



# City of Ipswich

## **AGENDA**

*of the*

## **LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE**

**Held in the Claremont Room  
8th Floor, 1 Nicholas Street  
1 Nicholas Street  
IPSWICH QLD 4305**

**On Thursday, 26 February 2026  
At 2:00 pm - 3.00 pm**

**MEMBERS OF THE LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE**

Councillor Jacob Madsen (**Chairperson**)  
Councillor Pye Augustine (**Deputy Chairperson**)

Deputy Mayor Nicole Jonic  
Councillor Andrew Antonioli  
Councillor Jim Madden

**LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE  
AGENDA**

*2:00 pm - 3.00 pm on Thursday, 26 February 2026*

in the Claremont Room, 8th Floor, 1 Nicholas Street, Ipswich

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\*\* Item includes confidential papers

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**LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE NO. 2026(01)**

**26 FEBRUARY 2026**

AGENDA

**DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA**

**BUSINESS OUTSTANDING**

**CONFIRMATION OF MINUTES**

1. **CONFIRMATION OF MINUTES OF THE LIBRARIES AND CUSTOMER SERVICES  
ADVISORY COMMITTEE NO. 2025(04) OF 6 NOVEMBER 2025**

**RECOMMENDATION**

That the minutes of the Libraries and Customer Services Advisory Committee held on 6 November 2025 be confirmed.

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**OFFICERS' REPORTS**

2. **SERVICE IMPACTS - 36.25 HOUR WEEK, LIBRARIES OPENING HOURS AND LIBRARIES  
AFTER HOURS**

This is a cover report summarising the agenda for the Thursday 26 February 2026 Libraries and Customer Services Advisory Committee.

**RECOMMENDATION**

The items on the agenda are provided for discussion.

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3. **NEXT MEETING**

The next meeting is to be confirmed.

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4. **GENERAL DISCUSSION (within the purpose and scope of the committee)**
-

**LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE NO. 2025(04)**

**6 NOVEMBER 2025**

MINUTES

**ATTENDANCE:**

Councillor Jacob Madsen (Chairperson); Councillors Pye Augustine (Deputy Chairperson), Deputy Mayor Nicole Jonic (via audio-link), Andrew Antonioli (via audio-link), Jim Madden and David Martin (Observer)

**APOLOGIES:**

Councillor Marnie Doyle (Observer)

**OFFICERS' ATTENDANCE:**

Chief Executive Officer (Sonia Cooper), General Manager, (Community, Cultural and Economic Development)(Ben Pole), Manager, Libraries and Customer Services (Samantha Chandler)

**ACKNOWLEDGEMENT OF COUNTRY**

Councillor Jacob Madsen (Chairperson) delivered the Acknowledgement of Country

**DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA**

Nil

**BUSINESS OUTSTANDING**

Nil

**CONFIRMATION OF MINUTES**

1. **CONFIRMATION OF MINUTES OF THE LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE NO. 2025(03) OF 2 SEPTEMBER 2025**

**RECOMMENDATION**

**That the minutes of the Libraries and Customer Services Advisory Committee held on 2 September 2025 be confirmed.**

## **OFFICERS' REPORTS**

### 2. **SPRINGFIELD LIBRARY PLANNING UPDATE**

The Libraries and Customer Services Manager provided a presentation on Springfield and Ripley Library planning.

Deputy Mayor Nicole Jonic arrived at the meeting at 2.08 pm.

The Advisory Committee discussed a range of options for planning for the future library services for Springfield Central and for the Ripley Valley.

### **RECOMMENDATION**

**That options for Springfield Central and Ripley Valley Libraries be developed in a report for consideration at a future Advisory Committee and Councillor workshop.**

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### 3. NEXT MEETING

The next meeting is to be advised.

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### 4. GENERAL DISCUSSION (within the purpose and scope of the committee)

Nil

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## **PROCEDURAL MOTIONS AND FORMAL MATTERS**

The meeting commenced at 2.01 pm.

The meeting closed at 2.58 PM.

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ITEM: 2

SUBJECT: SERVICE IMPACTS - 36.25 HOUR WEEK, LIBRARIES OPENING HOURS AND  
LIBRARIES AFTER HOURS

AUTHOR: MANAGER, LIBRARIES AND CUSTOMER SERVICES

DATE: 24 FEBRUARY 2026

**EXECUTIVE SUMMARY**

This is a cover report summarising the agenda for the Thursday 26 February 2026 Libraries and Customer Services Advisory Committee.

**RECOMMENDATION/S**

**The items on the agenda are provided for discussion.**

**PURPOSE OF REPORT/BACKGROUND**

Service Impacts – introduction of 36.25 hour week

Libraries Opening Hours – options

Libraries After Hours – options

General Business

Samantha Chandler

**MANAGER, LIBRARIES AND CUSTOMER SERVICES**

I concur with the recommendations contained in this report.

Ben Pole

**GENERAL MANAGER (COMMUNITY, CULTURAL AND ECONOMIC DEVELOPMENT)**

***“Together, we proudly enhance the quality of life for our community”***