

**City of  
Ipswich**

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# Presentation

## Ipswich Rosewood Coal Miners Memorial Proposed Rectification Works

Infrastructure and Environment Department (IED)





## Presentation Overview

1. Background
2. Key Issues
3. Proposal
4. Next Steps

## Background

- The Ipswich Rosewood Coal Miners Memorial (the memorial) was built in memory of the 185 persons killed in mining related incidents within Ipswich. The memorial was dedicated in late 2015.
- The Ipswich Rosewood Coal Miners Memorial Trust were responsible for the complete planning and design of the memorial.
- Council has received correspondence from family members and other parties identifying errors with information on the memorial.
- Former Mayor Paul Pisasale had outlined to several community members that Council would rectify the errors.
- Council officers escalated to former Council Management the known errors at the time (circa 2017). Due to the perceived high value of the proposed work, any rectifications to the panels was not supported and therefore not progressed.



## Key Issues

- The memorial has a total of forty-eight (48) large format bronze panels. The engraving of each bronze panel is unique.
- Select panels contain errors with either names, dates, ages at death or colliery names where persons were killed in mining related incidents within Ipswich.
- To date it appears that 10 panels have been identified with 20 errors (there may be more on further detailed investigation).
- The memorial is now over 7 years old. Attempting to match the aged bronze panelling colour will be challenging and may not be aesthetically pleasing to the community.
- High level estimate for replacement of all panels with “like for like” bronze panelling is estimated to be in the order of \$450,000 (as of 2020).
- Alternate laser cut metal options have had initial investigation as an alternate option, with the intention of affixing the new panels over the existing bronze panels (order of costs is approximately \$300,000 as of 2020).

## Proposal

- To manage community expectations, Council may wish to give due consideration to allocating operational funds in the 2023-2024 financial year to support further preliminary planning / investigation to inform potential rectification options.
- If funds are allocated, this could also consider community and / or stakeholder engagement and much refined preliminary cost estimates.



