

AGENDA

COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE

Thursday, 22 February 2024
10 minutes after the conclusion of the Governance and Transparency
Committee or such later time as determined by the preceding committee

Council Chambers, Level 8 1 Nicholas Street, Ipswich

MEMBERS OF THE COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE		
Councillor Andrew Fechner (Chairperson)	Mayor Teresa Harding	
Councillor Kate Kunzelmann (Deputy Chairperson)	Councillor Jacob Madsen	
Councillor Sheila Ireland		
Councillor Marnie Doyle		

COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE AGENDA

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COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE NO. 2

22 FEBRUARY 2024

AGENDA

WELCOME TO COUNTRY OR ACKNOWLEDGEMENT OF COUNTRY

<u>DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA</u>

BUSINESS OUTSTANDING

CONFIRMATION OF MINUTES

1. <u>CONFIRMATION OF MINUTES OF THE COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE NO. 2024(01) OF 1 FEBRUARY 2024</u>

RECOMMENDATION

That the Minutes of the Meeting held on 1 February 2024 be confirmed.

PRESENTATION - DOMESTIC VIOLENCE ACTION CENTRE

Amie Carrington, the Chief Executive Officer of the Domestic Violence Action Centre will present to the committee regarding Domestic and Family Violence Strategy and Action Plan on behalf of the Domestic and Family Violence Integrated Response Team.

OFFICERS' REPORTS

2. <u>IPSWICH DOMESTIC AND FAMILY VIOLENCE PREVENTION STRATEGY AND ACTION PLAN 2024-2025</u>

This is a report concerning the Ipswich Domestic and Family Violence Prevention Strategy and Action Plan 2024–2025. It outlines the collaborative approach that the Ipswich Integrated Service System Working Group will take in responding to and reducing domestic and family violence in our community.

Council have supported the Ipswich Integrated Service System Working Group on the development of this localised action plan which commits to actions towards ending domestic and family violence in Ipswich.

RECOMMENDATION

That the report concerning the Ipswich Domestic and Family Violence Prevention Strategy and Action Plan 2024–2025 be received and the contents noted.

3. ACTIVATION OF THE FORMER JAMIE'S KITCHEN AS A VISUAL ARTS STUDIO

This is a report concerning the activation of the former Jamie's Kitchen as a visual arts studio.

RECOMMENDATION

- A. That Council endorse naming the new visual art studio the Ipswich Art Workshop.
- B. That the report concerning the activation of the former Jamie's Kitchen as a visual arts studio be received and the contents noted.

4. <u>IPSWICH YOUTH ADVISORY COUNCIL 2024</u>

This is a report concerning the Ipswich Youth Advisory Council (IYAC) 2024 program.

IYAC is an Ipswich City Council youth development initiative for young people in the City of Ipswich, aged between 13 and 18 years of age. The goal of IYAC is to ensure Ipswich's young people are heard on issues they care about and are empowered to undertake change-making initiatives across the city – designed by young people, for young people.

Nominations for the IYAC 2024 intake opened in October 2023 and closed in December 2023, Council received 37 applications all of which have been welcomed into the 2024 cohort.

RECOMMENDATION

That the report concerning the Ipswich Youth Advisory Council 2024 be received and the contents noted.

5. <u>COMMUNITY FUNDING AND SUPPORT ALLOCATIONS STATUS REPORT - 1 OCTOBER</u> TO 31 DECEMBER 2023

This is a report concerning the allocation of Council's Community Funding and Support Programs from 1 October to 31 December 2023.

In the three (3) months from 1 October to 31 December 2023, Council approved 99 applications across 80 unique applicants, allocating a total of \$336,487.34 to a variety of community events and projects.

All successful applicants and projects are detailed in Attachment 1 and reported online on both the Transparency and Integrity Hub and on the Community Funding and Support website in accordance with Council's principles of transparency and the Community Funding and Support Policy.

RECOMMENDATION

That the report concerning the allocation of Council's Community Funding and Support Programs from 1 October to 31 December 2023 be received and the contents noted.

6. IPSWICH LIBRARIES REPORT CARD 2023

This is a report concerning the Ipswich Libraries Report Card 2023.

RECOMMENDATION

That the report concerning the Ipswich Libraries Report Card 2023 be received and the contents noted.

NOTICES OF MOTION

MATTERS ARISING

COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE NO. 2024(01)

1 FEBRUARY 2024

MINUTES

<u>COUNCILLORS' ATTENDANCE:</u> Councillor Andrew Fechner (Chairperson); Councillors Kate

Kunzelmann (Deputy Chairperson), Mayor Teresa Harding,

Jacob Madsen, Sheila Ireland and Marnie Doyle

COUNCILLOR'S APOLOGIES: Nil

OFFICERS' ATTENDANCE: Chief Executive Officer (Sonia Cooper), General Manager

Community, Cultural and Economic Development (Ben Pole), General Manager Environment and Sustainability (Kaye Cavanagh), General Manager Corporate Services (Matt Smith), General Manager Asset and Infrastructure Services (Matt Anderson), General Manager Planning and Regulatory Services (Brett Davey), Manager Marketing and

Promotions (Carly Gregory), Manager Libraires and Customer Services (Samantha Chandler), Chief of Staff – Office of the Mayor (Melissa Fitzgerald), Manager Media Communications and Engagement (Mark Strong), Chief Financial Officer (Jeff Keech), Senior Communications and Policy Officer (Jodie Richter), Senior Media Officer (Darrell

Giles) and Theatre Technician (Trent Gray)

ACKNOWLEDGEMENT OF COUNTRY

Councillor Kate Kunzelmann (Chairperson) delivered the Acknowledgement of Country

DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA

Nil

BUSINESS OUTSTANDING

Nil

CONFIRMATION OF MINUTES

1. <u>CONFIRMATION OF MINUTES OF THE COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE NO. 2023(11) OF 28 NOVEMBER 2023</u>

RECOMMENDATION

Moved by Councillor Andrew Fechner: Seconded by Councillor Kate Kunzelmann:

That the Minutes of the Community, Culture, Arts and Sport Committee held on 28 November 2023 be confirmed.

AFFIRMATIVE NEGATIVE
Councillors: Councillors:
Fechner Nil

Kunzelmann Harding Madsen Ireland Doyle

The motion was put and carried.

OFFICERS' REPORTS

2. <u>2024 EVENT SPONSORSHIP EASTERN RUMBLE</u>

This is a report concerning an application for Event Sponsorship by Pacific Action Sports for support of the Eastern Rumble to be held from 29 June 2024 to 1 July 2024.

The application is for \$20,000 excl. GST in financial support and the recommendation is to maintain the sponsorship level provided in 2023 at \$10,000 excl. GST, with an additional \$8,000 excl. GST in year two as part of a multi-year agreement.

RECOMMENDATION

Moved by Councillor Andrew Fechner: Seconded by Councillor Marnie Doyle:

That Council provide Event Sponsorship as a multi-year (2 year) agreement of \$10,000 excl. GST (year 1) and \$8,000 excl. GST (year 2) to Pacific Action Sports to support 2024 and 2025 Eastern Rumble events.

AFFIRMATIVE NEGATIVE
Councillors: Councillors:
Fechner Nil

Kunzelmann Harding Madsen Ireland Doyle

The motion was put and carried.

3. QUARTERLY EVENT SPONSORSHIP AND TICKETING ALLOCATION REPORT

This is a report concerning event sponsorship approved in the period of 1 October 2023 to 31 December 2023 as required under the Event Sponsorship Policy.

RECOMMENDATION

Moved by Councillor Andrew Fechner: Seconded by Councillor Kate Kunzelmann:

- A. That Council receive and note the following event sponsorship allocations during the 1 October to 31 December 2023 period:
 - Ipswich Turf Club \$20,000 (excl. GST) in cash support for the 2024 Ipswich
 Cup
 - Ipswich Show Society \$30,000 (excl. GST) in cash support for the 2024 Ipswich Show.
- B. That Council receive and note that no event impact study support was confirmed during the 1 October to 31 December 2023 period.
- C. That Council receive and note that there were no event sponsorship ticket allocations made during the 1 October to 31 December 2023 period.

AFFIRMATIVE NEGATIVE
Councillors: Councillors:
Fechner Nil

Kunzelmann Harding Madsen Ireland Doyle

The motion was put and carried.

4. CX PROGRAM COMMITTEE QUARTERLY REPORT - DECEMBER 2023

This is a report concerning the Customer Experience Program of Work, providing an update on the progress of the Customer Experience Priorities, as well as the impacts resulting from the preceding Immediate Action Plan.

RECOMMENDATION

Moved by Councillor Andrew Fechner: Seconded by Councillor Marnie Doyle:

That the December 2023 quarterly report concerning council's Customer Experience Program of Work be received and the contents noted.

AFFIRMATIVE NEGATIVE
Councillors: Councillors:
Fechner Nil

Kunzelmann Harding Madsen Ireland Doyle

The motion was put and carried.

NOTICES OF MOTION

Nil

MATTERS ARISING

Nil

COMMENCEMENT OF NEXT MEETING

RECOMMENDATION

Moved by Councillor Andrew Fechner:

That the Economic and Industry Development Committee commence at 11.30 am.

PROCEDURAL MOTIONS AND FORMAL MATTERS

The meeting commenced at 10.43 am.

The meeting closed at 10.58 am.

Doc ID No: A9808844

ITEM: 2

SUBJECT: IPSWICH DOMESTIC AND FAMILY VIOLENCE PREVENTION STRATEGY AND

ACTION PLAN 2024-2025

AUTHOR: COMMUNITY DEVELOPMENT OFFICER

DATE: 23 JANUARY 2024

EXECUTIVE SUMMARY

This is a report concerning the Ipswich Domestic and Family Violence Prevention Strategy and Action Plan 2024–2025. It outlines the collaborative approach that the Ipswich Integrated Service System Working Group will take in responding to and reducing domestic and family violence in our community.

Council have supported the Ipswich Integrated Service System Working Group (IISSWG) on the development of this localised action plan which commits to actions towards ending domestic and family violence in Ipswich.

RECOMMENDATION/S

That the report concerning the Ipswich Domestic and Family Violence Prevention Strategy and Action Plan 2024–2025 be received and the contents noted.

RELATED PARTIES

There are no discernible related party conflicts of interest associated with the report and its recommendation.

IFUTURE THEME

Safe, Inclusive and Creative

PURPOSE OF REPORT/BACKGROUND

Council's role in supporting the implementation of the Ipswich Domestic and Family Violence Prevention Strategy and Action Plan 2024-2025 aligns with the Community Development Strategy:

Pillar 2 – Wellbeing

• Council will work alongside community stakeholders to develop long-term solutions to social challenges within the City of Ipswich.

- Our community is progressive, innovative and community stakeholders are empowered and supported to address the social and economic issues and together we collaborate for positive change.
- Increased support and initiatives for health and wellbeing in local communities.

At 19 May 2022 Council Meeting, a Notice of Motion was moved requesting a report be prepared detailing six areas of information relating to Domestic and Family Violence responses in the community and council workplace. One of those six areas was seeking advice on building a Domestic and Family Violence strategy within council.

It was recommended rather than develop a Domestic and Family Violence strategy within council of its own, Council liaise with the (IISSWG) on the development of a localised action plan which commits to actions towards ending DFV in Ipswich.

The role of the IISSWG is to bring together government and non-government agencies to identify gaps in service delivery and find local solutions to reduce DFV. In May 2023, over 100 key leaders came together to attend the inaugural Swich Speaks Out Domestic and Family Violence Summit 2023. A key aim of the summit was to develop the localised strategy and action plan.

Seven key priority areas emerged:

- 1. DFV is everybody's business
- 2. Integration through partnerships and collaboration
- 3. Healing and recovery support
- 4. Workforce support and development
- 5. Walking with Aboriginal and Torres Strait Islander Elders and Community
- 6. Widening doors and elevating voices
- 7. Accountability and support for people using violence.

The IISSWG will continue to drive the actions, monitor and evaluate the effectiveness of current approaches and make recommendations for enhancements.

LEGAL IMPLICATIONS

This report and its recommendations are consistent with the following legislative provisions: *Not Applicable*

POLICY IMPLICATIONS

There are no discernible policy implications associated with this report and its recommendation.

RISK MANAGEMENT IMPLICATIONS

There are no discernible risk management implications associated with this report and its recommendation.

FINANCIAL/RESOURCE IMPLICATIONS

In May 2023, Ipswich City Council contributed \$10,000 to support The Swich Speaks Out Domestic and Family Violence Summit 2023.

Ipswich City Council provided internal marketing support to produce the Ipswich Domestic and Family Violence Prevention Strategy and Action Plan 2024–2025 within budget and resource allocations provided in the 2023-2024 financial year.

COMMUNITY AND OTHER CONSULTATION

The Ipswich Domestic and Family Violence Prevention Strategy and Action Plan 2024–2025 is driven by the IISSWG and co-designed and supported by Ipswich City Council through consultation with leading industry experts, domestic and family violence service providers, government agencies, victim-survivors and is driven by community priorities.

Membership of the IISSWG includes:

Non-Government agencies:

- Domestic Violence Action Centre
- Mercy Community
- Mission Australia
- Kambu Health
- Kummara
- Women's Crisis Support Service Inc.
- Ipswich Community Youth Service
- The Allison Baden-Clay Foundation

Government agencies:

- Ipswich City Council
- Department of Children, Youth Justice and Multicultural Affairs
- Department of Communities, Housing and Digital Economy
- Department of Education
- Department of Seniors, Disability Services and Aboriginal and Torres Strait Islander Partnerships
- Department of Justice and Attorney-General
- Queensland Corrective Services
- Queensland Police Service

• Queensland Health

CONCLUSION

Reducing the prevalence of DFV in our community requires an integrated approach that involves the whole community. The Ipswich Domestic and Family Violence Prevention Strategy and Action Plan 2024–2025 driven by the IISSWG will ensure a collaborative response to DFV and drive the prevention efforts required.

