



City of
Ipswich

AGENDA

ENVIRONMENT AND SUSTAINABILITY COMMITTEE

Tuesday, 21 April 2026

10 minutes after the conclusion of the Economic and Cultural Development Committee or such later time as determined by the preceding committee

Council Chambers, Level 8
1 Nicholas Street, Ipswich

MEMBERS OF THE ENVIRONMENT AND SUSTAINABILITY COMMITTEE

Councillor Jim Madden (**Chairperson**)
Councillor Andrew Antonioli (**Deputy Chairperson**)

Mayor Teresa Harding
Deputy Mayor Nicole Jonic
Councillor Jacob Madsen
Councillor Pye Augustine
Councillor Marnie Doyle

ENVIRONMENT AND SUSTAINABILITY COMMITTEE AGENDA

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** Item includes confidential papers

ENVIRONMENT AND SUSTAINABILITY COMMITTEE NO. 2026(03)

21 APRIL 2026

AGENDA

ATTENDANCE AND APOLOGIES

WELCOME TO COUNTRY OR ACKNOWLEDGEMENT OF COUNTRY

DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA

BUSINESS OUTSTANDING

CONFIRMATION OF MINUTES

1. **CONFIRMATION OF MINUTES OF THE ENVIRONMENT AND SUSTAINABILITY COMMITTEE NO. 2026(02) OF 17 MARCH 2026**

RECOMMENDATION

That the minutes of the Environment and Sustainability Committee held on 17 March 2026 be confirmed.

OFFICERS' REPORTS

2. **LET'S GET IT SORTED PROGRAM - COMPLETION**

This is a report concerning the Let's Get It Sorted Program undertaken to improve kerbside recycling through a range of behaviour change interventions. A range of different interventions were implemented through a citywide program - in selected suburbs and through a multiple dwellings trial. The program resulted in measurable increases in awareness of diversion services at Resource Recovery Centres and a reduction in recycling contamination at participating multi-unit dwellings.

RECOMMENDATION

That Council notes the completion of the Let's Get It Sorted program activities including the positive outcomes from the behaviour change interventions applied.

3. ENVIRONMENT AND SUSTAINABILITY DEPARTMENT CAPITAL DELIVERY REPORT
JANUARY - MARCH 2026

This is a report concerning the performance of the capital delivery program by the Environment and Sustainability Department for January - March 2026.

RECOMMENDATION

That the report on capital delivery by the Environment and Sustainability Department for January - March 2026 be received and the contents noted.

NOTICES OF MOTION

MATTERS ARISING

QUESTIONS / GENERAL BUSINESS

ENVIRONMENT AND SUSTAINABILITY COMMITTEE NO. 2026(02)

17 MARCH 2026

MINUTES

COUNCILLORS' ATTENDANCE:

Councillor Jim Madden (Chairperson); Councillors Andrew Antonioli (Deputy Chairperson), Mayor Teresa Harding, Deputy Mayor Nicole Jonic, Jacob Madsen, Pye Augustine and David Martin (Observer)

COUNCILLOR'S APOLOGIES:

Councillor Marnie Doyle

OFFICERS' ATTENDANCE:

Chief Executive Officer (Sonia Cooper), General Manager Environment and Sustainability (Kaye Cavanagh), General Manager Asset and Infrastructure Services (Seren McKenzie), Sustainability and Climate Change Coordinator (Brodie Smith), Environmental Education and Operations Manager (Grant Sorensen), Acting Team Leader (Environment and Sustainability Education and Awareness) (Jacque King), Environmental Events and Partnerships Officer (Jennifer Bonnett), Senior Media Officer (Darrell Giles) and Technical Services Officer (Trent Gray)

WELCOME TO COUNTRY OR ACKNOWLEDGEMENT OF COUNTRY

Councillor Jim Madden (Chairperson) delivered the Acknowledgement of Country

DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA

Nil

BUSINESS OUTSTANDING

Nil

CONFIRMATION OF MINUTES

1. **CONFIRMATION OF MINUTES OF THE ENVIRONMENT AND SUSTAINABILITY COMMITTEE NO. 2026(01) OF 17 FEBRUARY 2026**

RECOMMENDATION

Moved by Councillor Jacob Madsen:

Seconded by Councillor Andrew Antonioli:

That the minutes of the Environment and Sustainability Committee held on 17 February 2026 be confirmed.

AFFIRMATIVE

Councillors:

Madden

Antoniolli

Harding

Jonic

Madsen

Augustine

NEGATIVE

Councillors:

Nil

The motion was put and carried.

OFFICERS' REPORTS

2. **IPSWICH CANE TOAD CHALLENGE - HIGHLIGHTS REPORT**

This is a report concerning the Ipswich Cane Toad Challenge and highlights of the campaign.

RECOMMENDATION

Moved by Mayor Teresa Harding:

Seconded by Deputy Mayor Nicole Jonic:

That the report titled Ipswich Cane Toad Challenge – Highlights Report be received and noted.

AFFIRMATIVE

Councillors:

Madden

Antoniolli

Harding

Jonic

Madsen

Augustine

NEGATIVE

Councillors:

Nil

The motion was put and carried.

3. **GARAGE SALE TRAIL IMPACT REPORT 2025**

This is a report concerning the Garage Sale Trail Impact Report 2025 and the positive community outcomes of participating in this initiative. The 2025 Garage

Sale Trail was another outstanding success for Ipswich, delivering strong environmental, economic and community outcomes while engaging thousands of residents across the city.

RECOMMENDATION

Moved by Deputy Mayor Nicole Jonic:

Seconded by Councillor Andrew Antonioli:

That the Garage Sale Trail Impact Report 2025 be received and its content noted.

AFFIRMATIVE

Councillors:

Madden
Antonioli
Harding
Jonic
Madsen
Augustine

NEGATIVE

Councillors:

Nil

The motion was put and carried.

4. **WASTE AND CIRCULAR ECONOMY TRANSFORMATION DIRECTIVE - UPDATE REPORT**

This is an update report on the continuing implementation of the Ipswich City Council Waste and Circular Economy Transformation Policy Directive (the Directive) following the review of the Directive at the Ordinary Council Meeting of 3 September 2024.

RECOMMENDATION

Moved by Councillor Andrew Antonioli:

Seconded by Deputy Mayor Nicole Jonic:

That the update report on the Waste and Circular Economy Transformation Policy Directive be received and the contents noted.

AFFIRMATIVE

Councillors:

Madden
Antonioli
Harding
Jonic
Madsen
Augustine

NEGATIVE

Councillors:

Nil

The motion was put and carried.

5. CLIMATE EMERGENCY PETITION - RESPONSE OUTCOME

This report is regarding a response to a petition received in August 2025 from the Ipswich Climate Action Group (ICAG). At Council Ordinary meeting on 2 December 2025, Council resolved that the officer report presented to the Environment and Sustainability Committee No. 2025(11) of 2 December 2025 be referred to a future councillor workshop for discussion.

The petition called upon Ipswich City Council to:

1. Declare a Climate Emergency.
2. Achieve net zero emissions across all Council operations by 2030.
3. Establish a community-council partnership to support a sustainable and liveable future.

RECOMMENDATION

Moved by Councillor Jacob Madsen:

Seconded by Councillor Pye Augustine:

- A. That Council receives and notes the petition from the Ipswich Climate Action Group.**
- B. That Council continue to implement actions under its adopted Sustainability Strategy 2021 – 2026 and actively promotes, communicates and raises awareness of council’s sustainability and climate resilience initiatives.**
- C. That Council continue to engage with environment and sustainability groups, and the broader community to support a sustainable and liveable future, and to seek community input in the review and update of the Sustainability Strategy in 2026-2027.**

Deputy Mayor Nicole Jonic left the meeting at 1.01pm.

AFFIRMATIVE

Councillors:

Madden

Antoniolli

Harding

Madsen

Augustine

NEGATIVE

Councillors:

Nil

All Councillors except Deputy Mayor Nicole Jonic were present when the vote was taken.

The motion was put and carried.

6. SUSTAINABILITY STRATEGY PROGRESS REPORT - MARCH 2026

This is a report concerning the progress in implementing Ipswich City Council's Sustainability Strategy 2021-2026. The strategy and its associated implementation plan are in their fifth year of implementation. These set out several actions over the five-year period and as of March 2026, **81%** are marked completed. Some of the actions are substantial projects within themselves and are implemented over multiple years and/or ongoing in nature.

RECOMMENDATION

Moved by Councillor Andrew Antonioli:
Seconded by Councillor Pye Augustine:

That the report titled "Sustainability Strategy Implementation – March 2026" be received and noted.

AFFIRMATIVE

Councillors:

Madden

Antonioli

Harding

Madsen

Augustine

NEGATIVE

Councillors:

Nil

All Councillors except Deputy Mayor Nicole Jonic were present when the vote was taken.

The motion was put and carried.

NOTICES OF MOTION

Nil

MATTERS ARISING

Nil

QUESTIONS / GENERAL BUSINESS

Nil

PROCEDURAL MOTIONS AND FORMAL MATTERS

The meeting commenced at 12.50 pm.

The meeting closed at 1.08 pm.

Doc ID No: A12752035

ITEM: 2

SUBJECT: LET'S GET IT SORTED PROGRAM - COMPLETION

AUTHOR: STRATEGY AND BUSINESS PLANNING MANAGER

DATE: 2 APRIL 2026

EXECUTIVE SUMMARY

This is a report concerning the Let's Get It Sorted Program undertaken to improve kerbside recycling through a range of behaviour change interventions. A range of different interventions were implemented through a citywide program - in selected suburbs and through a multiple dwellings trial. The program resulted in measurable increases in awareness of diversion services at Resource Recovery Centres and a reduction in recycling contamination at participating multi-unit dwellings.

RECOMMENDATION

That Council notes the completion of the Let's Get It Sorted program activities including the positive outcomes from the behaviour change interventions applied.

RELATED PARTIES

Department of Environment, Tourism, Innovation and Science

There are nil known conflicts of interest in relation to this report.

IFUTURE THEME

Natural and Sustainable

PURPOSE OF REPORT/BACKGROUND

Ipswich City Council's Resource Recovery Strategy identifies a priority action to improve kerbside recycling services. The Department of Environment, Tourism, Science and Innovation (DETSI) has been supporting councils to implement behaviour change interventions to improve kerbside recycling through the Let's Get It Sorted (LGIS) Program.

Ipswich City Council (ICC) secured \$717,928 through the LGIS Program, with the grant execution on 27/9/2024 and activity end date on 31/10/2025.

The program covered four main components:

1. City-wide broad campaigns

Broad campaigns to promote the three-bin system with a series of messaging were delivered via traditional Council marketing channels to improve public awareness regarding recycling.

2. Monitoring and evaluation

Two (2) sets of resource recovery experience surveys and waste audits were carried out pre- and post-intervention to assess effectiveness (final report attached).

3. Selected eight (8) suburbs bin tagging program and campaigns

- Focused engagement and education programs for eight (8) selected suburbs
- Pop ups and targeted campaigns
- A 10-week bin tagging program was conducted across eight (8) suburbs with over 9,000 households participating in the program.

4. Multiple Unit Dwelling (MUDs) recycling trial

A MUDs recycling trial was designed to test interventions and engagement addressing the challenges associated with recycling in MUDs. The 8 participating properties were selected due to their locations and MUDs types (including high-rise, gated complex, complex, flats and mixed-use properties).

Outcomes

- Citywide campaign - The increase in awareness of recycling and recovery services available at Council Resource Recovery Centres, particularly for hazardous wastes such as batteries.
- Selected suburb bin tagging program - Reduction in the number of contaminated bins and contamination levels. Generally positive interactions from the door-knocking activity.
- MUDs recycling trial - Most properties reduced their contamination rates and resource loss.

LEGAL IMPLICATIONS

This report and its recommendations are consistent with the following legislative provisions:
Environmental Protection Act 1994
Waste Reduction and Recycling Act 2011

POLICY IMPLICATIONS

Not applicable

RISK MANAGEMENT IMPLICATIONS

No implications noted in receiving and noting the report.

FINANCIAL/RESOURCE IMPLICATIONS

There are no financial implications identified in receiving and noting the report. Participating in the Let's Get It Sorted Program was funded by a grant from the Department of Environment, Tourism, Science and Innovation.

COMMUNITY AND OTHER CONSULTATION

The Let's Get It Sorted Program was implemented in collaboration with a range of internal stakeholders, including Marketing and Promotions and Media, Communication and Engagement.



CONCLUSION

The Let's Get It Sorted Program provided an opportunity to undertake a range of behaviour change interventions and resulted in positive outcomes and a range of lessons learnt including reduced recycling contamination in multiple unit dwelling settings and higher awareness of Resource Recovery Centre diversion services.