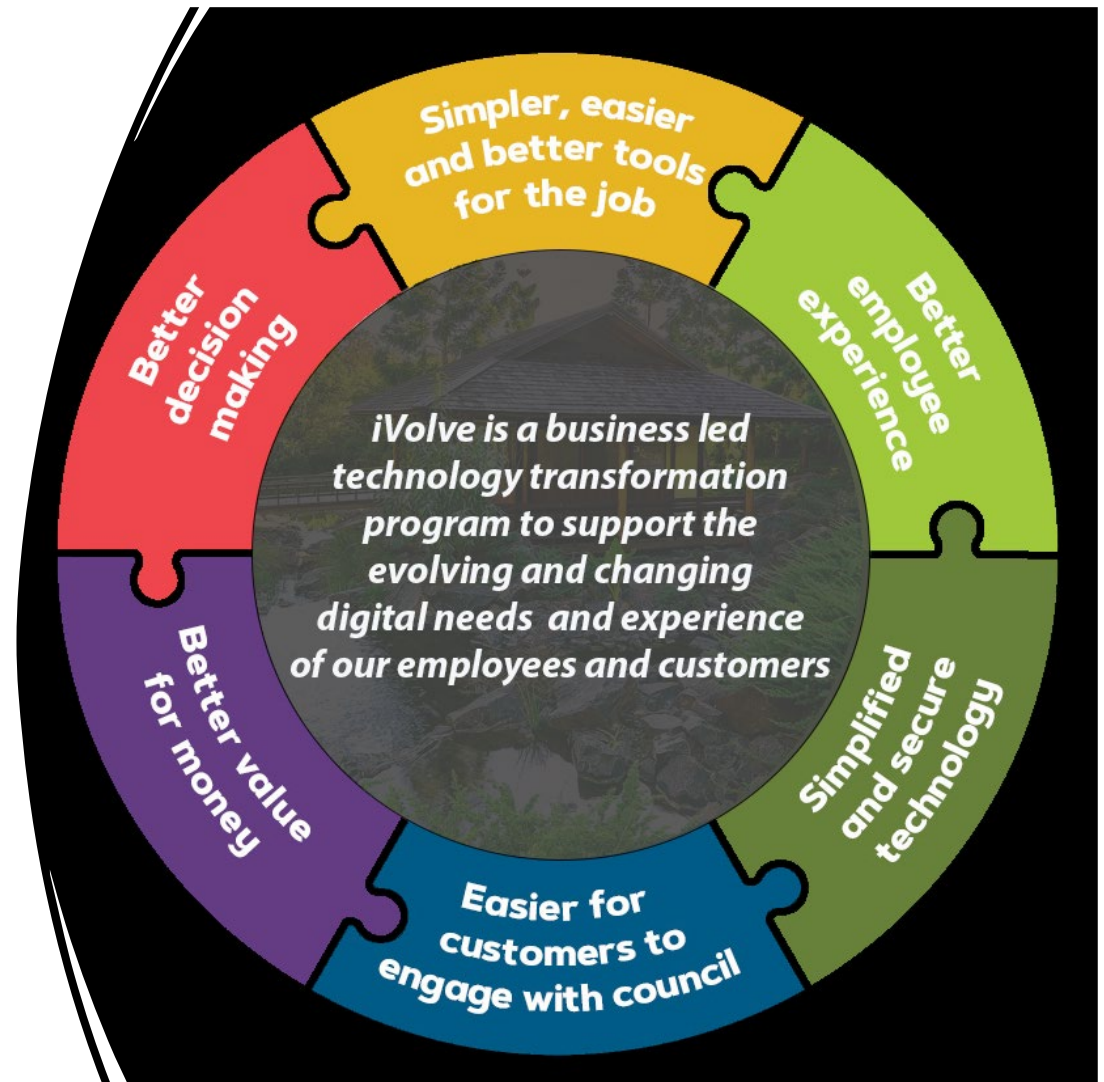
## Next Steps

- Council to consider budget allocation for detailed investigations in 2023 -2024 FY
- If budget is allocated, more detailed investigations shall occur into the errors, the options available for rectification and appropriate stakeholder / community engagement activities to occur.
- If budget is not allocated, community members will be advised that there will be no further investigation or proposal to rectify the memorial.

