device.

WRITTEN REPORTING

WRITTEN REPORTING MONTHLY CHARGE	
Description	Charges
MDN Managed Router or Switch written reporting – SMALL, MEDIUM or LARGE	\$60
MDN Ad-Hoc written reporting fee – SMALL, MEDIUM or LARGE	\$POA

Note: Written reports require that the Web-based (eHealth) reporting service be purchased for each device.

WAN OPTIMISATION WRITTEN REPORTING

WRITTEN REPORTING MONTHLY CHARGE	
Description	Charges
MDN Optimisation written reporting – SMALL, MEDIUM or LARGE	\$60
MDN Ad-Hoc written reporting fee – SMALL, MEDIUM or LARGE	\$POA

Note: WAN Optimisation customers must have a Central Manager (CM) or Central Manager Console (CMC) on their network from which the reporting data can be collected.

MANAGED WI-FI DEDICATED – WRITTEN REPORTING

WCS-BASED MANAGED WLAN REPORTING MONTHLY CHARGE PER CONTROLLER	
Description	Charges
WLAN written reporting	\$POA

Note: Written reporting requires basic on-line (PI-based) reporting to be provisioned.

MANAGED DATA CENTRE SWITCHING – REPORTING CUSTOMISATION

Description	Charges
Reporting portal customisation	\$820
Monthly reporting template customisation	\$1,650

Note: Reporting portal customisation is limited. Anything beyond this limited customisation is POA (eg. Major customisations such as additional secured connectivity, integration with customer enterprise tools etc).

MINOR NETWORK ALTERATIONS CHARGES

MINOR NETWORK ALTERATIONS – EQUIPMENT CONFIGURATION FILE CHANGE CHARGES	SERVICE REQUEST SUBMITTED VIA FNC	SERVICE REQUEST SUBMITTED VIA SERVICE DESK
Simple change - Up to 5 devices ^{Note 1}	First request during 24 hour period no charge. Additional requests during 24 hour period = \$100.00	\$100.00
Simple change - 6-15 devices	\$100.00	\$200.00
Simple change - 16-30 devices	\$200.00	\$300.00
Simple change - 31-50 devices	\$300.00	\$400.00
Simple change - 51+ devices	POA	POA
Simple change for Managed Data Centre Switching	\$595	

Complex change for Managed Data Centre Switching	\$1,190	
Complex change - Up to 5 devices	\$280.00	\$380.00
Complex change - 6-15 devices	\$560.00	\$660.00
Complex change - 16-30 devices	\$840.00	\$940.00
Complex change - 31-50 devices	\$1,020.00	\$1,120.00
Complex change - 51+ devices	POA	POA
After Hours Charge	\$270	
NCP software download request	\$100.00 ^{Note 2}	

Note 1: For Managed Wi-Fi Cloud, a device is defined as one Managed Wi-Fi switch or one Managed Wi-Fi security appliance. For Managed Wi-Fi Cloud access points, changes are considered at a network level and not per individual device. For any changes involving 6 or more devices, feasibility must be completed before we can confirm the correct impact and charge.

Note 2: NCP software download requests are excluded from the 'no charge' policy in the MDN OCT. That policy usually allows free simple equipment configurations for up to 5 devices in a 24 hour period. This means that each NCP software download request immediately incurs a charge.

MAJOR NETWORK ALTERATIONS CHARGES

MAJOR NETWORK ALTERATION	AUSTRALIAN SITES	INTERNATIONAL SITES
Addition of new sites	Site installation and call out charge plus commissioning charge	Price on application for international services, plus commissioning charge
Indoor relocation (performed by our staff on-site)	Site installation and call out charge	Price on application for international services
Replace (update) Equipment	Site installation and call out charge plus commissioning charge	Price on application for international services plus commissioning charge
External relocation (within the same city/ town)	1.5 x site installation and 1.5 x call out charge	Price on application for international services
External relocation (to another city/ town)	2 x site installation and 2 x call out charge	Price on application for international services, plus commissioning charge
Software upgrades – during business hours charge for each 15 minutes	\$35 plus software price	\$35 plus software price
Software upgrades – outside business hours charge for each 15 minutes	\$70 plus software price	\$70 plus software price
Hardware upgrades urban – during business hours charge	\$400 plus hardware price	Price on application for international services plus hardware price
Hardware upgrades rural – during business hours charge	\$600 plus hardware price	Price on application for international services plus hardware price
Hardware upgrades remote – during business hours charge	\$1,000 plus hardware price	Price on application for international services plus hardware price
Hardware upgrades urban – non-business hours charge	\$600 plus hardware price	Price on application for international services plus hardware price

Hardware upgrades rural – non-business hours charge	\$900 plus hardware price	Price on application for international services plus hardware price
Hardware upgrades remote – non-business hours charge	\$1,500 plus hardware price	Price on application for international services plus hardware price
Alter equipment rental, service tier, service hours, maintenance support, reporting options.	Updated service charges applied	Updated service charges applied
Cancel MDN service	Early termination charges may apply	Early termination charges may apply
Service call charge (if site visit required) – after business hours	\$223	Price on application for international services
Labour charge (per person, for each 15 minutes) – after business hours	\$41	Price on application for international services
MDN Virtual Appliance Software Upgrade Fee – business hours	\$740	N/A
MDN Virtual Appliance Software Upgrade Fee – non-business hours	\$1,110	N/A
MDN Virtual Computing Instance Upgrade Fee – non-business hours	\$740	N/A
MDN Virtual Computing Instance Upgrade Fee – non-business hours	\$1,110	N/A
MDN Virtual Appliance Relocation Fee - business hours	\$1,475	N/A
MDN Virtual Appliance Relocation Fee - non-business hours	\$2,215	N/A
Managed Data Centre Switching – Major network alterations	\$POA	N/A

SITE AUDIT CHARGES

SITE AUDIT CHARGES			
Description	Urban	Rural	Remote
MDN Site Audit Call-Out Fee – Business Hours	\$240	\$555	\$1,000
MDN Site Audit Call-Out Fee – Non-Business Hours	\$360	\$835	\$1,500
MDN Site Audit Call-Out Fee – International	\$POA	\$POA	\$POA
MDN Site Audit Travel & Accommodation Fee	\$POA	\$POA	\$POA
MDN Site Audit – Service Fee – Business Hours, per 15 minute charge (1 hour minimum)	\$35	\$35	\$35
MDN Site Audit – Service Fee – Non-Business Hours, per 15 minute charge (1 hour minimum)	\$70	\$70	\$70
Managed Data Centre Switching	\$POA	\$POA	N/A

MDN BUNDLES CHARGES

MONTHLY MDN BUNDLES CHARGES			
Description	1 year	2 years	3 years
Cisco Routers – Reactive Management			
MDN Reactive Managed Cisco Mini Router Bundle	\$160	\$90	\$70
Cisco Routers – Proactive Management			
MNS Cisco 897 Small Router Bundle	\$375	\$220	\$175
MNS Cisco 4321 Medium Router Bundle	\$435	\$285	\$240
MNS Cisco 4331 Large Router Bundle	\$665	\$420	\$365
MNS Cisco 4351 Maxi Router Bundle	\$1440	\$850	\$665
Cisco Routers – Clip Ons – Proactive Management			
MNS Cisco 4G Mobile Add	\$210	\$125	\$95
MNS Cisco LAN Module Add	\$150	\$90	\$70
MNS Cisco SFP Add	\$140	85	\$65
MNS Cisco UCSE Blade Small Add-on	\$300	\$165	\$120
MNS Cisco UCSE Blade Medium Add-on	\$480	\$255	\$180
MNS Cisco UCSE Blade Large Add-on	\$590	\$310	\$220
MNS Cisco Additional HDD Add	\$65	\$35	\$25
MNS Cisco Performance on Demand Medium License Add	\$105	\$55	\$40
MNS Cisco Performance on Demand Large License Add	\$155	\$80	\$60
MNS Cisco Performance on Demand Maxi License Add	\$165	\$90	\$70
MDN Proactive Managed Cisco Mobile Clip On ^{Note 1}	\$200	\$115	\$90
MDN Cisco Router LAN Module Clip On	\$150	\$90	\$70
MDN Cisco Router Interface Module Clip On	\$154	\$82	\$58
MDN Cisco Router SFP Clip On	\$140	\$85	\$65
Juniper Routers – Proactive Management			
MDN Proactive Managed Juniper Mini Router Bundle	\$220	\$140	\$115
MNS Juniper SRX320 Small Router Bundle	\$255	\$165	\$135
MNS Juniper SRX340 Medium Router Bundle	\$490	\$300	\$235
MDN Proactive Managed Juniper Large Router Bundle	\$865	\$555	\$530
MNS Juniper SRX1500 Maxi Router Bundle	\$1,390	\$955	\$845
Juniper Routers – Clip Ons – Proactive Management			
MDN Juniper Router LAN Module Clip On – Maxi	\$248	\$142	\$106
MDN Juniper Small/Medium Router SFP + Interface Module Clip On - Single Mode	\$383	\$216	\$159
MDN Juniper Small/Medium Router SFP + Interface Module Clip On - Multi or Copper Mode	\$124	\$78	\$62
MDN Juniper Maxi Router SFP + Interface Module Clip On - Single Mode	\$529	\$289	\$207
MDN Juniper Maxi Router SFP + Interface Module Clip On - Multi or Copper Mode	\$269	\$151	\$110

MDN Juniper Router SFP Clip On – Single Mode	\$327	\$182	\$132
MDN Juniper Router SFP Clip On – Multi or Copper Mode	\$70	\$45	\$36
Cisco Switches – Proactive Management			
MDN Proactive Managed Cisco 2960 Small Switch Bundle (24 port)	\$410	\$245	\$210
MDN Proactive Managed Cisco 2960 Small Switch Bundle (48 port)	\$730	\$415	\$320
MDN Proactive Managed Cisco 3560X Medium Switch Bundle (24 port)	\$690	\$405	\$335
MDN Proactive Managed Cisco 3560X Medium Switch Bundle (48 port)	\$1190	\$670	\$495
MDN Proactive Managed Cisco Large Switch Bundle (24 port)	\$810	\$470	\$350
MDN Proactive Managed Cisco Large Switch Bundle (48 port)	\$1335	\$755	\$560
Cisco Switch Bundles Clip Ons – Proactive Management			
MDN Cisco Switch SFP + Uplink Module Clip On	\$46	\$25	\$18
MDN Cisco Switch SFP Clip On – Single, Multi or Copper ^{Note 3}	\$140	\$85	\$65
Juniper Switches – Proactive Management			
MDN Proactive Managed Juniper EX 2200 Small Switch Bundle (24 port)	\$255	\$175	\$160
MDN Proactive Managed Juniper EX 2200 Small Switch Bundle (48 port)	\$320	\$210	\$195
MDN Proactive Managed Juniper Medium Switch Bundle (24 port)	\$350	\$225	\$200
MDN Proactive Managed Juniper Medium Switch Bundle (48 port)	\$500	\$310	\$275
MDN Proactive Managed Juniper EX 4200 Large Switch Bundle (48 port)	\$735	\$450	\$355
Juniper Switch Bundle Clip Ons – Proactive Management			
MDN Juniper Switch SFP + Uplink Module Clip On – Single Mode	\$475	\$261	\$187
MDN Juniper Switch SFP + Uplink Module Clip On – Multi or Copper	\$99	\$62	\$49
MDN Juniper Switch SFP Clip On – Single Mode	\$449	\$249	\$179
MDN Juniper Switch SFP Clip On – Multi or Copper	\$75	\$49	\$40
Written Reporting Clip On (Proactive Only)			
MDN Written Reporting clip on	\$40	\$38	\$35

Note 1: This Clip On is not compatible with the MDN Reactive Managed Cisco 881 or 887 Small Router Bundles or the MDN Proactive Managed Cisco 881 or 887 Small Router Bundles.

Note 2: This Clip On is only compatible with the MDN Proactive Managed Juniper SRX210 Small Router Bundle and MDN Reactive Managed Juniper SRX210 Small Router Bundle.

Note 3: This Clip-On is not compatible with the MDN Reactive Managed Cisco 881 & 887 Small Router Bundles or the MDN Proactive Managed Cisco 887 Small Router Bundles. This Clip-On is compatible with MDN Proactive Managed Cisco 881 ordered after 20 January 2013.

WIRELESS (MOBILE SERVICE) WAN DATA BACKUP PLANS CHARGES

MONTHLY PRICE (GST EXCL)	REQUIRED CUSTOMER SELECT ASSURANCE LEVEL	PERMITTED PRIMARY ACCESS SERVICE
\$21.82	Express 2 plus	ATM, Frame Relay, ISDN 30, Ethernet MAN, IP MAN, GWIP (subject to feasibility)
\$35.45	Express 4 plus	ATM, Frame Relay, ISDN 30, Ethernet MAN, IP MAN, GWIP, Business IP (Frame Relay) (subject to feasibility)

\$40.00	Express 6 plus	ATM, Frame Relay, ISDN 30, Ethernet MAN, IP WAN, IP MAN, GWIP, Business IP (Frame Relay, Ethernet Lite), (subject to feasibility)
\$45.45	Express 8 plus	Frame Relay, ISDN 30, Ethernet MAN, IP WAN, IP MAN, GWIP, Business IP (Frame Relay, Ethernet Lite, ADSL), Business DSL, (subject to feasibility)
\$58.18	Business Plus	Business IP, Business DSL, BIP ADSL (subject to feasibility)
	Standard	ATM, Frame Relay, ISDN 30, Ethernet MAN, IP WAN, IP MAN, GWIP, Business IP Frame
	Express 4	Frame Relay, ISDN 30, Ethernet MAN, IP WAN, IP MAN, GWIP (subject to feasibility)
\$62.73	Express 6	Frame Relay, ISDN 30, Ethernet MAN, IP WAN, IP MAN, GWIP (subject to feasibility)
\$71.82	Express 8	Frame Relay, ISDN 30, Ethernet MAN, IP WAN, IP MAN, GWIP, Business IP (Frame Relay), Business IP Ethernet Lite (subject to feasibility)
\$76.36	Business	Business IP ADSL (subject to feasibility)
	Standard	Business IP Ethernet Lite
\$90.00	End of Next Business Day (Standard)	Business IP ADSL (subject to feasibility)

In relation to the references to certain “areas” in this Attachment 1, we can confirm whether you’re in a remote, rural or urban area on request and from time to time.