HUMAN RIGHTS IMPLICATIONS

HUMAN RIGHTS IMPACTS
RECEIVE AND NOTE REPORT
The Recommendation states that the report be received and the contents noted. The decision to receive and note the report does not limit human rights. Therefore, the decision is compatible with human rights.

ATTACHMENTS

1.	Resource Recovery Experience Report  
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Emma Thomson

STRATEGY AND BUSINESS PLANNING MANAGER

I concur with the recommendations contained in this report.

David McAlister

MANAGER, RESOURCE RECOVERY

I concur with the recommendations contained in this report.

Kaye Cavanagh

GENERAL MANAGER (ENVIRONMENT AND SUSTAINABILITY)

“Together, we proudly enhance the quality of life for our community”

City of Ipswich Phase 2: Resource Recovery Experience

Community Engagement Report

November 2025





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Disclaimer: Quantitative and qualitative data was collected from participants during the engagement, in accordance with council's Information Privacy Policy. Quantitative data was downloaded from the various digital platforms and/or transcribed into a master Excel database by project staff. The data was cleaned, de-identified, aggregated and charted in the master database. Open thematic analysis of qualitative comments was carried out using Excel. For the purposes of this report, percentages are rounded to the nearest whole number, which may result in a total not equal to 100%.



EXECUTIVE SUMMARY

Queensland has the second lowest recycling rate of all Australian states and territories. In 2022-23 Queensland's recycling rate was around 47%, compared with the national rate of 66%. South Australia led the nation, with a recycling rate of almost 82%¹.

Ipswich residents disposed over 135,000 tonnes of waste in 2023/2024 and recovered only 27%. In efforts to improve resource recovery across Ipswich, council's Resource Recovery Strategy and Implementation Plan 2021-2031 was developed and sets out the city's waste management and resource recovery strategy.

A key element of achieving the vision and goals outlined in the strategy relies on community behavioural change. The themes and stakeholder insights identified in this report, along with waste audit data, will help inform interventions implemented by Ipswich City Council to improve resource recovery habits across Ipswich.

Community engagement for this project was undertaken in two phases. The first phase ran between 1 April 2025 and 9 May 2025. Phase 1 engagement findings can be seen [here](#).

Between phase 1 and 2, council ran educational campaigns to address key insights identified during phase 1 of engagement.

Phase 2 of engagement ran between 1 September 2025 and 3 October 2025 to help identify the initial impact of the campaign to date.

This report provides a summary of the themes and stakeholder insights identified in phase 2 of engagement, with comparison to insights captured in phase 1 of engagement. These insights may inform further education and behaviour change interventions implemented by council.

WHY WE ENGAGED

The purpose behind this engagement project was to:

- understand current behaviour and attitudes towards resource recovery
- identify opportunities for encouraging greater participation in resource recovery
- provide qualitative insight into the effectiveness of education and behaviour change interventions.

¹ Department of Climate Change, Energy, the Environment and Water. (2025). National waste and resource recovery report 2024. <https://www.dcceew.gov.au/sites/default/files/documents/national-wasteand-resource-recovery-report-2024.pdf>

HOW WE ENGAGED

The engagement was undertaken between 1 September 2025 and 3 October 2025.

Engagement feedback channels

The community was able to contribute their feedback through the channels detailed below.

Shape Your Ipswich

Comments were captured via one engagement tool on the project page, [Resource Recovery Experience](#), hosted on Shape Your Ipswich. Survey questions can be seen in Appendix 1.

Hard copy survey

Community members were able to complete a hard copy survey to share their feedback. The questions in the survey replicated the online version on Shape Your Ipswich. These surveys could be downloaded from Shape Your Ipswich, picked up at community engagement events or community could contact council for a hard copy survey to be mailed to them.

Community engagement events

Four community engagement events were held to provide the broader community with general information on the project and capture feedback. Images from one of the events can be seen in Appendix 2. The following events were held:

Date	Location
2 September 2025	Ripley Town Centre (outside Woolworths)
13 September 2025	Nicholas Street Precinct (Handmade Expo Markets)
20 September 2025	Edmond Street, Marburg (Black Snake Creek Festival)
23 September 2025	Brookwater Village Shopping Centre (outside Woolworths)

Email

The community was able to directly reach council via communityengagement@ipswich.qld.gov.au with feedback on this project.

Phone

The community was able to directly reach out to council via 3810 6666 with feedback on this project. Callers would be directed to either the project team if had specific questions about the project or directed to the community engagement team for capturing feedback.

Promotional channels

To maximise engagement for the engagement, the following communication channels were used to reach the community and trigger awareness.

Ipswich City Council social media

Posts were shared on Meta, Google and Snapchat for raising awareness of the project and encourage community to share their feedback. An example social media image can be seen in Appendix 3.

Social Media Channel	Date of posting	Reach ²	Clicks ³
Meta	1 September - 3 October 2025	41,064	1,918
Meta	17 September – 3 October 2025	30,479	948
Google	1 September – 3 October 2025	NA	5,999
Snapchat	1-14 September 2025	6,116	661

Print media

Throughout the engagement period, there were 9 mentions of the opportunity in printed media to provide feedback on this project. An example print media article can be seen in Appendix 4.

Print Media	Date of publication
Ipswich in Autumn	10 March 2025
Ipswich in Spring	17 August 2025
60 and Better	1 September 2025
Local Ipswich News	8 September 2025 and 29 September 2025
Ipswich West Moreton Today	15 September 2025 and 6 October 2025
Ipswich Tribune	22 September 2025 and 13 October 2025

Shape Your Ipswich campaigns

Two email campaigns were sent out via Shape Your Ipswich. The first campaign was sent on 1 August 2025 and was sent out to Shape Your Ipswich members following the project page, Resource Recovery Experience. This campaign was sent to a total of 75 members, of which 54 (72%) opened the email.

² Total number of times a social media post was viewed.

³ Total number of times a URL in a social media post was clicked.

The second campaign was sent on 1 October 2025. This was part of a broader newsletter covering multiple projects that have recent updates or opportunities for community to engage. This campaign was sent to a total of 4,181 members, of which 1,639 (39.2%) opened the email.

Ipswich City Council: Recycling landing page

The [Recycling](#) page on council’s primary website featured content highlighting the opportunity to provide feedback including a hyperlink to the Shape Your Ipswich page, and an embedded version of the online survey. This ran between 4 September 2025 and 3 October 2025. During this period, 5,891 viewed the page.

Incentives

In addition to the promotional channels used to share the engagement, community members were incentivised to participate for the chance to win one of four \$100 e-gift vouchers.

Overall, these activities led to 2,499 views of the Shape Your Ipswich page and 1,276 contributions throughout the engagement as outlined in the table below.

Engagement Channels	Contributions ⁴
Shape Your Ipswich	1,034
Hard copy surveys	0
Community engagement events	207
Email	0
Phone	35
Total	1,276

WHO ENGAGED

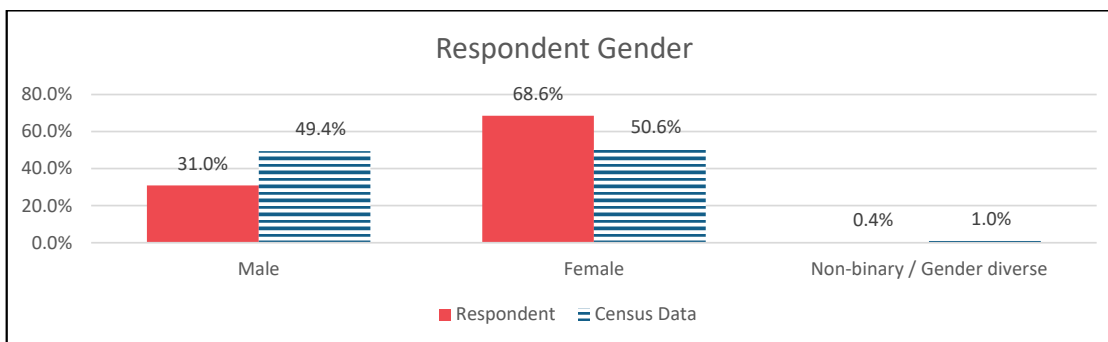
Where reasonable, demographic data was captured as part of engagement activities. Data has been compared with the Ipswich population based on 2021 census data. Where no relevant census data was found, no comparison has been made.

Gender

⁴ Total number of individuals who submitted feedback per engagement channel. Noting individuals may be counted multiple times if submitting multiple submissions.

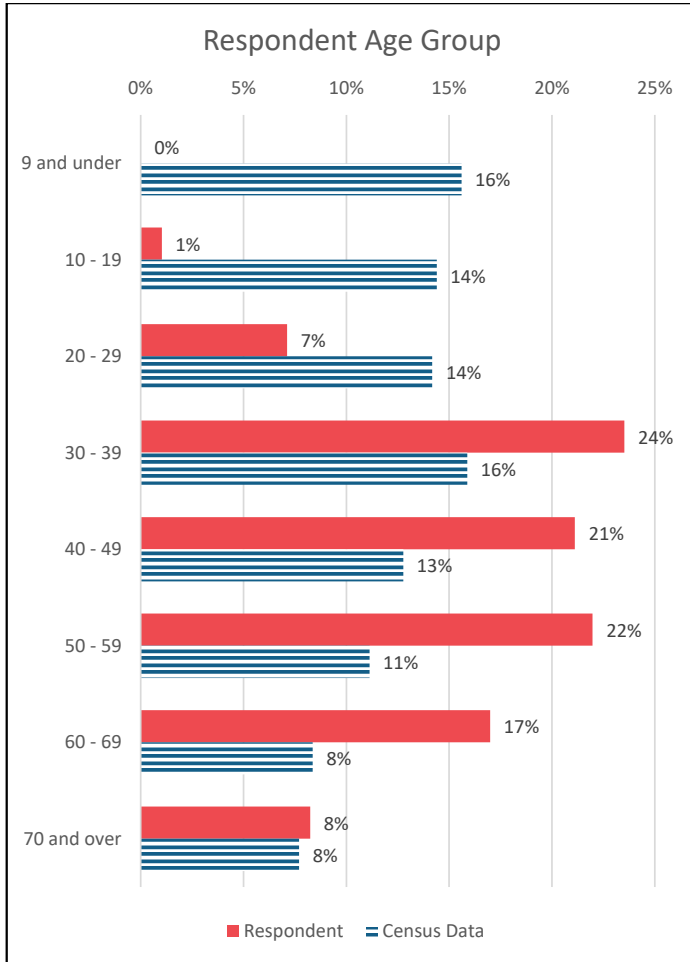


All gender categories were represented among survey respondents, with the respondent rate somewhat more weighted towards females (68.6%).



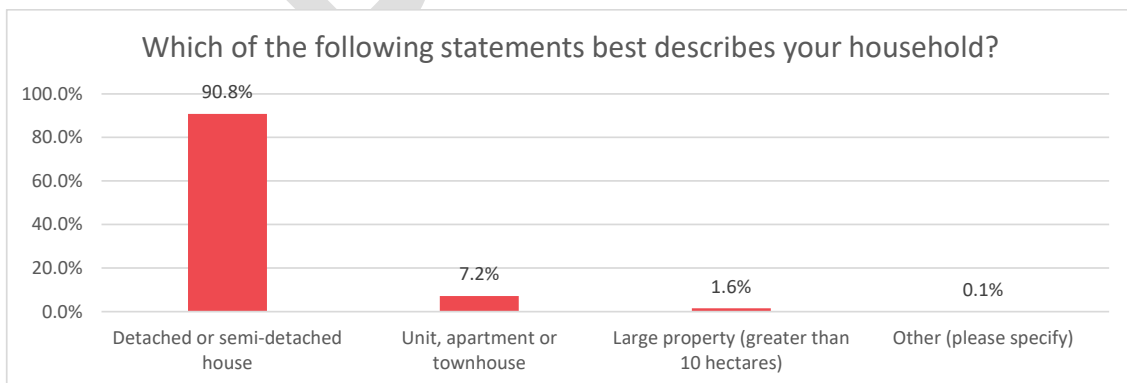
Age

Respondents aged 30 and older were well represented. Those aged 20-29 were somewhat underrepresented, however, still captured a reasonable sample size. No specific engagement channels targeted younger age groups directly, which has resulted in feedback from age groups 19 and younger not considered representative.



Place of residence

A significant portion of respondents live in a detached or semi-detached house (90.8%). While census data categorises place of residence differently, this tends to align with most Ipswich community members residing in a ‘separate house’ (87.5%).