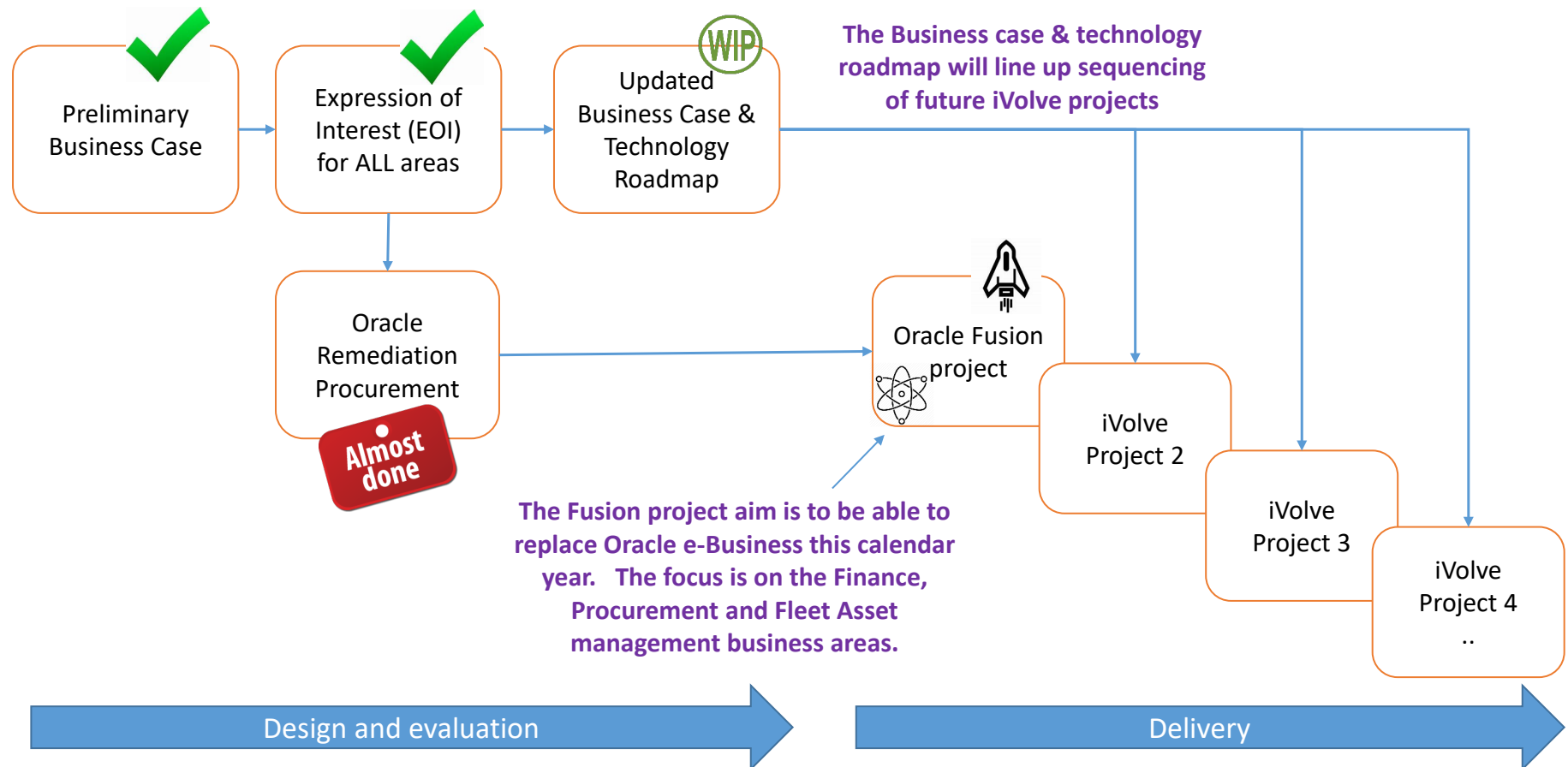


# iVolve update

January 2023



## The iVolve journey so far and what next?



## iVolve Procurement update



### iVolve Expression of Interest (EOI)

- The EOI stage 1 has now closed.
- The purpose of the EOI was to provide market insight (functionality and costs) on potential solutions for Council. A summary report has been provided to the GM CS which has been endorsed by the evaluation panel.