Council will continue to work alongside the Ipswich Integrated Service System Working Group on the implementation of this Ipswich Domestic and Family Violence Prevention Strategy and Action Plan 2024–2025.

HUMAN RIGHTS IMPLICATIONS

HUMAN RIGHTS IMPACTS

RECEIVE AND NOTE REPORT

The Recommendation states that the report be received and the contents noted. The decision to receive and note the report does not limit human rights. Therefore, the decision is compatible with human rights.

ATTACHMENTS AND CONFIDENTIAL BACKGROUND PAPERS

1. DRAFT Ipswich Domestic and Family Violence Prevention Strategy and Action Plan 2024-2025 1

Maddison Watson

COMMUNITY DEVELOPMENT OFFICER

I concur with the recommendations contained in this report.

Melissa Dower

COMMUNITY SERVICES MANAGER

I concur with the recommendations contained in this report.

Don Stewart

MANAGER, COMMUNITY AND CULTURAL SERVICES

I concur with the recommendations contained in this report.

Ben Pole

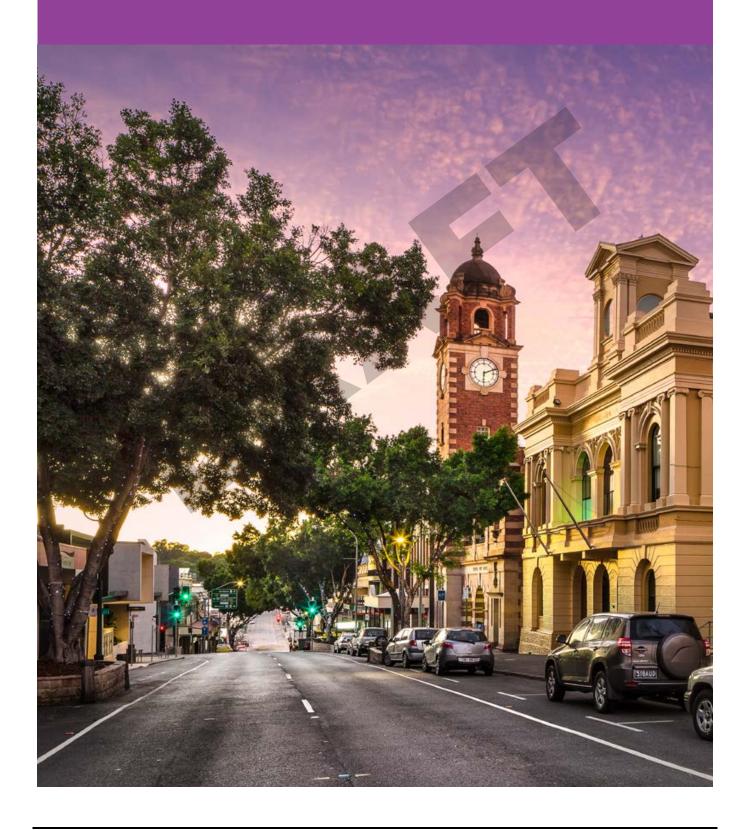
GENERAL MANAGER, COMMUNITY, CULTURAL AND ECONOMIC DEVELOPMENT

"Together, we proudly enhance the quality of life for our community"



ACKNOWLEDGEMENT OF FIRST NATIONS PEOPLE

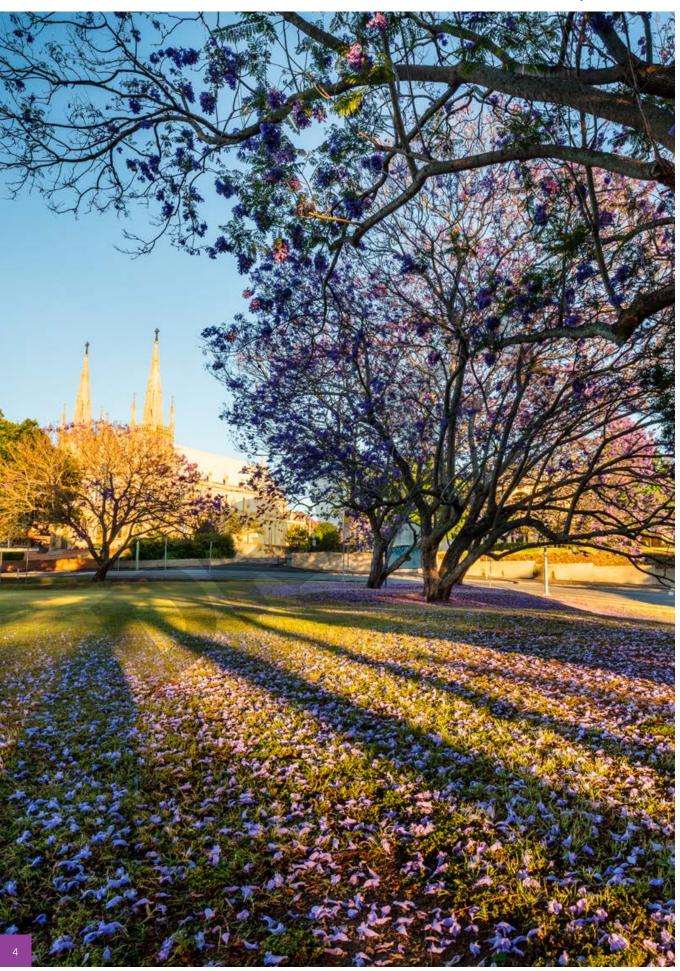
The Ipswich Integrated Service System Working Group respectfully acknowledge the Traditional Custodians of the lands and waters we share. We pay our respects to Elders past and present, as keepers of traditions, customs, cultures and stories and as the oldest continuous living culture on Earth. We recognise the critical legacy of First Nations ancestral cultural knowledge in guiding a sustainable, brighter future for the City of Ipswich and the greater Ipswich region.



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MESSAGE ON BEHALF OF THE IPSWICH INTEGRATED SERVICE SYSTEM WORKING GROUP

Our vision is to inspire hope within our community by framing domestic and family violence (DFV) as a collective concern. Through shared responsibility and active engagement, we strive to build a safer society, envisioning a future liberated from the scourge of domestic and family violence.

This strategy serves as a beacon of hope, leading Ipswich's response to DFV. Embracing community-led solutions, the plan invites active participation, ensuring that voices are not only heard but elevated. Beyond our community, this initiative stands as a potential template, offering guidance

to other communities. Our role as a working group is to monitor the progress of the Ipswich Domestic and Family Violence Prevention Strategy and Action Plan (the Action Plan) and work together to achieve our strategy. The collaboration across government, not-for-profit services, community groups and victim survivors instils hope in both the sector and the community. We acknowledge the multitude of services that have contributed over the years, recognising this as an ongoing journey. The working group plays a vital monitoring role, circling back to community consultation, symbolising the commitment to a lasting and inclusive process.





A SHARED COMMITMENT TOWARDS ENDING DOMESTIC AND FAMILY VIOLENCE

Living free from violence is a human right and fundamental social value.

Violence against women is a problem of epidemic proportions in Australia. In Australia, one woman a week on average is killed by her intimate partner.

Domestic and family violence is complex and can affect anyone regardless of age, identity, gender, sexual orientation, culture, ability, where they live and irrespective socio-demographic or socio-cultural status. Domestic and family violence has a direct and devastating impact on children and young people, is a major contributor to homelessness and costs the Queensland economy between \$2.7 billion and \$3.2 billion each year.

The inaugural Ipswich Domestic and Family Violence Prevention Strategy and Action Plan supports the Queensland Government's significant domestic and family violence reform commitments and works in alignment with the below initiatives.

THE NATIONAL PLAN TO END VIOLENCE AGAINST WOMEN AND CHILDREN 2022-2032

Australian, State and Territory Governments released <u>The National Plan to End Violence against Women and Children 2022-2032</u> (National Plan). The National Plan provides a 10-year framework of guiding actions to end gender-based violence in one generation. The National Plan's actions sit across four domains:

- Prevention addressing social, systemic and structural drivers of violence to stop violence before it begins
- Early intervention supporting individuals at risk of experiencing or using violence and preventing reoccurrence
- Response trauma-informed, holistic and evidence-based services responding to existing experiences of violence and holding those choosing to use violence to account
- Recovery and healing supporting victim-survivors to recover from violence-related trauma and impacts physical, economic, social, psychological and minimising further retraumatisation across systems responses.

DOMESTIC AND FAMILY VIOLENCE PREVENTION STRATEGY 2016-2026

The Not Now, Not Ever: Putting an End to Domestic and Family Violence in Queensland report, handed down by the Special Taskforce on Domestic and Family Violence, outlined key recommendations to reform DFV responses in Queensland. This report was significant in bringing about change and has since shifted the way government and community think about DFV.

Recommendation 1 of the Not Now, Not Ever report was for the Queensland Government to develop a Domestic and Family Violence Prevention Strategy to lay the foundations and create the building blocks for a Queensland free from DFV. A staged 10-year reform program was set out in the Queensland DFV Prevention Strategy. The Ipswich Domestic and Family Violence Prevention Strategy and Action Plan aligns with the Fourth Action Plan of the Domestic and Family Violence Prevention Strategy 2022-23 to 2025-26.

DOMESTIC AND FAMILY VIOLENCE COMMON RISK AND SAFETY FRAMEWORK

In Queensland, integrated service responses are underpinned by the <u>Common Risk and Safety Framework</u> (CRASF), a whole of system framework for risk assessment and safety management. The CRASF is designed for use by government and non-government agencies, as well as community members, businesses and others who may come in contact with people experiencing, or at risk of experiencing, DFV.

The CRASF offers an evidence-based, best-practice approach to recognising, assessing and responding to DFV. It articulates a shared understanding and language, provides common minimum standards and approaches and offers practical advice and guidance for risk assessment and safety planning. Queensland's integrated service system is based on three levels of response.

WOMEN'S SAFETY AND JUSTICE TASKFORCE

The Women's Safety and Justice Taskforce (WSJT) was established by the Queensland Government to examine coercive control and review the need for a specific offence of domestic violence and examine the experience of women across the criminal justice system.

The WSJT has now released two reports:

- Hear Her Voice Report One Addressing Coercive Control and Domestic and Family Violence in Queensland
- Hear Her Voice Report Two Women and Girls' Experiences Across the Criminal Justice System.

These two reports provide a combined 278 recommendations.



WHY WE NEED AN IPSWICH DOMESTIC AND FAMILY VIOLENCE PREVENTION STRATEGY

Eliminating DFV requires an integrated approach that involves the whole community. DFV must be everyone's concern and both government and the community have a responsibility to work together. Working in partnership with agencies, practitioners and community across lpswich will ensure the most effective response to DFV and drive the prevention efforts required.

The Ipswich Integrated Service System Working Group is a decision-making body responsible for overseeing and strengthening Ipswich's DFV integrated service system. This involves:

- clarifying the role of stakeholders across all elements of the integrated service system
- implementing the revised Common Risk and Safety Framework (Level 1 – Level 3)
- identifying gaps in services and finding local solutions.

'Cultural and behavioural change requires long-term commitment at all levels of leadership whether it be across government, in our workplaces, schools, sporting clubs, communities or by individuals championing change.'

Fourth Action Plan of the Domestic and Family Violence Prevention Strategy 2022-23 to 2025-26

The Swich Speaks Out Domestic and Family Violence Summit 2023

In May 2023, the Ipswich Integrated Service System Working Group joined with Ipswich City Council, service sector and the wider community to share evidence-based practice and inspiration for responding to, and reducing, domestic and family violence in our community.

The Swich Speaks Out Domestic and Family Violence 2023 Summit aims were to:

- Connect and upskill Ipswich service systems and the wider community to respond to, and reduce, the prevalence of DFV within our local community
- 2. Enhance an integrated approach to prevention, intervention, response, recovery and healing in line with the National Plan to End Violence Against Women and Children 2022–2032
- Contribute to building an empowered and resilient workforce that can respond to complex community needs
- 4. Elevate the voice of lived experience victim-survivors, including children and young people
- Develop a localised action plan committed to ending gender-based violence in Ipswich.

Through consultation with leading industry experts, on-the-ground staff and a facilitated workshop with victim-survivors, seven key priority areas emerged to form the Action Plan.



PRIORITY AREAS

The Ipswich Domestic and Family Violence Strategy consists of seven priority areas which will guide the actions required to deliver an Ipswich community free of DFV.

Priority areas consist of a series of actions developed in collaboration between the Integrated Service Systems, experts by experience and community members. They are underpinned by community expertise, best-practice and evidence informed frameworks, trauma informed approaches and holistic responses.

- 1. DFV is everybody's business
- 2. Integration through partnerships and collaboration
- 3. Healing and recovery support
- 4. Workforce support and development
- 5. Walking with Aboriginal and Torres Strait Islander Elders and Community
- 6. Widening doors and elevating voices
- 7. Accountability and support for people using violence.

Monitoring and evaluation

The Ipswich Integrated Service System Working Group will measure the impact of the Action Plan. The Action Plan will also contribute to the evidence base of community based responses to DFV and improve future planning practices.

Measures taken will include:

- utilising Integrated Service System Working Group meetings to monitor progress
- establishing sub-groups to complete action items identified within the Action Plan
- utilising a framework to evaluate the progress of the Action Plan
- review trends and gaps to inform future planning
- ongoing community engagement to monitor the progress of the Action Plan
- reviewing the First Action Plan at the 2024 summit to share learnings and inform future planning.

PRIORITY AREA ACTIONS

The actions below are set out across three domains. Representing what is already in place, what can be enhanced and what can be pioneered across each priority area.