Att 2 to Schedule 5 - Discounts to MDN Price List

Once-off charges	
	For the First Year, Base Price less %
Call-out and Installation (except for WLAN Access Point)	50
Installation (WLAN Access Point) – Business Hours	50
Installation (WLAN Access Point) – Non-business Hours	50
Commissioning (Excluding Wireless LAN)	50
Commissioning (Wireless LAN)	50

Monthly Management charges	
	Price List attached as Schedule 5 less %
Routers	30
Switches	30
Next G™ Back-up	30
Next G™ Primary	30
WAN Optimisation	30
WLAN Access point	30

Managed Wi-Fi Cloud (Service Tier Charges)	
	Price List attached as Att 1 to Schedule 5 less %
Access Points	0%
Switches	0%
Security Appliance	0%
Monthly Management charges – Virtual Appliance Management Storage Central Edge Management Storage Central Core Management Server Platform Management	0
Reporting services charges	

	Price List attached as Att 1 to Schedule 5 less %
Monthly Online (web-based) Reporting	10
Written Reporting monthly charge – MDN Managed Router or Switch written reporting – Small, Medium or Large	10

Equipment purchase and rental charges	Price List attached as Att 1 to Schedule 5 less %
Equipment supplied by: Cisco/Juniper/Riverbed	POA
Equipment maintenance charges	Price List attached as Att 1 to Schedule 5 less %
Equipment supplied by: Cisco	POA
Equipment maintenance charges	Price List attached as Att 1 to Schedule 5 less %
Equipment supplied by: Juniper	POA
Equipment maintenance charges	Price List attached as Att 1 to Schedule 5 less %
Equipment supplied by: Riverbed	POA

Network Care Plus	Price List attached as Att 1 to Schedule 5 less %
Cisco Equipment	POA

Conditions:

- The above discounts (except for the network management and reporting discount) don't apply to MDN services provided for your international sites (if any).
- Once-off and ongoing management discounts don't apply to Wireless LAN, IP Telephony, Ether Switch, or to any MDN Virtual Compute items, unless expressly set out in the first table above.
- The above management discounts don't apply to the Proactive Secure Tier.
- The equipment purchase and maintenance discounts only apply if you purchase network management from us.
- The reporting services discounts only apply to the 2 items outlined in the first table above.
- The discounts on the call-out, installation and commissioning fees only apply if we manage each of your devices as part of the MDN service.
- No other discounts, special pricing plans or other promotional offers apply.

MDN BUNDLE SERVICE

For your MDN Bundle service, we charge you the prices in Attachment 1 less any discount in the below table:

SERVICE TIERS/SERVICE OFFERINGS	DISCOUNT (%)
Monthly charges	10

No other discounts, special pricing plans or other promotional offers apply.

Att 3 to Schedule 5 – Third party terms

- 2.4 If your MDCS service includes Cisco components, you must at all times comply with the terms set out at: www.cisco.com/c/en/us/td/docs/general/warranty/English/EU1KEN_.html (as amended from time to time).
- 2.5 If your MDCS service includes Arista components ("**Arista Components**"):
- (a) you must at all times comply with the terms set out at: <https://www.arista.com/assets/data/pdf/software-agreement/EndUserLicenseAgreement.pdf> (as amended from time to time); and
 - (b) clause 16.2 (Intellectual Property) of the Agreement Terms don't apply to the MDCS service and instead, clauses 2.6 to 2.10 of this 5 apply to the MDCS service.

THIRD PARTY IP CLAIMS WHERE YOUR MDCS SERVICE INCLUDES ARISTA COMPONENTS

- 2.6 We (or our sub-contractor) will:
- (a) defend you against any claim, demand, suit or proceeding alleging that any Arista Components supplied as part of your MDCS service infringes a third party's Intellectual Property Rights, that is brought by a third party against you ("**Claim**"); and
 - (b) pay any amounts finally awarded or agreed to in settlement of a Claim against you.
- 2.7 If you become aware of a Claim, you must promptly:
- (a) give us notice of the Claim and copies of any documentation you've received regarding the Claim;
 - (b) cooperate fully with us (and our sub-contractor) in the settlement or defense of a Claim; and
 - (c) give us (and if we request, give our sub-contractor), full access to all relevant information.
- 2.8 We (or if we choose, our sub-contractor) have the right to control the defence or settlement of the Claim. You must not enter into any settlement of a Claim without our prior written consent.
- 2.9 Where a Claim occurs or we (or our sub-contractor) reasonably think a Claim may occur, we may modify, limit, suspend or cancel the MDCS service, if required, in response to the claim.
- 2.10 Despite anything in this Agreement, clause 2.6 of this Att 3 to Schedule 5 doesn't apply and we (and our sub-contractor) have no liability in connection with any Claim if:
- (a) you fail to comply with clause 1.4 of this Att 3 to Schedule 5;
 - (b) the Arista Components or MDCS service are combined, operated or used with any equipment, devices, software, components or services that we didn't supply to you;
 - (c) the Arista Components or MDCS service are modified or altered by anyone but us; or
 - (d) we offer you modifications or changes to the Arista Components or MDCS service to avoid a Claim and you don't implement them promptly and in any case, within 6 months of us first offering them to you.

SCHEDULE 6 – MOBILE SERVICES (CMP – GOVERNMENT PLANS)

SERVICE START DATE: The date the Agreement is signed by the last party.

SERVICE SCHEDULE TERM: 36 months.

MOBILE SERVICES (CMP – GOVERNMENT PLANS)

SERVICE DETAILS

SERVICE START DATE: THE DATE THIS SCHEDULE IS IMPLEMENTED BY THE CONTRACTOR

CMP Government Plans		
1.	Minimum Service Period	<input type="checkbox"/> Casual <input type="checkbox"/> 24 months (eligible for Mobile Technology Innovation Fund in Att 2 to Schedule 6) <input type="checkbox"/> Other <i>[insert details]</i>
2.	Mobile Offer Discount	<input type="checkbox"/> Offer 1: less than 80% of Fleet committed for 24 months or higher) No further discount applies <input type="checkbox"/> Offer 2: greater than 80% of Fleet committed for 24 months Additional \$5 Discount off eligible services (excludes \$10 Basic Plan and \$5 PAYG Data SIM)
3.	CMP Government Plans	Plan prices displayed before possible Mobile Offer Discount, subject to Schedule 6 terms and conditions.
CMP – Government Plans – Additional Items		
4.	International Roaming	<input type="checkbox"/> Automatically activate International Roaming <input type="checkbox"/> Do not automatically activate International Roaming
5.	Device Procurement	<input checked="" type="checkbox"/> MRO (not applicable to Basic \$10 Plans)
6.	Mobile Services Procurement	<input checked="" type="checkbox"/> Telstra Mobility Sales Channel or Telstra Shop Network (Non Licensee) <input checked="" type="checkbox"/> Dealer Channel Dealer Name: ABN: Dealer Code:

CMP – GOVERNMENT PLANS SERVICE TERMS

1 CMP – GOVERNMENT PLAN

MIGRATION OF EXISTING ELIGIBLE MOBILE SERVICES

- 1.1 Subject to clause 1.2 below, if the Customer migrates an Existing Eligible Mobile Service to a CMP – Government Plan nominated in the CMP – Government Plan Service Details, the Contractor may:
- (a) charge the Customer any applicable early termination charges (**ETCs**) payable by it under the terms and conditions that apply to the Customer's Existing Eligible Mobile Service; and
 - (b) cancel any plans or services used by the Customer in conjunction with that Existing Eligible Mobile Service and charge the Customer any applicable early termination charges for those plans or services.
- 1.2 The Contractor will waive any applicable ETCs for Existing Eligible Mobile Services which are:
- (a) sim-only mobile services that are not bundled with hardware or subsidised hardware (including mobile repayment options); and
 - (b) migrated during the initial CMP – Government Plan Service implementation period following the implementation of this Schedule. To avoid doubt, ETCs will not be waived for sim-only mobile services that are migrated by the Customer after this period.

INCLUSIONS

- 1.3 Upon the Customer's request, the Contractor will provide Liberate, as set out in Att 1 to Mobile Services (CMP – Government Plan).
- 1.4 The Customer may be entitled to a Mobile Technology Innovation Fund and the Contractor will notify the Customer if the Customer meets the eligibility requirements and if Att 2 to Schedule 6 to CMP – Government Plan Service Terms – Mobile Technology Innovation Fund applies to this schedule.

2 TELSTRA FAIRPLAY POLICY

- 2.1 The Contractor's FairPlay Policy (set out in Part A - General of the Telstra Mobile section of Our Customer Terms) applies to all CMP – Government Plans, except that the provisions pertaining to Excessive Use do not apply to any unlimited component of these plans.
- 2.2 In addition to the Contractor's FairPlay Policy, the Customer must not use, or allow others to use any service connected to an CMP – Government Plan:
- (a) as a point of interconnect for calls from overseas into Australia;
 - (b) in connection with any machine-to-machine applications (i.e. any automated telemetry, telematics or telemetrics application which links two or more systems or devices with a mobile data connection);
 - (c) to establish any point to point connections with another modem; or
 - (d) to send messages to any numbers that the Contractor reasonably believe have been set up to enable the Customer or another person to commercially exploit the Contractor's services.
- 2.3 Any use of a CMP – Government Plan in these ways is a material breach incapable of remedy and the Contractor may immediately suspend or cancel the Customer's service without notice to the Customer.

3 PRICING

- 3.1 All prices set out in this schedule are GST inclusive, unless otherwise indicated.

MINIMUM NUMBER OF MOBILE SERVICES

- 3.2 The minimum number of Mobile Services that must be connected and remain connected to a CMP – Government Plan during the Minimum Service Period will be at the individual member councils level. (**Minimum Number of Mobile Services**).

SPEND CONDITIONS

- 3.3 The minimum Spend per Quarter (excluding equipment charges) for all Mobile Services connected to a CMP – Government Plan will be at the individual member councils level. (**Minimum Spend per Quarter, GST inclusive**). It excludes voice calls to international numbers and any roaming charges.
- 3.4 If the Customer does not achieve at least 90% of the Minimum Number of Mobile Services and the Minimum Spend per Quarter, the Contractor may on 7 days' notice decrease or withdraw any off-tariff or discounted pricing for the relevant Service for any subsequent Quarters until the Customer achieves in a subsequent Quarter 100% of the Minimum Number of Mobile Services and the Minimum Spend per Quarter (based on the previous off-tariff or discounted pricing).
- 3.5 If the Customer does not achieve at least 70% of the Minimum Number of Mobile Services and the Minimum Spend per Quarter above, the Contractor may on 7 days' notice terminate the Mobile Services under this schedule.

JOINT ACCOUNT HOLDER LIABILITY

- 3.6 If any other person holds an account under the Customer's CMP – Government Plan customer agreement:
- (a) the Customer's obligations under the CMP – Government Plan customer agreement also bind that person jointly and individually; and
 - (b) any notice given to the Customer will be treated as notice to that person.

4 ORDERING AND MOBILE SERVICES PROCUREMENT

- 4.1 Any Mobile Service the Customer orders during the contract period will be governed by the Customer Contract (including this schedule), the relevant parts of Our Customer Terms and any other supplementary terms and conditions that apply to the Customer's participation in special promotions or campaigns that the Contractor may provide to the Customer at the time it orders Mobile Services.

5 DEFINITIONS

- 5.1 In this schedule, unless otherwise indicated:

Act means the Telecommunications Act 1997 (Cth).

CMP – Government Plan Service Terms means the terms applicable to the Services as set out in this schedule and Our Customer Terms.

CMP – Government Plan has the meaning set out in Part B – Pricing Plans – Corporate Plans of the Telstra Mobile section of Our Customer Terms.

Eligible CMP – Government Plan means **any of the** CMP – Government Plans **nominated in the Service Details**, and any CMP – Government Plan that is equal or greater monthly spend to those nominated in the Service Details.

Eligible Countries has the meaning set out in Part B – Pricing Plans – Corporate Plans of the Telstra Mobile section of Our Customer Terms.

Existing Eligible Mobile Service any Mobile Service that was connected by the Customer before the Commencement Date to an Enterprise Fleet Plan or any other Telstra mobile plan that the Contractor tells the Customer in writing is an "Existing Eligible Mobile Service" for the purpose of this schedule.

Global Plan means the subset of CMP – Government Plans including Global Innovate \$145, Global Data SIM \$130, Global \$130, and Global Data SIM \$130.

Minimum Service Period has the meaning set out in the Service Details to this schedule.

International Roaming has the meaning set out in Part I – Heading Overseas (International Roaming) of the Telstra Mobile section of Our Customer Terms.

Mobile Service are a public mobile telecommunications services (as defined by section 32 of the Telecommunications Act (Cth) connected to Telstra Mobile Network.

Monthly Data Allowance has the meaning set out in clause 2 of Schedule 6 to this schedule.

National Plan means the subset of CMP – Government Plans including National Innovate \$85, National Data Innovate SIM \$85, National \$70, and National Data SIM \$70.

Our Customer Terms means the Standard Form of Agreement formulated by Telstra for the purposes of Part 23 of the Act, as amended by the Contractor from time to time in accordance with the Act.

Quarter means a full three calendar months based on the financial year (which begins on the first day of July in any calendar year).

Service Details means the service details set out in the table above the **CMP – Government Plan** Service Terms in this schedule.

Shared Monthly Data Allowance has the meaning set out clause 2 of Schedule 6 to this schedule.

Spend means the GST exclusive amount of money that the Contractor bills the Customer.

Att 1 to Mobile Services (CMP – Government Plan)

1 LIBERATE

- 1.1 Liberate is a fixed-to-mobile convergence solution, extending UC & PABX features and functionality of the Customer's Telstra IP Telephony (TIPT) service natively to the Customer's mobile device.
- 1.2 Upon request, the Contractor will provide the Liberate Office (TIPT) tier of Liberate on the terms set out in the Fixed-Mobile Convergence (Liberate) section of Our Customer Terms, as varied by this Attachment.
- 1.3 The Customer may take up Liberate Office (TIPT) on any CMP – Government Plans excluding Data SIM plans.

2 LIBERATE KEY TERMS

- 2.1 All outgoing international calls made from a mobile service in Australia with Liberate enabled will be charged to the Customer's Telstra IP Telephony (TIPT) service, at the rates applicable to that fixed service. **The Customer will no longer be eligible to receive international call inclusions of the Customer's mobile service (if any).**
- 2.2 Mobile Services with Liberate enabled will not receive any benefit from international call add-ons.
- 2.3 Other than outgoing International Direct Dial (IDD) calls described above, calls made from the Customer's mobile device in Australia will be chargeable to the caller line ID (fixed or mobile) that the Customer configures Liberate to present for that call. Usage that is not included in the Customer's plan (for example premium calls) will be charged.
- 2.4 The unified voicemail service provided with Liberate will supersede the voicemail service of the Customer's mobile service and TIPT service. **Voicemail saved on the Customer's mobile voicemail service prior to provisioning Liberate will no longer be accessible.** Voicemail saved on the Customer's TIPT service prior to provisioning Liberate can be retrieved through the online voicemail portal of the Customer's TIPT service, but may not be accessible within unified voicemail.

3 LIBERATE DISCOUNT

- 3.1 The Contractor will waive the Liberate Office (TIPT) monthly service fee (**Liberate Discount**) for each Mobile Service connected on:
 - (a) a CMP – Government Plan with an undiscounted monthly access charge of \$60 (GST included) or above, excluding Local plans; and
 - (b) for all other **Government** Mobile plans, excluding Data SIM plans, the Customer may take up Liberate at the fees set out in the Fixed-Mobile Convergence (Liberate) section of Our Customer Terms.
- 3.2 There is no minimum term or early termination charge applicable to Liberate when applied to a CMP – Government Plan under this agreement.
- 3.3 The Customer's Liberate Discount is subject to the Customer's compliance with the Customer's obligation to achieve the Minimum Number of Mobile Services and Minimum Spend per Quarter. If following the Contractor's assessment of the Customer's compliance with those obligations, the Customer fails to achieve the Minimum Number Mobile Services and Minimum Spend per Quarter, then the Contractor may by notice to the Customer either:
 - (a) charge the Customer the current monthly fees set out in the Fixed-Mobile Convergence (Liberate) section of Our Customer Terms, and the Contractor may also require the Customer to reimburse the Contractor for the EMMS 3 Discount paid to the Customer;

(b) suspend or terminate the Customer's Liberate service.

3.4 If the Customer's Liberate service is terminated for any reason other than for the Contractor's material breach the Contractor may require Customer to reimburse the Contractor for the value of any Liberate Discount the Customer has received.