- Findings will be incorporated into the Business Case along with a Technology Roadmap. This will help guide iVolve future projects.

### iVolve Oracle Remediation

Three procurement activities are still in progress:

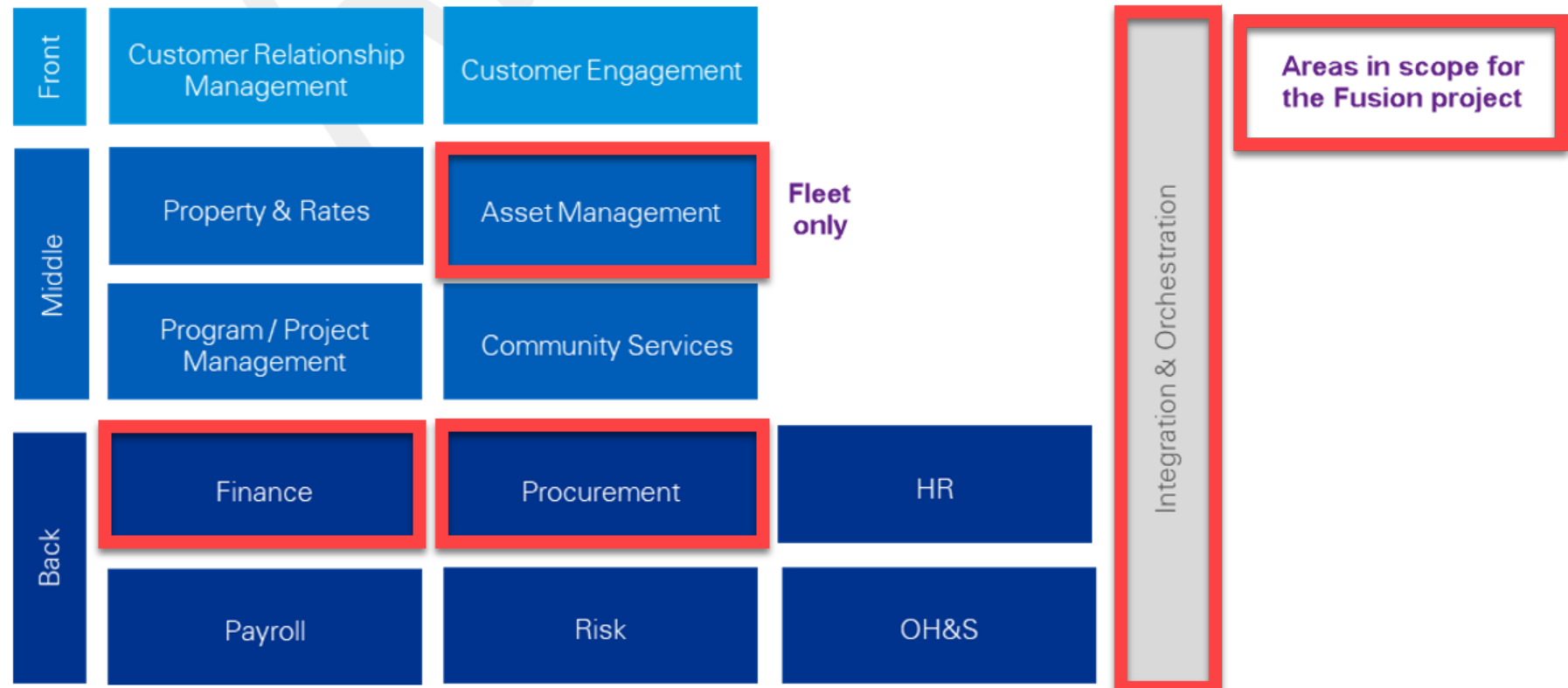
1. The Oracle Fusion licence purchase (*nearing completion*)
2. The delivery partner to implement Oracle Fusion (*nearing completion*).
3. The Integration software (iPaaS). Has been released to market and will be evaluated following tender closure (7<sup>th</sup> February).