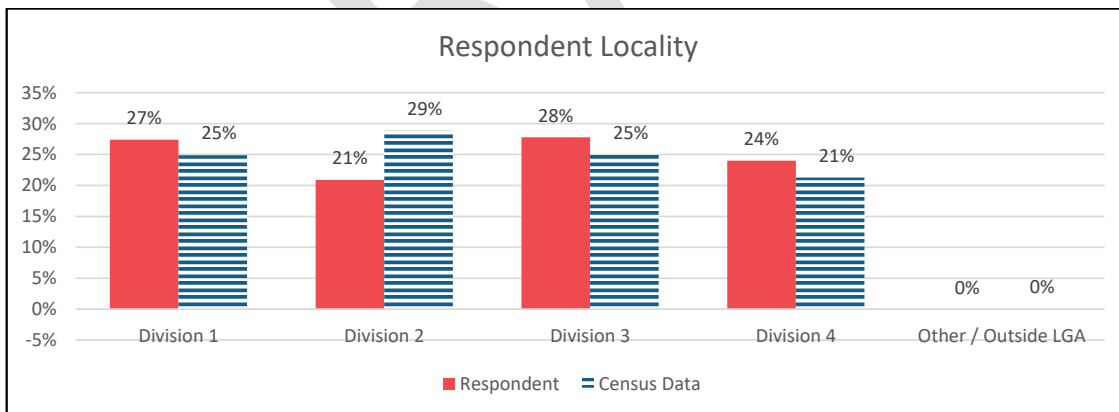




Locality

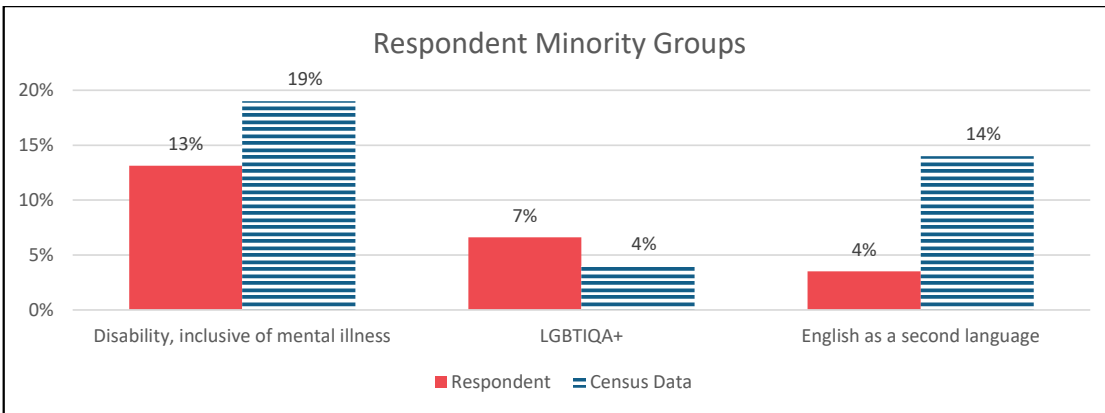
Respondents reflected good representation of all four divisions. In total, 67 suburbs were represented:

- Augustine Heights
- Barellan Point
- Basin Pocket
- Bellbird Park
- Blacksoil
- Blackstone
- Booval
- Brassall
- Brookwater
- Bundamba
- Calvert
- Camira
- Churchill
- Chuwar
- Coalfalls
- Collingwood Park
- Deebing Heights
- Dinmore
- East Ipswich
- Eastern Heights
- Ebbw Vale
- Ebenezer
- Flinders View
- Gailes
- Goodna
- Haigslea
- Ipswich
- Ironbark
- Karalee
- Karrabin
- Lanefield
- Leichhardt
- Lower Mount Walker
- Marburg
- Moores Pocket
- Mount Marrow
- Muirlea
- Mutdapilly
- Newtown
- North Booval
- North Ipswich
- One Mile
- Pine Mountain
- Purga
- Raceview
- Redbank
- Redbank Plains
- Ripley
- Riverview
- Rosewood
- Sadliers Crossing
- Silkstone
- South Ripley
- Spring Mountain
- Springfield
- Springfield Central
- Springfield Lakes
- Thagoona
- The Bluff
- Tivoli
- Walloon
- West Ipswich
- White Rock
- Willowbank
- Woodend
- Wulkuraka
- Yamanto



Minority groups

All surveyed minority groups were represented as part of engagement, with reflective numbers for people identifying as LGBTIQ+ or having a disability, inclusive of mental illness. People who speak English as a second language were underrepresented, with only 4% of respondents selecting this.

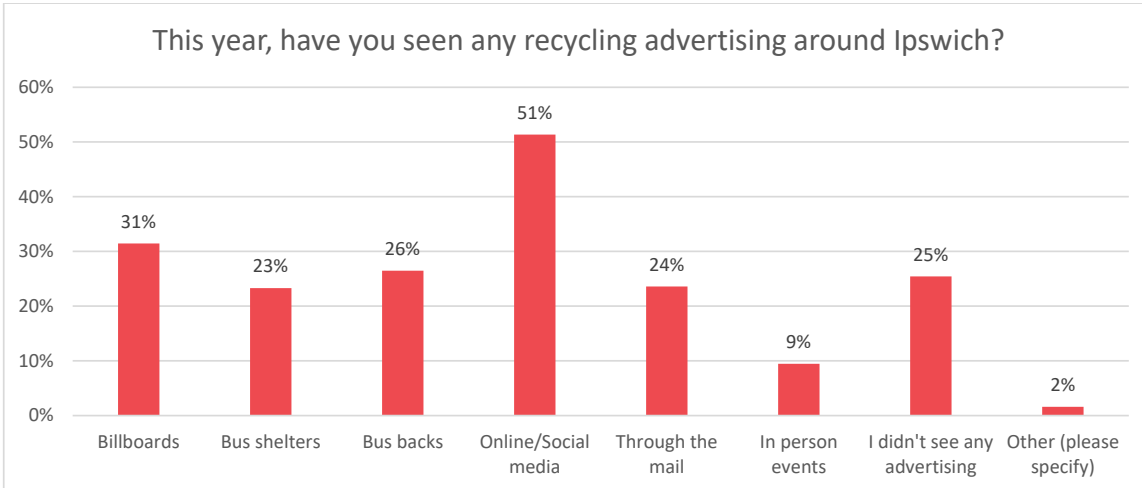


WHAT THE COMMUNITY TOLD US

A summary of community engagement feedback received has been provided below. To help identify behaviour changes in the community since phase 1 of engagement, questions that were repeated across both phases showcase results in a graph format from both phase 1 and 2 for direct comparison.

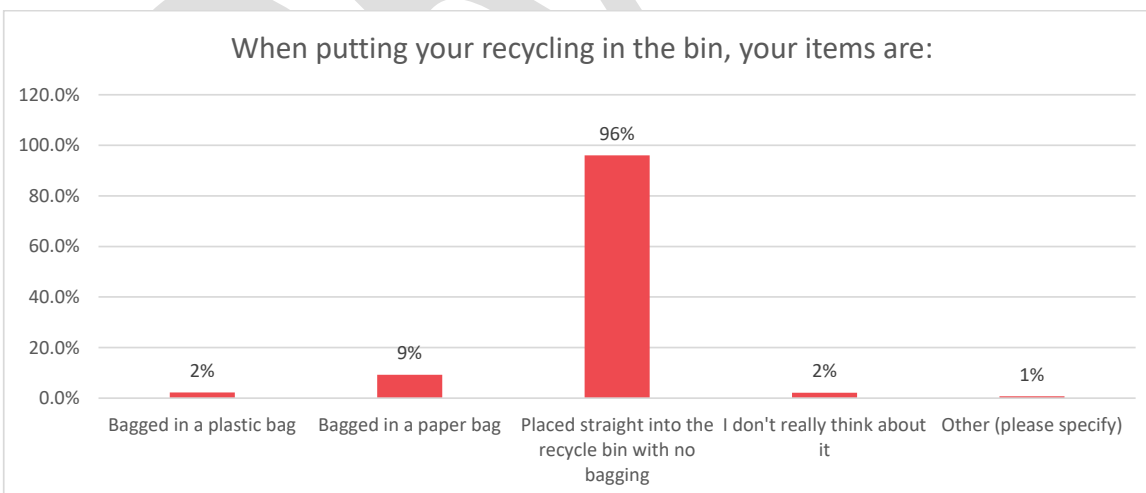
This year, have you seen any recycling advertising around Ipswich?

1,069 respondents provided an answer to this question. Respondents could select multiple answers. This question was an addition to the survey as part of phase 2 engagement to capture insights into the effectiveness of educational campaigns that had ran since phase 1 of engagement. Overall, advertising efforts were seen by approximately 75% of respondents, most commonly through online/social media channels (51%). Of those who selected 'Other', comments typically indicated they had seen advertisements but could not recall where or had not taken notice of advertisements. Some comments identified noticing advertisements through additional channels including at resource recovery centres, on bins and on garbage trucks. It is noted these additional advertisements were part of a separate resource recovery campaign.



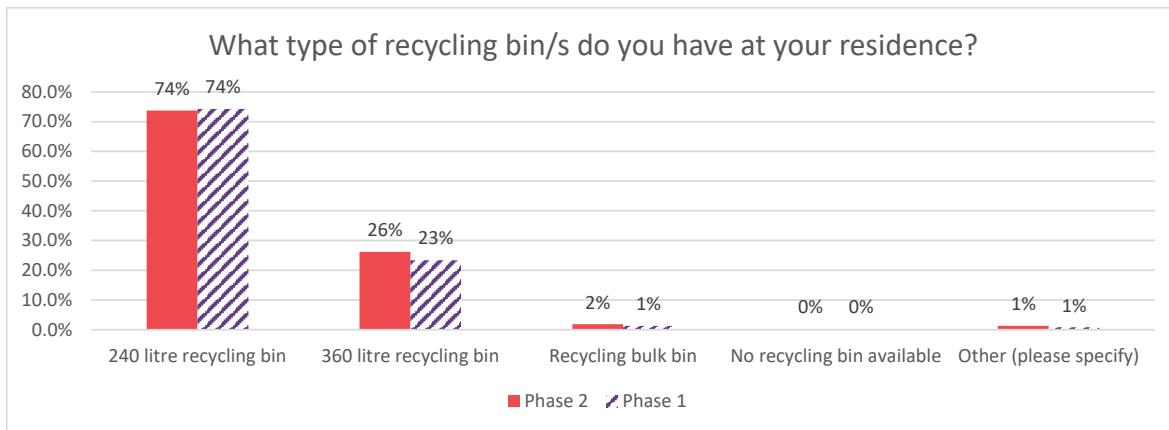
When putting your recycling in the bin, your items are:

1,069 respondents provided an answer to this question. Respondents could select multiple answers. This question was an addition to the survey as part of phase 2 engagement to capture insights into the effectiveness of educational campaigns around whether plastic bags can be placed into the recycling bin. 96% stated they placed straight into the recycling bin with no bagging and 9% bagged in a paper bag, indicating strong community awareness on appropriate recycling practices to avoid contamination.



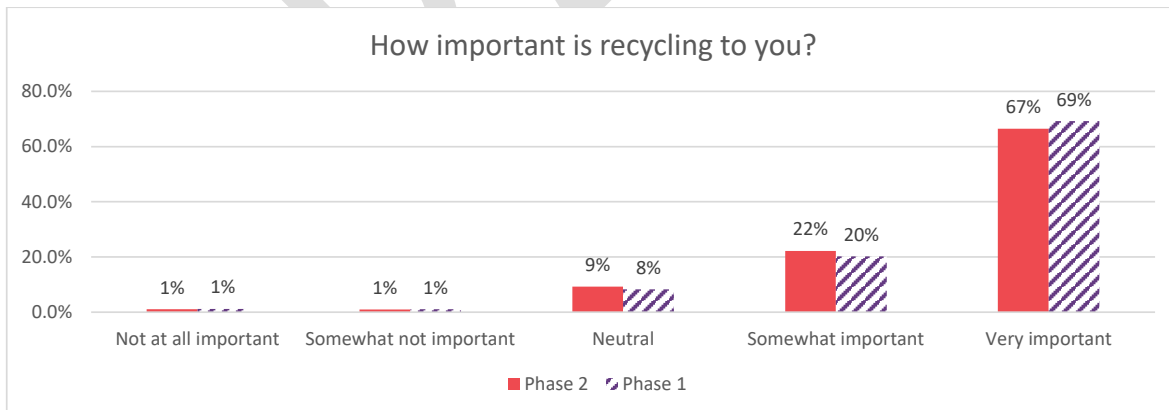
What type of recycling bin/s do you have at your residence?