Att 1 to Schedule 6 to CMP – Government Plan Service Terms - Pricing

1 CMP – GOVERNMENT PLAN INCLUSIONS

- 1.1 The charges and allowances applicable to the CMP – Government Plans are set out in the table below and are described in more detail in Part B – Pricing Plans – Corporate Plans of the Telstra Mobile section of Our Customer Terms.
- 1.2 Subject to clauses 1.3 and 1.4 below, the Customer is eligible for a Mobile Offer Discount on the Minimum monthly access charge (as set out in the Service Details).
- 1.3 To be eligible for Mobile Offer Discount - Offer 2 (as set out in the Service Details), the Customer must maintain a minimum commitment of 80% of the Contractor's full mobile voice fleet.
- 1.4 Any \$5 Data SIM plans provided to the Customer are not included in the Customer's fleet commitment for the purpose of determining eligibility for the discount under clause 1.2 above. To avoid doubt, the GOV Basic \$10 and \$5 Data SIM plan is not eligible for a Mobile Offer Discount.

2. VOICE SERVICES WITH ACCESS TO SHARED DATA

2.1 The below table sets out the charges and allowances for Voice Services with access to Shared Data:

Charges and Allowances	GOV Basic	GOV Entry	GOV Value
Minimum monthly access charge	\$10	\$40	\$60
Eligible for \$5 Mobile Offer Discount	No	Yes	Yes
Monthly Call Allowance for Eligible Usage	\$10	Unlimited	Unlimited
Standard National Calls (voice)	10c/min	Unlimited	Unlimited
Standard National SMS	10c/msg	Unlimited	Unlimited
Standard National MMS	50c/msg	Unlimited	Unlimited
MessageBank® diversion and retrieval	10c/min	Unlimited	Unlimited
Enterprise Mobility Management (EMMS) Inclusion	\$0	\$0	\$10
Liberate License (optional)	\$4	\$4	\$0
Monthly allowance for standard international calls from Australia	N/A	N/A	N/A
Monthly allowance for standard international SMS from Australia	N/A	N/A	N/A

International Roaming Allowance in Eligible Countries (voice and SMS)	N/A	N/A	N/A
Monthly Shared Included Data Allowance in Australia	0GB	2GB	3GB
PAYG Data Rates (usage above inclusion once pool is exhausted) per MB	3c	1.5c	1.5c
International Roaming Allowance in Eligible Countries (data)	N/A	N/A	N/A

2.2 The GOV Entry and GOV Value Voice plans are able to access and contribute to the shared data allowance pool for all eligible services that reside on the same Mobile Account number.

2.3 GOV Basic Plan must add a minimum of 2GB Shared Data Bolt-On in order to contribute or access shared data allowance.

3. VOICE PLAN DATA BOLT-ON

3.1 Voice Plan Data Bolt Ons can be applied to **the Government** Mobile Plan Voice plan, excluding PAYG \$5 Data SIM, National and Global plans. Voice Plan Data Bolt-Ons will contribute to the shared data allowance pool for all eligible services that reside on the same Mobile Account number.

3.2 The below table sets out the charges and allowances for Voice Plan Data Bolt-Ons:

Monthly Data Allowance	Monthly charge
2GB	\$15
4GB	\$24
6GB	\$30
8GB	\$36
10GB	\$40
15GB	\$45
20GB	\$50

3.3 If you exceed your shared data allowance across all devices, you will be charged for any data used excess of the allowance at 1.5c/MB Inc GST.

3.4 The Voice Plan Data Bolt-Ons are not eligible for the \$5 Mobile Offer Discount.

4. SHARED MOBILE BROADBAND PLANS

4.1 The Shared Mobile Broadband Plans are dedicated Data Only services. Shared Mobile Broadband Plans with a shared monthly data allowance are able to access and contribute to the shared data allowance pool for all eligible services that reside on the same Mobile Account number.

4.2 The below table sets out the charges and allowances for Shared Mobile Broadband Plans:

Plan	Monthly Data Allowance	Monthly charge	Eligible for \$5 Mobile Offer Discount	Excess Data Charges per MB
\$5 Data SIM (PAYG) No Shared Data	PAYG	\$5	No	3c
1GB Shared Mobile Broadband	1GB	\$20	Yes	1.5c
2GB Shared Mobile Broadband	2GB	\$24	Yes	1.5c
3GB Shared Mobile Broadband	3GB	\$30	Yes	1.5c
5GB Shared Mobile Broadband	5GB	\$36	Yes	1.5c
8GB Shared Mobile Broadband	8GB	\$41	Yes	1.5c
10GB Shared Mobile Broadband	10GB	\$45	Yes	1.5c
15GB Shared Mobile Broadband	15GB	\$50	Yes	1.5c

4.3 The \$5 Data SIM is not eligible to share data with Shared Mobile Broadband Plans.

5. VOICE AND DATA SERVICES WITH ACCESS TO FAIRPLAY OR NON SHARED DATA

5.1 The below table sets out the charges and allowances for Government Mobile National and Global Voice and Data Plans:

GOVERNMENT MOBILE PLAN NATIONAL AND GLOBAL VOICE AND DATA PLANS				
Standard Charges and Allowances	GOV National Innovate	GOV Global Innovate	GOV National	GOV Global
Minimum monthly access charge	\$85.00	\$145.00	\$70.00	\$130.00
Eligible for \$5 Mobile Offer Discount	Yes	Yes	Yes	Yes
Monthly Call Allowance for Eligible Usage	Unlimited	Unlimited	Unlimited	Unlimited
Standard National Calls (voice)	Unlimited	Unlimited	Unlimited	Unlimited
Standard National SMS/MMS	Unlimited	Unlimited	Unlimited	Unlimited

MessageBank® diversion and retrieval	Unlimited	Unlimited	Unlimited	Unlimited
Monthly allowance for standard international calls from Australia	Unlimited	Unlimited	Unlimited	Unlimited
Monthly allowance for standard international SMS from Australia	Unlimited	Unlimited	Unlimited	Unlimited
International Roaming Allowance in Eligible Countries (voice and SMS)	N/A	Unlimited	N/A	Unlimited
Monthly Included Data Allowance in Australia	FairPlay Policy (30GB)	FairPlay Policy (120GB)	FairPlay Policy (50GB)	FairPlay Policy (130GB)
International Roaming Allowance in Eligible Countries (data)	N/A	FairPlay Policy (4GB)	N/A	FairPlay Policy (4GB)

5.2 The below table sets out the charges and allowances for Government Mobile Plan National and Global Data Plans:

GOVERNMENT MOBILE PLAN NATIONAL AND GLOBAL DATA PLANS						
Standard Charges and Allowances	GOV National Data Innovate	GOV Global Data Innovate	GOV National Data	GOV Global Data	GOV XL Data	GOV XXL Data
Minimum monthly access charge	\$85.00	\$145.00	\$70.00	\$130.00	\$350.00	\$500.00
Eligible for \$5 Mobile Offer Discount	Yes	Yes	Yes	Yes	Yes	Yes
Monthly Call Allowance for Eligible Usage	N/A	N/A	N/A	N/A	N/A	N/A
Standard National Calls (voice)	N/A	N/A	N/A	N/A	N/A	N/A

Standard National SMS/MMS	N/A	N/A	N/A	N/A	N/A	N/A
MessageBank® diversion and retrieval	N/A	N/A	N/A	N/A	N/A	N/A
Monthly allowance for standard international calls from Australia	N/A	N/A	N/A	N/A	N/A	N/A
Monthly allowance for standard international SMS from Australia	N/A	N/A	N/A	N/A	N/A	N/A
International Roaming Allowance in Eligible Countries (voice and SMS)	N/A	N/A	N/A	N/A	N/A	N/A
Monthly Included Data Allowance in Australia	FairPlay Policy (40GB)	FairPlay Policy (140GB)	FairPlay Policy (50GB)	FairPlay Policy (150GB)	300GB Non-shareable Data	400GB Non-shareable Data
International Roaming Allowance in Eligible Countries (data)	N/A	FairPlay Policy (4GB)	N/A	FairPlay Policy (4GB)	N/A	N/A
PAYG Data Rates Applicable to the Data Usage in excess of the Monthly Data Allowance per MB	N/A	N/A	N/A	N/A	8c/MB or part thereof	8c/MB or part thereof

Notes:

- Charges for Eligible Usage under the Basic \$10 plan are set out in Part B – Pricing Plans – Corporate Plans of the Telstra Mobile section of Our Customer Terms.
- Where there is no monthly international and roaming allowances included in the Government Mobile Plan, standard rates apply - see:
 Part D Other Call Types at: www.telstra.com.au/customer-terms/business-government/telstra-mobile/other-call-types
 Part E SMS Messages and Email of the Telstra Mobile section of Our Customer Terms at: www.telstra.com.au/customer-terms/business-government/telstra-mobile/sms-and-messaging
 Part I – Heading Overseas (International Roaming) at: www.telstra.com.au/customer-terms/business-government/telstra-mobile/heading-overseas-international-roaming
- Unlimited Standard Calls and Messages in Australia to Australian fixed and mobile numbers, Unlimited Monthly International Call Allowance and Unlimited Monthly International Roaming Allowance, where applicable, are subject to the Contractor's FairPlay Policy as amended by the applicable section Part B – Pricing Plans – Corporate Plans of the Telstra Mobile section of Our Customer Terms.
 Government Mobile Plan National and Global Plans include the data allowances set out in the table above. All other Government Mobile Plans do not include a data allowance for use in Australia, but this may be added with a Shared Data Plan add-on.

5.3 The National and Global Voice and Data, and National and Global Data plans are subject to the FairPlay Policy as detailed in section 2 of CMP – Government Plan Service Terms of this agreement.

5.4 The GOV XL Data and GOV XXL Data Plans are not eligible for shared data allowances.

5.5 The services in this section 5 are not eligible to share their data allowance with any other service.

1 PAY-AS-YOU-GO (PAYG) DATA RATES

- 1.1 The monthly charge for Data Plans and corresponding Monthly Data Allowance is set out in the pricing table above in Att 1 to schedule 6.
- 1.2 Eligible data usage exceeding the Customer's Shared Monthly Data Allowance will be charged at the rates set out in the pricing table above in Att 1 to schedule 6, at the row applicable to the Shared Data Plan applied to the Mobile Service using the excess data.
- 1.3 If you don't have a shared plan or if the plan has a non-shared data allowance the PAYG rate applies as set out in the table above.

Att 2 to Schedule 6 to CMP – Government Plan Service Terms – Mobile Technology Innovation Fund

1 CMP – GOVERNMENT PLAN MOBILE ONLY TECHNOLOGY INCENTIVE FUND (LUMP SUM)

- 1.1 The application of this Att 2 to Schedule 6 is conditional on the Customer's minimum number of mobile services and/or minimum spend commitments meeting the eligibility requirements for this fund, as notified to the Customer by the Contractor.
- 1.2 Within 30 days of the Service Start Date, the Contractor will create a CMP – Government Plan Mobile Only Technology Incentive Fund (CMP – Government Plan **MOTIF**) account for the Customer and the Contractor will credit this account with a total amount to be calculated at the individual member councils level. (GST inclusive) (**MOTIF Amount**).
- 1.3 The Customer may use the MOTIF Amount to redeem the GST inclusive value of eligible Telstra mobile related products and services directly with the Contractor (including hardware only if purchasing Liberate, specific managed services, mobile applications, consulting and professional services, productivity engagements or eligible partner services) as notified by the Contractor from time to time.
- 1.4 Once the aggregate GST inclusive value of the Customer's eligible Telstra product purchases reaches the MOTIF Amount no further redemptions will be allowed during the remaining months in the Minimum Service Period.
- 1.5 The Customer's CMP – Government Plan MOTIF is not transferable or redeemable as cash and cannot be used to pay any existing service or equipment charges.
- 1.6 The Customer's CMP – Government Plan MOTIF is subject to the Customer's compliance with its obligation to achieve the Minimum Number of Mobile Services and Minimum Spend per Quarter as set in clauses 3.2 and 3.3 of this schedule.
- 1.7 If following the Contractor's assessment of the Customer's compliance with those obligations, the Customer fails to achieve the Minimum Number Mobile Services and Minimum Spend per Quarter, then the Contractor may by notice to the Customer:
 - (a) reduce the MOTIF Amount by an amount being a quarter of the MOTIF Amount;
 - (b) suspend the Customer's CMP – Government Plan MOTIF; or
 - (c) close the Customer's CMP – Government Plan MOTIF.
- 1.8 The Customer may need to reimburse the Contractor if the adjusted CMP – Government Plan MOTIF Amount is in arrears (i.e. the MOTIF Amount has already been used).
- 1.9 In addition to the above, the Contractor may also suspend or close the Customer's CMP – Government Plan MOTIF at any time by notice to the Customer if the Customer does not pay any undisputed amounts due to the Contractor on time or if an administrator, receiver, liquidator or provisional liquidator is appointed to the Customer, or the Customer resolves to enter into any settlement, moratorium or similar arrangement for the benefit of its creditors, or the Customer is unable to pay its debts when they are due.
- 1.10 Unless closed earlier pursuant to clauses 1.7 or 1.9, the Customer's CMP – Government Plan MOTIF account will be closed on the earlier of:
 - (a) 24 months after the Customer's MOTIF Amount payment date; or

(b) termination of the Mobile Services under this schedule.

- 1.11 If the Contractor closes the Customer's CMP – Government Plan MOTIF account for any reason, any balance remaining will be extinguished. If the Customer Contract or this schedule is terminated for any reason other than for the Contractor's material breach the Customer must reimburse the Contractor any MOTIF Amount which has been used.

SCHEDULE 7 - NOT USED

SCHEDULE 8 - TELSTRA ENTERPRISE MOBILE BROADBAND

- SERVICE START DATE:** The date the last party signs the Agreement.
- SERVICE SCHEDULE TERM:** 36 months (the Service Schedule Term must be at least 24 months).

SERVICE TERMS

1 SERVICE DESCRIPTION

- 1.1 Telstra Enterprise Mobile Broadband allows you to access your private network via our IPWAN service (or such other access service as we may approve from time to time) using a compatible device approved by us.

TELSTRA ENTERPRISE MOBILE BROADBAND PLANS

- 1.2 Telstra Enterprise Mobile Broadband is available only on a 24 month contract plan (**EMB Plan**).
- 1.3 There are two (2) types of EMB Plans:
- (a) EMB Standard Plan; and
 - (b) EMB SIM Only Plan.
- 1.4 For each EMB Standard Plan you connect, you will receive a Telstra approved Telstra mobile broadband device approved for accessing the Telstra Next G® mobile broadband network (excluding a 3G device) ("**EMB Capable Device**") at a subsidised price. We will specify which device you will receive.
- 1.5 Each person you sign up under an EMB Plan is a Standard User.

2 PRICING

- 2.1 All prices for the Services described in this Service Schedule and any other fees are the applicable Our Customer Terms prices, unless otherwise set out in this Service Schedule.
- 2.2 The standard Monthly Service Fee for the:
- (a) EMB Standard Plan is \$130; and
 - (b) EMB SIM Only Plan is \$120.
- 2.3 During the Service Schedule Term, if you meet the Quarterly Mobile Spend conditions, we will apply a discount to the standard Monthly Service Fee for your EMB Plan. The discounted Monthly Service Fee is set out in Att 1 to Schedule 8.
- 2.4 The prices and discounts set out in this Service Schedule will be effective from implementation into our billing systems.
- 2.5 All prices set out in this Service Schedule are GST inclusive, unless otherwise indicated.