KEY:

Action items that are currently in place and will continue	Activated
Existing initiatives that can be strengthened	Enhance
Opportunities for new initiatives and responses	Innovate

1. INTEGRATION THROUGH PARTNERSHIPS AND COLLABORATION

Ipswich High Risk Team complex case coordination.	Activated
lpswich Integrated Service System Working Group.	Activated
Annual Ipswich Domestic and Family Violence Summit 'The Swich Speaks Out'.	Activated
Dedicated Domestic and Family Violence Child Protection Specialist Team working in partnership with the Department of Child Safety, co-located at the Domestic Violence Action Centre (DVAC).	Activated
Dedicated police officer to provide support to victim-survivors, co-located at DVAC.	Activated
West Moreton Health provide support to victim-survivors, co-located at DVAC.	Activated
Build the membership of the Ipswich Integrated Service System Working Group.	Enhance
Develop an Ipswich Integrated Service System Working Group logo to increase community presence.	Enhance
Strengthen relationship between Ipswich City Council and Queensland's Domestic and Family Violence Prevention Council.	Enhance
Support the development of Ipswich City Council as a community educator and leader in prevention response to DFV.	Innovate
Dedicated Ipswich Integrated Service System Working Group sub-groups to complete action items.	Innovate
Develop an Ipswich Community of Practice for community service workers responding to DFV.	Innovate
Explore using 'The Ipswich Portal' platform to support community services to connect and share resources related to DFV.	Innovate

2. ACCOUNTABILITY AND SUPPORT FOR PEOPLE USING VIOLENCE

Intensive Family Support program that work with people choosing violence, delivered by Mission Australia.	Activated
Men Choosing Change program delivered by UnitingCare Community (UCC).	Activated
UCC delivered training to Queensland Corrections and the Department of Child Safety for staff working with people using violence.	Activated
UCC staff completed Safe and Together Training.	Activated
Ipswich Domestic and Family Violence Court increased operation from two to four days per week. Funding was increased to DVAC and UCC to support victims and people using violence.	Activated

Deliver a learning circle focusing on the Men Choosing Change program delivered in Western Australia (WA). Showcase of learning and practice (quarterly) initiated to commence October 2023.	Enhance
Extend the Person Using Violence Reflective Practice Network to include other lpswich services who work with people using violence.	Enhance
UCC Master Students – two annually tailored placements to understand DFV work for new graduates (3rd year) – ongoing moved to two per year in 2023 (yearlong placements).	Enhance
Develop a manual to support the women's advocacy program attached to the Men Choosing Change program by UCC.	Enhance
Support the implementation of Men Sustaining Change program in Ipswich delivered by UCC. This is a next step program for men using violence after the Men Choosing Change program.	Innovate

3. WIDENING DOORS AND ELEVATING VOICES

The Department of Justice and Attorney General (DJAG) and DVAC will continue to work alongside Community Centre Leaders and deliver the CRASF Level 1 training to support staff and volunteers to respond to DFV.	Activated
Build DFV community awareness with priority populations through working with community centres and key agencies.	Enhance
Work alongside community leaders of diverse cultural backgrounds to strengthen relationships between DFV services and community.	Enhance
Explore opportunities to elevate the voices of victim-survivors.	Innovate
Explore opportunities to engage with diverse communities and increase community awareness of DFV.	Innovate
Use interagency networks to elevate the topic of DFV by including standing agenda items.	Innovate
Identify opportunities to strengthen partnerships between DFV support services and NDIS service providers.	Innovate

4. WALKING WITH ABORIGINAL AND TORRES STRAIT ISLANDER ELDERS AND COMMUNITIES

Partner with First Nations Elders, Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and the Arts, and DVAC to deliver CRASF level 1 training to First Nations Elders.	Activated
Support men's group - HeavyW8 Barbers.	Activated

Work alongside First Nations Elders to enhance the Level 1 CRASF training to be culturally appropriate.	Enhance
Establish Elder Advisory Group.	Innovate
Create opportunities for community conversations around DFV.	Innovate
Build cultural capability of practitioners involved in the High Risk Team to improve outcomes for victim-survivors and people using violence.	Innovate

5. WORKFORCE SUPPORT AND DEVELOPMENT

Practitioner Professional Development Forums are delivered quarterly by DVAC.	Activated
DJAG and DVAC will continue to deliver CRASF training levels 1, 2 and 3 to community services responding to DFV.	Activated
Continue to deliver annual The Swich Speaks Out DFV summit event.	Enhance
Deliver CRASF training Level 1 to the wider community including businesses to build awareness and capacity to Identify and respond to DFV.	Innovate
Develop an Ipswich professional development calendar, drawing on local skills and expertise of the Ipswich community service sector.	Innovate
Develop an Ipswich DFV induction and support package for new workers entering the sector.	Innovate
Host a dedicated annual dinner and awards night to acknowledge the community services workforce.	Innovate
Map current DFV programs and services in Ipswich.	Innovate
Work with executive leaders of community services to foster shared language and approach to domestic and family violence in their workplace and the wider community.	Innovate

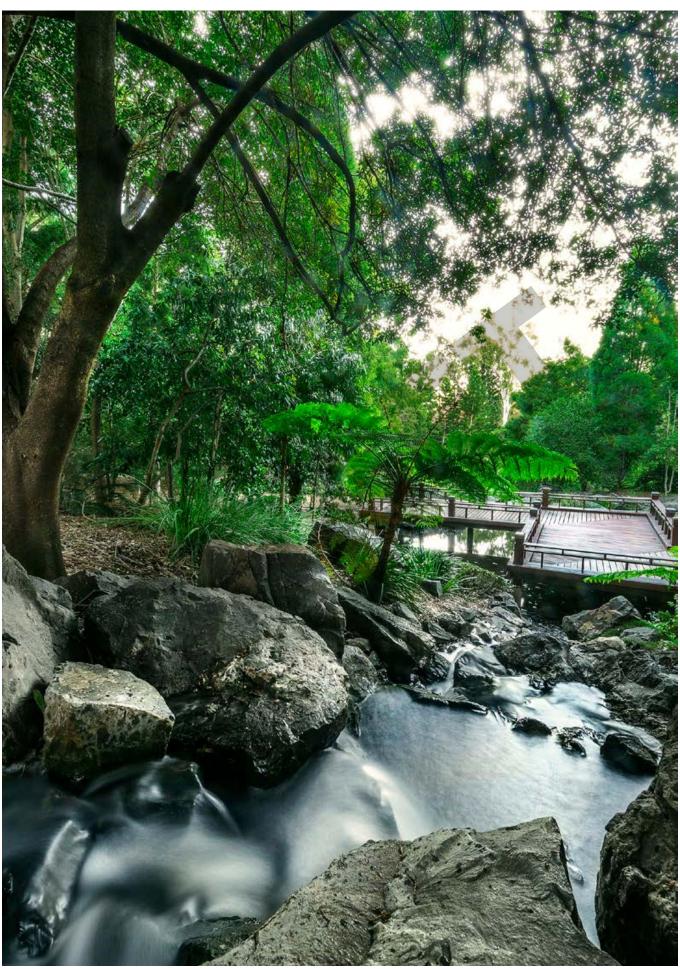
6. HEALING AND RECOVERY SUPPORT

The DVAC social enterprise coffee van allows victim-survivors an opportunity to gain employment and training skills.	Activated
RUBY program delivered by PCYC is a fitness class for women who are, have been or may experience DFV.	Activated
Identify the gaps in healing and recovery support programs in Ipswich.	Enhance

7. DFV IS EVERYBODY'S BUSINESS: COMMUNITY EDUCATION AND RESOURCES

Continue to deliver Annual Domestic and Family Violence Month Candlelight vigil lead by DVAC.	Activated
Level 1 and 2 CRASF training delivered by DVAC and DJAG.	Activated
lpswich City Council DFV support webpage.	Activated
Broaden CRASF training across Ipswich focusing on organisations working directly with community members experiencing vulnerability.	Enhance
Develop a 'Red Bench' strategy for Ipswich to increase the number of benches in the community.	Innovate
Deliver Active Bystander training to the wider community.	Innovate
Investigate the Hairdresser Heart Program to support the beauty industry in having meaningful conversations with women experiencing DFV.	Innovate
Empower young people to address DFV through eduction and awareness.	Innovate





REFERENCES

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Media-cdn.ourwatch.org.au/wp-content/uploads/sites/2/2021/11/18101814/Change-the-story-Our-Watch-AA.pdf

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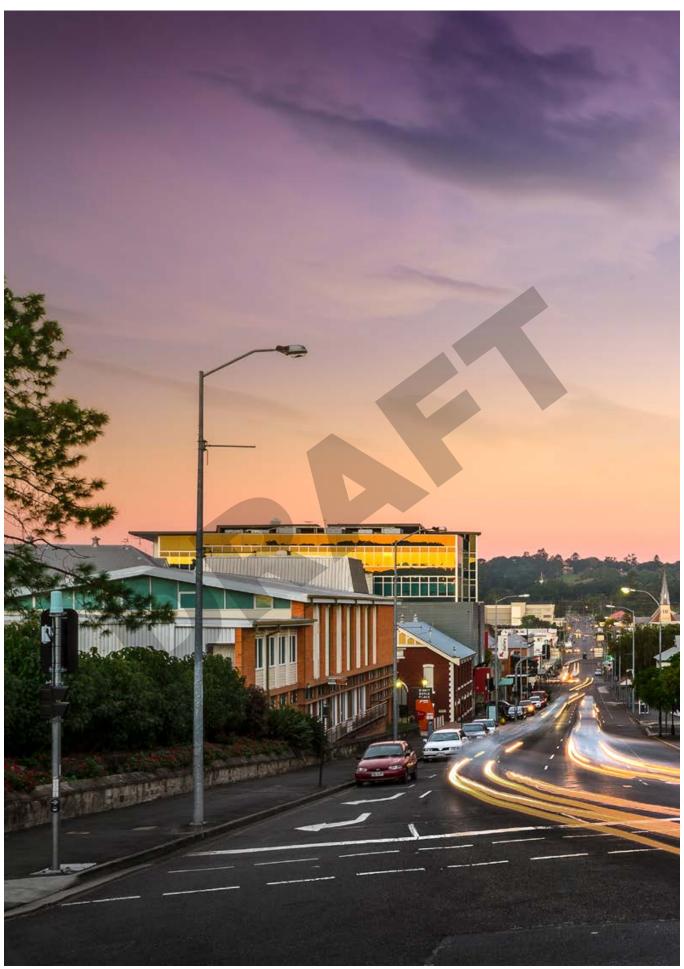
 What is domestic and family violence and coercive control.

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 domestic-family-violence/what-is-domestic-and-family-violence/what-is-domestic-violence/
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Doc ID No: A9866453

ITEM: 3

SUBJECT: ACTIVATION OF THE FORMER JAMIE'S KITCHEN AS A VISUAL ARTS STUDIO

AUTHOR: COORDINATOR, CREATIVE INDUSTRIES DEVELOPMENT

DATE: 9 FEBRUARY 2024

EXECUTIVE SUMMARY

This is a report concerning the activation of the former Jamie's Kitchen as a visual arts studio.

RECOMMENDATION/S

- A. That Council endorse naming the new visual art studio the Ipswich Art Workshop.
- B. That the report concerning the activation of the former Jamie's Kitchen as a visual arts studio be received and the contents noted.

RELATED PARTIES

There are no discernible related party conflicts of interest associated with this report or its recommendations.

Ipswich Arts Advisory Group (IAAG) members are Melanie Saward, Wayne McDonnell, Kate Roberts, Tom Horn, Sally Ngo, Kylie Hill, Natalie Blacklock and Matthew Chambers.

IFUTURE THEME

Safe, Inclusive and Creative

PURPOSE OF REPORT/BACKGROUND

At the 28 November 2023 Community, Culture, Arts and Sport Committee meeting, a response to the Notice of Motion – An Arts Hub for the Creative Community of Ipswich was moved by Councillor Andrew Fechner and seconded by Councillor Doyle with the following recommendations:

- A. That the report titled 'Response to Notice of Motion An Arts Hub for the Creative Community of Ipswich' be received and the contents noted
- B. That Council endorse the 'Response to Recommendation B' within the report, concerning the activation of Lease G on Lot 12, 116 Brisbane Street, Ipswich

(formerly Jamie's Kitchen) as a visual arts studio and agree that the works commence as soon as practical.

C. That the Ipswich Arts Advisory Group and the Community, Culture, Arts and Sport Committee be consulted on the future use of this facility.

The motion was put and carried at the 07 December 2023 Ordinary Council Meeting.

Progress on Recommendation B – Works commencement

Decommissioning of the space as a training kitchen

- All cooking equipment and appliances were removed from the space including
 - o The refrigerator has been transferred to Redbank Plains Community Centre
 - The stove tops, ovens, cooking equipment and small appliances were transferred to GIVIT and will be provided to community organisations
- Exhaust fans and ducting were removed to address residual food and odour
- A deep clean has been undertaken

Transformation of the space to a visual art studio

- Local ceramist Jane Du Rand connected Ipswich City Council with Brisbane Boys
 Grammar who donated used equipment to the new studio such as tables, stools,
 map/plan drawers, a printing press, camera tripods and a photography backdrop
- Plumbing facilities were serviced to meet required waste-water conditions
- Internal painting has commenced
- External painting has been completed
- A new benchtop workspace has been installed

The transformation of the space is planned for completion by the end of February 2024.

Progress on Recommendation C – Ipswich Arts Advisory Group and Community, Culture, Arts and Sport Committee consultation

The IAAG discussed the activation of the former Jamie's Kitchen as a visual arts studio at their meeting held Thursday 11 January. A follow up email on the topic was also distributed to IAAG members on Thursday 25 January.

The Community, Culture, Arts and Sport Committee were sent an email outlining the consultation with IAAG, suggested naming and suggested approach to activation on Wednesday 07 February.

IAAG has recommended that the space be named the Ipswich Art Workshop, rationale behind the name is:

- It complements existing names of surrounding cultural assets such as the Ipswich Art Gallery, Ipswich Civic Centre and Ipswich Community Gallery
- The name clearly states what it is for the community
- The name avoids confusion with other existing privately owned spaces that have Studio and Art Space in their business names.

