

SUPPLEMENTARY ITEMS

COUNCIL MEETING ON 15 FEBRUARY 2024

- 16. **OFFICERS' REPORTS:**
 - 16.2 CEO Organisational Performance Report for January 2024..... 3
 - 16.3 Citywide FOGO Kerbside Collection Service Update..... 31

Doc ID No: A9834597

This matter has been determined to be of a significant nature and approval has been given to refer this report to the Council as a supplementary item.

ITEM: 16.2

SUBJECT: CEO ORGANISATIONAL PERFORMANCE REPORT FOR JANUARY 2024

AUTHOR: CHIEF EXECUTIVE OFFICER

DATE: 1 FEBRUARY 2024

EXECUTIVE SUMMARY

This is a monthly report by the Chief Executive Officer focusing on a summary of organisational performance in the areas of workplace health and safety, progress in the delivery of Council's Corporate and Operational Plans, our people and culture, financial management, capital program delivery, flood recovery, external funding, significant risks and legal matters. This report is for the month of January 2024. The report for this period highlights current significant matters and progress on key performance indicators.

RECOMMENDATION

That the Chief Executive Officer Organisational Performance Report for the month of January 2024 be received and the contents noted.

BACKGROUND

1. Current Significant Matters

Ipswich Plan 2024 proceeds to final review

Following many months of work and engagement with the community Council resolution was achieved in January 2024 to send the revised draft Ipswich Plan 2024 for final State Government review and approval. The proposed new planning scheme, including the adopted changes made following community consultation, has been forwarded to the Minister for Housing, Local Government and Planning for final review.

Large Item Kerbside Collection

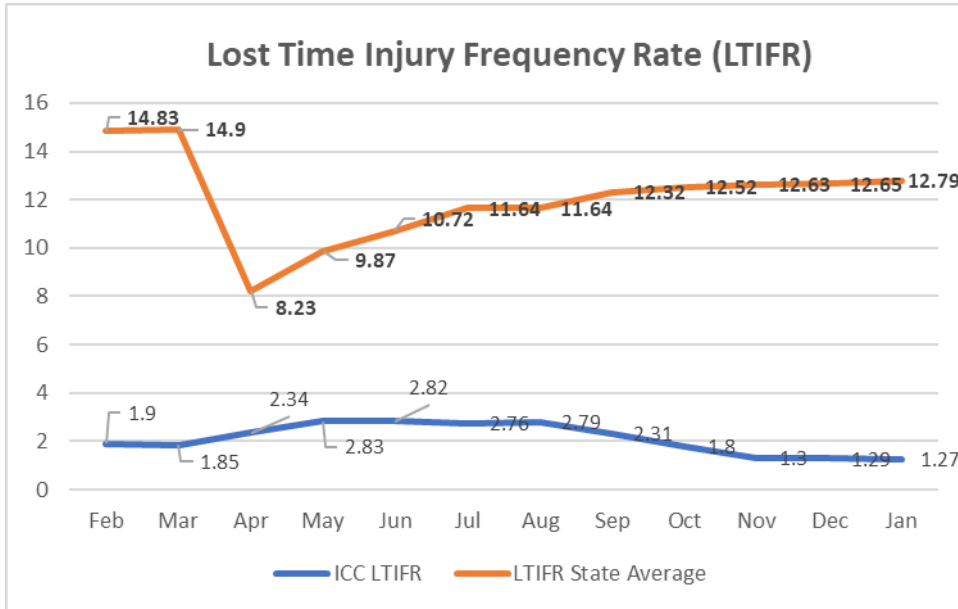
Ipswich City Council and Ipswich Waste Services have partnered with the Handel Group to provide our On-Demand Large Item Kerbside Collection service. FLEXiSKIP is a heavy duty, 2 cubic metre skip bag, big enough to fit mattresses, washing machines, bikes and other large items.

Ipswich waste directive review complete

A review of Ipswich City Council's flagship Waste and Circular Economy Transformation Policy Directive has found significant progress has been made since its inception in 2020 and

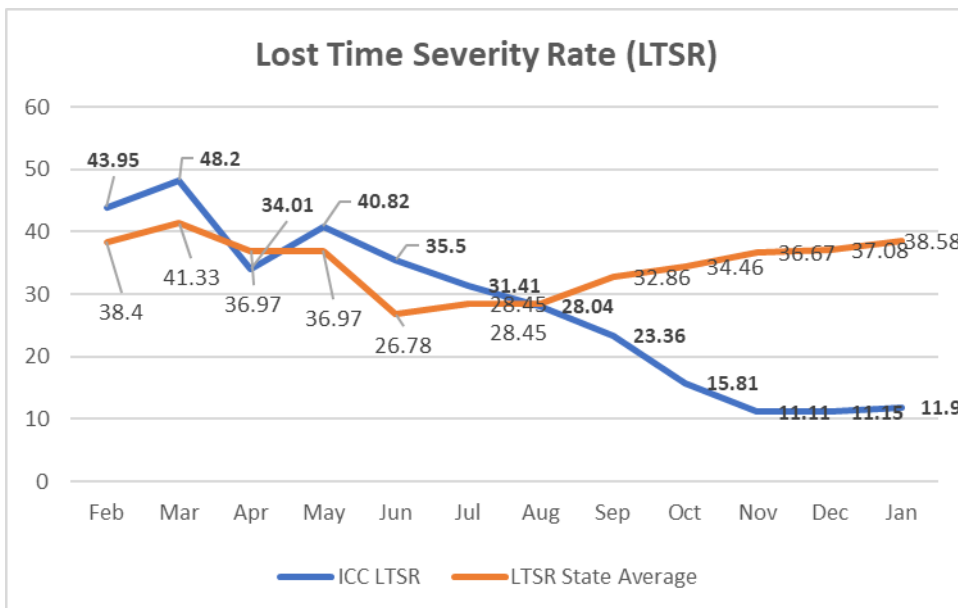
proposes new actions to continue to fight odour issues being faced by the Ipswich community.