3 TERM AND TERMINATION

- 3.1 The Service Schedule Term begins on the Service Start Date and continues for the Service Schedule Term unless terminated or renewed.

TERMINATION OF SERVICE SCHEDULE OR AGREEMENT – EARLY TERMINATION CHARGES

- 3.2 If during the Service Schedule Term:

- (a) this Service Schedule is terminated for any reason other than our material breach; or
- (b) this Agreement is terminated for any reason other than for our material breach,

we may charge you an amount equal to 47% of $1/3^{\text{rd}}$ of the amount in clause 2.2 multiplied by the number of months (or part of a month) in the remainder of the Service Schedule Term. You acknowledge that this amount is a genuine pre-estimate of the loss we are likely to suffer.

TERMINATION OF INDIVIDUAL EMB PLANS - EARLY TERMINATION CHARGES

- 3.3 If you or we terminate an EMB Plan, other than for our material breach, we may charge you an ETC, calculated in accordance with the following formula:

$$\text{ETC payable (inc GST) for each EMB Plan} = \frac{\text{Base ETC amount} \times \text{Number of months (or part thereof) remaining in the EMB Plan Term}}{24}$$

Where the Base ETC (incl. GST) amounts for the:

- (a) EMB Standard Plan with the standard Monthly Service Fee of \$130 is \$1,125; and
- (b) EMB SIM Only Plan with the standard Monthly Service Fee of \$120 is \$765.

Where a discount has been applied to the standard Monthly Service Fee, the relevant Base ETC (incl. GST) for the EMB Plan with the discounted Monthly Service Fee is as set out in Att 1 to Schedule 8.

You acknowledge that this amount is a genuine pre-estimate of the loss we are likely to suffer.

- 3.4 If you or a Standard User do not comply with our Fair Play Policy, we may on 7 days' notice to you, convert the relevant EMB Plan to a Telstra Mobile Broadband \$70 Monthly TMB Business Casual Plan on a month-to-month basis, and charge you an ETC, calculated using the formula set out in clause 3.3 above. If the Telstra Mobile Broadband \$70 Monthly TMB Business Casual Plan is no longer available, we may transfer all your EMB Plans to any other current plans which are reasonably comparable.

MOVING BETWEEN PLANS

- 3.5 If you, or a Standard User, want to move from an:

- (a) EMB Standard Plan to an Enterprise Mobile Broadband Plus Freedom Access Standard Plan with the same Monthly Service Fee as the EMB Standard Plan you are moving from; or
- (b) EMB SIM Only Plan to an Enterprise Mobile Broadband Plus Freedom Access SIM Only Plan with the same Monthly Service Fee as the EMB SIM Only Plan you are moving from;

then:

- (c) the contract term of the plan you move to, will be the number of months (or part thereof) remaining in the EMB Plan you are moving from;
- (d) you will not be required to pay an ETC; and
- (e) you are not entitled to receive an EMB+ Capable Device at a subsidised price when you move to an Enterprise Mobile Broadband Plus Freedom Access Standard Plan.

To be eligible to move to an Enterprise Mobile Broadband Plus plan under this clause, you must have an Enterprise Mobile Broadband Plus Service Schedule which entitles you to connect to a relevant Freedom Access Standard Plan or Freedom Access SIM Only Plan with the same Monthly Service Fee as the EMB Plan you are moving from and have an EMB+ Capable Device.

- 3.6 Any other moves between EMB Plans or moves to an Enterprise Mobile Broadband Plus Plan you wish to make, except for those permitted under clause 3.5, will be a termination of your existing EMB Plan and an ETC will apply as set out in clause 3.3 above.

4 ORDERING SERVICES

- 4.1 You must order EMB Plans from us directly by completing and sending to us an Application Form. We are not bound to accept your order.
- 4.2 If we accept your order, the Application Form together with the terms of this Agreement will apply.

5 DEFINITIONS

- 5.1 In this Service Schedule, unless otherwise indicated:

Application Form means the Telstra application form used to order EMB Plans.

EMB Plan Term means the 24 months contract plan term.

Quarter means a full 3 calendar months based on the financial year (which begins on the first day of July in any calendar year). We will commence monitoring your minimum spend per quarter at the completion of the first 3 calendar month period based on the financial year following the Start Date and each 3 calendar month period thereafter

Att 1 to Schedule 8 – Pricing

EMB PLANS AND BASE ETC

EMB STANDARD PLAN

EMB Standard Plan \$80		GST excl	GST incl
	Monthly Service Fee	\$72.73	\$80
Base ETC (incl GST) is \$1,020			

EMB SIM ONLY PLAN

EMB SIM Only Plan \$70		GST excl	GST incl
	Monthly Service Fee	\$63.64	\$70
Base ETC (incl GST) is \$645			

(Monthly included data allowance - Our FairPlay Policy applies and imposes a kilobyte limit per month on your data usage of 12000 MB. Our FairPlay Policy is set out in Part A - General of the Telstra Mobile Section of Our Customer Terms, and should be read so that any specific reference to Telstra Mobile IPWAN also includes Telstra Enterprise Mobile Broadband)*

* When calculating data volumes:

- (a) where the volume of data transferred is not a whole number of kilobytes, it is rounded up to the next kilobyte at the earlier of the end of each session or 24 hours;
- (b) 1024 bytes = 1 kilobyte (KB) and 1024 kilobytes = 1 megabyte (MB).

SCHEDULE 9 – ENTERPRISE MOBILE BROADBAND PLUS

SERVICE START DATE: The date this Agreement is signed by the last party.

SERVICE SCHEDULE TERM: 36 months.

SERVICE TERMS

1 SERVICE DESCRIPTION

- 1.1 The Enterprise Mobile Broadband Plus service is a remote access service that enables your End Users to remotely access your private corporate network via a range of domestic and global access technologies:
- (a) using a single client interface on an eligible Desktop (such as a laptop PC or other device we approve); or
 - (b) using multiple interfaces on an eligible Smart Device (such as smart phones and tablets or other devices we approve).
- 1.2 Functionality of, and access methods for, the Enterprise Mobile Broadband Plus service differ depending on whether you are accessing the service on:
- (a) an eligible Desktop; or
 - (b) an eligible Smart Device.

ENTERPRISE MOBILE BROADBAND PLUS PLANS

- 1.3 The Enterprise Mobile Broadband Plus Plans are available only on 24 month contract plans (**EMB Plus Plan Term**).
- 1.4 There are two (2) types of Enterprise Mobile Broadband Plus Plans:
- (c) Freedom Access Standard Plan; and
 - (d) Freedom Access SIM Only Plan,
- (EMB Plus Plans).**
- 1.5 In order to receive the Enterprise Mobile Broadband Plus service, you must acquire equipment that we approve for use with your Enterprise Mobile Broadband Plus service. To use the Enterprise Mobile Broadband Plus service on an eligible Desktop, you need to acquire an eligible EMB+ Capable Device and to use the Enterprise Mobile Broadband Plus service with a Smart Device, you need to acquire an eligible Smart Device.
- 1.6 Freedom Access Standard Plans come with an EMB+ Capable Device or eligible Smart Device, at a subsidised price. We will specify which EMB+ Capable Device or eligible Smart Device you will receive.

2 PRICING

- 2.1 All prices for the Services described in this Service Schedule and any other fees are the applicable Our Customer Terms prices, unless otherwise set out in this Service Schedule.
- 2.2 The standard Monthly Service Fee for the:
- (e) Freedom Access Standard Plan is \$130; and
 - (f) Freedom Access SIM Only Plan is \$120.
- 2.3 During the Service Schedule Term, we will apply a discount to the standard Monthly Service Fee for your EMB Plus Plan. The discounted Monthly Service Fee is set out in Attachment 1.
- 2.4 The prices and discounts set out in this Service Schedule will be effective from implementation into our billing systems.
- 2.5 All prices set out in this Service Schedule are GST inclusive, unless otherwise indicated.

3 TERM AND TERMINATION

- 3.1 The Service Schedule Term begins on the Service Start Date and continues for the Service Schedule Term unless terminated or renewed.

TERMINATION OF SERVICE SCHEDULE OR AGREEMENT – EARLY TERMINATION CHARGES

- 3.2 If, during the Service Schedule Term, this Service Schedule or this Agreement is terminated for any reason other than for our material breach, we may charge you an amount equal to 47% of 1/3rd of the average Service charges paid or payable each month by you for the Service up to the date of cancellation, multiplied by the number of months (or part of a month) remaining in the Service Schedule Term. You acknowledge that this amount is a genuine pre-estimate of the loss we are likely to suffer.

TERMINATION OF INDIVIDUAL EMB PLUS PLANS - EARLY TERMINATION CHARGES

- 3.3 If you or we terminate an EMB Plus Plan, other than for our material breach, we may charge you an ETC, calculated in accordance with the following formula:

$$\text{ETC payable (GST incl.) for each EMB Plus Plan} = \frac{\text{Base ETC amount} \times \text{Number of months (or part thereof) remaining in the EMB Plus Plan Term}}{24}$$

Where the Base ETC (incl. GST) amounts for the:

- (g) Freedom Access Standard Plan with the standard Monthly Service Fee of \$130 is \$1,125; and
- (h) Freedom Access SIM Only Plan with the standard Monthly Service Fee of \$120 is \$765.

Where a discount has been applied to the standard Monthly Service Fee, the relevant Base ETC (incl. GST) for the EMB Plus Plan with the discounted Monthly Service Fee is as set out in Attachment 1.

You acknowledge that this amount is a genuine pre-estimate of the loss we are likely to suffer.

- 3.4 If you, or an End User, do not comply with our FairPlay Policy, we may on 7 days notice to you, convert the relevant Freedom Access Standard Plan or Freedom Access SIM Only Plan to a Telstra Mobile Broadband \$69.95 Monthly Casual Data Plan on a month-to-month basis, and charge you an ETC, calculated using the formula set out in clause 3.3 above. If the Telstra Mobile Broadband \$69.95 Monthly Casual Data Plan is no longer available, we may transfer your relevant Freedom Access

Standard Plan or Freedom Access SIM Only Plan to any other current plans which are reasonably comparable. We will tell you before this happens.

MOVE BETWEEN PLANS

3.5 If you, or an End User, want to move from a:

- (i) Freedom Access Standard Plan to an EMB Standard Plan with the same Monthly Service Fee as the Freedom Access Standard Plan set out in this Service Schedule; or
- (j) Freedom Access SIM Only Plan to an EMB SIM Only Plan with the same Monthly Service Fee as the Freedom Access SIM Only Plan set out in this Service Schedule;

then:

- (k) the contract term of the plan you move to, will be the number of months (or part thereof) remaining in the EMB Plus Plan Term you are moving from;
- (l) you will not be required to pay an ETC; and
- (m) you are not entitled to receive an EMB Capable Device at a subsidised price when you move to an EMB Standard Plan.

To be eligible to move to an EMB Plan under this clause, you must have an Enterprise Mobile Broadband Service Schedule which entitles you to connect to an EMB Standard Plan with the same Monthly Service Fee as the Freedom Access Standard Plan set out in this Service Schedule and/or an EMB SIM Only Plan with the same Monthly Service Fee as the Freedom Access SIM Only Plan set out in this Service Schedule.

3.6 Any other moves between EMB Plus Plans or moves to an EMB Plan you wish to make, except for those permitted under clauses 3.5 above, will be a termination of your existing EMB Plus Plan and an ETC will apply as set out in clause 3.3 above.

4 ORDERING SERVICES

4.1 You must order EMB Plus Plans from us directly by completing and sending to us an Application Form. We are not bound to accept your order.

4.2 If we accept your order, the Application Form together with this Agreement will apply.

5 DEFINITIONS

5.1 In this Service Schedule, unless otherwise indicated:

Application Form means the Telstra application form that we supply to you from time to time to order EMB Plus Plans.

Att 1 to Schedule 9 – Pricing

SET UP FEES:

	GST excl	GST incl
Secondary authentication identifier used to authenticate End Users ("Additional Authentication Realm") (if required)	\$2,272.73	\$2,500

DISCOUNTED EMB PLUS PLANS AND BASE ETC:

Freedom Access Standard Plan

Freedom Access Standard Plan (\$80)		GST excl	GST incl
	Monthly Service Fee	\$72.73	\$80
Base ETC (incl. GST) is \$1,020			

Freedom Access SIM Only Plan

Freedom Access SIM Only Plan (\$70)		GST excl	GST incl
	Monthly Service Fee	\$63.64	\$70
Base ETC (incl. GST) is \$645			

Freedom Access Plans:

(Monthly included data allowance - Our FairPlay Policy applies and imposes a kilobyte limit per month on your data usage of 12000 MB. Our FairPlay Policy is set out in Part A - General of the Telstra Mobile Section of Our Customer Terms, and should be read so that any specific reference to Telstra Mobile IPWAN also includes Telstra Enterprise Mobile Broadband Plus)*

* When calculating data volumes:

- (a) where the volume of data transferred is not a whole number of kilobytes, it is rounded up to the next kilobyte at the earlier of the end of each session or 24 hours;
- (b) 1024 bytes = 1 kilobyte (KB) and 1024 kilobytes = 1 megabyte (MB).

Professional Access Plans:

(Monthly included data allowance is 1,024 MB. Data usage above the monthly included data allowance will be charged as above)*

* When calculating data volumes:

- (a) where the volume of data transferred is not a whole number of kilobytes, it is rounded up to the next kilobyte at the earlier of the end of each session or 24 hours;
- (b) 1024 bytes = 1 kilobyte (KB) and 1024 kilobytes = 1 megabyte (MB).

SCHEDULE 10 – TELSTRA MOBILE CONNECT SOLUTION

SERVICE START DATE: The date this Agreement is signed by the last party or the date you accept the terms and conditions of this Agreement by way of an Order for Services, such date being the date on your Order for Services form.

SERVICE SCHEDULE TERM: 36 months.

SERVICE TERMS

1 SERVICE DESCRIPTION

SERVICE

- 1.1 The Telstra Mobile Connect (TMC) Solution allows eligible customers with:
- (a) devices which are properly configured and certified by us as compatible (devices);
 - (b) compatible application software with a valid SSL server certificate, and any other software necessary to run such software (**SSL business application software**); and
 - (c) any other software, licences and hardware required to use the SSL Business Services,
- to:
- (d) send and receive data on the SSL business application software over SSL, including allowing you to send email (**SSL Business Services**); and
 - (e) access the internet on the devices.
- 1.2 You can only use the TMC Solution if you:
- (a) have a device for each intended user of the service;
 - (b) connect (and keep connected) each intended service to:
 - (i) a Telstra Mobile Connect Plan (**TMC Plan**); and
 - (ii) either the Mobile Connect Voice Plan or an Eligible Mobile Voice Plan;
 - (c) have, and can run, the SSL business application software (including having all necessary server and client access licences);
 - (d) satisfy other minimum system, hardware, software (including having all necessary server and client access licences); and
 - (e) satisfy other minimum system, hardware, software and licence requirements as advised by us.
- 1.3 Your SSL business application software must:
- (a) be connected to the internet;
 - (b) be configured to the settings (if any) required to access an eligible device; and
 - (c) have an appropriate SSL certificate installed.

- 1.4 You must set up your SSL business application software so that all data transmitted to a device through such software is encrypted. Any such data that is not encrypted will not be recognised as SSL Business Services and will count towards your monthly mobile internet data allowance.
- 1.5 It is your responsibility to purchase, install and configure all software and licences to work with the SSL Business Service.

