



City of  
**Ipswich**

## **AGENDA**

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# **COUNCIL MEETING**

Thursday, 15 February 2024  
at 9.00 am

Council Chambers, Level 8  
1 Nicholas Street, Ipswich

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**SONIA COOPER**  
**Chief Executive Officer**



**BUSINESS**

1. OPENING OF MEETING:
2. WELCOME TO COUNTRY OR ACKNOWLEDGEMENT OF COUNTRY:
3. OPENING PRAYER:  
  
Pastor Matt Anstey - Kruger Parade Baptist Church
4. APOLOGIES AND LEAVE OF ABSENCE:
5. CONDOLENCES:
6. TRIBUTES:
7. PRESENTATION OF PETITIONS:
8. PRESENTATIONS AND DEPUTATIONS:
9. PUBLIC PARTICIPATION:
10. MATTERS OF PUBLIC INTEREST:
11. DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA:
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18. QUESTIONS ON NOTICE:

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**UNCONFIRMED MINUTES OF COUNCIL ORDINARY MEETING**

**25 JANUARY 2024**

Held in the Council Chambers, Administration Building  
1 Nicholas Street, Ipswich

The meeting commenced at 9.00 am

**ATTENDANCE AT COMMENCEMENT** Mayor Teresa Harding (Chairperson); Councillors Jacob Madsen, Sheila Ireland, Paul Tully, Marnie Doyle, Andrew Fechner, Kate Kunzelmann, Deputy Mayor Russell Milligan and Nicole Jonic

**WELCOME TO COUNTRY OR ACKNOWLEDGEMENT OF COUNTRY** Councillor Kate Kunzelmann

**OPENING PRAYER** Pastor Rob Howell – Beacon Community Baptist Church

**APOLOGIES AND LEAVE OF ABSENCE** Nil

**5. CONDOLENCES** Nil

**6. TRIBUTES** Nil

**7. PRESENTATION OF PETITIONS**

**7.1  
PETITION -  
RESIDENTIAL UNIT  
DEVELOPMENTS  
ALONG W M HUGHES  
STREET, NORTH  
IPSWICH**

Moved by Mayor Teresa Harding:  
Seconded by Councillor Andrew Fechner:

**That the petition be received and referred to the appropriate council department for investigation and a report back to the relevant committee.**

**AFFIRMATIVE**  
Councillors:  
Harding  
Madsen  
Ireland  
Tully  
Doyle  
Fechner  
Kunzelmann

**NEGATIVE**  
Councillors:  
Nil

Milligan  
Jonic

The motion was put and carried.

**8. PRESENTATIONS  
AND DEPUTATIONS**

Nil

**9. PUBLIC  
PARTICIPATION**

Nil

**10. MATTERS OF  
PUBLIC INTEREST**

Nil

**11. DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA**

**COUNCILLOR  
ANDREW FECHNER**

In accordance with section 150EQ of the *Local Government Act 2009*, Councillor Andrew Fechner informed the meeting that he has a declarable conflict of interest in the following items:

- Item 15.1 titled Report of Special Ipswich Central Redevelopment Committee.
- Item 16.13 titled Ipswich Children's Art Gallery Option

The nature of the declarable conflict of interest is that Councillor Fechner stands to gain a benefit or suffer a loss due to his business interest in both A1A Events Pty Ltd and Bar Heisenberg Pty Ltd which is located in the top of town at 164 Brisbane Street, Ipswich.

Councillor Andrew Fechner came to the conclusion that because of the nature of the conflict, he will exclude himself from the meeting while these matters are debated and the vote taken.

**COUNCILLOR JACOB  
MADSEN**

In accordance with section 150EQ of the *Local Government Act 2009*, Councillor Jacob Madsen informed the meeting that he has a declarable conflict of interest in the following items:

- Item 15.1 titled Report of Special Ipswich Central Redevelopment Committee.
- Item 16.13 titled Ipswich Children's Art Gallery Option

The nature of the declarable conflict of interest is that Councillor Madsen was a former member of the Ipswich Trades Hall and Labour Day Committee Executive which manages the Ipswich Trades Hall which is adjacent to the CBD redevelopment works that Council is undergoing.

Councillor Jacob Madsen came to the conclusion that because of the nature of the conflict, he will exclude himself from the meeting while these matters are debated and the vote taken.

**12. CONFIRMATION OF MINUTES**

**12.1  
CONFIRMATION OF  
MINUTES OF  
ORDINARY MEETING**

Moved by Mayor Teresa Harding:  
Seconded by Deputy Mayor Russell Milligan:

**That the Minutes of the Ordinary Meeting held on  
7 December 2023 be confirmed.**

**AFFIRMATIVE**

Councillors:

Harding

Madsen

Ireland

Tully

Doyle

Fechner

Kunzelmann

Milligan

Jonic

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

### **13. MAYORAL MINUTE**

#### **13.1 IPSWICH CIVICS PROGRAM**

Moved by Mayor Teresa Harding:

**That Council contribute in-kind support and its facilities to deliver a local version of the Parliament in Schools program in Ipswich, in partnership with the Hon. Milton Dick MP.**

#### **AFFIRMATIVE**

Councillors:

Harding  
Madsen  
Ireland  
Tully  
Doyle  
Fechner  
Kunzelmann  
Milligan  
Jonic

#### **NEGATIVE**

Councillors:

Nil

The motion was put and carried.

### **14. BUSINESS OUTSTANDING – INCLUDING CONDUCT MATTERS AND MATTERS LYING ON THE TABLE TO BE DEALT WITH**

#### **14.1 RESPONSE TO PETITION - STOP THE ODOURS FROM SWANBANK INDUSTRIES**

#### **RECOMMENDATION**

- A. That the report be received and noted.
- B. That correspondence be provided to the residents thanking them for the preparation of the petition.
- C. That the petition be provided to:
  - a. Jennifer Howard MP, Member for Bundamba and Assistant Minister for Treasury, Trade and Investment;
  - b. Lance McCallum MP Minister for Bundamba and Minister for Employment and Small Business and Minister for Training and Skills Development; and
  - c. Charis Mullen MP member for Jordan and Minister for Child Safety, Minister for Seniors

and Disability Services and Minister for  
Multicultural Affairs.

- D. That correspondence be provided to the Department of Environment, Science and Innovation enclosing the petition, and advocating for the advancement of legislative tools seeking improvement to existing and planned organics facilities, including levers to regulate the enclosure of facilities as appropriate to their location and context.

**VARIATION TO  
MOTION**

Mayor Teresa Harding proposed the following variations to the motion:

- Recommendation Cb. Replace the word 'Minister' with 'Member'
- Addition of recommendation Cd as follows:
  - d. Leanne Linnard MP, Member for Nudgee Minister for the Environment and the Great Barrier Reef, Minister for Science and Innovation.

Moved by Mayor Teresa Harding:  
Seconded by Councillor Sheila Ireland:

- A. That the report be received and noted.**
- B. That correspondence be provided to the residents thanking them for the preparation of the petition.**
- C. That the petition be provided to:**
- a. Jennifer Howard MP, Member for Bundamba and Assistant Minister for Treasury, Trade and Investment;**
  - b. Lance McCallum MP, Member for Bundamba and Minister for Employment and Small Business and Minister for Training and Skills Development; and**
  - c. Charis Mullen MP, Member for Jordan and Minister for Child Safety, Minister for Seniors and Disability Services and Minister for Multicultural Affairs.**
  - d. Leanne Linnard MP, Member for Nudgee Minister for the Environment and the Great**

**Barrier Reef, Minister for Science and  
Innovation**

- D. That correspondence be provided to the Department of Environment, Science and Innovation enclosing the petition, and advocating for the advancement of legislative tools seeking improvement to existing and planned organics facilities, including levers to regulate the enclosure of facilities as appropriate to their location and context.**

**AFFIRMATIVE**

Councillors:

Harding

Madsen

Ireland

Tully

Doyle

Fechner

Kunzelmann

Milligan

Jonic

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

**14.2  
INTERIM LOCAL LAW  
(PARKING) 2024**

Moved by Councillor Nicole Jonic:

Seconded by Councillor Paul Tully:

- A. That Council propose to make *Interim Local Law (Parking) 2024* which would expire on 25 July 2024, without amendments.**
- B. That Council acknowledge and deem that consultation with all relevant government entities about the overall State interest in proposed *Interim Local Law (Parking) 2024* has been conducted and completed in accordance with the requirements of the paragraph 11.2 of the *Local Law-Making Policy*.**
- C. That the proposed *Interim Local Law (Parking) 2024* does not contain any anti-competitive provisions.**
- D. That the *Interim Local Law (Parking) 2024* be publicly notified in accordance with the requirements of s29B(1)-(4) of the *Local Government Act 2009* in accordance with the requirements of the *Local Law-Making Policy*:**

- (i) it be published in the gazette;
- (ii) it be made available for inspection and purchase;
- (iii) it be published on Council's website;
- (iv) it, and a copy of the gazettal notice, be given to the Minister; and
- (v) Council's register of local laws be updated.

AFFIRMATIVE

Councillors:

Harding

Madsen

Ireland

Tully

Doyle

Fechner

Kunzelmann

Milligan

Jonic

NEGATIVE

Councillors:

Nil

The motion was put and carried.

**14.3**

**LEASE FOR RENEWAL  
OVER TRUST LAND -  
ROSEWOOD  
SHOWGROUNDS - 1  
RAILWAY STREET  
ROSEWOOD**

Moved by Mayor Teresa Harding:

Seconded by Deputy Mayor Russell Milligan:

- A. That pursuant to section 236(2) of the *Local Government Regulation 2012* (Regulation), Council as Trustee for the State of Queensland resolve that exception at section 236(1)(b)(ii) of the Regulation applies to the disposal of leasehold interest in land at 1 Railway Street, Rosewood, more particularly described as part of Lot 2 on Registered Plan 35616, because the Lions Club of Rosewood Inc. (Trustee Lessee) is a community organisation.
- B. That subject to Ministerial approval pursuant to section 52(3), (4) and (5) of the *Land Act 1994*, Council enter into a trustee lease (Council file reference number 5567) with the Trustee Lessee:
  - (i) at an annual rent of \$1 excluding GST, payable to Council if demanded, and
  - (ii) for a term to expire on 28 November 2027, with no options for extension.
- C. That pursuant to Section 257(1)(b) of the *Local Government Act 2009*, Council resolve to delegate to the Chief Executive Officer the power to take

***“contractual action” pursuant to section 238 of the Regulation, in order to implement Council’s decision regarding the trustee lease to the Lions Club of Rosewood Inc.***

**AFFIRMATIVE**

Councillors:

Harding

Madsen

Ireland

Tully

Doyle

Fechner

Kunzelmann

Milligan

Jonic

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

**14.4  
LEASE FOR RENEWAL  
OVER FREEHOLD  
LAND AT  
COMMUNITY PARK,  
MARBURG FOR A  
SHED - 108 QUEEN  
STREET, MARBURG**

Moved by Mayor Teresa Harding:

Seconded by Councillor Kate Kunzelmann:

- A. That pursuant to section 236(2) of the *Local Government Regulation 2012* (Regulation), Council resolve that the exception at section 236(1)(b)(ii) of the Regulation applies to the disposal of leasehold interest in land at 108 Queen street, Marburg, more particularly described as Lot 2 on Survey Plan 292756, because Marburg and District Residents’ Association Inc is a community organisation.**
- B. That Council enter into a lease (reference 5859) with Marburg and District Residents’ Association Inc:
  - (i) at a commencing annual rent of \$1.00 if demanded, excluding GST, payable to Council as outlined below; and**
  - (ii) for an initial term of 5 years with no options for extension.****
- C. That pursuant to Section 257(1)(b) of the *Local Government Act 2009*, Council resolve to delegate to the Chief Executive Officer the power to take “contractual action” pursuant to section 238 of the Regulation, in order to implement Council’s decision.**



AFFIRMATIVE

Councillors:

Harding

Madsen

Ireland

Tully

Doyle

Fechner

Kunzelmann

Milligan

Jonic

NEGATIVE

Councillors:

Nil

The motion was put and carried.

**14.5**

**LEASE FOR RENEWAL  
OVER FREEHOLD  
LAND FOR THE  
ROSEWOOD  
COMMUNITY CENTRE  
- 19 SCHOOL STREET  
ROSEWOOD**

Moved by Mayor Teresa Harding:

Seconded by Councillor Kate Kunzelmann:

- A. That pursuant to section 236(2) of the *Local Government Regulation 2012* (Regulation), Council resolve that the exception at section 236(1)(b)(ii) of the Regulation applies to the disposal of leasehold interest in land at 19 School Road, Rosewood, more particularly described as Lot 705 on Crown Plan CC2732, because Rosewood and District Support Centre Incorporated is a community organisation.**
- B. That Council enter into a lease (reference 6048) with Rosewood and District Support Centre Incorporated:**
- (i) at a commencing annual rent of \$1.00 if demanded, excluding GST, payable to Council as outlined below; and**
  - (ii) for an initial term of 5 years with no options for extension.**
- C. That pursuant to Section 257(1)(b) of the *Local Government Act 2009*, Council resolve to delegate to the Chief Executive Officer the power to take “contractual action” pursuant to section 238 of the Regulation, in order to implement Council’s decision.**

AFFIRMATIVE

Councillors:

Harding

Madsen

Ireland

Tully

Doyle

NEGATIVE

Councillors:

Nil

Fechner  
Kunzelmann  
Milligan  
Jonic

The motion was put and carried.

**14.6  
PROCUREMENT:  
DISPOSAL OF  
VALUABLE NON-  
CURRENT ASSET  
LEASES - 7 BRUCE  
LANE, CAMIRA - 389  
LOGAN ROAD,  
SPRINGFIELD**

Moved by Mayor Teresa Harding:  
Seconded by Councillor Nicole Jonic:

- A. That pursuant to Section 228 of the *Local Government Regulation 2012* (Regulation), Council award the below Tenders for the disposal of an interest in land to the recommended organisations (Lessee), for the management and operation of the respective facilities**

Tender	Location	Lot / Plan	Lessee
22247	Langley Park Hall, 7 Bruce Lane, Camira	Lease A on SP243521, Lot 272 on RP111740	Camira Friends & Neighbours Club Inc
22248	Camira Springfield Community Centre 389 Old Logan Road, Springfield	Lot 2 on RP857484	Westside Community Care (Qld) Limited

- B. That Council enter into a lease with the Lessee:**  
**(i) at an annual rent excluding GST, payable to Council; and**  
**(ii) for a term, as outlined below;**

Tender	Lessee	Rent	Term
22247	Camira Friends & Neighbours Club Inc	\$1.00 if demanded	5 years
22248	Westside Community Care (Qld) Limited	\$1.00 if demanded	5 years

- C. That pursuant to Section 257(1)(b) of the *Local Government Act 2009*, Council resolve to delegate to the Chief Executive Officer the power to take “contractual action” pursuant to section 238 of the Regulation, in order to implement Council’s decision.**

AFFIRMATIVE  
Councillors:  
Harding

NEGATIVE  
Councillors:  
Nil

Madsen  
Ireland  
Tully  
Doyle  
Fechner  
Kunzelmann  
Milligan  
Jonic

The motion was put and carried.

### **15. RECEPTION AND CONSIDERATION OF COMMITTEE REPORTS**

At 9.35 am Councillors Andrew Fechner and Jacob Madsen left the meeting room due to a previously declared interest in Item 15.1.

**15.1  
REPORT OF SPECIAL  
IPSWICH CENTRAL  
REDEVELOPMENT  
COMMITTEE NO.  
2024(01) OF 23  
JANUARY 2024**

Moved by Councillor Marnie Doyle:  
Seconded by Councillor Kate Kunzelmann:

That Council adopt the report of the Special Ipswich Central Redevelopment Committee No. 2024(01) of 23 January 2024.

**MOVE INTO CLOSED  
SESSION**

Moved by Mayor Teresa Harding  
Seconded by Councillor Marnie Doyle

**That in accordance with section 254J(3)(c, g and i) of the *Local Government Regulation 2012*, the meeting move into closed session to discuss Item 15.1 titled Report of Special Ipswich Central Redevelopment Committee of 23 January 2024.**

The meeting moved into closed session at 9.39 am.

AFFIRMATIVE  
Councillors:  
Harding  
Ireland  
Tully  
Doyle  
Kunzelmann  
Milligan  
Jonic

NEGATIVE  
Councillors:  
Nil

All Councillors except Councillor Jacob Madsen and Councillor Andrew Fechner were present when the vote was taken.

The motion was put and carried.

**MOVE INTO OPEN  
SESSION**

Moved by Mayor Teresa Harding  
Seconded by Councillor Marnie Doyle

**That the meeting move into open session.**

The meeting moved into open session at 9:43 am.

**AFFIRMATIVE**

Councillors:

Harding

Ireland

Tully

Doyle

Kunzelmann

Milligan

Jonic

**NEGATIVE**

Councillors:

Nil

All Councillors except Councillor Jacob Madsen and Councillor Andrew Fechner were present when the vote was taken.

Moved by Councillor Marnie Doyle:  
Seconded by Councillor Kate Kunzelmann:

**That Council adopt the report of the Special Ipswich Central Redevelopment Committee No. 2024(01) of 23 January 2024.**

**AFFIRMATIVE**

Councillors:

Harding

Ireland

Tully

Doyle

Kunzelmann

Milligan

Jonic

**NEGATIVE**

Councillors:

Nil

All Councillors except Councillor Jacob Madsen and Councillor Andrew Fechner were present when the vote was taken.

The motion was put and carried.

This block motion adopts all items of the Special Ipswich Central Redevelopment Committee No. 2024(01) of 23 January 2024, as listed below as resolutions of Council:

**SPECIAL IPSWICH  
CENTRAL  
REDEVELOPMENT  
COMMITTEE – ITEM 1**

NICHOLAS STREET  
PRECINCT -  
APPROVAL OF A  
LEASE FOR TENANCY  
2B10 TULMUR WALK  
(8 NICHOLAS STREET)

- A. That Council enter into a Lease (and any ancillary documentation) with the proposed lessee of the Tenancy 2B10, Tulumur Walk Building, 8 Nicholas Street (impacting part of Lot 1 RP157021) (“Tenancy 2B10”) within the Nicholas Street Precinct (under the commercial terms detailed in the confidential report and attachments by the Project Manager dated 16 January 2024).
- B. That Council note, that in relation to Council’s disposal of its leasehold interest in the Tenancy 2B10 to the proposed lessee, that the Ministerial exemption under s236 1(f) of the Local Government Regulation 2012 applies to the disposal of Council’s interest in Tenancy 2B10 (Ministerial exemption contained in Attachment 1 of this report).
- C. That pursuant to Section 257(1)(b) of the *Local Government Act 2009*, Council resolve to delegate to the Chief Executive Officer the power to take “contractual action” pursuant to section 238 of the Regulation, in order to implement Council’s decision at Recommendation A.
- D. That Council be kept informed as to the progress and outcome of the execution and publication of details.

**SPECIAL IPSWICH  
CENTRAL  
REDEVELOPMENT  
COMMITTEE – ITEM 2**

NICHOLAS STREET  
PRECINCT -  
APPROVAL OF AN  
AGREEMENT FOR  
LEASE FOR TENANCY  
MM1 VENUE (37  
NICHOLAS STREET)

- A. That Council enter into an Agreement for Lease and associated documentation of the Agreement for Lease with the proposed lessee for Tenancy MM1 in the Venue Building (impacting part of Lot 1 on RP209886) (“Tenancy MM1”) within the Nicholas Street Precinct (under the commercial terms detailed in the confidential report and attachments by the Project Manager dated 16 January 2024).
- B. That conditional upon Council satisfactorily executing the Agreement to Lease with the proposed lessee, (contained in recommendation A of this report), Council enter into a lease for Tenancy MM1 with the proposed lessee (as detailed in the confidential report and attachments by the Project Manager dated 16 January 2024).
- C. That Council note, that in relation to Council’s disposal of its leasehold interest in Tenancy MM1 to the proposed lessee, that the Ministerial exemption under

s236 1(f) of the *Local Government Regulation 2012* applies to the disposal of Council's interest in Tenancy MM1 (Ministerial exemption contained in Attachment 1 of this report).

- D. That pursuant to Section 257(1)(b) of the *Local Government Act 2009*, Council resolve to delegate to the Chief Executive Officer the power to take "contractual action" pursuant to section 238 of the Regulation, in order to implement Council's decision at Recommendations A and B.
- E. That Council be kept informed as to the progress and outcome of the execution and publication of details.

**SPECIAL IPSWICH  
CENTRAL  
REDEVELOPMENT  
COMMITTEE – ITEM 3**

NICHOLAS STREET  
PRECINCT -  
APPROVAL OF AN  
AGREEMENT FOR  
LEASE FOR TENANCY  
T1 VENUE (37  
NICHOLAS STREET)

- A. That Council enter into an Agreement for Lease and associated documentation of the Agreement for Lease with the proposed lessee for Tenancy T1 in the Venue Building (impacting part of Lot 1 on RP209886) ("Tenancy T1") within the Nicholas Street Precinct (under the commercial terms detailed in the confidential report and attachments by the Project Manager dated 16 January 2024).
- B. That conditional upon Council satisfactorily executing the Agreement to Lease with the proposed lessee, (contained in recommendation A of this report), Council enter into a lease for Tenancy T1 with the proposed lessee (as detailed in the confidential report and attachments by the Project Manager dated 16 January 2024).
- C. That Council note, that in relation to Council's disposal of its leasehold interest in the Level 1 Tenancy to the proposed lessee, that the Ministerial exemption under s236 (f) of the *Local Government Regulation 2012* applies to the disposal of Council's interest in the Level 1 Tenancy (Ministerial exemption contained in Attachment 1 of this report).
- D. That pursuant to Section 257(1)(b) of the *Local Government Act 2009*, Council resolve to delegate to the Chief Executive Officer the power to take "contractual action" pursuant to section 238 of the Regulation, in order to implement Council's decision at Recommendation A.