2. Workplace Health and Safety

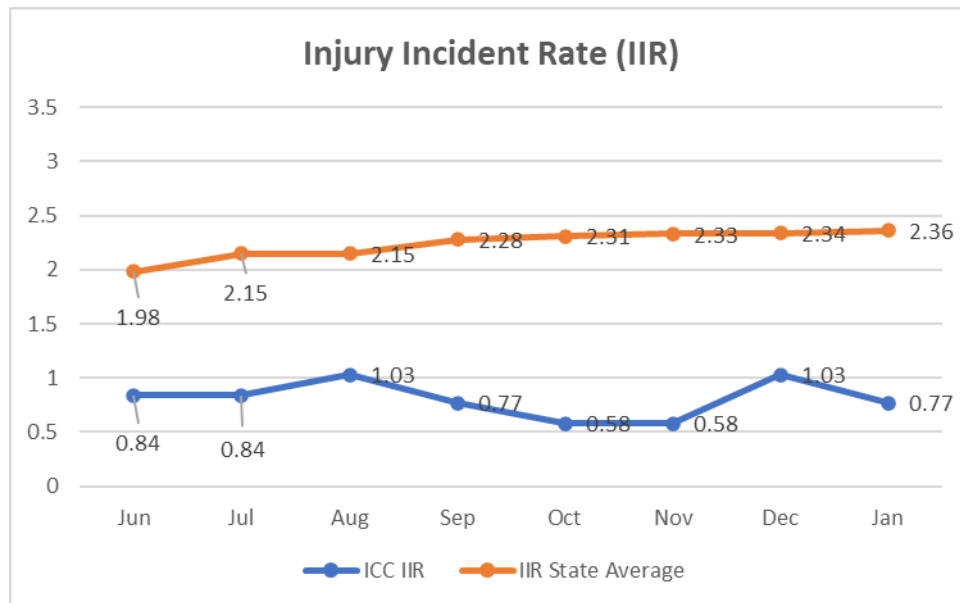


The LTIFR rate equates to lost time injuries every six months. The State Average is the average of LTIFR across the 62 local councils within the Local Government Association Queensland (LGAQ) scheme. The Ipswich City Council (ICC) rate is significantly less than the State average.

The physical and psycho-social safety and wellbeing of the workforce continues to be the CEO and the organisation’s first and foremost priority.



The LTSR rate equates to the number of days lost for each LTI. The State Average is the average of LTSR across the 62 local councils within the LGAQ scheme.



The Injury Incident Rate (IIR) is a new reporting indicator for Council as of June 2023. The IIR rate is the number of injury incidents per 100 workers. The State Average is the average of IIR across the 62 local councils within the LGAQ scheme.

3. Update on Corporate/Operational Plans

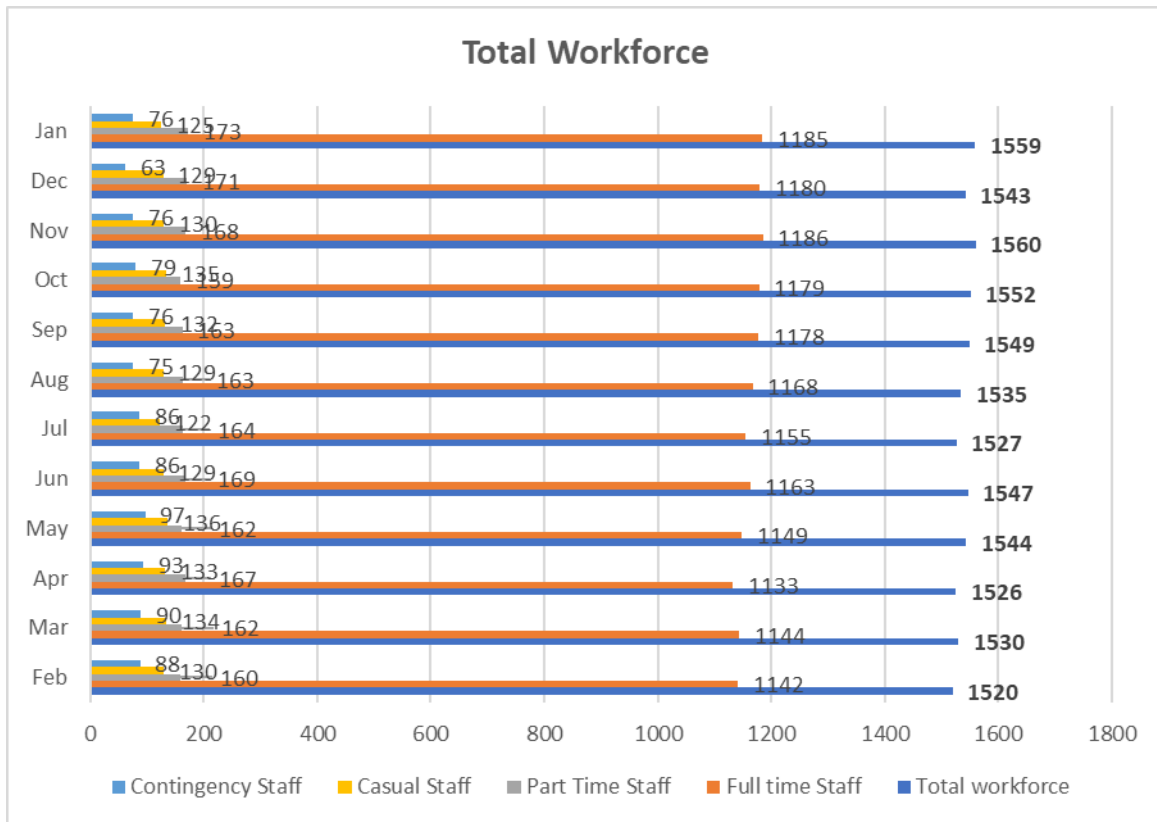
The Quarterly Performance Report for October - December 2023 (Quarter 2 period) on the 2023-2024 Operational Plan will be presented to the 15 February 2024 Council meeting.