1,069 respondents provided an answer to this question. As this question was multi-choice, a small number of respondents selected more than one answer. Similar to phase 1, most respondents have a 240 litre recycling bin at their residence (74%). Of those who selected 'Other', 93% referenced the Garden Organics (GO) bin.



How important is recycling to you?

1,069 respondents provided an answer to this question. The data continues to indicate most respondents consider recycling to be either somewhat important (22%) or very important (67%). While numbers have shifted slightly since phase 1, none are of significance. This is likely to reflect sentiment in the community has remained consistent between phase 1 and 2 of engagement.



Over the past 6 months, which of the following recycling solutions have you used?

While feedback compared with phase 1 has remained similar, there are signs of increased awareness and usage of most recycling solutions. In several categories, feedback indicates slight behaviour changes, with increased usage of some recycling solutions. This is particularly evident for:

- Battery collection bins (usage shifted from 27% to 38%)
- Charity and second-hand stores or donation bins (usage shifted from 70% to 74%).



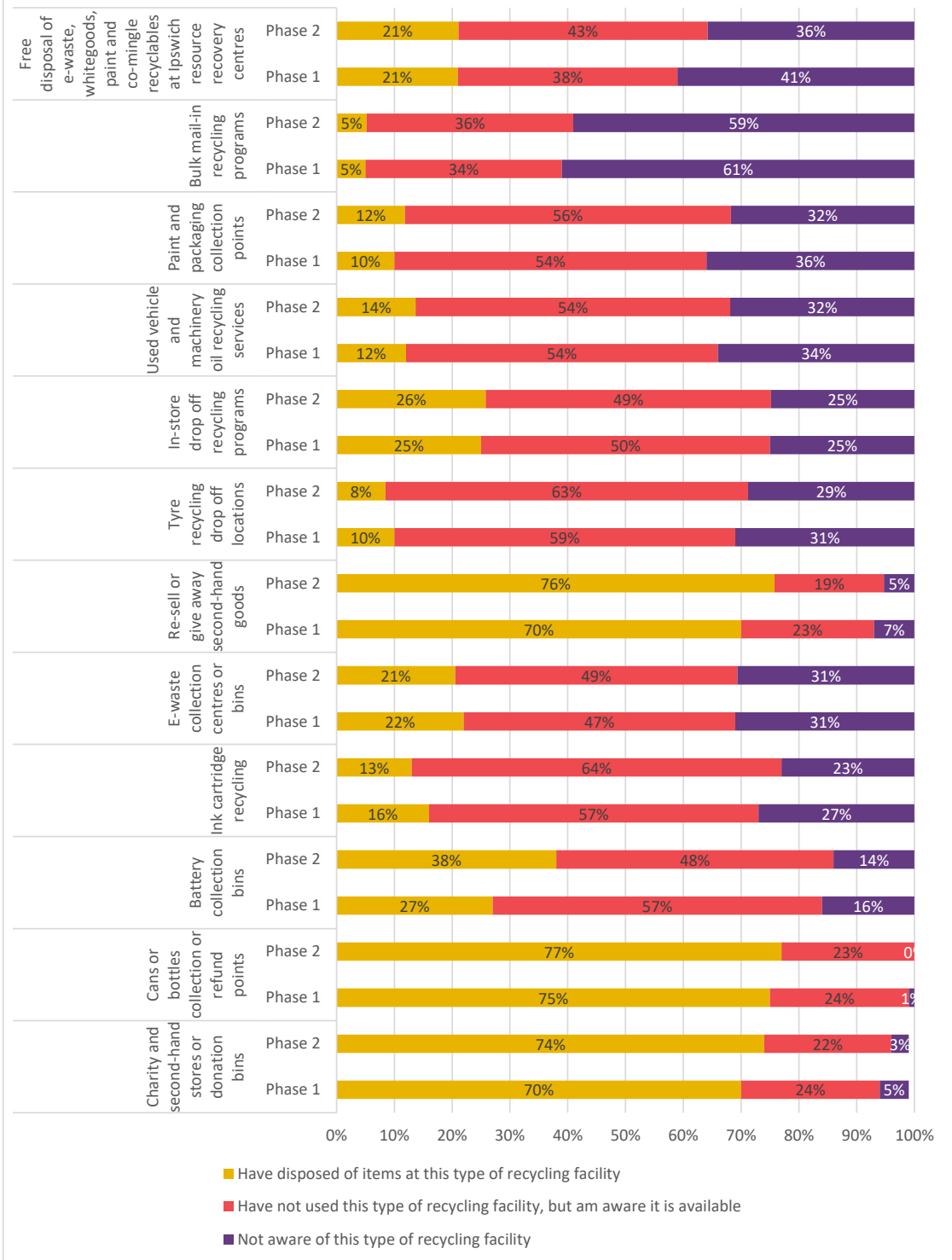
Across all recycling solutions, awareness has either remained the same or improved. Recycling solutions which have seen the greatest improvement in community awareness since phase 1 are:

- Free disposal of e-waste, whitegoods, print and co-mingle recyclables at Ipswich resource recovery centres (community unaware shifted from 41% to 36%)
- Ink cartridge recycling (community unaware shifted from 27% to 23%)
- Paint and packaging collection points (community unaware shifted from 36% to 32%).

DRAFT



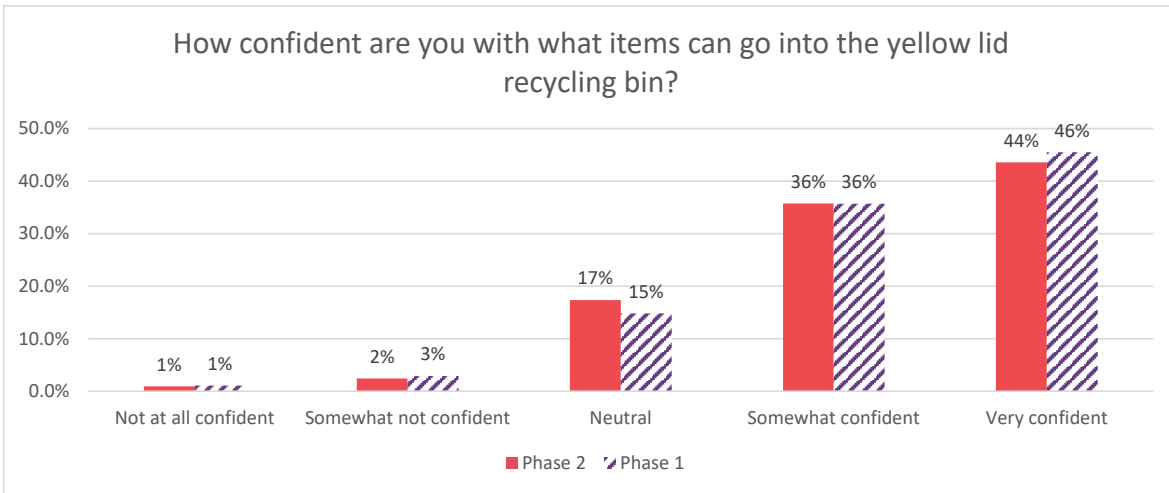
Over the past 6 months, which of the following recycling solutions have you used?





How confident are you with what items can go into the yellow lid recycling bin?

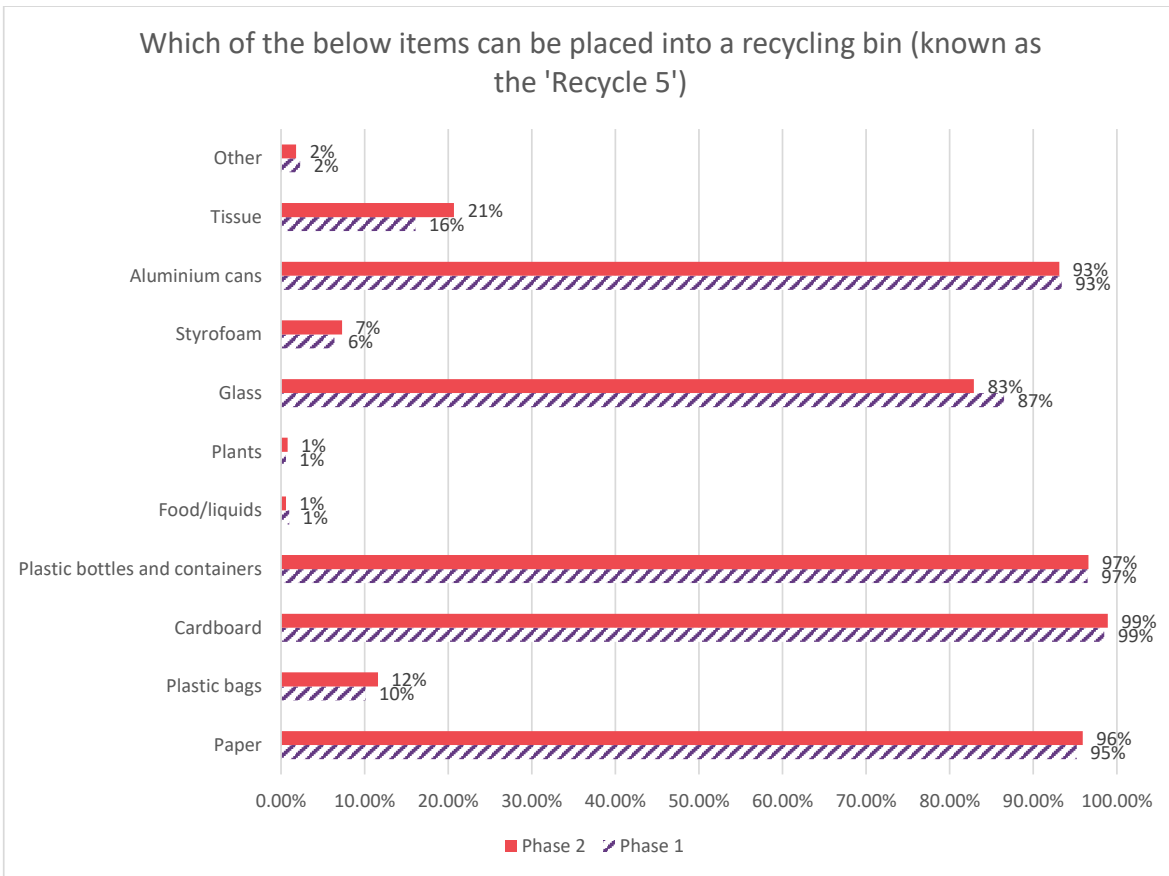
1,083 respondents provided an answer to this question. The data continues to indicate most respondents consider themselves somewhat confident (36%) or very confident (44%). While numbers have shifted slightly since phase 1, none are of significance and therefore likely to reflect sentiment in the community has remained consistent between phase 1 and 2 of engagement.



Which of the below items can be placed into a recycling bin (known as the ‘Recycle 5’)?

1,069 respondents provided an answer to this question. While numbers have shifted slightly since phase 1, most are not of significance and therefore likely to reflect sentiment in the community has remained consistent between phase 1 and 2 of engagement. The most significant change has been community’s perception on whether tissue can be placed into recycling bins, increasing from 16% to 21%. Of those who selected ‘Other’, most provided examples of products that fit within each of the Recycle 5 Categories. It is noted that in comparison to phase 1, example products provided were more consistently correct in phase 2. In addition, respondents provided insights into recycling practices, including:

- roll aluminium into large ball to recycle
- check for recycling logo
- clean containers before recycling.



Which barriers prevent your household from recycling?

1,069 respondents provided an answer to this question. While numbers have shifted slightly since phase 1, changes are not significant and therefore likely reflects that sentiment in the community has remained consistent between phase 1 and 2 of engagement. Of those who selected 'Other', the same themes were identified as were in phase 1, as outlined below.