## FAQ



- ***What is Oracle Fusion?***
  - Oracle Fusion is the next generation of Oracle applications. It was released in 2011 is fully “Cloud based” you log onto it via a web browser.
- ***How will Oracle Fusion solution be implemented?***
  - We’ll work with a Delivery Partner to help us implement this. The selection of the delivery partner is currently in progress.
- ***How will the Oracle Fusion solution Impact council officers?***
  - Oracle Fusion is a brand new product, but has its “pedigree” in Oracle E-Business. It has a new and easy to use interface and contains functionality similar to Oracle E-Business.
- ***How will this be managed?***
  - We’re in the process of forming a new Project Control Group (PCG) for this project. It will be a delivery focussed group with the ability to provide greater direction to the project in a timely manner. Certain decisions will need to be escalated to the relevant delegat.

## What business areas will the Fusion project cover?







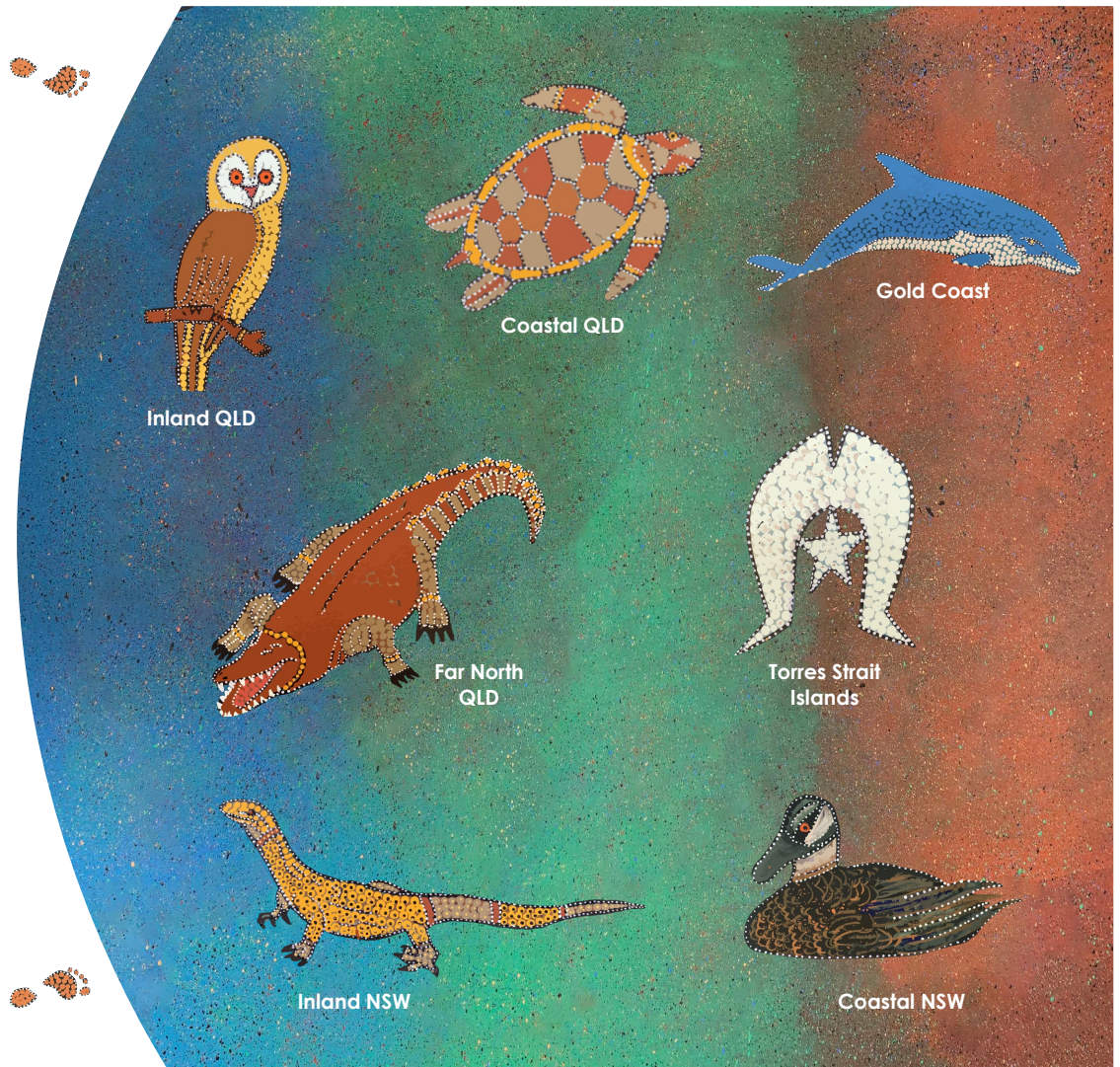
# Lives Lived Well

Passionate about the possibilities



# Acknowledgement of Country

We acknowledge the Traditional Custodians of the land on which we gather today, the Jagera, Yuggera and Ugarapul People, and pay our respects to Elders past and present. We recognise their connection and role in caring for and maintaining Country over thousands of years. May their strength and wisdom be with us today.





# Vision & Purpose



- At LLW we are passionate about the possibilities
- Our purpose is to support people to live their life well
- We believe that with the right support people can change their lives
- Her Excellency, the Honourable Dr Jeannette Young, Governor of QLD is our Patron.

# Values

The infographic consists of four circular icons arranged in a 2x2 grid, each representing a core value. Each icon contains a stylized graphic and is surrounded by text. Below each icon is a bold heading followed by three bullet points.

- Top Left (Green):** The icon features a heart shape. The text around the circle reads "we are humble, human and full of hope".
  - we are **humble, human** and full of hope**
  - We listen and learn, with respect, gratitude and no judgement.
  - We're imperfect. None of us alone has every answer.
  - We believe in people, and we dream big about what's possible.
- Top Right (Purple):** The icon features an open hand. The text around the circle reads "we show up and share".
  - we show up and share**
  - We deliver what we promise. We walk the talk.
  - We speak up with courage, and ask for help.
  - We collaborate and trust – it's our way.
- Bottom Left (Red):** The icon features a wavy line. The text around the circle reads "we ask why not and what's next".
  - we ask **why not** and **what's next?****
  - We're always curious, and open to new ways.
  - We embrace evidence and explore new ideas.
  - We reach our goals, and look ahead.
- Bottom Right (Blue):** The icon features a trail of footprints. The text around the circle reads "we leave a positive wake".
  - we leave a positive wake**
  - We understand that every interaction counts.
  - We focus on outcomes, big and small.
  - Our work goes on when we leave the room.



# Background

- NFP
- Merger between ADFQ, GCDC, QDAC
- 2012 renamed as LLW
- 2017 merger with Lyndon NSW
- 2020 merger with Watershed NSW

- ▶ ACON Welcome Here Project
- ▶ Reconciliation Plan



Culturally  
inclusive

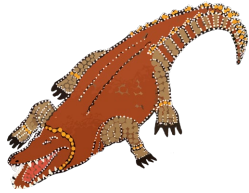
*"Lives Lived Well celebrates diversity and is committed to providing inclusive services. Everyone has the right to live well, with dignity and respect. We offer support to all people without judgment or discrimination"*



# Locations

55 locations across QLD & NSW





Crocodile –  
Far North Qld

# Services & Programs

188 programs

we are **humble, human, and full of hope**

## Four core service streams:

- ▶ Alcohol and Other Drugs
- ▶ Mental Health
- ▶ Gambling supports
- ▶ Community re-entry following incarceration