The Annual Plan and the last quarterly report are available on council's website:

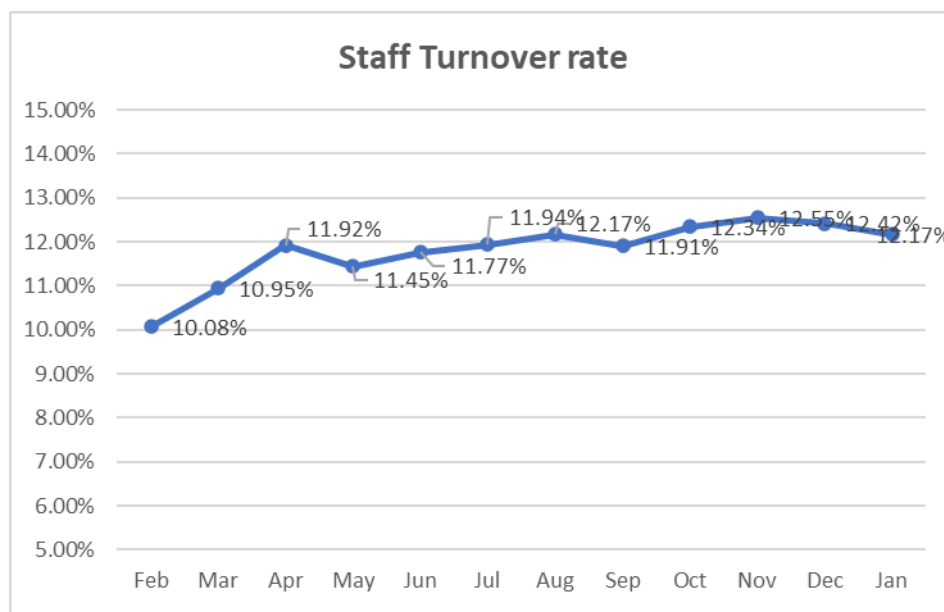
https://www.ipswich.qld.gov.au/about_council/media/corporate_publications/annual-plan

4. Major Key Performance Indicators

People and Culture



The total workforce for the council organisation was 1559 'head count' as at January 2024.



Staff turnover rate was at 12.17% in the month of January 2024, slightly lower than last month.

Finance

Due to the earlier timing of the February 2024 council meeting and the continued transition to Oracle Fusion, the financial results for January 2024 will be presented at the next Council Ordinary meeting.

Capital Delivery Program 2023-2024

The month of January resulted in a quieter than forecast month, and this was due predominantly to the significant rain experienced across the LGA. While no projects were significantly affected by the rain, crews were not able to complete productivity objectives, resulting in the delay in works.

The delays experienced are not expected to have any detrimental effect of the full financial year result.

5. Risk and Compliance Update

Corporate Risk Register

Council's corporate risk register is reviewed every two months at the Executive Leadership Team (ELT) Risk Committee meeting, Council's corporate risk register will be reviewed at the ELT Risk Committee meeting held on 13 February 2024, with amendments agreed to, areas of responsibility, key mitigations, action plans and milestone progress.

Council's corporate risk register and risk trends in these risks are reported through Council's Audit and Risk Management Committee (ARMC) which is held every quarter. The corporate risk register and risk trends in these risks are also circulated to all Councillors on a quarterly basis.

Council continues to seek to actively manage and mitigate its corporate risks.

Legal Matters

An overview of all current active court proceedings and all significant legal matters that are not the subject of court proceedings is provided in a confidential attachment to this report.

Matters that are not the subject of court proceedings will be considered significant where:

- they concern subject matter of significant public interest/concern; and/or
- where their outcome may present significant financial value/impact for Council; and/or
- where their outcome may set an important precedent for Council.

Generally significant non-court matters will only be reported where they are the subject of dispute and management of that dispute is being administered by Legal Services (as opposed to where Legal Services' involvement is ad-hoc or limited to the provision of internal advice), or where they concern a significant project for Council. The detail reported in respect of

each matter listed has been provided with privacy, confidentiality, and legal professional privilege (and the requirement to maintain same) in mind.

6. Current Consultation Matters

The following community engagement projects are included on Shape your Ipswich (SYI), the digital engagement platform that uses a range of techniques to connect with the community and promote consultation events <https://shapeyouripswich.com.au/>

The community engagement report prepared at the end of each consultation will include complete engagement information, including from non-SYI sources such as pop-up clinics.

Description of metrics used:

- **Contributors** – the unique number of visitors who have left feedback or contributions - a contributor who makes more than one contribution is only counted once.
- **Visitors** – a single visitor may make more than one visit to the site, but is only counted once. IP addresses are used to determine unique Visitors.

Engagement projects open on Shape Your Ipswich (January 2024):

Project Name	Project Lead (Council Department)	Purpose of engagement
Aboriginal and Torres Strait Islander Community Engagement Guide	Environment and Sustainability Department and Asset and Infrastructure Services Department	<p>Consultation on the draft Aboriginal and Torres Strait Islander Community Engagement Guide. Project opened on 12 December 2023 – for Native Title Party and opened for general public on 18 December 2023</p> <p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 21 SYI contributors • 392 SYI visitors
Ripley Road and Fischer Road Upgrade	Asset and Infrastructure Services Department	<p>Focused on sharing information with the community with the opportunity for feedback on the proposed upgrade of Ripley Road and Fischer Road changes. Project opened on 23 January 2024.</p> <p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 8 SYI contributors • 509 SYI visitors

