



City of
Ipswich

AGENDA

COMMUNITY AND SPORT COMMITTEE

Tuesday, 3 September 2024

10 minutes after the conclusion of the Finance and Governance Committee or such later time as determined by the preceding committee

Council Chambers, Level 8
1 Nicholas Street, Ipswich

MEMBERS OF THE COMMUNITY AND SPORT COMMITTEE

Councillor Jacob Madsen (**Chairperson**)
Councillor Pye Augustine (**Deputy Chairperson**)

Mayor Teresa Harding
Deputy Mayor Nicole Jonic
Councillor Jim Madden
Councillor Andrew Antonioli

COMMUNITY AND SPORT COMMITTEE AGENDA

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** Item includes confidential papers

COMMUNITY AND SPORT COMMITTEE NO. 2024(04)

3 SEPTEMBER 2024

AGENDA

WELCOME TO COUNTRY OR ACKNOWLEDGEMENT OF COUNTRY

DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA

BUSINESS OUTSTANDING

CONFIRMATION OF MINUTES

1. **CONFIRMATION OF MINUTES OF THE COMMUNITY AND SPORT COMMITTEE NO. 2024(03) OF 13 AUGUST 2024**

RECOMMENDATION

That the minutes of the Community and Sport Committee held on 13 August 2024 be confirmed.

OFFICERS' REPORTS

2. **IPSWICH LIBRARIES SURVEY REPORT 2023-2024**

This is a report concerning the Ipswich Libraries Survey 2023-2024 which provides a summary of the 1,464 responses from the community on council's library services with respondents rating their overall satisfaction with Ipswich Libraries during this period at 92%, up by 1% compared to the 2022-2023 survey.

Included in the report is a selection of comments. It is interesting to note that respondents indicated borrowing materials as the most important service provided by Ipswich Libraries followed closely by assistance from library staff and opening hours.

RECOMMENDATION

That the Ipswich Libraries Survey Report 2023-2024 be received and the contents noted.

NOTICES OF MOTION

3. **NOTICE OF MOTION - ESTABLISHMENT OF LIBRARIES AND CUSTOMER SERVICES ADVISORY COMMITTEE**

This is a notice of motion submitted by Councillor Jacob Madsen concerning the establishment of a Libraries and Customer Services Advisory Committee.

Councillor Jacob Madsen gave notice of his intention to move the following motion at the Community and Sport Committee Meeting of 3 September 2024:

RECOMMENDATION

MOTION

- A. That the Libraries and Customer Services Advisory Committee be established.
- B. That the membership of the Libraries and Customer Services Advisory Committee be appointed as follows:

CHAIRPERSON	DEPUTY CHAIRPERSON	MEMBERS

- C. That the Libraries and Customer Services Advisory Committee Terms of Reference as detailed in Attachment 1 be adopted, with the membership table amended to reflect Recommendation B.

4. **NOTICE OF MOTION - ESTABLISHMENT OF SPORT AND RECREATION ADVISORY COMMITTEE**

This is a notice of motion submitted by Councillor Jacob Madsen concerning the establishment of a Sport and Recreation Advisory Committee.

Councillor Jacob Madsen gave notice of his intention to move the following motion at the Community and Sport Committee Meeting of 3 September 2024:

RECOMMENDATION

MOTION

- A. That the Sport and Recreation Advisory Committee be established.

B. That the membership of the Sport and Recreation Advisory Committee be appointed as follows:

CHAIRPERSON	DEPUTY CHAIRPERSON	MEMBERS

C. That the Sport and Recreation Advisory Committee Terms of Reference as detailed in Attachment 1 be adopted, with the membership table amended to reflect recommendation B.

MATTERS ARISING

COMMUNITY AND SPORT COMMITTEE NO. 2024(03)

13 AUGUST 2024

MINUTES

COUNCILLORS' ATTENDANCE:

Councillor Jacob Madsen (Chairperson); Councillors Pye Augustine (Deputy Chairperson), Mayor Teresa Harding, Jim Madden, Andrew Antonioli, Marnie Doyle (Observer) and David Cullen (via audio-link - Observer)

COUNCILLOR'S APOLOGIES:

Deputy Mayor Nicole Jonic

OFFICERS' ATTENDANCE:

Chief Executive Officer (Sonia Cooper), General Manager Community, Cultural and Economic Development (Ben Pole), General Manager Corporate Services (Matt Smith), General Manager Asset and Infrastructure Services (Matt Anderson), Chief Financial Officer (Jeff Keech), Chief of Staff – Office of the Mayor (Melissa Fitzgerald), Manager Community and Cultural Services (Don Stewart), Community Development Officer (Tanya Appleton), Manager Marketing and Promotions (Carly Gregory), Senior Communication and Policy Officer (Jodie Richter), Senior Media Officer (Darrell Giles), Resource Recovery Manager (David McAlister), Senior Community Educations and Engagement Officer (Paul Tanko) and Theatre Technician (Harrison Cate)

LEAVE OF ABSENCE - DEPUTY MAYOR NICOLE JONIC

RECOMMENDATION

Moved by Councillor Jacob Madsen:

Seconded by Councillor Andrew Antonioli:

That a Leave of Absence be granted for Deputy Mayor Nicole Jonic.