Theme	Detail
No barriers	<p>Comments indicated very few or no barriers, with comments typically mentioning:</p> <ul style="list-style-type: none"> • Already recycle everything they can • Confident in recycling processes • Want to do their part
Recycling accessibility and scope	<p>Comments indicated a desire to improve recycling accessibility and scope, with comments such as:</p> <ul style="list-style-type: none"> • Interest in expanding accepted recyclable materials in yellow bin, particularly soft plastics • Additional services to improve accessibility of recycling items such as e-waste, paint, batteries, ink cartridges

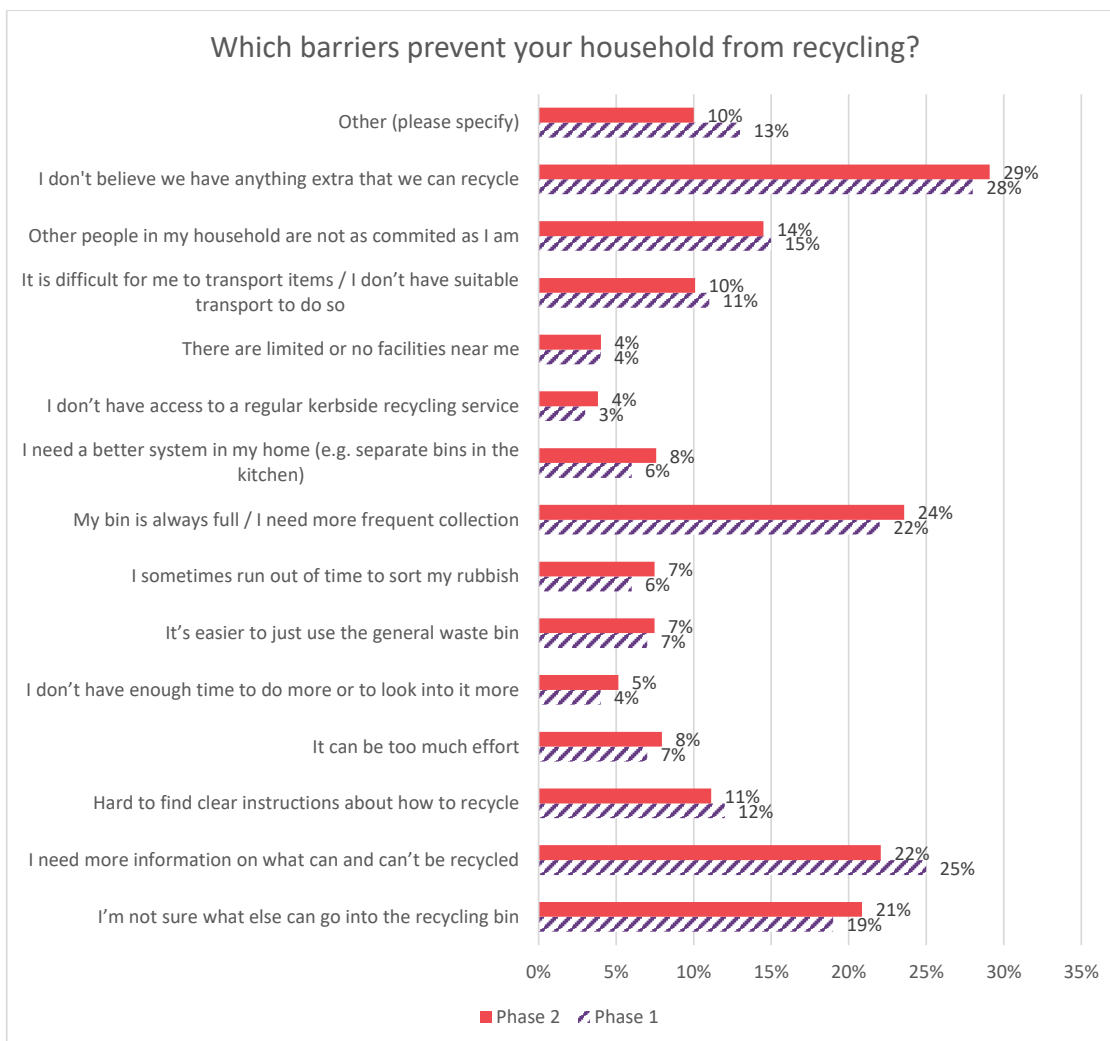


	<ul style="list-style-type: none"> • Mobility constraints reducing ability to use recycling solutions
Education opportunities	<p>Comments indicated uncertainty/confusion for themselves or other members in their household in recycling practices, such as:</p> <ul style="list-style-type: none"> • Younger family members still learning • Confusion on cleaning requirements before recycling • Conflicting and/or confusing information <p>Some comments mentioned the Ipswich Bin app as a helpful resource when unsure.</p>
Distrust in process	<p>Comments indicated distrust in the process, with comments including:</p> <ul style="list-style-type: none"> • Perception all waste is taken to a general pit and not recycled • Inconsistent collection of household bins
Cost	<p>Comments referenced costs, with comments suggesting fees to utilise the resource recovery centres are too high. Feedback suggested there is no incentive to spend time sorting waste at resource recovery centres if having to pay full fee/rates costs anyway.</p>

Other comments suggested there was no perceived value in recycling, had misconceptions around cost and processing or felt their efforts made little difference when others in the community don't try.

Quotes from respondents include:

- "There are no barriers to recycling - I even wash out my cans and bottles to help - I hope do my little bit to save the environment. Thank you."
- "I'm restricted by what a yellow bin can accept. I could recycle more, if there were more types of recycling bins /mobile recycling services, available at our homes."
- "I see my neighbours recycle bins full of general waste and know the truck would be contaminated."
- "It's not easy to take paint, batteries, ink cartridges to recycle/ disposal places. If it's at the local dump, I don't want to pay the \$18 Just to do that!"



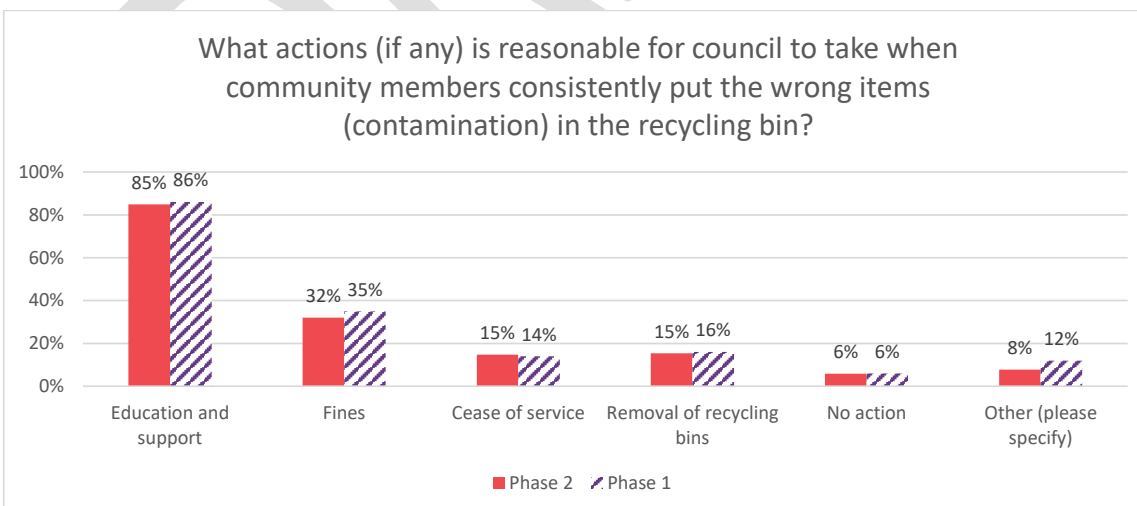
What actions (if any) are reasonable for council to take when community members consistently put the wrong items (contamination) in the recycling bin?

1,069 respondents provided an answer to this question. Community sentiment has remained consistent since phase 1, with a strong preference towards education and support (85%). Of those who selected 'Other', similar themes were identified to phase 1, as outlined below.

Theme	Notes
Education	<p>Comments were very supportive of education initiatives, with suggestions including:</p> <ul style="list-style-type: none"> • Use this approach as the first action • Individual education – tag contaminated bins, in person conversations, written warnings, mandatory courses

Item 2 / Attachment 1.

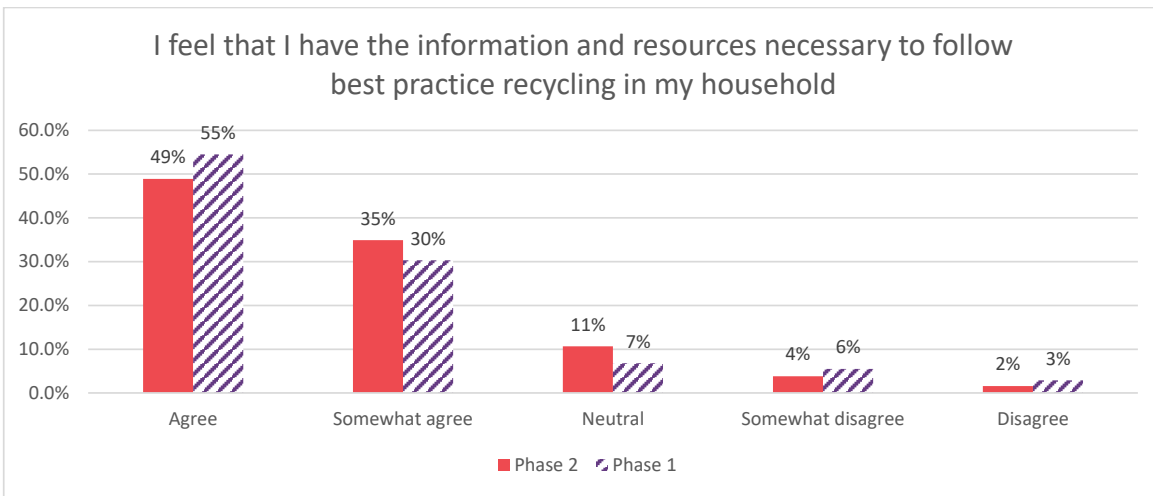
	<ul style="list-style-type: none"> Widespread education – bin stickers, adverts in mail, council website.
Fines	<p>Comments were generally supportive of fines or other types of financial penalties, with comments such as:</p> <ul style="list-style-type: none"> Used once educational solutions have had no impact/sufficient evidence to confirm household is contaminating bin and not a third party Add additional fees to rates notice for repeat offenders as they contribute more to general waste costs
Cease of service/removal of recycling bins	<p>Comments related to cease of service or removal of recycling bins were somewhat mixed, with comments such as:</p> <ul style="list-style-type: none"> Supportive of approach as a last resort Concerns of illegal dumping elsewhere if household service no longer available Mixed sentiment around removing just the yellow bin or all bins Considered a temporary consequence which can be reverted once behaviour changes are observed
Rewards and incentives	<p>Comments suggested use of incentives and rewards to encourage correct usage of recycling bins, such as:</p> <ul style="list-style-type: none"> Reduced costs to using other council services Competitions or other rewards for compliant bin households
Other actions	<p>Other actions suggested included:</p> <ul style="list-style-type: none"> Different bin (smaller/different colour) to identify repeat offenders Invest council budget in developing new service to assist in sorting waste Build infrastructure to convert waste into energy





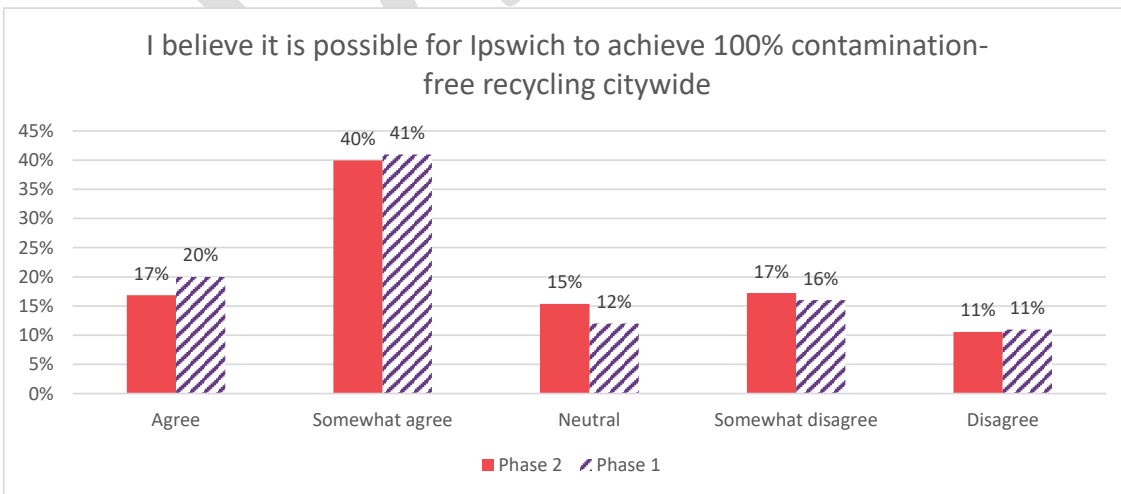
I feel that I have the information and resources necessary to follow best practice recycling in my household.

1,069 respondents provided an answer to this question. While numbers have shifted slightly since phase 1, most are not significant and therefore likely reflect sentiment in the community has remained consistent between phase 1 and 2 of engagement. Based on this, the majority (84%) either agree or somewhat agree that they have the information and resources necessary to follow best practice recycling.