Night Owl –  
Inland QLD

# Services & Programs

"provider of choice"

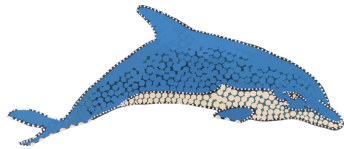
## AOD Services:

- ▶ Counselling – individual & group
- ▶ Withdrawal & detox
- ▶ Residential Rehabilitation facilities
- ▶ Day programs
- ▶ Outreach
- ▶ Indigenous programs
- ▶ Support for Families
- ▶ Youth programs
- ▶ Diversion

▶ DAFA

we **show up** and **share**





Dolphin –  
Gold Coast

# Services & Programs

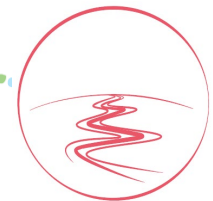
33 sources of funding

## Mental Health:

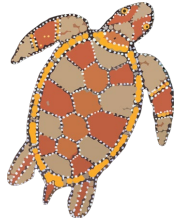
- ▶ Headspace centres
- ▶ Early psychosis
- ▶ Lighthouse
- ▶ Specialist Centre
- ▶ Beyond Blue NewAccess



we ask **why not** and **what's next?**







Sea Turtle –  
Coastal QLD

# Services & Programs

## Gambling

- ▶ Problem Gambling Help Services & Training

## Community Re-entry

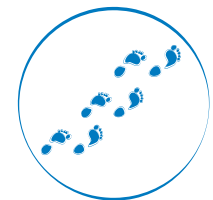
- ▶ CREST program

## New Services

- ▶ Stronger Communities
- ▶ Child Mental Health Hub
- ▶ Veterans' & Families Hub - SEQ

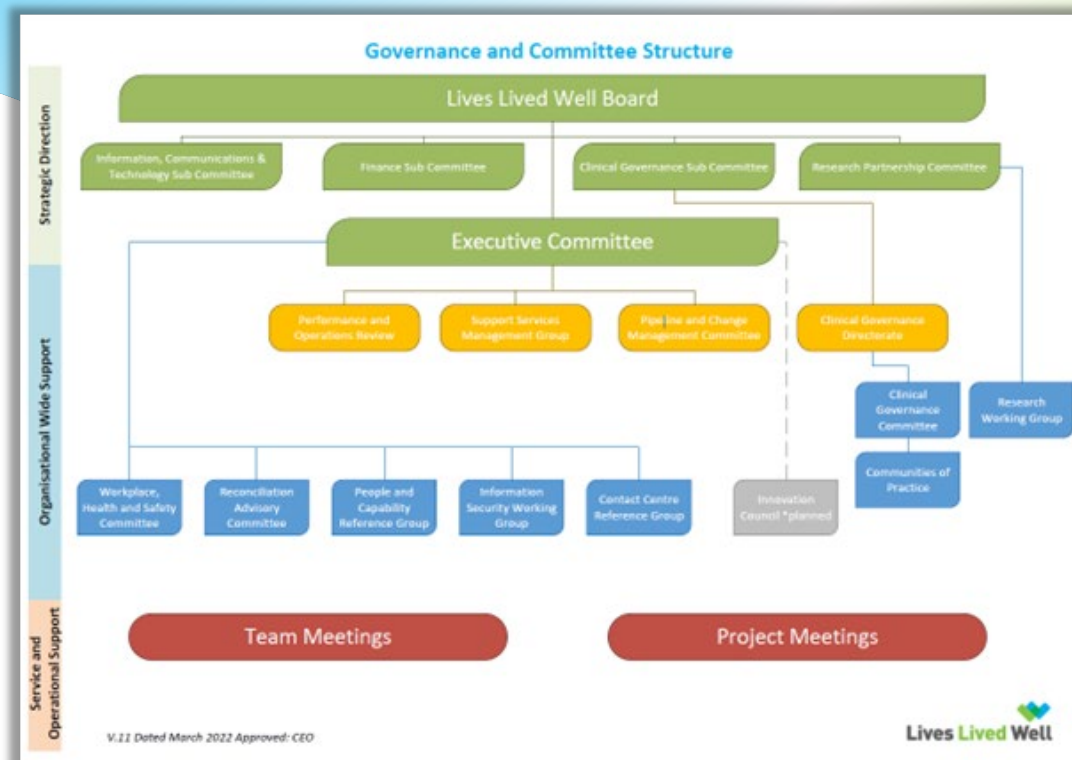


we leave a positive wake



# Governance & Risk

"impeccable framework and  
monitoring systems"



## Award winning services



- NADA Award – Elouera
- QMBA – Bimbi Yadubay
- QMHC – NFP 100+ staff



NADA Award for Excellence  
and Innovation for Women's  
Residential Program,  
Elouera



LLW has a formal award-winning partnership (in its sixth year) with University of QLD, to support evidence-based practices.