**SPECIAL IPSWICH  
CENTRAL  
REDEVELOPMENT  
COMMITTEE – ITEM 4**

NICHOLAS STREET  
PRECINCT -  
APPROVAL OF AN  
AGREEMENT FOR  
LEASE WITHIN THE  
NICHOLAS STREET  
CAR PARK (11  
NICHOLAS STREET)

- E. That Council be kept informed as to the progress and outcome of the execution and publication of details.
- A. That Council enter into an Agreement for Lease and associated documentation of the Agreement for Lease with the proposed lessee for Tenancy CW (12-16 car parks) within the Nicholas Street Car Park (impacting part of Lot 1 on RP307972) ("Tenancy CW") within the Nicholas Street Precinct (under the commercial terms detailed in the confidential report and attachments by the Project Manager dated 16 January 2024).
- B. That conditional upon Council satisfactorily executing the Agreement to Lease with the proposed lessee, (contained in recommendation A of this report), Council enter into a lease for Tenancy CW with the proposed lessee (as detailed in the confidential report and attachments by the Project Manager dated 16 January 2024).
- C. That Council note, that in relation to Council's disposal of its leasehold interest in the Nicholas Street Car Park to the proposed lessee, that the Ministerial exemption under s236 (f) of the *Local Government Regulation 2012* applies to the disposal of Council's interest in Tenancy CW (Ministerial exemption contained in Attachment 1 of this report).
- D. That pursuant to Section 257(1)(b) of the *Local Government Act 2009*, Council resolve to delegate to the Chief Executive Officer the power to take "contractual action" pursuant to section 238 of the Regulation, in order to implement Council's decision at Recommendation A.
- E. That Council be kept informed as to the progress and outcome of the execution and publication of details.

At 9.47 am Councillors Andrew Fechner and Jacob Madsen returned to the meeting room.

**16. OFFICERS' REPORTS**

**16.1  
CEO  
ORGANISATIONAL  
PERFORMANCE  
REPORT FOR  
NOVEMBER AND  
DECEMBER 2023**

Moved by Mayor Teresa Harding:  
Seconded by Deputy Mayor Russell Milligan:

**That the Chief Executive Officer Organisational  
Performance Report for the month of November and  
December 2023 be received and the contents noted.**

AFFIRMATIVE  
Councillors:  
Harding  
Madsen  
Ireland  
Tully  
Doyle  
Fechner  
Kunzelmann  
Milligan  
Jonic

NEGATIVE  
Councillors:  
Nil

The motion was put and carried.

**16.2  
REVIEW OF THE  
WASTE AND  
CIRCULAR ECONOMY  
TRANSFORMATION  
POLICY DIRECTIVE**

Moved by Mayor Teresa Harding:  
Seconded by Councillor Marnie Doyle:

- A. That Council note the review of the progress in the implementation of the Waste and Circular Economy Transformation Policy Directive.**
- B. That Council note the outputs and outcomes achieved after three years of implementation of the Directive summarised in this report and set out in Attachment 3.**
- C. That Council note that implementation of the Directive will continue with a range of actions with clear accountabilities to pursue the achievement of the principles set out in the Directive.**

AFFIRMATIVE  
Councillors:  
Harding  
Madsen  
Ireland  
Tully  
Doyle

NEGATIVE  
Councillors:  
Nil



Fechner  
Kunzelmann  
Milligan  
Jonic

The motion was put and carried.

#### ADJOURN MEETING

Moved by Mayor Teresa Harding:  
Seconded by Councillor Marnie Doyle:

**That the meeting be adjourned at 9.59 am to reconvene at 10.30 am.**

#### AFFIRMATIVE

Councillors:  
Harding  
Madsen  
Ireland  
Tully  
Doyle  
Fechner  
Kunzelmann  
Milligan  
Jonic

#### NEGATIVE

Councillors:  
Nil

The meeting reconvened at 10.30 am with all councillors in attendance except Councillor Jacob Madsen.

Councillor Jacob Madsen returned to the meeting at 10.32 am.

#### 16.3 NEW IPSWICH PLANNING SCHEME (DRAFT) - STAGE 3 PUBLIC CONSULTATION REPORT

Moved by Mayor Teresa Harding:  
Seconded by Councillor Andrew Fechner:

- A. **That Council adopt the draft Ipswich Plan 2024, including all material detailed in Attachments 5-13 – Ipswich Plan 2024, for Minister’s consideration.**
- B. **That Council adopt the Public Submission Summary as detailed in Attachment 15 – Public Submission Summary for publication on Council’s website as the written response to each submission.**
- C. **That Council adopt the Public Consultation Report in Attachment 3.**
- D. **That notice be given to the Chief Executive of the Department of Housing, Local Government, Planning and Public Works requesting adoption of the planning scheme.**

- E. That public consultation response letters to each and every submitter be prepared.**
- F. That additional material for flood affected property owners pursuant to the FAAR, listed in Attachment 13 be prepared.**

**AFFIRMATIVE**

Councillors:

Harding  
Madsen  
Ireland  
Tully  
Doyle  
Fechner  
Kunzelmann  
Milligan  
Jonic

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

**16.4**

**PROPOSED POLICIES -  
RESOURCE RECOVERY**

Moved by Mayor Teresa Harding:

Seconded by Councillor Paul Tully:

- A. That Council adopt the Community Service Obligation Policy as outlined in Attachment 1.**
- B. That Council adopt the Competitive Neutrality Policy as outlined in Attachment 2.**

Councillor Paul Tully proposed an amendment to the Community Service Obligation Policy in clause 5.7 (i) as follows:

The addition of the following words at the end of paragraph 5.7(i) - ,  
**or other circumstances approved by Council.**

**5.7 Management of waste generated as a direct result from natural disasters or emergencies.**

- i) A waste disposal fee exemption may be applied on an as required and temporary basis for Municipal Solid Waste (MSW) at Ipswich City Council Recycling and Refuse Centres for waste generated by declared natural disasters or emergency situations, **or other circumstances approved by Council.****

The mover agreed to the proposed amendment.

Councillor Sheila Ireland proposed an amendment to the Community Service Obligation Policy in clause 5.6 as follows:

In the last paragraph of 5.6 replacement of the words 'inform service' with 'Infirm Service':

Council will audit Infirm Service recipients to verify their eligibility as required. Notably IWS can only provide this service following a site safety inspection. At sites where a suitable bin location cannot be agreed and **Infirm Service** will not be offered.

The mover and seconder agreed to the proposed amendment.

Moved by Mayor Teresa Harding:  
Seconded by Councillor Paul Tully:

- A. That Council adopt the Community Service Obligation Policy as outlined in the amended Attachment 1.**
- B. That Council adopt the Competitive Neutrality Policy as outlined in Attachment 2.**

AFFIRMATIVE

NEGATIVE

Councillors:

Councillors:

Harding

Nil

Madsen

Ireland

Tully

Doyle

Fechner

Kunzelmann

Milligan

Jonic

The motion was put and carried.

Attachments

1. Amended Attachment 1 - Community Service Obligation Policy

## **16.5 PROPOSED DISASTER AWARENESS CAMERA NETWORK POLICY**

Moved by Mayor Teresa Harding:  
Seconded by Deputy Mayor Russell Milligan:

**That Council adopt the Disaster Awareness Camera Network Policy as outlined in Attachment 1.**

AFFIRMATIVE

Councillors:

Harding

Madsen

Ireland

Tully

Doyle

Fechner

Kunzelmann

Milligan

Jonic

NEGATIVE

Councillors:

Nil

The motion was put and carried.

**16.6**

**FLOOD RECOVERY  
RESILIENT HOMES  
FUND - VOLUNTARY  
HOME BUY BACK  
PROPOSED  
PROPERTY  
ACQUISITION**

Moved by Mayor Teresa Harding:

Seconded by Deputy Mayor Russell Milligan:

- A. That Council resolve to purchase the property listed in Confidential Attachment 1 for the purposes of the voluntary home buy-back program.**
- B. That Council resolve to authorise the Chief Executive Officer to take the necessary action in order to implement Council's decision, including but not limited to making, amending and discharging the contractual arrangement/s.**
- C. That Council be kept informed as to the progress and the outcome of the purchase.**

AFFIRMATIVE

Councillors:

Harding

Madsen

Ireland

Tully

Doyle

Fechner

Kunzelmann

Milligan

Jonic

NEGATIVE

Councillors:

Nil

The motion was put and carried.

**16.7  
SURRENDER OF  
DRAINAGE  
EASEMENTS LOCATED  
AT 22 HUME DRIVE  
BUNDAMBA**

Moved by Mayor Teresa Harding:  
Seconded by Councillor Kate Kunzelmann:

**That Council declare the existing Easement CA, Easement CB and Easement CC on SP319612 in Lot 540 on RP335462 located at 22 Hume Drive, Bundamba, surplus to Council requirements and grant consent to the surrender of the three (3) easements.**

**AFFIRMATIVE**

Councillors:

Harding  
Madsen  
Ireland  
Tully  
Doyle  
Fechner  
Kunzelmann  
Milligan  
Jonic

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

**16.8  
PROPOSAL TO  
ACQUIRE PROPERTY  
LOCATED AT PEAK  
CROSSING WITH  
ENVIROPLAN LEVY  
FUNDS**

Moved by Mayor Teresa Harding:  
Seconded by Deputy Mayor Russell Milligan:

- A. That Council resolve to acquire the properties listed in Confidential Attachment 1 for the purpose of the Ipswich Enviroplan Program.**
- B. That the method of acquisition shall be as a purchase by agreement with the affected person/s pursuant to the *Property Law Act 1974*.**
- C. That pursuant to Section 257(1)(b) of the *Local Government Act 2009*, Council resolve to delegate to the Chief Executive Officer the power to take “*contractual action*” pursuant to section 238 of the Regulation, in order to implement Council’s decision.**
- D. That Council be kept informed as to the progress and outcome of the acquisition.**

**AFFIRMATIVE**

Councillors:

Harding  
Madsen

**NEGATIVE**

Councillors:

Nil

Ireland  
Tully  
Doyle  
Fechner  
Kunzelmann  
Milligan  
Jonic

The motion was put and carried.

**16.9  
BUDGET  
AMENDMENT 2023-  
2024**

Moved by Councillor Nicole Jonic:  
Seconded by Councillor Marnie Doyle:

**That the revised Attachment 1 reflecting the change to the Asset Sustainability ratios be included in the Budget Amendment 2023-2024.**

**AFFIRMATIVE**

Councillors:

Harding  
Madsen  
Ireland  
Tully  
Doyle  
Fechner  
Kunzelmann  
Milligan  
Jonic

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

Moved by Mayor Teresa Harding:  
Seconded by Councillor Andrew Fechner:

**That the proposed amended 2023-2024 Budget and Long-Term Financial Forecast, including the proposed amended Debt Policy, as detailed in Attachments 1, as amended, 2, 3 and 4 be adopted.**

**AFFIRMATIVE**

Councillors:

Harding  
Madsen  
Ireland  
Tully  
Doyle

**NEGATIVE**

Councillors:

Nil

Fechner  
Kunzelmann  
Milligan  
Jonic

The motion was put and carried.

Attachments

1. Amended page 9 of Attachment 1 - Amended 2023-2024 Budget and Long-Term Financial Forecast

**16.10  
MONTHLY FINANCIAL  
PERFORMANCE  
REPORT - NOVEMBER  
2023**

Moved by Mayor Teresa Harding:  
Seconded by Councillor Marnie Doyle:

**That the report on Council's financial performance for the period ending 30 November 2023, submitted in accordance with section 204 of the *Local Government Regulation 2012*, be considered and noted by Council.**

AFFIRMATIVE

Councillors:

Harding

Madsen

Ireland

Tully

Doyle

Fechner

Kunzelmann

Milligan

Jonic

NEGATIVE

Councillors:

Nil

The motion was put and carried.

**16.11  
QUEENSLAND AUDIT  
OFFICE 2023 FINAL  
AUDIT REPORT**

Moved by Mayor Teresa Harding:  
Seconded by Councillor Marnie Doyle:

**That the 2022-2023 final management report for Ipswich City Council, as detailed in Attachment 1, be received and the contents noted**

AFFIRMATIVE

Councillors:

Harding

Madsen

Ireland

Tully

NEGATIVE

Councillors:

Nil

Doyle  
Fechner  
Kunzelmann  
Milligan  
Jonic  
The motion was put and carried.

**16.12  
DRAFT INCLUSION  
AND  
CONNECTEDNESS  
IMPLEMENTATION  
PROGRAM 2024-2026**

Moved by Mayor Teresa Harding:  
Seconded by Councillor Kate Kunzelmann:  
  
**That the report concerning the draft Inclusion and  
Connectedness Implementation Program 2024 – 2026 be  
received and the contents noted.**

AFFIRMATIVE	NEGATIVE
Councillors:	Councillors:
Harding	Nil
Madsen	
Ireland	
Tully	
Doyle	
Fechner	
Kunzelmann	
Milligan	
Jonic	

The motion was put and carried.

At 11.23 am Councillors Andrew Fechner and Jacob Madsen left the meeting room due to a previously declared interest in Item 16.13.

**16.13  
IPSWICH CHILDREN'S  
ART GALLERY OPTION**

Moved by Mayor Teresa Harding:  
Seconded by Councillor Marnie Doyle:  
  
**That Council approve the pursuit of Australian  
Government, Queensland Government, corporate and  
philanthropic funding for a dedicated Children's Art  
Gallery on Level One of the Venue Building in the Nicholas  
Street Precinct.**

AFFIRMATIVE	NEGATIVE
Councillors:	Councillors:
Harding	Ireland
Doyle	Tully
Kunzelmann	Jonic
Milligan	



All Councillors except Councillor Jacob Madsen and Councillor Andrew Fechner were present when the vote was taken.

The motion was put and carried.

At 11.54 am Councillors Andrew Fechner and Jacob Madsen returned to the meeting room.

**16.14  
PROPOSED RIPLEY  
ROAD CATALYST  
INFRASTRUCTURE  
AGREEMENT**

Moved by Mayor Teresa Harding:

Seconded by Councillor Jacob Madsen:

- A. That Council authorise the Chief Executive Officer to finalise the negotiations with Economic Development Queensland regarding the proposed Ripley Road Infrastructure Agreement (Ripley Infrastructure Agreement).**
- B. That upon the Chief Executive Officer being satisfied that the negotiations have been finalised in accordance with recommendation A, Council authorise the Chief Executive Officer to finalise and execute the Ripley Infrastructure Agreement on behalf of Council and to do any other acts necessary to implement Council's decision.**
- C. That upon execution of the Ripley Infrastructure Agreement, an updated report be provided to Council at the next available council meeting, outlining all relevant matters contained in the Ripley Infrastructure Agreement.**

**AFFIRMATIVE**

Councillors:

Harding  
Madsen  
Ireland  
Tully  
Doyle  
Fechner  
Kunzelmann  
Milligan  
Jonic

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

**17. NOTICES OF  
MOTION** Nil

**18. QUESTIONS ON  
NOTICE** Nil

**MEETING CLOSED** The meeting closed at 12.07 pm.

“These minutes are subject to confirmation at the next scheduled Council Ordinary Meeting”



## Ipswich Waste Services – Community Service Obligation Policy

 Collaboration

 Communication

 Integrity

 Efficiency

 Leadership

<b>Version Control and Objective ID</b>	Version No:	Objective ID:
<b>Approved by Council on</b>		
<b>Date of Review</b>		

### 1. Statement

Ipswich City Council (**Council**) is committed to fulfilling its waste services community service obligations to support the community in waste management and resource recovery.

### 2. Purpose and Principles

The purpose of this policy is to outline the Council's community service obligations (CSO) with respect to waste and recycling services and guide council's decision making on those community service obligations. Community service obligations are provided by council to support the community in waste management and resource recovery.

This policy guides Council's decision making regarding the provision of CSO obligations for waste and recycling services based on principles of access, equity, and inclusion to eliminate barriers that may prevent residents and/or visitors from participating equitably in community and civic life.

Unless otherwise stated the cost of providing a CSO is inclusive of all associated costs including any collection, waste processing and waste levy components. Where IWS performs a CSO the cost of doing so will be reimbursed to it by Council.

### 3. Strategic Plan Links

This policy relates to Ipswich City Council's strategic plan, iFuture 2021-2026, specifically the following themes:

- Natural and Sustainable

### 4. Regulatory Authority

- Local Government Act 2009
- Local Government Regulation 2012
- Waste Reduction and Recycling Act 2011
- Waste Reduction & Recycling Regulation 2011
- Collections Act 1966

IPSWICH CITY COUNCIL | Ipswich Waste Services Community Service Obligation Policy

- Community Funding and Support Policy

## 5. Scope

This policy provides a framework for the administration of community service obligations provided by Council.

Community service obligations are provided by Council to support the community in waste management and resource recovery.

The community service obligations provided by Council and the associated requirements are as follows.

### 5.1 Waste disposal fee exemption at Ipswich City Council Recycling & Refuse Centres for charity and not-for-profit organisations with their operations in Ipswich

The exemption will cover all waste disposal costs including the waste levy fee provided that a charity or not-for-profit (**NFP**) organisation meets the following criteria:

- the charity or NFP organisation is registered as a charity under the Australian Charities and Not-for-profits Commission (ACNC), and
- the charity or NFP organisation can provide appropriate and sufficient evidence that its operations are located within the Ipswich local government area, and
- the charity or NFP organisation is registered with and approved by Ipswich Waste Services on an annual basis.

### 5.2 Waste disposal fee exemption at Ipswich City Council Recycling & Refuse Centres for special community clean up events in Ipswich, such as Clean Up Australian Day

The exemption will cover all waste disposal costs including the waste levy fee provided the below criteria are met.

The waste to be disposed of must:

- have been generated and collected in association with a community clean up event recognised by Council, and any vehicles employed to dispose of the waste must be registered for use in association with the community clean up event. Council's Environmental Events and Partnership Officer will provide a vehicle register list to Ipswich Waste Services for the exemption.

The General Manager Environment and Sustainability Department is authorised to amend the list of special community clean up events that are eligible for this exemption and to vary/impose conditions on the provision of the exemption on an annual basis.

### 5.3 Provision of waste and recycling services at Ipswich community events

IPSWICH CITY COUNCIL | Ipswich Waste Services Community Service Obligation Policy

Community organisations hosting a community event within Ipswich City and who are eligible for In-Kind Assistance in conjunction with the Community Funding and Support Policy, shall be entitled to waste and recycling services for the duration of the event.

This exemption is to be applied in line with the Community Funding and Support Program Guidelines. The Community, Cultural and Economic Development Department (CCEDD) manages this CSO.

5.4 Provision of a comingled recycling program for schools in Ipswich

This CSO is not available to new applicants and only existing participants are eligible to receive this CSO which entails the provision of educational resources regarding paper and co-mingled recycling and of up to 2x 240L paper & 2x 240L co-mingled recycling bins per participant.

5.5 Provision of additional bin capacity for residents with special medical conditions requiring additional volume for kerbside waste disposal

Additional garbage bins may be provided in the case of a household where a resident who, directly because of a medical condition, such as dialysis, generates significantly greater quantities of domestic waste and/or recyclable waste and requires additional mobile garbage bins. Additional mobile bin options include a 240 litre mobile garbage bin, a 240 litre or 360 litre mobile comingle bins. Other medical reasons may be considered if the household produces larger quantities of waste from the medication process, requiring additional bin capacity.

A standard waste management utility charge will continue to apply to the approved eligible residents. This exemption will cover additional waste charge only (240 litre general waste bin or 240/360 litre comingle bin) provided the below criteria are met:

- i. A written application is made on the prescribed form and is accompanied by written advice from a medical practitioner stating that the applicant will, because of their medical condition, require additional capacity for medical related waste.
- ii. The application is approved by Manager Resource Recovery and will be subject to periodic review.

Council will audit special medical service recipients to verify their eligibility as required.

5.6 Assisted Household Waste Removal Service (Infirm Service)

The Infirm Service can be applied for by residents who are unable to physically move their bins to and from the kerbside, due to a disability or impairment, and have no able-bodied person to assist them.

## IPSWICH CITY COUNCIL | Ipswich Waste Services Community Service Obligation Policy

The Infirm Service is where the collection vehicle driver alights the vehicle, enters the serviced premises and takes the bins to the vehicle for emptying before returning them to the agreed location on the resident's property.

A standard waste management utility charge will continue to apply to the approved eligible resident. The exemption will cover additional waste charge only provided the below criteria are met:

- i) a completed Assisted Household Waste Removal (Infirm) Service application must be provided to Council. This application must be signed and dated by the resident's registered general medical practitioner, and
- ii) the application must be approved by Manager Resource Recovery and will be subject to periodic review.

Council will audit Infirm Service recipients to verify their eligibility as required. Notably IWS can only provide this service following a site safety inspection. At sites where a suitable bin location cannot be agreed and ~~H~~infirm ~~s~~Service will not be offered.

#### 5.7 Management of waste generated as a direct result from natural disasters or emergencies.

- i) A waste disposal fee exemption may be applied on an as required and temporary basis for Municipal Solid Waste (MSW) at Ipswich City Council Recycling and Refuse Centres for waste generated by declared natural disasters or emergency situations, or other circumstances approved by Council.
- ii) The waste must have been generated as a result of storm, flood, or other declared emergency in the Ipswich local government area.
- iii) Customers will follow any Council approval process determined to be applicable to each event and then IWS will grant the exemption to approved customers.

#### 5.8 General exemption

General Manager Environment and Sustainability (or delegate as per table 2) is authorised to approve a waste disposal exemption to any entity or organisation deemed to provide a general benefit to the community and direct Ipswich Waste Services as required.

## 6. Roles and Responsibilities and limits for exemptions

Table 1: Roles and responsibilities

POSITION	RESPONSIBILITIES	Limits
General Manager Environment and	<ul style="list-style-type: none"><li>• Approval of community service obligations in line with table 2.</li></ul>	<ul style="list-style-type: none"><li>• This CSO policy</li></ul>

## IPSWICH CITY COUNCIL | Ipswich Waste Services Community Service Obligation Policy

Sustainability Department	<ul style="list-style-type: none"><li>Sub-Delegation of authority to approve amendments of CSOs.</li></ul>	
Manager Resource Recovery	<ul style="list-style-type: none"><li>Sub-Delegated approval of community service obligations in line with table 2.</li><li>Ensure the CSO system is operating in line with this policy.</li></ul>	<ul style="list-style-type: none"><li>Within the authority statement in Table 2</li></ul>
Community, Cultural and Economic Development	<ul style="list-style-type: none"><li>Manage the In-Kind Assistance for waste and recycling services at Ipswich community events.</li></ul>	<ul style="list-style-type: none"><li>Community Funding and Support Program Guidelines</li></ul>
Resource Recovery Operations Coordinator	<ul style="list-style-type: none"><li>Accept waste to enter the City's RRCs with exemptions as directed.</li></ul>	<ul style="list-style-type: none"><li>Only material received at Council waste facilities</li></ul>

Table 2: Authority and requirement

Authority to make decision	Requirement for CSOs
Manager Resource Recovery	<ul style="list-style-type: none"><li>Estimated financial impact is under \$5,000.</li><li>The CSO is a one-off exemption and applies to a small number of households / customers</li></ul>
Manager Environment and Sustainability	<ul style="list-style-type: none"><li>It can be a repeated exemption with the purpose of providing a solution for environmental issues.</li><li>Estimated financial impact in line with the financial delegation register.</li></ul>
CEO	<ul style="list-style-type: none"><li>Estimated financial impact in line with the financial delegation register.</li></ul>
Council	<ul style="list-style-type: none"><li>When the exemption is above CEO's financial delegation register.</li></ul>

## 7. Key Stakeholders

The following will be consulted during the review process:

IPSWICH CITY COUNCIL | Ipswich Waste Services Community Service Obligation Policy

- Environment and Sustainability Department
- Community, Cultural and Economic Development Department
- Legal and Governance Branch
- Finance
- Rates and Property
- Corporate Services

## 8. Monitoring and Evaluation

The Ipswich Waste Services Performance Plan includes performance targets for community service obligations.

