

COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE NO. 2022(04)

5 MAY 2022

REPORT

COUNCILLORS' ATTENDANCE: Councillor Andrew Fechner (Chairperson); Councillors Kate Kunzelmann (Deputy Chairperson), Mayor Teresa Harding, Deputy Mayor Jacob Madsen, Nicole Jonic and Marnie Doyle (Observer)

COUNCILLOR'S APOLOGIES: Nil

OFFICERS' ATTENDANCE: Chief Executive Officer (Sonia Cooper), General Manager Infrastructure and Environment (Sean Madigan), General Manager Planning and Regulatory Services (Peter Tabulo), General Manager Community, Cultural and Economic Development (Ben Pole), Acting General Manager Corporate Services (Jeff Keech), Acting General Manager Coordination and Performance (Maree Walker), Manager Works and Field Services (James Hilyard), Resource Recovery Manager (David McAlister), Chief of Staff – Office of the Mayor (Melissa Fitzgerald), Customer Experience Project Lead (Anne Cahill), Manager Libraries and Customer Services (Samantha Chandler), People and Culture Manager (Talia Love-Linay), Manager Economic and Community Development (Cat Matson), Manager Marketing and Promotions (Carly Gregory), Manager Community and Cultural Services (Don Stewart), Indigenous Australian Community Development Officer (Derek Kinchela) and Theatre Technician (Harrison Cate)

WELCOME TO COUNTRY/ACKNOWLEDGEMENT OF COUNTRY

Councillor Andrew Fechner (Chairperson) invited Councillor Kate Kunzelmann to deliver the Acknowledgement of Country.

DECLARATIONS OF INTEREST IN MATTERS ON THE AGENDA

Nil

BUSINESS OUTSTANDING

Nil

CONFIRMATION OF MINUTES

1. **CONFIRMATION OF MINUTES OF THE COMMUNITY, CULTURE, ARTS AND SPORT COMMITTEE NO. 2022(03) OF 7 APRIL 2022**

RECOMMENDATION

Moved by Councillor Andrew Fechner:
Seconded by Councillor Kate Kunzelmann:

That the minutes of the Community, Culture, Arts and Sport Committee held on 7 April 2022 be confirmed.

AFFIRMATIVE

Councillors:
Fechner
Kunzelmann
Harding
Madsen
Jonic

NEGATIVE

Councillors:
Nil

The motion was put and carried.

OFFICERS' REPORTS

2. **INDIGENOUS ACCORD 2020 - 2025 MILESTONE REPORT - APRIL 2022**

This is a report concerning the Indigenous Accord 2020-2025 (Accord).

The Accord forms the basis for a shared journey between Indigenous and Non-Indigenous peoples in Ipswich. It contains targeted and specific activities and sets the agenda for cooperation, collaboration and partnership between Ipswich City Council and the Aboriginal and Torres Strait Islander communities.

This report provides an update on the Accord milestones achieved in the October 2021 to April 2022 period.

RECOMMENDATION

Moved by Councillor Andrew Fechner:
Seconded by Councillor Kate Kunzelmann:

That the Indigenous Accord 2020 – 2025 Milestone Report - April 2022 be received and the contents noted.

AFFIRMATIVE

Councillors:

Fechner

Kunzelmann

Harding

Madsen

Jonic

NEGATIVE

Councillors:

Nil

The motion was put and carried.

3. CUSTOMER EXPERIENCE STRATEGY AND IMMEDIATE ACTION PLAN REPORT - MARCH 2022

This is a quarterly report concerning the Customer Experience (CX) Strategy and provides an update on the Immediate Action Plan (IAP) and the CX Strategy Implementation Plan.

RECOMMENDATION

Moved by Councillor Andrew Fechner:

Seconded by Councillor Nicole Jonic:

That the quarterly report concerning Council's Customer Experience Strategy and Immediate Action Plan be received and the contents noted.

AFFIRMATIVE

Councillors:

Fechner

Kunzelmann

Harding

Madsen

Jonic

NEGATIVE

Councillors:

Nil

The motion was put and carried.

4. GEORGIE CONWAY LEICHHARDT COMMUNITY SWIM CENTRE STAKEHOLDER ENGAGEMENT REPORT

This is a report concerning targeted consultation with pool users at the Georgie Conway Leichhardt Community Swim Centre (Leichhardt pool), aimed at understanding the views of patrons on the suitability of the current and previous water temperature of the heated outdoor pool.

Overall, there were **474 views of the** Georgie Conway Leichhardt Community Swim Centre page on *Shape Your Ipswich* and **204 contributions**, including **194 survey responses** and **10 responses to an open-ended question**.

In total, **46.03% of pool users** who completed the survey indicated **dissatisfaction** with the current pool water temperature, because they have special physical needs, and attend the Leichhardt pool at least weekly for aqua classes or prescribed therapy sessions in the heated pool.

While most lap swimmers find the heated pool too warm, since late 2020 when Council adopted the South-East Queensland industry-wide standard of maintaining the water temperature at approximately 29 degrees, the special needs patrons and some parents of young children who attend swim classes perceive the water temperature to be too cool.

RECOMMENDATION

Moved by Councillor Andrew Fechner:

Seconded by Mayor Teresa Harding:

That the report be received and the contents noted.

AFFIRMATIVE

Councillors:

Fechner

Kunzelmann

Harding

Madsen

Jonic

NEGATIVE

Councillors:

Nil

The motion was put and carried.

NOTICES OF MOTION

Nil

MATTERS ARISING

Nil

PROCEDURAL MOTIONS AND FORMAL MATTERS

The meeting commenced at 9.55 am.

The meeting closed at 10.36 am.

***** Refer Council Ordinary Meeting of 19 May 2022 for additional recommendation.**