

Appendix 1: ICC Critical Systems and Facilities

The following table identifies the key systems and facilities identified by the BIA and state their target recovery times in the circumstances of a major business disruption.

Table 1 – Recovery of Systems and Facilities

Item	System or Facility	Recovery Time
1.	Laptop PC with ICC SOE and wi-fi capability to VPN	Non-stop
2.	Enviromon	2 hrs (max)
3.	Ipswich City Council – Corporate Security Camera (Genetech)	2-4 hrs
4.	Skype (If being used as main phone system)	4 hrs
5.	Exchange (unable to verify – Rob Stower to answer)	
6.	iKnow (Weave)	4 hrs
7.	RMS Weighbridge (Currently a tender process to replace system – 6/8 months change over (company – Mandalay)	4 hrs
8.	Landline telephones – ICC exchanges	4 hrs
9.	ICC website	4 hrs
10.	Email – OWA – Outlook Web Access	4 hrs
11.	Internet access	4 hrs
12.	Sat phones	4 hrs
13.	Pathway / ePathway	24 hrs (max)
14.	eBusiness	24 hrs
15.	Oracle Spatial	24 hrs
16.	FAX capability	24 hrs
17.	Email – ICC network	24 hrs
18.	Networked PCs with ICC SOE	24 hrs
19.	Objective – Records Information Management	24 hrs
20.	FME Suite	24 hrs
21.	Chubb Director (transitioning to Gallagher – 3 year staged rollout which commenced July 2019)	24-48 hrs
22.	Apollo	3 days
23.	Mapinfo	3-4 days
24.	KE Emu	2 weeks