<p>Ipswich Youth Advisory Committee (IYAC)</p>	<p>Community, Cultural and Economic Development Department</p>	<p>The communications and engagement ‘hub’ for IYAC members. This page is continually updated with updates on projects that IYAC members can be involved in. Project opened on 22 January 2024.</p> <p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 0 SYI contributors • 13 SYI visitors
<p>Heart Check: the facts about the Nicholas Street Precinct development (Information page)</p>	<p>Community, Cultural and Economic Development Department</p>	<p>Informing the community on the history and current state of the Nicholas Street Precinct development. Project opened on 24 November 2023.</p> <p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 0 SYI contributors (information page only) • 409 SYI visitors
<p>Waste Odours in Ipswich (Information page)</p>	<p>Environment and Sustainability Department and Planning and Regulatory Services Department</p>	<p>Informing the community on waste odours impacting Ipswich residents. Project opened on 14 September 2023.</p> <p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 0 SYI contributors (information page only) • 680 SYI visitors
<p>E-scooters in Ipswich</p>	<p>Asset and Infrastructure Services Department</p>	<p>Seeking feedback on the Beam e-scooter pilot scheme (2nd phase commenced 4 July 2023). Page has been updated to include extension to July 2024. Project opened on 22 September 2020 and 2nd phase on 4 July 2023.</p> <p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 30 SYI contributors (second phase) • 396 SYI contributors (total project) • 6,767 SYI visitors

<p>Character Place Nomination</p>	<p>Planning and Regulatory Services Department</p>	<p>To seek nominations from the community on historical character places as part of the Planning Scheme. Project opened on 27 February 2023.</p> <p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 5 SYI contributors (second phase) • 435 SYI visitors
<p>Creative Industries (main page)</p>	<p>Community, Cultural and Economic Development Department</p>	<p>Engagement on creative industries programs under the Arts and Cultural Strategy. Main project page Creative Industries opened on 14 April 2023.</p> <p>January 2024 subpages currently open and SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • ARTiculate – 9 Workshops opened for 2024 – subpage project opened 18 January 2024 <ul style="list-style-type: none"> ○ All participants register through Humanitix • 2024 Regional Arts Development Fund – subpage project opened 15 January 2024 <ul style="list-style-type: none"> ○ All applications are made via Smarty Grants • Framing our city’s artistic legacy – subpage project 10 August 2023 for submit ideas question <ul style="list-style-type: none"> ○ 0 SYI contributors for submit ideas <p>SYI statistics as at 31 January 2024 for Ipswich Central main page:</p> <ul style="list-style-type: none"> • 111 SYI contributors • 10,011 SYI visitors

<p>Ipswich Central (main page)</p>	<p>Community, Cultural and Economic Development Department</p>	<p>Ipswich Central Revitalisation projects, communications, information sharing and public events. Main project page Ipswich Central opened on 28 November 2019.</p> <p>January 2024 subpages currently open and SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • Developing the Cultural Heart – subpage project opened 4 December 2023 to 29 January 2024 <ul style="list-style-type: none"> ○ 49 SYI contributors • Light up Ipswich Central - subpage project opened 21 August 2023 <ul style="list-style-type: none"> ○ 2 SYI contributors • Creating Places for People not cars – subpage project opened 31 March 2023 <ul style="list-style-type: none"> ○ 35 SYI contributors • Out and About (event page) – subpage project opened 1 April 2022 <ul style="list-style-type: none"> ○ 5 SYI contributors (21 events submitted) • Green Walkable Streets – Have you seen the new scramble crossing? – subpage project opened 29 November 2022 <ul style="list-style-type: none"> ○ 1 SYI contributor <p>SYI statistics as at 31 January 2024 for Ipswich Central main page:</p> <ul style="list-style-type: none"> • 21,439 SYI visitors
<p>Community Panel</p>	<p>Community, Cultural and Economic Development Department</p>	<p>Council’s community engagement program for future-focussed policy, strategy, projects and plans. Project opened 20 December 2021.</p>

		<p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 189 SYI contributors • 25,387 SYI visitors
Community Panel – closed member page	Community, Cultural and Economic Development Department	<p>The communications and engagement ‘hub’ for the community panel. This page is continually updated with updates on projects the panel has been involved in. Project opened 20 December 2021)</p> <p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 72 SYI contributors • 372 SYI visitors
The Ipswich Heritage Network Group – closed member page	Planning and Regulatory Services Department	<p>Closed page for information sharing and discussion on our city’s heritage, history and conservation. Project opened 29 July 2022.</p> <p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 6 SYI contributors • 22 SYI visitors
Habitat Gardens Partnership – closed member page	Environment and Sustainability Department	<p>Platform for urban property owners to share their thoughts, ideas, successes, learnings and conservation aspirations. Project opened 11 November 2019.</p> <p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 4 SYI contributors • 17 SYI visitors

Engagement projects (new) that may open in the month of February 2024:

Project Name	Project Lead (Council Department)	Purpose of engagement
Critical and Enabling Infrastructure	Community, Cultural and Economic Development Department	(Information only page) Information on the funding of the 3 major roads in Ipswich.

Engagement project updates January 2024 – closing the loop:

Project Name	Project Lead (Council Department)	Purpose of engagement
Ipswich Central (main page)	Community, Cultural and Economic Development Department	Developing Cultural Heart engagement subpage opened on 4 December 2023 and closed 29 January 2024 SYI statistics as at 31 January 2024: <ul style="list-style-type: none"> • 49 SYI contributors for Cultural Heart subpage • 21,439 SYI visitors for Ipswich Central main page
Indigenous Soldiers Remembrance and Healing Project (main page)	Asset and Infrastructure Services Department	Queens Park Ceremonial, Healing and Remembrance Place engagement subpage opened on 26 May 2023 and closed 10 June 2023. Project updated on 15 January 2024: <ul style="list-style-type: none"> • Engagement feedback shared • Release of concept design SYI statistics as at 31 January 2024: <ul style="list-style-type: none"> • 18 SYI contributors • 478 SYI visitors for Indigenous Soldiers Remembrance and Healing Project (main page)
Resource Recovery Infrastructure	Environment and Sustainability Department and Planning and Regulatory Services Department	Project updated on 22 January 2024: <ul style="list-style-type: none"> • Riverview Recycling and Refuse Centre upgrades changes and schedule. SYI statistics as at 31 January 2024: <ul style="list-style-type: none"> • 32 SYI contributors • 384 SYI visitors
Limestone Park – What is happening?	Asset and Infrastructure Services Department	Project updated on 19 January 2024: <ul style="list-style-type: none"> • Engagement feedback shared to community