TMC PLANS

- 1.6 The TCM Solution is available on the following plans:
 - (a) a 24 month contract term plan with a device, as determined by us, purchased at a subsidised price (**Mobile Connect Plan with Device**); and
 - (b) if you choose to purchase a device outright, a service only plan on:
 - (iii) a 24 month contract term (**Mobile Connect SIM Only Plan**); or
 - (iv) a month to month basis (**Mobile Connect SIM Only Casual Plan**),
 (together the **TMC Plans**).
- 1.7 At the end of your contract term, your service will remain on the selected TMC Plan (and, if applicable, the Mobile Connect Voice Plan) on a month to month basis. If your selected plan is no longer available, we may transfer your service to any other current plan which is reasonably comparable. We will tell you before this happens.

2 PRICING

- 2.1 All prices for the TMC Plans described in this Service Schedule and any other fees are the applicable Our Customer Terms prices, unless otherwise set out in this Service Schedule.
- 2.2 The prices and Monthly Credit set out in this Service Schedule will be effective from implementation into our billing systems.
- 2.3 All prices set out in this Service Schedule are GST exclusive, unless otherwise stated.

MONTHLY CREDIT

- 2.4 If you retain your Mobile Connect SIM Only Casual Plan for a 24 month period you may be entitled to a Monthly Credit. If you are entitled to a Monthly Credit for your Mobile Connect SIM Only Casual Plan, this will be set out in Attachment 1 of this Service Schedule. This Monthly Credit will be applied on a monthly basis.
- 2.5 Except for any Monthly Credit you may be entitled to, you will not be entitled to receive any other credits or discounts in relation to your TMC Plans.
- 2.6 We may withdraw or decrease the Monthly Credit at any time if you do not pay any amounts due to us on time.

3 TERM AND TERMINATION

- 3.1 This Service Schedule begins on the Service Start Date and continues for the Service Schedule Term unless terminated or renewed.
- 3.2 If you or we terminate a Mobile Connect Plan with Device or Mobile Connect SIM Only Plan, other than

for our material breach, we may charge you an Early Termination Charge (ETC) calculated in accordance with the following formula:

$$\text{ETC (GST inclusive) payable} = \frac{\text{Base ETC amount (GST inclusive) x number of months (or part of a month) remaining in the 24 month contract term}}{24}$$

where the Base ETC amount is as set out in the Application Form and Our Customer Terms.

- 3.3 If you or we terminate a Mobile Connect SIM Only Casual Plan, other than for our material breach, within the first 24 months of you purchasing that Mobile Connect SIM Only Casual Plan, we may require you to repay us the total amount of any Monthly Credits we have paid to you in relation to that Mobile Connect SIM Only Casual Plan.
- 3.4 If this Service Schedule is terminated under clause 3.3 above or for any reason other than for our material breach, we may:
- (a) for a Mobile Connect Plan with Device or Mobile Connect SIM Only Plan, charge you an ETC calculated using the formula set out in clause 3.3 above; and
 - (b) for a Mobile Connect SIM Only Casual Plan where the termination results in a cancellation of your Mobile Connect SIM Only Casual Plan within the first 24 months of you purchasing that Mobile Connect SIM Only Casual Plan, we may require you to repay us the total amount of any Monthly Credits we have paid to you in relation to that Mobile Connect SIM Only Casual Plan.
- 3.5 You acknowledge that these amounts are a genuine pre-estimate of the loss we are likely to suffer.

4 ORDERING SERVICES

- 4.1 You may order a TMC Solution directly from us by completing and sending to us an Application Form. We are not bound to accept your order. If we accept your order, the Application Form together with the terms of this Agreement will apply.
- 4.2 For the avoidance of doubt, orders for the TMC Solution must not be made through Telstra shops or dealers.

5 DISCLOSURE OF INFORMATION

- 5.1 You acknowledge that we may need to disclose information in relation to your TMC Solution to our suppliers for activation/de-activation or related purposes, and you consent to this disclosure.

6 DEFINITIONS

- 6.1 In this Service Schedule, unless otherwise stated:

Application Form means a Telstra Application Form used to order TMC Plans.

Monthly Credit means the monthly credit that applies to your TMC Plan as set out in Attachment 1 of this Service Schedule.

Quarter means a full 3 calendar months based on the financial year (which begins on the first day of July in any calendar year). We will commence monitoring your minimum spend per quarter at the completion of the first 3 calendar month period based on the financial year following the Start Date and each 3 calendar month period thereafter.

Att 1 to Schedule 10 – Pricing

TMC SOLUTION PRICING

Services	Pricing (GST inclusive)
Telstra Mobile Connect Solution	Mobile Connect Plan with Device - Premium \$10 Monthly Credit

Services	Pricing (GST inclusive)
Telstra Mobile Connect Solution	Mobile Connect Plan with Device - Standard \$10 Monthly Credit

Services	Pricing (GST inclusive)
Telstra Mobile Connect Solution	Mobile Connect Plan with Device - Basic \$10 Monthly Credit

Services	Pricing (GST inclusive)
Telstra Mobile Connect Solution	Mobile Connect SIM Only Plan (24 months) \$10 Monthly Credit

Services	Pricing (GST inclusive)
Telstra Mobile Connect Solution	Mobile Connect SIM Only Casual Plan \$10 Monthly Credit (Note: This Monthly Credit is only available to you if you remain on this plan for a minimum of 24 months. If you fail to meet this requirement, we may require you to repay any Monthly Credit received by you.)

TMS ACCESS CHARGES

Volume Commitment	Single Rate (including GST)	Conditions
No less than 100,000 SMS per month	\$0.10 per SMS	Flat Rate per SMS
No less than 100,000 MMS per month	\$0.30 per SMS	Flat Rate per MMS
TIM Licence Pack	\$1500 Per annum	Must be selected when completing application form

Conditions:

1. You are allowed up to 12 months from the start of the contract term to reach the monthly volume commitment.
2. Set up fee to be waived.
3. No other discounts apply.

SCHEDULE 11 – OTHER SERVICES

SERVICE START DATE: The date this Agreement is signed by the last party or the date you accept the terms and conditions of this Agreement by way of an Order for Services, such date being the date on your Order for Services form.

SERVICE SCHEDULE TERM: 36 months.

SERVICE TERMS

1 SERVICE DESCRIPTION

1.1 The parties agree that you may purchase any:

- (a) Solution Managed Services
- (b) Technical Consultancy Services
- (c) Telstra products or services; or
- (d) Sensis products or services; or
- (e) Satellite, Equipment and Supply Services, Broadcast Wi-Fi, Call/Contact Centre Technologies, Cloud Partnering Services(IaaS/PaaS), Conferencing, Enterprise Messaging, Enterprise Telephony & Unified Communications, Managed WAN(SD-WAN), Radio, Wifi (LAN) and Project & Other Services
- (f) Any other third party ICT related products or services supplied by us to you as notified to you from time to time ,

in accordance with any standard terms and conditions applicable to the particular products or services referred to in this clause 1, unless otherwise set out in this Service Schedule.

Att 1 to Schedule 11 – Pricing

Services	Pricing (GST inclusive)	
<p>Navman Wireless GPS Fleet and Asset Management Solutions</p> <p>The Navman Wireless GPS Fleet and Asset Management Solutions (“Navman Wireless Solution”) uses the Telstra Mobile Network to provide near real-time vehicle and asset locations, mapping, reporting and mobile communication.</p>	11 to 29 licenses	Price
	Hardware Repayment Option	RRP less \$2 per month.
	License Fee (per license per month)	\$30.
	Additional Qube hardware	Waived for every 11 ^h Qube hardware.
	30 to 49 licenses	Price
	Hardware Repayment Option	RRP less \$4 per month.
	License Fee (per license per month)	\$30 per user per month.
	Additional Qube hardware	Waived for every 6 th Qube hardware.
	50+ licenses	Price
	Hardware Repayment Option	Price on Application.
	License Fee	
	Conditions	
	<ul style="list-style-type: none">No other discounts, special pricing plans or other promotional offers apply.We may withdraw the pricing in this Attachment at any time.	

SCHEDULE 12 – WHISPIR PLATFORM

SERVICE START DATE: The date the Agreement is signed by the last party.

SERVICE SCHEDULE TERM: 36 months

SERVICE DETAILS

WHISPIR PLATFORM SERVICES

Please select the Whispir Platform edition, optional modules, API and messaging features you require, which will be provided by us:

Whispir Platform Edition

(Required – choose one only. Features and inclusions for each Edition are set out in Attachment 1 to Sch 12)

- ☐ Light
- ☐ Business
- ☐ Essential
- ☐ Professional
- ☐ Enterprise
- ☐ Platinum
- ☐ API – Start-up
- ☐ API – Business
- ☐ API – Enterprise

Optional Modules

Note: the Whispir Platform Edition you purchase determines which modules you are eligible to purchase:

Module	Whispir Platform Edition you must have
<input type="checkbox"/> Location module	Essential, Professional, Enterprise or Platinum
<input type="checkbox"/> Voice module	Business, Essential, Professional, Enterprise or Platinum
<input type="checkbox"/> Voice In module	Essential, Professional, Enterprise or Platinum
<input type="checkbox"/> Events module	Essential, Professional, Enterprise or Platinum
<input type="checkbox"/> Education module	Essential, Professional, Enterprise or Platinum
<input type="checkbox"/> Multilingual module	Essential, Professional, Enterprise or Platinum
<input type="checkbox"/>	Essential, Professional, Enterprise or Platinum

Other Features

- ☐ Contact API
- ☐ Text-in Module: Number of Text In numbers:

SMS charges

Please select the method of SMS charging:

- ☐ PAYG
- ☐ Government Rate (Panel & Non-Panel)
- ☐ Committed Volume: messages

Mobile Applications

- ☐ Whispir OneClick
- ☐ Whispir Composer
- ☐ Whispir Connect
- ☐ Whispir Messenger

IMPLEMENTATION, PLATFORM & ENTERPRISE SERVICES

Please select the Implementation, Platform & Enterprise Services you require (more service detail is set out in section 2 of Attachment 1 to this Schedule).

Implementation Services

- ☐ Whispir Light Edition
- ☐ Whispir Business Edition
- ☐ Whispir Essential Edition
- ☐ Whispir Professional Edition
- ☐ Whispir Enterprise Edition
- ☐ Whispir Platinum Edition
- ☐ API – Start-up
- ☐ API – Business
- ☐ API – Enterprise

Platform Services - Customisation and optimisation services (optional):

- ☐ Events
- ☐ Assets
- ☐ Contacts
- ☐ Contact API
- ☐ Communities Package - simple
- ☐ Communities Package – advanced
- ☐ Templates - Starter
- ☐ Templates – 5 Templates
- ☐ Templates – 10 Templates
- ☐ Continuous Optimisation Package
- ☐ Customer Attributes Package
- ☐ Social Media Package p/SM type

☐ API Enterprise Package

Training services (optional):

☐ Half Day (1 Package) Number of Packages:

☐ Full Day (2 Packages) Number of Packages:

☐ Full Day (3 Packages) Number of Packages:

ENTERPRISE SERVICES (OPTIONAL)

Please select the Enterprise Services you require:

	Resource	Days
<input type="checkbox"/> Consulting servicers		
<input type="checkbox"/> Development services		
<input type="checkbox"/> Integration services		
If you select any of the above Enterprise services, you will be charged at the rates of the relevant personnel performing the services, as set out in section 3 of Attachment 1 to this Schedule, or in the applicable Statement of Work.		

SUPPORT SERVICE

Basic & Standard Support

Basic Support Services are included as part of API, Light and Business Editions of Whispir. Standard Support Services are included as part of all other Whispir Platform editions.

Please tick the box below if you require Standard Support for the Business API Edition

☐ Standard Support of Business API Edition (additional \$295 charge)

Premium Support

Please tick the box below if you require Premium Support Services:

☐ Premium Support*

*The Premium Support Charge is calculated as 15% of total Base Charges and Subscription Charges (as defined in the Price List) each month. It is subject to change based on changes you make to your Base Charges and Subscription Charges (e.g. adding Contacts / Users / Modules).

Additional Support Charges apply (as per section 1.5 of Attachment 1 to this Schedule) for any service requests to the help desk that exceed any of the included Support service components.

ADDITIONAL PLATFORM USERS AND CONTACTS

If you require additional Platform Users and Contacts (on top of the included Platform Users and Contacts in your selected Edition), please complete this section:

Number of incremental Platform Users to be purchased: _____

Number of incremental Contacts to be purchased: _____

- ☐ Unlimited Contacts per Monthly (\$5,000 per month)

SERVICE TERMS

2 PRICING

- 2.1 The charges for the Service are set out in Att 1 to Schedule 12. Additional charges will apply for any other telecommunications services used in connection with the Service and additional services provided by us or Whispir in connection with the Service, and which are provided separately to the Service.
- 2.2 Any increase in fees payable for additional Platform Users or in relation to an upgraded Whispir Platform edition will be payable on a pro rata basis from the date that any new Platform Users are added or the Whispir Platform edition is upgraded.
- 2.3 All prices set out in this Service Schedule are GST exclusive, unless otherwise stated.

3 TERM AND TERMINATION

- 3.1 This Service Schedule begins on the Service Start Date and continues for the Service Schedule Term unless terminated or renewed.
- 3.2 You acknowledge and agree that Whispir may provide all or part of the Service, and if our agreement with Whispir ends we may cancel the Service on reasonable notice to you.

EARLY TERMINATION CHARGE

- 3.3 If you cancel, or we cancel as a result of your breach, the Service during the Service Schedule Term, we may charge you any waived Service charges and an amount calculated as follows:

$$A \times B \times 65\%$$

“A” = the average Service charges paid or payable each month by you for the Service up to the date of cancellation.

“B” = the number of months (or part of a month) remaining in the Service Schedule Term.

You acknowledge that this amount is a genuine pre-estimate of the loss we are likely to suffer.

4 ADDITIONAL TERMS OF SERVICE

- 4.1 The Whispir Platform section of Our Customer Terms is expressly incorporated into this Service Schedule.
- 4.2 To the extent any Platform Services or Enterprise Services are provided by us, the terms and conditions of Part L (Installation, Set-up and Design Services) of the Telstra Mobile section of Our Customer Terms apply and are expressly incorporated into this Service Schedule. Reference in that section to an “application form” includes this Service Schedule.

5 DEFINITIONS

5.1 In this Service Schedule:

Platform User means a person you nominate who can log in to the Whispir Platform and initiate messages.

Contact means a person you nominate who can receive and respond to messages sent via the Whispir Platform (but not initiate messages).

Enterprise Services means the professional services described in section of Att 1 to Schedule 12.

Implementation Services means the services to implement the Whispir Platform, as described in section Att 1 to Schedule 12.

Platform Services means the configuration and customisation packages and training services described in sections Att 1 to Schedule 12.

Service means the Whispir Platform, including all platform editions, optional modules, APIs and messaging features.

Support Services means the basic, standard and premium support services provided in relation to the Whispir Platform, as described in sections Att 1 to Schedule 12.

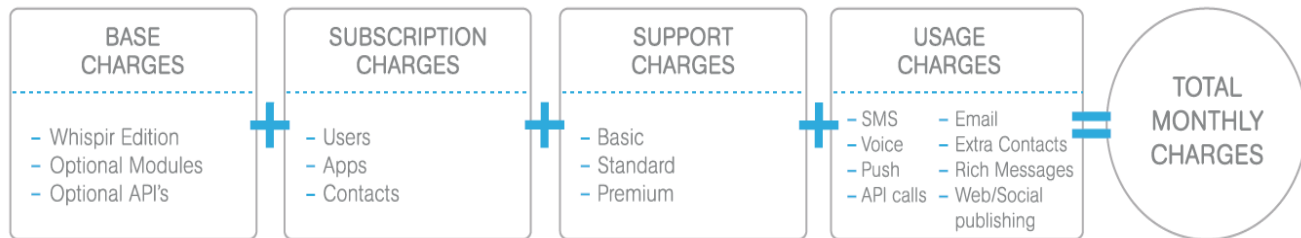
Service Schedule Term means the term set out on the first page of this Schedule.