IAAG proposed several recommendations for the initial activation to provide a diverse range of activities and workshops. A variety of workshops will allow council to gauge community interest, both from the wider Ipswich community and the local creative community. The activities recommended by the committee are:

- Local artists to apply for residencies, with daytime access to the main space from Monday to Friday
 - Artists who are selected for residencies can apply for Quick Response Funding to support their artistic development
 - Artists would also be permitted to host classes and workshop to support them to generate income
- Weekend and evening classes and workshops programmed by the Ipswich Art Gallery designed to align with Art Gallery and Community Gallery exhibitions
- Adhoc masterclass workshops organised to enhance the skills of local artists.

If Council supports the approach described above, the next steps will be:

- a call-out for artists to submit expressions of interest
- engagement with artists for programming of classes .

LEGAL IMPLICATIONS

Not Applicable

POLICY IMPLICATIONS

There are no discernible policy implications associated with this report or its recommendations.

RISK MANAGEMENT IMPLICATIONS

There are no discernible risk management implications associated with this report or its recommendations.

FINANCIAL/RESOURCE IMPLICATIONS

The works undertaken to transition the former Jamie's Kitchen to a fit-for-purpose visual arts studio have been budgeted at \$20,000 – this has been allocated within the Community and Cultural Services Section 2023-2024 operational budget.

Future costs associated with programming and management of the facility have been budgeted at \$15,000 per annum – this this has been allocated within the Community and Cultural Services Section 2023-2024 operational budget and will also be presented as part of the 2024-2025 budget development process.

COMMUNITY AND OTHER CONSULTATION

The monthly IAAG meeting was held on Thursday 11 January with a key agenda item to discuss the activation of a visual arts studio at the former Jamie's Ministry of Food. In attendance was Melanie Saward, Natalie Blacklock, Wayne MacDonnell, Kate Roberts and Tom Horn.

A summary of the discussion points was circulated to all members of IAAG on Thursday 25 January for their confirmation that is has been appropriately captured with confirmation received from three of the five members who were in the January meeting.

The Community, Culture, Arts and Sport Committee were sent an email outlining the consultation with IAAG, suggested naming and suggested approach to activation on Wednesday 07 February.

CONCLUSION

Following the recommendation of the 28 November 2023 Community, Culture, Arts and Sport Committee and the 07 December 2023 Ordinary Council Meeting, council is prepared to activate the former Jamie's Kitchen as a visual arts studio.

HUMAN RIGHTS IMPLICATIONS

HUMAN RIGHTS IMPACTS		
OTHER DECISION		
(a) What is the Act/Decision being made?	A. That Council endorse naming the new visual art studio the Ipswich Art Workshop.	
	B. That the report concerning the activation of the former Jamie's Kitchen as a visual arts studio be received and the contents noted.	
(b) What human rights are affected?	No human rights are affected by this decision. This is because the tenders are all companies (only individuals have human rights).	
(c) How are the human rights limited?	Not applicable	

(d) Is there a good	Not applicable
reason for limiting	
the relevant rights?	
Is the limitation fair	
and reasonable?	
(e) Conclusion	The decision is consistent with human rights.

Courtney Strow

COORDINATOR, CREATIVE INDUSTRIES DEVELOPMENT

I concur with the recommendations contained in this report.

Claire Sourgnes

DIRECTOR, IPSWICH ART GALLERY

I concur with the recommendations contained in this report.

Don Stewart

MANAGER, COMMUNITY AND CULTURAL SERVICES

I concur with the recommendations contained in this report.

Ben Pole

GENERAL MANAGER, COMMUNITY, CULTURAL AND ECONOMIC DEVELOPMENT

"Together, we proudly enhance the quality of life for our community"

Doc ID No: A9848277

ITEM: 4

SUBJECT: IPSWICH YOUTH ADVISORY COUNCIL 2024

AUTHOR: COMMUNITY DEVELOPMENT OFFICER

DATE: 5 FEBRUARY 2024

EXECUTIVE SUMMARY

This is a report concerning the Ipswich Youth Advisory Council (IYAC) 2024 program.

IYAC is an Ipswich City Council youth development initiative for young people in the City of Ipswich, aged between 13 and 18 years of age. The goal of IYAC is to ensure Ipswich's young people are heard on issues they care about and are empowered to undertake changemaking initiatives across the city – designed by young people, for young people.

Nominations for the IYAC 2024 intake opened in October 2023 and closed in December 2023, Council received 37 applications all of which have been welcomed into the 2024 cohort.

RECOMMENDATION/S

That the report concerning the Ipswich Youth Advisory Council 2024 be received and the contents noted.

RELATED PARTIES

There are no discernible related party conflicts of interest associated with the report and its recommendation.

IFUTURE THEME

Safe, Inclusive and Creative

PURPOSE OF REPORT/BACKGROUND

Ipswich Youth Advisory Council (IYAC) Program is a direct delivery action of the City of Ipswich Community Development Strategy:

Pillar 5 – Civic Participation and Leadership

 We listen to our key stakeholders. Community needs and aspirations are responded to by collectively engaging with community leaders and key stakeholders

- Increase community ties with council representatives
- Children, young people and families are involved, and actively participate in, community life
- Ipswich young people are heard on the issues they care about and are empowered to undertake change-making initiatives across the city
- Explore the skills, aspirations and strengths of young people by focusing on the promotion of positive experiences and developmental outcomes
- Increased understanding of the value of, and participation in creating change/volunteering within the community
- Improved and increased capability of volunteer leaders, community organisations and groups.

IYAC is designed to inspire and empower young people in the Ipswich local government area. This is a great opportunity for young people in Ipswich to influence Ipswich City Council policies, local laws, services, and programs that affect young people.

IYAC meetings are scheduled monthly between February to November. Meetings are cochaired and facilitated by a Community Development Officer and a nominated IYAC member. In 2024, IYAC will actively collaborate with Council on community matters.

Ipswich City Council in 2024 proudly supports 37 young people across the four (4) Council divisions as follows:

Division 1 - 15 members

Division 2 - 8 members

Division 3 - 5 members

Division 4 - 9 members

LEGAL IMPLICATIONS

This report and its recommendations are consistent with the following legislative provisions: *Not Applicable*

POLICY IMPLICATIONS

There are no discernible policy implications associated with the report and its recommendation.

RISK MANAGEMENT IMPLICATIONS

There are no discernible risk management implications associated with the report and its recommendation.

FINANCIAL/RESOURCE IMPLICATIONS

The Ipswich Youth Advisory Council program was assigned \$22,000 within the 2023-2024 Community Services Section budget and resource allocation. The 2024-2025 Ipswich Youth Advisory Council budget and resource allocation will be negotiated as part of upcoming council budget deliberations.

COMMUNITY AND OTHER CONSULTATION

This year's IYAC nominations campaign occurred between October 2023 to December 2023. During this time, Ipswich City Council engaged young people through a range of measures as part of a targeted promotional campaign.

In relation to social media and digital marketing, Ipswich City Council promoted the nominations campaign with targeted social media posts via Facebook, Instagram, TikTok and Google Ads, with social media tiles developed for the Mayor and Councillors as well as schools.

In terms of school engagement, each secondary education campus, including public, private, home and independent schools were emailed and supplied a link to the Council webpage, a hardcopy application and a social media tile. In addition, IYAC was promoted through the Ipswich and West Moreton community central portal that comprises over 1000 social service sector members.

CONCLUSION

The aim of the Ipswich Youth Advisory Council 2024 is to inspire and empower young people in the Ipswich LGA. With the goal of exploring the skills, aspirations, and strengths of young people by focusing on the promotion of positive experiences and developmental outcomes (Community Development Strategy 2021-2026).

Ipswich is fortunate to have 37 new members for the Ipswich Youth Advisory Council (IYAC) who will be an active voice for Ipswich's youth and provide input to influence Ipswich City Council policies, local laws, services and programs that affect young people.

HUMAN RIGHTS IMPLICATIONS

HUMAN RIGHTS IMPACTS

RECEIVE AND NOTE REPORT

The Recommendation states that the report be received and the contents noted. The decision to receive and note the report does not limit human rights. Therefore, the decision is compatible with human rights.

Tanya Appleton

COMMUNITY DEVELOPMENT OFFICER

I concur with the recommendations contained in this report.

Melissa Dower

COMMUNITY SERVICES MANAGER

I concur with the recommendations contained in this report.

Don Stewart

MANAGER, COMMUNITY AND CULTURAL SERVICES

I concur with the recommendations contained in this report.

Ben Pole

GENERAL MANAGER, COMMUNITY, CULTURAL AND ECONOMIC DEVELOPMENT

"Together, we proudly enhance the quality of life for our community"

Doc ID No: A9825406

ITEM: 5

SUBJECT: COMMUNITY FUNDING AND SUPPORT ALLOCATIONS STATUS REPORT -

1 OCTOBER TO 31 DECEMBER 2023

AUTHOR: COMMUNITY FUNDING AND SUPPORT OFFICER

DATE: 30 JANUARY 2024

EXECUTIVE SUMMARY

This is a report concerning the allocation of Council's Community Funding and Support Programs from 1 October to 31 December 2023.

In the three (3) months from 1 October to 31 December 2023, Council approved 99 applications across 80 unique applicants, allocating a total of \$336,487.34 to a variety of community events and projects.

All successful applicants and projects are detailed in Attachment 1 and reported online on both the Transparency and Integrity Hub and on the Community Funding and Support website in accordance with Council's principles of transparency and the Community Funding and Support Policy.

RECOMMENDATION/S

That the report concerning the allocation of Council's Community Funding and Support Programs from 1 October to 31 December 2023 be received and the contents noted.

RELATED PARTIES

Councillor Sheila Ireland declared a Conflict of Interest in relation to an application made for Councillor Discretionary Funds by the Ipswich Rugby Union Club. It was decided that due to the nature of the conflict declared, Councillor Ireland was still able to allocate funds towards this application.

Councillor Kate Kunzelmann declared a Conflict of Interest in relation to an application made for Councillor Discretionary Funds by the Ipswich 60 and Better Program. Councillor Kunzelmann did not allocate funds towards this application.

Councillor Kate Kunzelmann declared a Conflict of Interest in relation to an application made for Councillor Discretionary Funds by Zonta Ipswich. Councillor Kunzelmann did not allocate funds towards this application.

IFUTURE THEME

Vibrant and Growing, Safe, Inclusive and Creative, Natural and Sustainable, A Trusted and Leading Organisation

PURPOSE OF REPORT/BACKGROUND

Council's Community Funding and Support Program is a direct outcome and delivery action of the City of Ipswich Community Development Strategy:

Pillar 1 – Capacity Building and Resilience

- Community and charitable groups/organisations, services, businesses, and government agencies are working together to achieve goals that are driven by community aspirations
- Community is empowered and has the skills and resources to increase their independence and sustainability to continue to design and deliver community led initiatives
- Community development continues to champion and lead the contemporary community development principles

Pillar 2 – Wellbeing

- Our community is progressive, innovative and community stakeholders are empowered and supported to address the social and economic issues and together we collaborate for positive change
- Increased support and initiatives for health and wellbeing in local communities
- Improved coordination, promotion and participation of initiatives and activities to celebrate and acknowledge significant weeks and celebrations

Pillar 5 – Civic Participation and Leadership

- We listen to our key stakeholders. Community needs and aspirations are responded to by collectively engaging with community leaders and key stakeholders
- Increase community ties with council representatives
- Improved and increased capability of volunteer leaders, community organisations and groups

Ipswich City Council is committed to supporting community initiatives and partnerships that encourage participation in community life, foster social cohesion, celebrate culture and diversity, and contribute to a vibrant, healthy, and sustainable city.

The Community Funding and Support Program affirms Council's commitment by providing funding avenues and support to organisations and individuals while ensuring an equitable, open, transparent, and accountable decision-making process.

The information provided in this report and its attachment details funding allocation through each of the available programs from 1 October to 31 December 2023.

Civic and Ceremonial Events Funding Funding up to \$10,000.00 and/or In-Kind		
Assistance	Total funds allocated: \$33,772.52	
Submitted applications: 5	Successful applications: 5	
Applications were approved for a 2023 Remembrance Day event and several of the		
upcoming 2024 ANZAC Day services and marches.		

Community Events Funding		
Funding up to \$5,000.00	Total funds allocated: \$64,302.50	
Submitted applications: 23	Successful applications: 18	
Approved applications include Christmas Carols and events, cricket and netball carnivals,		
symposium for health professionals, and upc	oming events for Harmony Day and Easter.	

Community Projects Funding	
Funding up to \$15,000.00	Total funds allocated: \$106,622.53
Submitted applications: 29	Successful applications: 13

Funding was approved towards equipment purchases including new computers, fridge and freezer, rooftop solar and battery system as well as sporting equipment, floor scrubber for indoor basketball courts, portable shades, etc. Funds will also be used for a kitchen upgrade in a community hall, and an upgrade for a family outdoor meeting area.

Councillor Discretionary Funds		
Funding up to \$1,000.00 per Councillor	Total funds allocated: \$88,828.31	
Submitted applications: 40	Successful applications: 40	
Fundamental for a society of avertand analysis to solve a society of		

Funds were approved for a variety of events and projects such as new computers or laptops, Christmas events, sport video equipment, a conference for students in years 10-12 studying Legal Studies, organisations and clubs celebrating anniversaries, professional development for sports coaches, and health and wellbeing sessions for primary school students.

Enviroplan Levy Community Funding Funding up to \$3,000.00 for organisations	
Funding up to \$1,500 for Wildlife Carers	Total funds allocated: \$9,057.77
Submitted applications: 0	Successful applications: 6

Applications were received in the previous quarter and approved within this quarter. Funding was approved towards much needed food for rescued wildlife to cages and aviaries that are utilised for the rehabilitation of injured and rescued wildlife.