		<p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 216 SYI contributors • 990 SYI visitors
Richardson Park Upgrade	Asset and Infrastructure Services Department	<p>Project updated on 18 January 2024:</p> <ul style="list-style-type: none"> • Project funding received <p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 31 SYI contributors • 898 SYI visitors
Cameron Park Upgrade	Asset and Infrastructure Services Department	<p>Project updated on 18 January 2024:</p> <ul style="list-style-type: none"> • Project funding received <p>SYI statistics as at 31 January 2024:</p> <ul style="list-style-type: none"> • 130 SYI contributors • 1,814 SYI visitors

7. External Funding

Council utilises grant funding from various external sources, primarily Federal and State Government, to assist with the delivery of many projects and services across the organisation. These include operational programs from community development, libraries and sports, through to capital funding to assist with infrastructure projects delivery. Council can also utilise grant funding to partner with external organisations building partnerships where the project outcomes align with Council's strategic goals.

The below information summarises information related to:

- external funding revenue received by Council;
- any funding decisions received during the month of January 2024
- applications that have been submitted and are awaiting a decision;
- applications being prepared for submission to a funding body; and
- the grant opportunities suitable for local governments to apply.

Council's External Funding Team works closely with our Capital Program Delivery Branch and other key stakeholders within council to identify opportunities and the management of successful applications between council and the funding body.

Grant Revenue as at 31 January 2024

Funding Type	Total number of Grant projects	Total External Funding Received	Total Cost of Grant funded project/s (inc. Council & other Contributions)
State Government	49	\$21,284,763	\$39,989,278
Federal Government	17	\$16,134,784	\$28,034,095
Other	4	\$571,924	\$1,553,349
Total	70	\$37,991,471	\$69,576,722

Grant Decisions received in January 2024

Grant Program	Successful/ Unsuccessful	Total Grant Funding	Total Project
School Transport Infrastructure Program (STIP)- Department of Transport and Main Roads	Westside Christian College – Bellevue Rd Footpath	\$189,000	\$378,000
School Transport Infrastructure Program (STIP) - Department of Transport and Main Roads	Redbank Plains State School – Wandera Ct Footpath	\$59,400	\$119,000

Grant Applications submitted and awaiting outcome

Grant Program / Funding Body	Requested Grant Amount	Total Est. Project Cost	Project Submitted in Application
Minor Infrastructure and Inclusive Facilities Fund – Round 2	\$178,227	\$222,784	Tivoli Lighting
Minor Infrastructure and Inclusive Facilities Fund – Round 2	\$84,995	\$106,243	Kippen Park Lighting
SEQ Liveability Fund - EOI	\$7,272,000	\$9,272,000	Tivoli Sports Complex Sports Facilities Development
SEQ Liveability Fund - EOI	\$7,272,000	\$9,272,000	Redbank Plains Recreation Reserve Sports Facilities Development
Bridges Renewal Program	\$500,000	\$8,185,876	Purga School Road Bridge
Heavy Vehicle Safety and Productivity Program	\$3,904,203	\$4,880,254	Purga School Road

Queensland Risk and Resilience Reduction Fund (QRRRF)	\$100,000	\$100,000	LDCC Scoping and Capability Enhancement
Queensland Risk and Resilience Reduction Fund (QRRRF)	\$300,000	\$300,000	Community Resilience

Unsubmitted Applications Currently in Progress

These applications have been internally identified and endorsed that are currently in development as at end of January 2023, pending submission. Requested funding and total project costs will be advised in future reports.

Grant Program	Proposed Project	Application/schedule due
SEQ Liveability Fund – Detailed Application	Tivoli Sports Complex Sports Facilities Development	12 April 2024
SEQ Liveability Fund – Detailed Application	Redbank Plains Recreation Reserve Sports Facilities Development	12 April 2024
Active Women and Girls	Fit and Fierce Program	6 March 2024

Grant Opportunities Communicated to the Organisation

The programs are communicated to council by the funding body or identified by council's External Funding team. This information is shared across stakeholders in council for consideration.

Grant Program	Funding Entity (Fed/State/Other)	Total grant pool*	Closing Date
Celebrating Reconciliation Grant	Queensland Government	Not Available	22 January 2024
Community Energy Upgrades Fund	Department of Industry, Science and Resources	\$100 Million (over two rounds)	30 April 2024
Saving Native Species Grants	Department of Climate Change, Energy, the Environment and Water	\$20 Million	21 February 2024
Active Women and Girls Funding Program	Queensland Government	\$15 Million	6 March 2024
Queensland Feral Pest Initiative	Queensland Government	\$27 Million (Over 6 years)	29 February 2024

**The total grant pool is subject to the program guidelines, and council may only be eligible for some rounds or certain smaller pools of funding.*

8. Council Flood Recovery Coordination

Council is currently working with the Queensland Reconstruction Authority (QRA) and other Departments regarding the costs associated with the February and May 2022 flooding and significant rain events.