Service Start Date means the date set out on the first page of this Schedule.

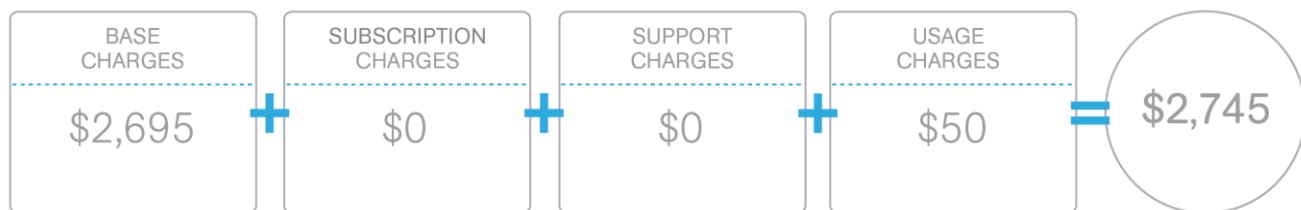
Att 1 to Schedule 12 – Pricing for Whispir Solution

1 WHISPIR PLATFORM - MONTHLY CHARGES

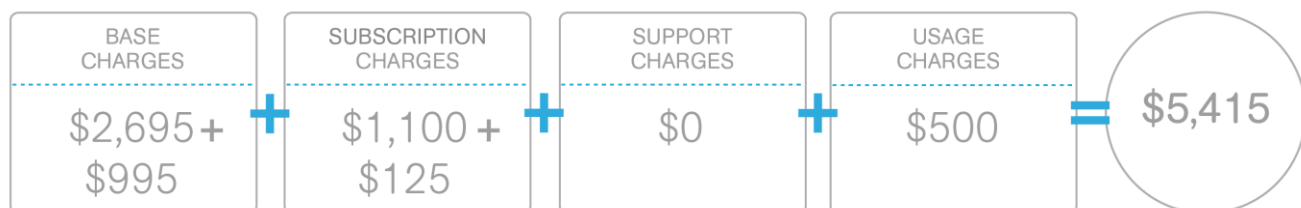
1.1 The monthly charges are calculated using the following formula:



An example of the minimum Whispir Enterprise Edition monthly charges per month is:



An example of a typical Whispir Enterprise Edition monthly charge (where Customer takes (a) Enterprise API, (b) Subscription for 20 additional Users (above 10 included) at \$55 each, (c) Subscription for 5 additional API Apps @\$25 each), (d) Standard Support, and (e) \$500 Messaging) is:



1.2 All monthly charges are paid in arrears, except the Base charges which are paid monthly in advance.

1.3 The monthly charges do not include, and additional charges will apply for:

- any devices you purchase from us for use with the Service;
- your mobile plan, mobile data plan and voice and data usage;
- your access to the Internet and data usage;
- configuration of your system (if capable) and the Whispir Platform for CAP messaging and use of social media features;
- any additional services you use that are provided by us or Whispir in connection with the Service.

BASE CHARGES

WHISPIR PLATFORM SERVICES	MONTHLY CHARGES	ADDITIONS
Whispir Platform Edition		
Light – includes: <ul style="list-style-type: none"> • 1 Platform User • 1000 Contacts • Basic Support • Online training & setup • Excludes Messenger App 	\$95 No Set-up	Add users: \$95 per user/month (over 1 user) Add contacts: \$0.15 per month
Business – includes: <ul style="list-style-type: none"> • 5 Platform Users • 2500 Contacts • Basic Support • Webinar training • Whispir REST API: 3 req/sec • API Apps: 1 (up to 5 apps) • Excludes Messenger App 	\$595 Set-up \$500	Add users: \$95 per user/month (over 5 users) Add contacts: \$0.15 per month Add optional modules: Voice Out \$495 per month
Essential – includes: <ul style="list-style-type: none"> • 1 Platform User • 1000 Contacts • Standard Support • Facilitated training • Whispir REST API: 5 req/sec SMPP, SOAP, HTTPS APIs. • API Apps: 1 app (up to 5) • Whispir OneClick, Whispir Composer & Whispir Connect mobile apps 	\$1,295 Set-up \$2,000	Add users: \$95 per user/month (over 1 user) Add contacts: \$0.15 per month Additional API Apps: \$25 per app/month Add optional modules: \$995 per module/month each
Professional – includes: <ul style="list-style-type: none"> • 5 Platform Users • 2500 Contacts • Standard Support • Facilitated training • Whispir REST API: 10 req/se SMPP, SOAP, HTTPS APIs. • API Apps: 1 app (up to 5) 	\$1,995 Set-up \$5,000	dd users: \$75 per user/month (over 5 users) Add contacts: \$0.15 per month Additional API Apps: \$25 per app/month

<ul style="list-style-type: none"> Whispir OneClick, Whispir Composer & Whispir Connect mobile apps 		Add optional modules: \$995 per module/month each
Enterprise – includes: <ul style="list-style-type: none"> 10 Platform Users 5000 Contacts Standard Support Facilitated training Whispir REST API: 20 req/sec SMPP, SOAP, HTTPS APIs. API Apps: 1 app (up to 10) Whispir OneClick, Whispir Composer & Whispir Connect mobile apps Multilingual module 	\$2,695 Set-up \$10,000	Add users: \$55 per user/month (over 10 users) Add contacts: \$0.15 per month Additional API Apps: \$25 per app/month Add optional modules: \$995 per module/month each
Platinum – includes: <ul style="list-style-type: none"> 100 Platform Users 10000 Contacts Standard Support Facilitated training Whispir REST API: 30 req/sec SMPP, SOAP, HTTPS APIs. API Apps: 1 app (up to 10) Whispir OneClick, Whispir Composer & Whispir Connect mobile apps All optional modules* *Events, Maps, Education, Voice In & Contact API subject to a setup charge	\$9,995 Set-up \$10,000	Add users: \$25 per user/month (over 100 users) Add contacts: \$0.15 per month Additional API Apps: \$25 per app/month

API SUITE	MONTHLY CHARGES	ADDITIONS
API – Startup – includes: <ul style="list-style-type: none"> REST API 1 API user Online documentation & training API: 5 request/sec API Apps: 1 app max 	\$0 No minimum	N/A

<ul style="list-style-type: none"> Voice out Basic support 		
API – Business - includes <ul style="list-style-type: none"> REST API 1 API user Online documentation & training API: 10 request/sec API Apps: 5 app max Voice out Basic support 	\$250 (\$250 of messages included) No Set-up	Add standard support \$295 per month Additional API Apps: \$25 per app/month
API – Enterprise - includes <ul style="list-style-type: none"> REST API SMPP, SOAP, HTTP & Email API's 1 REST API user Online documentation & training API: 30 request/sec API Apps: 10 app max Voice out Standard support 	\$995 (\$995 of messages included) No Set-up	Add premium support \$495 per month Additional API Apps: \$25 per app/month

MOBILE APPLICATIONS

MOBILE APP	CHARGE
Whispir OneClick	\$POA
Whispir Composer	\$POA
Whispir Connect	\$POA
Whispir Messenger	\$POA

MULTI-AGENCY DISCOUNTS

- 1.4 If you have related entities who each have separate Whispir Platform accounts and you make application in writing to Telstra, Telstra may, in its sole discretion and by written notice, provide the following discounts:

(a) **Discounted Whispir Platform edition fees** = $A \div (1 + B)$

Where:

A = Whispir Platform edition fees for all related entities

B = Number of related entities using separate Whispir Platform accounts

(b) **Discounted Profile User fees** = $C \div (D \div E)$

Where:

C = Profile User fees payable for the total number of unique Contacts of you and all of your related entities

D = The total number of your Contacts (whether unique or shared between you and your related entities)

E = The total number of unique Contacts of you and all of your related entities

SUPPORT CHARGES

1.5 Support charges are calculated as a percentage of the sum of all the Base Charges and variable User charges above.

SUPPORT LEVEL	MONTHLY CHARGE (%)
Basic Support	No charge
Standard Support	No charge (included) - Enterprise API, Essential, Professional, Enterprise, Platinum Editions \$295 - Business API Edition (Optional inclusion)
Premium Support	15% - Essential, Professional, Enterprise, Platinum Editions plus any optional inclusion \$495 - Enterprise API Edition (Optional inclusion)

1.6 The following additional charges will apply for any requests to the Help Desk that exceed any of the Support service components.

SUPPORT SERVICE COMPONENTS	BASE SUPPORT	STANDARD SUPPORT	PREMIUM SUPPORT
Help Desk availability	Online only, 9am to 5pm, week day support.	24 hours a day, 7 days a week	24 hours a day, 7 days a week
Number of included requests to the Help Desk	-	1 request per month	15 requests per month
Cost of extra requests above number of included requests to the Help Desk	\$120	\$120	\$60
Help Desk included support times	-	9am – 5pm on weekdays (excluding any public holidays)	24 hours a day, 7 days a week
Help Desk included support hours	-	5 hours per month	20 hours per month

Cost of extra requests outside of included support times (Basic/Standard Support) or in excess of included monthly support hours	\$120	\$120	\$60
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MESSAGING CHARGES

SMS MESSAGES

- A minimum monthly charge of \$50 applies for any sent SMS messages (and \$250 for API Edition).
- All Delivery Receipts charged at \$0.0091 (excl. GST)
- Rich Messages[^]: Light Edition charged at \$0.099 (ex GST). Other Editions charged at \$0.025 (excl GST)

SMS CHARGES					
PAYG			Committed Volume		
Number of SMS (per month)	\$ Charge per SMS message	Government (panel and non-panel)	Committed volume of SMS (per month)	\$ Charge per SMS message	Government (panel and non-panel)
Up to 40,000	0.091	0.063	10,000	0.088	N/A
40,001 – 200,000	0.073		20,000	0.086	
200,001 – 400,000	0.068		40,000	0.071	
400,001 – 600,000	0.064		200,000	0.066	
600,001 – 800,000	0.059		400,000	0.062	
800,001 – 1,000,000	0.055		600,000	0.057	
1,000,000+	POA		800,000+	0.053	
			1,000,000+	POA	

*When volume/month option is selected, the minimum monthly charge will apply equal to: Minimum volume per month x \$ per message.

[^]When a SMS, Email or Push notification is used to invoke a rich message, these are charged in addition to the rich message.

EMAIL MESSAGES

NUMBER OF EMAIL MESSAGES	CHARGES (\$ PER EMAIL MESSAGE)
<100,000	No charge
100.001 – 1,000,000	0.005
1,000.001-10,000,000	0.0025
10,000.001+	0.00125

VOICE MESSAGES

TYPE OF VOICE MESSAGE	DESTINATION	CHARGES (PER 30 SECOND BLACK)^
Tier 1	More than 90 locations including Australia, NZ and the UK – see Attachment 2	\$0.10
Tier 2	See Attachment 2	\$0.15
Tier 3	See Attachment 2	\$0.20
Tier 4	See Attachment 2	\$0.25
Tier 5	See Attachment 2	\$0.30
Tier 6	See Attachment 2	\$0.35
Tier 7	See Attachment 2	\$0.40
Tier 8	See Attachment 2	\$0.65
Tier 9	See Attachment 2	\$1.05
Tier 10	See Attachment 2	\$10.25

* A voice message is made and charged each time the Service makes a call to any phone. Call conferencing features require two concurrent calls to be made per recipient and will be charged as two separate calls.

^Voice messages are charged in 30 second blocks (rounding up to the nearest half-minute), with no pro-rata. For example, a call of 18 seconds would be charged for a full 30 second block. A call of 35 seconds would be charged for 2 full 30 second blocks (i.e. 60 seconds in total).

UPGRADING TO UNLIMITED CONTACTS

CONTACTS	CHARGES PER MONTH
Unlimited Contacts per Month	\$5,000

OTHER

- SMS Message Alert: Charged at same rate as each SMS
- Push Notifications: From platform to app - \$0.025 per notification. From app to app (e.g. Messenger App to Messenger App) – no charge.
- IP Messaging: no charge
- Web/social publishing: no charge.

TEXT IN MODULE

TEXT IN	CHARGES PER MONTH
Per text in number	\$25

2 IMPLEMENTATION & PLATFORM SERVICE CHARGES

IMPLEMENTATION PACKAGES

2.1 Whispir implementation packages vary based on Edition:

EDITION	IMPLEMENTATION PACKAGE INCLUDES
Business API Edition – \$0	<ul style="list-style-type: none"> • API key • Platform account • Online documentation
Essential Edition – \$2,000	<ul style="list-style-type: none"> • Kick off call (approx. 1 ½ hour) • Account setup • Training (1.5 hrs web conference)
Light Edition – \$0 (Online registration)	<ul style="list-style-type: none"> • Platform account • Online documentation • Self-paced learning (Online FAQs and Videos)
Professional Edition – \$5,000	<ul style="list-style-type: none"> • Business Orientation Workshop • Discovery document • Account Setup and Data Review • Rich Template – Starter Package • Training (up to 10 users, web conference or in person, 4 hrs)
Business Edition Software – \$500 (Online registration)	<ul style="list-style-type: none"> • Platform account • Online documentation • Optional training (1.5 hrs web conference) • Self-paced learning (Online FAQs and Videos)
Enterprise Edition – \$10,000	<ul style="list-style-type: none"> • Business Orientation Workshop • Discovery document • Account Setup and Data Review • Rich Template – Starter Package • Training (up to 10 users, in person, 4 hrs) • Detailed Customer Success review 30-90 days after implementation (3 days).
Enterprise API Edition Software – \$0 (Online registration)	<ul style="list-style-type: none"> • API key • Platform account • Online documentation at http://developer.whispir.com

PLATFORM SERVICES PACKAGES

2.2 The following Services Packages are offered to configure, customise and enhance your Whispir Edition.

PACKAGE	
Events package – \$5,000	<p>Customised event configuration for incident management, event management and IT DevOps and service management requirements.</p> <ul style="list-style-type: none"> • Business process review meeting • Configure and customise event form • Configure dropdowns and any mandatory fields • Configure and customise event reporting to match event form • Up to 20 Fields per implementation • Optional links to Assets
Assets package – \$5,000	<p>Customised asset configuration for your IoT projects, asset management, tracking and fleet management solution.</p> <ul style="list-style-type: none"> • Business process review meeting • Configure and customise asset form • Configure dropdowns and any mandatory fields • Up to 20 Fields per implementation • Optional links to Events
Contacts package – \$5,000	<p>Configuration of Whispir's contact management module to customise the contact fields, dropdowns and data elements for specific business requirements.</p> <ul style="list-style-type: none"> • Business Review Workshop • Design of contact data • Configure and customise contact data elements • Configure and customise contact forms and filters • Configure and customise contact export and reports • Includes Custom attributes package (refer above)
Contact API package – \$5,000	<p>Configuration of Whispir's contact API to enable bulk update of contact data from enterprise systems.</p> <ul style="list-style-type: none"> • Business Review Workshop • Design of contact import data • Configuration of SFTP service • Configure and customise contact import data elements • Configure and customise workspace mappings <p>Exclusions:</p> <ul style="list-style-type: none"> • Contact API can be utilised with standard data elements. If custom data elements are required, Contact package is also required.