## 9. Definitions

**Charity** – as defined by the Charities Act clarifies that to be a recognised as a charity, an organisation must: be not-for-profit. have only charitable purposes that are for the public benefit. not have a disqualifying purpose. not be an individual, a political party or a government entity.

**Comingled recycling** – is the service provided by Ipswich Waste Services which accepts plastics, glass, metal, paper and cardboard, thereby co-mingling the waste stream.

**Community Service Obligation (CSO)** – of a commercial business unit of a local government, means the obligations to do anything the local government is satisfied are not in the unit's commercial interests to perform and arise because of a direction by the local government.

**Municipal Solid Waste (MSW)** - is a combination of domestic waste and other wastes arising from council activities (such as the management of parks and gardens, and the collection of litter and illegally dumped waste).

**Infirm Service** – an additional service provided by Council for a resident who is unable to physically move their bins to and from the kerbside, due to a disability or impairment, and have no able-bodied person to assist them whereby the collection vehicle driver alights the vehicle, enters serviced premises and takes the bins to the vehicle for emptying before returning them to the agreed location on the resident's property.

**Service charge** – refers to the waste utility charges applied to applicable properties

**Waste levy** – levy imposed on leviable waste delivered to a leviable waste disposal site and liable to pay to the State.

## 10. Policy Owner

The General Manager (Environment and Sustainability Department) is the policy owner, and the Manager Resource Recovery is responsible for authoring and reviewing this policy.



IPSWICH CITY COUNCIL | Ipswich Waste Services Community Service Obligation Policy

**11. Decision making protocol**

Where a customer request for exemption from the cost of an IWS waste and recycling service is received and that request falls outside of the categories identified in item 5 of this Policy then that request may be assessed by having regards to whether grant of the requested exemption would promote access, equity, and inclusion, and whether but for the granting of the exemption the requestor would be prevented from participating equitably in community and civic life. Any decision to grant an exemption outside of the categories identified in item 5 of this Policy must be made in a manner that is open and transparent.

**12. CSO Register**

A CSO register is to be developed in accordance with the requirements of the *Local Government Act 2009*.

**13. Documentation control**

This policy is required to be reviewed on a yearly basis and approved by Manager Resource Recovery. Amendments other than minor amendments (being grammatical or typographical amendments) are required to be adopted by Council.

An annual performance assessment will be carried out as a part of any annual policy review.

**14. Related documents**

- Good Governance Policy
- Delegations Register
- Council's Delegations – Delegations Administrative Directive, Human Resource Legislative and Administrative Delegations and Sub Delegations, Financial Delegations Register
- CSO Register

2023-2024 Long Term Financial Forecast  
FINANCIAL RATIOS (as per Local Government Regulation 2012)

	2023-2024 Budget \$'000	2024-2025 Estimated \$'000	2025-2026 Estimated \$'000	2026-2027 Estimated \$'000	2027-2028 Estimated \$'000	2028-2029 Estimated \$'000	2029-2030 Estimated \$'000	2030-2031 Estimated \$'000	2031-2032 Estimated \$'000	2032-2033 Estimated \$'000
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<b>Operating Surplus</b>	<b>0.13%</b>	<b>0.53%</b>	<b>1.19%</b>	<b>1.73%</b>	<b>1.90%</b>	<b>2.76%</b>	<b>3.24%</b>	<b>4.32%</b>	<b>4.66%</b>	<b>5.11%</b>
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(Net Result (excluding Capital items)) / Total Operating Revenue)

This is an indicator of what extent to which revenues raised cover operational expenses only or are available for capital funding purposes. The operating surplus ratio is the operating surplus (deficit) expressed as a percentage of total operating revenue.

<b>Net Financial Liabilities</b>	<b>88.53%</b>	<b>81.61%</b>	<b>53.58%</b>	<b>54.17%</b>	<b>45.06%</b>	<b>44.27%</b>	<b>38.74%</b>	<b>30.32%</b>	<b>31.28%</b>	<b>30.83%</b>
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(Total Liabilities less Current Assets / Total Operating Revenue)

This is an indicator of the extent to which the net financial liabilities of a local government can be serviced by its operating revenues. A ratio greater than zero (positive) indicates that total financial liabilities exceed current assets. These net financial liabilities must be serviced using available operating revenues.

<b>Asset Sustainability</b>	<b>115.30%</b>	<b>62.61%</b>	<b>46.23%</b>	<b>73.58%</b>	<b>72.11%</b>	<b>68.62%</b>	<b>67.95%</b>	<b>69.46%</b>	<b>73.53%</b>	<b>71.90%</b>
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(Capex on replacement of assets / Depreciation Expense)

This is an approximation of the extent to which the infrastructure assets managed by the local government are being replaced as these reach the end of their useful lives. Depreciation expense represents an estimate of the extent to which the infrastructure assets have been consumed in a period.

Doc ID No: A9859802

ITEM: 13.1

TITLE: MAYORAL MINUTE - PERMANENT POLICE SHOPFRONT FOR TOWN SQUARE REDBANK PLAINS

AUTHOR: MAYOR TERESA HARDING

**EXECUTIVE SUMMARY**

This Mayoral Minute seeks to advocate to the Queensland Government on behalf of Ipswich residents, to bring a permanent police presence to Town Square Redbank Plains.

Ipswich grandmother Vyleen White was stabbed to death in the underground carpark on Saturday 3 February 2024, leaving our community shattered. The overwhelming community sentiment following this tragedy has been for a more visible and permanent police presence in Ipswich’s largest suburb, Redbank Plains.

A focus by the Queensland Police Service on the local community would give residents greater confidence about their safety and reduce incidents of crime and anti-social behaviour.

**MOTION:**

- a) Ipswich City Council writes to Minister for Police and Community Safety, the Honourable Mark Ryan MP, and Queensland Police Commissioner Katarina Carroll, for the installation of a permanent Police shopfront at Town Square Redbank Plains.

**ATTACHMENTS AND CONFIDENTIAL BACKGROUND PAPERS**

1.	Mayoral Minute Permanent Police Shopfront for Town Square Redbank Plains <a href="#">↓</a>
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FROM: MAYOR TERESA HARDING

RE: MAYORAL MINUTE – PERMANENT POLICE SHOPFRONT FOR TOWN SQUARE  
REDBANK PLAINS

DATE: 15 FEBRUARY 2024

This Mayoral Minute seeks to advocate to the Queensland Government on behalf of Ipswich residents, to bring a permanent police presence to Town Square Redbank Plains.

Ipswich grandmother Vyleen White was stabbed to death in the underground carpark on Saturday 3 February 2024, leaving our community shattered. The overwhelming community sentiment following this tragedy has been for a more visible and permanent police presence in Ipswich's largest suburb, Redbank Plains.

A focus by the Queensland Police Service on the local community would give residents greater confidence about their safety and reduce incidents of crime and anti-social behaviour.

MOTION:

- a) Ipswich City Council writes to Minister for Police and Community Safety, the Honourable Mark Ryan MP, and Queensland Police Commissioner Katarina Carroll, for the installation of a permanent Police shopfront at Town Square Redbank Plains.

**GROWTH INFRASTRUCTURE AND WASTE COMMITTEE NO. 2024(01)****1 FEBRUARY 2024****REPORT**

**COUNCILLORS' ATTENDANCE:** Mayor Teresa Harding (Chairperson); Councillors Paul Tully (Deputy Chairperson (via audio-link)), Sheila Ireland, Jacob Madsen, Marnie Doyle, Andrew Fechner, Kate Kunzelmann, Deputy Mayor Russell Milligan and Nicole Jonic

**COUNCILLOR'S APOLOGIES:** Nil

**OFFICERS' ATTENDANCE:** Chief Executive Officer (Sonia Cooper), General Manager Planning and Regulatory Services (Brett Davey), General Manager Corporate Services (Matt Smith), General Manager Community, Cultural and Economic Development (Ben Pole), General Manager Asset and Infrastructure Services (Matt Anderson), Manager, Development Planning (Greg Potter), Development Assessment Central Manager (Mitchell Grant), Development Planner (Lachlan Mossom), Development Assessment West Manager (Michael Simmons), Property Services Manager (Alicia Rieck), Senior Property Officer Acquisitions and Disposals (Bianca Gaudry), Treasury Accounting Manager (Paul Mollenhauer), Chief of Staff - Office of the Mayor (Melissa Fitzgerald), Manager, Media, Communications and Engagement (Mark Strong), Senior Communications and Policy Officer (Jodie Richter), Senior Media Officer (Darrell Giles), Senior Media Officer (Lucy Stone) and Theatre Technician (Trent Gray)

**ATTENDANCE VIA AUDIO-LINK****RECOMMENDATION**

Moved by Mayor Teresa Harding:

Seconded by Deputy Mayor Russell Milligan:

**That in accordance with section 254K of the *Local Government Regulation 2012* and 8.6.2 of Council's Meeting Procedures Policy, Councillor Paul Tully be permitted to participate in the meeting via audio-link.**

**AFFIRMATIVE**

Councillors:

Harding  
Ireland  
Madsen  
Doyle

**NEGATIVE**

Councillors:

Nil

Fechner  
Kunzelmann  
Milligan  
Jonic

Councillor Paul Tully did not take part in the vote on this matter.

The motion was put and carried.

### **ACKNOWLEDGEMENT OF COUNTRY**

Mayor Teresa Harding (Chairperson) delivered the Acknowledgement of Country

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### **DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA**

Nil

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### **MATTERS FOR RECOMMENDATION TO COUNCIL**

#### **BUSINESS OUTSTANDING**

Nil

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### **CONFIRMATION OF MINUTES**

1. **CONFIRMATION OF MINUTES OF THE GROWTH INFRASTRUCTURE AND WASTE COMMITTEE NO. 2023(11) OF 28 NOVEMBER 2023**

#### **RECOMMENDATION**

Moved by Mayor Teresa Harding:  
Seconded by Councillor Marnie Doyle:

**That the Minutes of the Growth, Infrastructure and Waste Committee held on 28 November 2023 be confirmed.**

#### **AFFIRMATIVE**

Councillors:

Harding  
Tully  
Ireland  
Madsen  
Doyle  
Fechner

#### **NEGATIVE**

Councillors:

Nil

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Kunzelmann  
Milligan  
Jonic

The motion was put and carried.

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## **OFFICERS' REPORTS**

### **MATTERS RESOLVED UNDER DELEGATION**

**(in accordance with section 257(1)(c) of the *Local Government Act 2009*, the Growth Infrastructure and Waste Committee has been delegated power to make decisions on behalf of Council for decisions made under the *Planning Act 2016* and the *Economic Development Act 2012*)**

2. **DEVELOPMENT APPLICATION (4650/2023/MCU) RECOMMENDATION - MATERIAL CHANGE OF USE - BUSINESS USE (CAFE AND ANCILLARY GIFT SHOP)**

This is a report concerning an application seeking approval for a Material Change of Use - Business Use (Cafe and Ancillary Gift Shop) at 50 Beduhns Road, Haigslea QLD 4306.

The application requires determination by Council in accordance with the Framework for Development Applications and Related Activities Policy, as more than 20 properly made submissions objecting to the proposed development have been received. The application is not a Sensitive Development Matter pursuant to the Framework for Development Applications and Related Activities policy and therefore the recommendation has not been reviewed by the Independent Decision Review Panel.

The proposed development has been assessed against the applicable assessment benchmarks. The proposed development generally complies with the assessment benchmarks or can be conditioned to comply as outlined below.

### **DECISION**

Moved by Mayor Teresa Harding:  
Seconded by Councillor Kate Kunzelmann:

**That Council approve Development Application No. 4650/2023/MCU, being the Material Change of Use for Business Use (Café and Ancillary Gift Shop), subject to conditions as contained in Attachment 1 of this report.**

AFFIRMATIVE  
Councillors:  
Harding  
Tully  
Ireland

NEGATIVE  
Councillors:  
Nil

Madsen  
Doyle  
Fechner  
Kunzelmann  
Milligan  
Jonic

The motion was put and carried.

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3. REQUEST TO EXTINGUISH LOCAL GOVERNMENT AGREEMENT NO 701561648

This is a report concerning the Local Government Agreement (Document Dealing Number 701561548) at 1 Chum Street, New Chum. The agreement relates to the conjoined use of the car park located on Lot 1 RP895110 and the clay product manufacturing facility on Lot 271 SP207443. Council has received a request from the landowner to cancel this Local Government Agreement.

**DECISION**

Moved by Mayor Teresa Harding:  
Seconded by Councillor Andrew Fechner:

- A. That Council consent to the cancellation and removal of the Local Government Agreement (Document Dealing Number 701561548) from the title of Lot 1 on RP895110 and Lot 271 on SP207443 at 1 Chum Street, New Chum.**
- B. That a Form 18 General Consent be provided to the landowner to accompany a Form 14 General Request to remove the Local Government Agreement (Document Dealing Number 701561548).**

**AFFIRMATIVE**

Councillors:

Harding

Tully

Ireland

Madsen

Doyle

Fechner

Kunzelmann

Milligan

Jonic

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

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MATTERS FOR RECOMMENDATION TO COUNCIL

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4.     STRENGTHENING IPSWICH COMMUNITIES PLAN

This is a report concerning an update on the catalyst project of iFuture, the Strengthening Ipswich Communities Plan (the Plan). The Plan provides an understanding of the needs for the city and help to strategically guide future investment and delivery, establishing the concept of community hub model for future Council owned community facilities. Community hubs can be thought of as either clusters of individual community facilities located closely together or singular multipurpose facilities that cater to a wide range of activities and services. This approach allows for more efficient use of land and enhances accessibility, particularly along public transport routes and other key infrastructure.

The concept of community hubs as a solution to Ipswich's needs was identified through the Council's 2021-2022 community consultation on community facility requirements.

RECOMMENDATION

Moved by Mayor Teresa Harding:  
Seconded by Councillor Marnie Doyle:

**That Council receive and note the final draft of the Strengthening Ipswich Communities Plan as outlined in Attachment 1.**

AFFIRMATIVE	NEGATIVE
Councillors:	Councillors:
Harding	Nil
Tully	
Ireland	
Madsen	
Doyle	
Fechner	
Kunzelmann	
Milligan	
Jonic	

The motion was put and carried.

## 5. EXERCISE OF DELEGATION REPORT

This is a report concerning applications that have been determined by delegated authority for the period 14 November 2023 to 22 January 2024.

### RECOMMENDATION

Moved by Mayor Teresa Harding:  
Seconded by Councillor Marnie Doyle:

**That the Exercise of Delegation report for the period 14 November 2023 to 22 January 2024, be received and the contents noted.**

#### AFFIRMATIVE

Councillors:

Harding

Tully

Ireland

Madsen

Doyle

Fechner

Kunzelmann

Milligan

Jonic

#### NEGATIVE

Councillors:

Nil

The motion was put and carried.

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## 6. PLANNING AND ENVIRONMENT COURT ACTION STATUS REPORT

This is a report concerning a status update with respect to current court actions associated with development planning applications.

### RECOMMENDATION

Moved by Mayor Teresa Harding:  
Seconded by Councillor Kate Kunzelmann:

**That the Planning and Environment Court Action status report be received and the contents noted.**

#### AFFIRMATIVE

Councillors:

Harding

Tully

Ireland

Madsen

#### NEGATIVE

Councillors:

Nil

Doyle  
Fechner  
Kunzelmann  
Milligan  
Jonic

The motion was put and carried.

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**NOTICES OF MOTION**

Nil

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**MATTERS ARISING**

Nil

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7. **COMMENCEMENT OF NEXT MEETING**

**RECOMMENDATION**

Moved by Mayor Teresa Harding:

**That the Governance and Transparency Committee commence at 10.15 am.**

**AFFIRMATIVE**

Councillors:

Harding

Tully

Ireland

Madsen

Doyle

Fechner

Kunzelmann

Milligan

Jonic

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

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**PROCEDURAL MOTIONS AND FORMAL MATTERS**

The meeting commenced at 9.06 am.

The meeting closed at 9.37 am.



**GOVERNANCE AND TRANSPARENCY COMMITTEE NO. 2024(01)**

**1 FEBRUARY 2024**

**REPORT**

**COUNCILLORS' ATTENDANCE:** Councillor Jacob Madsen (Chairperson); Councillors Deputy Mayor Russell Milligan(Deputy Chairperson), Mayor Teresa Harding, Marnie Doyle and Kate Kunzelmann

**COUNCILLOR'S APOLOGIES:** Nil

**OFFICERS' ATTENDANCE:** Chief Executive Officer (Sonia Cooper), General Manager Corporate Services (Matt Smith), General Manager Asset and Infrastructure Services (Matt Anderson), General Manager Planning and Regulatory Services (Brett Davey), General Manager Community, Cultural and Economic Development (Ben Pole), Chief Financial Officer (Jeffrey Keech), Treasury Accounting Manager (Paul Mollenhauer), Manager, Human and Social Recovery and Resilience Project Lead (Annabelle Johnstone), Media, Communications and Engagement (Mark D Strong), Property Services Manager (Alicia Rieck), Senior Property Officer Acquisitions and Disposals (Bianca Gaudry), Chief of Staff, Office of the Mayor (Melissa Fitzgerald), Senior Communications and Policy Officer (Jodie Richter), Senior Media Officer (Darrell Giles), Senior Media Officer (Lucy Stone) and Theatre Technician (Trent Gray)

**ACKNOWLEDGEMENT OF COUNTRY**

Councillor Jacob Madsen (Chairperson) delivered the Acknowledgement of Country

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**DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA**

Nil

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**BUSINESS OUTSTANDING**

Nil

### **CONFIRMATION OF MINUTES**

1. **CONFIRMATION OF MINUTES OF THE GOVERNANCE AND TRANSPARENCY COMMITTEE NO. 2023(11) OF 28 NOVEMBER 2023**

#### **RECOMMENDATION**

Moved by Councillor Marnie Doyle:  
Seconded by Deputy Mayor Russell Milligan:

**That the Minutes of the Governance and Transparency Committee held on 28 November 2023 be confirmed.**

#### **AFFIRMATIVE**

Councillors:

Madsen

Milligan

Harding

Doyle

Kunzelmann

#### **NEGATIVE**

Councillors:

Nil

The motion was put and carried.

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### **OFFICERS' REPORTS**

2. **ACQUISITION OF DRAINAGE EASEMENT FOR INF04308 - 13 PARCELL STREET, BRASSALL**

This is a report concerning the acquisition of an easement for drainage purpose over Part of 13 Parcell Street, Brassall, more particularly described as part of Common Property of Brassall Grove Community Titles Scheme 19578. The drainage easement will facilitate stormwater drainage improvements through the 'Brassall Grove' unit complex.

"The attachment/s to this report are confidential in accordance with section 254J(3)(h) of the *Local Government Regulation 2012*."

#### **RECOMMENDATION**

Moved by Councillor Marnie Doyle:  
Seconded by Deputy Mayor Russell Milligan:

- A. **That pursuant to Section 6(1) of the *Acquisition of Land Act 1967*, Council as "constructing authority" proceed to acquire an easement over land at 13 Parcell Street, Brassall QLD 4305, more particularly described as part of Common**

**Property of Brassall Grove Community Titles Scheme 19578 (Council file reference number 6047), for drainage purpose.**

- B. That in the first instance, the method of acquiring the subject easement will be by agreement with the affected person/s in accordance with Division 3, *Acquisition of Land Act 1967*; however, where agreement cannot be reached, or operational timeframes intervene, the method of acquiring the subject easement will be in accordance with Division 2, *Acquisition of Land Act 1967*.**
- C. That Council be kept informed as to the progress and outcome of the acquisition.**

**AFFIRMATIVE**

Councillors:

Madsen

Milligan

Harding

Doyle

Kunzelmann

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

**3. PROPOSED ACQUISITION OF LAND FOR INF04243 - INTERSECTION UPGRADE AT RIPLEY ROAD AND REIF STREET, FLINDERS VIEW**

This is a report concerning the acquisition of two (2) parcels of land that adjoin the Ripley Road and Reif Street traffic intersection in Flinders View. The acquisition will facilitate the upgrade requirements to the intersection and accommodate Council infrastructure currently encroaching private property.

“The attachment/s to this report are confidential in accordance with section 254J(3)(h) of the *Local Government Regulation 2012*.”

**RECOMMENDATION**

Moved by Mayor Teresa Harding:

Seconded by Councillor Marnie Doyle:

- A. That pursuant to Section 5(1)(b)(i) of the *Acquisition of Land Act 1967*, Council as “constructing authority” proceed to acquire land at 87 Reif Street, Flinders View more particularly described as part of Lot 4 on RP118775 (Council file reference 6050), for road purpose.**
- B. That in the first instance, the method of acquiring part of Lot 4 on RP118775 will be by agreement with the registered owner(s) in accordance with Division 3, *Acquisition of Land Act 1967*; however, if agreement cannot be reached, or**

operational timeframes intervene, the method of acquiring part of Lot 4 on RP118775 will be in accordance with Division 2, *Acquisition of Land Act 1967*.

- C. That Council resolve to acquire part of land located at 274 Ripley Road, Flinders View, more particularly described as part of Lot 6 on RP118775 (Council file reference 6049), for road purpose.
- D. That the method of acquiring part of Lot 6 on RP118775 shall be as a purchase by agreement with the registered owner(s) pursuant to the *Property Law Act 1974*.