AFFIRMATIVE

Councillors:

Madsen

Augustine

Harding

Madden

Antonioli

NEGATIVE

Councillors:

Nil

The motion was put and carried.

WELCOME TO COUNTRY OR ACKNOWLEDGEMENT OF COUNTRY

Councillor Jacob Madsen (Chairperson) delivered the Acknowledgement of Country

DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA

Nil

BUSINESS OUTSTANDING

Nil

CONFIRMATION OF MINUTES

1. **CONFIRMATION OF MINUTES OF THE COMMUNITY AND SPORT COMMITTEE
NO. 2024(02) OF 16 JULY 2024**

RECOMMENDATION

Moved by Councillor Andrew Antonioli:
Seconded by Councillor Pye Augustine:

**That the minutes of the Community and Sport Committee held on 16 July 2024
be confirmed.**

AFFIRMATIVE

Councillors:

Madsen

Augustine

Harding

Madden

Antonioli

NEGATIVE

Councillors:

Nil

The motion was put and carried.

OFFICERS' REPORTS

2. **REDBANK PLAINS AND RIVERVIEW AND DISTRICT COMMUNITY CENTRE FACILITY
ACTIVATIONS**

This report provides a high level summary of the activation of the council managed community centres at Redbank Plains and Riverview.

In December 2023, Multicultural Australia relinquished the lease over the Redbank Plains Community Centre. Subsequently, in April 2024, the council resumed management of the Riverview and District Community Centre.

In response to these transitions, the Community and Cultural Services Branch identified the opportunity to develop a multiuse activation strategy and operational model aimed at addressing the community's social needs through provision of versatile, safe and inclusive locations capable of providing "multiple services and activities under one roof".

This report provides an update on the program activation since assuming management of both centres.

RECOMMENDATION

Moved by Councillor Pye Augustine:

Seconded by Councillor Andrew Antonioli:

That the Redbank Plains and the Riverview and District Community Centre Activation report be received and its contents noted.

AFFIRMATIVE

Councillors:

Madsen

Augustine

Harding

Madden

Antonioli

NEGATIVE

Councillors:

Nil

The motion was put and carried.

NOTICES OF MOTION

Councillor Jacob Madsen gave notice of his intention to move the following motions at the next Community and Sport Committee meeting.

- That an Advisory Group be established for sports facilities in Ipswich
- That an Advisory Group be established for libraries in Ipswich

MATTERS ARISING

Nil

PROCEDURAL MOTIONS AND FORMAL MATTERS

The meeting commenced at 12.42 pm.

The meeting closed at 12.51 pm.

Doc ID No: A10529900

ITEM: 2
SUBJECT: IPSWICH LIBRARIES SURVEY REPORT 2023-2024
AUTHOR: MANAGER, LIBRARIES AND CUSTOMER SERVICES
DATE: 15 AUGUST 2024

EXECUTIVE SUMMARY

This is a report concerning the Ipswich Libraries Survey 2023-2024 which provides a summary of the 1,464 responses from the community on council's library services with respondents rating their overall satisfaction with Ipswich Libraries during this period at 92%, up by 1% compared to the 2022-2023 survey.

Included in the report is a selection of comments. It is interesting to note that respondents indicated borrowing materials as the most important service provided by Ipswich Libraries followed closely by assistance from library staff and opening hours.

RECOMMENDATION/S

That the Ipswich Libraries Survey Report 2023-2024 be received and the contents noted.

RELATED PARTIES

There are no discernible related party conflicts of interests associated with this report and its recommendation.

IFUTURE THEME

Safe, Inclusive and Creative

PURPOSE OF REPORT/BACKGROUND

Ipswich Libraries undertook the annual survey consultation during May and June 2024 to contribute to the continuous improvement of Ipswich Libraries to the local community.

The attached report provides the key responses and findings. It was pleasing to see the time taken by respondents to provide such positive comments. It is interesting to note that respondents indicated borrowing materials as the most important service provided by Ipswich Libraries followed closely by assistance from library staff and opening hours.