In-Kind Assistance		
In-Kind Assistance up to \$10,000.00	Total funds allocated: \$29,381.19	
Submitted applications: 15	Successful applications: 12	
Applicants can apply for the provision of bins, toilets, and other equipment required to		
host events safely and comfortably. Events included cricket and netball carnivals,		
Christmas Carols and events, a Remembrance Day event, and a number of festivals.		

Quick Response Funding	T . 16 . 1 . 1 . 1 . 4 . 5 . 7 . 5	
Funding up to \$1,000.00	Total funds allocated: \$1,537.52	
Submitted applications: 4	Successful applications: 3	
Funding was approved towards new information pinboards, a dust collector for a poultry		
shed, and healthy messaging signage.		

Regional Arts Development Fund (RADF)		
Quick Response Funding		
Funding up to \$1,500.00	Total funds allocated: \$2,985.00	
Submitted applications: 1	Successful applications: 2	
Funding approved towards the professional development of a visual artist and an author.		

LEGAL IMPLICATIONS

This report and its recommendations are consistent with the following legislative provisions: Local Government Act 2009 Local Government Regulation 2012

POLICY IMPLICATIONS

The matter of the report and its recommendations are consistent with the following policies: Conflicts of Interest for Employees Policy
Community Funding and Support Policy
Councillor Discretionary Funds Policy

RISK MANAGEMENT IMPLICATIONS

There are no discernible risk management implications associated with this report and its recommendation.

FINANCIAL/RESOURCE IMPLICATIONS

There are no discernible financial or resource implications associated with this report and its recommendation.

The Community Services Section managed the receipt, assessment and allocation of applications received through the Community Funding and Support Programs in accordance with the Community Funding and Support Policy, Councillor Discretionary Funds Policy, the Civic and Ceremonial Events Policy, and associated guidelines.

Funding for the provision of community funding is contained within the Community Services Section 2023-2024 financial year budget.

COMMUNITY AND OTHER CONSULTATION

The Manager, Community and Cultural Services was consulted as the delegated officer for Council responsible for providing landowners approval on the application from the Returned and Services League of Australia (Qld Branch) Rosewood Sub Branch, seeking approval for the Rosewood Memorial Hall Kitchen Upgrade - approval was provided.

CONCLUSION

Council's Community Funding Team has processed 117 Community Funding and Support Program applications between 1 October to 31 December 2023. Of those applications, there has been \$336,487.34 in funding and support provided to 80 unique applicants.

Applications for funding are assessed in accordance with the eligibility criteria and assessment process outlined in the Community Funding and Support Policy, Councillor Discretionary Funds Policy, Civic and Ceremonial Events Policy, and associated Guidelines.

HUMAN RIGHTS IMPLICATIONS

HUMAN RIGHTS IMPACTS

RECEIVE AND NOTE REPORT

The Recommendation states that the report be received and the contents noted. The decision to receive and note the report does not limit human rights. Therefore, the decision is compatible with human rights.

ATTACHMENTS AND CONFIDENTIAL BACKGROUND PAPERS

1. Community Funding and Support Allocation Status Report - 1 October to 31 December 2023 4

Sarah Sheehy

COMMUNITY FUNDING AND SUPPORT OFFICER

I concur with the recommendations contained in this report.

Melissa Dower

COMMUNITY SERVICES MANAGER

I concur with the recommendations contained in this report.

Don Stewart

MANAGER, COMMUNITY AND CULTURAL SERVICES

I concur with the recommendations contained in this report.

Ben Pole

GENERAL MANAGER, COMMUNITY, CULTURAL AND ECONOMIC DEVELOPMENT

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Applicant	Project Title	Description		ount Allocate (excl. GST)
	Civic and Ceremonial Events Fundi	ng		cxell doily
Bundamba ANZAC Observance Committee	ANZAC Day Commemorations Bundamba	The ANZAC Day Commemorations Bundamba 2024 will be held in Bundamba Memorial Park and will include a Dawn Parade and Service followed by a Gunfire Breakfast. There will also be a main Parade and Memorial Service starting at 9.00 am.	\$	10,000.00
Eastern Suburbs ANZAC Day Commemoration Committee Inc	Cameron Park ANZAC Day Service - 2024	The Cameron Park ANZAC Day Service 2024 will be held at Cameron Park, Booval, and will include students from Silkstone State School, Raceview State School and Bremer High School by presenting the address and resolutions and musical accompaniment. The Navy Cadets will provide the Catafalque party.	\$	4,423.44
Goodna RSL Sub Branch Inc	Remembrance Day 2023	The Remembrance Day event will be held at the Digger's Rest Memorial, Goodna, on Saturday, 11 November 2023. The morning will include the laying of wreaths and the Last Post will be played at 11:00 am. A RAAF Fly past will occur at 11:01 am to coincide with the ending of the last post. Refreshments are being provided by Club Parkview.	\$	4,648.13
Naval Association of Australia Ipswich & West Moreton Sub Section	ANZAC Day Wreat Laying Service	The ANZAC Day Wreath Laying Service will be held at the Naval Cairn, Queens Park, and will include the Australian Navy Cadets (TS Ipswich) assisting with the service along with the Salvation Army and Ipswich Girls Grammar students.	\$	6,693.95
Returned and Services League of Australia (Qld Branch) Rosewood Sub Branch Inc	ANZAC Day Dawn Service and March, Street March and Commemorative Service	The Dawn Parade will depart the Rising Sun Hotel, Rosewood, prior to a Dawn Service at the Rosewood Memorial Hall Carpark. This will be followed by a gunfire breakfast in the Hall. There will also be a March later in the morning along John Street, Rosewood, finishing at the Rosewood Memorial Hall where the Community Commemorative Service will commence, followed by morning tea.	\$	8,007.00
		TOTA	L \$	33,772.52
	Community Events Funding			
Churchill Baptist Church	Carols in the Park 2023	Annual Community Christmas Carols in Lobley Park at Churchill starts with a free sausage sizzle, followed by a programme of community carols singing and fireworks.	\$	2,897.68
Cricket Ipswich	Les Kinnane/Melissa Bulow Cricket Carnival	The Les Kinnane/Melissa Bulow Cricket Carnival is a development Cricket Carnival held in Ipswich every year catering to boys and girls of 13 years of age. The carnival is conducted at Ivor Marsden Sporting Complex, Limestone Park and Tivol Sporting Complex.		5,000.00
Enuamanu Atiu Nui Maruarua Association-O-Qld	Challenge of the Nations Netball	This event is for Pacific Island, Maori and Indigenous young girls and women aged 11 years and older, as well as men in the open division.	\$	4,731.00
Focal Community Services	Focal Community Christmas Party	Festivities will include carols, live music, and fun activities for all ages. Currently, Ulysses bikers club, Just Singing Community music school, Performance Plus Dance Centre with Focal Performing Arts group and Focal dance troupe, local face painter and a collective of community organisations will be invited to participate.	\$	850.00
Gailes Residents Committee Inc (Gailes Community House)	Christmas with the Community	This event will have fun activities like a jumping castle, petting zoo, facepainting, arts and craft, sing along and performances. There will be free food and drinks, lucky door prizes and raffles. The star of the evening will be the jolly "old" fellow bringing gifts for children 0-12yrs old.	\$	3,933.17
Goodna Street Life	GSL Carols by Candlelight	This annual event will include presents, food, entertainment and rides for free.	\$	5,000.00
Ipswich Malayali Association	IMA Football Carnival Season 3	Players gather at Stallard Park every Sunday afternoon to play soccer. There are no restrictions on age, and all age groups from 6 years old to 50 years old come together to play friendly matches. IMA will host the football tournament and invite other football clubs from the Brisbane area and other states to come to Ipswich and compete. Football Carnival Season 3 will invite 16 teams from the regular group: 8 teams aged 40 and over, 6 teams aged 15 and under, and 4 teams of girls aged 25 and under. In these four categories, where sevens are played in a half-field of regular football ground.	\$	2,170.20
Ipswich Uniting Church	Carols in the Park	This is a free community event at which will have the following free activities - jumping castle, sausage sizzle, face painting, animal farm with pony rides, craft activities and Carols involving items of song, dance and media.	\$	4,444.55
Kruger Parade Baptist Church	Kruger Easter Festival 2024	The Easter Festival is a completely free event, which includes rides, games, food, animal farm, face painting, balloon animals, entertainment and an Easter Egg Hunt.	\$	5,000.00

Christmas Carnival Picnic in the Park Community Christmas Party Rosewood Christmas Festival Illumination through Collaboration: Health Professional Symposium	Disability. Activities will include educational-focused workshops on nutrition and Auslan storytelling, as well as activities provided by stallholders such as engaging children in interactive nutrition activities, teaching about healthy choices and physical fitness, and an Auslan storytelling session. Each child will receive a show bag filled with educational materials and sensory tools, which will enhance the families' understanding of sensory needs as well as tools available to assist. The Community Christmas Lunch includes a complete traditional Christmas lunch and a special visit from Santa, accompanied by gifts for all children. Additionally, the festivities will include jumping castles, a slushie machine, and a variety of engaging games and activities for children, including a spirited tug-of-war against local law enforcement officers. The event will commence with a Senior's Christmas Carols led by the local Rosewood Choir and afternoon tea, after which will have the main Christmas Festival commence. The festival will have free rides (such as a rock climbing wall and bungee, and jumping castles, face painter and balloon modeller, markets (including food stalls), and craft activities. The night will end with Community Carols. Santa will arrive on a fire truck, will give out lollies, and be seated in a country Christmas zone area allowing for photo opportunities.	\$ 5,000.00 \$ 2,222.73 \$ 640.00 \$ 3,222.72
Community Christmas Party Rosewood Christmas Festival	Disability. Activities will include educational-focused workshops on nutrition and Auslan storytelling, as well as activities provided by stallholders such as engaging children in interactive nutrition activities, teaching about healthy choices and physical fitness, and an Auslan storytelling session. Each child will receive a show bag filled with educational materials and sensory tools, which will enhance the families' understanding of sensory needs as well as tools available to assist. The Community Christmas Lunch includes a complete traditional Christmas lunch and a special visit from Santa, accompanied by gifts for all children. Additionally, the festivities will include jumping castles, a slushie machine, and a variety of engaging games and activities for children, including a spirited tug-of-war against local law enforcement officers. The event will commence with a Senior's Christmas Carols led by the local Rosewood Choir and afternoon tea, after which will have the main Christmas Festival commence. The festival will have free rides (such as a rock climbing wall and bungee, and jumping castles, face painter and balloon modeller, markets (including food stalls), and craft activities. The night will end with Community Carols. Santa will arrive on a fire truck, will give out lollies, and be seated in a country Christmas zone area allowing for photo opportunities.	\$ 640.00
Rosewood Christmas Festival	accompanied by gifts for all children. Additionally, the festivities will include jumping castles, a slushie machine, and a variety of engaging games and activities for children, including a spirited tug-of-war against local law enforcement officers. The event will commence with a Senior's Christmas Carols led by the local Rosewood Choir and afternoon tea, after which will have the main Christmas Festival commence. The festival will have free rides (such as a rock climbing wall and bungee, and jumping castles, face painter and balloon modeller, markets (including food stalls), and craft activities. The night will end with Community Carols. Santa will arrive on a fire truck, will give out lollies, and be seated in a country Christmas zone area allowing for photo opportunities.	
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Illumination through Collaboration: Health Professional Symposium	This event is a Health Professional Education Symposium, aimed at health professionals in the West Moreton Region	
	and from across the industry in Australia. Our aim is to provide the best learning experience in a two day event for health professionals and professional caregivers working with older people and those approaching end of life.	\$ 3,725.00
The Greater Springfield Community Festival	This event will include dance, music, speech, kids activities, amusement rides, fireworks, spectacular audience dance, photo booth with props, multicultural food and business stalls, face painting, petting zoo, plus more.	\$ 5,000.00
"One and All" - Harmony Day Celebrations 2024	The Vedanta Centre intends to celebrate World Harmony Day by hosting a festival to promote intercultural unity, connection and engagement through activities such as live performances, market stalls, cooking demonstrations and workshops for the whole family.	\$ 3,665.45
Empower your Health Journey	To access the most experienced health-conscious individuals to provide families in our community with the tools and inspiration to feed their families using fun and easy techniques in the kitchen. This includes guidance on nutrition, culinary skills and safe use of cooking equipment.	\$ 1,800.00
Carols 2023	The outdoor Christmas carols concert will include live music on an outdoor stage, food and glow stick stalls and culminate in a fireworks display.	\$ 5,000.00
	TOTAL :	\$ 64,302.50
Community Projects Funding	g	
Miscellaneous Enhancements	Funds will be used to purchase more portable shades for use in weekly fixtures and during carnivals providing more shade options for players, especially the young players. More suitable dining tables for clubhouse will also be purchased to allow visitors enjoy a meal. These will replace the old and dated tables currently in use.	\$ 4,827.25
Solar Solution	DVAC is committed to reducing their environmental footprint through efficient and sustainable use and distribution of resources and waste. To this end, DVAC are looking to equip the Women and Children's Centre with a rooftop solar and battery system to reduce energy consumption, and safeguard against power loss from natural disasters and power outages.	\$ 15,000.00
Computer Upgrade	Hannah's House has been assisting young women who are homeless or at risk of homelessness since 1982. Funds will be used to purchase new computers (including keyboards, mice, and screens) to allow Hannah's House to be able to carry out the administrative functions of the organisation and to provide a resource that clients can use to access the internet, update resumes etc, apply for jobs, and complete homework and assessments.	\$ 3,951.83
	""One and All" - Harmony Day Celebrations 2024 Empower your Health Journey Carols 2023 Community Projects Fundin Miscellaneous Enhancements Solar Solution	photo booth with props, multicultural food and business stalls, face painting, petting zoo, plus more. "One and All" - Harmony Day Celebrations 2024 The Vedanta Centre intends to celebrate World Harmony Day by hosting a festival to promote intercultural unity, connection and engagement through activities such as live performances, market stalls, cooking demonstrations and workshops for the whole family. Empower your Health Journey To access the most experienced health-conscious individuals to provide families in our community with the tools and inspiration to feed their families using fun and easy techniques in the kitchen. This includes guidance on nutrition, culinary skills and safe use of cooking equipment. Carols 2023 The outdoor Christmas carols concert will include live music on an outdoor stage, food and glow stick stalls and culminate in a fireworks display. TOTAL \$ Community Projects Funding Miscellaneous Enhancements Funds will be used to purchase more portable shades for use in weekly fixtures and during carnivals providing more shade options for players, especially the young players. More suitable dining tables for clubhouse will also be purchased to allow visitors enjoy a meal. These will replace the old and dated tables currently in use. Solar Solution DVAC is committed to reducing their environmental footprint through efficient and sustainable use and distribution of resources and waste. To this end, DVAC are looking to equip the Women and Children's Centre with a rooftop solar and battery system to reduce energy consumption, and safeguard against power loss from natural disasters and power outages. Computer Upgrade Hannah's House has been assisting young women who are homeless or at risk of homelessness since 1982. Funds will be used to purchase new computers (including keyboards, mice, and screens) to allow Hannah's House to be able to carry out the administrative functions of the organisation and to provide a resource that clients can use to access the