#### AFFIRMATIVE

Councillors:

Madsen

Milligan

Harding

Doyle

Kunzelmann

#### NEGATIVE

Councillors:

Nil

The motion was put and carried.

#### 4. DISPOSAL OF SEWERAGE EASEMENTS TO URBAN UTILITIES FOR RACEVIEW SEWER UPGRADE PROJECT

This is a report concerning the disposal of two (2) easements for sewerage purpose to Urban Utilities to facilitate the installation of new underground sewer pipe from Raceview to Ripley, as part of their Raceview Sewer Upgrade project.

#### RECOMMENDATION

Moved by Deputy Mayor Russell Milligan:

Seconded by Councillor Marnie Doyle:

- A. That Council resolve pursuant to Section 236(2) of the *Local Government Regulation 2012* (the Regulation) that the exemption referred to in Section 236(1)(b)(i) of the Regulation applies for the disposal of interest in Part of Land at:
  - (i) 26 Kordan Boulevard, Raceview, more particularly described as Lot 999 on SP241645; and
  - (ii) 51-53 Swanbank Road, Flinders View, more particularly described as Lot 2 on RP203690, (“the Land”), by way of Easement agreements for sewerage purpose between Council and Urban Utilities.
- B. That pursuant to Section 257(1)(b) of the *Local Government Act 2009* Council resolve to delegate the power to the Chief Executive Officer to be authorised to



**negotiate and finalise the terms of the proposed Easements as detailed in Recommendation A, for sewerage purpose.**

**AFFIRMATIVE**

Councillors:

Madsen

Milligan

Harding

Doyle

Kunzelmann

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

**5. PROCUREMENT - SINGLE SOURCE PURCHASE OF ARTWORK FOR IPSWICH ART GALLERY**

This is a report seeking a resolution by Council to purchase an artwork for the Ipswich Art Gallery valued at \$28,000.

A Council resolution that the exception under section 235(a) of the *Local Government Regulation 2012* applies to this purchase as there is only one supplier who is reasonably available to supply this artwork being the artist's own commercial art gallery, Neon Parc.

The proposed artwork is *Binary Star* by Australian artist Paul Knight.

**RECOMMENDATION**

- A. That pursuant to Section 235(a) of the *Local Government Regulation 2012* (Regulation), Council resolves that the exception applies as it is satisfied that there is only one supplier who is reasonably available for the provision of this artwork for the Ipswich Art Gallery.
- A. That Council approve the purchase of the artwork by Australian artist Paul Knight through his commercial art gallery, Neon Parc in accordance with the above exemption for a purchase price of \$28,000 (incl GST).

**RECOMMENDATION**

Moved by Councillor Jacob Madsen:

**That Item 5 titled Procurement – Single Source Purchase of Artwork for Ipswich Art Gallery be referred for consideration at a future Governance and Transparency Committee meeting.**

## AFFIRMATIVE

Councillors:

Madsen

Milligan

Harding

Doyle

Kunzelmann

## NEGATIVE

Councillors:

Nil

The motion was put and carried.

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6. REVISED MEETING CONDUCT POLICY

This is a report concerning a revision of the Meeting Conduct Policy as a result of the Local Government (Councillor Conduct) and Other Legislation Amendment Bill 2023 of November 2023.

RECOMMENDATION

Moved by Mayor Teresa Harding:

Seconded by Deputy Mayor Russell Milligan:

**That the revised policy titled 'Meeting Conduct Policy' as detailed in Attachment 5, be adopted.**

## AFFIRMATIVE

Councillors:

Madsen

Milligan

Harding

Doyle

Kunzelmann

## NEGATIVE

Councillors:

Nil

The motion was put and carried.

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7. WORKING WITH CHILDREN POLICY

This is a report concerning the four (4) year review of the Working with Children Policy which must be undertaken to ensure that legislative amendments are adopted by Council.

RECOMMENDATION

Moved by Deputy Mayor Russell Milligan:

Seconded by Councillor Kate Kunzelmann:

**That the revised Working with Children Policy as detailed in Attachment 3 be adopted.**

## AFFIRMATIVE

Councillors:

Madsen

Milligan

Harding

Doyle

Kunzelmann

## NEGATIVE

Councillors:

Nil

The motion was put and carried.

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8. QUARTERLY REPORT TO THE DEPARTMENT OF HOUSING, LOCAL GOVERNMENT, PLANNING AND PUBLIC WORKS

This is a report concerning a request from the former Director-General, Department of State Development, Infrastructure, Local Government and Planning for Council to provide a series of quarterly reports.

This report is for the October to December 2023 quarter and is reflective of the scope requested by the then Director-General in June 2022.

Following a Machinery of Government change the report will now be provided to the Director-General, Department of Housing, Local Government, Planning and Public Works.

RECOMMENDATION

Moved by Councillor Marnie Doyle:

Seconded by Deputy Mayor Russell Milligan:

**That Council approve the draft letter to the Director-General, Department Housing, Local Government, Planning and Public Works containing the quarterly report for October to December 2023 as set out in Attachment 1.**

## AFFIRMATIVE

Councillors:

Madsen

Milligan

Harding

Doyle

Kunzelmann

## NEGATIVE

Councillors:

Nil

The motion was put and carried.

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9. CONCESSION FOR GENERAL RATES - 2 JOFFRE STREET, BOOVAL QLD 4304

This is a report concerning a request for a concession for general rates from Ozcare for 2 Joffre Street, BOOVAL QLD 4304.

“The attachment/s to this report are confidential in accordance with section 254J(3)(d) of the *Local Government Regulation 2012*.”

RECOMMENDATION

Moved by Mayor Teresa Harding:

Seconded by Councillor Kate Kunzelmann:

**That having satisfied the criteria in s120 of the of the *Local Government Regulation 2012*, as well as the rates concession policy, the property at 2 Joffre Street, Booval Qld 4304, be granted a 100% concession on the differential general rate from the 24 October 2023, being the date of application.**

AFFIRMATIVE

Councillors:

Madsen

Milligan

Harding

Doyle

Kunzelmann

NEGATIVE

Councillors:

Nil

The motion was put and carried.

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10. MONTHLY FINANCIAL PERFORMANCE REPORT - DECEMBER 2023

This is a report concerning Council’s financial performance for the period ending 31 December 2023, submitted in accordance with section 204 of the *Local Government Regulation 2012*.

RECOMMENDATION

Moved by Mayor Teresa Harding:

Seconded by Councillor Marnie Doyle:

**That the report on Council’s financial performance for the period ending 31 December 2023, submitted in accordance with section 204 of the *Local Government Regulation 2012*, be considered and noted by Council.**

AFFIRMATIVE

Councillors:

Madsen

Milligan

Harding

Doyle

Kunzelmann

NEGATIVE

Councillors:

Nil

The motion was put and carried.

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**NOTICES OF MOTION**

Nil

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**MATTERS ARISING**

Nil

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**PROCEDURAL MOTIONS AND FORMAL MATTERS**

The meeting commenced at 10.17 am.

The meeting closed at 10.29 am.

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**COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE NO. 2024(01)**

**1 FEBRUARY 2024**

**REPORT**

**COUNCILLORS' ATTENDANCE:** Councillor Andrew Fechner (Chairperson); Councillors Kate Kunzelmann (Deputy Chairperson), Mayor Teresa Harding, Jacob Madsen, Sheila Ireland and Marnie Doyle

**COUNCILLOR'S APOLOGIES:** Nil

**OFFICERS' ATTENDANCE:** Chief Executive Officer (Sonia Cooper), General Manager Community, Cultural and Economic Development (Ben Pole), General Manager Environment and Sustainability (Kaye Cavanagh), General Manager Corporate Services (Matt Smith), General Manager Asset and Infrastructure Services (Matt Anderson), General Manager Planning and Regulatory Services (Brett Davey), Manager Marketing and Promotions (Carly Gregory), Manager Libraires and Customer Services (Samantha Chandler), Chief of Staff – Office of the Mayor (Melissa Fitzgerald), Manager Media Communications and Engagement (Mark Strong), Chief Financial Officer (Jeff Keech), Senior Communications and Policy Officer (Jodie Richter), Senior Media Officer (Darrell Giles) and Theatre Technician (Trent Gray)

**ACKNOWLEDGEMENT OF COUNTRY**

Councillor Kate Kunzelmann (Chairperson) delivered the Acknowledgement of Country

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**DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA**

Nil

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**BUSINESS OUTSTANDING**

Nil

### **CONFIRMATION OF MINUTES**

1. **CONFIRMATION OF MINUTES OF THE COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE NO. 2023(11) OF 28 NOVEMBER 2023**

#### **RECOMMENDATION**

Moved by Councillor Andrew Fechner:

Seconded by Councillor Kate Kunzelmann:

**That the Minutes of the Community, Culture, Arts and Sport Committee held on 28 November 2023 be confirmed.**

#### **AFFIRMATIVE**

Councillors:

Fechner

Kunzelmann

Harding

Madsen

Ireland

Doyle

#### **NEGATIVE**

Councillors:

Nil

The motion was put and carried.

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### **OFFICERS' REPORTS**

2. **2024 EVENT SPONSORSHIP EASTERN RUMBLE**

This is a report concerning an application for Event Sponsorship by Pacific Action Sports for support of the Eastern Rumble to be held from 29 June 2024 to 1 July 2024.

The application is for \$20,000 excl. GST in financial support and the recommendation is to maintain the sponsorship level provided in 2023 at \$10,000 excl. GST, with an additional \$8,000 excl. GST in year two as part of a multi-year agreement.

#### **RECOMMENDATION**

Moved by Councillor Andrew Fechner:

Seconded by Councillor Marnie Doyle:

**That Council provide Event Sponsorship as a multi-year (2 year) agreement of \$10,000 excl. GST (year 1) and \$8,000 excl. GST (year 2) to Pacific Action Sports to support 2024 and 2025 Eastern Rumble events.**

## AFFIRMATIVE

Councillors:

Fechner

Kunzelmann

Harding

Madsen

Ireland

Doyle

## NEGATIVE

Councillors:

Nil

The motion was put and carried.

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3. QUARTERLY EVENT SPONSORSHIP AND TICKETING ALLOCATION REPORT

This is a report concerning event sponsorship approved in the period of 1 October 2023 to 31 December 2023 as required under the Event Sponsorship Policy.

RECOMMENDATION

Moved by Councillor Andrew Fechner:

Seconded by Councillor Kate Kunzelmann:

**A. That Council receive and note the following event sponsorship allocations during the 1 October to 31 December 2023 period:**

- Ipswich Turf Club \$20,000 (excl. GST) in cash support for the 2024 Ipswich Cup
- Ipswich Show Society \$30,000 (excl. GST) in cash support for the 2024 Ipswich Show.

**B. That Council receive and note that no event impact study support was confirmed during the 1 October to 31 December 2023 period.**

**C. That Council receive and note that there were no event sponsorship ticket allocations made during the 1 October to 31 December 2023 period.**

## AFFIRMATIVE

Councillors:

Fechner

Kunzelmann

Harding

Madsen

Ireland

Doyle

## NEGATIVE

Councillors:

Nil

The motion was put and carried.

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#### 4. CX PROGRAM COMMITTEE QUARTERLY REPORT - DECEMBER 2023

This is a report concerning the Customer Experience Program of Work, providing an update on the progress of the Customer Experience Priorities, as well as the impacts resulting from the preceding Immediate Action Plan.

#### RECOMMENDATION

Moved by Councillor Andrew Fechner:

Seconded by Councillor Marnie Doyle:

**That the December 2023 quarterly report concerning council's Customer Experience Program of Work be received and the contents noted.**

#### AFFIRMATIVE

Councillors:

Fechner

Kunzelmann

Harding

Madsen

Ireland

Doyle

#### NEGATIVE

Councillors:

Nil

The motion was put and carried.

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#### NOTICES OF MOTION

Nil

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#### MATTERS ARISING

Nil

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#### COMMENCEMENT OF NEXT MEETING

#### RECOMMENDATION

Moved by Councillor Andrew Fechner:

**That the Economic and Industry Development Committee commence at 11.30 am.**

## **PROCEDURAL MOTIONS AND FORMAL MATTERS**

The meeting commenced at 10.43 am.

The meeting closed at 10.58 am.

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**ECONOMIC AND INDUSTRY DEVELOPMENT COMMITTEE NO. 2024(01)**

**1 FEBRUARY 2024**

**REPORT**

**COUNCILLORS' ATTENDANCE:** Councillor Kate Kunzelmann (Chairperson); Councillors Jacob Madsen (Deputy Chairperson), Mayor Teresa Harding, Andrew Fechner and Marnie Doyle

**COUNCILLOR'S APOLOGIES:** Nil

**OFFICERS' ATTENDANCE:** Chief Executive Officer (Sonia Cooper), General Manager Community, Cultural and Economic Development (Ben Pole), General Manager Environment and Sustainability (Kaye Cavanagh), General Manager Corporate Services (Matt Smith), General Manager Asset and Infrastructure Services (Matt Anderson), Economic Development Manager (Dan Heenan), Chief of Staff – Office of the Mayor (Melissa Fitzgerald), Senior Communications and Policy Officer (Jodie Richter), Senior Media Officer (Darrell Giles), Senior Media Officer (Lucy Stone) and Theatre Technician (Trent Gray)

**ACKNOWLEDGEMENT OF COUNTRY**

Councillor Kate Kunzelmann (Chairperson) delivered the Acknowledgement of Country

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**DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA**

Nil

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**BUSINESS OUTSTANDING**

Nil

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**CONFIRMATION OF MINUTES**

1. **CONFIRMATION OF MINUTES OF THE ECONOMIC AND INDUSTRY DEVELOPMENT COMMITTEE NO. 2023(11) OF 28 NOVEMBER 2023**

**RECOMMENDATION**

Moved by Councillor Kate Kunzelmann:

Seconded by Councillor Andrew Fechner:

**That the Minutes of the Economic and Industry Development Committee held on 28 November 2023 be confirmed.**

**AFFIRMATIVE**

Councillors:

Madsen

Harding

Kunzelmann

Fechner

Doyle

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

**OFFICERS' REPORTS**

2. **2024-2025 STATE BUDGET PRE-BUDGET SUBMISSION**

This is a report concerning Council's 2024-2025 State Budget Pre-Budget Submission to the Queensland Government promoting the city's advocacy priorities.

**RECOMMENDATION**

Moved by Councillor Marnie Doyle:

Seconded by Councillor Andrew Fechner:

**That the report concerning Council's 2024-2025 State Budget Pre-Budget Submission to the Queensland Government be received and the contents noted.**

**AFFIRMATIVE**

Councillors:

Madsen

Harding

Kunzelmann

Fechner

**NEGATIVE**

Councillors:

Nil

Doyle

The motion was put and carried.

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**NOTICES OF MOTION**

Nil

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**MATTERS ARISING**

Nil

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**PROCEDURAL MOTIONS AND FORMAL MATTERS**

The meeting commenced at 11.31 am.

The meeting closed at 11.38 am.

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**ENVIRONMENT AND SUSTAINABILITY COMMITTEE NO. 2024(01)**

**1 FEBRUARY 2024**

**REPORT**

**COUNCILLORS' ATTENDANCE:** Deputy Mayor Russell Milligan (Chairperson); Councillors Andrew Fechner (Deputy Chairperson), Mayor Teresa Harding, Jacob Madsen and Kate Kunzelmann

**COUNCILLOR'S APOLOGIES:** Nil

**OFFICERS' ATTENDANCE:** Chief Executive Officer (Sonia Cooper), General Manager Environment and Sustainability (Kaye Cavanagh), General Manager Community, Cultural and Economic Development (Ben Pole), General Manager Corporate Services (Matt Smith), General Manager Asset and Infrastructure Services (Matt Anderson), Chief of Staff – Office of the Mayor (Melissa Fitzgerald), Manager Media Communications and Engagement (Mark Strong), Nicholas Street Precinct Director (James Hepburn), Senior Communications and Policy Officer (Jodie Richter), Senior Media Officer (Darrell Giles) and Theatre Technician (Trent Gray)

**ACKNOWLEDGEMENT OF COUNTRY**

Councillor Russell Milligan (Deputy Mayor and Chairperson) delivered the Acknowledgement of Country

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**DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA**

Nil

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**BUSINESS OUTSTANDING**

Nil

PRESENTATION - RIPLEY VALLEY STATE SECONDARY COLLEGE

Anastasia Constable (Ignite Excellence Academy and Science Teacher) and two (2) Junior School Captains provided a presentation to the committee on the following:

- Development of native plant nursery in partnership with the Bremer River Catchment Association (BCA) for use at planting events along the rivers supported by BCA.
- Whole of school sustainability programming driver by students and future vision to support the Youth Sustainability Summit through student leadership and workshops.
- Working with CleanCo in developing a master plan for the Swanbank Clean Energy Hub.

## Attachments

1. Presentation - Ripley Valley State Secondary College: Ignite

CONFIRMATION OF MINUTES

1. CONFIRMATION OF MINUTES OF THE ENVIRONMENT AND SUSTAINABILITY COMMITTEE NO. 2023(11) OF 28 NOVEMBER 2023

RECOMMENDATION

Moved by Councillor Andrew Fechner:

Seconded by Mayor Teresa Harding:

**That the Minutes of the Environment and Sustainability Committee held on 28 November 2023 be confirmed.**

## AFFIRMATIVE

Councillors:

Milligan

Fechner

Harding

Madsen

Kunzelmann

## NEGATIVE

Councillors:

Nil

The motion was put and carried.

## **OFFICERS' REPORTS**

### **2. IPSWICH RIVERS IMPROVEMENT TRUST PROGRAM OF WORKS 2023-2024**

This is a report concerning the proposed annual works program and plan for the Ipswich Rivers Improvements Trust for 2023-2024 as funded by the Precept from Council issued under the Rivers Improvement Act 1940.

#### **RECOMMENDATION**

Moved by Councillor Andrew Fechner:

Seconded by Councillor Kate Kunzelmann:

**That the report be received and the contents noted.**

#### **AFFIRMATIVE**

Councillors:

Milligan

Fechner

Harding

Madsen

Kunzelmann

#### **NEGATIVE**

Councillors:

Nil

The motion was put and carried.

---

### **3. OVERVIEW OF DISASTER MANAGEMENT TRAINING & EXERCISES**

This is a report concerning the overview of the Disaster Management training and exercise activities for the past 12 months.

#### **RECOMMENDATION**

Moved by Councillor Kate Kunzelmann:

Seconded by Councillor Andrew Fechner:

**That the report be received and the contents noted.**

#### **AFFIRMATIVE**

Councillors:

Milligan

Fechner

Harding

Madsen

Kunzelmann

#### **NEGATIVE**

Councillors:

Nil



The motion was put and carried.

---

**NOTICES OF MOTION**

Nil

---

**MATTERS ARISING**

Nil

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4. **COMMENCEMENT OF NEXT MEETING**

**RECOMMENDATION**

Moved by Deputy Mayor Russell Milligan:

**That the Ipswich Central Redevelopment Committee commence at 12.45 pm.**

---

**PROCEDURAL MOTIONS AND FORMAL MATTERS**

The meeting commenced at 11.50 am.

The meeting closed at 12.14 pm.

---



# Ripley Valley State Secondary College Ignite Excellence Academy

**Sustainability Programs and  
Curriculum Integration**

*Achieving excellence together*

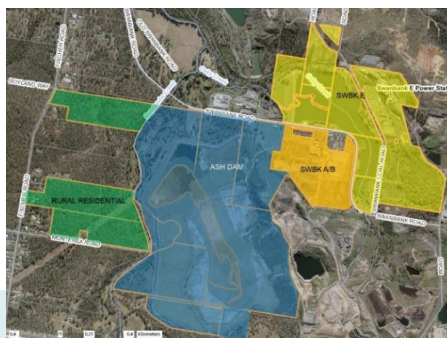


## Ignite Excellence Program

**A STEM program for high potential and gifted students which includes:**

- A focus on 21<sup>st</sup> century skills such as communication and problem solving
- Cross-curricular learning
- Opportunities to engage in real-world experiences
- External partnerships with community, education and business groups

*Achieving excellence together*



## SWANBANK FUTURE ENERGY PRECINCT

### Swanbank Precinct Summary



cleanCO<sup>®</sup>  
queensland

### Net zero

Play a key role in supporting Queensland's energy transformation to net zero.

### Sustainability

Capitalise on the location and existing critical infrastructure for sustainable connection to the site, its surrounds and the region.

### Renewable energy

Deliver renewable energy solutions that support and attract industries of today and the future.

### Community prosperity

Give the community a precinct that celebrates the past, enhances the environment, and supports the ongoing prosperity for the region.

### Flagship precinct

Demonstrate a flagship energy precinct that matches customer needs and outcomes.











*Achieving excellence together*



- Creation of a RVSSC-piloted riparian restoration project for implementation as part of a school curriculum or as an extra-curricular group



Achieving excellence together

<b>Unit: Community Engagement</b>	<b>Title: BCA Riparian Restoration Project</b>
<b>Year Level: 7, 8, 9</b>	<b>Time Frame: 5 structured lessons + field work</b>

<b>UNIT DESCRIPTION</b>	<p><b>UNIT description</b></p> <p>Students will be working with Bremer Catchment Association to undertake a riparian restoration project in waterways near to Ripley Valley State Secondary College. By the end of the project, the students will have identified an area of concern within a local waterway, researched endemic plants and animals, created site safety plans, undertaken a range of water and soil testing as well as field surveys of plants and animals present on-site, created and implemented an action plan, and subsequently created a plan to monitor the ongoing success of the site restoration.</p>
-------------------------	--





## Riparian Restoration Project

### Goals and Success Factors

- **Goals:** To create a proof of concept able to be rolled out at other schools to engage students with waterway care and management; To undertake a riparian restoration project and ongoing monitoring.
- **Success Factors:** V9 alignment to priority area; passionate and knowledgeable people – RVSSC and BCA; documented and thorough; social media and community presences; aligns well with grant application or funding.

