



City of Ipswich

AGENDA

of the

LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE

**Held in the Claremont Room, 8th Floor, 1 Nicholas Street
IPSWICH QLD 4305**

On Thursday, 26 March 2026
At 2.00 PM - 3.00 pm

MEMBERS OF THE LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE

Councillor Jacob Madsen (**Chairperson**)
Councillor Pye Augustine (**Deputy Chairperson**)

Deputy Mayor Nicole Jonic
Councillor Andrew Antonioli
Councillor Jim Madden

**LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE
AGENDA**

2:00 PM - 3.00 pm on **Thursday, 26 March 2026**

in the Claremont Room, 8th Floor, 1 Nicholas Street, Ipswich

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** Item includes confidential papers

LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE NO. 2026(02)

26 MARCH 2026

AGENDA

DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA

BUSINESS OUTSTANDING

CONFIRMATION OF MINUTES

1. CONFIRMATION OF MINUTES OF THE LIBRARIES AND CUSTOMER SERVICES
ADVISORY COMMITTEE NO. 2026(01) OF 26 FEBRUARY 2026

RECOMMENDATION

That the minutes of the Libraries and Customer Services Advisory Committee held on 26 February 2026 be confirmed.

OFFICERS' REPORTS

2. SPRINGFIELD / RIPLEY LIBRARY PLANNING

This is a cover report summarising the agenda for the Thursday 26 March 2026 - Libraries and Customer Services Advisory Committee.

RECOMMENDATION

- A. The items on the agenda are provided for discussion.
-

3. NEXT MEETING

The next meeting is to be advised.

4. GENERAL DISCUSSION (within the purpose and scope of the committee)
-

LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE NO. 2026(01)

26 FEBRUARY 2026

MINUTES

COUNCILLORS' ATTENDANCE:

Councillor Jacob Madsen (Chairperson); Councillors Pye Augustine (Deputy Chairperson), Andrew Antonioli, Jim Madden and Councillor David Martin (Observer)

COUNCILLOR'S APOLOGIES:

Deputy Mayor Nicole Jonic

OFFICERS' ATTENDANCE:

Chief Executive Officer (Sonia Cooper), General Manager Community, Cultural and Economic Development (Ben Pole), Manager Libraries and Customer Services (Samantha Chandler)

ACKNOWLEDGEMENT OF COUNTRY

Councillor Jacob Madsen (Chairperson) delivered the Acknowledgement of Country

DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA

Nil

BUSINESS OUTSTANDING

Nil

CONFIRMATION OF MINUTES

1. **CONFIRMATION OF MINUTES OF THE LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE NO. 2025(04) OF 6 NOVEMBER 2025**

RECOMMENDATION

That the minutes of the Libraries and Customer Services Advisory Committee held on 6 November 2025 be confirmed.

OFFICERS' REPORTS

2. **AGENDA: SERVICE IMPACTS - 36.25 HOUR WEEK, LIBRARIES OPENING HOURS AND LIBRARIES AFTER HOURS**

This is a cover report summarising the agenda for the Thursday 26 February 2026 Libraries and Customer Services Advisory Committee.

RECOMMENDATION

The items on the agenda are provided for discussion.

DISCUSSION

The committee discussed the service impacts of a 36.25 hour week, libraries after hours and libraries opening hours options.

ACTION

That Option 6 is included in upcoming budget discussions.

3. **NEXT MEETING**

The next meeting is scheduled for 26 March 2026.

4. **GENERAL DISCUSSION** (within the purpose and scope of the committee)

The committee discussed future library services in Springfield and Ripley. These service requirements are to be further discussed at the meeting on 26 March 2026.

PROCEDURAL MOTIONS AND FORMAL MATTERS

The meeting commenced at 2.02 pm.

Councillor Jim Madden left the meeting at 2.04 pm.

Councillor Pye Augustine left the meeting at 2.40 pm.

The meeting closed at 2.53 pm.

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ITEM: 2

SUBJECT: SPRINGFIELD / RIPLEY LIBRARY PLANNING

AUTHOR: MANAGER, LIBRARIES AND CUSTOMER SERVICES

DATE: 18 MARCH 2026

EXECUTIVE SUMMARY

This is a cover report summarising the agenda for the Thursday 26 March 2026 - Libraries and Customer Services Advisory Committee.

RECOMMENDATION/S

A. The items on the agenda are provided for discussion.

PURPOSE OF REPORT/BACKGROUND

Springfield / Ripley Library Planning

General Business

Samantha Chandler

MANAGER, LIBRARIES AND CUSTOMER SERVICES

I concur with the recommendations contained in this report.

Ben Pole

GENERAL MANAGER (COMMUNITY, CULTURAL AND ECONOMIC DEVELOPMENT)

“Together, we proudly enhance the quality of life for our community”