I believe it is possible for Ipswich to achieve 100% contamination-free recycling citywide.

1,069 respondents provided an answer to this question. While numbers have shifted slightly since phase 1, most are not significant and therefore likely reflect sentiment in the community has remained consistent between phase 1 and 2 of engagement. While somewhat mixed responses, the majority (57%) either agree or somewhat agree that it is possible for Ipswich to achieve 100% contamination-free recycling citywide.



**What information and resources would support your household in following best practice recycling?
Consider how council, businesses, neighbours, or others may be able to assist.**

303 respondents provided an answer to this question. Comments aligned with sentiment captured in phase 1, with the key themes focusing on education and awareness, infrastructure and access, incentives and penalties, and behavioural change.

Theme	Notes
Education and awareness	<p>Respondents emphasised the need for better education and awareness around recycling. Suggestions included:</p> <ul style="list-style-type: none"> • Educational resources included a strong call-out for information bin stickers. Other resources included fridge magnets, pamphlets, TV ads, social media campaigns and videos • School and community programs to build long-term habits • Simplified and multilingual resources for greater community understanding • Collaborate with businesses such as real estate agencies to encourage recycling and spread awareness to new residents • Value the Bin App as a source of information
Infrastructure and access	<p>Respondents noted that more or improved infrastructure would support better recycling practices. Comments included:</p> <ul style="list-style-type: none"> • Increased collection frequency for recycling and green bins, particularly in Summer • Requests for greater bin space (larger bins, more bins) • Improve accessibility of disposing of bulky and hard-to-recycle items such as return of previous kerbside collection • New resource recovery centres closer to residents • More standardised processes across councils and product packaging labels
Incentives and penalties	<p>Respondents suggested using incentives and penalties to encourage recycling. Ideas included:</p> <ul style="list-style-type: none"> • Council-run competitions or recognition programs • Cost reductions for ongoing compliance such as tip vouchers, rate reductions or refunds • Fines for repeated contamination or misuse of bins somewhat supported for both households and businesses • Greater regulation of materials used by businesses
Behavioural change	<p>Respondents referenced behavioural change. Comments noted:</p>



	<ul style="list-style-type: none">• Emphasis on habit formation, especially through children• Requests for simple, repetitive messaging (e.g. rhymes, jingles).• Recognition that understanding the “why” behind recycling and evidence of the positive outcomes• Suggestions to make recycling fun, including DIY reuse ideas and garden applications.
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Quotes from respondents include:

- “Update stickers on top of bins, easy to read and current to recycling, QR code on red bin for people that may want to know where they can get rid of things like batteries and other things that can be recycled.”
- “Work with local businesses including Woolies etc to address packaging and advocate state and federal to regulate.”
- “Side walk collection to return to Ipswich not the blue bags.”
- “More education about recycling and what can be recycled. Most people think that recycling doesn't actually get recycled so they don't bother.”
- “School based education for kids. They'll bring this information home to reinforce.”
- “Perhaps a mailout or flyer or email clearly stating what waste belongs in each bin, repeated on a 6 monthly basis until improvement is evident.”
- “People remember a good jingle or rhyme! "If it's flooded, forget it" or "slip slop slap".”
- “Option to upgrade recycling bin size when less than house of four. I purposely buy supplies online with sustainable/recycling packaging, and bring home recycling items when out and about.”

FINDINGS

Review and analysis of the data from all engagement activities identified the following key findings from the community.

- Overall, advertising efforts were seen by approximately 75% of respondents, most commonly through online/social media channels (51%).
- 96% stated they placed recyclable waste straight into the recycling bin with no bagging and 9% bagged in a paper bag, indicating strong community awareness on appropriate recycling practices to avoid contamination. It is noted however, 12% still believed plastic bags are accepted in recycling bins.
- Feedback throughout the survey indicated support for further education. The most popular request was for bin stickers, although other resources were welcomed. Comments also suggested some form of reward system may provide further motivation for behavioural change.
- While sentiment remained similar across phase 1 and 2, there were incremental shifts noted in the awareness and usage of the following resource recovery solutions:
 - Battery collection bins (usage shifted from 27% to 38%)
 - Charity and second-hand stores or donation bins (usage shifted from 70% to 74%).
 - Free disposal of e-waste, whitegoods, print and co-mingle recyclables at Ipswich resource recovery centres (community unaware shifted down from 41% to 36%)
 - Ink cartridge recycling (community unaware shifted down from 27% to 23%)
 - Paint and packaging collection points (community unaware shifted from 36% to 32%).

Findings as outlined in this report are to be shared publicly via Shape Your Ipswich, along with relevant project updates to show how the community's feedback has shaped this project.

The information may be used to inform next steps for this project.



APPENDIX

APPENDIX 1 – RESOURCE RECOVERY EXPERIENCE SURVEY

01. How important is recycling to you?

Tick one answer only	
<input type="checkbox"/>	Very important
<input type="checkbox"/>	Somewhat important
<input type="checkbox"/>	Neutral
<input type="checkbox"/>	Somewhat unimportant
<input type="checkbox"/>	Cans or bottles collection or refund points

02. What type of recycling bin/s do you have at your residence?

Tick all that apply	
<input type="checkbox"/>	240 litre recycling bin
<input type="checkbox"/>	360 litre recycling bin
<input type="checkbox"/>	Recycling skip bin
<input type="checkbox"/>	No recycling bin available
<input type="checkbox"/>	Other (please specify)
	<input style="width: 100%; height: 20px;" type="text"/>

03. Over the past 6 months, which of the following recycling solutions have you used?

Tick the description that best fits your experience with each of the listed recycling solutions			
	<i>Have disposed of items at this type of recycling facility</i>	<i>Have not used this type of recycling facility, but am aware it is available</i>	<i>Not aware of this type of recycling facility</i>
Charity and second-hand stores or donation bins			
Cans or bottles collection or refund points			
Battery collection bins			
Ink cartridge recycling			
E-waste collection centres or bins			



Re-sell or give away second-hand goods			
Tyre recycling drop off locations			
In-store drop off recycling programs			
Used vehicle and machinery oil recycling services			
Paint and packaging collection points			
Bulk mail-in recycling programs			
Free disposal of e-waste, whitegoods, paint and co-mingle recyclables at Ipswich resource recovery centres			

04. How confident are you with what items can go into the yellow lid recycling bin?

Tick one answer only	
<input type="checkbox"/>	Very confident
<input type="checkbox"/>	Somewhat confident
<input type="checkbox"/>	Neutral
<input type="checkbox"/>	Somewhat not confident
<input type="checkbox"/>	Not at all confident

05. Which of the below items can be placed into a recycling bin (known as the 'Recycle 5')

Tick all that apply	
<input type="checkbox"/>	Aluminium cans
<input type="checkbox"/>	Cardboard
<input type="checkbox"/>	Food/liquids
<input type="checkbox"/>	Glass
<input type="checkbox"/>	Paper
<input type="checkbox"/>	Plastic bags
<input type="checkbox"/>	Plastic bottles and containers
<input type="checkbox"/>	Plants
<input type="checkbox"/>	Styrofoam
<input type="checkbox"/>	Tissue
<input type="checkbox"/>	Other (please specify)
	<input style="width: 100%;" type="text"/>

06. Which barriers prevent your household from recycling?

Tick all that apply	
<input type="checkbox"/>	I'm not sure what else can go into the recycling bin
<input type="checkbox"/>	I need more information on what can and can't be recycled
<input type="checkbox"/>	Hard to find clear instructions about how to recycle
<input type="checkbox"/>	It can be too much effort
<input type="checkbox"/>	I don't have enough time to do more or to look into it more
<input type="checkbox"/>	It's easier to just use the general waste bin
<input type="checkbox"/>	I sometimes run out of time to sort my rubbish
<input type="checkbox"/>	My bin is always full / I need more frequent collection
<input type="checkbox"/>	I need a better system in my home (e.g. separate bins in the kitchen)
<input type="checkbox"/>	I don't have access to a regular kerbside recycling service
<input type="checkbox"/>	There are limited or no facilities near me
<input type="checkbox"/>	It is difficult for me to transport items / I don't have suitable transport to do so
<input type="checkbox"/>	Other people in my household are not as committed as I am
<input type="checkbox"/>	I don't believe we have anything extra that we can recycle
<input type="checkbox"/>	Other (please specify)
<input style="width: 100%; height: 20px;" type="text"/>	

07. What actions (if any) is reasonable for council to take when community members consistently put the wrong items (contamination) in the recycling bin?

Tick all that apply	
<input type="checkbox"/>	Education and support
<input type="checkbox"/>	Fines
<input type="checkbox"/>	Cease of service
<input type="checkbox"/>	Removal of recycling bins
<input type="checkbox"/>	No action
<input type="checkbox"/>	Other (please specify)
<input style="width: 100%; height: 20px;" type="text"/>	

08. This year, have you seen any recycling advertising around Ipswich?

Tick all that apply	
<input style="width: 100%; height: 15px;" type="text"/>	



<input type="checkbox"/>	Billboards
<input type="checkbox"/>	Bus shelters
<input type="checkbox"/>	Bus backs
<input type="checkbox"/>	Online/social media
<input type="checkbox"/>	Through the mail
<input type="checkbox"/>	In person events
<input type="checkbox"/>	I didn't see any advertising
<input type="checkbox"/>	Other (please specify) <input type="text"/>

09. When putting your recycling in the bin, your items are:

Tick one answer only	
<input type="checkbox"/>	Bagged in a plastic bag
<input type="checkbox"/>	Bagged in a paper bag
<input type="checkbox"/>	Placed straight into the recycle bin with no bagging
<input type="checkbox"/>	I don't really think about it
<input type="checkbox"/>	Other (please specify) <input type="text"/>

10. I feel that I have the information and resources necessary to follow best practice recycling in my household

Tick one answer only	
<input type="checkbox"/>	Agree
<input type="checkbox"/>	Somewhat agree
<input type="checkbox"/>	Neutral
<input type="checkbox"/>	Somewhat disagree
<input type="checkbox"/>	Disagree

11. What information and resources would support your household in following best practice recycling? Consider how council, businesses, neighbours, or others may be able to assist.

12. I believe it is possible for Ipswich to achieve 100% contamination-free recycling citywide

Tick one answer only	
<input type="checkbox"/>	Agree
<input type="checkbox"/>	Somewhat agree
<input type="checkbox"/>	Neutral
<input type="checkbox"/>	Somewhat disagree
<input type="checkbox"/>	Disagree

13. How do you think council could better support, inspire or guide the community to follow best practice recycling?

14. Thinking about your experience with this engagement, how easy or difficult was it to:

Tick the description that best fits your experience with each of the stages of engagement					
	<i>Very easy</i>	<i>Somewhat easy</i>	<i>Somewhat hard</i>	<i>Very hard</i>	<i>Unsure/Not applicable</i>
Find out about the opportunity to have your say					
Understand what the project is about					
See how community feedback might be used in council decisions					
Share your thoughts or feedback					
Understand the community engagement findings (from the April Resource Recovery Survey)					

15. Please share any comments about council's engagement activities

Item 2 / Attachment 1.



16. Which of the following statements best describes your household?

Select one answer only	
<input type="checkbox"/>	Detached or semi-detached house
<input type="checkbox"/>	Unit, apartment or townhouse
<input type="checkbox"/>	Large property (greater than 10 hectares)
<input type="checkbox"/>	Other (please specify) <input type="text"/>

17. Gender

Select one answer only	
<input type="checkbox"/>	Male
<input type="checkbox"/>	Female
<input type="checkbox"/>	Other identity

18. Year of birth

19. Relationship to Ipswich

Tick all that apply	
<input type="checkbox"/>	Work in Ipswich
<input type="checkbox"/>	Live in Ipswich
<input type="checkbox"/>	Visit Ipswich
<input type="checkbox"/>	Own a business in Ipswich
<input type="checkbox"/>	Pay rates in Ipswich
<input type="checkbox"/>	Other (please specify) <input type="text"/>

20. Which suburb do you live in?

21. Cultural background



22. Access, equity and inclusion. Do you identify as any of the following?

Tick all that apply	
<input type="checkbox"/>	A person with a disability, inclusive of mental illness
<input type="checkbox"/>	A person identifying as LGBTIQ+
<input type="checkbox"/>	A person speaking English as a second language
<input type="checkbox"/>	None of the above

23. Thank you for completing this survey. If you would like to go into the prize draw for the chance to win one of four \$100 e-gift vouchers, please provide your email so we can contact you if you are a winner.