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## Riparian Restoration Project

**Version 9 Australian Curriculum  
aligned for immediate implementation**

- **Cross Curriculum Priorities: Sustainability; Aboriginal and Torres Strait Islander Histories and Cultures**
- **General Capabilities: Critical and Creative Thinking; Digital Literacy; Ethical Understanding; Intercultural Understanding; Personal and Social Capability**
- **Year 7-9 Curriculum: Science; Geography**

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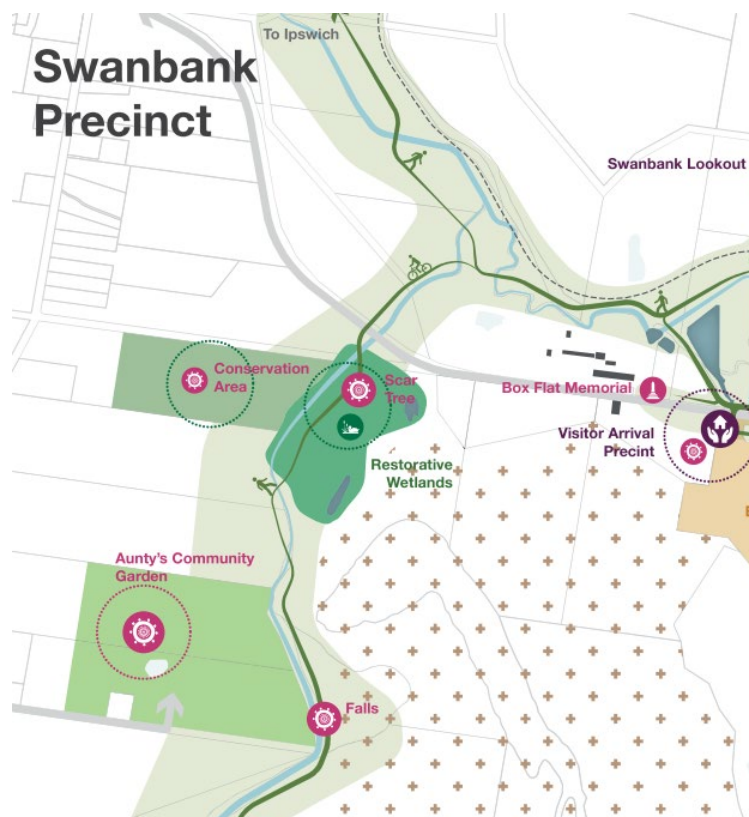
Environment and Sustainability Committee 1 Feb 2024 - Item 0 / Minutes Attachment 1

STAGE	LEARNING GOALS (declarative or procedural knowledge from CCP/GC)	SUCCESS CRITERIA (leads with a cognitive verb)	TEACHING SEQUENCE (indicate resulting work for stage) (incl. Differentiation Strategies and Resources)	
PRE			Liaison to visit and explain project to students <ul style="list-style-type: none"> <li>Clear identification of expectations around end of project and time frame for implementation – Will the project be implemented immediately? Is it a multi-year project?</li> </ul>	<i>Preparation by teacher and liaison for site visits, photograph permissions and other documentation should be initiated in this phase to ensure timely completion.</i>
1			Brainstorming <ul style="list-style-type: none"> <li>What does this topic mean to you?</li> <li>What initial visualisations etc come to mind?</li> <li>Can you think of any significant problems that might arise from this project?</li> </ul>	
2			Constraints <ul style="list-style-type: none"> <li>What rules or limitations have been put in place for this project? Consider costs, locations, laws.</li> <li>Cost vs benefit considerations</li> </ul>	<i>Permissions for site visits should be sought from families at this point (depending on timeline for project).</i>
3			Research <ul style="list-style-type: none"> <li>Follow up key concepts identified during brainstorming</li> <li>Weigh up options in the context of project constraints and cost/benefit</li> </ul>	
PROJECT			Students undertake field work required for completion of project in collaboration with liaison	<i>Social media engagement across all parties' platforms should occur at this point for wider community visibility.</i>
4			Presentation of results <ul style="list-style-type: none"> <li>Provide scaffolding of expected presentation style (report, <del>powerpoint</del>, etc)</li> <li>Identify external audience</li> </ul>	
5			Sharing presentations <ul style="list-style-type: none"> <li>Present work to class and liaison</li> <li>Consider and incorporate feedback as required</li> </ul>	
POST			Follow up project to see results and report back to students to create connection with project Ongoing monitoring of project and outcomes including updates to wider community	<i>Social media engagement should occur at this point to reinforce project, highlight successes and encourage future engagement.</i>



## Current Proposal

### Monitoring and restoration of the waterhole along Bundamba Creek on CleanCo's Swanbank land



- Currently sitting with Natasha Shaw and legal department to ensure access and WHS rules are suitable for students to attend site
- Looking positive
- Small group extra curricular activity
- Transport to site by school's bus
- Students are invested in project and are keen to proceed

*Achieving excellence together*



## Questions or comments?

**Anastasia Constable**

**azahn6@eq.edu.au**

**07 3819 5333**

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**IPSWICH CENTRAL REDEVELOPMENT COMMITTEE NO. 2024(02)**

**1 FEBRUARY 2024**

**REPORT**

**COUNCILLORS' ATTENDANCE:** Councillor Marnie Doyle (Chairperson); Mayor Teresa Harding, Councillors Kate Kunzelmann (Deputy Chairperson) and Deputy Mayor Russell Milligan

**COUNCILLOR'S APOLOGIES:** Nil

**OFFICERS' ATTENDANCE:** Chief Executive Officer (Sonia Cooper), General Manager Asset and Infrastructure Services (Matt Anderson), General Manager Corporate Services (Matt Smith), Nicholas Street Precinct Director (James Hepburn), Chief of Staff – Office of the Mayor (Melissa Fitzgerald), Manager Media Communications and Engagement (Mark Strong), Senior Communications and Policy Officer (Jodie Richter) and Theatre Technician (Trent Gray)

**ACKNOWLEDGEMENT OF COUNTRY**

Councillor Marnie Doyle (Chairperson) delivered the Acknowledgement of Country

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**DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA**

Nil

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**BUSINESS OUTSTANDING**

Nil

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**CONFIRMATION OF MINUTES**

1. **CONFIRMATION OF MINUTES OF THE IPSWICH CENTRAL REDEVELOPMENT COMMITTEE NO. 2023(12) OF 28 NOVEMBER 2023**

**RECOMMENDATION**

Moved by Councillor Marnie Doyle:  
Seconded by Deputy Mayor Russell Milligan:

**That the Minutes of the Ipswich Central Redevelopment Committee held on 28 November 2023 be confirmed.**

**AFFIRMATIVE**

Councillors:

Doyle

Harding

Kunzelmann

Milligan

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

---

2. CONFIRMATION OF MINUTES OF THE SPECIAL MEETING OF THE IPSWICH CENTRAL REDEVELOPMENT COMMITTEE NO. 2024(01) OF 23 JANUARY 2024

RECOMMENDATION

Moved by Councillor Kate Kunzelmann:

Seconded by Deputy Mayor Russell Milligan:

**That the Minutes of the Special Ipswich Central Redevelopment Committee held on 23 January 2024 be confirmed.**

**AFFIRMATIVE**

Councillors:

Doyle

Harding

Kunzelmann

Milligan

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

---

**OFFICERS' REPORTS**

3. NICHOLAS STREET PRECINCT - JANUARY 2024 RETAIL SUB-PROJECT STEERING COMMITTEE REPORT

This is a report concerning the January 2024 Retail Sub-Project Steering Committee report focussing on the status of the leasing program and associated developments with the retail component of the Nicholas Street Precinct redevelopment.

**RECOMMENDATION**

Moved by Deputy Mayor Russell Milligan:  
Seconded by Councillor Kate Kunzelmann:

**That the January 2024 Retail Sub-Project Steering Committee Report be received and the contents noted.**

**AFFIRMATIVE**

Councillors:

Doyle

Harding

Kunzelmann

Milligan

**NEGATIVE**

Councillors:

Nil

The motion was put and carried.

---

**NOTICES OF MOTION**

Nil

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**MATTERS ARISING**

Nil

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**PROCEDURAL MOTIONS AND FORMAL MATTERS**

The meeting commenced at 12.47 pm.

The meeting closed at 12.50 pm.

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Doc ID No: A9828661

ITEM: 16.1  
SUBJECT: Q2 ANNUAL PLAN 2023-2024 QUARTERLY PERFORMANCE REPORT  
AUTHOR: CORPORATE PLANNING AND PERFORMANCE OFFICER  
DATE: 30 JANUARY 2024

---

### **EXECUTIVE SUMMARY**

This is a report concerning an assessment of Council's progress toward implementation of the 2023-2024 Annual Plan with notable achievements that have occurred during quarter one (Q2 – October to December).

### **RECOMMENDATION/S**

**That the Quarter 2 Annual Plan 2023-2024 Quarterly Performance report be received and noted.**

### **RELATED PARTIES**

There was no declaration of conflicts of interest.

### **IFUTURE THEME**

A Trusted and Leading Organisation

### **PURPOSE OF REPORT/BACKGROUND**

The 2023-2024 Annual Plan was formally adopted by Council on 30 June 2023. Section 174 of the *Local Government Regulation 2012* states the Chief Executive Officer must present to the local government a written assessment of progress towards implementation of the Operational Plan at a minimum of quarterly intervals.

An assessment of Council's progress during Q2, being 1 October to 30 December 2023, has been prepared from commentary provided by the responsible officers and is contained in Attachment 1. Council's Finance Branch provides to Council a separate report with high-level details on the financial performance. A full report of performance against the 2023-2024 Annual Plan will be included in Council's Annual Report to be presented at a future Council meeting in 2024.

Items that are identified as Corporate Capital Projects in the 2023 - 2024 Annual Plan Capital Works Program are captured on page 24 of the Q2 report providing updates for all 13 Corporate Capital Projects.

An additional table has been provided to indicate items that are identified as Core Business Service measures in the Annual Plan. These measures report on the performance of Council's 33 service categories.

The deliverable status table below provides a summary of the Q2 progress against each deliverable status. To clarify the progress statements used in the table, please refer to the deliverable status legend also included below:

Deliverable status table:

Deliverable status	Number	%
On Track	30	81.1%
Needs Attention	1	2.7%
At Risk	1	2.7%
Other	4	10.8%
Complete	1	2.7%
<b>Total</b>	<b>37</b>	<b>100%</b>

Deliverable status legend	
On Track	This status represents activity which is delivering as planned through operational plan deliverables, core service activities, corporate projects or an item in the capital works program.
Needs Attention	This status represents activity which is no longer delivering as scheduled however is not yet At Risk.
At Risk	This status represents activity which is at risk of not being completed by EOFY or not achieving its targeted outcome.
Other	This status represents activity which is outside the standard status indicators. Reasons for use of this status include items that are amended, discontinued, scheduled to start in a later quarter, deferred, may have no available reporting.
Complete	This status represents activity which has been completed and has achieved the targeted outcome.

The budget status table below provides a summary of the Q2 progress against each budget status. To clarify the budget status statements used in the table, please refer to the budget status legend also included below:

Budget status table:

Budget status	Number	%
On Track	23	62.2%
Under / Over	6	16.2%
Other	3	8.1%
No Budget Allocated	4	10.8%
Complete	1	2.7%
<b>Total</b>	<b>37</b>	<b>100%</b>

Budget status legend	
On Track	This status represents budget activity that is delivering as planned.
Under / Over	This status represents budget activity that is delivering over or under planned budget allocation.
Other	This status represents activity which is outside the standard status indicators. Reasons for this status may include items of expenditure which are completed, delayed, deferred or future scheduled.
No Budget Allocated	This status represents activity which has no budget allocation.

Section 174 of the *Local Government Regulation 2012* states that a local government may, by resolution, amend its annual operational plan at any time before the end of the financial year.

There were no amendments made in quarter two of the 2023-2024 financial year.

#### **LEGAL IMPLICATIONS**

This report and its recommendations are consistent with the following legislative provisions:  
*Local Government Regulation 2012*

#### **POLICY IMPLICATIONS**

There are no policy implications for this report.

#### **RISK MANAGEMENT IMPLICATIONS**

Section 174 of the *Local Government Regulation 2012* states that the Chief Executive Officer must present to the local government a written assessment of progress towards implementation of the Operational Plan at a minimum of quarterly intervals.

The highest risk is political/reputational should Council fail to meet the mandated deadline for adoption of the Annual Plan Quarterly Report.

#### **FINANCIAL/RESOURCE IMPLICATIONS**

There are no financial or resource implications for this report.

#### **COMMUNITY AND OTHER CONSULTATION**

The content of this report has been developed from information provided by each department. This information provides an update on council's progress towards achieving the objectives of Council's Annual Plan 2023-2024 and presents notable achievements during Q2.


## CONCLUSION

This is a report concerning an assessment of Ipswich City Council's progress towards implementation of the Annual Plan 2023-2024 and notable achievements that have occurred during the quarter.

## HUMAN RIGHTS IMPLICATIONS

HUMAN RIGHTS IMPACTS
<b>RECEIVE AND NOTE REPORT</b>
The Recommendation states that the report be received and the contents noted. The decision to receive and note the report does not limit human rights. Therefore, the decision is compatible with human rights.

## ATTACHMENTS AND CONFIDENTIAL BACKGROUND PAPERS

1.	Q2 Annual Plan 2023-2024 Quarterly Performance <a href="#">↓</a> 
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Josh Mallet

**CORPORATE PLANNING AND PERFORMANCE OFFICER**

I concur with the recommendations contained in this report.

Claudia Novek

**SENIOR CORPORATE PLANNING AND PERFORMANCE OFFICER**

I concur with the recommendations contained in this report.

Haiden Taylor

**ACTING MANAGER, STRATEGY AND PERFORMANCE**

***"Together, we proudly enhance the quality of life for our community"***

IPSWICH CITY COUNCIL ■ OPERATIONAL PLAN

# 2023–2024

**QUARTER 2**  **REPORT**



## Acknowledgement of Country



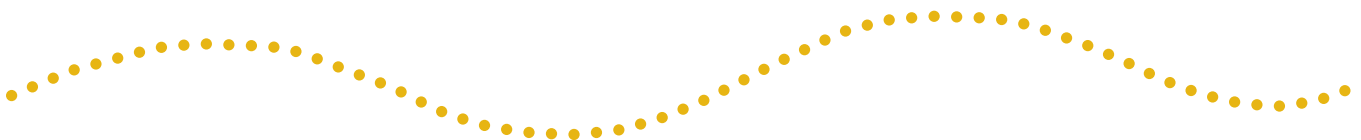
Ipswich City Council respectfully acknowledges the Traditional Owners as custodians of the land and waters we share. We pay our respects to their Elders past, present and emerging, as the keepers of the traditions, customs, cultures and stories of proud peoples.

### The Ipswich City Council - Indigenous Accord Symbol Story

This symbol represents both Indigenous and Non-Indigenous People coming together, living and working towards a brighter future for the City of Ipswich and the greater Ipswich region.

Starting from the inner circle, these dots represent the Traditional Owners of the Land, the blue circle with fish represents the river and abundance. Moving outwards the landscape is represented including the rolling hills which surround the city. The triangular motifs represent a brighter future for Ipswich. The seated people around the outside represent members of the Ipswich City Council and members representing the Accord working together. Riki Salam, We are 27 Creative.

Check out the Indigenous Accord at [ipswich.qld.gov.au](https://ipswich.qld.gov.au)



An electronic version of this report is available to view or download on the City of Ipswich website: [ipswich.qld.gov.au](https://ipswich.qld.gov.au)

You can request a printed copy or provide feedback by contacting us on (07) 3810 6666 or [council@ipswich.qld.gov.au](mailto:council@ipswich.qld.gov.au)



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## LOOKING AHEAD: iFUTURE CORPORATE PLAN 2021-2026

### Your vision, Our journey, Council's plan

In 2020-2021, council in partnership with the community, developed a new strategic Corporate Plan for Ipswich.

iFuture is Ipswich City Council's 2021-2026 Corporate Plan, which builds on previous plans, including Advance Ipswich 2015, to provide a renewed and contemporary focus for the future of the city. iFuture represents your vision, our journey and council's plan. iFuture presents the community's vision for 2041, shows how everyone has a role in getting there, and details council's plans and deliverables for the next 5 years.

IPSWICH

*a city of  
opportunity  
for all*

JOIN US

**iFuture, which includes the full 2041 community vision, has been divided into four themes:**



**Vibrant and Growing**



**Safe, Inclusive and Creative**



**Natural and Sustainable**



**A Trusted and Leading Organisation**

Each theme includes a 2041 vision statement and the outcomes council will achieve over the next five years. Catalyst projects and key service areas that contribute to the achievement of the outcomes are also included, as well as a section for how the community can contribute toward our journey.





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## COMMITMENT TO HUMAN RIGHTS

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Council is committed to protecting and promoting human rights in all the work we do – from the decisions we make to the services we provide. This commitment is stated in council's Human Rights Policy and reflects council's obligations under the *Human Rights Act 2019* (Qld) (the HRA).

The HRA protects human rights, including property rights, cultural rights and freedom of expression. All people are afforded the same human rights regardless of background, where we live, what we look like, what we think, or what we believe.

By delivering on the Annual Plan, a positive contribution is made toward the protection and promotion of a number of these rights including:

- privacy and reputational rights
- cultural rights
- peaceful assembly and freedom of association
- freedom of thought, conscience, religion and belief
- taking part in public life
- the right to freedom of expression
- the right to freedom of movement
- the right to education
- the right to health services.

For more information on human rights go to [ipswich.qld.gov.au](https://ipswich.qld.gov.au) and the [Queensland Human Rights Commission website](#).

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## THE ROLE AND FUNCTIONS OF COUNCILS

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### What is local government?

A local government (or local council) provides a wide range of services and activities. Seventy-seven councils across Queensland contribute around \$7.4 billion to the state economy every year.

Councils have a much wider and more important role than many people realise. A council enables the economic, social and cultural development of the local government area (LGA) it represents, supports individuals and groups, and provides a wide range of services for the wellbeing of the community. It also plays an important role in community governance and enforces various federal, state and local laws for its communities.

State Government Acts of Parliament define the powers of local councils. In Queensland that's the *Local Government Act 2009* (the Act). A number of factors, including the availability of funds, the size, location and demographics of the area, the commitment to maintain existing services, and the views, wishes and needs of the community, shapes the range and quality of services provided by a council.

The services provided by council fall under five broad categories:

- 1. Planning for sustainable development:** councils play a role in providing long-term strategic planning for local government areas, as well as in town planning, zoning and subdivisions. In addition, councils are responsible for processing most development applications, building site and compliance inspections and building regulations.
- 2. Providing and maintaining infrastructure:** providing local infrastructure is an important contribution councils make to their communities. For example, councils provide and maintain local roads and bridges, public car parks, footpaths, sporting fields, parks, libraries and art galleries. Councils must consult with their communities about providing and maintaining these assets.
- 3. Protecting the environment:** councils regularly assess the state of their local environments, provide environmental programs and use their regulatory powers to prevent pollution or restore degraded environments. They carry out activities such as garbage collection and recycling, street cleaning, regulating parking, controlling dogs and cats, and eradicating noxious weeds.
- 4. Providing community services and development:** councils consult with and assess the needs of their communities and use the information to target community development activities. They provide a range of services, including some aimed at groups in the community with special needs. Community services include libraries, home care services, swimming pools, playground facilities and sporting grounds and facilities.
- 5. Safeguarding public health:** councils help maintain high standards of public health and reduce the risk of exposure to a wide range of diseases through activities such as inspections of cafes and restaurants, waste management, pest and vermin control and hazardous material containment.



**The three levels of government**

Local government does not exist in isolation – it’s one of three levels of government in Australia. It is important for councils to maintain strong relationships across these different levels of government, as each play distinct and important roles.

**Please note:** while many councils deliver their own water and sewerage services, in Ipswich this is managed by Urban Utilities (UU). UU is one of the largest water distributor-retailers in Australia, supplying drinking water, recycled water and sewerage services to a population of more than 14 million throughout South East Queensland. To learn more about UU, visit [Urbanutilities.com.au](http://Urbanutilities.com.au)

The Federal Government:	State Governments:	Local Governments (councils):
<ul style="list-style-type: none"><li>raises money to run the country by collecting taxes on incomes, goods and services and company profits and spends it on national matters. For example; trade, defence, immigration and the environment</li><li>has broad national powers, among other things, it administers laws in relation to defence, immigration, foreign affairs, trade, postal services and taxation.</li></ul>	<ul style="list-style-type: none"><li>raise money from taxes but receive more than half their money from the Federal Government to spend on state/territory matters. For example; schools, housing and hospitals, roads and railways, police and ambulance services</li><li>have the power to look after laws not covered by the Federal Government for instance, land use planning, hospitals, schools, police and housing services.</li></ul>	<ul style="list-style-type: none"><li>collect taxes (rates) from local property owners and receive grants from federal and state/territory governments and spend this on local matters for example; town planning, rubbish collection, local roads and pest control.</li></ul>



## CITY OPERATIONAL PLAN 2023–2024

### Delivering iFuture outcomes through projects and programs.

The Annual Plan 2023–2024 includes Ipswich City Council's (council) Operational Plan and Budget papers to present an overview of the key initiatives, core services and financial management for the financial year and shows how we will progress towards achieving the city's vision and city-wide outcomes for the community. The *Local Government Act 2009*, supported by the *Local Government Regulation 2012*, requires council to prepare and adopt an annual operational plan for each financial year and assess its progress at regular intervals of no more than three months.

The Operational Plan must also demonstrate how it will progress the implementation of the Corporate Plan during its period of operation. Council may, by resolution, amend its annual Operational Plan at any time before the end of the financial year.

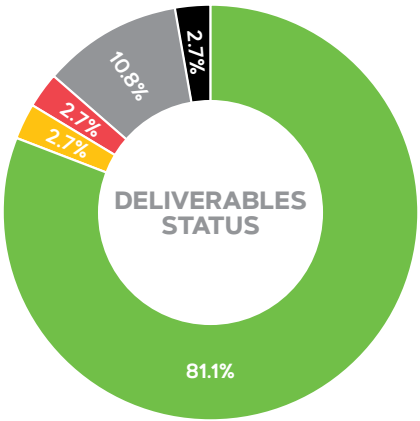
This report provides a progress report for delivery of the Operational Plan for the period 1 October 2023 to 31 December 2023 showing the Operational Plan 2023–2024 projects, together with the relevant Corporate Plan catalyst projects, presented in alignment with the iFuture themes. Additionally, our Asset and Infrastructure Services Department reports monthly on the Capital Works Program delivery for asset rehabilitation, transport, traffic, facilities and waste. In the 2023–2024 financial year, the quarterly report will provide updates on the Corporate Capital Projects and Core Business Service measures listed in the 2023–2024 Annual Plan.