The following tables provide an overview of the current status of claims:

Council Flood Recovery Coordination Program Claims				
Funding Source	Claim Details	Status	Requested Amount	Approved Amount
Counter Disaster Operations	Finalised Claims	Acquitted	\$2,800,310.06	\$2,796,899.03
Emergency Works	Finalised Claims	Acquitted	\$3,432,669.78	\$3,432,098.58
Local Recovery and Resilience Grants	Pre-payment	Approved	\$1,000,000.00	\$1,000,000.00
Totals			\$7,232,979.84	\$7,228,997.61

Stream 1 - Council Asset Recovery				
Funding Source	Claim Details	Status	Requested Amount	Approved Amount
Reconstruction of Essential Public Assets	Sealed Road and Drainage Submissions x 14	Approved x 14	\$28,989,960.19	\$7,817,547.70
Reconstruction of Essential Public Assets	Gravel Road and Drainage Submissions x 10	Approved x 10	\$13,540,363.66	\$4,144,004.46
Reconstruction of Essential Public Assets	Other Submissions x 8	Approved x 7	\$8,573,796.61	\$5,070,773.68
		Withdrawn x 1		
Recreation & Community Program	Colleges Crossing Recreation Reserve	Approved	\$14,822,643.50	\$14,822,643.50
Recreation & Community Program	Robelle Domain	Approved	\$633,820.80	\$633,820.80
Recreation & Community Program	Bob Gamble	Approved	\$127,241.98	\$124,062.93
Recreation & Community Program	Goodna Community Cultural Arts Centre	Approved	\$676,838.40	\$676,838.40
Recreation & Community Program	Ipswich Animal Management Centre	Approved	\$623,151.93	\$475,725.18
Recreation & Community Program	Sports Fields	Approved	\$3,823,847.04	\$3,823,847.04
Recreation & Community Program	Parks and Open Space	Approved	\$1,763,192.59	\$1,231,020.49
Immediate Reconstruction (REPA)	Piepers Road subsidence and Romulus Cr – Drainage Failure	Approved x 2	\$14,809.00	\$14,809.00
Stream Totals			\$73,589,665.70	\$38,835,093.18

Stream 2 - Extraordinary Waste Claims				
Funding Source	Claim Details	Status	Requested Amount	Approved Amount
Cat D - Waste Clean-up	Claim 1 - Multiple Locations	Acquitted	\$40,417.04	\$40,417.04
Cat D - Waste Clean-up	Claim 2 - Multiple Locations	Acquitted	\$27,485.65	\$25,177.33
Cat D - Waste Clean-up	Claim 3 - Multiple Locations	Acquitted	\$65,799.98	\$65,799.98
Cat D - Waste Clean-up	Claim 4 - Riverside Park	Acquitted	\$83,010.81	\$83,010.81
Stream Totals			\$216,713.48	\$214,405.16

Stream 3 Environmental Recovery Program Claims				
Funding Source	Claim Details	Status	Requested Amount	Approved Amount
Reconstruction of Essential Public Assets	Drainage & Bio Basins	Approved	\$4,303,533.26	\$1,134,272.62
Reconstruction of Essential Public Assets	River Heart Bikeway	Approved	\$436,819.34	\$436,819.34
Reconstruction of Essential Public Assets	Riverlink Bikeway	Approved	\$3,277,960.60	\$3,222,001.59
Reconstruction of Essential Public Assets	Robelle Desilt	Approved	\$2,249,854.52	\$2,249,854.52
Recreation & Community Program	Tracks and Trails	Approved	\$2,295,035.40	\$2,295,035.40
Recreation & Community Program	River Heart Parklands	Approved	\$718,203.71	\$560,072.80
Healthy Land & Water	Woogaroo Creek Reach - Reconnaissance	Approved	\$15,000.00	\$15,000.00
Biodiversity Conservation Program	Bremer River Lungfish Habitat Flood Recovery Project	Approved	\$35,250.00	\$35,250.00
Stream Totals			\$13,331,656.83	\$9,948,306.27

Stream 4 - Resilient Homes Fund Claims				
Funding Source	Claim Details	Status	Requested Amount	Approved Amount
Resilient Homes Fund – Voluntary Homes Buy-Back	Year 1 Estimate	Acquitted	\$48,000,000.00	\$48,000,000.00
Resilient Homes Fund – Voluntary Homes Buy-Back	Year 2 Estimate	Approved	\$12,000,000.00	\$12,000,000.00
Resilient Homes Fund – Voluntary Homes Buy-Back	Year 3 + Estimate	Approved	\$84,000,000.00	\$90,000,000.00
Stream Totals			\$144,000,000.00	\$150,000,000.00



9. Council Resolutions

Number of resolutions finalised since last report (18 January 2024): 29
 Number of resolutions in progress as of 8 February 2024: 108

HUMAN RIGHTS IMPLICATIONS

HUMAN RIGHTS IMPACTS
RECEIVE AND NOTE REPORT
The recommendation states that the report be received and the contents noted. The decision to receive and note the report does not limit human rights. Therefore, the decision is compatible with human rights.

ATTACHMENTS AND CONFIDENTIAL BACKGROUND PAPERS

1.	Action Report as at 8 February 2024  
2.	CONFIDENTIAL 2024-01 Legal Services Confidential Attachment for CEO Organisation Performance Report for January 2024

IPSWICH CITY COUNCIL ACTIONS REPORT	Printed: Thursday, 8 February 2024 3:35:24 PM
Total actions in progress: 108	Date From: 27/04/2020
Total actions completed since last report: 29	Date To: 8/02/2024

COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE

Actions in Progress: 7

Meeting	Dept	Item	Title	Expected Completion Date	Status
Community, Culture, Arts and Sport Committee 12/10/2023	Community, Cultural and Economic Development Dept	3	Notice of Motion - An Arts Hub for the Creative Community of Ipswich	1/03/2024	In progress
Community, Culture, Arts and Sport Committee 12/10/2023	Community, Cultural and Economic Development Dept	4	Notice of Motion - Specialist Public Space Liaison Officer	31/03/2024	In progress
Community, Culture, Arts and Sport Committee 12/10/2023	Asset and Infrastructure Services Department	5	Notice of Motion - Temporary Safety Cameras in Tony Merrell Park Leichhardt	29/03/2024	In progress
Community, Culture, Arts and Sport Committee 12/10/2023	Community, Cultural and Economic Development Dept	5	Notice of Motion - Temporary Safety Cameras in Tony Merrell Park Leichhardt	29/03/2024	In progress
Community, Culture, Arts and Sport Committee 28/11/2023	Community, Cultural and Economic Development Dept	1	Response to Notice of Motion - An Arts Hub for the Creative Community of Ipswich	TBA	In progress
Community, Culture, Arts and Sport Committee 28/11/2023	Community, Cultural and Economic Development Dept	2	Response to Notice of Motion - Ripley Valley Library	TBA	In progress
Community, Culture, Arts and Sport Committee 28/11/2023	Community, Cultural and Economic Development Dept	4	Event Sponsorship - 2024 Ipswich Cup	TBA	In progress

COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE

Actions completed since last report: Nil

IPSWICH CITY COUNCIL ACTIONS REPORT	Printed: Thursday, 8 February 2024 3:35:24 PM
Total actions in progress: 108	Date From: 27/04/2020
Total actions completed since last report: 29	Date To: 8/02/2024

COUNCIL

Actions in progress: 37

Meeting	Dept	Item	Title	Expected Completion Date	Status
Council 24/03/2022	Corporate Services Department	16.3	Acquisition of Drainage Easements for INF03896 Tregair Street Newtown	28/06/2024	In progress
Council 14/07/2022	Office of the CEO	6.2	Nicholas Street Precinct - Approval of an Agreement for Lease for Metro B Tenancy 2B05	TBA	In progress
Council 25/08/2022	Corporate Services Department	16.2	Brighton Homes Arena, Springfield Central Stadium Project Funding	9/02/2024	In progress
Council 8/12/2022	Corporate Services Department	16.1	Potential Sale of Swifts Sports Club located over part of 95A Brisbane Road, Booval	31/12/2024	In progress
Council 19/01/2023	Asset and Infrastructure Services Department	7.1	Petition - Build a playground in Woodend, Ipswich	30/05/2024	In progress
Council 25/05/2023	Corporate Services Department	16.4	Renewal of Expenditure Lease over the Springfield Central Library, Shop C1 & C2, Orion Springfield Central, 1 Main Street, Springfield Central	31/07/2024	In progress
Council 22/06/2023	Planning and Regulatory Services Department	17.2	Notice of Motion - Naming of Land at Goodna	31/01/2024	In progress
Council 24/08/2023	Asset and Infrastructure Services Department	17.2	Notice of Motion - Car Parking Regulation for Springfield Central Community Centre - 134 Parkland Drive, Springfield Central	29/02/2024	In progress
Council 24/08/2023	Corporate Services Department	17.2	Notice of Motion - Car Parking Regulation for Springfield Central Community Centre - 134 Parkland Drive, Springfield Central	28/06/2024	In progress
Council 12/10/2023	Office of the CEO	6.1	Repeal of previous council decision regarding the surrender of an existing lease and a new lease to the Australian Red Cross Society	TBA	In progress
Council 26/10/2023	Environment and Sustainability Department	13.1	Update to Regionally Significant Advocacy Priority for Waste and Circular Economy Transformation	TBA	In progress
Council 26/10/2023	Asset and Infrastructure Services Department	17.1	Notice of Motion - Inclusion of plaques for dogs at dog parks	29/03/2024	In progress
Council 26/10/2023	Asset and Infrastructure Services Department	7.1	Petition - Goddards Road	29/03/2024	In progress
Council 9/11/2023	Office of the CEO	6.2	Nicholas Street Precinct - Approval of a Lease for Ground Level Eats Tenancy T2 (25 Nicholas Street)	TBA	In progress
Council 23/11/2023	Planning and Regulatory Services Department	14.1	Response to Notice of Motion for Foster Dog Fee Exemption	31/05/2024	In progress
Council 23/11/2023	Corporate Services Department	7.1	Petition - Ipswich Pool Entry Price Rises for Pensioners	30/06/2024	In progress
Council 7/12/2023	Corporate Services Department	16.1	Lease for Renewal over Trust Land - Queens Park Tennis Facility - 76 Chermiside Road, Ipswich	31/01/2024	In progress
Council 7/12/2023	Community, Cultural and Economic Development Dept	16.3	Event Sponsorship - 2024 Ipswich Show	25/01/2024	In progress

Doc ID No: A9862490

This matter has been determined to be of a significant nature and approval has been given to refer this report to the Council as a supplementary item.

ITEM: 16.3

SUBJECT: CITYWIDE FOGO KERBSIDE COLLECTION SERVICE UPDATE

AUTHOR: MANAGER, RESOURCE RECOVERY

DATE: 8 FEBRUARY 2024

EXECUTIVE SUMMARY

This is a report to provide Council with an update concerning the expansion of the core kerbside collection service to a 3-bin system, including a **Food Organics Garden Organics (FOGO)** bin as presented to Growth Infrastructure and Waste Committee on 11 May 2023, in relation to some significant external forces that have impacted on the projected timeline.

RECOMMENDATION/S

- A. That the expansion of the core kerbside waste collection service to include a Food Organic Garden Organic (FOGO) collection be delayed until the 2025-2026 financial year.
- B. That, subject to the commencement date of the Food Organics Garden Organics service, the Opt-In FOGO service continue with a prorated charge to be applied for all non-rated Opt-In (rental) Food Organics Garden Organics services provided prior to the commencement of the new service.
- C. That the budget implications of the revised commencement date be included in future Council budget submissions.
- D. That Council note the funding commitment now provided by the Qld State Government (refer confidential Attachment 1).
- E. That Council note a multi-stage communication, education and engagement program will be developed in the coming months.

RELATED PARTIES

There was no declaration of conflicts of interest.

IFUTURE THEME

Natural and Sustainable

PURPOSE OF REPORT/BACKGROUND

This report is to advise Council of the changes which have occurred within the Food Organic Garden Organic (FOGO) processing industry since the brief detailing the expansion of the core kerbside collection service to a 3-bin system was presented to Growth Infrastructure and Waste Committee on 11 May 2023.

Under the original program delivery strategy, Ipswich Waste Services (IWS) was seeking to commence the 3-bin core kerbside collection service in early 2024-2025 financial year. The purchase of 68,000 FOGO bins and 6 trucks has already been contractually executed in this current financial year and the citywide kerbside bin lid colour harmonisation process has now been completed as of December 2023. The bin harmonisation process was a considerable project which saw the replacement of more than 15,000 old dark green general waste bin lids with new Australian Standard red coloured lids across the entire Ipswich Local Government Area. From a FOGO material processing perspective IWS had planned to utilise the existing contractual arrangement which included extension provisions through to 2026, until a new long-term contract was in place thus permitting the service roll out to occur in early 2024-2025.

