



City of Ipswich

AGENDA

of the

LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE

**Held in the Claremont Room
8th Floor
1 Nicholas Street
IPSWICH QLD 4305**

**On Thursday, 21 November 2024
At 10:00 AM**

MEMBERS OF THE LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE

Councillor Jacob Madsen (**Chairperson**)
Councillor Pye Augustine (**Deputy Chairperson**)

Deputy Mayor Nicole Jonic
Councillor Andrew Antonioli
Councillor Jim Madden

**LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE
AGENDA**

10:00 AM on **Thursday, 21 November 2024**

in the Claremont Room, 8th Floor, 1 Nicholas Street, Ipswich

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1	**Ipswich Libraries - Items for Discussion in 2025	5
2	Next Meeting	-
3	General Discussion (within the purpose and scope of the committee)	-

** Item includes confidential papers

LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE NO. 2024(01)

21 NOVEMBER 2024

AGENDA

DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA

OFFICERS' REPORTS

1. ****IPSWICH LIBRARIES - ITEMS FOR DISCUSSION IN 2025**

This is a report concerning the suggested items for discussion for the Libraries and Customer Services Advisory Committee in 2025.

RECOMMENDATION

That the Ipswich Libraries – Items for Discussion in 2025 report be received and the contents noted.

2. **NEXT MEETING**

The next meeting is scheduled for .

3. **GENERAL DISCUSSION** (within the purpose and scope of the committee)

Doc ID No: A10926226

ITEM: 1

SUBJECT: IPSWICH LIBRARIES - ITEMS FOR DISCUSSION IN 2025

AUTHOR: MANAGER, LIBRARIES AND CUSTOMER SERVICES

DATE: 12 NOVEMBER 2024

EXECUTIVE SUMMARY

This is a report concerning the suggested items for discussion for the Libraries and Customer Services Advisory Committee in 2025.

RECOMMENDATION/S

That the Ipswich Libraries – Items for Discussion in 2025 report be received and the contents noted.

RELATED PARTIES

There was no discernible related party conflicts of interest associated with this report or its recommendation.

IFUTURE THEME

A Trusted and Leading Organisation

PURPOSE OF REPORT/BACKGROUND

The purpose of this report is to highlight suggested items for discussion in future Libraries and Customer Services Advisory Committee meetings.

1. Draft Library Strategy

Attached are two documents. The first being the original draft library strategy that was developed and last updated in 2021. The second document is a draft condensed version of the original document.

2. Karalee Pod

Statistics over the past 12 months:

- 6,543 Reservations
- 5,883 Items loaned from the cabinets
- 19,596 Items returned to the pod

3. Programming Outside of Library Branches

So far this financial year the team have facilitated over 500 sessions in locations other than libraries, below are some of the locations:

- Ashwell State School
- Booval Fair Shopping Centre
- Bundamba Swim Centre
- Bunnings – Bundamba, Springfield and West Ipswich
- Camira State School
- Immaculate Heart Primary School
- Marburg Community Hall
- Queensland Museum Rail Workshops
- Raceview Congregational Church
- St Joseph’s Primary School
- Yamanto Shopping Centre

4. Ripley and Springfield Facility Planning

Springfield Library is currently in the long-term financial forecast for 28/29 with an allocation of \$20m.

Ripley Library is currently in the long-term financial forecast for 28/30 with an allocation of \$15m.

LEGAL IMPLICATIONS

This report and its recommendations are consistent with the following legislative provisions:
Not Applicable

POLICY IMPLICATIONS

There are no discernible policy implications associated with this report or its recommendation.

RISK MANAGEMENT IMPLICATIONS

There are no discernible risk implications associated with this report or its recommendation at this time.

FINANCIAL/RESOURCE IMPLICATIONS

Ipswich Libraries is budgeted and resourced in accordance with the Council budget planning processes. Any items for discussion that may move into recommendations in the future will be included in as part of the organisations budgeting process.

COMMUNITY AND OTHER CONSULTATION

The following stakeholders have been consulted for this report:

- Ben Pole – General Manager CCED
- Councillor Jacob Madsen – Chair Libraries and Customer Services Advisory Committee

CONCLUSION

The information provided in this report has been drafted to initiate a broader discussion on each of these items and to prioritise future discussion.

HUMAN RIGHTS IMPLICATIONS

HUMAN RIGHTS IMPACTS
RECEIVE AND NOTE REPORT
The Recommendation states that the report be received and the contents noted. The decision to receive and note the report does not limit human rights. Therefore, the decision is compatible with human rights.

ATTACHMENTS AND CONFIDENTIAL BACKGROUND PAPERS

	CONFIDENTIAL
1.	Ipswich Libraries Strategy Update 2021-2026 FINAL DRAFT
2.	IpswichLibrariesStrategy_2022-2027_A4_20pp_10

Samantha Chandler

MANAGER, LIBRARIES AND CUSTOMER SERVICES

I concur with the recommendations contained in this report.

Ben Pole

GENERAL MANAGER, COMMUNITY, CULTURAL AND ECONOMIC DEVELOPMENT

“Together, we proudly enhance the quality of life for our community”