PERFORMANCE QUARTER 2 2023-2024

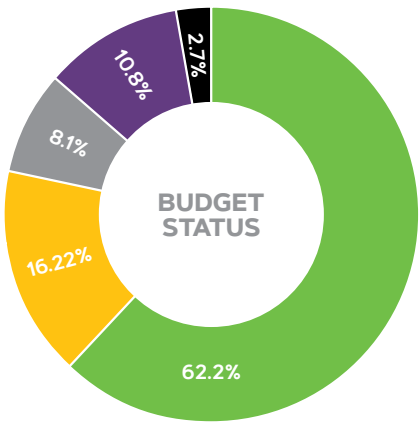
Deliverables Status

STATUS		No.
ON TRACK	●	30
NEEDS ATTENTION	●	1
AT RISK	●	1
OTHER <sup>1</sup>	●	4
COMPLETE	●	1
TOTAL		37



Budget Status

BUDGET STATUS		No.
ON TRACK	●	23
UNDER	↓	4
OVER	↑	2
OTHER <sup>1</sup>	●	3
NO BUDGET ALLOCATED	●	4
COMPLETE	●	1
TOTAL		37



<sup>1</sup>**Other status:** This status represents activity which is outside the standard status indicators. Reasons for use of this status include items that are completed, amended, discontinued, scheduled to start in a later quarter, deferred, may have no available reporting. If related to budget matters this status may include items of expenditure which are delayed, deferred or future scheduled.



## Item 16.1 / Attachment 1.



## THEME 1: VIBRANT AND GROWING – DELIVERABLES

PROJECT TYPE	DELIVERABLE	Q2 COMMENT	STATUS Q1	STATUS Q2	STATUS Q3	STATUS Q4	BUDGET STATUS
Catalyst	Finalisation and adoption of the new Ipswich Plan 2024 and Local Government Infrastructure Plan (LGIP)	The LGIP has been finalised as a second draft and provided to the State Government for their review.	●	●			⬇
Operational	Continue a major review of iGO Transport Plan	Council is progressing well with the review of iGO, with Part B of the project nearing completion. The vision and objectives for the future iGO have been endorsed by the Project Steering Group (PSG) and work is currently underway to refine the 'Policy Focus Areas'. The Transport modelling results have also been presented to the PSG and the technical modelling stage is nearing completion. The modelling stage has taken approximately an extra month than initially anticipated, but the project remains largely on track for the overall timelines. A public facing community engagement report has also been completed for Part B engagement activities and is available on Shape Your Ipswich.	●	●			●
Operational	Development of an Open Space Implementation Program	The initial draft of the Open Space Implementation Program is in its final stages of development. It has taken longer than originally anticipated and will continue into quarter 3. Once received, it will be reviewed by relevant key internal stakeholders and finalised for endorsement.	●	●			●
Catalyst	Redevelopment of Nicholas Street Precinct	During this quarter redevelopment works continued on the Venue Building and the Commonwealth Hotel with the roof finished on the Venue Building. A further five (5) new leases were approved by council with two of these executed and announced prior to the end of the quarter.	●	●			●
Operational	Development of a Stormwater Management Strategy	Not yet commenced, but some planning work has been undertaken in anticipation that budget is allocated next financial year.	●	●			●
Operational	Implementation of the Ipswich Economic Development Strategy	Progress on key activities during this quarter includes council approval of the Hotel and Short-Term Accommodation Action Plan and Leveraging 2032: Our Roadmap to the Olympic and Paralympic Games. In December, the City of Ipswich Defence Industry Development and Attraction Committee met. Council's State Budget advocacy submission was submitted to Queensland Treasury. An economic development-focussed community panel meeting was convened where attendees were engaged on the Economic Development Strategy, Leveraging 2032: Our Roadmap to the Olympic and Paralympic Games and the Ipswich Central Cultural Heart.	●	●			●
Catalyst	Implementation of the Active Ipswich Strategy	The Active and Healthy booking system, and App, are now implemented allowing for monitoring of healthy behaviours and the development of future program planning. Additionally 382 Active and Healthy Activities were delivered to the community, equating to 5,731 active participations, of which 54% activities had an attendance over 70% of class capacity.	●	●			●

<b>CATALYST PROJECTS</b>	*Indicates projects that have been identified to be/or planned to be delivered by 2026 to achieve the outcomes of iFuture.
<b>OPERATIONAL PROJECTS</b>	Projects which been identified in the Annual Plan which align to iFuture and to the services council delivers to meet community needs.
<b>DELIVERABLES STATUS</b>	● ON TRACK ● NEEDS ATTENTION ● AT RISK ● OTHER ● COMPLETE
<b>BUDGET STATUS</b>	● ON TRACK ⬇ UNDER ⬆ OVER ● OTHER ● NO BUDGET ALLOCATED ● PROJECT COMPLETE

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PROJECT TYPE	DELIVERABLE	Q2 COMMENT	STATUS Q1	STATUS Q2	STATUS Q3	STATUS Q4	BUDGET STATUS
Catalyst	Implementation of the Ipswich Central Revitalisation Program*	Progress on key activities in the quarter includes: the closure of consultation after the Shop Top Living EOI, launch of a street activation program – Made You Look, that focuses on upskilling shop owners on visual merchandising, installation of lights on an additional three trees on Brisbane Street, updating of the Ipswich Central website following community consultation in April, consultation with TMR on options for streetscape upgrades on East Street, installation of an Instagrammable moment on Bell Street – adding to the Living Breathing Gallery and Creating a Sense of Arrival, and commencement of community engagement on Developing the Cultural Heart.	●	●			●
Catalyst	Implementation of the Ipswich 2032 Olympic and Paralympic Games Legacy Roadmap*	Council approved Leveraging 2032: Our Roadmap to the Olympic and Paralympic Games in December. Implementation planning is now underway, and this commenced with an engagement with the economic development Community Panel in December. The roadmap was launched in December at Brighton Homes Arena in conjunction with members of the Legacy Working Group.	●	●			●
Operational	SEQ City Deal: Implementation of the SEQ Liveability Fund	Council has put forward two expressions of interest for the SEQ Liveability Fund. Both submissions were well received and have subsequently progressed to the detailed application stage.	●	●			●
Operational	SEQ City Deal: Ipswich to Springfield Central Public Transport Corridor Options Analysis	The project steering committee (federal, state and local government membership) met in December, and the infrastructure options to take forward for further analysis during this phase were endorsed. Project remains on track for delivery mid-2024.	●	●			●
Operational	North Ipswich Sport and Entertainment Precinct (Stage 1 technical design and investment logic mapping)	The Australian Government Department of Infrastructure, Transport, Regional Development, Communications and the Arts approved council's grant funding application and procurement activities commenced for the design and due diligence activities. Expected appointment of consultant will occur in quarter 3 with a design package and documentation delivered late quarter 4.	●	●			●
Operational	Implementation of a dedicated team for Ripley Valley Priority Development Area development applications	In late 2023, appointments were made into the newly created Principal Planner (Ripley PDA) and Principal Engineer (Ripley PDA) positions. The team have advertised for a second Principal Engineer with interviews currently taking place.	●	●			⬇

<b>CATALYST PROJECTS</b>	*Indicates projects that have been identified to be/or planned to be delivered by 2026 to achieve the outcomes of iFuture.
<b>OPERATIONAL PROJECTS</b>	Projects which been identified in the Annual Plan which align to iFuture and to the services council delivers to meet community needs.
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<b>BUDGET STATUS</b>	● ON TRACK ⬇ UNDER ⬆ OVER ● OTHER ● NO BUDGET ALLOCATED ● PROJECT COMPLETE



## THEME 2: SAFE, INCLUSIVE AND CREATIVE – DELIVERABLES

PROJECT TYPE	DELIVERABLE	Q2 COMMENT	STATUS Q1	STATUS Q2	STATUS Q3	STATUS Q4	BUDGET STATUS
Catalyst	Implementation of the Ipswich Community Development Strategy*	Progress on key activities in the quarter includes: Community Funding and Support generating 95 applications providing \$211,609 to community initiatives, the Community Development Strategy operational plan delivered (to date), 40 young people selected for the 2024 Ipswich Youth Advisory Council, First Nation Yarning Event held with over 110 community members and council commenced management of the Redbank Plains Community Centre.	●	●			●
Catalyst	Implementation and update of the Creative Industries Action Plan*	Creative Industries Action Plan is on track. Initial consultation on Ipswich Art Gallery Business Plan started, RFQ for Public Art Strategy ready for assessment, Live and Local Policy review consultation to be released for RFQs, and Ipswich Central Arts Hub (Jamie's and FS101) progressing as forecast.	●	●			●
Catalyst	Implementation of the Ipswich Indigenous Accord*	Council hosted 110 community members for the First Nations Industry Yarns Event, highlighting the cultural knowledge and experiences faced by First Nations businesses and employees. Aligned with Theme 3 and 4 of the Accord, focusing on education, employment, skills and business development.	●	●			●
Operational	Implementation of the 2022 Flood Recovery Review recommendations	Council has 47 recommendations following the 2022 flood review. Of these 14 are complete and 27 are in progress.	●	●			●
Operational	Implementation of City Events Plan	Progress on key activities in the quarter include the release of event impact reporting for Spark Ipswich which delivered a 12% increase in attendances to 82,000, 1,738 visitor nights and economic benefit of \$580,000. The year ended with the Christmas in Ipswich festival and its' 10-night St Nicholas Precinct activation attracting 48,081 attendances. Approved Event Sponsorship support of \$70,000 was endorsed in the quarter with an additional \$72,000 paid to eight community events.	●	●			●
Catalyst	Preparation of the Strengthening Ipswich Communities Plan (SICP)*	SICP was delayed in November 2023, internal feedback had been received and incorporated into the current draft with it scheduled to go to the Executive Leadership Team (ELT) on 29 January with the Growth, Infrastructure and Waste Committee paper in InfoCouncil for 1 February to adopt the Plan.  The SICP is a pivotal project under council's iFuture serving as a foundation for future community facilities development in the city. The comprehensive plan supports the LGIP to determine land requirements for community facilities.	●	●			●
Operational	Ipswich Civic Centre Redevelopment technical design and documentation	Procurement activities are progressing in relation to the scope of works to proceed to site due diligence, concept designs, specifications and an estimated order of costs. Expected appointment of consultant will occur in quarter 3 with a concept package and documentation delivered late quarter 4.	●	●			●

<b>CATALYST PROJECTS</b>	*Indicates projects that have been identified to be/or planned to be delivered by 2026 to achieve the outcomes of iFuture.
<b>OPERATIONAL PROJECTS</b>	Projects which been identified in the Annual Plan which align to iFuture and to the services council delivers to meet community needs.
<b>DELIVERABLES STATUS</b>	● ON TRACK ● NEEDS ATTENTION ● AT RISK ● OTHER ● COMPLETE
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## THEME 3: NATURAL AND SUSTAINABLE – DELIVERABLES



PROJECT TYPE	DELIVERABLE	Q2 COMMENT	STATUS Q1	STATUS Q2	STATUS Q3	STATUS Q4	BUDGET STATUS
Operational	Implementation of upgrades to the Queens Park Environmental Education Centre	Minor upgrades were completed with new floors, office, curtain and shed space.	●	●			●
Operational	Implementation of a Renewable Energy Program for council	Procurement completed for engagement of energy broker to assist council with going to market for 100% renewable energy supply.	●	●			●
Operational	SEQ City Deal: Development and Implementation of a Sub-Regional Alliance Materials Recovery Facility	The three councils in the sub-regional alliance have all agreed by council resolution to commit to the new materials recovery facility, subject to commitment of funding under SEQ City Deal.	●	●			●
Operational	Completion of a Climate Risk Assessment for council	Climate Risk statements are being formulated. Procurements is being undertaken to engage a consultant to help progress with the CSIRO Climate Risk Management Framework (Climate Compass) including the development of Greatest Plausible Change Scenarios for Ipswich.	●	●			●
Operational	Implementation of the Resource Recovery Strategy	Implementation of the initiatives defined in the Resource Recovery Strategy is progressing across all four pillars. For quarter 2 specifically, the contract for on-demand was finalised and work commenced in preparation for a service commencement in quarter 3. Regarding waste infrastructure, council endorsed a detailed Resource Recovery Infrastructure Plan and finalised contracts for upgrade works at Riverview and Rosewood Resource Recovery Centres.	●	●			●
Operational	Implementation of the Urban Rivers Program	This deliverable has been deferred	●	●			●
Catalyst	Implementation of the Natural Environment Strategy*	Planning for development of the Natural Environment Strategy Action and Implementation Plan has commenced. A structure for the Plan has been developed and workshop planning is in progress.	●	●			●
Catalyst	Implementation of the Sustainability Strategy*	Implementation of the strategy is ongoing with actions across the implementation plan being undertaken.	●	●			●
Catalyst	Implementation of the Waste and Circular Economy Policy Transformation Directive and review of outcomes achieved*	Review completed and circulated internally and for Councillor comment. Recommendation prepared for 25 January 2024 Council meeting.	●	●			⬇
Operational	Increased monitoring and regulation of erosion and sediment control	Under review.	●	●			●

<b>CATALYST PROJECTS</b>	*Indicates projects that have been identified to be/or planned to be delivered by 2026 to achieve the outcomes of iFuture.
<b>OPERATIONAL PROJECTS</b>	Projects which been identified in the Annual Plan which align to iFuture and to the services council delivers to meet community needs.
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## THEME 4: A TRUSTED AND LEADING ORGANISATION – DELIVERABLES

PROJECT TYPE	DELIVERABLE	Q2 COMMENT	STATUS Q1	STATUS Q2	STATUS Q3	STATUS Q4	BUDGET STATUS
Catalyst	Implementation of the People and Culture Strategy*	Council endorsed the revisions to the People and Culture Strategy to incorporate a greater focus on psychological safety, diversity, equity and inclusion. The Annual Service Excellence Awards recognised those going above and beyond council's values, with 28 finalists recognised and 83 nominations received. Building leadership capability continued to be a focus with the graduation of 80 Inspiring Leaders following an 18 month leadership program designed to build critical leadership capabilities and to lead by example through values based behaviours.	●	●			●
Operational	Implementation of the Effective Asset Management Project	The new governance structure has enabled improved working relationships between many areas of council in resolving issues in a time-efficient manner. The recent determination of the asset owner has assisted in making decisions around the replacement of bollards, undertaking inspections and adding rehabilitation works to planning lists. Most importantly, it has been crucial in opening the discussion between different areas of the organisation.  Work on producing council's Strategic Asset Management Plan to set our organisational objectives and 5-year plan, will maintain the momentum of the project during the first half of 2024. In addition, an asset management playbook of case studies will be developed that demonstrates how complex asset related questions can be addressed. This tool will act as a reference point for future decision making.  Over-budget status is being addressed to manage associated costs.	●	●			⬆
Catalyst	iVolve: Finalise the review of council's current business system capabilities and processes, delivering a plan that ensures our digital capability across council is secure, integrated and enables us to service our community effectively and efficiently; Implementation of the Financial, Procurement and Asset Management solutions*	Oracle Fusion went live December 2024. Hypercare activities underway.  iVolve next phase (HR systems and Asset Management) program structure has been devised and recruitment activities commenced.	●	●			●
Operational	Implementation of the Information Security Management Systems Framework	Information Security Management Systems Framework is part of a larger program of work currently being defined to address the Information Strategic Plan. Project definition and resourcing decisions have been delayed so to coincide with the umbrella program of work. High level gap analysis completed to support initial resourcing and funding commitment from the ELT.  Other has been selected as there is currently a high level reassessment of business justification which has impacted resourcing, timeframes and budgeting.	●	●			●
Operational	Optimisation of the ICT Cloud and Disaster Recovery Initiative	ICT engaged a vendor to conduct a cost optimisation review and cloud security/disaster recovery review. Reviews are underway and will define the forthcoming portfolio of work.	●	●			●

<b>CATALYST PROJECTS</b>	*Indicates projects that have been identified to be/or planned to be delivered by 2026 to achieve the outcomes of iFuture.
<b>OPERATIONAL PROJECTS</b>	Projects which been identified in the Annual Plan which align to iFuture and to the services council delivers to meet community needs.
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<b>BUDGET STATUS</b>	● ON TRACK ⬆ UNDER ⬆ OVER ● OTHER ● NO BUDGET ALLOCATED ● PROJECT COMPLETE

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PROJECT TYPE	DELIVERABLE	Q2 COMMENT	STATUS Q1	STATUS Q2	STATUS Q3	STATUS Q4	BUDGET STATUS
Catalyst	Implementation of the Customer Experience Program*	Plans for the program have been reviewed in line with the recommendations that were provided as part of the Customer Experience Maturity Assessment. The new Program Control Group has been implemented and includes all General Managers and the CEO. Snap Send Solve continues to be a success with over 4,000 service requests logged since the 1 August 2023.	●	●			●
Operational	Delivery of council's capital program for 2023-2024 (includes flood recovery)	Delivery is on track with exception of projects relying on external delivery components. For example, Redbank Plains St3 QUU pipe relocation delayed, Ripley/Reif Intersection Energex pole relocation delayed, Hiddenvale Bridge Energex pole relocation delayed, Mary/William Streets underground service relocation delayed.	●	●			⬆



CATALYST PROJECTS	*Indicates projects that have been identified to be/or planned to be delivered by 2026 to achieve the outcomes of iFuture.
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BUDGET STATUS	● ON TRACK ⬆ UNDER ⬆ OVER ● OTHER ● NO BUDGET ALLOCATED ● PROJECT COMPLETE

## CORE BUSINESS SERVICE MEASURES IN NUMBERS

### THEME 1: VIBRANT AND GROWING



### THEME 2: SAFE, INCLUSIVE AND CREATIVE





THEME 3: NATURAL AND SUSTAINABLE



**84%**  
on time delivery

**704**  
requests created

**625**  
requests closed

**581**  
requests resolved on time



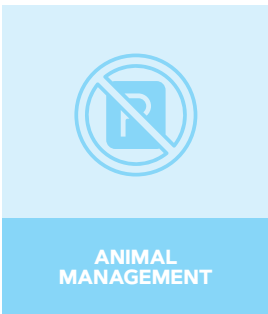
**87%**  
on time delivery

**1,380**  
requests created

**941**  
requests closed

**814**  
requests resolved on time

THEME 4: A TRUSTED AND LEADING ORGANISATION



**1,373**  
requests

**61**  
infringements issued

**30,613**  
dog registrations  
(annual total)



**10**  
applications received


**7**  
applications completed



**2,419**  
service requests

**34**  
infringements issued

## CORE BUSINESS SERVICES


			
SERVICE CATEGORY	THEME	DELIVERABLE	Q2 COMMENT
Animal Management Services		Total customer service requests for animal and biosecurity	1,373 customer service requests
		Total animal infringements	61 Infringements issued
		Total dog registrations	30,613 Dog Registrations (annual total)
Arts and Cultural Services		Number of arts and cultural activities produced and supported	110 events and exhibitions were produced and supported throughout quarter 2.
		Number of local artist engagements	315 local artist engagements occurred during throughout quarter 2.
City Events and Marketing Services		Total attendance across City Events Plan (produced and supported)	142,163 attendances were recorded at events produced and supported by the City Events Plan.
		Festival attendance from outside Ipswich local government area	5,874 attendance were recorded for patrons from outside the Ipswich local government area.
		Economic impact of City Events Plan	At the time of reporting the economic impact in quarter 2 was \$2,458,412.
		Number of marketing requests completed	The Marketing Services Team completed 364 marketing requests.
City Maintenance - Facilities		Delivery of maintenance services within the on-time delivery target key performance indicator of 85%	77% average on time delivery of service* <ul style="list-style-type: none"> <li>October – 87%</li> <li>November – 76%</li> <li>December – 68%</li> </ul>
		Number of Customer Engagement System requests created	1,944 requests created <ul style="list-style-type: none"> <li>October – 682</li> <li>November – 654</li> <li>December – 608</li> </ul>
		Number of Customer Engagement System requests closed	1,861 requests closed <ul style="list-style-type: none"> <li>October – 593</li> <li>November – 715</li> <li>December – 553</li> </ul>
		Number of Customer Engagement System requests resolved on time	1,434 requests resolved on time <ul style="list-style-type: none"> <li>October – 516</li> <li>November – 543</li> <li>December – 375</li> </ul>
City Maintenance - Open Space		Delivery of maintenance services within the on-time delivery target key performance indicator of 85%	84% average on time delivery of service <ul style="list-style-type: none"> <li>October – 89%</li> <li>November – 92%</li> <li>December – 97%</li> </ul>
		Number of Customer Engagement System requests created	704 requests created <ul style="list-style-type: none"> <li>October – 151</li> <li>November – 196</li> <li>December – 357</li> </ul>
		Number of Customer Engagement System requests closed	625 requests closed <ul style="list-style-type: none"> <li>October – 194</li> <li>November – 165</li> <li>December – 266</li> </ul>
		Number of Customer Engagement System requests resolved on time	581 requests resolved on time <ul style="list-style-type: none"> <li>October – 173</li> <li>November – 151</li> <li>December – 257</li> </ul>

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SERVICE CATEGORY	THEME	DELIVERABLE	Q2 COMMENT
City Maintenance – Roads and Drainage		Delivery of maintenance services within the on-time delivery target key performance indicator of 85%	84% average on time delivery of service <ul style="list-style-type: none"> <li>October – 67%</li> <li>November – 70%</li> <li>December – 70%</li> </ul>
		Number of Customer Engagement System requests created	1,439 requests created <ul style="list-style-type: none"> <li>October – 444</li> <li>November – 495</li> <li>December – 500</li> </ul>
		Number of Customer Engagement System requests closed	1,366 requests closed <ul style="list-style-type: none"> <li>October – 476</li> <li>November – 491</li> <li>December – 399</li> </ul>
		Number of Customer Engagement System requests resolved on time	937 requests resolved on time <ul style="list-style-type: none"> <li>October – 318</li> <li>November – 343</li> <li>December – 276</li> </ul>
City Maintenance – Technical Support and Aquatic		Delivery of maintenance services within the on-time delivery target key performance indicator of 85%	<b>Engineering</b> <ul style="list-style-type: none"> <li>October – 96%</li> <li>November – 90%</li> <li>December – 82%</li> </ul> <b>Road Corridor Management</b> <ul style="list-style-type: none"> <li>October – 75%</li> <li>November – 85%</li> <li>December – 78%</li> </ul>
		Number of Customer Engagement System requests created	<b>Engineering</b> <ul style="list-style-type: none"> <li>October – 20</li> <li>November – 18</li> <li>December – 16</li> </ul> <b>Road Corridor Management</b> <ul style="list-style-type: none"> <li>October – 309</li> <li>November – 317</li> <li>December – 248</li> </ul>
		Number of Customer Engagement System requests closed	<b>Engineering</b> <ul style="list-style-type: none"> <li>October – 26</li> <li>November – 10</li> <li>December – 22</li> </ul> <b>Road Corridor Management</b> <ul style="list-style-type: none"> <li>October – 324</li> <li>November – 306</li> <li>December – 270</li> </ul>
		Number of Customer Engagement System requests resolved on time	<b>Engineering</b> <ul style="list-style-type: none"> <li>October – 25</li> <li>November – 9</li> <li>December – 18</li> </ul> <b>Road Corridor Management</b> <ul style="list-style-type: none"> <li>October – 242</li> <li>November – 261</li> <li>December – 210</li> </ul>

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SERVICE CATEGORY	THEME	DELIVERABLE	Q2 COMMENT
City Maintenance – Urban Forest and Natural Area		Delivery of maintenance services within the on-time delivery target key performance indicator of 85%	87% average on time delivery <ul style="list-style-type: none"> <li>October – 85%</li> <li>November – 86%</li> <li>December – 89%</li> </ul>
		Number of Customer Engagement System requests created	1,380 requests created <ul style="list-style-type: none"> <li>October – 343</li> <li>November – 337</li> <li>December – 700</li> </ul>
		Number of Customer Engagement System requests closed	941 requests closed <ul style="list-style-type: none"> <li>October – 284</li> <li>November – 391</li> <li>December – 266</li> </ul>
		Number of Customer Engagement System requests resolved on time	814 requests resolved on time <ul style="list-style-type: none"> <li>October – 242</li> <li>November – 336</li> <li>December – 236</li> </ul>
Community Development and Research		Number of cross-community meetings facilitated	60 cross community meetings facilitated
		Number of attendees at council-facilitated development workshops	1,570 attendees
Community Health and Education		Number of people administered through the School Immunisation Program	96 people administered through the school immunisations program.
		Number of immunisations administered through the School Immunisation Program	148 immunisations delivered through the school immunisations program.
		Number of people administered through Community Clinics	199 people administered through community clinics.
		Number of immunisations administered through Community Clinics	477 immunisations delivered through community clinics.
Community Safety		Total incidents and reports	175 incidents and offences observed or acted upon by Safe City within the Safe City camera covered areas for the October–November period.
		Total security and fire services	526 requests for day to day security and fire related functions, such as issuing of access cards, keys, padlocks, Ad hoc Security requests and fire training for the October–November period.
Construction City Assets		Capital works program delivered to within (+/-) 15% of the total program amount (\$)	Program tracking above budget due to combination of carry-over works from prior financial year, emergent projects identified during the year but no budgeted and bring-forward of projects from future years. Budget Amendment being considered to address this level of expenditure.
Destination Development		Total visitation	1,555,838 visitors were recorded during quarter 2.
		Visitor enquiries serviced through the Visitor Information Centre	2,870 visitor enquiries from Visitor Information Centre.
Economic Development		Gross regional product against 2027 target	\$12.183 million in Financial Year 2021-2022 (NIEIR) – please note this data is the most recent available.
		Local jobs against 2027 target	89,135 jobs to June 2022 (NIEIR) – please note this data is the most recent available.
Elected Council Support		Councillor related registers are published and updated in accordance with legislative timeframes	All Councillor-related registers in quarter 2 have been published and updated in accordance with legislative timeframes.



