

HSRS Operational Plan 18-19									
Key Actions	Department	Key Outcome	Deliverables	1st Qtr Progress Comments 1 Jul 2018 - 30 Sep 2018	1st Qtr Progress Achieved	2nd Qtr Progress Comments 1 Oct 2018 - 31 Dec 2018	2nd Qtr Progress Achieved	3rd Qtr Progress Comments 1 Jan 2019 - 31 Mar 2019	3rd Qtr Progress Achieved
MANAGING GROWTH AND DELIVERING KEY INFRASTRUCTURE									
Goal 2: Plan and develop a vibrant and sustainable city that accommodates the needs of a diverse and growing population and economy.									
Strategy 1: Develop a compact, sustainable, mixed use urban form that supports community and economy development.									
2.6 Incorporate relevant provisions and programs to support responsible pet ownership. (9.3/1.7)	Health Security and Regulatory Services	2.6.1 Ensure delivery of actions and outcomes in the Ipswich City Council Health and Amenity Plan are achieved.	2.6.1.1 Deliver actions from the health and Amenity Plan identified for 2018/19	Health and Amenity Plan actions have commenced and are ongoing throughout the financial year. A six month and end of year public report will available on Council's website.	In progress	The HAP Plan six month report is currently being finalised and will be available on the ICC website. HAP Plan actions are on going to be finalised by the end of financial year	In progress	The Health and Amenity Plan actions are currently underway and are ongoing throughout the financial year. An end of year report for 2018-2019 will be available on Council's website post 30 June 2019.	On Track
CARING FOR OUR COMMUNITY									
Goal 3: Create a city that values its past and embraces opportunities to work together for the betterment of the community.									
Strategy 6: Build on the success of Council's community safety programs to address new and emerging issues									
3.24 Delivery of the Safe City program aligned to crime prevention and community safety plans. (9.4/6.4)	Health Security and Regulatory Services	3.24.1 The Safe City network and program is incorporated in projects and plans to realise a reduction in crime in public places and an increased sense of community safety.	3.24.1.1 Deliver actions from the Safe City program identified for 2018/19	Safe City growth opportunities have been added to the Health and Amenity Plan for 2018-2019. The Health and Amenity Plan actions have commenced and are ongoing throughout the financial year. A six month and end of year public report will available on Council's website	In progress	The HAP Plan six month report is currently being finalised and will be available on the ICC website. HAP Plan actions are on going to be finalised by the end of financial year	In progress	The Health and Amenity Plan actions are currently underway and are ongoing throughout the financial year. An end of year report for 2018-2019 will be available on Council's website post 30 June 2019.	On Track
3.25 Facilitate programs, education and awareness on reducing public health risks in the community. (9.4/6.6)	Health Security and Regulatory Services	3.25.1 Ensure delivery of actions and outcomes in the Ipswich City Council Health and Amenity Plan are achieved.	3.25.1.1 Deliver actions from the health and Amenity Plan identified for 2018/19	Health and Amenity Plan actions have commenced and are ongoing throughout the financial year. A six month and end of year public report will available on Council's website	In progress	The HAP Plan six month report is currently being finalised and will be available on the ICC website. HAP Plan actions are on going to be finalised by the end of financial year	In progress	The Health and Amenity Plan actions are currently underway and are ongoing throughout the financial year. An end of year report for 2018-2019 will be available on Council's website post 30 June 2019.	On Track
CARING FOR OUR ENVIRONMENT									
Goal 4: Important areas of native habitat are conserved, the city's important waterways are protected and their water quality enhanced, and the city responds appropriately to climate change and uses resources prudently.									
Strategy 2: Waterways are protected and managed to achieve enhanced environmental, ecological and water quality outcomes									
4.4 Implement appropriate pollutant control mechanisms, particularly for sediment and erosion during the construction phase of development. (9.5/3.2)	Health Security and Regulatory Services	4.4.1 Ensure delivery of actions and outcomes in the Ipswich City Council Health and Amenity Plan are achieved.	4.4.1.1 Deliver actions from the health and Amenity Plan identified for 2018/19	Health and Amenity Plan actions have commenced and are ongoing throughout the financial year. A six month and end of year public report will available on Council's website	In progress	The HAP Plan six month report is currently being finalised and will be available on the ICC website. HAP Plan actions are on going to be finalised by the end of financial year	In progress	The Health and Amenity Plan actions are currently underway and are ongoing throughout the financial year. An end of year report for 2018-2019 will be available on Council's website post 30 June 2019.	On Track
Strategy 5: Improve environmental awareness, education and compliance									
4.10 Ensure appropriate compliance is undertaken in relation to littering, dumping and air and water pollution. (9.5/6.2)	Health Security and Regulatory Services	4.10.1 Ensure delivery of actions and outcomes in the Ipswich City Council Health and Amenity Plan are achieved.	4.10.1.1 Deliver actions from the health and Amenity Plan identified for 2018/19	Health and Amenity Plan actions have commenced and are ongoing throughout the financial year. A six month and end of year public report will available on Council's website	In progress	The HAP Plan six month report is currently being finalised and will be available on the ICC website. HAP Plan actions are on going to be finalised by the end of financial year	In progress	The Health and Amenity Plan actions are currently underway and are ongoing throughout the financial year. An end of year report for 2018-2019 will be available on Council's website post 30 June 2019.	On Track
LISTENING, LEADING AND FINANCIAL MANAGEMENT									
Goal 5: Visionary and accessible leadership is provided that consults and communicates on key decisions and delivers sound financial management and good governance outcomes.									