# Research & EBP

*"With the right support people can change"*



- Over the past 10 years  
we've supported,

114,000 + clients

- Primary drug of choice:

alcohol, Ice, cannabis

# Data and OMs

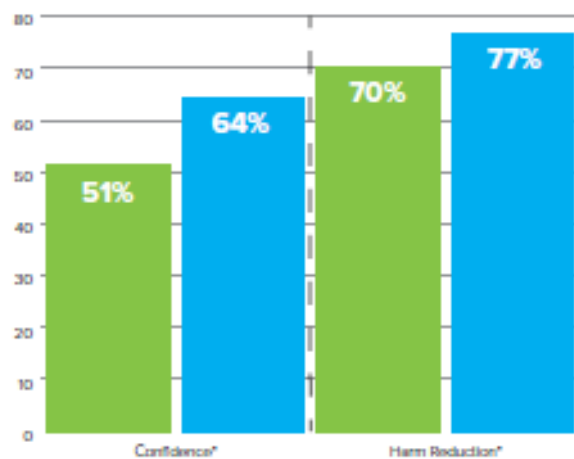
"what we do works - our data creates trust"

## 2021-22 highlights





### Confidence and harm reduction has improved

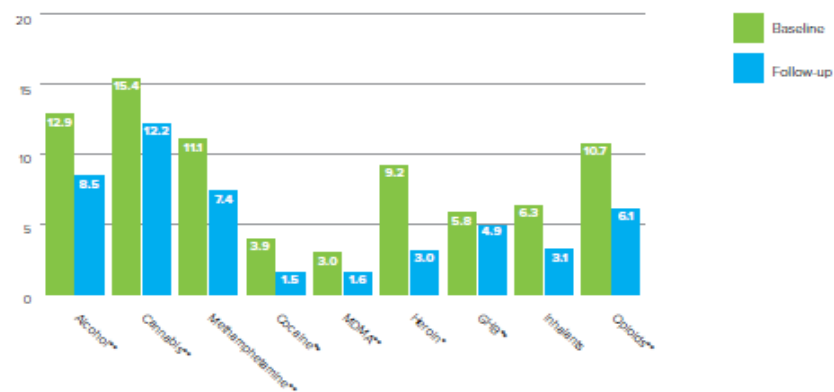


Clients are invited to self-report their level of confidence in being able to reduce their substance use as well as their skills in practising harm reduction strategies.

\*Indicates results were significant at  $p < .001$  ( $N=3827$ )

### Reduction in substance use

On average, clients being supported by our services saw a **31% reduction in alcohol use**, a **22% reduction in cannabis use** and a **33% reduction in methamphetamine use** within the first three months of treatment.



The Australian Treatment Outcomes Profile (ATOP) was used to determine changes in the number of days (range = 0-28) a client has used substances.

\*\*Indicates results were significant at  $p < .001$

\*Indicates results were significant at  $p < .05$

*"I am free from the obsession and compulsion. I have had to face some hurdles since being in recovery, not everything has been easy, but I always have support since engaging with the services provided through Lives Lived Well..."*

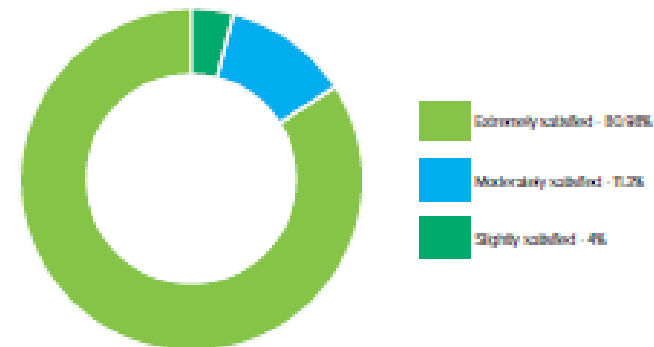
– Anonymous client of Mirikai, via Care Opinion