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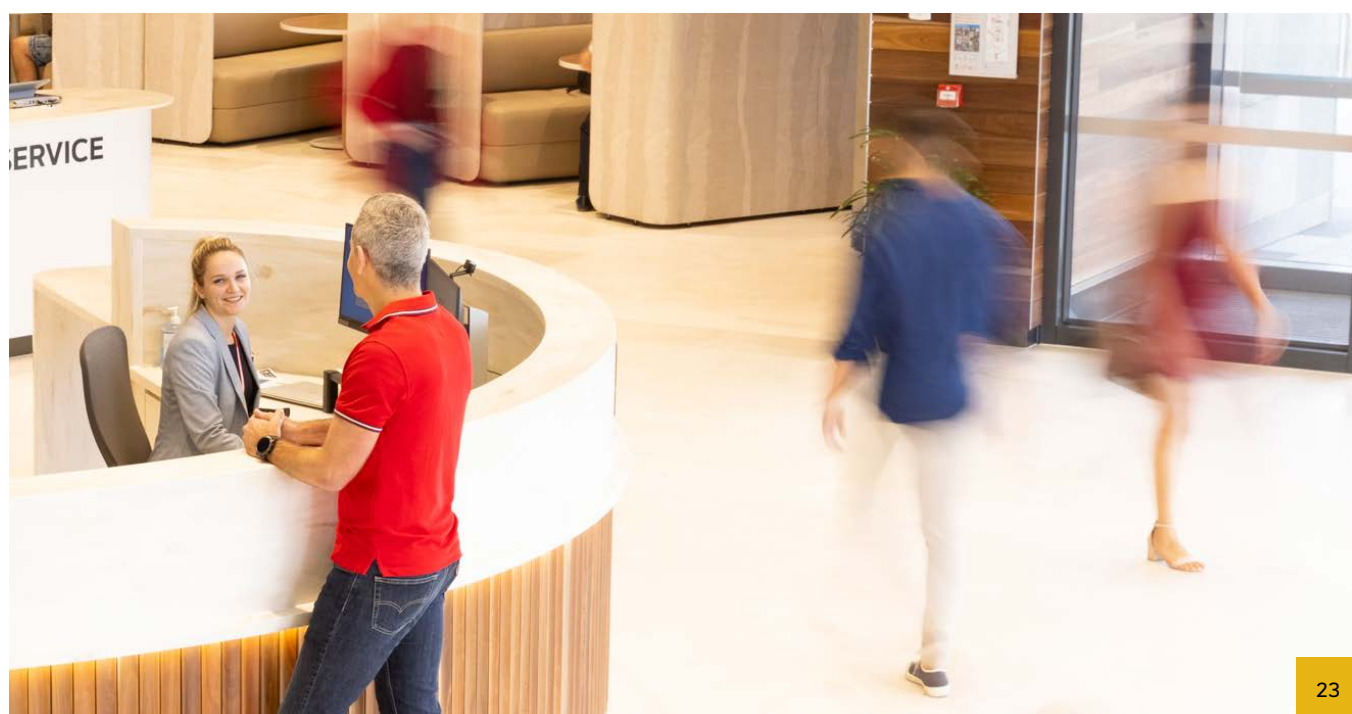
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SERVICE CATEGORY	THEME	DELIVERABLE	Q2 COMMENT
Natural Environment and Land Management		Number of conservation partnerships	Three new private landholders signed up in quarter 2. A focus on annual revisits with 13 properties visited in the second quarter for officers to service new and existing members as well as provide on ground support for members to were awarded grant funding for on-ground projects.
		Number of community environment events	One planned for February for international wetland day at Masons Gully Bushcare site. Two planned in the Little Liverpool Range, Birds of the Lockyer and the Great Southern Bioblitz. Two city light tours. Sustainable Ipswich: <ul style="list-style-type: none"> <li>17 events in the program (4 events led by our team)</li> <li>5,511 engaged in the overall program</li> <li>140 attendees for Sustainable Open Garden Trail</li> <li>157 attendees for Youth Sustainability Summit</li> <li>2,400 attendees for Ipswich Sustainable Living Festival</li> <li>Local Sustainable Business Forum – postponed to 2024</li> </ul>
People and Culture		Employee engagement with the Employee Experience Survey	The Annual 2023 Employee Experience Survey received an employee engagement rate of 65%.
		Employee participation in the Employee Experience Survey	The Annual 2023 Employee Experience Survey received an employee participation rate of 77%.
		Turnover rate	The turnover rate as at December 2023 is 12.42%.
Planning and Development		Total Planning applications received	477 applications received
		Total Planning applications determined	435 applications determined
		Total plumbing and building applications received	877 plumbing and building applications received
		Total plumbing and building applications determined	947 plumbing and building applications determined



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SERVICE CATEGORY	THEME	DELIVERABLE	Q2 COMMENT
Procurement		Percentage Buy Ipswich	Information unavailable for quarter 2 due to migration from Oracle eBusiness to Oracle Fusion.
		Spend under contract	Information unavailable for quarter 2 due to migration from Oracle eBusiness to Oracle Fusion.
		Procurement cost reduction and avoidance	Information unavailable for quarter 2 due to migration from Oracle eBusiness to Oracle Fusion.
Property and Facilities		Status of property/land acquisition	2023–2024 financial year property/land acquisition matters can be found in the relevant Governance and Transparency committee meeting minutes.
Resource Recovery		Measures for this service are found in the Ipswich Waste Services Annual Performance Plan	Details can be found in the Ipswich Waste Services quarterly report on <a href="#">page 26</a> .
Sport and Recreation		Activation (organised use) of turf fields and ovals measured against the total maximum carrying capacity of council's formal sporting facilities	75% activation in quarter 2.
		Number of Healthy Active Programming sessions with a greater than 70% attendance	210 sessions of 382 had an attendance of greater than 70%.
Strategic and Corporate Planning		Council's Operational Plan is reported on in accordance with legislative timeframes	Council provides update on the operational plan through the Annual Plan quarterly performance reports, each delivered within required quarterly timeframes.
Sustainability and Emergency Management		Climate risk assessments undertaken across all council business areas	Climate Risk statements are being formulated. Procurements is being undertaken to engage a consultant to help progress with the CSIRO Climate Risk Management Framework (Climate Compass) including the development of Greatest Plausible Change Scenarios for Ipswich.
		Number of solar panel installation projects	Structural assessments partially completed for various locations. 1 Nicholas St Library progressed to start procurement.
Workplace Health and Safety		Lost Time Injury Frequency Rate	The Lost Time Injury Frequency Rate is 1.29 significantly less than the state average of 12.32.
		Medically Treated Injury Frequency Rate	The Medically Treated Injury Frequency Rate is 6.0, equating to 6.0 workers every 6 months requiring medical treatment beyond that of a General Practitioner.







## CORPORATE CAPITAL PROJECTS

Each financial year, the Corporate Capital Projects are delivered through the Capital Works Program. The projects below have been identified on page 86 of the 2022–2023 Annual and Operational Plan.

PROJECT	PROJECT DESCRIPTION	Q2 COMMENTS
 <b>ART GALLERY</b>	Purchase of artwork, upgrade and replacement of furniture, fittings and equipment (FF&E).	Ongoing – including lighting upgrade, furniture upgrades, fittings and equipment. Artwork purchases being finalised for quarter 3.
 <b>IPSWICH CIVIC CENTRE/ STUDIO 188/NORTH IPSWICH RESERVE CORPORATE CENTRE</b>	Upgrade and replacement of furniture, fittings and equipment.	Balcony seating replacement is scheduled to start on Monday 18 December, along with replacement of carpet throughout the venue. Seating installation and new carpet install is scheduled to be completed by Thursday 25 January 2024.
 <b>LIBRARY SERVICES</b>	Upgrade and replacement of furniture and fittings, library pod deployment and logistics hub fitout.	Furniture to replace booths at Springfield and Rosewood mostly complete. Logistics Hub sit-stand desks in progress. Proposed pod at Ripley on hold until suitable location identified. Upgrade to Karalee Library Pod in progress. Concierge furniture upgrade in progress.
 <b>SPORT AND RECREATION</b>	Minor works upgrades for sports facilities.	Cricket pitch installations at two locations have been completed and activated. Additional minor works projects have been identified at selected other locations across city with planning commencing in quarter 3.
 <b>COMMUNITY SAFETY AND INNOVATION</b>	Upgrade and replacement of Closed-circuit Television (CCTV) cameras and equipment, and upgrade of security systems.	Recent security enhancements include the replacement of outdated cameras in two public/corporate elevators, bringing them up to modern standards. Additionally, the upgrade of the situational awareness camera within the Safe City control room environment has been successfully completed.
 <b>PLANNING AND REGULATORY SERVICES</b>	Upgrade of animal management facilities, cemetery facilities and Planning and Regulatory systems.	Administration Area is complete and reoccupied. Kennel rehab is progressing and expected to be completed by end of February 2024.  <b>Ipswich General Cemetery Heritage project:</b> on track – 80% detailed design under review.  <b>Tallegalla Cemetery expansion:</b> behind schedule by approx. 6 months. Delay in completion of the final construction plans. Construction likely to start in 2024–2025 pending budget approval.  <b>Stone Quarry Cemetery new burial area:</b> on track – waiting on Geotechnical report.  <b>Warrill Park Lawn Cemetery Section 3 expansion:</b> on track for completion this financial year.
 <b>INFORMATION COMMUNICATIONS AND TECHNOLOGY*</b>	Upgrade and replacement of hardware, equipment and software to maintain and operate council's information, communication and technology systems and infrastructure.	TinyPC asset refresh has commenced, and will be implemented in phases over 12 months. Hardware audit project scope finalised and approved. Procurement to engage the vendor to attend site and commence work.
 <b>NICHOLAS STREET PRECINCT REDEVELOPMENT</b>	Construction and related costs of the retail precincts and council facilities.	Please refer to the latest update in Theme 1 deliverables on <a href="#">page 10</a> and the Ipswich Central Redevelopment Committee minutes for a more in depth status update.
 <b>SEQ CITY DEAL</b>	The SEQ City Deal is co-contributions from federal, state and local governments across South East Queensland to deliver a significant package of investments that will generate local jobs, boost digital and transport connectivity, enhance liveability and support one of the fastest growing regions in the country.	Investigations into the Ipswich to Springfield Central public transport corridor continue with the project steering committee endorsing three options of transport modes for detailed assessment. This project remains on track for completion by mid-year. Council has also put forward two Expressions of Interest for the SEQ Liveability Fund, the upgrade of the Redbank Plains Recreation Reserve sporting fields and the Tivoli Sport Complex. Both submissions were well received and have subsequently progressed to the detailed application stage.

## Item 16.1 / Attachment 1.

PROJECT	PROJECT DESCRIPTION	Q2 COMMENTS
 <b>2022 FLOOD RECOVERY COSTS</b>	Capital costs associated with council asset and environmental rehabilitation works resulting from the 2022 flood events. See page 88 for more information.	Works are continuing, with the commencement of the sealed roads repairs beginning in quarter 2. The Sealed roads repairs are scheduled for completion late 2024. Recovery and rehabilitation works to community, sports and open spaces are continuing with works at Colleges Crossing Recreation Reserve expected to commence in January 2024 and be completed late 2024. Council has so far received more than \$16 million in funding from the Queensland Reconstruction Authority in response to the 2022 flooding with expenditure of more than \$28 million.
 <b>VOLUNTARY HOME BUY BACK PROGRAM</b>	Costs associated with the Voluntary Home Buy Back Program administered by the Queensland Reconstruction Authority (QRA). The cost is offset by grant funding provided by the QRA.	Council has settled purchases of more than 150 properties across the city, with 115 properties either demolished or with demolition underway. Council has approved funding of \$150 million from the Queensland Reconstruction Authority for the Purchase, Demolition and Rehabilitation of up to 290 Properties. Costs to date for delivery of the Voluntary Home Buy-back Program are more than \$65 million.
 <b>iVOLVE STAGE 4*</b>	Planning and implementation of council's primary enterprise systems.	Please refer to the latest update in Theme 4 deliverables on <a href="#">page 14</a> and the Governance and Transparency minutes for a more in depth status update.
 <b>SEQ MATERIALS RECOVERY FACILITY</b>	Contribution to establishment of the South East Queensland Materials Recovery Facility.	Council is continuing in the Sub-Regional Alliance partnership with Redland and Logan City Councils to progress to contract finalisation phase of the Materials Recovery Facility and the company to operate the facility has been established. The Sub-Regional Alliance is progressing with a funding application under the SEQ City Deal Plan.

## AMENDMENTS

Section 174 of the *Local Government Regulation 2012* states that a local government may, by resolution, amend its annual operational plan at any time before the end of the financial year.

There are no amendments to the 2023–2024 Operational Plan in quarter 2.



# COMMERCIAL BUSINESS UNIT



# IPSWICH WASTE SERVICES

## PERFORMANCE REPORT

### QUARTER 2 (OCTOBER–DECEMBER)

## 1. INTRODUCTION

The quarterly report for the period October to December 2023 has been prepared to address the requirements of the Annual Performance Plan by providing the following information.

1. Introduction
2. Major highlights of operational activities
3. Performance in relation to stated performance targets
4. Financial analysis of quarterly performance against budget
5. Waste and recycling volumes
6. Recycling and Refuse Centre data

## 2. MAJOR HIGHLIGHTS OF OPERATIONAL ACTIVITIES

### 2.1 Highlights

The following is a summary of major highlights that occurred within Ipswich Waste Services for the period October to December 2023.

#### Garage Sale Trail

On the weekends of the 11–12 and 18–19 of November, council participated in the annual Garage Sale Trail program. This assisted buyers and sellers of pre-loved goods across Ipswich to come together to trade and divert valuable items from landfill. Council had over 200 registered buyers and sellers and assisted in over 60 tonnes of materials to be reused. Over the two weekends there were over 6,500 visits to the City's Garage Sale Trail webpage, which shows the fantastic participation of the Ipswich community with this event.



#### Bin Lid Harmonisation Project

In December council completed a harmonisation of the general waste mobile garbage bin (MGB) assets across the city. Council replaced in excess of 12,000 old dark green general waste bin lids with new Australian Standard red coloured lids. This is to assist in preparation for the launch of the Citywide Food Organic Garden Organic (FOGO) kerbside collection service in the future and the associated education around red, yellow and green kerbside bins.



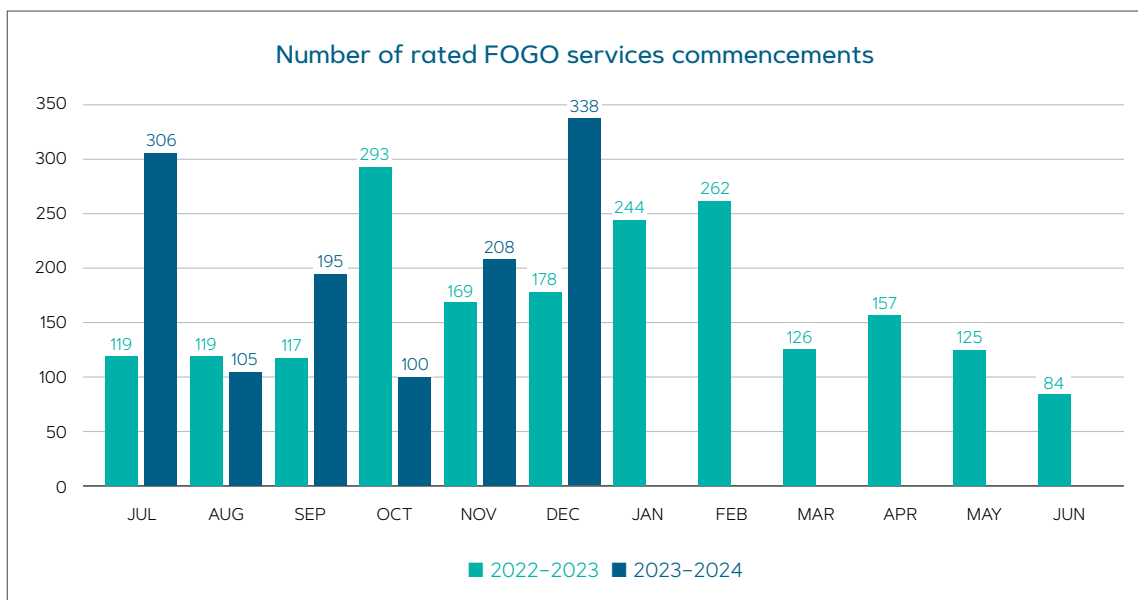
#### Christmas Sort It Out Campaign

During December council ran its 'Be a good little helper' campaign aimed encouraging residents to separate their materials correctly when disposing in their kerbside bins. Ipswich City has set a target of diverting 55% of all residents waste from landfill by 2025, and this advertising campaign is to assist the community to achieve this goal.



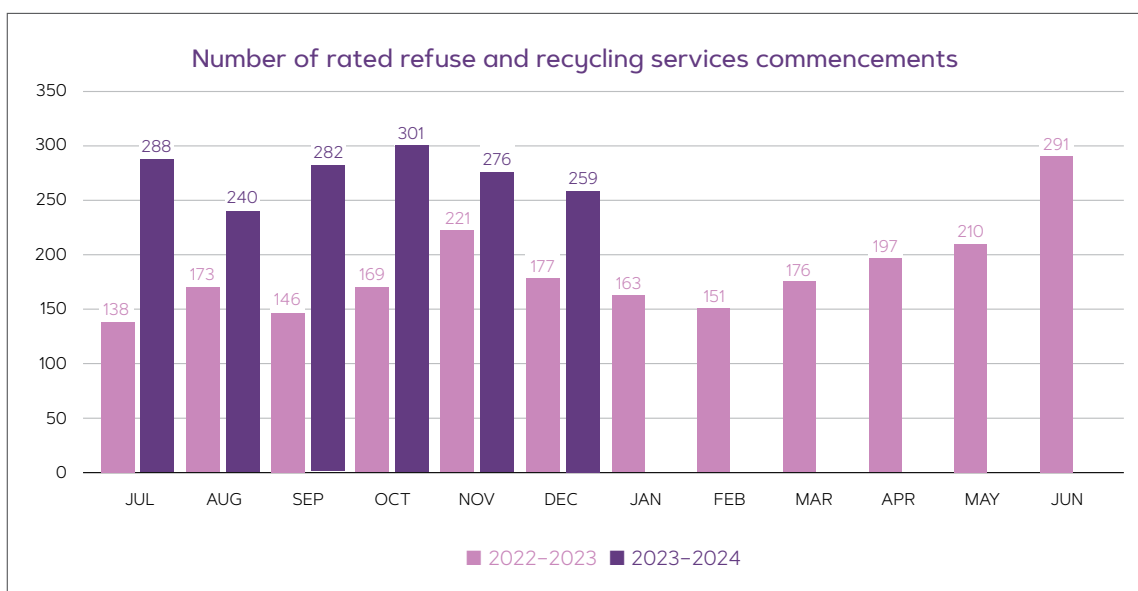
## 2.2 Food Organic Garden Organic (FOGO) Services

A total of 28,041 properties were rated for the domestic green waste bin as at 31 December 2023.