Applicant	Project Title	Description	ount Allocated (excl. GST)
Ipswich Basketball Association	Purchase of Floor Scrubber	Ipswich Basketball will purchase a new floor scrubber to replace the unit that has exceeded its end of life and is no longer suitable to maintain the playing surfaces at the community sporting hub in Booval. A floor scrubber plays a pivotal role in the maintenance of indoor basketball courts for community use. As our facilities witness regular foot traffic and intense sporting activities, the accumulation of dust, dirt, and debris is inevitable. A floor scrubber ensures a comprehensive and efficient cleaning process, addressing not only visible dirt but also hidden particles that may compromise the court's integrity as well as reducing the risk of slips and falls during gameplay.	\$ 11,184.00
Ipswich Croquet Club	Croquet Lawns Rolling & Restitution Programme	It is a general requirement for Croquet lawns to be "rolled" on a regular basis to flatten out inconsistencies. This allows for the lawns to support the ball following a true line and running at a good speed when played, making the overall croquet experience an enjoyable one, whether you play competitively, or socially.	\$ 8,962.00
Ipswich Hospice Care	Ipswich Hospice Outdoor Family Area	Ipswich Hospice have recently replaced its brick paver pathway, adjacent garden and small outdoor family area with a concrete pathway. This pathway creates a smoother and safer experience for guests and families travelling to and from their gardens. This concreted area creates a much larger space for Hospice to install a new family area. Funds will be used towards the installation of an insulated patio roof, including downlights and ceiling fans creating a relaxing family area for the guests and their visiting families.	\$ 15,000.00
Naval Association of Australia Ipswich & West Moreton Sub Section	Event Equipment	Funds will be used towards first aid training as well as the purchase of a first aid kit, a portable sound system and a marquee, which will be used at various civic events such as ANZAC Day, etc.	\$ 1,005.17
Providence Athletics	Seeds for the Future - Equipment Acquisitions	Providence has been the first new athletics club in Ipswich for 40 years and is located in the Ripley Valley growth corridor. Funds will be used towards the purchase of equipment required for the various athletic sports.	\$ 5,253.90
Queensland Police-Citizens Youth Welfare Association	PCYC Ipswich Boxing After Dark Program	Boxing After Dark sessions are a diversionary tactic that undertaken by PCYC Ipswich. Activities occur during hours when most anti-social behaviours and youth crimes occur. The target cohort is disengaged, at-risk youth who have been referred to PCYC Ipswich and provides participants with an opportunity to engage with the police, program mentors, peers, and social services in a safe and welcoming environment. In order to provide participants with a meal after each session, funds will be used towards a BBQ and accessories.	\$ 1,117.20
Returned and Services League of Australia (Qld Branch) Rosewood Sub Branch	Rosewood Memorial Hall Kitchen Upgrade	The Rosewood RSL Sub Branch currently does not have a designated food preparation and storage area and also requires dust and vermin proof storage for its catering equipment. This area will be especially valuable for food preparation during community events such as ANZAC Day, Remembrance Day and Vietnam Veterans Day as well as at other times as required by the veteran membership of the organisation. The upgrade will also allow Members and other community groups a space to prepare simple meals and drinks and they will have access to safe and secure food and drink storage.	\$ 13,925.00
Rosewood Hack and Pony Club	Construct New Storage Shed	A new 5-bay storage shed with a concrete base will be constructed to upgrade from the existing (almost) dilapidated shed. The club consists of 67 riding members who are supported to participate in dressage, showjumping, sporting (gymkhana), working equitation, campdrafting, hacking, mounted games and tetrathlon. Training musters are held for members every fortnight, plus five major events each year, which attract participants from Sunshine Coast to Coolangatta, out to Oakey and Millmerran. Each discipline requires specific equipment, all of which must be packed away and stored onsite, for security and to not restrict use of the Rosewood Showgrounds by other users.	\$ 15,000.00
Westminster Warriors Soccer Club	New Under 6,7,8 soccer goals	The club will purchase new under 6,7,8 goals which are collapsible to enable them to be easily stored. The club typically has around 200 players in these age groups with the aim to increase. It is therefore important to have safe equipment for the players.	\$ 5,988.00
Westside Community Care Centre	Safe Volunteers Campaign	Funds will be used towards the purchase of double door refrigerator and a chest freezer to replace the current equipment that is creating a safety and space issue.	\$ 5,408.18
		TOTAL	\$ 106,622.53
	Councillor Discretionary Funds		
Advancing Communities Australia	Design of Dungeel Circle	Funds will be used towards a collaborative design of Dungeel Circle, a place created for connection in the heart of lpswich. The space needs to support specific activities as well as use by the general public.	\$ 1,925.62
Boorrumpah Goupong Aboriginal Corporation	Boorrumpah Goupong Christmas Party	This Christmas party is to celebrate with the men and families that Boorrumpah Goupong provided a service in 2023. There will be a BBQ lunch, entertainment, and toys will be handed out to all the children that attend	\$ 544.48

Applicant	Project Title	Description	Amount All	
Brothers Junior Rugby League Football Club Ipswich	Season 2024 Training Balls	Funds will be used to acquire new training balls for our Under 6 to Under 18 teams, which are an essential resource for a junior rugby league club.		2,500.00
BRT Village Home Owners Association	Defibrillator AEDs	Funds will be used to purchase a defibrillator, which will be placed in the community hall in case of an emergency.	\$ 1,5	1,575.00
Business Educators' Association of Queensland	Student Legal Studies Conference	This student conference is for students in Years 10 – 12 studying Legal Studies, with the aim of allowing students to access information from law academics and other personnel working in law related fields.	\$ 1,5	1,500.00
Cabanda Care	Social Group Xmas	Cabanda Social Group will hold a fully catered Christmas Party for clients from Rosewood and surrounding areas. The day will consist of morning tea, a catered lunch, entertainment from a local musician, raffles and games.	\$ 1,6	1,600.00
Collingwood Park (Power) Junior Australian Football Club	Equipment Lockers	Funds will be used to purchase equipment lockers to store equipment so that it is kept safe and secure and encourages longevity. Having secure equipment helps us to promote being active for our young people, supports volunteers, and promotes safety and inclusion in sport.	\$ 1,0	1,000.00
Collingwood Park (Power) Junior Australian Football Club	Video Equipment for Recording Games	Funds will be used to purchase specialised sport recording equipment so that junior and senior matches are recorded to enhance the ability to analyse and improve team performances.	\$ 1,0	1,000.00
Cricket Ipswich	Freezer	Funds will be used to purchase a new upright freezer in order to have a greater storage capacity of items to sell in the canteen, which in turn will generate further revenue to inject into the development of junior male and female cricketer	l .	999.00
Domestic Violence Action Centre (DVAC)	DVAC Client End of Year Party	Delivering an end of year celebration for children, young people and families impacted and experiencing domestic, family and sexual violence. Families will participate in a Christmas themed movie event and will receive free food, drink and goodie bags.		1,600.00
Football Ipswich t/a Western Pride Football Club	Player feedback	Funds will be used to purchase specialised sport video recording equipment to provide accurate feedback to players based on their actual performance during sessions delivered to all players by qualified coaches.	\$ 6,6	5,600.00
Heartfulness Institute	Heartfulness meditation Sessions	Funds will be used towards marketing material and equipment to conduct free guided relaxation and heartfulned meditation sessions. Heartfulness meditation reduces stress and anxiety and helps to regulate the mind.		3,560.30
Ipswich 60 and Better Program	30th Anniversary celebrations	The Ipswich 60 and Better Program celebrated 30 years this year. To mark this significant milestone, a morning tea wentertainment provided by the Program's own 'concert party', a senior's choir led by 2 sisters aged 91 and 89, will be held. Craft equipment will also be purchased to create promotional material.		2,363.00
Ipswich Musketeers Sports Club	Ipswich Musketeers Baseball Club 70th Anniversary Celebration The Ipswich Musketeers Baseball Club will celebrate their 70th Anniversary and platinum jubilee by combining it with the annual Musketeers Old Boys day. The day involves senior teams regular fixtures, plus a showcase of female basebal with the ladies playing against the Queensland Women's Squad. There will also be the induction of new life members, inviting past and current representatives of the Brisbane Bandits, Baseball Queensland and Baseball Australia. The junior teams will also be invited to play a little opening game before the seniors kick-off. There will also be food vans, face painting, fireworks, and other limited edition items available for purchase on the day.			2,000.00
Ipswich Pickelball Association	Establishment of Ipswich Pickelball Association	The establishment of the Ipswich Pickleball Association (IPA) as a well resourced and effective body will enable it to promote the growth of pickleball in the City of Ipswich. Funds will be used towards the start up purchase of playing equipment.		3,936.75
Ipswich RSL Sub Branch	One Mile Memorial upgrade	Ipswich RSL Sub Branch will assist with the upgrade of the One Mile Memorial to commemorate the WW2 Service by replacing the stainless-steel plaque with 42 individual brass plaques on the open wall.	\$ 4,0	1,000.00
Ipswich Rugby Union Cub	Coaching Course for Volunteer Coaches	Funds will be used to upskill 5 of the Junior Rugby Coaches for the 2024 season and beyond through the attendance of the Coaching Forum being held in January 2024. Inspiring coaches of youth athlete's htrough a meaningful, accessible and collaborative professional development and networking experience.		1,950.00
Kookaburra Caravan Club of Ipswich Qld	update the club computer	Funds will be used to upgrade the computer required for the functioning of the club.	\$ 1,5	1,500.00

Applicant	Project Title	Description		ount Allocated (excl. GST)
Lions Club of Rosewood	Lions Club of Rosewood Inc	Rosewood Lions manages the campground at Rosewood Showgrounds; this project is to improve the site management by delineating clearly the individual camp sites to campers.	\$	1,884.00
Marburg and District A and I Association	Lap top and T.V. Screen	Funds will be used to purchase a lap top and television. These will be used to display dance programs at the Old Time Dance held twice a month instead of having them printed, to give dance presentations from Youtube so people can follow it and learn new dances, to display a presentation about the history of the annual Marburg Agricultural Show during the show, to use during meetings, to present information sessions for the Members on insurance and other items of interest from Queensland Agricultural Shows, to display presentations during the Garden Show, and to show dance moves during the Marburg State School's Blue Light Disco.	\$	1,896.00
Neighbourhood Watch Australasia - Ipswich District Neighbourhood Watch Committee	Ipswich District NHW Lapel Badge Awards, Riverview NHW 35 Year Acknowledgement	Neighbourhood Watch Areas across the Ipswich District will celebrate the end of the year and accomplishments of Individual Volunteer Members, awarding certificates of appreciation and lapel badges as well as recognising and celebrating 35 years of Riverview Neighbourhood Watch.	\$	600.00
Pacific Rim Just For Kids	The Root Cause – Ipswich	Funds will be used to deliver The Root Cause program to students at the Ipswich North State School over a 12-month period. The Root Cause program helps children thrive, improve their learning, behaviour and resilience, by partnering with local schools and parents and providing them with ongoing mentoring and resources to help them empower children to make better food and sleep choices. It will use a combination of in-person workshops, seminars and training programs pitched at age-appropriate levels for students, parents and teachers to build stronger, healthier and more sustainable local communities.	\$	1,000.00
Pine Mountain & Districts Progress Association	Carols in the Park, Pine Mountain, 2023	This annual event will include entertainment from a brass band and singers performing traditional carols; a sausage sizzle; and, to cap off the occasion, a visit from Santa, who gives a treat to each of the children present. The regular involvement of the Rural Fire Brigade also contributes to community awareness of rural fire response and the role of the local brigade.	\$	995.80
Providence Athletics	Providence Athletics Inc. Shade Structures	Funds will be used for the purchase of shade gazebos for eventing and marketing. There will be multiple disciplines competing at the same time and therefore it is important to have a number of shade structures available. The equipment benefits all the members and community through its use during training, open days, competitions and events.	\$	2,425.65
Purga Friends Association	Funds for ride on mower	Funds will be used to purchase a ride-on mower for the approx. seven acres of the Purga Friends Church and grounds, School and grounds, and Purga Hall and grounds.	\$	1,925.65
Queensland Pioneer Steam Railway	in the Dinner Train set. As the set runs as a locked group (and this carriage has the highest capacity and the preparation area on board), the Murder Mystery and High Tea Trains can not recommence operation until		\$	4,100.00
Rosewood Baptist Church	Rosewood Youth Group	done. The Baptist Church has established a youth group to support young people between the ages of 12 - 17 years fortnightly. The aim is to support young people mentally and emotionally through a soft approach of fun and laughter while building their resilience as young people and their capacity as active community members. Funding will support the youth group with food and resources with the overall objective to engage and support them with the outlook of a		1,787.54
Rosewood Bowls Club	replace stolen panels.	Funds will be used to replace fence panels that were stolen from around the club dam.		2,000.00
Shiloh Church	Shiloh Christmas Carols	The Christmas Carols event will stretch over two nights taking place in a spacious area, decorated with bright Christma lights and colourful decorations. The event will include a monster truck show, a range of carnival rides, a variety of foo trucks serving up delicious holiday-themed treats and meals, Christmas carols performances, and ending with a fireworks display.		7,300.00
Signal Flare	BBQ's for the homeless and others in need	The BBQ for the homeless provide free health and social support services such as counselling support, blood pressure testing, physio assessments, GP onsite, laundry and showering services, free food, non-perishable goods, clothing, toiletries, haircuts, household items, children's items and more.	\$	1,379.94
Springfield Lakes Nature Care Inc - Landcare group	MAPPING OPOSSUM CREEK'S BIODIVERSITY	SLNC will host a bio-diversity events and will include workshops on birdwatching, photography, water bug monitoring, and frog surveys to help participants identify species. A nocturnal survey and a nature walk will be held to document wildlife found in 2 local reserves.	\$	1,979.00