	<ul style="list-style-type: none"> Customisation of communities is subject to separate communities package.
Communities packages – simple – \$5,000	<p>Custom branding for Whispir Communities to enable seamless integration and ownership for staff intranets and customer facing applications.</p> <p>Inclusions:</p> <ul style="list-style-type: none"> Business Requirements Session Logo update and colour scheme customisation Contact field configuration to match contact package Configuration of subscription lists Configuration of subscription lists
Communities packages – advanced – \$10,000	<p>Custom branding for Whispir Communities to enable seamless integration and ownership for staff intranets and customer facing applications.</p> <p>Inclusions:</p> <ul style="list-style-type: none"> •Business Requirements Session Customisation of registration to meet corporate branding Customisation of community look and feel to meet corporate branding Design Review Session Contact field configuration to match contact package
Templates – Starter – \$2,000	<p>Professional, custom branded, multi-device tested, rich templates built to meet your corporate guidelines.</p> <p>Inclusions:</p> <ul style="list-style-type: none"> 1 Master Template: Create multichannel master template to brand guidelines (supplied by client) Configuration and testing of templates with Email, SMS, Voice*, Web, Rich Messaging 1 Template Content Variation (Email, SMS, Voice*, Web, Rich Messaging) Standard components plus a maximum of 2 custom components.
Templates – 5 – \$3,500	<p>Professional, custom branded, multi-device tested, rich templates built to meet your corporate guidelines.</p> <p>Inclusions:</p> <ul style="list-style-type: none"> 1 Master Template: Create multichannel master template to brand guidelines (supplied by client) Configuration and testing of templates with Email, SMS, Voice*, Web, Rich Messaging 5 Template Content Variations (Email, SMS, Voice*, Web, Rich Messaging). Standard components plus a maximum of 5 custom components.

Templates – 10 – \$5,000	<p>Professional, custom branded, multi-device tested, rich templates built to meet your corporate guidelines.</p> <p>Inclusions</p> <ul style="list-style-type: none"> • 1 Master Template: Create multichannel master template to brand guidelines (supplied by client) • Configuration and testing of templates with Email, SMS, Voice*, Web, Rich Messaging • 10 Template Content Variations (Email, SMS, Voice*, Web, Rich Messaging). • Standard components plus a maximum of 10 custom components.
Continuous Optimisation package – \$5,000 p.a.	<p>A six monthly consulting review from Whispir certified professionals aimed at continuing to enhance the value of your Whispir implementation.</p> <p>Inclusions:</p> <ul style="list-style-type: none"> • Detailed business review • System review by Whispir Consultants • Report on value optimisation within your business • Implementation support for enhancements
Custom attributes package – \$2,000	<p>Configuration of your custom fields to drive dynamic attributes within your templates.</p> <p>Inclusions:</p> <ul style="list-style-type: none"> • Create and configure custom attributes from Events module to templates • Up to 20 attributes per implementation
Social media package – \$1,000	<p>Configuration of Twitter, Facebook or LinkedIn social media to enable publication to Social feeds from Whispir. Inclusions:</p> <ul style="list-style-type: none"> • Guidelines on generating API key (client to perform) • Configuration of API connection • Testing of API connection
API Enterprise package – \$5,000	<p>Specialist API support and technical training to get your development team up to speed rapidly with the Whispir REST API.</p> <p>Inclusions:</p> <ul style="list-style-type: none"> • API Specialist demonstration of API to client developers (Webex) • Phone/ teleconference assistance to configure your API • Fair use policy: Up to 3 days of support provided

*Where Voice Out optional module is selected by customer

TRAINING SERVICES

TRAINING PACKAGES*	DURATION
User	2.5 hours
Administrator	1.5 – 2.5 hours
Optional Modules	1.5 – 2.5 hours
Advanced User	2.5 hours
Advanced Admin	2.5 hours
API Modules	1.5 – 2.5 hours
Rich Messages	2.5 hours

TRAINING BUNDLES	CHARGES
Half Day (1 Package)	\$1,000
Full Day (2 Packages)	\$2,000
Full Day (3 Packages)	\$2,400

*Customer training presentations, courseware and support material can be provided for an additional charge. Up to 10 people per training session.

3 ENTERPRISE SERVICE CHARGES

ENTERPRISE SERVICES	CHARGES
Blended Rate	\$2,200
Business Analyst	\$2,353
Consultant	\$2,353
Project Manager	\$2,353
Solution Architect	\$2,765
Network Architect	\$2,765
Software Engineer	\$2,176
Quality Analyst	\$1,765
Training Analyst	\$2,765

4 ADDITIONAL CHARGES (FOR PLATFORM AND ENTERPRISE SERVICES)

4.1 The following additional charges will apply to the extent applicable:

ADDITIONAL CHARGES	CHARGES
Travel and Accommodation	You will be charged for any travel and accommodation costs we or Whispir reasonably incur to provide the Service, plus 10%
Materials	You will be charged for any materials used.

Att 2 to Schedule 12 – International Voice Calls rates

Voice calls to satellite phones are itemised under Iridium in the table below. Call rates to other locations or satellite networks are available on request.

COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER
Afghanistan Fixed	Tier 5	Dominican Republic Mobile A	Tier 2	Jordan Mobile C	Tier 1	Russia Mobile A	Tier 1
Afghanistan Mobile A	Tier 4	Dominican Republic Mobile B	Tier 2	Kazakhstan Fixed	Tier 2	Russia Mobile B	Tier 2
Afghanistan Mobile B	Tier 3	Dominican Republic Mobile C	Tier 2	Kazakhstan Mobile	Tier 3	Rwanda Fixed And Mobile	Tier 2
Albania Fixed A	Tier 1	East Timor	Tier 10	Kenya Fixed	Tier 2	Saipan	Tier 1
Albania Fixed B	Tier 8	Ecuador Fixed	Tier 2	Kenya Mobile	Tier 2	Saipan Information	Tier 8
Albania Mobile A	Tier 5	Ecuador Mobile A	Tier 4	Kiribati Fixed And Mobile	Tier 9	San Marino Fixed And Mobile	Tier 9
Albania Mobile B	Tier 5	Ecuador Mobile B	Tier 4	Korea, North Fixed And Mobile	Tier 8	Sao Tome Fixed And Mobile	Tier 9
Algeria Fixed	Tier 2	Ecuador Mobile C	Tier 3	Korea, Rep. Fixed	Tier 1	Saudi Arabia Fixed	Tier 2
Algeria Fixed Other	Tier 3	Egypt Fixed	Tier 2	Korea, Rep. Mobile A	Tier 1	Saudi Arabia Mobile A	Tier 3
Algeria Mobile A	Tier 6	Egypt Mobile	Tier 2	Korea, Rep. Mobile B	Tier 1	Saudi Arabia Mobile B	Tier 3
Algeria Mobile B	Tier 3	El Salvador On-Net Fixed	Tier 3	Kuwait Fixed	Tier 2	Saudi Arabia Mobile C	Tier 3
Algeria Mobile C	Tier 6	El Salvador Off-Net Fixed	Tier 4	Kuwait Mobile	Tier 2	Saudi Arabia Mobile D	Tier 3
American Samoa	Tier 1	El Salvador Mobile A	Tier 3	Kyrgyzstan Fixed	Tier 3	Senegal Fixed	Tier 3
Andorra Fixed	Tier 1	El Salvador Mobile B	Tier 4	Kyrgyzstan Mobile	Tier 3	Senegal Mobile	Tier 4
Andorra Mobile	Tier 5	El Salvador Mobile C	Tier 3	Laos Fixed	Tier 1	Serbia Fixed	Tier 2
Angola Fixed	Tier 2	El Salvador Mobile D	Tier 3	Laos Mobile	Tier 1	Serbia Mobile	Tier 4
Angola Mobile	Tier 3	El Salvador Mobile E	Tier 3	Latvia Fixed	Tier 1	Seychelles Island Fixed And Mobile	Tier 2
Anguilla Fixed	Tier 2	Equatorial Guinea Fixed	Tier 4	Latvia Mobile A	Tier 3	Sierra Leone Fixed	Tier 6
Anguilla Mobile A	Tier 4	Equatorial Guinea Mobile	Tier 4	Latvia Mobile B	Tier 8	Sierra Leone Mobile	Tier 6
Anguilla Mobile B	Tier 4	Eritrea Fixed	Tier 4	Latvia Mobile C	Tier 4	Singapore Fixed	Tier 1
Antarctica Fixed And Mobile A	Tier 9	Eritrea Mobile	Tier 4	Lebanon Fixed	Tier 2	Singapore Mobile	Tier 1

COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER
Antarctica Fixed And Mobile B	Tier 9	Estonia Fixed	Tier 1	Lebanon Mobile	Tier 4	Slovakia Fixed	Tier 1
Antigua & Barbuda Fixed	Tier 2	Estonia Mobile A	Tier 4	Lesotho Fixed	Tier 3	Slovakia Vas Fixed	Tier 3
Antigua & Barbuda Mobile A	Tier 2	Estonia Mobile B	Tier 4	Lesotho Mobile A	Tier 3	Slovakia Mobile Other	Tier 4
Antigua & Barbuda Mobile B	Tier 3	Estonia Mobile C	Tier 4	Lesotho Mobile B	Tier 3	Slovakia Mobile A	Tier 4
Argentina Fixed	Tier 1	Estonia Mobile D	Tier 6	Liberia Fixed	Tier 5	Slovakia Mobile B	Tier 3
Argentina Mobile	Tier 4	Ethiopia Fixed	Tier 4	Liberia Mobile	Tier 5	Slovakia Mobile C	Tier 4
Armenia Fixed B	Tier 5	Ethiopia Mobile A	Tier 4	Libya Fixed	Tier 4	Slovenia Fixed	Tier 1
Armenia Fixed A	Tier 2	Ethiopia Mobile B	Tier 5	Libya Mobile	Tier 5	Slovenia Mobile A	Tier 6
Armenia Mobile	Tier 4	Faeroe Islands Fixed And Mobile	Tier 5	Liechtenstein Fixed	Tier 1	Slovenia Mobile B	Tier 5
Aruba Fixed	Tier 2	Falkland Islands Fixed And Mobile	Tier 8	Liechtenstein Mobile	Tier 7	Slovenia Mobile C	Tier 5
Aruba Mobile A	Tier 4	Federated States Of Micronesia Fixed And Mobile	Tier 4	Lithuania Fixed	Tier 1	Solomon Island Fixed And Mobile	Tier 9
Aruba Mobile B	Tier 3	Fiji Islands Fixed	Tier 3	Lithuania Mobile	Tier 3	Somalia Fixed And Mobile	Tier 7
Ascension Island Fixed And Mobile	Tier 10	Fiji Islands Mobile	Tier 5	Luxembourg Fixed	Tier 1	South Africa Fixed	Tier 1
Australia Fixed	Tier 1	Finland Fixed A	Tier 1	Luxembourg Mobile A	Tier 3	South Africa Mobile A	Tier 4
Australia Mobile	Tier 2	Finland Fixed B	Tier 2	Luxembourg Mobile B	Tier 4	South Africa Mobile B	Tier 4
Austria Fixed	Tier 1	Finland Mobile A	Tier 2	Macau Fixed	Tier 1	South Africa Mobile C	Tier 4
Austria Mobile A	Tier 2	Finland Mobile B	Tier 2	Macau Mobile	Tier 1	Spain Fixed A	Tier 1
Austria Mobile B	Tier 2	France Fixed	Tier 1	Macedonia Fixed	Tier 1	Spain Fixed B	Tier 6
Austria Mobile C	Tier 6	France Mobile A	Tier 2	Macedonia Mobile	Tier 6	Spain Mobile A	Tier 2
Austria Mobile D	Tier 2	France Mobile B	Tier 2	Madagascar Fixed	Tier 5	Spain Mobile B	Tier 2
Austria Mobile E	Tier 2	France Mobile C	Tier 3	Madagascar Mobile	Tier 5	Spain Mobile C	Tier 4
Austria Mobile F	Tier 6	France Mobile D	Tier 3	Malawi Fixed	Tier 2	Spain Mobile D	Tier 2
Azerbaijan Fixed	Tier 3	France Mobile E	Tier 8	Malawi Mobile	Tier 2	Sri Lanka Off-Net Fixed	Tier 2

COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER
Azerbaijan Mobile	Tier 4	French Antilles Fixed	Tier 3	Malaysia Fixed	Tier 1	Sri Lanka Mobile	Tier 2
Bahamas Fixed	Tier 1	French Antilles Mobile	Tier 6	Malaysia Mobile	Tier 1	St. Helena Fixed And Mobile	Tier 10
Bahamas Mobile	Tier 1	French Guiana Fixed	Tier 3	Maldives Fixed And Mobile	Tier 8	St. Kitts & Nevis Fixed	Tier 2
Bahrain Fixed	Tier 3	French Guiana Mobile	Tier 6	Mali Republic Fixed	Tier 4	St. Kitts & Nevis Mobile A	Tier 4
Bahrain Mobile	Tier 2	French Polynesia Fixed	Tier 4	Mali Republic Mobile A	Tier 5	St. Kitts & Nevis Mobile B	Tier 4
Bangladesh Fixed	Tier 1	French Polynesia Mobile	Tier 5	Mali Republic Mobile B	Tier 5	St. Lucia Fixed	Tier 2
Bangladesh Mobile	Tier 1	Gabon Fixed	Tier 6	Malta Fixed	Tier 1	St. Lucia Mobile	Tier 4
Barbados Fixed	Tier 2	Gabon Mobile	Tier 6	Malta Mobile	Tier 4	St. Pierre & Miquelon Fixed	Tier 5
Barbados Mobile A	Tier 4	Gambia Fixed	Tier 6	Marshall Island Fixed And Mobile	Tier 4	St. Pierre & Miquelon Mobile	Tier 8
Barbados Mobile B	Tier 4	Gambia Mobile	Tier 6	Mauritania Fixed	Tier 3	St. Vincent & The Grenadines Fixed	Tier 2
Belarus Fixed A	Tier 4	Georgia Fixed	Tier 2	Mauritania Mobile	Tier 4	St. Vincent & The Grenadines Mobile A	Tier 4
Belarus Fixed B	Tier 9	Georgia Mobile	Tier 2	Mauritius Fixed	Tier 2	St. Vincent & The Grenadines Mobile B	Tier 4
Belarus Mobile	Tier 5	Germany Fixed A	Tier 1	Mauritius Mobile	Tier 2	Sudan Fixed	Tier 3
Belgium Fixed A	Tier 1	Germany Fixed B	Tier 6	Mayotte Island Fixed	Tier 3	Sudan Mobile A	Tier 3
Belgium Fixed B	Tier 4	Germany Mobile A	Tier 2	Mayotte Island Mobile	Tier 6	Sudan Mobile B	Tier 3
Belgium Mobile A	Tier 3	Germany Mobile B	Tier 3	Mcp Network	Tier 10	Suriname Fixed	Tier 3
Belgium Mobile B	Tier 3	Germany Mobile C	Tier 4	Mexico Fixed	Tier 1	Suriname Mobile A	Tier 4
Belgium Mobile C	Tier 4	Germany Mobile D	Tier 2	Mexico Mobile	Tier 2	Suriname Mobile B	Tier 3
Belgium Mobile D	Tier 4	Germany Mobile E	Tier 3	Moldova Fixed	Tier 3	Swaziland Fixed	Tier 2
Belize Fixed	Tier 4	Germany Mobile F	Tier 5	Moldova Mobile	Tier 4	Swaziland Mobile	Tier 3
Belize Mobile A	Tier 4	Ghana Fixed	Tier 2	Monaco Fixed	Tier 1	Sweden Fixed	Tier 1
Belize Mobile B	Tier 4	Ghana Mobile	Tier 3	Monaco Mobile	Tier 5	Sweden Mobile A	Tier 3
Benin Fixed	Tier 3	Gibraltar Fixed	Tier 1	Mongolia Fixed	Tier 1	Sweden Mobile B	Tier 3

COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER
Benin Mobile	Tier 4	Gibraltar Mobile	Tier 5	Mongolia Mobile	Tier 2	Sweden Mobile C	Tier 3
Bermuda Fixed	Tier 1	Greece Fixed	Tier 1	Montenegro Fixed	Tier 3	Sweden Mobile D	Tier 3
Bermuda Mobile	Tier 1	Greece Mobile A	Tier 3	Montenegro Mobile	Tier 6	Switzerland Fixed	Tier 1
Bhutan Fixed And Mobile	Tier 3	Greece Mobile B	Tier 3	Montserrat Fixed	Tier 3	Switzerland Fixed	Tier 2
Bolivia Fixed A	Tier 2	Greenland Fixed	Tier 8	Montserrat Mobile	Tier 3	Switzerland Mobile A	Tier 4
Bolivia Fixed A	Tier 3	Greenland Mobile	Tier 8	Morocco Fixed	Tier 1	Switzerland Mobile B	Tier 4
Bolivia Mobile A	Tier 2	Grenada Fixed	Tier 2	Morocco Mobile A	Tier 6	Switzerland Mobile C	Tier 6
Bolivia Mobile B	Tier 3	Grenada Mobile	Tier 4	Morocco Mobile B	Tier 5	Switzerland Mobile D	Tier 6
Bolivia Mobile C	Tier 2	Guadeloupe Fixed	Tier 3	Morocco Mobile C	Tier 8	Switzerland Mobile E	Tier 4
Bosnia-Herzegovina Fixed	Tier 3	Guadeloupe Mobile	Tier 6	Mozambique Fixed	Tier 2	Syrian Arab Republic Fixed	Tier 3
Bosnia-Herzegovina Mobile A	Tier 5	Guam	Tier 1	Mozambique Mobile A	Tier 2	Syrian Arab Republic Mobile	Tier 3
Bosnia-Herzegovina Mobile B	Tier 5	Guantanamo Bay Fixed And Mobile	Tier 9	Mozambique Mobile B	Tier 5	Taiwan Fixed	Tier 1
Botswana Fixed	Tier 2	Guatemala On-Net Fixed	Tier 2	Myanmar Fixed	Tier 5	Taiwan Mobile A	Tier 2
Botswana Mobile	Tier 4	Guatemala Off-Net Fixed	Tier 3	Myanmar Mobile	Tier 5	Taiwan Mobile B	Tier 2
Brazil Fixed	Tier 1	Guatemala Mobile A	Tier 2	Namibia Fixed	Tier 2	Taiwan Mobile C	Tier 2
Brazil Mobile	Tier 4	Guatemala Mobile C	Tier 2	Namibia Mobile	Tier 4	Tajikistan Fixed And Mobile	Tier 2
British Virgin Islands Fixed	Tier 2	Guatemala Mobile D	Tier 2	Nauru Fixed And Mobile	Tier 9	Tanzania Fixed	Tier 2
British Virgin Islands Mobile A	Tier 4	Guinea Bissau Fixed And Mobile	Tier 6	Nepal Fixed	Tier 3	Tanzania Mobile	Tier 4
British Virgin Islands Mobile B	Tier 4	Guinea Fixed	Tier 6	Nepal Mobile A	Tier 3	Thailand Fixed	Tier 1
Brunei Fixed	Tier 1	Guinea Mobile	Tier 6	Nepal Mobile B	Tier 3	Thailand Mobile	Tier 1
Brunei Mobile	Tier 1	Guyana Fixed	Tier 4	Netherlands Fixed	Tier 1	Thuraya Satellite	Tier 10
Bulgaria Fixed	Tier 1	Guyana Mobile A	Tier 4	Netherlands Mobile A	Tier 3	Togo Fixed And Mobile	Tier 6
Bulgaria Mobile	Tier 6	Guyana Mobile B	Tier 4	Netherlands Mobile B	Tier 4	Tonga Islands Fixed And Mobile	Tier 6

COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER
Burkina Faso Fixed	Tier 4	Haiti Fixed	Tier 4	Netherlands Mobile C	Tier 3	Trinidad & Tobago Fixed	Tier 1
Burkina Faso Mobile	Tier 5	Haiti Mobile A	Tier 4	Netherlands Mobile D	Tier 3	Trinidad & Tobago Mobile A	Tier 2
Burundi Fixed And Mobile	Tier 3	Haiti Mobile B	Tier 4	Netherlands Mobile E	Tier 3	Trinidad & Tobago Mobile B	Tier 2
Cambodia Fixed	Tier 2	Haiti Mobile C	Tier 4	Netherlands Mobile F	Tier 3	Tunisia Fixed	Tier 5
Cambodia Mobile	Tier 2	Haiti Mobile D	Tier 4	Netherlands Antilles Fixed	Tier 2	Tunisia Mobile A	Tier 6
Cameroon Fixed	Tier 3	Honduras Fixed	Tier 3	Netherlands Antilles Mobile A	Tier 2	Tunisia Mobile B	Tier 6
Cameroon Mobile A	Tier 4	Honduras Mobile A	Tier 3	Netherlands Antilles Mobile B	Tier 2	Turkey Fixed	Tier 1
Cameroon Mobile B	Tier 4	Honduras Mobile B	Tier 3	New Caledonia Fixed And Mobile	Tier 4	Turkey Mobile A	Tier 2
Canada Fixed And Mobile A	Tier 1	Honduras Mobile C	Tier 4	New Zealand Fixed	Tier 1	Turkey Mobile B	Tier 1
Canada Fixed And Mobile B	Tier 4	Honduras Mobile D	Tier 3	New Zealand Mobile	Tier 4	Turkey Mobile C	Tier 2
Cape Verde Islands Fixed	Tier 4	Hong Kong Fixed	Tier 1	Nicaragua Fixed	Tier 2	Turkey Mobile D	Tier 3
Cape Verde Islands Mobile	Tier 5	Hong Kong Mobile	Tier 1	Nicaragua Mobile	Tier 4	Turkey Mobile E	Tier 3
Cayman Islands Fixed	Tier 2	Hungary Fixed	Tier 1	Niger Republic Fixed And Mobile	Tier 4	Turkmenistan Fixed And Mobile	Tier 2
Cayman Islands Mobile A	Tier 3	Hungary Mobile A	Tier 2	Nigeria Fixed	Tier 2	Turks & Caicos Islands Fixed	Tier 2
Cayman Islands Mobile B	Tier 3	Hungary Mobile B	Tier 2	Nigeria Mobile A	Tier 2	Turks & Caicos Islands Mobile A	Tier 4
Central African Republic Fixed And Mobile	Tier 6	Hungary Mobile C	Tier 2	Nigeria Mobile B	Tier 2	Turks & Caicos Islands Mobile B	Tier 4
Chad Republic Fixed	Tier 3	Iceland Fixed	Tier 1	Niue Island Fixed And Mobile	Tier 10	Tuvalu Fixed And Mobile	Tier 9
Chad Republic Mobile A	Tier 5	Iceland Mobile A	Tier 3	Norfolk Island Fixed And Mobile	Tier 10	Uganda Fixed	Tier 2
Chad Republic Mobile B	Tier 3	Iceland Mobile B	Tier 3	Norway Fixed A	Tier 1	Uganda Mobile A	Tier 2
Chile Fixed	Tier 1	Iceland Mobile C	Tier 5	Norway Fixed B	Tier 4	Uganda Mobile B	Tier 2
Chile Mobile	Tier 4	India Fixed	Tier 1	Norway Mobile	Tier 4	Uganda Mobile C	Tier 2
Chile Fixed Rural	Tier 8	India Mobile A	Tier 1	Oman Fixed	Tier 2	Ukraine Fixed	Tier 2
Chile Fixed And Mobile	Tier 8	India Mobile B	Tier 1	Oman Mobile	Tier 5	Ukraine Mobile A	Tier 3

COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER
China Fixed	Tier 1	India Mobile C	Tier 1	Pakistan Fixed	Tier 2	Ukraine Mobile B	Tier 3
China Mobile	Tier 1	Indonesia Fixed	Tier 2	Pakistan Mobile A	Tier 2	Ukraine Mobile C	Tier 2
Christmas Island Fixed And Mobile	Tier 7	Indonesia Mobile A	Tier 2	Pakistan Mobile B	Tier 2	Ukraine Mobile D	Tier 3
Cocos Island Fixed And Mobile	Tier 7	Indonesia Mobile B	Tier 1	Palau, Republic Of Fixed And Mobile	Tier 6	United Arab Emirates Fixed	Tier 3
Colombia Fixed B	Tier 1	Indonesia Mobile C	Tier 10	Palestine Fixed	Tier 3	United Arab Emirates Mobile	Tier 3
Colombia Fixed A	Tier 3	Indonesia Mobile D	Tier 2	Palestine Mobile	Tier 4	United Kingdom Fixed	Tier 1
Colombia Mobile A	Tier 2	Indonesia Mobile E	Tier 1	Panama Fixed	Tier 1	United Kingdom Mobile A	Tier 2
Colombia Mobile B	Tier 2	Inmarsat Snac	Tier 10	Panama Mobile A	Tier 3	United Kingdom Mobile B	Tier 2
Colombia Mobile C	Tier 2	Iran Fixed	Tier 3	Panama Mobile B	Tier 3	United Kingdom Mobile C	Tier 3
Colombia Mobile D	Tier 2	Iran Mobile A	Tier 3	Panama Mobile C	Tier 3	United Kingdom Mobile D	Tier 2
Comoros Fixed	Tier 6	Iran Mobile B	Tier 3	Panama Mobile D	Tier 3	United Kingdom Mobile E	Tier 4
Comoros Mobile	Tier 6	Iraq Fixed	Tier 1	Papua New Guinea Fixed And Mobile	Tier 10	United Kingdom Mobile F	Tier 9
Congo, Republic Fixed	Tier 6	Iraq Mobile A	Tier 2	Paraguay Fixed	Tier 1	United Kingdom Mobile G	Tier 6
Congo, Republic Mobile	Tier 6	Iraq Mobile B	Tier 2	Paraguay Mobile	Tier 2	Uruguay Fixed	Tier 1
Cook Island Fixed And Mobile	Tier 8	Iraq Mobile C	Tier 2	Peru Fixed A	Tier 1	Uruguay Mobile A	Tier 4
Costa Rica Fixed	Tier 1	Iraq Mobile D	Tier 2	Peru Fixed B	Tier 5	Uruguay Mobile B	Tier 4
Costa Rica Mobile	Tier 1	Ireland Fixed	Tier 3	Peru Mobile A	Tier 3	Usa - Fixed And Mobile	Tier 1
Croatia Fixed	Tier 1	Ireland Mobile A	Tier 3	Peru Mobile B	Tier 3	Usa - Alaska Fixed And Mobile	Tier 3
Croatia Mobile	Tier 4	Ireland Mobile A	Tier 3	Peru Mobile C	Tier 3	Usa - Hawaii Fixed And Mobile	Tier 1
Cuba Fixed	Tier 9	Ireland Mobile B	Tier 6	Philippines Fixed	Tier 2	Usa - Puerto Rico Fixed And Mobile	Tier 1
Cuba Mobile	Tier 9	Ireland Mobile C	Tier 4	Philippines Mobile A	Tier 3	Usa - Puerto Rico Information Fixed And Mobile	Tier 8
Cyprus Fixed	Tier 1	Iridium	Tier 10	Philippines Mobile B	Tier 3	Usa - Virgin Islands	Tier 1
Cyprus Mobile A	Tier 1	Israel Fixed	Tier 1	Philippines Mobile C	Tier 3	Uzbekistan Fixed	Tier 2

COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER	COUNTRY	TIER
Cyprus Mobile B	Tier 1	Israel Mobile A	Tier 2	Philippines Mobile D	Tier 3	Uzbekistan Mobile	Tier 2
Czech Republic Fixed	Tier 1	Israel Mobile B	Tier 4	Poland Fixed	Tier 1	Vanuatu Fixed And Mobile	Tier 7
Czech Republic Mobile	Tier 3	Italy Fixed	Tier 1	Poland Mobile A	Tier 2	Venezuela Fixed	Tier 1
Dem. Rep. Of Congo Fixed	Tier 4	Italy Mobile A	Tier 3	Poland Mobile B	Tier 3	Venezuela Mobile A	Tier 4
Dem. Rep. Of Congo Mobile A	Tier 4	Italy Mobile B	Tier 3	Poland Mobile C	Tier 3	Venezuela Mobile B	Tier 4
Dem. Rep. Of Congo Mobile B	Tier 10	Italy Mobile C	Tier 3	Portugal Fixed	Tier 1	Venezuela Mobile C	Tier 3
Dem. Rep. Of Congo Mobile C	Tier 4	Italy Mobile D	Tier 4	Portugal Mobile A	Tier 3	Vietnam Fixed	Tier 1
Dem. Rep. Of Congo Mobile D	Tier 4	Italy Mobile E	Tier 4	Portugal Mobile B	Tier 2	Vietnam Mobile	Tier 1
Denmark Fixed	Tier 1	Italy Mobile F	Tier 6	Portugal Mobile C	Tier 2	Wallis & Fortuna Fixed And Mobile	Tier 9
Denmark Mobile A	Tier 3	Ivory Coast Fixed	Tier 5	Qatar Fixed	Tier 3	Western Samoa Fixed	Tier 4
Denmark Mobile B	Tier 4	Ivory Coast Mobile	Tier 5	Qatar Mobile	Tier 3	Western Samoa Mobile	Tier 6
Denmark Mobile C	Tier 3	Jamaica Fixed	Tier 2	Reunion Island Fixed	Tier 3	Yemen Fixed	Tier 3
Denmark Mobile D	Tier 3	Jamaica Mobile A	Tier 4	Reunion Island Mobile	Tier 6	Yemen Mobile	Tier 3
Diego Garcia Fixed And Mobile	Tier 10	Jamaica Mobile B	Tier 4	Romania Fixed	Tier 1	Zambia Fixed	Tier 1
Djibouti Fixed	Tier 6	Jamaica Mobile C	Tier 4	Romania Mobile A	Tier 2	Zambia Mobile	Tier 3
Djibouti Mobile	Tier 6	Japan Fixed	Tier 1	Romania Mobile B	Tier 2	Zimbabwe Fixed	Tier 2
Dominica Fixed	Tier 2	Japan Mobile	Tier 2	Romania Mobile C	Tier 4	Zimbabwe Mobile A	Tier 5
Dominica Mobile A	Tier 4	Jordan Fixed	Tier 1	Romania Mobile D	Tier 4	Zimbabwe Mobile B	Tier 6
Dominica Mobile B	Tier 4	Jordan Mobile A	Tier 1	Romania Mobile E	Tier 3	Zimbabwe Mobile C	Tier 5
Dominican Republic Fixed	Tier 1	Jordan Mobile B	Tier 1	Russia Fixed	Tier 1		