## 2.3 Domestic Waste (Refuse and Recycling)

A total of 91,235 properties were rated for the waste services as at 31 December 2023.





### 3. PERFORMANCE IN RELATION TO STATED PERFORMANCE TARGETS

#### 3.1 Customers

PERFORMANCE TARGETS – CUSTOMERS				
KEY RESULT AREA	Indicator	Standard	Reporting Frequency	RESULT
Provide value to customers	Customer response to Survey questions indicates customer satisfaction with the service	90%	Biennial	Not yet available

**COMMENT:** Next biennial survey is scheduled for mid 2024.

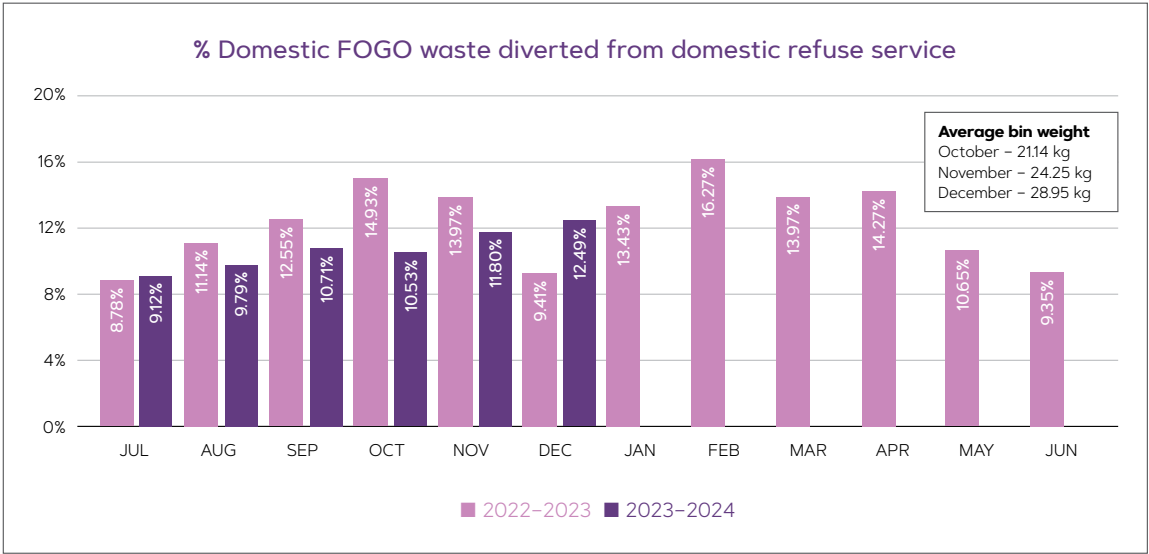
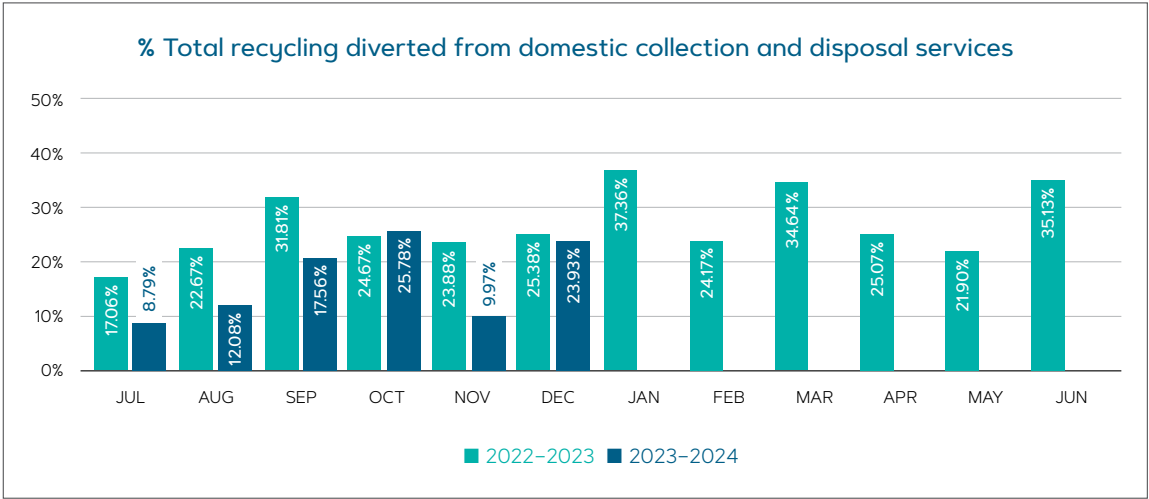
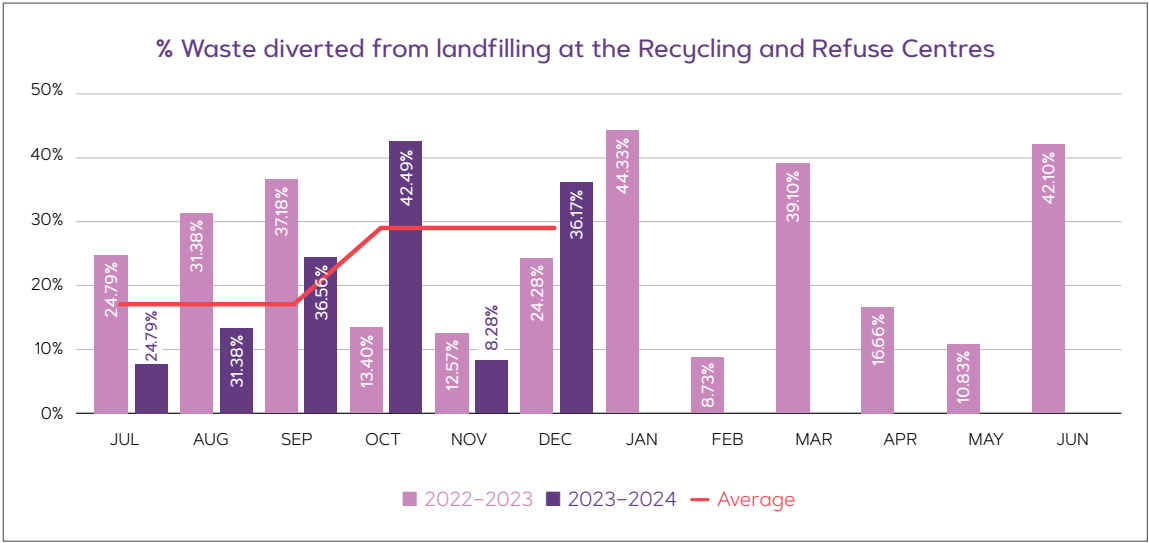
PERFORMANCE TARGETS – CUSTOMERS							
KEY RESULT AREA	Indicator	Acceptable Standard	Target	Reporting Frequency	October	November	December
Provide value to customers	Number of domestic refuse and recycling bins repair/damaged and replacement/destroyed per 1,000 rated bins in service	<7	<5	Quarterly	6.63	5.59	4.88
	Number of domestic refuse and recycling bin extra bin service/missed bin complaints per 1,000 rated bins in service	<5	<4	Quarterly	4.54	5.09	6.59

#### 3.2 Processes

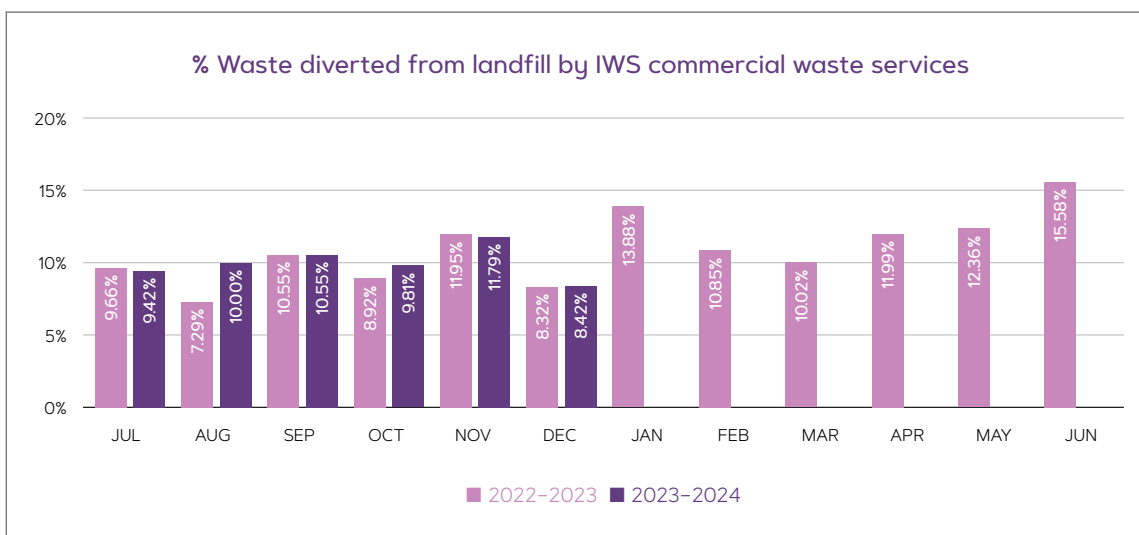
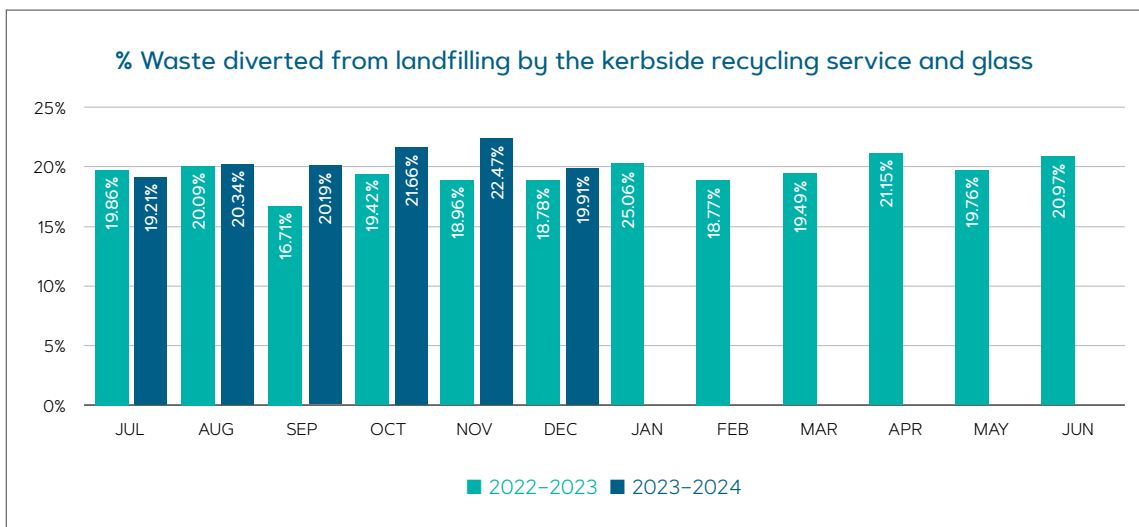
PERFORMANCE TARGETS – PROCESSES							
KEY RESULT AREA	Indicator	Acceptable Standard	Target	Reporting Frequency	RESULT		
					October	November	December
Be a good neighbour	% Waste diverted from landfilling at the Recycling & Refuse Centres	>25%	>35%	Quarterly	42.49%	8.28%	36.17%
	% total recycling diverted from domestic collection & disposal services	>20%	>35%	Quarterly	25.78%	9.97%	23.93%
	% domestic green waste diverted from domestic refuse service	>5%	>10%	Quarterly	10.53%	11.80%	12.49%
	% waste diverted from landfilling by the kerbside recycling service	>10%	>15%	Quarterly	21.66%	22.47%	19.91%
	% waste diverted from landfilling by commercial waste services	>5%	>10%	Quarterly	9.81%	11.79%	8.42%

**COMMENT:** Removal cycles of recyclables i.e. mulch, from council's Recycling and Refuse Facilities occurs only every 6–8 weeks which influences this monthly data.

Item 16.1 / Attachment 1.



Item 16.1 / Attachment 1.



## Item 16.1 / Attachment 1.

PERFORMANCE TARGETS – PROCESSES							
KEY RESULT AREA	Indicator	Acceptable Standard	Target	Reporting Frequency	RESULT		
					October	November	December
Achieve operational excellence	Extra/Missed Bin Services requests completed within 1 working day	>85%	>95%	Quarterly	99%	98%	98%
	# of Requests				520	589	776
	# of Requests completed on time				514	578	762
	Domestic refuse and recycling service commencements actioned within 5 working days of notification	>85%	>95%	Quarterly	91.03%	86.23%	91%
	# of Requests				301	276	259
	# of Requests completed on time				274	238	235
	Green waste service commencements actioned within 5 working days of notification	>85%	>95%	Quarterly	86%	81.39%	74.92%
	# of Requests				225	231	323
	# of Requests completed on time				193	188	242
KEY RESULT AREA	Indicator	Acceptable Standard	Target	Reporting Frequency	RESULT		
					October	November	December
Achieve operational excellence	Requests for Replacements/Repairs actioned within 5 working days	>85%	>95%	Quarterly	68%	64%	65%
	# of Requests				784	664	582
	# of Requests completed on time				531	427	376

**COMMENT:** Due to operational constraints there had been service delivery disruptions, these have been resolved and are on track to achieve the required standards by next quarter.



## 4. FINANCIAL ANALYSIS OF QUARTERLY PERFORMANCE AGAINST BUDGET

### Operating result as at 31 December 2023.

The following tables outlines the operating result for the October to December 2023 quarter, and the full 2023–2024 financial year to date.

#### Budget

BUDGET V ACTUAL			
SECOND QUARTER	OCTOBER – DECEMBER 2023		
	Actual (\$000')	Budget (\$000')	Variance (\$000')
Operational Revenue	15,149	14,683	466
Operational Expenditure	12,527	12,686	159
Surplus/Deficit on Expenditure	2,622	1,997	625
YTD	FY24		
	Actual (\$000')	Budget (\$000')	Variance (\$000')
Operational Revenue	30,477	29,264	1,213
Operational Expenditure	24,652	25,059	407
Surplus/Deficit on Expenditure	5,825	4,205	1,620

#### Revenue

Revenue is 4.1% above budget estimate.

#### Expenses

Total Expenses are 1.6% below budget estimate.

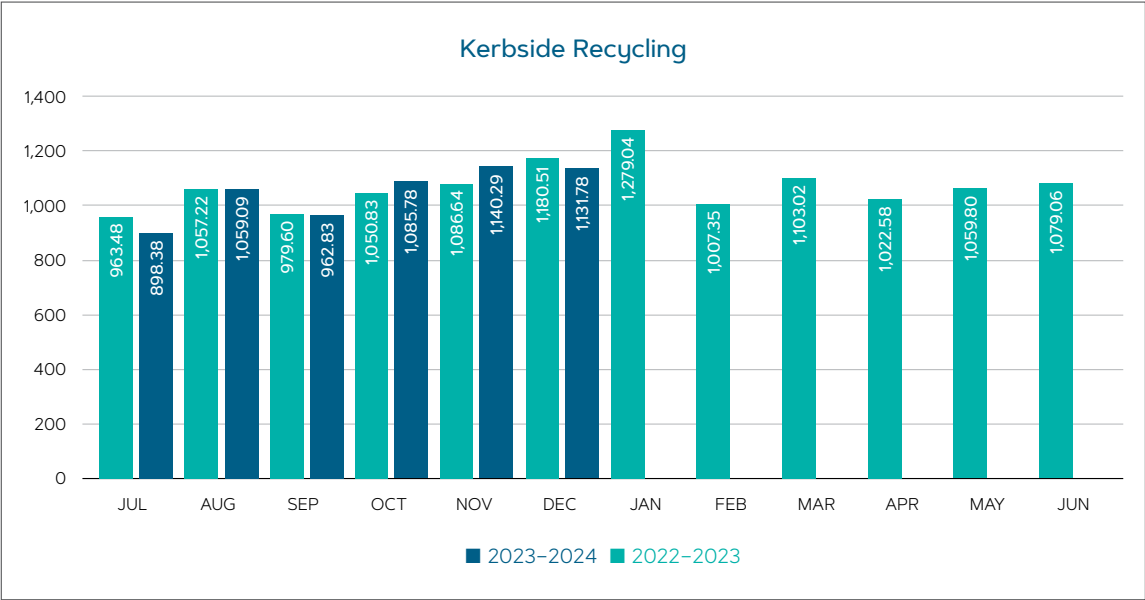
#### Capex

Total spend as at 31 December of \$301,000. The majority of budget allocation is for acquisition of bins which are replaced throughout the year as required.

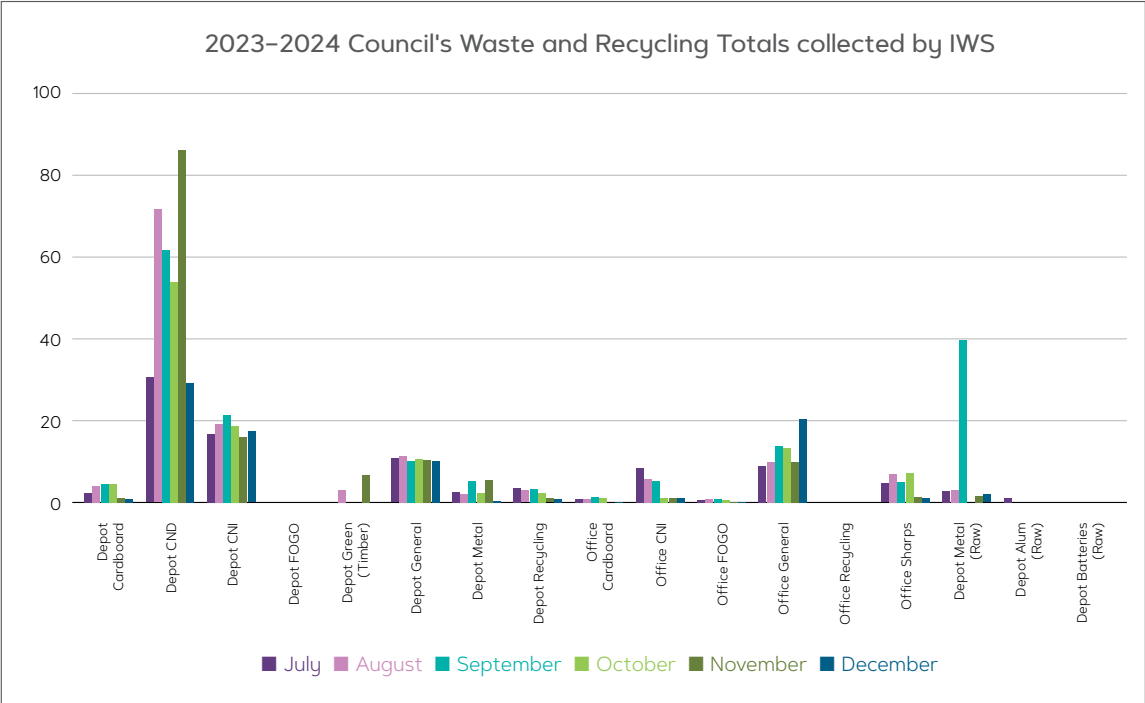
#### CONCLUSIONS:

The net operating Year to Date return to council is \$5.8 million, being an above budgeted return of \$1.6 million for the half year.

5. WASTE AND RECYCLING VOLUMES



5.1 Council's waste and recycling volumes

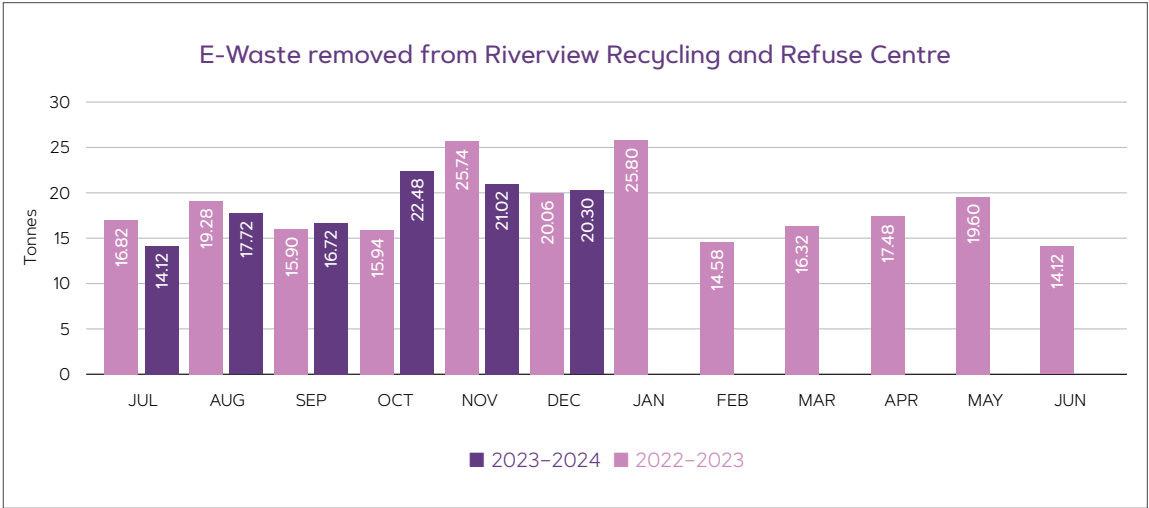


6.RECYCLING AND REFUSE CENTRE DATA

6.1 Customer numbers

RECYCLING AND REFUSE CENTRES DOMESTIC CUSTOMER DATA						
MONTH / YEAR	RIVERVIEW			ROSEWOOD		
	2021-2022	2022-2023	2023-2024	2021-2022	2022-2023	2023-2024
July	11,643	11,619	11,006	1,056	1,191	1,136
August	11,409	12,091	12,100	1,086	1,212	1,132
September	11,887	12,652	12,882	1,171	1,238	1,188
October	13,130	13,400	13,066	1,294	1,243	1,167
November	12,283	13,469	12,071	1,177	1,321	1,114
December	16,936	16,593	17,899	1,795	1,652	1,629
January	17,520	16,411		1,574	1,606	
February	10,828	12,001		1,044	1,253	
March	17,292	12,535		2,194	1,033	
April	14,039	14,147		1,394	1,441	
May	10,281	11,261		1,042	1,139	
June	11,728	11,006		1,190	948	
TOTAL YEAR TO DATE	158,976	157,185	79,024	16,017	15,432	7,366

6.2 E-waste volume







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