DRAFT

APPENDIX 2 – COMMUNITY ENGAGEMENT EVENT PHOTOS



APPENDIX 4 – SOCIAL MEDIA POST



APPENDIX 3 – PRINT MEDIA

Is this the question of our time?
To recycle or not to recycle? That is the question.

Forget Shakespeare's famous 'to be or not to be' line. It's a sign of our times that perhaps a more important question right now is 'to recycle or not to recycle'.

Why? Because if we each do our bit to get recycling right we can divert more waste from landfill and help our planet for today and future generations.

Ipswich, along with 26 other councils, is part of a program funded through the Department of the Environment, Tourism, Science and Innovation to support waste reduction, recycling and behaviour change. It's called the Let's Get it Sorted Partnership Program, and in Ipswich the program will include three initiatives designed to improve how yellow lid recycling bins are used.

Council is currently undertaking a citywide educational campaign including a recycling survey, targeted bin-tagging, and a multiple dwelling recycling optimisation trial. What this means for residents is they can

expect to see more information about how to make recycling at home easy.

We all have a role to play in reducing the amount of waste sent to landfill, and if we can, the benefits are significant – including cost savings, reductions in pollution and increased conservation of valuable natural resources.

Keeping materials out of landfill and in use for as long as possible can also have significant economic benefits through what is known as a circular economy – a system where waste is minimised and resource efficiency maximised.

Residents can expect to see more information about what should and should not go in yellow lid recycling bins.

This is about helping residents better understand what goes where when it comes to household bins.

It's a win-win when more waste items are recycled and fewer items end up in landfill – good



for the environment and good for the community.

The benefits of improved rates of recycling are not only important today, but also for generations to come.

An extension of this awareness campaign will be targeted inspections of bins in some areas. Where common mistakes are identified, households will be provided with helpful feedback on simple steps they can take to improve recycling at home.

The multiple dwelling recycling optimisation trial will explore ways to improve recycling in apartment complexes and other multiple dwellings.

Recycling in these sorts of complexes is often more complicated and challenging in large part because most complexes use shared bins. This initiative is supported by the Queensland Government's Recycling and Jobs Fund.

**Plastic bags
RUIN recycling**

Plastic bags cannot be recycled in your yellow lid recycling bin. When disposed incorrectly, they contaminate the recycling load, damage equipment and disrupt the entire recycling process. To do your part, place plastic bags in your red lid general waste bin.

For more information visit ipswich.qld.gov.au/recycling

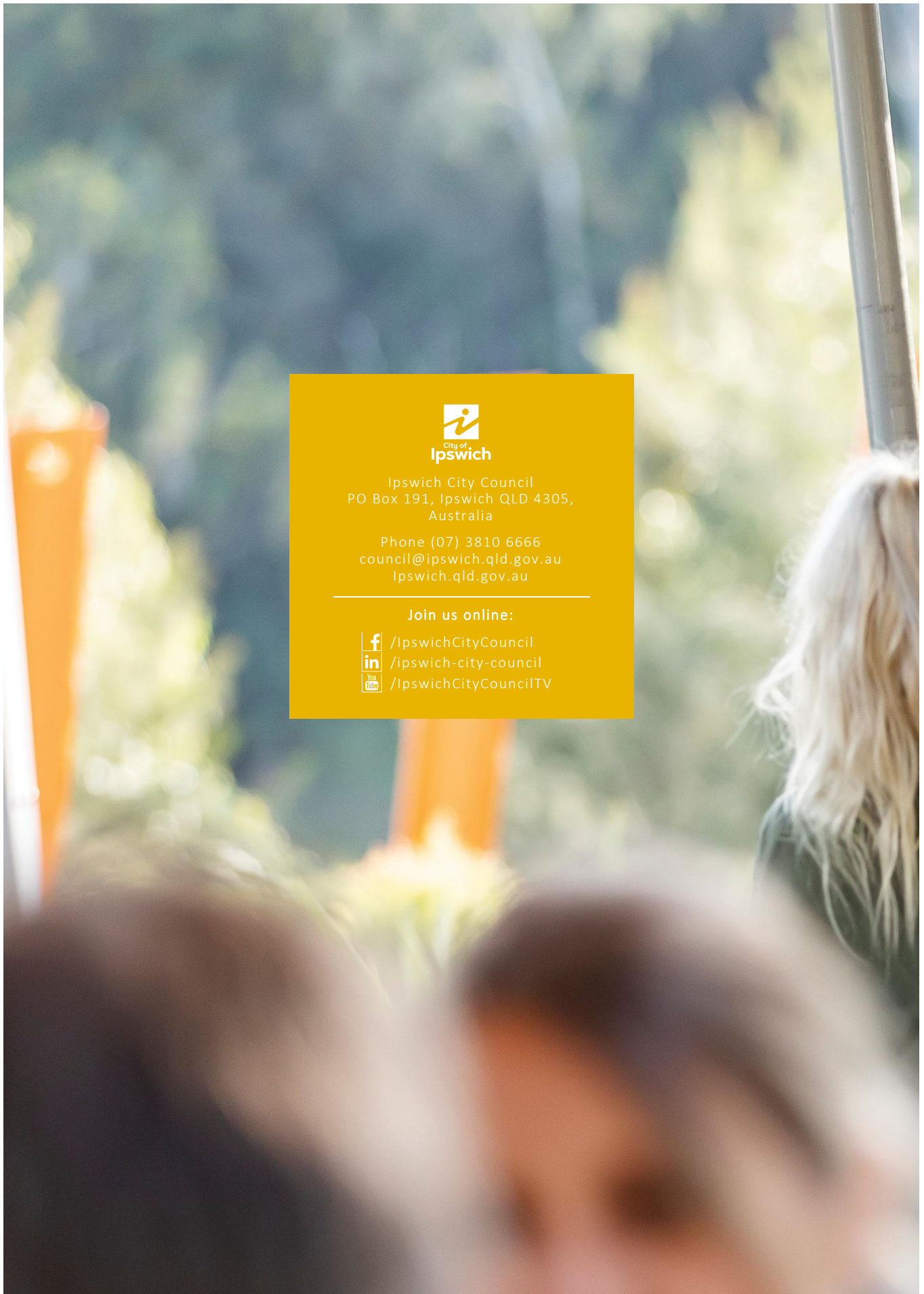
WIN
Complete the Resource Recovery Experience Survey to go into the draw to win 1 of 4 \$500 gift vouchers.*
*Terms and conditions apply.

IPSWICH WASTE SERVICES | LET'S GET IT SORTED

This initiative is supported by the Queensland Government's Recycling and Jobs Fund | Queensland Government



DRAFT



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ITEM: 3

SUBJECT: ENVIRONMENT AND SUSTAINABILITY DEPARTMENT CAPITAL DELIVERY REPORT
JANUARY - MARCH 2026

AUTHOR: EXECUTIVE SUPPORT OFFICER

DATE: 31 MARCH 2026

EXECUTIVE SUMMARY

This is a report concerning the performance of the capital delivery program by the Environment and Sustainability Department for January - March 2026.

RECOMMENDATION

That the report on capital delivery by the Environment and Sustainability Department for January - March 2026 be received and the contents noted.

RELATED PARTIES

There are no known conflicts of interest in relation to this report.

IFUTURE THEME

Natural and Sustainable

PURPOSE OF REPORT/BACKGROUND

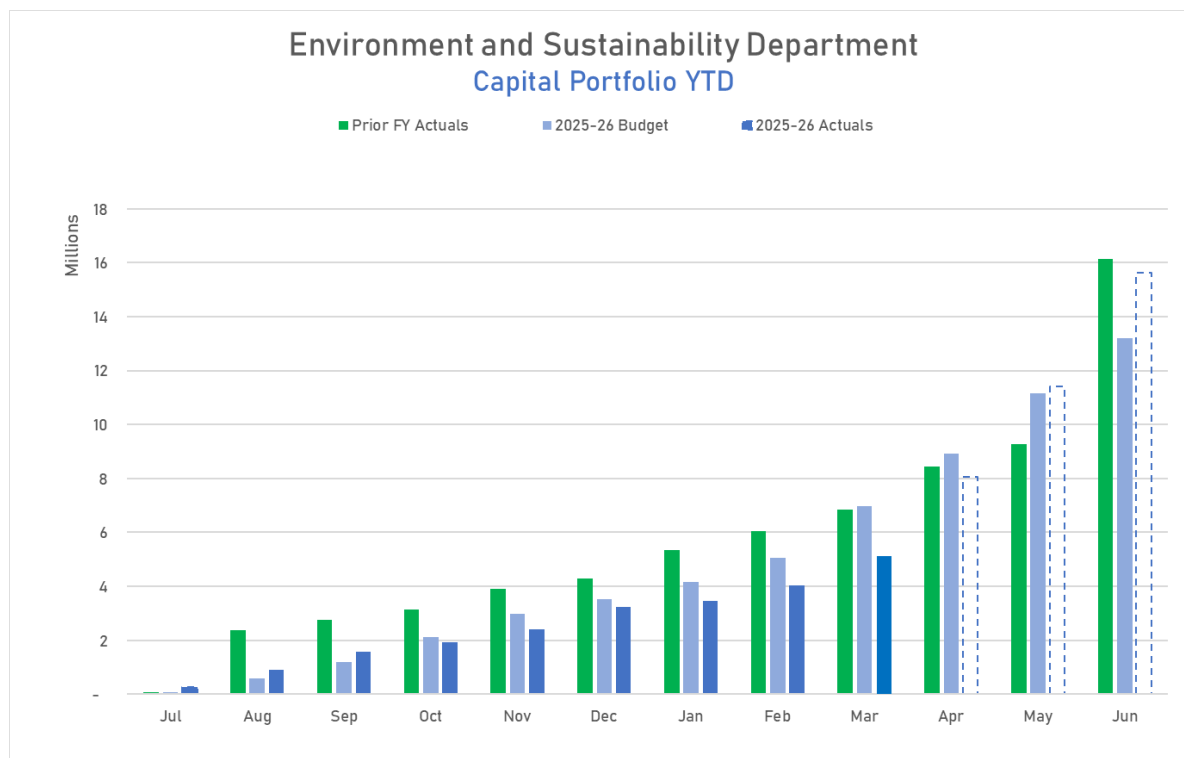
The Environment and Sustainability Department deliver a capital works program that encompasses programs and works related to asset rehabilitation (land management and water quality), disaster and natural hazard management, sustainability (climate resilience and renewable energy), resource recovery and natural environment (environment and stormwater, waterways, Enviroplan and Ti Tree Bioenergy funding).

Through this program, the department delivers integrated environmental, waste, sustainable and resilience services to enhance the quality of life for our community. We aim to enhance Ipswich's liveability, protect its natural assets, and support a clean, green, and climate-resilient city.

The Environment and Sustainability Department incurred an overall expenditure of \$1,138,871 for the quarter, against an adopted baseline budget of \$1,657,250, resulting in a variance of \$ 518,381.

The table below shows the monthly breakdown of the budget, forecast spend, and actual spend for the third quarter of 2025-2026 FY across the complete Environment and Sustainability Capital Program.

E&S Department – Capital Portfolio (YTD)



Under the Environment and Sustainability Program, the capital program is broken up into six programs of work. The table below provides a breakdown of actual, forecast and budgeted spend across each program for the quarter.

CAPEX – Month to Date Spend (March 2026)

E&S Deliverable (March 2026) Capital Program	MTD			Forecast	Variance (Forecast - Actuals)
	Actuals	Budget	Variance (Budget - Actuals)		
Asset Rehabilitation	\$ 88,203	\$ 580,000	\$ 491,797	\$ 370,000	\$ 281,797
Sustainability	\$ -	\$ 140,000	\$ 140,000	\$ 140,000	\$ 140,000
Disaster and Natural Hazard Management	\$ 5,831	\$ -	-\$ 5,831	\$ 295,523	\$ 289,692
Environment	\$ 903,897	\$ 630,250	-\$ 273,647	\$ 834,578	-\$ 69,319
Infrastructure Program	\$ 997,931	\$ 1,350,250	\$ 352,319	\$ 1,640,101	\$ 642,170
Resource Recovery	\$ 140,938	\$ 307,000	\$ 166,062	\$ 200,000	\$ 59,062
Total	\$ 1,138,869	\$ 1,657,250	\$ 518,381	\$ 1,840,101	\$ 701,232

Asset Rehabilitation

Month	Actual Spend	Budgeted Spend
January 2026	\$27,546	\$143,000
February 2026	\$37,075	\$330,000
March 2026	\$88,203	\$580,000

Multiple projects under the Disturbed Land Management (DLM) and Water Quality Rehabilitation (WQR) programs contributed to an overall underspend in actual versus budget.