Issues

Since this plan was initially developed there has been considerable movement in areas outside the control of IWS relating to the processing of FOGO material, these changes have included:

- Compliance Action by the Department of Environment, Science and Innovation (DESI), seeking a restraining order against Council's processor from receiving and processing highly odorous materials (this technically includes FOGO material).
- DESI has also commenced an Environmental Authority (EA) modernisation process whereby companies seeking to establish a FOGO processing facility will now need to comply with rigid licencing requirements (e.g. 1 part per billion Per-and Polyfluorinated Substances (PFAS) limits for any compost produced).
- Council's FOGO processor has lodged a challenge in the Planning and Environment Court relating to a decision made by Council in response to a Development Assessment amendment application they submitted to modify their operations at Swanbank.
- Council has also commenced compliance action against its FOGO processor in regard to breaches of their existing Develop Application operation conditions.

All of these issues create uncertainty in the market and IWS believe it prudent to wait for these issues and clarity around long term processing to be further resolved before commencing the service expansion.

Presently to mitigate the impacts of these influences, IWS has undertaken a short-term FOGO processing procurement activity. This market engagement will provide Council with the flexibility to not take up the contractual extension options under the existing arrangement, should it prove most advantageous to Council; or if the current contractor is legally restrained from receiving and processing FOGO material. Tenders for this potential 2-year engagement closed on Monday 5 February, and Council is currently assessing those to

determine if sufficient market capability currently exists to process the City's FOGO material to a modernised EA condition standard.

Further IWS have been working closely with the Council of Mayors South-East Queensland Project Management Office (CoMSEQ PMO) and the Department of Environment, Science and Innovation (DESI) and have been successful in procuring \$9.5M funding to assist Council to deliver on our City-Wide FOGO through their Grow FOGO program, that will assist with FOGO bins purchases, kitchen caddies, the previously noted bin lid harmonisation program and education and awareness programs. In addition, in recognition of the challenges faced at the moment the funding also includes monies to:

"...collect organic materials and send them to a facility that meets the Queensland Government's best practice guidelines for composting high odour risk materials, given there are currently no local operators that meet these standards." (Refer details of funding in CONFIDENTIAL ATTACHMENT 1)

There are limitations on this funding, and this adds further prudence to Council deferring the transition to a core 3-bin kerbside waste collection service till the 2025-2026 financial year, when additional market processing capacity will become available.

The benefits of this strategy will enable Council to financially and logistically take a responsible step-change approach to implement this significant change. This additional time can also further be utilised to rollout out extensive education programs to prepare the city for a FOGO service which is sensitive to contamination, and requires proactive behaviour change from the Ipswich community.

LEGAL IMPLICATIONS

This report and its recommendations are consistent with the following legislative provisions:

Local Government Act 2009

Waste Reduction and Recycling Act 2011

POLICY IMPLICATIONS

Not applicable

RISK MANAGEMENT IMPLICATIONS

Significant reputational and financial costs could be borne by Council if the City is required to transport the expanded quantities of FOGO material (from a Citywide core service), potentially interstate in order to locate an approved processor of the material. Delay of the planned expansion of the core kerbside waste collection service till 2025-2026 will mitigate this risk when more regional processing capability will be available.

FINANCIAL/RESOURCE IMPLICATIONS

The funding as recognised within Confidential Attachment 1 will be incorporated into the relevant future years' council budget submissions. The expenditure items as presented to Growth Infrastructure and Waste Committee on 11 May 2023 will be reallocated into the

relevant financial year in order to facility a rollout of the expanded kerbside collection service in the 2025-2026 financial year.

COMMUNITY AND OTHER CONSULTATION

Community engagement undertaken to inform the development of the Resource Recovery Strategy found that **almost 95 per cent of respondents supported a three-bin kerbside waste collection system**. This paper for noting, supports the delivery of this service in the most advantageous and responsible means possible given the above changes to processing conditions.

IWS have be working closely with DESI officers of local and state-wide FOGO education materials and programs, including some very significant engagement with the two dedicated FOGO trial areas, that has seen contamination reduce significantly to low single digit percentages.

Moving forward IWS will develop some initial communication to explain the revised timeline and then progress into an extensive communication, education and engagement program to best utilise the addition time the roll out delay provides.

CONCLUSION

In conclusion, when assessing the risks associated with progressing with the expansion of the core kerbside waste collection program to include a FOGO service, it is most prudent that the timing of this transition be amended to occur during the 2025-2026 financial year for the reasons detailed above.

HUMAN RIGHTS IMPLICATIONS

HUMAN RIGHTS IMPACTS	
OTHER DECISION	
(a) What is the Act/Decision being made?	The purpose of this report is to seek to delay the expansion of the core kerbside waste collection service to include a Food Organics Garden Organics (FOGO) bin until 2025-2026 financial year.
(b) What human rights are affected?	No human rights are affected as this report does not affect the communities general waste collection service provided by Council.
(c) How are the human rights limited?	Not applicable, Council is seeking to delay the introduction of a new core waste collection service.
(d) Is there a good reason for limiting the relevant rights? Is the limitation fair and reasonable?	Not applicable, Council is seeking to delay the introduction of a new core waste collection service.
(e) Conclusion	The decision is consistent with human rights.

ATTACHMENTS AND CONFIDENTIAL BACKGROUND PAPERS

1.	CONFIDENTIAL GROW FOGO Funding Advice - 8 January 2024
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David McAlister
MANAGER, RESOURCE RECOVERY

I concur with the recommendations contained in this report.

Kaye Cavanagh
GENERAL MANAGER (ENVIRONMENT AND SUSTAINABILITY)

“Together, we proudly enhance the quality of life for our community”