The Ipswich Libraries Survey Report 2023-2024 is a delivery action of the Community Development Strategy 2021-2026:

Pillar 5 – Civic Participation and Leadership

- We listen to our key stakeholders. Community needs and aspirations are responded to by collectively engaging with community leaders and key stakeholders.
- Children, young people and families are involved, participate in, community life.

LEGAL IMPLICATIONS

This report and its recommendations are consistent with the following legislative provisions:
Not Applicable

POLICY IMPLICATIONS

There are no discernible policy implications associated with this report and its recommendation.

RISK MANAGEMENT IMPLICATIONS

There are no discernible risk management implications associated with this report and its recommendations.

FINANCIAL/RESOURCE IMPLICATIONS

There are no discernible financial or resource implications associated with this report and its recommendation.

COMMUNITY AND OTHER CONSULTATION

This report is a summary of the responses from the community during the survey period. The survey was anonymous and was conducted via electronic direct mail to Ipswich Libraries database supported by a social media campaign and direct engagement with the community at the Ipswich Show and in the Ipswich Libraries branches.

CONCLUSION


This report communicates the key responses and findings from the 2023-2024 Ipswich Libraries Survey.

Community Consultation is an important tool to help identify how Ipswich Libraries can improve our services to the local community. This data will be used to identify opportunities for continuous improvement over the next 12 months.

HUMAN RIGHTS IMPLICATIONS

HUMAN RIGHTS IMPACTS
RECEIVE AND NOTE REPORT
The Recommendation states that the report be received and the contents noted. The decision to receive and note the report does not limit human rights. Therefore, the decision is compatible with human rights.

ATTACHMENTS AND CONFIDENTIAL BACKGROUND PAPERS

1.	Ipswich Libraries Survey Report 2023-2024 ↓ 
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Samantha Chandler
MANAGER, LIBRARIES AND CUSTOMER SERVICES

I concur with the recommendations contained in this report.

Ben Pole
GENERAL MANAGER, COMMUNITY, CULTURAL AND ECONOMIC DEVELOPMENT

“Together, we proudly enhance the quality of life for our community”

IPSWICH LIBRARIES SURVEY REPORT

2023/2024



[ipswichlibraries.com.au](https://www.ipswichlibraries.com.au)



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July 2024
Ipswich Libraries and Customer Services Branch
Community, Cultural and Economic Development Department

DISCLAIMER

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Doc ID No: A10575974

ITEM: 3

FROM:

RE: NOTICE OF MOTION - ESTABLISHMENT OF LIBRARIES AND CUSTOMER SERVICES
ADVISORY COMMITTEE

DATE: 27 AUGUST 2024

This is a notice of motion submitted by Councillor Jacob Madsen concerning the establishment of a Libraries and Customer Services Advisory Committee.

Councillor Jacob Madsen gave notice of his intention to move the following motion at the Community and Sport Committee Meeting of 3 September 2024:



MOTION

- A. That the Libraries and Customer Services Advisory Committee be established.
- B. That the membership of the Libraries and Customer Services Advisory Committee be appointed as follows:

CHAIRPERSON	DEPUTY CHAIRPERSON	MEMBERS

- C. That the Libraries and Customer Services Advisory Committee Terms of Reference as detailed in Attachment 1 be adopted, with the membership table amended to reflect Recommendation B.

ATTACHMENTS AND CONFIDENTIAL BACKGROUND PAPERS

1.	Terms of Reference - Libraries and Customer Services Advisory Committee  
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Doc ID No: A10576015

ITEM: 4

FROM:

RE: NOTICE OF MOTION - ESTABLISHMENT OF SPORT AND RECREATION ADVISORY
COMMITTEE

DATE: 27 AUGUST 2024

This is a notice of motion submitted by Councillor Jacob Madsen concerning the establishment of a Sport and Recreation Advisory Committee.

Councillor Jacob Madsen gave notice of his intention to move the following motion at the Community and Sport Committee Meeting of 3 September 2024:



MOTION

- A. That the Sport and Recreation Advisory Committee be established.
- B. That the membership of the Sport and Recreation Advisory Committee be appointed as follows:

CHAIRPERSON	DEPUTY CHAIRPERSON	MEMBERS

- C. That the Sport and Recreation Advisory Committee Terms of Reference as detailed in Attachment 1 be adopted, with the membership table amended to reflect recommendation B.

ATTACHMENTS AND CONFIDENTIAL BACKGROUND PAPERS

1.	Terms of Reference - Sport and Recreation Advisory Committee  
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