A contractor has been appointed for the Robelle Domain project and the Bertilia Street Basin Rehabilitation project, with the budget planned to be spent by the end of the financial year. The Woogaroo DLM project will not be completed this financial year due to delays relating to work complexity and resourcing. A review is underway to understand project viability and future budget options.

An updated design is being developed for Brittain's Road Closed Landfill Stormwater Infrastructure Remediation. Project outcomes will need to be reassessed against the updated design.

Works are continuing with the Surprise Ave Erosion Rectification project, with short-term erosion control works complete. Concept design for the long-term solution is now underway.

Disaster and Natural Hazard Management

Month	Actual Spend	Budgeted Spend
January 2026	\$0	\$270,000
February 2026	\$17,442	\$0
March 2026	\$5,831	\$0

The DACN Flood Camera Replacement project and the Low-Cost Flood Monitoring Devices program have commenced with new site locations identified. Council is awaiting approval of permits, with both projects expected to be delivered by the end of the financial year.

Works commenced in March for the Ipswich SES shed replacement, Goodna SES gate upgrade and Karalee School emergency storage replacement projects. These works will be completed by the end of June 2026.

Environment

Month	Actual Spend	Budgeted Spend
January 2026	\$113,188	\$383,000
February 2026	\$382,833	\$508,000
March 2026	\$903,897	\$630,250

The Natural Environment, Stormwater, and Water Recovery programs all experienced variable underspends this quarter. While projects are continuing to progress, delays in procuring contractors and resourcing and capacity constraints to some projects have required project scheduling and phasing to be updated.

Construction has commenced with the Small Creek Naturalisation and Sarah Drive Park Wetland projects. Both projects should be finalised by the end of the financial year. Ironpot Creek Bank Stabilisation Stage 3 has been completed, with the project in the maintenance phase.

Ipswich Nature Centre projects are progressing. Temporary facilities have been established for staff, and contractors are on site. The concrete footpath within the free-flight bird aviary will be constructed while the top half of the centre is closed to complete the boardwalk rebuild. These works will be done between the April and June/July school holiday periods.

The Warrill Creek FB Rehabilitation, Bremer River BST, Brenda Court Stormwater Quality Improvement, Kholo Bridge Reserve Launch and Access Point, and Heit Family Park Wetlands projects will not be delivered this financial year. These projects are being considered for inclusion in the 26/27 budget.

Ti Tree Bioenergy funded projects, including Paynes Road fencing, Mount Forbes Fire Brigade BL and Hard Stand, Heit Park Shade Sail and Perimeter Anti-Vehicle fence and Stallard Park Synthetic Cricket Wicket projects have been completed. Projects expected to be completed by the end of the financial year include Stallard & Henry Bicentennial Parks basketball resurfacing and Wildlife painting on Willowbank Drive.

Completed Enviroplan funded projects include Stirling Road Reserve Signage, Flinders Goolman Conservation Estate Wayfinding signage, Stirling Road Reserve Boundary Fencing, Horse Step-over Spowers Road, Mounting Blocks and Plaque at Hardings Paddock and the Goolman Lookout Upgrade. The Rocky Knoll Lookout signed will be completed by the end of the financial year.

Resource Recovery

Month	Actual Spend	Budgeted Spend
January 2026	\$23,399	\$290,000
February 2026	\$127,821	\$328,000
March 2026	\$140,938	\$307,000

Underspending this quarter can be attributed to multiple projects.

The Southern Resource Recovery Centre (SRRC) and Western Resource Recovery Centre (WRRC) projects are progressing; however, there is likely to be overall underspend for this financial year due to the length of time required for due diligence to inform a decision to progress the SRRC project to Stage 2 and ongoing property discussions for the WRRC project.

The Riverview Resource Recovery Centre Recycle Street project is on track, with procurement of a consultant for the detailed design currently in market. The pit works are

underway with structural steel rust removal and recoating completed, and pit floor delamination repairs underway. A quote has been sought for the litter net repairs.

Limited acquisitions of domestic bins have been required as existing stock is being used up.

Sustainability

Month	Actual Spend	Budgeted Spend
January 2026	\$44,598	\$20,000
February 2026	\$7,197	\$390,000
March 2026	\$0	\$140,000

The Robelle Domain rooftop solar project is continuing. Currently in the design phase with safety assessments being carried out, this project will see the delivery of a 60kW rooftop solar system at the Robelle Domain Café building (adjacent to the lagoon), pending final safety report recommendations.

The Yamanto Depot solar project will not be delivered this financial year due to unforeseen electrical complexity at the site. There has also been a delay in the Grande Avenue Smart Lighting project due to theft of cabling at the project site. Delivery of the project is awaiting confirmation of cabling replacement from the contractor.

Significant project updates

A summary of projects that have progressed significantly or been completed during the quarter is included in Attachment A – Environment and Sustainability Capital Portfolio Updates (Quarter 3) FY25-26.

- Ipswich Nature Centre – Back of House and Boardwalk
- SES Goodna Gate Upgrade
- Riverview RRC Transfer Station Pit Building Rehabilitation

Current phase/ status of projects for FY 2025-2026

The table below shows the status of projects scheduled for delivery in the 2025-2026 financial year:

Project Phase	Current Total per Phase
1.0 Identification	10
1.1 Deferred	1
2.0 Concept	9
3.0 Planning and Design	8
4.0 Execution	71
5.0 Closure	16
5.1 Finalised	4

Grant Funding

Project Name	Grant Funded	Grant Amount	Funding Received to Date	Grant Program
Bremer River at Bundamba 25	yes	\$266,250	\$95,336.25	Urban Rivers and Catchments Program (URCP) (2024-28)
Bremer River BST 24	yes	\$243,750	\$131,424.65	Urban Rivers and Catchments Program (URCP) (2024-28)
Brisbane River BST - Downstream of Colleges Crossing, Chuwar 25	yes	\$176,250	\$49,867.41	Urban Rivers and Catchments Program (URCP) (2024-28)
Bundamba Ck BST 24	yes	\$251,250	\$188,645.34	Urban Rivers and Catchments Program (URCP) (2024-28)
Goodna SES Gate Upgrade 26	yes	\$86,263.16	\$0	0
Ipswich Nature Centre Boardwalk UG 26	yes	\$190,000	\$190,000	INF05255 Cleanaway Court Order Public Benefit
Ipswich SES Shed Replacement 26	yes	\$90,421.09	\$0	0
Ironpot Ck Bank Stab Stg 3 23	yes	\$506,250	\$476,534.39	Urban Rivers and Catchments Program (URCP) (2024-28)
Ironpot Ck Bank Stab Stg 3b 25	yes	\$502,500	\$453,889.11	Urban Rivers and Catchments Program (URCP) (2024-28)
Nicholas St Library Solar 24	yes	\$280,000	\$112,000	Local Roads and Community Infrastructure Program (LRICIP) Phase 4
Woogaroo Ck Bank Stab Stg 3b 25	yes	\$247,500	\$247,500	Urban Rivers and Catchments Program (URCP) (2024-28)
Woogaroo Ck Bank Stab Stg 4 25	yes	\$225,000	\$190,317.02	Urban Rivers and Catchments Program (URCP) (2024-28)
Total		\$3,065,434.25	\$2,135,514.17	

LEGAL IMPLICATIONS

This report and its recommendations are consistent with the following legislative provisions:
Local Government Act 2009.

POLICY IMPLICATIONS

Nil.

RISK MANAGEMENT IMPLICATIONS

The Environment and Sustainability Department have a departmental risk register that includes the delivery of the capital program. The leadership team of the department continues to monitor our risk in relation to this and takes mitigation action where necessary.

FINANCIAL/RESOURCE IMPLICATIONS

All projects included in the Environment and Sustainability capital program are currently funded. There are no financial/ resource implications.

COMMUNITY AND OTHER CONSULTATION

The project officer, in conjunction with the stakeholder management team, engages extensively with the community impacted by our works to ensure they are informed in advance. We proactively manage any issues that arise throughout the project lifecycle.


CONCLUSION

The Environment and Sustainability Department is committed to delivering high-quality environmental and sustainable projects for the community that will protect, enhance and restore the city's natural environment.

HUMAN RIGHTS IMPLICATIONS

HUMAN RIGHTS IMPACTS
RECEIVE AND NOTE REPORT
The Recommendation states that the report be received and the contents noted. The decision to receive and note the report does not limit human rights. Therefore, the decision is compatible with human rights.

ATTACHMENTS

1.	Environment and Sustainability Capital Portfolio Updates (Quarter 3) FY25-26 ↓ 
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Louise Randall

EXECUTIVE SUPPORT OFFICER

I concur with the recommendations contained in this report.

Kaye Cavanagh

GENERAL MANAGER (ENVIRONMENT AND SUSTAINABILITY)

“Together, we proudly enhance the quality of life for our community”



IPSWICH CITY COUNCIL
Environment & Sustainability | Capital Portfolio Update

PROJECT	Ipswich Nature Centre - Back of House facility and timber boardwalk
Suburb/ Division	Ipswich
Grant Funded	Partly funded
Project Start	February 2026
Project End	Late December 2026
Spend	<ul style="list-style-type: none"> • Construction contract is approx. \$5.2m • Establishment of temporary facilities is approx. \$294k
Project Stage	Back of House works have commenced with boardwalk works programmed between 20 April – 26 June 2026 (outside school holiday periods).
Project Summary	Demolition and replacement of existing Back of House facility and replacement of the northern end of the boardwalk.
Project progress	Temporary staff facilities have been established with staff moving in on the 25 February 2026. Demolition of the existing back of house structures have also been completed.



Temporary staff facilities.

Item 3 / Attachment 1.



Demolition of the existing facilities.



IPSWICH CITY COUNCIL

Environment & Sustainability | Capital Portfolio Update

PROJECT	SES Goodna Gate Upgrade
Suburb/ Division	Redbank Plains, Division 1
Grant Funded	SES Support Grant Program (2025-26 round)
Project Start	Procurement commenced in late 2025 with the contractor commencing on site in early March 2026.
Project End	Estimated completion by 30 April 2026.
Spend to Date	100% grant-funded to the value of approx. \$86k.
Project Stage	Nearing completion.
Project Summary (bullet points or 2-3 paragraphs)	<ul style="list-style-type: none"> • In November 2024, the council applied for funding under the state-funded SES Support Grant Program (2025-26 round). • In May 2025 council was notified that the application was successful. • This project includes: <ul style="list-style-type: none"> ○ the installation of 1 x new pedestrian access gate ○ replacement of 2 x vehicle entry gates ○ electric slides and upgraded access control • The project will deliver increased security and safety of volunteers, decrease emergency response times and improve functionality at this facility.
Project progress	The project is in its final stages, with physical gate installation now complete. Power and access control works are being undertaken at present.



Old and new gates side by side. Old: black, manual open/close. New: galvanized silver on electronic slides.



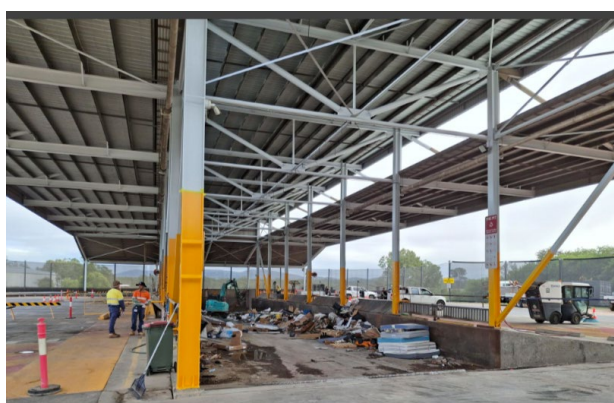
New pedestrian access gate installed.



IPSWICH CITY COUNCIL

Environment & Sustainability | Capital Portfolio Update

PROJECT	Riverview RRC Transfer Station Pit Building Rehabilitation
Suburb/ Division	Riverview
Project Start	February 2026 (Stage 3)
Project End	July 2026
Spend to Date	\$559,107 overall, with \$220,000 on stage 3.
Project Stage	Stage 3
Project Summary	<ul style="list-style-type: none"> • Structural steel rust removal, surface preparation and recoating. • Pit floor delamination repair.
Project progress	The Resource Recovery branch has been undertaking ongoing rehabilitation work to sustain the infrastructure and support customers' ongoing use of general waste disposal services at Riverview Resource and Recovery Centre.



Before and after recoating structural steel.



Pit floor topping slab delamination area.



Applying the adhesive to a clean, excavated surface.



Completing the surface.



Before use on Easter Saturday.