Applicant	Project Title	Description		ount Allocated
Stride Mental Health - headspace Ipswich	Rainbow Chaos Christmas event	Each month headspace Ipswich hosts a partnership event with YMCA Ipswich and ICYS to support LGBTIQ+ youth in the Ipswich LGA. Christmas is a particularly difficult time for many young sexually and gender diverse young people. Headspace Ipswich will host a safe and inclusive rainbow Christmas, with performers from the LGBTIQ+ community and a full Christmas dinner. As always, there will be staff from local youth services to provide links to local services in the region.	\$	(excl. GST) 2,519.00
Swich Up Productions	It's a Wonderful Life - A Live Radio Play	The production brings together a diverse and talented group of individuals who are involved in the planning, promotion and delivery of 8 live performance at Fire Station 101. SUP is a new theatre company formed in Ipswich. This performance gives local, amateur performers and an array of volunteers the opportunity to help bring the classic story to life in a unique and engaging way, while fostering community spirit and providing an affordable and enjoyable Christmas holiday entertainment option for local Ipswich residents and visitors alike.	\$	2,000.00
Tivoli Social Enterprises	Celebrating Seniors Day	This event will take the form of Morning Tea to bring together isolated and socially vulnerable senior citizens and their carers from across the region to enjoy a savoury and sweet morning tea, live musical entertainment provided by Karales State School children Choir and Band, and a special Trivia Bingo game.	\$	1,000.00
Ulysses Club - Lockyer Branch	Ipswich Toy Run 2023	Funds will be used towards providing a BBQ as part of the toy run held at the Brassall Shopping Centre, which is part of the registration for the event. The Ipswich Toy Run raises funds and awareness of the Salvation Army Xmas Appeal and UCARF (Ulysses Club Arthritis Research Fund).	\$	1,205.08
United Bowls Club	Keeping/getting people with disabilities on the Bowling Green	The Club has identified some issues that are hindering some of the bowlers to participate in the game of Lawn Bowls. They are having trouble delivering the bowl, and or walking up and down the green, and or getting up/down on the green. Therefore, funds will be used for the purchase of Wheelie Walkers and Bowlers Arms. The Walkers will enable bowlers to walk safely up and down the green, and remain on the green, while the Bowling Arms are mechanical arms to assist with the delivery of the bowl.	\$	2,156.00
Vedanta Centre of Sydney	Purchase of a refrigerator	Funds will be used to purchase an upright refrigerator for our soup kitchen, which will enhance the capacity to store perishable food items, ensuring that they can maintain a higher level of food safety and extend the shelf life of donated goods. This, in turn, will enable the Centre to serve more nutritious meals to a greater number of individuals within the community.	\$	1,000.00
Willowbank Area Residents Group	digital record update	Willowbank Area Residents Group Inc. (WAG) services the residents of Willowbank as a forum for residents to come together as a group and receive information, advice and progress of matters that affect their homes and suburb. Funds will be used towards the purchase of digital notebooks and a pa system to facilitate the work performed by WAG.	\$	3,895.50
World Malayalee Federation (WMF) Australia	'Wonder Women'-An exclusive Evening for Women	WMF host an evening for women conducted by women - with interactive sessions on various topics, such as cooking mastery, stress life with yoga, breast cancer awareness, empowering women in society, childcare tips, and women in entrepreneurship.	\$	2,950.00
Zonta Ipswich	Zonta Ipswich Promotion and Marketing	Zonta International has recently announced a refresh of the core messaging for the mission Zonta Clubs across the world commit to - moving from a message of empowering women and girls to building a better world for women and girls. In addition, our club changed its name from the Zonta Club of Ipswich Inc. to Zonta Ipswich Inc. This has necessitated that Zonta Ipswich refresh our promotional and event equipment to align with these changes and to elevate our visibility within the Ipswich Community.	\$	2,675.00
		тота	L \$	88,828.31
	Enviroplan Levy Commun	nity Funding		
Anita Thompson	Rehabilitation Cage	The rehabilitation cage is specifically designed for wildlife caring and can be used either indoors or outside. It has the capacity to hold a colony of ringtails or gliders, or birds that need time in care before release.	\$	1,160.00
Beverley Clarke	Safe Haven for Ducklings	A 'chook tractor' to increase the capacity for raising wild ducklings and other ground hugging birds like bush stone curlews and swamp hens.	\$	860.00
Natalie Scotcher	Large aviary for preparing possums for release	The aviary will be used to strengthen the muscles of possums who have been orphaned and raised in care. The aviary will give them time to explore a large space as per QWRC guidelines to enable a successful release back to the wild.	\$	1,500.00
Orphan Native Animal Rear and Release Association Incorp.	Supporting the Wildlife Carers	Wildlife Carers work extremely hard to save injured wildlife, rehabilitate it or raise it, and then return it to the wild where it belongs. To this end, every member who has taken in wildlife in the past year will be eligible to apply for food from the Association to support the Carer and their work with wildlife.	\$	2,900.02

Applicant	Project Title	Description		ount Allocated (excl. GST)
Randy Le Bherz	Feeding the Hoards	Over the past year, 112 birds have been rescured with the majority of them being released back into the wild. The food purchased is for the birds that are rescued as they recover.	_	403.5
Tivoli Social Enterprises	Developing the Tivoli Nature Reserve	The Tivoli Nature Reserve will be developed as a site for conservation, ecological restoration, and environmental education. With hundreds of visitors participating in events and activities every year at the Drive-In that adjoins the Nature Reserve, Tivoli Social Enterprises plans to establish the site for community engagement and environmental education.	\$	2,234.2
		TOTA	L \$	9,057.7
	In-Kind Assistance			
Churchill Baptist Church	Carols in the Park 2023	Bins and toilets	\$	1,034.70
Cricket Ipswich	13-15 years boys State Cricket Carnival	Bins, toilets and Council stores items	\$	2,660.10
Cricket Ipswich	U12 Queensland Junior Cricket Carnival	Bins, toilets and Council stores items	\$	2,689.70
Enuamanu Atiu Nui Maruarua Association-O-Qld	Challenge of the Nations Netball	Bins	\$	1,314.00
Goodna Community Association Inc	Club Parkview Jacaranda Festival	Bins and toilets	\$	8,188.30
LiveCity Church	Redbank Plains Community Christmas Carols 2023	Bins, toilets and Council stores items	\$	4,051.70
Pine Mountain & Districts Progress Association Inc	Carols in the Park	Bins and toilets	\$	1,299.40
Pine Mountain and Districts Historical Society Incorporated	Pine Mountain Remembrance Day Service	Bins, toilets and Council stores items	\$	1,448.55
Raceview Congregational Fellowship Incorporated	Christmas Carols	Bins and toilets	\$	1,444.20
Raceview State School P&C Association	Raceview P&C Christmas Market	Bins and toilets	\$	1,608.10
		et lists	Ś	1,757.00
Rosewood and District Support Centre Inc	Rosewood Christmas Festival	Bins and toilets	1 7	
Rosewood and District Support Centre Inc Whitehill Church of Christ	Carols 2023	Bins and tollets Bins, tollets and Council stores items TOTA	\$	1,885.38
		Bins, toilets and Council stores items	\$ L \$	1,885.38 29,381.19
Whitehill Church of Christ	Carols 2023 Quick Response Funding	Bins, toilets and Council stores items TOTA	\$ L \$	1,885.38 29,381.1 9
Whitehill Church of Christ	Carols 2023 Quick Response Funding	The dust collector is to clean up the saw dust from the cages after the annual show or when the shed is used during the year. The shed is also cleaned before a show to make sure there isn't any dust to affect the Entrants or the public who	\$ L \$	1,885.38 29,381.19 380.00
Whitehill Church of Christ Marburg and District A and I Association	Carols 2023 Quick Response Funding Dust Collector for Poultry Shed	The dust collector is to clean up the saw dust from the cages after the annual show or when the shed is used during the year. The shed is also cleaned before a show to make sure there isn't any dust to affect the Entrants or the public who view the poultry. Signage will be displayed in the high traffic areas promoting a healthy lifestyle. These posters will address topics such as	\$ L \$	1,885.38 29,381.19 380.00 357.52
Marburg and District A and I Association Raceview Congregational Soccer Club Inc	Carols 2023 Quick Response Funding Dust Collector for Poultry Shed Healthy Messaging Signage	The dust collector is to clean up the saw dust from the cages after the annual show or when the shed is used during the year. The shed is also cleaned before a show to make sure there isn't any dust to affect the Entrants or the public who view the poultry. Signage will be displayed in the high traffic areas promoting a healthy lifestyle. These posters will address topics such as drug and alcohol abuse, no smoking and vaping, and mental health. The office is in the process of being renovated as it is at least 40 years old and very much in need of repair. The new Krommenie Pinboards will replace the old cork boards that are currently in the office. Krommenie is a linoleum surface made from recycled materials, making the pinboards an eco-friendly choice. These pinboards are used to display emergency contacts, emergency procedures, calendars, lists of children with medical and other needs, child asthma	\$ \$	1,885.38 29,381.19 380.00
Marburg and District A and I Association Raceview Congregational Soccer Club Inc	Carols 2023 Quick Response Funding Dust Collector for Poultry Shed Healthy Messaging Signage	The dust collector is to clean up the saw dust from the cages after the annual show or when the shed is used during the year. The shed is also cleaned before a show to make sure there isn't any dust to affect the Entrants or the public who view the poultry. Signage will be displayed in the high traffic areas promoting a healthy lifestyle. These posters will address topics such as drug and alcohol abuse, no smoking and vaping, and mental health. The office is in the process of being renovated as it is at least 40 years old and very much in need of repair. The new Krommenie Pinboards will replace the old cork boards that are currently in the office. Krommenie is a linoleum surface made from recycled materials, making the pinboards an eco-friendly choice. These pinboards are used to display emergency contacts, emergency procedures, calendars, lists of children with medical and other needs, child asthma plans and much more.	\$ \$	380.00 357.52
Marburg and District A and I Association Raceview Congregational Soccer Club Inc Roderick St Community Pre School & Kindergarten Assoc Inc	Carols 2023 Quick Response Funding Dust Collector for Poultry Shed Healthy Messaging Signage Pin Boards for kindergarten office Regional Arts Development Fund (RADF) Quick	The dust collector is to clean up the saw dust from the cages after the annual show or when the shed is used during the year. The shed is also cleaned before a show to make sure there isn't any dust to affect the Entrants or the public who view the poultry. Signage will be displayed in the high traffic areas promoting a healthy lifestyle. These posters will address topics such as drug and alcohol abuse, no smoking and vaping, and mental health. The office is in the process of being renovated as it is at least 40 years old and very much in need of repair. The new Krommenie Pinboards will replace the old cork boards that are currently in the office. Krommenie is a linoleum surface made from recycled materials, making the pinboards an eco-friendly choice. These pinboards are used to display emergency contacts, emergency procedures, calendars, lists of children with medical and other needs, child asthma plans and much more.	\$ \$ \$ \$ \$	1,885.38 29,381.19 380.00 357.52 800.00
Marburg and District A and I Association Raceview Congregational Soccer Club Inc	Carols 2023 Quick Response Funding Dust Collector for Poultry Shed Healthy Messaging Signage Pin Boards for kindergarten office	The dust collector is to clean up the saw dust from the cages after the annual show or when the shed is used during the year. The shed is also cleaned before a show to make sure there isn't any dust to affect the Entrants or the public who view the poultry. Signage will be displayed in the high traffic areas promoting a healthy lifestyle. These posters will address topics such as drug and alcohol abuse, no smoking and vaping, and mental health. The office is in the process of being renovated as it is at least 40 years old and very much in need of repair. The new Krommenie Pinboards will replace the old cork boards that are currently in the office. Krommenie is a linoleum surface made from recycled materials, making the pinboards an eco-friendly choice. These pinboards are used to display emergency contacts, emergency procedures, calendars, lists of children with medical and other needs, child asthma plans and much more.	\$ \$	1,885.38 29,381.19 380.00 357.52 800.00
Marburg and District A and I Association Raceview Congregational Soccer Club Inc Roderick St Community Pre School & Kindergarten Assoc Inc	Carols 2023 Quick Response Funding Dust Collector for Poultry Shed Healthy Messaging Signage Pin Boards for kindergarten office Regional Arts Development Fund (RADF) Quick	Bins, toilets and Council stores items TOTA The dust collector is to clean up the saw dust from the cages after the annual show or when the shed is used during the year. The shed is also cleaned before a show to make sure there isn't any dust to affect the Entrants or the public who view the poultry. Signage will be displayed in the high traffic areas promoting a healthy lifestyle. These posters will address topics such as drug and alcohol abuse, no smoking and vaping, and mental health. The office is in the process of being renovated as it is at least 40 years old and very much in need of repair. The new Krommenie Pinboards will replace the old cork boards that are currently in the office. Krommenie is a linoleum surface made from recycled materials, making the pinboards an eco-friendly choice. These pinboards are used to display emergency contacts, emergency procedures, calendars, lists of children with medical and other needs, child asthma plans and much more. TOTA Response Funding The funding recipient will travel to Athens, Greece, to undertake ongoing personal study at the Byzantine Museum in	\$ \$ \$ \$ \$	1,885.38 29,381.19 380.00 357.52

Doc ID No: A9834843

ITEM: 6

SUBJECT: IPSWICH LIBRARIES REPORT CARD 2023

AUTHOR: LIBRARY BRANCH SERVICES MANAGER

DATE: 1 FEBRUARY 2024

EXECUTIVE SUMMARY

This is a report concerning the Ipswich Libraries Report Card 2023.