Strategy 5: Good neighbourly relations are maintained through effective dispute resolution, community education and compliance.									
5.10 The community is provided with information, education and tools to minimise and, if necessary, resolve neighbourhood disputes and to be aware of their obligations under laws and regulations. (9.6/5.1)	Health Security and Regulatory Services	5.10.1 Ensure delivery of actions and outcomes in the Ipswich City Council Health and Amenity Plan are achieved.	5.10.1.1 Deliver actions from the health and Amenity Plan identified for 2018/19	Health and Amenity Plan actions have commenced and are ongoing throughout the financial year. A six month and end of year public report will available on Council's website	In progress	The HAP Plan six month report is currently being finalised and will be available on the ICC website. HAP Plan actions are on going to be finalised by the end of financial year	In progress	The Health and Amenity Plan actions are currently underway and are ongoing throughout the financial year. An end of year report for 2018-2019 will be available on Council's website post 30 June 2019.	On Track
5.11 Council undertakes inspections and appropriate compliance action in respect to nuisance activities. (9.6/5.2)	Health Security and Regulatory Services	5.11.1 Ensure delivery of actions and outcomes in the Ipswich City Council Health and Amenity Plan are achieved.	5.11.1.1 Deliver actions from the health and Amenity Plan identified for 2018/19	Health and Amenity Plan actions have commenced and are ongoing throughout the financial year. A six month and end of year public report will available on Council's website	In progress	The HAP Plan six month report is currently being finalised and will be available on the ICC website. HAP Plan actions are on going to be finalised by the end of financial year	In progress	The Health and Amenity Plan actions are currently underway and are ongoing throughout the financial year. An end of year report for 2018-2019 will be available on Council's website post 30 June 2019.	On Track
Strategy 6: Maintain a consistent and efficient approach to laws and compliance activities across the city.									
5.12 The community is provided with information and access on how to apply for and comply with licences and permit conditions, and obligations under local laws and legislation. (9.6/6.1)	Health Security and Regulatory Services	5.12.1 Ensure delivery of actions and outcomes in the Ipswich City Council Health and Amenity Plan are achieved.	5.12.1.1 Deliver actions from the health and Amenity Plan identified for 2018/19	Health and Amenity Plan actions have commenced and are ongoing throughout the financial year. A six month and end of year public report will available on Council's website	In progress	The HAP Plan six month report is currently being finalised and will be available on the ICC website. HAP Plan actions are on going to be finalised by the end of financial year	In progress	The Health and Amenity Plan actions are currently underway and are ongoing throughout the financial year. An end of year report for 2018-2019 will be available on Council's website post 30 June 2019.	On Track
5.13 Council will undertake programmed inspections and patrols and will respond to requests made by the community to ensure quality of life is being maintained across the city. (9.6/6.2)	Health Security and Regulatory Services	5.13.1 Ensure delivery of actions and outcomes in the Ipswich City Council Health and Amenity Plan are achieved.	5.13.1.1 Deliver actions from the health and Amenity Plan identified for 2018/19	Health and Amenity Plan actions have commenced and are ongoing throughout the financial year. A six month and end of year public report will available on Council's website	In progress	The HAP Plan six month report is currently being finalised and will be available on the ICC website. HAP Plan actions are on going to be finalised by the end of financial year	In progress	The Health and Amenity Plan actions are currently underway and are ongoing throughout the financial year. An end of year report for 2018-2019 will be available on Council's website post 30 June 2019.	On Track

5.14 Council has local laws that are contemporary, sustainable and efficient for the good governance of the Local Government Area. (9.6/6.3)	Health Security and Regulatory Services	5.14.1 The local laws provide clear and consistent outcomes for Council and the community in resolving compliance matters and are reviewed regularly.	5.14.1.1 Deliver actions from the health and Amenity Plan identified for 2018/19	Health and Amenity Plan actions have commenced and are ongoing throughout the financial year. A six month and end of year public report will be available on Council's website	In progress	The HAP Plan six month report is currently being finalised and will be available on the ICC website. HAP Plan actions are on going to be finalised by the end of financial year	In progress	The Health and Amenity Plan actions are currently underway and are ongoing throughout the financial year. An end of year report for 2018-2019 will be available on Council's website post 30 June 2019.	On Track
--	---	---	--	--	-------------	---	-------------	---	----------