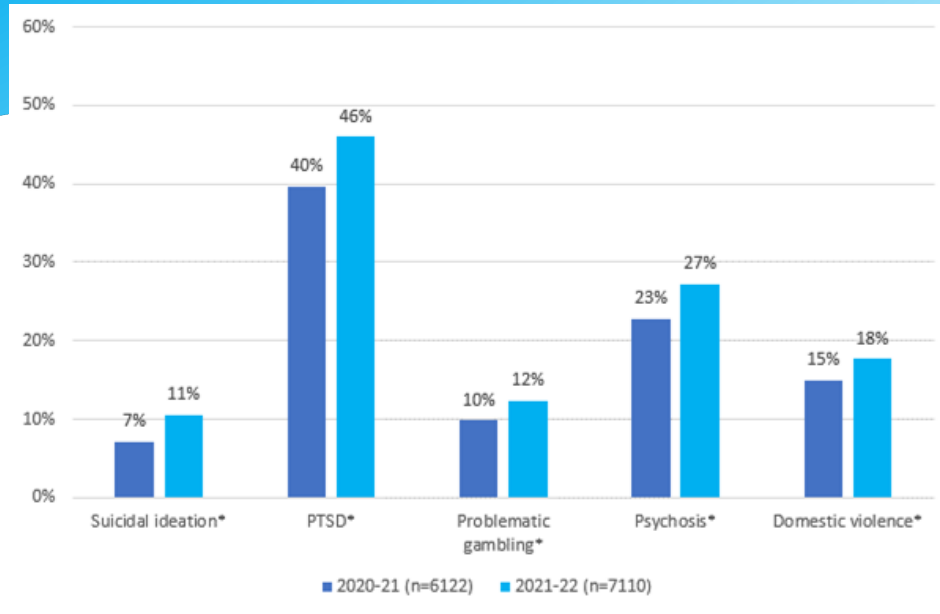
Data and Oms  
96% satisfied

### Client satisfaction

Our alcohol and other drug clients can provide feedback on their experience with Lives Lived Well through the Patient Experience Questionnaire (PEQ), which assesses satisfaction across six key areas and asks for an overall satisfaction rating.

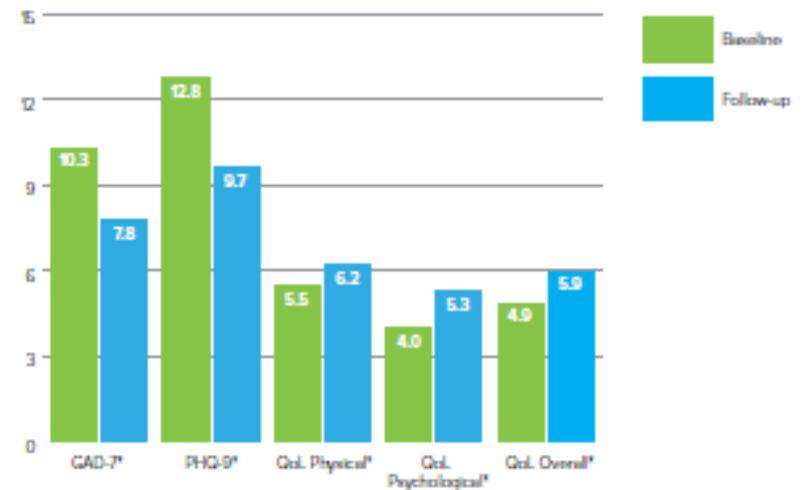
During the year, 6,763 clients completed the PEQ at either one or three months from entry, leading to a total of 96% satisfaction as set out below:





### Mental health and quality of life

Results comparing client experiences at baseline and follow-up indicate improvements across all domains, including **significant reductions in depression and anxiety symptoms and improved quality of life.**



Clients are invited to complete measures to assess changes in symptoms of depression, anxiety and their physical, psychological and overall quality of life.

\*Indicates results were significant at  $p < .001$  (N=3827)

Data and Oms  
"clients are empowered"



## Naomi Petty

National Business Development Manager

[Naomi.Petty@liveslivedwell.org.au](mailto:Naomi.Petty@liveslivedwell.org.au)

Ph: 0484 378 930

[www.liveslivedwell.org.au](http://www.liveslivedwell.org.au)



# Thank you

<https://youtu.be/v--9s8qiYCM>