RECOMMENDATION/S

That the report concerning the Ipswich Libraries Report Card 2023 be received and the contents noted.

RELATED PARTIES

There are no discernible related party conflicts of interest associated with this report or its recommendation.

IFUTURE THEME

Safe, Inclusive and Creative

PURPOSE OF REPORT/BACKGROUND

Ipswich Libraries continues to focus on literacy as a foundation skill and provides key services to the community through face-to-face interaction, self-service and the online virtual branch.

The purpose of this report is to provide an overview of the visitor numbers and trends, as well as information on initiatives and outcomes during the 2023 calendar year.

LEGAL IMPLICATIONS

This report and its recommendations are consistent with the following legislative provisions: Not Applicable

POLICY IMPLICATIONS

There are no discernible policy implications associated with this report or its recommendation.

RISK MANAGEMENT IMPLICATIONS

There are no discernible risk management implications associated with this report or its recommendation.

FINANCIAL/RESOURCE IMPLICATIONS

All financial and resource implications associated with the operation and delivery of library services are attributed within the 2023-2024 Library and Customer Services Branch budget.

COMMUNITY AND OTHER CONSULTATION

The Ipswich Libraries Report Card 2023 provides summary data and information relating to customer use of Library facilities and services.

CONCLUSION

Libraries perform an important role for the community and customer demand has increased across all service points and outreach locations in 2023.

The Ipswich Libraries team continues to focus on delivery of key services across all locations including the virtual branch while planning for the future in our growing communities.

HUMAN RIGHTS IMPLICATIONS

HUMAN RIGHTS IMPACTS

RECEIVE AND NOTE REPORT

The Recommendation states that the report concerning Ipswich Libraries Report Card 2023 be received and the contents noted. The decision to receive and note the report does not limit human rights. Therefore, the decision is compatible with human rights.

ATTACHMENTS AND CONFIDENTIAL BACKGROUND PAPERS

1. Ipswich Libraries Report Card 2023 🗓 🛗

Gail Seeney

LIBRARY BRANCH SERVICES MANAGER

I concur with the recommendations contained in this report.

Samantha Chandler

MANAGER, LIBRARIES AND CUSTOMER SERVICES

I concur with the recommendations contained in this report.

Ben Pole

GENERAL MANAGER, COMMUNITY, CULTURAL AND ECONOMIC DEVELOPMENT

"Together, we proudly enhance the quality of life for our community"





OVERVIEW

After several years of dynamic evolution that saw Ipswich Libraries open a number of new branches at a rapid pace, 2023 has been a year for consolidation. An increased focus on business-as-usual improvements prompted reviews of library collection practices, outreach activities and staffing at all library branches, with considerable work still remaining to prepare the service for the predicted rapid growth in Ipswich's population.

With the easing and final removal of COVID-19 restrictions on face-to-face interactions, the library has experienced a dramatic increase in the level of attendance and engagement with our community. Visitors at all branches have increased considerably and the library's programs are experiencing a resurgence in popularity that exceeds pre-COVID-19 levels.

Collaboration across council has been a feature of this year's activities. The Library Service has joined with other areas of council to support activation of the Nicholas Street Precinct. Our teams also continue to work closely with Safe City and other stakeholders in council and in the community to manage poor customer behaviours in our libraries.

Ipswich Libraries have successfully delivered on grant-funded initiatives. Both the *Picturing your Past* installation and the *Story in a Box* project demonstrate the continued ability to innovate by the staff.

Existing facilities have also been reviewed resulting in an upgrade to Redbank Plains Library delivered in the first quarter of the calendar year and significant planning for an upgrade to Redbank Plaza Library due to be delivered in 2024.

IPSWICH CITY COUNCIL INITIATIVES - BENEFITS AND OUTCOMES

Successful refurbishment and expansion of Redbank Plains Library

- Opened February 2023
- 45,343 visitors (63% increase from 2022)
- 2.500+ program attendees (550% increase from 2022
- 1.381 new members (101% increase from 2022)
- 40,300 loans (70% increase from 2022)





Supporting activation of Nicholas Street Precinct

- 428,000 visits to Ipswich Central and Ipswich Children's Libraries (56% increase from 2022)
- 86,500+ school holiday visitors to Ipswich Children's Library (avg. over 1,100/day)
- First 5 Forever Hotel for Bees Trail Launch and Fun Day in Tulmur Place - 2,328 participants
- April 2023 School Holiday Program: First 5 Forever information stall and echidna activity in Tulmur Place – 4 sessions with 1,502 total engagement.

Facilitating a smart and accessible city

- New 24/7 SmartLocker at Redbank Plains (lockers now at four locations)
- 576 bookings for after-hours meeting rooms at Ipswich Central Library (14% increase from 2022)
- 13,951 Karalee Library Pod loans
- 45,561 eBook and 45,898 eAudiobook loans (38% increase in eLoans from 2022) (32% increase eBook and 46% increase eAudio from 2022)
- 500,000+ virtual library branch visits (3% increase from 2022)
- 283,000 online catalogue visits (9% increase from 2022).





Valuing heritage

- 35,000+ Picture Ipswich assets
- Picture Ipswich promotional campaign (May 2023 generated increased website visits
- Continuing Queensland Times digitisation and 1974 Floods 50th anniversary curated content
- Librarian in Residence service now offered at Ipswich Central and Rosewood History rooms
- Delivering local and family history training sessions for customers and staff.

IPSWICH COMMUNITY - BENEFITS AND OUTCOMES

Supporting cost of living pressures and closing the digital divide

- 55,000+ free public internet computer sessions (57% increase from 2022)
- 1,971 free library programs (13% increase from 2022)
- New Energy Efficiency Kits for loan to assist in management of household power and water costs
- 7,383 digital programs attendance (85% increase from 2022)
- 73,043 Makerspace visitors (7% increase from 2022)
- 329 Makerspace Book-a-Champion sessions (16% increase from 2022).



Building community capacity and connection

- 10,553 community meeting room bookings (44% increase from 2022)
- 85,000+ attendees at library programs (38% increase from 2022)
- Highest program engagement 2023 Children's Book Week – 5,517 students and teachers across 15 schools
- Highest event engagement First 5 Forever Hotel for Bees Trail Launch and Fun Day in Tulmur Place – 2,328 participants
- Highest community event engagement –
 Ipswich City Council Little Day Out at Ripley Town
 Centre 4,063 children, parents and carers
- Youngest Literacy Intervention beneficiaries Friends of Ipswich Libraries' Books for Babies program – 2,431 early literacy packs delivered to newborn babies.

Supporting our most vulnerable

Book Week at Deebing Heights State School

- Monthly deliveries to 150 housebound residents, with loans totaling 41,400 annually
- Identified unattended children in Rosewood and collaborated with stakeholders and the newly established Rosewood Collective Action Group to promote accessible activities
- Introduction of Sensitive Story Time (SST) and Quiet Hour at Ipswich Children's Library
- Be Connected digital literacy sessions for seniors



MANAGING UNACCEPTABLE BEHAVIOUR

Ipswich Libraries is collaborating with library services across South East Queensland and industry peak bodies such as Queensland Public Libraries Association and the Australian Library and Information Association to determine effective measures in managing unacceptable behaviour in libraries.

Ipswich Libraries is also working with:

Internal Stakeholders

- Safe City
- Community Services
- Workplace Safety and Wellbeing.

External Stakeholders

- Queensland Police Service
- Local Schools
- Orion Springfield Central Security.

Each location has unique challenges with unacceptable behaviours, and we take a multi-pronged approach to reduce behaviour issues and their effect on staff and customers including:

- strategic environmental design change the furnishings and increase line of sight
- trialling different models of security guard provision
- reviewing and updating security cameras and duress buttons
- staff training de-escalation training, protecting your wellbeing with effective coping strategies, EAP sessions, debriefing sessions, duress button activation
- staff support procedures and documentation 'Conditions of Entry' and 'Managing Unreasonable Behaviour Procedure'
- psychosocial safety workshops and risk identification.

UNREASONABLE BEHAVIOUR MANAGEMENT PROGRESS

Managing Unreasonable Behaviour Procedure

Conditions of Entry

Library Branch Services procedures and policy guidelines

Security guard trial at Ipswich Central Library

Psuchosocial workshops for Libraru Branch Services and risk identification

Safe City cameras and duress buttons updated

Staff training and support

Strategic environment design



BY LOCATION

Ipswich Central Library

- 198.804 visitors (26% increase from 2022)
- 4,178 New members (37% increase from 2022)
- Library Service wide outreach at Ipswich showenaged with over 761 people.





Ipswich Children's Library

- Fastest growing annual visitation -85% increase from 2022 (229,000+ visitors)
- Highest June-July school holiday visits an average of 1,902 visitors daily in week one including 2,262 visitors on Friday and 5,945 loans. Visitors from outside the Ipswich Local Government Area are frequent and they're always impressed "This place is better than South Bank!"
- International visits from Korean National Library for Children and Young Adults and Nerima Mayoral Delegation from Japan.

Redbank Plains Library

- Library refurbishment opened early February 2023, including new 24/7 SmartLockers, new Children's programming and collection area, new Marketplace collection and mobile shelving.
- Significant improvements to engagement
 - 63% increase in visitors from 2022
 - 550% increase in program attendance from 2022
 - 101% increase in new members from 2022
 - 70% increase in loans from 2022
 - Quiet zones are in demand and after-school traffic has increased.





Redbank Plaza Library

- Refurbishment and expansion is due for completion by end of 2024. Strong customer interest in the refurbishment will be addressed as part of the project's communications plan
- The new floorplan will optimise the use of spaces and promote zones for different uses
- 1,011 new members (over 36% increase from 2022)
- 35,366 visitors (9% increase from 2022).

Rosewood Libraru

- A heavy focus on increasing library programs has been successful – 2,348 participants across 144 sessions and it has generated increased visitation
- 57,000+ visitors (31% increase from 2022)
- Partnerships with council departments and community organisations has led to the formation of the Rosewood Collective Action Group and subsequently mitigated after-school pressure-points and over-crowding.

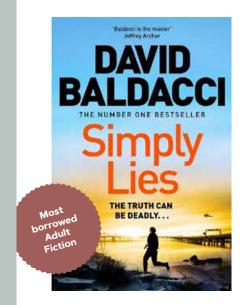




Springfield Central Library

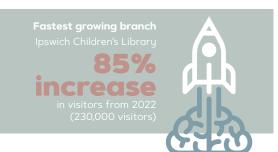
- Busiest library branch 257,000 visitors (23% increase from 2022)
- 24% increase in new members from 2022
- In response to community need, more seating areas for casual use, group work and study have been installed and have been well received.

BY THE NUMBERS

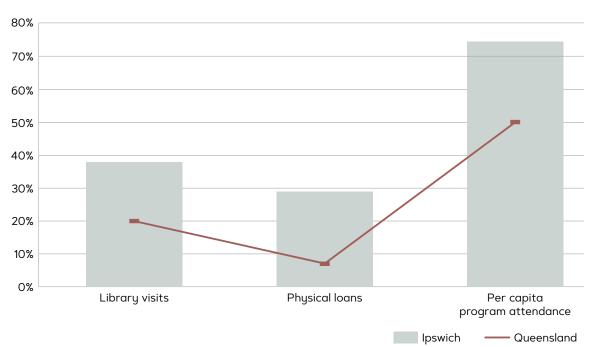






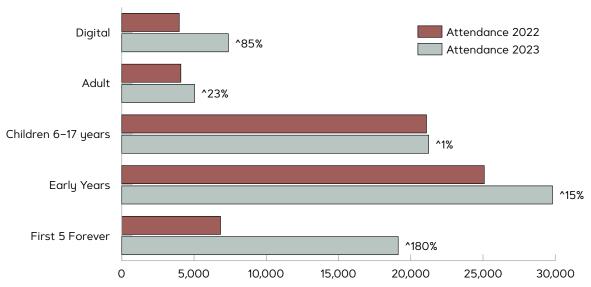


INCREASE SINCE LAST FINANCIAL YEAR - IPSWICH COMPARED TO QUEENSLAND





PROGRAMMING ATTENDANCE 2022 AND 2023



GRANTS RECEIVED

TOTAL GRANT REVENUE	\$1,198,710
State Library of Queensland Strategic Priorities Grant (Picture Your Past installations)	\$9,700
First 5 Forever Innovation Grant (Story in a Box project)	\$30,000
First 5 Forever Grant	\$210,832
Queensland State Government Public Library Funding	\$948,178

FORWARD FOCUS

What	When
Redbank Plaza Library - extension and refurbishment	December 2024
Library engagement campaign	2024-2025 FY
Makerspace - service model review	2024-2025 FY
Unacceptable behaviour – staff training	2024-2025 FY
Conditions of Entry and Managing Unreasonable Behaviour Procedure - implementation	2024-2025 FY
Tales and Trails Project – 12 x self-guided picture story walks in parks and other locations across Ipswich	2024
Seniors digital inclusion programs – increase sessions	2024-2025 FY
Sensory spaces and resources – embed in programming	Ongoing
First Nations content – develop Picture Ipswich content and library catalogue controls	31 December 2024
Karalee Library Pod – refit of returns function	30 June 2024
Library meeting room CX improvement project	2024-2025 FY





